

OTHER SERVICES

(T)

D. GENERAL TABLE OF CONTENTS

D1. PRELIMINARY STATEMENT	<u>SHEET NO.</u>	
1.1 GENERAL INFORMATION .....	1	
1.1.1 APPLICABILITY .....	1	
1.1.2 FILING OF REGULATIONS .....	1	
1.1.3 AVAILABILITY OF TARIFF SHEETS .....	2	
1.1.4 SYMBOLS .....	2	
1.1.5 SUBJECT INDEX .....	3	
D2. GENERAL REGULATIONS		
2.1 DEFINITIONS - RESERVED	1	(T)
2.2 SERVICES OF UTILITY .....	1	
2.2.1 DESCRIPTION OF SERVICES .....	1	
2.2.2 APPLICATION FOR SERVICE .....	1	
2.2.3 RATES AND CHARGES FOR SERVICES .....	2	(T)
		(D)
		(D)
2.2.4 LIMITATION OF LIABILITY .....	3	(D)
		(D)
2.2.5 INSTALLATION .....	3.1	
2.3 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE .....	3.2	
2.3.1 ESTABLISHMENT AND REESTABLISHMENT OF CREDIT .....	3.2	
2.3.2 ADVANCE PAYMENTS AND DEPOSITS .....	3.2	
2.3.3 RENDERING AND PAYMENT OF BILLS .....	3.2	
2.3.4 DISPUTED BILLS .....	3.3	
2.3.5 INSTALLMENT BILLS .....	3.3	
2.3.6 RETURNED CHECK CHARGE FOR SERVICES CONTAINED IN SECTIONS D3.1 THROUGH D3.4 .....	3.3	(T)
2.4 PROMOTIONAL OFFERINGS .....	4	(T)
		(D)
		(D)
2.5 RELEASE OF MESSAGES, DATA, CREDIT AND CALLING RECORDS .....	4	
2.6 REFUSAL, TERMINATION OR DISCONTINUANCE OF SERVICES .....	4.1	(T)
		(D)
		(D)
2.7 DISCONNECTION OF REGULATED EXCHANGE SERVICES .....	4.5	(T)
		(D)
		(D)

Continued

OTHER SERVICES

(T)

D. GENERAL TABLE OF CONTENTS

D2. GENERAL REGULATIONS (Cont'd)	<u>SHEET NO.</u>	
2.8 RESTRICTIONS ON CUSTOMER USE AND RESALE OF SERVICES .....	5	(T) (D)   (D)
2.9 ASSIGNMENT .....	6	(D) (D)
2.10 EXISTING CUSTOMERS .....	6	
2.11 SPECIAL FEATURES .....	6	
2.12 EMERGENCY/DISASTER SERVICES OFFERINGS .....	6	(N)
2.13 TEMPORARY SERVICE .....	6	(N)
D3. VOICE BASED INFORMATION SERVICES		
3.1 MESSAGE CENTER .....	1	(D)   (D)
3.2 SBC VOICE MAIL .....	4.3.2	(T) (D)   (D)
3.3 PACIFIC BELL CALL MANAGEMENT .....	8.4	(T) (D)   (D)
3.4 OTHER VOICE BASED INFORMATION SERVICES .....	11.8	(D)   (D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

D2. GENERAL REGULATIONS (Cont'd)	<u>Sheet No.</u>
2.8 RESTRICTIONS ON CUSTOMER USE AND RESALE OF SERVICES .....	5
2.9 ASSIGNMENT .....	6
2.10 EXISTING CUSTOMERS .....	6
2.11 SPECIAL FEATURES .....	6
2.12 EMERGENCY/DISASTER SERVICES OFFERINGS .....	6
2.13 TEMPORARY SERVICE .....	6

D3. CANCELLED

(T)

(D)

(D)

Continued

OTHER SERVICES

(T)

D. GENERAL TABLE OF CONTENTS

	<u>SHEET NO.</u>	
D4. ELECTRONIC INFORMATION SERVICES		
4.1 PACIFIC BELL ELECTRONIC MESSAGING .....	1	(T)
		(D)
		(D)

Continued

(D)

