

1. INSIDE WIRE REPAIR SERVICES (cont'd)

C. REGULATIONS (cont'd)

1. General (cont'd)

- e. Non-payment of Inside Wire Repair charges may result in disconnection of telephone service¹.
- f. The rates and charges for inside wire repair options are in the following section, are determined by the customer's class, type, and grade of services as set forth in California Guidebook Part 2, Section 2.
- g. Customers who have hardwired equipment only, i.e., without a modular jack, are excluded from the provisions of this Guidebook and its associated rates and charges. Except as set forth in the following section, these customers are responsible, at their expense, for providing the modular jacks and inside wire necessary to restore their service.
- h. Where customers experience trouble with hardwired equipment that supports nonmodular handicapped services, the Company at its discretion may modularize the jacks and wiring at no additional charge.

/1/ Basic Service will not be disconnected for non-payment of anything other than residential and single line business, Flat Rate and/or Measured Rate Service as defined in D.96-10-066, Appendix B, page 5. (See California Guidebook Part 2, Section 4.

1. INSIDE WIRE REPAIR SERVICES (cont'd)

D. RATES AND CHARGES - BUSINESS

| | <u>NONRECURRING CHARGE</u> | <u>MONTHLY RATE</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| 1. WirePro | | | |
| a. Business - per month, per line | | \$9.95 | RPB |
| b. Private Line - per month, per circuit location | | 6.95 | RPL |
| 2. Per Visit Inside Wire Repair Service | | | |
| a. First 15 minutes or fraction thereof | | | |
| - Business | \$85.00 | | PVB |
| - Private Line | 85.00 | | CR1 |
| b. Each additional 15 minutes or fraction thereof | | | |
| - Business | 30.00 | | PV2 |
| - Private Line | 30.00 | | CR2 |

1. INSIDE WIRE REPAIR SERVICES (cont'd)

D. RATES AND CHARGES - BUSINESS

| | <u>NONRECURRING CHARGE</u> | <u>MONTHLY RATE</u> | <u>USOC</u> | |
|--|--------------------------------|-------------------------|-------------|-----|
| 1. WirePro | | | | |
| a. Business - per month, per line | | \$10.45 | RPB | (I) |
| b. Private Line - per month, per circuit location | | 6.95 | RPL | |
| 2. Per Visit Inside Wire Repair Service | | | | |
| a. First 15 minutes or fraction thereof | | | | |
| - Business | \$85.00 | | PVB | |
| - Private Line | 85.00 | | CR1 | |
| b. Each additional 15 minutes or fraction thereof | | | | |
| - Business | 30.00 | | PV2 | |
| - Private Line | 30.00 | | CR2 | |

1. INSIDE WIRE REPAIR SERVICES (cont'd)

D. RATES AND CHARGES - BUSINESS

| | <u>NONRECURRING CHARGE</u> | <u>MONTHLY RATE</u> | <u>USOC</u> | |
|--|--------------------------------|-------------------------|-------------|-----|
| 1. WirePro | | | | |
| a. Business - per month, per line | | \$10.85 | RPB | (I) |
| b. Private Line - per month, per circuit location | | 6.95 | RPL | |
| 2. Per Visit Inside Wire Repair Service | | | | |
| a. First 15 minutes or fraction thereof | | | | |
| - Business | \$85.00 | | PVB | |
| - Private Line | 85.00 | | CR1 | |
| b. Each additional 15 minutes or fraction thereof | | | | |
| - Business | 30.00 | | PV2 | |
| - Private Line | 30.00 | | CR2 | |

3. SUPPLEMENTAL BILLING

3.1 SUMMARY BILLING (SB)

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services in the California Out of Territory Guidebook, Part 2, Section 2 can be found in the tariff schedule or Guidebook indicated next to that service. All of these terms and conditions are applicable to the provisions of service from the tariff schedule or Guidebook. All Summary Billing (SB) regulations contained in California Guidebook Part 8, Section 8 apply except those regulations pertaining to Magnetic Tape Billing.
2. Summary billing is also known as Mechanized Summary Billing.
3. All rates and charges may be adjusted at a later date.

