# 2. BASIC EXCHANGE ACCESS LINE SERVICES

#### A.. TERMS AND CONDITIONS

1. All terms and conditions relating to the individual service offerings found in this Guidebook schedule as specified on the List of Services (California Out of Territory Guidebook Part 2, Section 2) can be found in the Guidebook schedule indicated next to that service. All of these terms and conditions are applicable to the provisions of service from this Guidebook.

#### B. RATES

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
1. Business Service		
a. Measured Rate Service First line per order Each additional line per order	\$ 75.00 75.00	\$ 16.81 16.81

# 2. BASIC EXCHANGE ACCESS LINE SERVICES (cont'd)

- B RATES (cont'd)
- 1. Business Service (cont'd)
  - b. Win/Winback Access Lines NRC Waiver for Customers with 1-3 Lines
    - (1) Description

Eligible business customers may qualify for a waiver of the nonrecurring Service Charge (NRC waiver) for the installation of each Measured Rate Business Service (California Out of Territory Guidebook Part 4, Section 2) access line (access line), up to a maximum of three access lines, if the customer agrees to retain the access lines for a period of 12 consecutive months (one year). The customer will also receive a waiver of the nonrecurring charges associated with the installation of certain optional features listed in the following sections.

Eligible business customers are those customers who qualify as a "Winback" or "Win" customer. A "Winback" customer is a customer who has discontinued their business service with the Company for the purpose of establishing service with a Local Exchange Carrier (LEC) or Competitive Local Exchange Carrier (CLC) and who is now returning their service to the Company. A "Win" customer is a customer who established their service with a LEC or CLC and now establishes their service with the Company. For this waiver, Winback and Win also includes customers who established service with a CLC that is an affiliate of the Company.

- (2). Regulations
- (a) The customer must agree to retain the 1-3 access lines for a minimum period of 12 consecutive months (one year).
- (b) Access lines eligible for the waiver include the following USOCs: 1ML++, 1MB++, 1MC++, 1MS++.
- (c) Foreign Exchange Service is not eligible for this NRC waiver.
- (d) The NRC waiver is not available on any business service or package that includes a waiver of nonrecurring charges.

# 2. BASIC EXCHANGE ACCESS LINE SERVICES (cont'd)

### B. RATES (cont'd)

- 1. Business Service (cont'd)
  - b. Win/Winback Access Line NRC Waiver for Customers with 1-3 Lines (cont'd)
    - (3). Eligible Options Features

Any of the following features ordered with the eligible access line will receive a waiver of the nonrecurring charges associated with the installation of those features.

Anonymous Call Rejection Calling Forwarding Busy Call Forwarding Busy Call Forwarding Extended Delayed Call Forwarding Select Call Forwarding Call Transfer Disconnect Remote Access to Call Forwarding Caller ID Priority Ringing Intercom Plus Privacy manager Three Way Calling Call Waiting ID Call Waiting Call Return Call Screen Call Trace Speed Dial 8 Repeat Dialing Speed Dial 30 Hunting

- (4). Early Termination Charges
- (a) Early Termination Charges will not be assessed if the customer retains at least one of the original lines ordered under this NRC waiver for the required 12 consecutive month period.

If the customer discontinues the business access line(s) prior to 12 months (one year), the customer will be billed 1/12 (one-twelfth) of the waived NRCs multiplied by the number of months remaining on the 12 month commitment. Partial months left on the commitment will be rounded to the nearest upward number. For example, if 5-1/2 months are left on the commitment, the number of months left will be rounded to 6 months.

(b) Early Termination Fees are not applicable if, during the 12 month term, the customer converts the access lines to a Company package with a term equal to or greater than the remaining term herein.