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>
D4. CANCELLED	(T)
	(D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D11. CANCELLED		(L)
D12. SPECIAL ACCESS SERVICE		
12.1 RESERVED <sup>1</sup> .....	1	
12.2 MULTI-SERVICE OPTICAL NETWORK RING	39	
12.3 FIBREMAN <sup>®</sup> SERVICE <sup>2</sup> .....	82	(N)
12.4 DECAMAN <sup>®</sup> SERVICE .....	99.2	
D13. CANCELLED		
D14. CANCELLED		(L)

NOTE 1: Withdrawn Multi-service Optical Network (MON) Point to Point Service effective September 19, 2005. See General Regulations, Schedule Cal.P.U.C. No. 175-T, 2.1.4,F. (L)  
 |  
 (L)

NOTE 2: Effective February 4, 2011, FibreMAN Service is limited to Customers with existing service. No new customers will be permitted to order FibreMAN Service. For additional information, see D12.3, A.2. (N)  
 |  
 (N)

Material omitted now appears on Table of Contents Sheet B.

(L) Material formerly appeared on Table of Contents Sheet G.

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D11.		CANCELLED
D12.		SPECIAL ACCESS SERVICE
12.1	1	RESERVED <sup>1</sup> .....
12.2	38	MULTI-SERVICE OPTICAL NETWORK RING <sup>2</sup> .....
12.3	82	FIBREMAN <sup>®</sup> SERVICE <sup>3</sup> .....
12.4	99.2	DECAMAN <sup>®</sup> SERVICE .....

D13. CANCELLED

D14. CANCELLED

NOTE 1: Withdrawn Multi-service Optical Network (MON) Point to Point Service effective September 19, 2005. See General Regulations, Schedule Cal.P.U.C. No. 175-T, 2.1.4,F.

NOTE 2: Effective December 1, 2012, MON Ring Service is Grandfathered. (N)  
 For additional information, see D12.2., Limited Offer. (N)

NOTE 3: Effective February 4, 2011, FibreMAN Service is limited to Customers (T)  
 with existing service. No new customers will be permitted to order  
 FibreMAN Service. For additional information, see D12.3, A.2.

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D11.		CANCELLED
D12.		SPECIAL ACCESS SERVICE
12.1	1	RESERVED <sup>1</sup> .....
12.2	38	MULTI-SERVICE OPTICAL NETWORK RING <sup>2</sup> .....
12.3		FIBREMAN <sup>®</sup> SERVICE <sup>3</sup> .....
12.4	99.2	DECAMAN <sup>®</sup> SERVICE .....
D13.		CANCELLED
D14.		CANCELLED

NOTE 1: Withdrawn Multi-service Optical Network (MON) Point to Point Service effective September 19, 2005. See General Regulations, Schedule Cal.P.U.C. No. 175-T, 2.1.4,F.

NOTE 2: Effective December 1, 2012, MON Ring Service is Grandfathered. For additional information, see D12.2., Limited Offer.

NOTE 3: FibreMAN Service is withdrawn effective December 12, 2014. (T)  
(D)  
(D)

Continued



OTHER SERVICES

(T)

D. GENERAL TABLE OF CONTENTS

D4. ELECTRONIC INFORMATION SERVICES (Cont'd)	<u>Sheet No.</u>	
4.2 X.25 <sup>1</sup> .....		z
4.2.1 SERVICE DESCRIPTION .....	6	(D)
		(D)
4.2.2 ADDITIONAL TERMS AND CONDITIONS .....	15	(D)
		(D)
4.2.3 RESERVED .....	17	(T)
4.2.4 RATES .....	23	(T)
4.3 RESERVED .....	30	
D5. OPERATOR AND DIRECTORY SERVICES		
5.1 DIRECTORY SERVICES .....	1	
5.1.1 BUSINESS CATEGORY SEARCH .....	1	(D)
		(D)
NOTE 1: Frozen/Grandfathered Service effective June 11, 2004. See General Regulations, Schedule Cal.P.U.C. Nos. A2.1.2,A.4 and D2.6,B.		
		(N)
z Correction - Material inadvertently omitted in Advice Letter No. 25087 effective June 11, 2004.		
		(N)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