3. SUPPLEMENTAL BILLING (cont'd)

3.4 COMPACT DISK BILL (CD BILL)

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this Guidebook schedule as specified on the list of services (California Out of Territory Part 2, Section 2) can be found in the tariff schedule or Guidebook indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this tariff. All Compact Disk Bill regulations contained in California Out of Territory Part 8, Section 8 apply except those regulations pertaining to Magnetic Tape Billing.
2. All rates and charges may be adjusted at a later date.
3. Non-Billed Record Identification (NBRI)

Non-Billed Record Identification (NBRI) is also available with CD Bill at the charges set forth in California Out of Territory Part 8, Section 8. NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Interexchange Channel – Interwire Center Private Lines that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

3. SUPPLEMENTAL BILLING (cont'd)

3.4 COMPACT DISK BILL (CD BILL) (cont'd)

B. RATES AND CHARGES

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|--------------------------------|-------------------------|
| 1. CD Bill for individual accounts - each disk | NO | \$16.00 |
| 2. CD Bill for Summary Bill - pilot account (parent), per CD | NO | 16.00 |
| 3. CD Bill for Summary Bill - individual account ¹ | NO | NO |
| 4. CD Bill for Stack Bill - parent account, per CD | NO | 16.00 |
| 5. CD Bill for Stack Bill - child account ¹ | NO | NO |
| 6. Non-Billed Record Identification (NBRI) Options | RR ² | RR ² |

/1/ Subordinate accounts which reside on the same CD as their parent account.

/2/ NBRI rates set forth in California Guidebook Part 8, Section 8.

3. SUPPLEMENTAL BILLING (cont'd)

3.5 ACCOUNT CODES

A. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this Guidebook as specified on the list of services in the California Out of Territory Guidebook, Part 2, Section 2 can be found in the tariff schedule or Guidebook indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook. All account codes regulations contained in California Guidebook Part 8, Section 8 apply except those regulations pertaining to Magnetic Tape Billing
2. Account Codes service offering is available only in those offices that are suitably equipped.
3. All rates and charges may be adjusted at a later date.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL

A. DESCRIPTION

Bill and Call Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. Customers may choose to discontinue receiving their paper bill or paper bill detail.^{1,2,3,4}

B TERMS AND CONDITIONS

A. BILL DETAIL - GENERAL

1. Bill Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. The service normally will be provided on a recurring monthly basis. Where a customer requests the services on a one-time basis, the monthly recurring and nonrecurring charges apply.
2. The service may be provided to any customer of the Utility who subscribes to any class, type or grade of exchange telephone service. Bill face will be provided on all accounts subscribing to this service at no additional charge.

- /1/ Rendering and payment of bills and late payment charge application shown in California Guidebook Part 2, Section 2 and California Guidebook Part 3, Section 1.
- /2/ Customers who choose to discontinue receipt of their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub, the mandated bill inserts and messages by magnetic tape or other electronic means.
- /3/ Customers may reinstate the paper bill or paper bill detail at any time.
- /4/ The Company reserves the right to reinstate the paper bill or paper bill detail at any time.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

B. TERMS AND CONDITIONS (cont'd)

1. BILL DETAIL – GENERAL (cont'd)

e. Only one set of Bill Detail on magnetic tape(s) will be furnished for any one month.

- (1). On existing exchange service, this service may be started any time prior to the regular bill date and a full month's Bill Detail will be provided with the next regular bill, at the charges and rates in the following section.
- (2). On new exchange service, at the customer's request this service may be started on a date other than the regular billing date and a partial month's billing detail will be provided with the first regular bill; however, the full charge and rate will apply regardless of the number of days for which billing detail is provided.
- (3). When exchange telephone service is discontinued, Bill Detail will be provided for the first (final or closing) bill. It will not be provided for any revised final bills.
- (4). Bill Detail of message toll calls, ZUM calls for Zone 3, ZUM Zone 1 and Zone 2 Summary, local message unit summary and other charges and credits on the magnetic tape will reflect, as nearly as possible, that calling detail appearing on the customer's bill.
- (5). Bill Detail of items of service and equipment only (excluding message details and summaries as stated above) actually in service on the bill date of the billed telephone number will be included on the magnetic tape.
- (6). Custom 800 Call Detail appearing on magnetic tape will be the detail of calls terminating on Custom 800 service during that bill period.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)
B. TERMS AND CONDITIONS (cont'd)

2. MAGNETIC TAPE

- a. When Bill Detail is provided for any of the service listed in the preceding section, the detail furnished will include, at the customer's option, the following:

(1) For exchange services

Message toll calls
ZUM calls for Zone 3 and ZUM Zone 1 and Zone 2 Summary; or summary of local message unit calls
Service and equipment
Other Charges and Credits

(2) For Custom 800

Message toll
Custom 800 calls (as applicable)
Other Charges and Credits

- b. Bill Detail will be provided on magnetic tape only in the code terminology and data processing format used by the Company.