### 2 BASIC EXCHANGE ACCESS LINE SERVICES (cont'd)

B RATES (cont'd)

	Nonrecurring Charge	Monthly <u>Rate</u>
2. PBX Trunk Service		
a. Each combination b. Each DID equipped trunk	\$84.90 \$84.90	\$24.05 24.05
3. Direct-Inward Dialing (DID) Service <sup>1,2</sup>		
a. DID Station Numbers		
20 Stations 100 Stations	\$142.49 379.96	\$14.25 42.75
b. Each Additional Block of DID Station Numbers		
20 Stations 100 Stations	142.49 66.49	14.25 42.75
4. Hunting Service		
<ul> <li>Each individual line or PBX trunk line, including foreign exchange service, arranged for hunting</li> </ul>	28.50	0.47

NOTE 1: In addition to the rates for other services and facilities including PBX rates. When this service is provided from a foreign exchange, rates for foreign exchange trunk lines and foreign exchange mileage rates are applicable.

NOTE 2: These rates may be adjusted at a later date.

# 2. BASIC EXCHANGE ACCESS LINE SERVICES

### B. RATES (cont'd)

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
5.	SuperTrunk <sup>SM</sup> Service <sup>/3/</sup>		
	a. General (Non-collocation) Schedule		
	<ol> <li>SuperTrunk<sup>SM</sup> Termination<sup>/1/,/3/</sup></li> <li>Trunk Group</li> <li>Alternate Route - Each route</li> <li>Dialing Plan - Each Termination</li> <li>Miscellaneous Change Charge</li> <li>Enhanced Alternate Route</li> </ol>	650.00 125.00 150.00 200.00 205.00 150.00	\$300.00 (I) 12.00 (I) 10.00 75.00 NO 50.00
	b. Collocation Schedule <sup>/2/</sup>		
	<ol> <li>(1). SuperTrunk<sup>SM</sup> Termination<sup>/3/</sup></li> <li>(2). Trunk Group</li> <li>(3). Alternate Route - Each route</li> <li>(4). Dialing Plan - Each Termination</li> <li>(5). Miscellaneous Change Charge</li> <li>(6). Enhanced Alternate Route</li> </ol>	617.44 118.75 142.49 189.98 194.73 142.49	300.00 (I) 12.00 (I) 9.50 71.24 NO 48.50

- /1/ In addition, a monthly rate equal to 24 End User Common Line (EUCL) charge applies.
- /2/ Transport required to connect a customer-designated premise via a Company collocation arrangement to the Company's serving wire center is included in this service. Refer to the California Out of Territory Guidebook Part 21 Section 2 for applicable rates, except that Channel Mileage shall not apply.
- /3/ For Regulations, Terms and Conditions for SuperTrunk<sup>SM</sup> service, refer to applicable California Guidebook Part 6 Section 7.

## 2. BASIC EXCHANGE ACCESS LINE SERVICES

### B. RATES (cont'd)

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	a. General (Non-collocation) Schedule		
	<ol> <li>SuperTrunk<sup>SM</sup> Termination<sup>/1/,/3/</sup></li> <li>Trunk Group</li> <li>Alternate Route - Each route</li> <li>Dialing Plan - Each Termination</li> <li>Miscellaneous Change Charge</li> <li>Enhanced Alternate Route</li> </ol>	650.00 125.00 150.00 200.00 205.00 150.00	\$250.00 10.50 10.00 75.00 NO 50.00
	b. Collocation Schedule <sup>/2/</sup>		
	<ol> <li>SuperTrunk<sup>SM</sup> Termination<sup>/3/</sup></li> <li>Trunk Group</li> <li>Alternate Route - Each route</li> <li>Dialing Plan - Each Termination</li> <li>Miscellaneous Change Charge</li> <li>Enhanced Alternate Route</li> </ol>	617.44 118.75 142.49 189.98 194.73 142.49	250.00 10.50 9.50 71.24 NO 48.50

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- /3/ For Regulations, Terms and Conditions for SuperTrunk<sup>SM</sup> service, refer to applicable California Guidebook Part 6 Section 7.