

1. MISCELLANEOUS EXCHANGE SERVICES**1.1 JOINT USER SERVICE****A. DESCRIPTION**

Joint user service is an arrangement whereby an individual, other than an employee, member or officer of the concern which is the customer or a firm, corporation or association shares in the use of a customer's business telephone service. The joint user is not required to occupy the same premises as that occupied by the customer.

A joint user is an individual or concern authorized by the Company and the customer to share in the use of a customer's business telephone service.

B. REGULATIONS

1. A joint user may obtain separate telephone service from the Company, in addition to or in lieu of the joint user service.
2. Applications for joint user service and for additional service, equipment or facilities in connection therewith, must be made by the customer and the customer is responsible for the payment of all charges incurred thereunder. Any billing or service disputes by joint users shall be taken up with the customer, not with the Company or the Commission. Only the customer of the Company shall have standing to file billing or service disputes with the Company or the Commission.
3. Regulations that apply to the services and equipment provided on the premises of a customer will also apply to a joint user of these services where furnished to the Company's local loop demarcation point.
4. The rates in the following section apply in addition to the rates and charges for the facilities and all other service provided. The minimum charge for joint user service shall be the monthly rate, for each joint user location. If the listing is included in the telephone directory, the service shall be paid for until the end of the directory period unless the joint user vacates the premises or "customer location" on which the service is provided or the customer's service is discontinued or the joint user becomes a business service customer in the same exchange and requests discontinuance of joint user service.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.1 JOINT USER SERVICE (cont.)

5. Joint user service is not furnished in connection with residence telephone service. Business service may be extended to a residence premises, at the applicable Business rates and charges.
6. Directory listings will be furnished in connection with joint user service in accordance with the tariff provisions applicable to directory listings.
7. In addition to the preceding regulations, the Shared Tenant Service guidelines set forth in Decision No. 87-01-063 dated January 28, 1987, as modified by Decision No. 87-05-009 dated May 13, 1987 are applicable.

C. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps in the California Out of Territory Guidebook Part 2, Section 2.

D. RATE REGULATIONS

1. Charges for Joint Use are in addition to all of the applicable rates and charges for the service to which Joint Use applies, as identified in Section E, following.
2. The minimum period for Basic Joint Use Service is one month. The minimum period for Joint Use Rate Stability Plan is three years.
3. For Basic Joint Use Service, a customer must order a minimum of 50 lines of Centrex with Joint Use to a single building.
4. For a Joint Use Rate Stability Plan, the building to which a customer places an order for this service must already have facilities to serve a minimum of 50 lines of Centrex, or, where there is a lack of facilities, the customer must place an order for a minimum of 50 lines of centrex with Joint Use, or the customer may order facilities to be placed under Special Construction as described in Schedule Cal.P.U.C. No. 175-T, Section 15.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.1 JOINT USER SERVICE (cont.)

D. RATE REGULATIONS (cont'd)

5. A customer ordering a Joint Use Rate Stability Plan must maintain a minimum of 50 lines of Centrex service with Joint Use, and must also subscribe to one of the Company's Value Promisesm plans described in California Out of Territory Guidebook Part 9, Section 3. In the event the number of customer Centrex lines with Joint Use falls below the minimum threshold at any one building, the Joint Use Rate Stability Payment Plan shall be deemed immediately terminated and any remaining Centrex lines with Joint Use shall revert to the rates and charges for Basic Joint Use Service. In addition, the customer shall be charged a termination liability fee of \$100.
6. For customers that subscribe to a Rate Stability Plan, the monthly rates in effect for Joint Use at the time the service is installed will not increase during the payment plan period.
7. A customer may choose to renew a Joint Use Rate Stability Plan at any time without penalty as long as all of the minimum requirements are maintained.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.1 JOINT USER SERVICE (cont.)

E. RATES AND CHARGES

	<u>USOC</u>	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>
Basic Joint Use Service Centrex - per line	NO	\$10.00	NO
Rate Stability Plan 3 Year Term Centrex - per joint user	JUL	2.00	NO

NOTE 1: Pending CPUC approval of Advice Letter No. 20213.

