

ACCESS SERVICE

5. Ordering Options (Cont'd)

5.1.3 Special Construction

Special Construction is not an ordering option, but may be applied to an Access Order to accommodate a customer request. When special construction is required, the customer will be so notified. If the customer agrees to the special construction, a firm order will be established. If the customer does not want the service or facilities after being notified that special construction is required, the order will be withdrawn and no charges will apply.

The regulations, rates and charges for special construction are set forth in Section 15. and are in addition to the regulations, rates and charges specified in this section.

5.2 Access Order

An Access Order is used by the Utility to provide services to a customer as follows:

- Switched Access Services as set forth in 6, following, or
- Special Access Services as described in 7, following, and
- Other Services as set forth in 5.1.2, preceding.
- IntraLATA Wholesale Service (IWS) as set forth in 19, following. (N)

(A) The following applies when placing an order for all Switched Access Services:

(1) When ordering EF the customer shall specify:

- (a) Whether DS0/VG, DS1 or DS3, DS3x3, or DS3x12, any associated term and any terminating equipment.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0/VG.
- (c) Customer designated premises, hub, type of service, Interface and technical specifications.

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5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

When placing an Access Order, the customer shall provide, at a minimum, the following information: (T)

- For Feature Group A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service, the Local Transport options and Local Switching options desired. In addition, the customer shall specify whether the ordered line(s) is for FX/ONAL service, MTS/WATS-type service or switched private network service. If the customer specifies MTS/WATS-type service, it shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- A customer shall also specify that the Feature Group A is to be provided with an extension to a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify the customer's premises in the LATA with the Switched Access Feature Group A, at which the FGA extension is to be terminated.
- For Feature Group B and D trunks, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Switched Transport options and Local Switching options desired. When ordering FGB and FGD trunks to an access tandem, the customer has the option to provide the Utility an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Utility in its own efforts to project further facility requirements. The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. The traffic type must also be specified using the same categories as described in 6.1.1(E) following, to enable efficient provisioning and billing functions.

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5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

- Public Access Line Switched Access Service will be ordered on a per line basis. For Public Access Line Service the customer must specify the end office and the address where each PAL will be terminated for use with a Customer's Public Access Coinless Telephone. The Utility has the right to refuse PAL service to the customer from a premises if the owner of the premises has not authorized the customer to place its Public Access Coinless Telephone on the premises or denies the Utility access to provide the services to the customer.

- For Private Virtual Network (PVN) Switched Access Service, the customer shall specify the number of FGD trunks by end office for direct routing to the customer premises. When ordering the PVN access Line, as described in 7.2.1(BB) following, the customer shall specify the customer's end user's premises at which the PVN Access Line terminates, the type of line (i.e. two-wire or four-wire) and the type of supervisory signaling.

The customer must also specify that the PVN Access Line is to be provided with an extension in the same LATA, where applicable. When such an extension is specified on the order, the customer must also specify the end user's premises to which such extension is to be provided. The PVN Access Line extension is described in 7.2.3 following.

- For 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D. Additionally, when new NXX(s) for 900 six digit customer identification are to be opened in the LATA or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. If the change is to occur absent the requirement for additional capacity (i.e. quantities of trunks) the customer shall notify the (T) Utility of the change as set forth in 6.6.1 (B) following.

All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

- When a customer orders trunks to be terminated on an Expanded Interconnection Cross Connect (EISCC) at a collocator's cage, the customer shall provide this Utility with the channel facility assignment (CFA) of the EISCC. (N)
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(N)

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

For 500 Access Service a customer shall order the service as (T)
determined by the manner in which the service is to be provisioned as
set forth in 6.2.6 following. The customer must specify on the (T)
access order one of three calling options (1+ 500, 0+ 500 or both),
when placing an order for 500 Access Service on existing or new trunk
groups. All 500 number assignments and administration shall be in
accordance with the North American Numbering Plan (NANP).

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5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

For the Operator Transfer Service option ordered in conjunction with FGD as specified in 6.2.4(A)(12) following, the customer must specify the number of trunks desired between their premises in each LATA and the Utility's Operator Services System locations served by the Operator Services System. Operator Transfer trunks are used to carry originating 0- traffic, i.e., the end user dials the 0 digit with no additional digits.