The Company reserves the right to make changes in its code terminology and data processing format of the information on the magnetic tape upon one month's advance notice to the customer.

- c. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Company within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Company's liability is limited to the monthly recurring Magnetic Tape Billing charges only, as defined in the following Rates and Charges section.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

B. TERMS AND CONDITIONS (cont'd)

2. MAGNETIC TAPE (cont'd)

- d. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both.
- e. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service.
- f. Descriptions and Regulations associated with Magnetic Tape, as defined in B. Regulations, 1. Bill Detail - General, 2. Magnetic Tape, 4. Call Detail, of California Guidebook Part 8, Section 8 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

Exceptions:

(1) Bill Detail - General, 2. and 3.

(a) SB Service is expanded to include Private Line Services.

(b) SB Service is not offered to Individual Residence or Party Line Service.

- g. On or after (April 1, 1992) existing Magnetic Tape customers will remain at the old rates and charges until the customer notifies the Company of their desire to be converted to the new rates and charges. Existing customers may add Magnetic Tape detail options to their existing service and continue to be billed at the old rates and charges. Supersedures will also be permitted without the customer being converted to the new rates and charges. However, changes between the Magnetic Tape account arrangements, i.e. Individual Billed Accounts and Summary Billed Accounts and moves will eliminate the grandfathered status and the customer will be billed at the new rates and charges.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)
B. TERMS AND CONDITIONS (cont'd)

3. CALL DETAIL

- a. Call Detail as shown in the following section will be provided on magnetic tape only. Call Detail will include the originating Centrex station number or primary Centrex service primary telephone number on calls dialed from a Centrex service.

Call Detail on calls originating from PBX dial switching equipment will include the primary telephone number of the PBX.

3. SUPPLEMENTAL BILLING (cont'd)

- 3.6 BILL AND CALL DETAIL (cont'd)
- B. TERMS AND CONDITIONS (cont'd)
- 3. CALL DETAIL (cont'd)

- b. Other regulations shown in this schedule also apply as appropriate to Call Detail.
 - c. Where customers subscribe to Centrex with Flexible Route Selection Service (FRS), Automatic Route Selection-Deluxe (ARS-D) or Station Message Detail Recording-Tie Trunks Automatic Message Accounting (SMDR-TAMA), they may also subscribe to Non-Billed Record Identification (NBRI). NBRI provides a Call Detail non-billing arrangement. These records appear on the Centrex primary account or agency bill magnetic tape.
- (1) FRS with NBRI includes Individual Station Billing (ISB) Call Detail of calls routed over FEX, Tie Lines, Special Access Voice Grade Service. The Call Detail is provided on magnetic tape and will include the:

| | |
|------------------------|----------------|
| Calling Station Number | Time of Day |
| Called Number | Length of Call |
| Date | |

NBRI with ISB will be provided only with FRS station identification; USOC: ART prior to (March 21, 1991).

NBRI with ISB will be provided only with FRS station identification; USOC: FRSWA on an after (March 21, 1991).

NBRI with ISB will be provided with Foreign Exchange Service, Tie Line or Special Access Voice Grade Service groups of lines. If one Foreign Exchange line, Tie Line or Special Access Voice Grade Service is equipped, then all lines in that group and all other groups will be arranged for ISB.)

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

B. TERMS AND CONDITIONS (cont'd)

3. CALL DETAIL (cont'd)

- c. Where customers subscribe to Centrex with Flexible Route Selection Service (FRS), Automatic Route Selection-Deluxe (ARS-D) or Station Message Detail Recording-Tie Trunks Automatic Message Accounting (SMDR-TAMA), they may also subscribe to Non-Billed Record Identification (NBRI). NBRI provides a Call Detail non-billing arrangement. These records appear on the Centrex primary account or agency bill magnetic tape.
(Cont'd)

- (1) The total number of calls detailed for the billing period will be prorated for the purpose of applying the charge as set forth in rates and charges following.