1. MISCELLANEOUS EXCHANGE SERVICES
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES

A. DESCRIPTION

Charges for mileage are applicable to service furnished within a suburban area and to stations located off the premises on which the primary station or private branch exchange attendant equipment is located.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

B. REGULATIONS

1. Off Premises Service - Same Exchange

- a. Mileage rates are applicable in connection with extension services, PBX stations, telephone answering equipment stations, automatic call distributing service lines or key equipment stations, excluding secretarial lines, located off the premises on which the primary service is located and within the same exchange or district area, except as otherwise provided.

Mileage charges are in addition to the other rates applicable to the service involved.

- b. When any line involves more than two terminals, the rate will be computed separately for each leg. The number of legs on which the total charge is based will be one less than the total number of terminals but must include all terminals involved.

The total mileage to which the mileage rates are applicable, is the combination of leg mileages computed in whole quarter miles. This gives the least total.

- c. No mileage charge is applicable to an extension service from an off-premises extension service, PBX station or telephone answering equipment station located on the same premises as that off-premises extension service, PBX station or telephone answering equipment station.
- d. In this schedule "terminal" means a station, PBX switchboard, telephone answering equipment, customer premises automatic call distributing service common equipment or key equipment to which the off-premises line is connected.
- e. The following rates and preceding regulations are equally applicable to Company-provided or customer-provided equipment and systems, with the following exceptions:
 - (1) The customer is responsible for the provision of lines between terminals associated with customer provided terminal equipment or between customer provided multiline terminating systems and customer provided terminal equipment or between terminals associated with customer provided terminal equipment or multiline terminating systems in different buildings on continuous property within or beyond 300 feet. The Company may provide additional labor at the customer's request and expense.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

B. REGULATIONS (cont'd)

1. Off Premises Service - Same Exchange (cont'd)

- f. The customer shall be responsible for the installation and maintenance of any inside wire and standard jack(s) which must conform to Part 68, Subpart F, of the FCC's Rules and Regulations associated with non-key and on-switching system services for Individual and Customer-Owned Pay Telephone Services on continuous or non-continuous property.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

B. REGULATIONS (cont'd)

2. Off Premises Service - Contiguous Exchange¹

Mileage rates are applicable in connection with extension service, PBX and telephone answering equipment station lines, excluding secretarial lines, located off the premises on which the primary service is located and in an exchange area contiguous to that in which the primary service is located or where there are district areas in a contiguous or a noncontiguous district area within the same exchange.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

3. DID/IOD - Noncontiguous Exchange

Mileage rates are applicable in connection with PBX station lines of a Dial PBX service that is arranged for Direct Inward Dialing (DID) and/or Identified Outward Dialing (IOD) where the PBX station lines are located off the premises and in an exchange area that is noncontiguous to that on which the customer's attendant position or dial switching equipment is located.

Mileage charges are in addition to the rates applicable for such stations on the same premises as the primary service.

NOTE 1: See B.1.f. preceding

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES

1. Off Premises Service - Same Exchange

- a. Applicable in connection with each extension service line, telephone answering equipment station line and key equipment station line, excluding secretarial lines provided for the same or different customer - off customer's premises and within the same exchange or district area:

	<u>Monthly Rate</u>	<u>USOC</u>
(1) Where the terminations are on non-continuous property		
Same wire center		
- each Channel Termination	\$13.47	1LLBP
- each Channel Termination-Restricted Centrex	16.67	1LPJP
Different wire center		
- each Channel Termination	13.47	1LLBP
Plus Rates and Charges for Voice Grade (VG) Service as shown below:		
	<u>Monthly Rate</u>	
<u>Channel Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands		
0	NO	NO
Over 0	\$23.75	\$2.06
		1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

1. Off Premises Service - Same Exchange (cont'd)

- a. Applicable in connection with each extension service line, telephone answering equipment station line and key equipment station line, excluding secretarial lines provided for the same or different customer - off customer's premises and within the same exchange or district area: (cont'd)

	<u>MONTHLY RATE</u>	<u>USOC</u>
(2) Where the terminals are on non-continuous property and the customer has on-premises control of the off-premises extension service		
- Each channel termination (two required), in addition to rate for USOC 1LLBP preceding	\$13.47	ZZAAJ
Plus Rates and Charges for Metallic Service as shown below:		

<u>Channel Mileage</u>	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

1. Off Premises Service - Same Exchange (cont'd)

- b. Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line excluding secretarial lines - provided for the same or different customer off customer's premises and within the same exchange or district area:

	<u>Monthly Rate</u>	<u>USOC</u>
(1) Where the terminations are on non-continuous property (two required)		
Same wire center - each Channel Termination	\$ 22.04	1LVBP
Different wire center - each Channel Termination	\$ 22.04	1LVBP
Plus Rates and Charges for Voice Grade (VG) Service as shown below:		
	<u>Monthly Rate</u>	
<u>Channel Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
Mileage Bands		
0	NO	NO
Over 0	\$23.75	\$2.06 1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

- 1. Off Premises Service - Same Exchange (cont'd)
- b. (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
(2) Where the terminations are on non-continuous property and the customer has on-premises control of the off-premises station		
- Each channel termination (two-required), in addition to rate for USOC 1LVBP preceding.	\$22.04	ZZAAJ

Plus Rates and Charges for Metallic Service as shown below:

<u>Channel Mileage</u>	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

2. Off Premises Service - Contiguous Exchange

Applicable in connection with each extension service line excluding secretarial lines, located outside the exchange or district area and off customer's premises on which the primary station is located:

- a. When the primary station is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the extension service is located in that contiguous exchange area or where there are district areas and the primary station is located in the local district area and the extension service is located in a different wire center in a contiguous or a noncontiguous district area within the same exchange:

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)
 C. RATES AND CHARGES (cont'd)
 2. Off Premises Service - Contiguous Exchange (cont'd)
 a. (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Extension Service		
- Each channel termination	\$13.47	1LLAP
- Each channel termination - Restricted Centrex	16.67	1LPJP

Plus Rates and Charges for Voice Grade (VG)
 Service as shown below:

<u>Channel Mileage</u> Mileage Bands	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
0	NO	NO	
Over 0	\$23.75	\$2.06	1L5XX

Each extension service where the customer has
 on-premises control of the off-premises extension
 service

	<u>Monthly Rate</u>	<u>USOC</u>
- Each channel termination (two required), in addition to rate for USOC 1LLAP preceding	13.47	ZZAAJ

Plus Rates and Charges for Metallic
 Service as shown below:

<u>Channel Mileage</u> Mileage Bands	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

2. Off Premises Service - Contiguous Exchange (cont'd)

- b. Applicable in connection with each private branch exchange station line, telephone answering equipment station line and automatic call distributing service line, excluding secretarial lines, located in a different wire center outside the exchange or district area and off customer's premises on which the private branch exchange attendant position, telephone answering equipment or automatic call distributing service equipment is located.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)

1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)

C. RATES AND CHARGES (cont'd)

2. Off Premises Service - Contiguous Exchange (cont'd)

b. (cont'd)

- (1) When the PBX attendant position, telephone answering equipment or automatic call distributing service equipment is located in the local exchange area and not connected for foreign exchange service from a particular contiguous exchange and the PBX station, telephone answering equipment station or automatic call distributing service equipment station line is located in that contiguous exchange area or where there are district areas and the PBX attendant position, telephone answering equipment or automatic call distributing equipment is located in the local district area and the PBX station, telephone answering equipment station or automatic call distributing service equipment station is located in a contiguous or a noncontiguous district area within the same exchange:

	<u>Monthly Rate</u>	<u>USOC</u>
Per Station		
- Each channel termination (two-required)	\$22.04	1LVAP

Plus Rates and Charges for Voice Grade (VG)
 Service as shown below:

<u>Channel Mileage</u> Mileage Bands	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
0	NO	NO	
Over 0	\$23.75	\$2.06	1L5XX

Each station where the customer has on-premises control of the off-premises station

- Each channel termination (two required), in addition to the rate for USOC 1LVAP preceding	22.04	ZZAAJ
---	-------	-------

Plus Rates and Charges for Metallic
 Service as shown below:

<u>Channel Mileage</u> Mileage Bands	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)
 C. RATES AND CHARGES (cont'd)

	<u>SERVICE OR LABOR CHARGE</u>
3. Extension Line Service ¹	
a. On premises, or off premises in the same building ²	RR
b. Off premises, all services, continuous or non-continuous property, same exchange or district area	
- Exchange services	\$455.96
- Centrex - different central office ³	408.46
c. Off premises, all services, different exchange or district area, contiguous	
- Exchange services	455.96
- Centrex	408.46
d. Off premises, all services, different exchange or district area, noncontiguous	
- Exchange services	455.96
- Centrex	408.46

NOTE 1: Refer to California Guidebook Part 8, Section 8 for mileage application.