When ordering Operator Transfer Service trunks as specified preceding, the customer must also specify the type of signaling desired. Operator Transfer Service trunks may be equipped with either Equal Access (EA) Signaling or Equal Access Operator Service Signaling (EAOSS).

(D)

(D)

When ordering the Switched EISCC, the customer shall specify:

(N)

(a) Whether DS1 or DS3.

(b) The multiplexing for DS3 to DS1 or DS1 to DS0/VG.

(c) The location of the EIS equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.

(N)

Material omitted now on Sheet 104-A.

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

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(D)

When ordering the Switched EISCC, the customer shall specify:

- (a) Whether DS1 or DS3.
- (b) The multiplexing for DS3 to DS1 or DS1 to DS0/VG.
- (c) The location of the EIS equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Channel Specification For Access Orders

- (A) Where there are analog or digital high capacity facilities to a Hub on order, or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in the Access Order. The Utility will make a reasonable effort to accommodate the customer's request. If a facility assignment is not specified by the customer, the Utility will provide the service from available inventory.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for SONET Ring and Access Service in Section 7.2.11 or under Special Facilities Routing as set forth in Section 11. following. (N)

5.2.5 Minimum Period

- (A) Except as set forth in (B), (C), (D) and 9.4, (A) following (T)
the minimum period for which Access Service is provided and for which charges are applicable is one month.
- (B) The minimum period for Video Payment Plans, GigaMAN[®] Term Pricing Plans, FibreMANSM or Fiber AdvantageSM DS3 and DS3x3 service Rate Stability Payment Plan is one year.
- (C) The minimum period for Fiber AdvantageSM DS3x12 or dedicated rings for SONET Ring and Access service* is (N)
a 3 year Rate Stability Payment Plan. The minimum period for OC-3, OC-12, OC-48 Dedicated SONET Ring service is a three year term pricing plan.
- (D) The minimum period for part-time Television and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.). The minimum period for AVS-270 is 3 months.
- (E) Service Rearrangements as set forth in 5.2.8 following for Switched and Special Access Services, respectively, may be made without a change in minimum period requirements.
- Frozen/Grandfathered SONET Ring and Access Service effective June 30, 2006, (N)
pending CPUC Resolution. See General Regulations, Schedule Cal.P.U.C. |
No. 175-T, Section 2.1.4, (F). (N)

Continued

ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Channel Specification For Access Orders

- (A) Where there are analog or digital high capacity facilities to a Hub on order, or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in the Access Order. The Utility will make a reasonable effort to accommodate the customer's request. If a facility assignment is not specified by the customer, the Utility will provide the service from available inventory.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for SONET Ring and Access Service in Section 7.2.11 or under Special Facilities Routing as set forth in Section 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B), (C), (D) and 9.4, (A) following the minimum period for which Access Service is provided and for which charges are applicable is one month.
- (B) The minimum period for Video Payment Plans, GigaMAN[®] Term Pricing Plans or Fiber AdvantageSM DS3 and DS3x3 service Rate Stability Payment Plan is one year. (D) (T)
- (C) The minimum period for Fiber AdvantageSM DS3x12 or dedicated rings for SONET Ring and Access service* is a 3 year Rate Stability Payment Plan. The minimum period for OC-3, OC-12, OC-48 Dedicated SONET Ring service is a three year term pricing plan.
- (D) The minimum period for part-time Television and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.). The minimum period for AVS-270 is 3 months.
- (E) Service Rearrangements as set forth in 5.2.8 following for Switched and Special Access Services, respectively, may be made without a change in minimum period requirements.
- Frozen/Grandfathered SONET Ring and Access Service effective June 30, 2006, pending CPUC Resolution. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F).

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.5 Minimum Period (Cont'd)

(F) Changes other than those identified in 5.2.8 following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service for which a new minimum period will be established.