Tie Line/Special Access Voice Grade Service off network call timing starts when the called party answers and stops when the called or calling party hangs up. Foreign Exchange call timing will start when the dialing has been completed and will stop when the originating station user hangs up.

- (2) Customer dialed account recording with NBRI provides the Centrex attendant the capability of answering an incoming call and recording an 8 digit number with the associated line before extending the line to a Centrex station line or other lines.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (Cont'd)

C. RATES AND CHARGES

1. BILL DETAIL

Applicable before April 1, 1992

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| Magnetic tape including the bill face for the account | | | |
| - Each account of a primary service | \$78.84 | \$43.70 | Y18GR |
| With bill detail for: | | | |
| - Message toll calls | 35.62 | 31.35 | BDTXT |
| - Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges | 35.62 | 29.45 | BDTXM |
| - Service and equipment | 35.62 | 29.45 | BDTXE |
| - Other Charges and Credits | 66.49 | 23.75 | BDTXO |
| - Custom 800 calls | 4.65 | NO | BDTX8 |

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

C. RATES AND CHARGES (Cont'd)

1. BILL DETAIL (cont'd)

Applicable on and after April 1, 1992

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| Magnetic tape including the bill face for the account | | | |
| - Individual account | | | |
| - each tape | \$ 7.22 | \$ 80.74 | Y18 |
| - Summary Billed account | | | |
| - each tape | 7.22 | 80.74 | Y18MB |
| With bill detail for: | | | |
| - Message toll calls | 4.65 | NO | BDTST |
| -Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges | 4.65 | NO | BDTSM |
| -Service and equipment | 4.65 | NO | BDTSE |
| -Other Charges and Credits | 4.65 | NO | BDTSO |
| -Custom 800 calls | 4.65 | NO | BDTS8 |
| Magnetic Tape including the bill face for the account | | | |
| - Stacked account ¹ | | | |
| - each tape | 7.22 | 80.74 | Y18AA |
| - Stacked sub-account | | | |
| - each account | 7.22 | NO | Y18AB |

/1/ Rates and charges for the account tape are applied to the stacked bill account.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

C. RATES AND CHARGES (Cont'd)

2. CALL DETAIL¹

- a. On- and off-net Call Detail on calls dialed from a customer's dial switching equipment (PBX/Centrex) where the PBX has access lines that terminate in an ESS type Common Control Switching Arrangement (CCSA) or where an ESS type Centrex-CO service has access lines to a CCSA.

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| - Per PBX/Centrex primary service, and | \$ 270.72 | \$ 99.74 | CMM |
| - Per each 1,000 or less calls detailed on magnetic tape | NO | 1.90 | CMMAA |

- b. Special arrangement of facilities to permit Centrex customers to obtain detail in connection with CCSA access lines from #5X-Bar Centrex-CO Services only.

On- and off-net Call Detail on calls dialed from a #5X-Bar Centrex-CO over access lines that terminate in a Common Control Switching Arrangement (CCSA).

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per Centrex primary service, and | \$ 284.97 | \$ 161.48 | ZZYQ3 |
| - 1 to 10,000 total messages; each 1,000 or less messages detailed on magnetic tape, or | NO | 25.65 | NA |
| - 10,001 to 110,000 total messages; each 1,000 or less messages detailed on magnetic tape, or | NO | 9.74 | NA |
| - 110,001 and up messages; each 1,000 or messages detailed on magnetic tape | NO | 5.94 | NA |

/1/ See B.2.d. preceding.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)

C. RATES AND CHARGES (Cont'd)

1. CALL DETAIL¹ (cont'd)

d. Magnetic Tape Billing Record for each account of a primary service

| | <u>Monthly Rate</u> | <u>USOC</u> |
|--|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed ² | \$ 5.46 | BDTXF |
| - Per 1000 or less Tie Line/Special Access Voice Grade Service calls detailed ² | 5.46 | BDTXL |
| - Per 1000 or less inward customer dialed account recording calls detailed ² | 5.46 | BDTXC |

e. Magnetic Tape Billing Record for each account of a primary service.