Sheet No. (D)

(D)

(D)

(D)

(D)

|

(D)

D5. CANCELLED

(T)

(D)

(D)

(D)

|

(D)

Continued

OTHER SERVICES

(T)

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D5. OPERATOR AND DIRECTORY SERVICES (Cont'd)		
5.1.2 NATIONAL DIRECTORY ASSISTANCE .....	7	(D)
		(D)
5.1.3 INTEREXCHANGE CARRIER - DIRECTORY ASSISTANCE SERVICE .....	9	(D)
		(D)
5.1.4 REVERSE DIRECTORY ASSISTANCE SERVICE .....	17.1	(D)
		(D)
5.2 OPERATOR SERVICES .....	18	
5.2.1 OPERATOR ASSISTANCE SERVICE CHARGES .....	18	(D)
		(D)
D6. ACCESS ADVANTAGE PLUS		
6.1 BASIC DESCRIPTION .....	1	
6.2 DEFINITIONS.....	3	
6.3 GENERAL REGULATIONS .....	4	
6.4 TECHNICAL SPECIFICATIONS.....	10	
6.5 SERVICES OFFERED .....	12	
6.6 ORDERING OPTIONS.....	18	
6.7 RESERVED .....	22	(T)
6.8 RATES AND CHARGES .....	42	(T)
6.9 ACCESS ADVANTAGE PLUS PACKAGES.....	67	

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

Sheet No.

(D)

(D)

D6. CANCELLED

(T)

(D)

(D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D7. INSIDE WIRE REPAIR SERVICES .....	1	
7.1 INSIDE WIRE REPAIR SERVICES .....	1	
7.1.1 DESCRIPTION .....	1	
7.1.2 DEFINITIONS .....	1	
7.1.3 REGULATIONS .....	2	
7.2 SIMPLE INSIDE WIRE REPAIR SERVICE FOR LANDLORDS .....	6	
7.2.1 DESCRIPTION .....	6	
7.2.2 DEFINITIONS .....	6	
7.2.3 REGULATIONS .....	7	
7.3 INSIDE WIRE REPAIR - RESIDENCE .....	11	
7.3.1 TERMS AND CONDITIONS .....	11	
7.3.2 SIMPLE INSIDE WIRE REPAIR SERVICE FOR LANDLORDS - RESIDENCE ..	11	(T)
7.3.3 RATES AND CHARGES - RESIDENCE .....	12	
7.4 INSIDE WIRE REPAIR - BUSINESS ..	13	
7.4.1 TERMS AND CONDITIONS .....	13	
7.4.2 SIMPLE INSIDE WIRE REPAIR SERVICE FOR LANDLORDS - BUSINESS ..	13	
7.4.3 RATES AND CHARGES - BUSINESS .....	14	
D8. TOLL FREE SERVICES <sup>1</sup> .....	1	
8.1 800 SERVICE <sup>1</sup> .....	1	
8.1.1 RESERVED .....	16	
8.1.2 800 SERVICE .....	23	
8.1.3 ANCILLARY SERVICES.....	37	
8.1.4 RESERVED .....	39	
8.2 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE <sup>1</sup> .....	41	
8.2.1 CUSTOM 8 TOLL-FREE SERVICES - RESIDENCE .....	43	
8.3 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS <sup>1</sup> .....	58	
8.3.1 CUSTOM 8 TOLL-FREE SERVICES - BUSINESS.....	60	
8.4 EASY 8 TOLL-FREE SERVICES - RESIDENCE <sup>1</sup> .....	75	
8.4.1 EASY 8 TOLL-FREE SERVICE - RESIDENCE .....	77	
8.5 EASY 8 TOLL-FREE SERVICE - BUSINESS <sup>1</sup> .....	87	
8.5.1 EASY 8 TOLL-FREE SERVICE - BUSINESS.....	89	

NOTE 1: Limited Offering Service effective September 5, 2007. See Schedule (C)  
 Cal.P.U.C. No. D8.2,A.1. following. (C)  
 (D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

Sheet No.