NOTE 2: Labor charge.

NOTE 3: Refer to California Guidebook Part 6, Section 5 for off premises extensions served from the same central office.

1. MISCELLANEOUS EXCHANGE SERVICES (cont.)
1.2 MILEAGE AND CHANNEL TERMINATION CHARGES (cont.)
 C. RATES AND CHARGES (cont'd)

e.		Monthly Rates			
<u>Rate Group</u>	<u>Exchange Access Arrangements</u>	<u>Flat Rate Single Line</u>	<u>Measured</u>	<u>911 or Inward Only PBX Trunks</u>	<u>Multi-Line or PBX Trunk</u>
I	1-3,000	\$23.21	\$13.73		\$27.84
I		24.81	15.33	\$27.84	29.44
II	3,001-18,000	26.11	15.43		31.32
II		27.71	17.03	31.32	32.92
III	18,001-72,000	29.06	17.18		34.85
III		30.66	18.78	34.85	36.45
IV	72,001 & Over	32.01	18.93		38.39
IV		33.61	20.53	38.39	39.99

2. PREMIUM EXCHANGE SERVICES

2.1 Reserved

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 6.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 7.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd.)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 8.

(N)

2. PREMIUM EXCHANGE SERVICES (Cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 9.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 10.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

Material omitted now appears in Part 20, Section 4, Sheet 11.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 12.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 13.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 14.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 15.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 16.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 17.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 18.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 19.

(N)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.1 Reserved (cont'd)

(C)

/1/

/1/ Material omitted now appears in Part 20, Section 4, Sheet 20.

(N)

2. PREMIUM EXCHANGE SERVICES**2.2 EASY RATE****A. DESCRIPTION**

Easy Rate is an optional business package that includes a network access line, customer selected optional features, optional Hunting, and unlimited local calling. Customers must subscribe to and maintain a minimum of 40^{/1/} Easy Rate lines.

B. TERMS AND CONDITIONS

Easy Rate is available to business customers with a minimum of 40^{/1/} business exchange lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy rate plan is also available to meet the 40^{/1/} line minimum requirement.

All lines on the account must be subscribed to Easy Rate. If the customer requires other types or class of service they must be established on a separate account. Customers must request Easy Rate on their lines to be eligible for this offer.

Easy Rate is available only on Business Access Lines (1MB) only. Easy Rate is not available on Foreign Exchange Service, Remote Call Forwarding Service, WATS/800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

Easy Rate includes optional custom calling features and Hunting listed below, free unlimited local and Extended Area Service (EAS) calling.

Standard nonrecurring charges apply to establish and change lines, Hunting, and features unless otherwise specified.

Except as provided below, Non-Recurring Charges (NRCs) shall be waived for Easy Rate Customers for 1) the establishment of all local exchange access lines and associated vertical features ordered at the time of initial subscription to Easy Rate; and 2) NRCs shall also be waived for Easy Rate Customers changing to/from hunting service. NRCs will apply to stand alone features added to an existing Easy Rate account when such features are added subsequent to the initial subscription. NRCs shall not be waived for Customers subscribing to a Month-to-Month plan.

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10. (C)
(C)

2. PREMIUM EXCHANGE SERVICES (cont'd)

2.2 EASY RATE (cont'd)

B. TERMS AND CONDITIONS (cont'd)

If the Easy Rate account falls below a total of 40^{/1/} eligible lines per account for a given month, rates for the remaining access lines, features, and Hunting will revert to their applicable month to month tariff rates.

Easy Rate subscribers who terminate their term plan prior to the end of the term will revert to month-to-month rates. There is no other early termination fee.

Unless otherwise specified, Easy Rate services may not be combined with any other discount offer or promotion.

C. AVAILABLE FEATURES

Each Easy Rate line includes the following optional features:

Caller ID	Hunting	Call Return
Call Waiting	Call Screen	Three-Way Calling
Call Forwarding	Repeat Dialing	Speed Call 30
Three-Way Calling		

Customers may add or remove any of the included features at the time of installation or any time during subscription. Unless otherwise specified, normal installation rates will apply.