Applicable on and after April 1, 1992

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed ² | \$ 47.50 | \$ 5.46 | BDTSF |
| - Per 1000 or less Tie Line/ Interexchange Channel - Interwire Center Private Line calls detailed ^{2,3} | 47.50 | 5.46 | BDTSC |
| - Per 1000 or less inward customer dialed account recording calls detailed ² | 47.50 | 5.46 | BDTSL |

/1/ See B.2.d. preceding

/2/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

3. SUPPLEMENTAL BILLING (cont'd)

- 3.6 BILL AND CALL DETAIL (vont'd)
- 15.6.2 RATES AND CHARGES (Vont'd)
- B. CALL DETAIL (vont'd)

- 3. Magnetic Tape Billing Record for each account of a primary service (Cont'd)
- Applicable on and after April 1, 1992 (Cont'd)

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed ² | 47.50 | 5.46 | BDTSN |
| - Per 1000 or less Interexchange Carrier (IEC) billed direct and operator assisted calls detailed ² | 47.50 | 5.46 | BDTXN |
| - Per 1000 or less Local Calls (Zone 1 and 2) ² | 47.50 | 5.46 | BDTSZ |

NOTE 1: See B.2.d. preceding.

NOTE 2: Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

3. SUPPLEMENTAL BILLING (cont'd)

3.6 BILL AND CALL DETAIL (cont'd)
C. RATES AND CHARGES (Cont'd)

3. SUMMARY BILLING (SB)¹

a. Magnetic Tape Billing (optional)

- (1) Recurring volume discount per accounting region, rate per SB consolidated account with Magnetic Tape Billing (USOC: Y18GS):^{1,2}

| <u>Number Of Accounts</u> ³ | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> |
|--|----------------------------|---------------------|
| - 2-10 | \$7.22 | \$17.95 |
| - 2-25 | 7.22 | 9.69 |
| - 2-50 | 7.22 | 5.13 |
| - 2-100 | 7.22 | 2.71 |
| - 2-250 | 7.22 | 1.99 |
| - 2-500 | 7.22 | 1.28 |
| - 2-501, plus | 7.22 | 0.95 |

/1/ See Terms and Conditions preceding for definition of Company's Northern/Southern accounting regions.

/2/ See Terms and Conditions preceding.

/3/ Nonrecurring and recurring charges applicable per account.

3. SUPPLEMENTAL BILLING (cont'd)

- 3.6 BILL AND CALL DETAIL (cont'd)
- C RATES AND CHARGES (Cont'd)
- 3. SUMMARY BILLING (SB) (cont'd)

- a. Magnetic Tape Billing (optional) (cont'd)
 - (2) Bill Detail-each auxiliary account of a SB service for Magnetic Tape Billing to include the bill face for the account.

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|--|--------------------------------|-------------------------|-------------|
| With bill detail for: | | | |
| - Message toll calls per 1000 records ^{3,4} | \$4.65 | \$6.27 | BDTGT |
| - Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM ^{3,4} exchanges per 1000 records. | 4.65 | 6.23 | BDTGM |
| - Service and equipment per 1000 records ^{3,4} | 4.65 | 7.91 | BDTGE |
| - Other Charges & Credits per 1000 records ^{3,4} | 4.65 | 6.55 | BDTGO |
| - Custom 800 calls | 4.65 | NO | BDTG8 |

- /1/ See Terms and Conditions preceding.
- /2/ See Terms and Conditions preceding.
- /3/ Nonrecurring Charge applicable per account.
- /4/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

4. MISCELLANEOUS SERVICE OFFERINGS**4.1 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES****A. TERMS AND CONDITIONS**

1. Summary Billing (SB) is a supplemental billing service that is offered to all customers for the same class of service. It provides for numerous accounts of a single customer to have their billing media consolidated under a single fictitious control account, and receive a single summarized bill or multiple summarized bills.
2. As determined by the Company, Northern SB region encompasses those accounts processed through the Company's Sacramento accounting center; Southern SB region encompasses accounts processed through the Company's Anaheim accounting center.
3. Preferential Bill Date (PBD) as defined in California Guidebook Part 8, Section 8 is a mandatory requirement when subscribing to SB service. The rates and charges associated with PBD service, as defined in PBD of this Guidebook are not applicable; PBD is inclusive of the SB service offering. However, when a customer changes their PBD in an established SB account, all nonrecurring charges as defined in PBD California Guidebook Part 8, Section 8 apply, except Company initiated charges.
4. Customers subscribing to SB service must select the same PBD for those accounts to be consolidated into one bill. The bill round date must be one of the standard bill round dates used by the Company.
5. Customers subscribing to SB with Magnetic Tape Billing, may receive the bill in both magnetic tape and paper format. Alternatively, they can choose to discontinue their paper bill. Customers who choose to discontinue their paper bill also have the option to receive the face page (front and back) and mandated bill inserts and messages by magnetic tape or other electronic means.

