

1. OPERATOR SERVICES

1.1 NON-PUBLISHED NUMBER REPORT

Upon request of an urgent or emergency nature, the Company Operator will arrange to attempt to reach the requested non-published number subscriber with the calling party's name and number. The non-published subscriber may agree to call back, or the calling party will be contacted by the Company and informed the non-published subscriber is unwilling to call back or is unavailable.

The charge to the requesting party is \$10.00 per request only if the listing is found or the party is reached. The operator will notify the requesting party of the applicable charges at the time such a request is made.

1.2 LOCAL OPERATOR VERIFICATION/INTERRUPT SERVICE

Where facilities and operating conditions permit, the Company's Toll Operators may verify a busy line condition and/or interrupt a conversation in progress at the calling party's request. The charges for such service are \$1.50 to verify and \$1.50 to interrupt.

No charge will apply to the following:

- A. To place a call to or from any public agency whose responsibility it is to provide or render emergency aid.

1.3 RATES AND CHARGES

A. EXPRESS CALL COMPLETION (ECC)

This service allows call completion to a desired intraLATA number for customers calling directory assistance (DA). Centrex and PBX customers will be toll restricted and will be offered ECC on an alternate billing basis only.

Express Call Completion for one listing is included in the Directory Assistance Service charge.

1. OPERATOR SERVICES

1.1 RESERVED

(C)

(D)

(D)

1.2 LOCAL OPERATOR VERIFICATION/INTERRUPT SERVICE

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**1. OPERATOR SERVICES**

**1.1 RESERVED**

**1.2 RESERVED**

(C)

(D)

(D)

**1.3 RATES AND CHARGES**

**A. EXPRESS CALL COMPLETION (ECC)**

This service allows call completion to a desired intraLATA number for customers calling directory assistance (DA). Centrex and PBX customers will be toll restricted and will be offered ECC on an alternate billing basis only.<sup>/1/</sup>

(C)

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/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)

(N)

1. OPERATOR SERVICES (cont'd)  
1.3 RATES AND CHARGES (cont'd)

B. BUSINESS SERVICE<sup>1</sup>

1. Basic Referral Service

	<u>CHARGE</u>	<u>USOC</u>
Primary Number		
- first month	NO	N/A
- each month up to 12 months	\$ 5.00	N/A
- each month beyond 12 months	15.00	REFBN

Additional Numbers		
- first and additional months, each	15.00	REFBN

2. Centrex, Airport Intercommunicating Service and Direct Inward Dial Service

a. Sequential Referral Service

Primary Number		
- first month	NO	N/A
- each month up to 12 months	5.00	N/A
- each month beyond 12 months	7.00	REFSQ

Additional Numbers	7.00	REFSQ
- first and additional month, each sequential number referred		

b. Non-Sequential Referral Service

Primary Number		
- first month	NO	N/A
- each month up to 12 months	5.00	N/A
- each month beyond 12 months	7.50	REFNS

Additional Numbers		
- first and each additional month, each non-sequential number referred	7.50	REFNS

NOTE 1: Additional months are available where facilities permit.

- 1. OPERATOR SERVICES (cont'd)
- 1.3 RATES AND CHARGES(cont'd)
- B. BUSINESS SERVICE1 (cont'd)
- 2. Centrex, Airport Intercommunicating Service and Direct Inward Dial Service (cont'd)

	<u>Charge</u>	<u>USOC</u>
c. Single Number Referral Service		
Primary Number		
- first month	NO	N/A
- each month up to 12 months	\$ 5.00	N/A
- each month beyond 12 months	10.00	REFSR
Additional Numbers		
- first and each additional month, each single number referred	10.00	REFSR

NOTE 1: Additional months are available where facilities permit.