D. RATES AND CHARGES

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGES</u>
Month-to-Month Per Access Line	\$50.00	RR
12 Month Term Plan Per Access Line	\$50.00	RR
24 Month Term Plan Per Access Line	\$50.00	RR
36 Month Term Plan Per Access Line	\$50.00	RR
48 Month ^{/2/} Term Plan Per Access Line	\$50.00	RR
60 Month ^{/2/} Term Plan Per Access Line	\$50.00	RR

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013, and June 20, 2018, shall be reduced to 10. (C)

/2/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013. (C)

2.3 AT&T BUSINESS LOCAL CALLING (BLC)**A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

B. TERMS AND CONDITIONS

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month^{/2/}, or 36-Month^{/2/} term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011 customers may also subscribe to AT&T Business Local Calling on a Month- to- Month basis at rates as shown in *F. Prices*, following. (C)
(D)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900^{/1/} Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional Local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.

/1/ California 900 service withdrawn effective November 1, 2010.

/2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

- 8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- 9. Certain standalone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These standalone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other standalone features may be added on an a la carte basis at their individual Out of Territory Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices*, following.
- 10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- 11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- 12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan.

/1/
|
/1/

/1/ Material formerly appeared on Sheet 35

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

13. Customer may purchase Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term.

/2/
|
/2/

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

- 14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F.Prices* following.
- 15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following^{/1/}.
- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

/2/ Effective 6/19/2019, new 12-month terms will no longer automatically renew. 12-month term plans existing prior to 6/19/2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph B.13.

(N)
|
(N)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**B. TERMS AND CONDITIONS (cont'd)**

17. This paragraph is applicable only to AT&T Business Local Calling lines without the AT&T All for Less offer (see Paragraph 20 for AT&T Business Local Calling lines with the All for Less offer.) (N)
(N)

Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit, as follows:

- a. For Service Agreements entered into prior to June 2, 2016, the credit is \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer.
- b. For Service Agreements entered into on or after June 2, 2016, the credit is \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.

The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit, as follows:

- c. For Service Agreements entered into prior to June 2, 2016, \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.
- d. For Service Agreements entered on or after June 2, 2016, the credit is \$12.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$2736.00 per customer.

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.
19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

20. This paragraph is applicable only to AT&T Business Local Calling lines with AT&T All for Less offer (see Paragraph 17 for AT&T Business Local Calling lines without the All for Less offer.)

Eligible customers may receive a monthly credit as follows. Eligible customers are those customers who:

- are existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, and
- who communicate a desire to disconnect their lines then reconsider and keep the lines (i.e. "save"), or who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Company (i.e. "win/winback"), and
- who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term.

For Service Agreements entered into on or after April 1, 2017, the credit is \$6.00 off of the All for Less rate on the first line only, for 12 months. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit.

Those customers who initially refuse the above mentioned offer will be eligible to receive a monthly credit, as follows:

For Service Agreements entered on or after April 1, 2017, the credit is \$12.00 off of the All for Less rate on the first line only, for 12 months.

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection.

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

C. LINE OPTION PACKAGES

1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage^{/2/}, Caller ID, Three-Way Calling, Call Forwarding.

Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.
2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage^{/2/}, Caller ID.

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.
3. "Block Of Time 150" (Option C)^{/4/} – Core Components: network access line, local usage 150 minute block of time (BOT) and Caller ID. Local minutes of use in excess of the 150 minute allowance are charged at the rate listed in *F. Prices* following. Minutes used will be rounded up to the next whole minute per call. (C)

Optional Components: Delayed Call Forwarding, Busy Forwarding, Message Waiting Indicator and Hunting^{/1/}.
4. "Measured" (Option D)^{/4/} – Core Components: network access line, local usage^{/2/} measured on a per minute basis^{/3/}, Caller ID. (C)

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting^{/1/}.

/1/ Effective 5/02/2011 Hunting will no longer be included as an available Optional Component for Month-to-Month service. It will be available on an a la carte basis at standard Guidebook rates.

/2/ Local Usage includes ZUM 1, 2, and 3.

/3/ Lines newly subscribed to on or after June 1, 2010, will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge.

/4/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

(N)
|
(N)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

D. TERMINATION LIABILITY AND SHORTFALL (cont'd)

- 3. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

/1/
|
/1/

E. REFERENCES

The AT&T Business Local Calling plan components are provided in accordance with the applicable Terms and Conditions of this Out of Territory Guidebook except as noted in B., preceding and F., following, of this Section.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Custom Calling Services	Part 7, Section 2
Hunting	Part 4, Section 2

/1/ Material formerly on Sheet 37 in this section.