- (1) A move to a different building as set forth in 5.2.9 following
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service to another, except as set forth in 6.7.6 following)
- (3) A change in the type of Special Access Service Channel Termination
- (4) A change in Switched Access Service or Directory Assistance Service Interface Group
- (5) Change in Switched Access Service Traffic Type
- (6) Change in Switched Access Service capacity (i.e., DS1 to DS3) (N)
(N)
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service (T)
- (8) Change from Utility Specified Hub/Bridge option to Customer Specified Hub/Bridge option or from Customer Specified Hub/Bridge option to Utility Specified Hub/Bridge option. (T)

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.6 Minimum Period Charges

The Minimum Period Charge applies when the customer requests disconnect of Switched, Special Access Service or IWS prior to the expiration of the Minimum Period.

(T)

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For those Access Services to which usage sensitive rate elements apply, the Minimum Period Charge will be based on actual usage.
- (B) For those Access Services which are billed a flat monthly rate, the Minimum Period Charge will be the full monthly rate.
- (C) The Minimum Period Charge will include all nonrecurring charges associated with the establishment of the Access Service.
- (D) The Minimum Period Charge for part-time Television and Program Audio Services is the applicable daily rate for the service as set forth in 7.5 following.

5.2.7 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service depending on the intended use. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.8 Service Rearrangements (Cont'd)

(C) Rollover Changes

Rollover Changes listed below, are physical changes to, or reclassification of existing service including (B) preceding, and there is no change in either the point of termination or the EIS point of termination. A Rollover Change charge for Special Access Service, Switched Access Service and Directory Assistance DS1 Service will apply as set forth in 6.8.2, (F) and 7.5 following. No charge will apply for subtending services of the service being rolled over as long as there is no change to the subtending services. (T)

- Rearranging an existing service from one port to another port in the same multiplexer. (T)
- Rearranging an existing service from one multiplexer to another multiplexer in the same wire center. (T)
- Rearranging an existing lower speed service to an existing multiplexed higher speed service in the same serving wire center.
- Reclassification of 3 existing DS3 services between the same points of termination to a DS3x3 service, or 4 existing DS3x3 services between the same points of termination to a DS3x12 service as long as the Rate Stability Payment Plan is equivalent or longer than the lower bit rate services being reclassified. (D)
- Rearranging existing Switched Access Lines or Trunks from 1 existing facility to another existing facility.
- Rearranging an existing service onto the dedicated ring service of SONET Ring and Access Services*, or an OC-3, OC-12, OC-48 or OC-192 Dedicated SONET Ring service. (N)
- When the existing service is moving to a SONET Ring and Access Service*, or an OC-3, OC-12, OC-48 or OC-192 Dedicated SONET Ring service that has a Rate Stability Payment Plan of 5 years, the rollover charge will be waived. (N)

* Frozen/Grandfathered SONET Ring and Access Service effective June 30, 2006, pending CPUC Resolution. See General Regulations, Schedule Cal.P.U.C. No. 175-T, Section 2.1.4, (F). (N)

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Moves*

(T)

A move involves a change in the physical location of one of the following:

- The Point of Termination at the customer's designated premises
- The customer's premises
- The EIS Point of Termination

The charges for the move are dependent on whether the move is to a new location within the same premises or to a different premises.

(A) Moves Within the Same Premises

When the move is to a new location within the same premises, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the Switched Access Service Entrance Facility or the Special Access Service termination affected. There will be no change in the minimum period requirements.

(B) Moves To a Different Premises

Moves to a different premises will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

* Move rules for GigaMAN can be found on Section 7 following.

(N)

Move rules for FibreMAN can be found in Schedule Cal.P.U.C. No. D12.3.

(N)

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ACCESS SERVICE

5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Moves *, #, %

(N)

A move involves a change in the physical location of one of the following:

- The Point of Termination at the customer's designated premises
- The customer's premises
- The EIS Point of Termination

The charges for the move are dependent on whether the move is to a new location within the same premises or to a different premises.

(A) Moves Within the Same Premises

When the move is to a new location within the same premises, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the Switched Access Service Entrance Facility or the Special Access Service termination affected. There will be no change in the minimum period requirements.

(B) Moves To a Different Premises

Moves to a different premises will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

- * Move rules for GigaMAN can be found in Section 7. following. (T)
- # Move rules for FibreMAN can be found in Schedule Cal.P.U.C. No. D12.3. (T)
- % Move rules for DecaMAN can be found in Schedule Cal.P.U.C. No. D12.4. (N)

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