4. MISCELLANEOUS SERVICE OFFERINGS (cont'd)

4.1 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (cont'd)

A. TERMS AND CONDITIONS (cont'd)

6. Customer accounts can be grouped into multiple summarized bills. The SB customer is permitted to have one group of their accounts on SB only, a separate group on SB with Magnetic Tape Billing and another group on Magnetic Tape Billing alone. The customer cannot, however, include one single account into several different SB accounts. Each account must be consolidated into its own unique control account.
7. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Utility within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Utility's liability is limited to the monthly recurring Magnetic Tape Billing charges as defined in Rates and Charges, SB item following.
8. Customers may cancel established SB Service without penalty. Where a customer cancels and later reinstates SB service, all nonrecurring and recurring charges apply.
9. Where a customer requests SB service on a one time basis, all applicable nonrecurring and recurring charges apply. The customer is required to pay minimum billing for service in accordance with California Guidebook Part 2, Section 2.
10. The SB customer is responsible for payment on all accounts summarized in accordance with the Company's regular billing and collection practices. Failure to pay any one of the grouped accounts by the "Due by date" will cause the entire SB account to become delinquent and service to all accounts may be temporarily or permanently disconnected for non-payment as set forth in California Guidebook Part 2, Section 2. A late payment charge will apply to SB service as defined in California Guidebook Part 3, Section 1 and Part 2, Section 2.

4. MISCELLANEOUS SERVICE OFFERINGS (cont'd)

4.1 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (cont'd)

A TERMS AND CONDITIONS (cont'd)

11. Centrex accounts subscribing to SB service are consolidated according to Sectional Billing Service as defined in California Guidebook Part 8, Section 10. In addition to the rates and charges associated with SB Service, Rates and Charges as defined in California Guidebook Part 8, Section 10, Sectional Billing Service, also apply.
12. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both.
13. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service.
14. Descriptions and Regulations associated with Magnetic Tape, as defined in Regulations, 1. Bill Detail-General, 2. Magnetic Tape, 4. Call Detail, of California Guidebook Part 8, Section 8 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

Exceptions:

- a. Bill Detail - General, 2. and 3.
 - (1) SB Service is expanded to include Private Line Services.
 - (2) SB Service is not offered to Individual Residence or Party Line Services.
15. Nonrecurring charges, as defined in Rates and Charges, following are applicable when an existing auxiliary account is changed from one control account to another.
16. The Optional Block Discount Plan cannot be subscribed to for SB primary control accounts; however, each individual billing account may subscribe to the Optional Block Discount Plan service offering. In addition to the Rates and Charges associated with SB service, the Rates and Regulations defined in California Guidebook Part 9, Section 1 apply.

4. MISCELLANEOUS SERVICE OFFERINGS (cont'd)

4.1 CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (cont'd)

B. RATES AND CHARGES (cont'd)

2. MAGNETIC TAPE BILLING (OPTIONAL)

Magnetic Tape Billing record for each auxiliary account of a SB Service-Non-Billed Record Identification (NBRI)²

| | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u> | <u>USOC</u> |
|---|--------------------------------|-------------------------|-------------|
| - Per 1000 or less Foreign Exchange Trunk calls detailed ^{3,4} | \$123.49 | \$10.40 | BDTGF |
| - Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private Line calls detailed ^{3,4} | 123.49 | 10.40 | BDTGC |
| - Per 1000 or less inward customer dialed account recording calls detailed ^{3,4} | 123.49 | 10.40 | BDTGL |
| - Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed ^{3,4} | 47.50 | 5.46 | BDTGN |

/1/ See Terms and Conditions preceding.

/2/ See Terms and Conditions preceding.

/3/ Nonrecurring Charge applicable per account.

/4/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.