(N)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

(D)

(D)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

(D)

(D)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

(D)
—
(D)

Term & Volume Monthly Prices*, Per Line, For Accounts Established On or after 6/1/2018 and prior to 6/19/2019

Volume Price Level	Line Option	1-Year
1 – 19 Lines ^{/3/}	Option A	\$70.00
	Option B	\$65.00

Term & Volume Monthly Prices*, Per Line

(C)
(D)

Volume Price Level	Line Option	1-Year	2-Year ^{/1/}	3-Year ^{/1/}
1 – 19 Lines ^{/3/}	Option A	\$80.00 ^{/5/}	-	-
	Option B	\$75.00 ^{/5/}	-	-
20 + Lines	Option A	\$39.00 ^{/4/}	\$38.00 ^{/5/}	\$37.00 ^{/5/}
	Option B	\$34.00 ^{/4/}	\$33.00 ^{/5/}	\$32.00 ^{/5/}

(C)
(C)
(C)
(C)

* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, “Block of Time 150” (Option C) and “Measured” (Option D) are not available for new Business Local Calling installations, and existing Option B and C agreements may not be renewed. Existing Option B and C customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /4/ This rate is applicable for accounts established on or after 3/15/2018 and prior to 8/23/2019.
- /5/ This rate is applicable for accounts established between 6/19/2019 and 6/15/2022.

(N)

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022 (C)
(N)

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

Term & Volume Monthly Prices*, Per Line, For Accounts Established On or after 6/16/2022

Volume Price Level	Line Option	1-Year	2-Year ^{/1/}	3-Year ^{/1/}
1 – 19 Lines ^{/1/}	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ Material now appears on Sheet 41.1.

2.3 AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		Monthly Rate
Vertical Features Listed in B.9, per feature, per line		\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes		\$0.024
Option D Local Usage Per Minute of Use Charge for line subscribed to on and prior to May 31, 2010		(Standard Local Usage Rates)
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes ^{/1/}		\$0.030
Month-to-Month Prices:		
	Option A	\$190.00
	Option B	\$190.00
	Option C ^{/2/}	\$209.00
	Option D ^{/2/}	\$202.00

/3/

/3/

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option B and C agreements may not be renewed. Existing Option B and C customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/3/ Material previously appeared on Sheet 41.1.

/3/

/3/

(N)

AT&T BUSINESS LOCAL CALLING ASSURANCE

A. Description

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate^{/1/} access lines (access lines) within ZUM and non-ZUM exchanges^{/1/}, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

B. Regulations

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with either a competitive local exchange carrier (CLEC) or the incumbent local exchange carrier in an area where the Company offers service as a CLEC, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

AT&T Business Local Calling Assurance customers must agree to a 12^{/3/} or a 24-month^{/2/} term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C. following. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph C.

(C)
(N)

Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebooks listed in D. following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate^{/1/} service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.

/1/ See California Out of Territory Guidebook Part 4, Section 1.

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

/3/ Effective March 1, 2017, the 12-Month term option is Grandfathered and no longer available.

(D)

AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

B. Regulations (cont'd)

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month^{/1/} oral re-subscribe agreement or a 24-month^{/1/} term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term^{/1/}. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term^{/1/}.
6. Upon completion of the final renewal term, the customer will be billed at the tariff rates for the individual package components specified in the California Out of Territory Guidebook: Part 2; Part 4; Part 7; and Part 9, unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

C. Rates and Charges

Monthly package rate, per line (maximum of 5 lines):	\$110.00	(l)
--	----------	-----

/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

/1/

D. COMPONENT DESCRIPTIONS

The AT&T Business Local Calling Assurance components are provided in accordance with regulations in the following applicable tariffs:

<u>Service</u>	<u>California Out of Territory Guidebook.</u>
Business Measured Rate Service	Part 2, Section 2; Part 4, Section 1
Unlimited Local Calling Plan	Part 9, Section 3
Caller ID	Part 2, Section 2; Part 7, Section 2
Call Forwarding	Part 2, Section 2; Part 7, Section 2

/1/

/1/ Material formerly appeared in Part 7, Section 5, Sheet 6.