D7. CANCELLED

(T)

(D)

(D)

D8. CANCELLED

(T)

(D)

(D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	
D9. RESERVED .....	1	(T)
		(D)
		(D)
D10. CENTREX		
10.1 CENTREX .....	1	
10.2 RESERVED .....	387	
10.3 RESTRICTED CENTREX SERVICE .....	462	
10.4 AIRPORT INTERCOMMUNICATIONS SERVICE .....	478	
10.5 CENTRAL OFFICE ELECTRONIC TANDEM SWITCHING .....	514	
10.6 OPTIONAL FEATURES .....	548	
10.7 CENTREX MILITARY TRUNKS .....	554	
10.8 MECHANIZED SWITCHING SYSTEM SERVICE .....	557	

(D)  
(D)

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

Sheet No.

D9. CANCELLED

(T)

D10. CANCELLED

(T)

(D)

(D)

Continued



OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

D11.	MESSAGE TELECOMMUNICATIONS SERVICE(*)		
11.1	APPLICATION .....	1	
11.2	STANDARD SERVICE OFFERINGS .....	1	
11.2.1	TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE <sup>2</sup> .....	1	
11.2.2	SPECIAL REVERSE TOLL BILLING .....	27	
11.3	VALUE PROMISE <sup>SM</sup> .....	32	
11.3.1	ADVANTAGE 50 AND ADVANTAGE 1000 .....	32	
11.3.2	VOLUME DISCOUNTS .....	70	
11.3.3	VALUE PROMISE <sup>SM</sup> PLUS - OPTIONS 1 & 3 .....	72	
11.3.4	FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) .....	89	
11.3.5	ADVANTAGE 25 .....	96	
11.3.6	ADVANTAGE 5 .....	103	
11.3.7	ADVANTAGE 10 .....	108	
11.3.8	VALUE PROMISE <sup>SM</sup> PLUS - OPTIONS 2 & 4 .....	113	
11.3.9	FLAT RATE PRO FOR BUSINESS - OPTION 1 (FLAT RATE PRO 1) .	124	
11.3.10	FLAT RATE PRO FOR BUSINESS - OPTION 2 (FLAT RATE PRO 2) .	128	
D12.	SPECIAL ACCESS SERVICE		
12.1	RESERVED <sup>1</sup> .....	1	
12.2	MULTI-SERVICE OPTICAL NETWORK RING .....	39	
12.3	FIBREMAN <sup>®</sup> SERVICE .....	82	
12.4	DECAMAN <sup>®</sup> SERVICE .....	99.2	(N)
D13.	ADVANCED SERVICES		
13.1	OPT-E-MAN <sup>®</sup> .....	1	
13.2	CUSTOMIZED SWITCHED METRO ETHERNET (CSME) SERVICE .....	18	
D14.	PROMOTIONS		
14.1	PROMOTIONAL PRICING .....	1	
14.1.1	GENERAL - BUSINESS .....	1	
14.1.2	GENERAL - RESIDENCE .....	6	

NOTE 1: Withdrawn Multi-service Optical Network (MON) Point to Point Service effective September 19, 2005. See General Regulations, Schedule Cal.P.U.C. No. 175-T, 2.1.4,F.

NOTE 2: Also see Schedule Cal.P.U.C. No. D5.2.1.

(\*) Also known as Local Toll.

Continued

OTHER SERVICES

D. GENERAL TABLE OF CONTENTS

	<u>Sheet No.</u>	(N)
D11. CANCELLED		(T)
		(D)
		(D)
D12. SPECIAL ACCESS SERVICE		
12.1 RESERVED <sup>1</sup> .....	1	
12.2 MULTI-SERVICE OPTICAL NETWORK RING .....	39	
12.3 FIBREMAN <sup>®</sup> SERVICE .....	82	
12.4 DECAMAN <sup>®</sup> SERVICE .....	99.2	
D13. CANCELLED		(T)
		(D)
		(D)
D14. CANCELLED		(T)
		(D)
		(D)

NOTE 1: Withdrawn Multi-service Optical Network (MON) Point to Point Service effective September 19, 2005. See General Regulations, Schedule Cal.P.U.C. No. 175-T, 2.1.4,F.

(D)  
 (D)

Continued