

- 1. COMPACT DISK BILL (CD Bill)<sup>/1/</sup> /2/(C)
  - A. DESCRIPTION (C)

Compact Disk Bill (CD Bill) will provide a copy of the Company's monthly billing on a compact disk. CD Bill contains reports to allow analysis of call data and macro generators that will allow a customer to build standard reports and line descriptions that can be repeatedly run. Customers who purchase CD Bill may choose to discontinue receipt of their paper bill or paper bill detail.
  - B. REGULATIONS (C)
    - 1. CD Bill will be established and/or discontinued effective with the next bill round date following the customer's request. The fixed monthly rate will not be prorated as it is applied on a per compact disk basis. (C)
    - 2. Rendering and payment of bills will be furnished in accordance with Schedule Cal.P.U.C. No. A2.1.9. (C)
    - 3. Late payment charges as set forth in Guidebook, Part 3, Section 1 apply. (C)
    - 4.. CD Bill is available on single line accounts, summary bills or stacked bills. These services may not be combined on a single bill. (C)
    - 5. CD Bill does not allow for combining Northern California and Southern California accounts. (C)
    - 6. Customers who choose to discontinue their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub and mandated bill inserts and messages by compact disk other electronic means. (C)
    - 7. Customers may reinstate the paper bill detail at any time. (C)
    - 8. The Company reserves the right to reinstate the paper bill detail at any time. /2/(C)

/1/ CD Bill is Grandfathered effective July 30, 2012.

/2/ Material formerly appeared in Part 8, Section 8, Sheet 83.

- 1. COMPACT DISK BILL (CD Bill)<sup>/1/</sup> (Cont'd) /2/(C)
  - B. REGULATIONS (Cont'd) (C)
    - 8. CD Bill is not available on:
      - (a) Non-Mechanized (Manual Bills) (C)
      - (b) Political Campaign Accounts
      - (c) Carrier Access Billing (CABS)
      - (d) National White Page (NWP) Accounts
      - (e) National Yellow Service (NYPS) (C)
    - 9. CD Bill is not produced on revised final bills. (C)
    - 10. Only one copy of CD Bill is available monthly, except in cases of damaged or lost compact disks. (C)
    - 11. Billable Call Detail is only available for calls placed through Interexchange Carriers and billed by the Company (e.g., casual and invoice ready billing). (C)
    - 12. Call Detail is only available for Custom 8 Service and not for any other 800 Service. (C)
    - 13. Magnetic Tape detail for FXS, Tie Line/IPLS, and Inward Customer Dialed Account Recording (CDAR), is available only on Centrex accounts that have any of the following: (C)
      - Flexible Route Selection Service (FRS)
      - Automatic Route Selection Deluxe
      - Station Message Detail Recording on Tie Lines and Foreign Exchange (SMDR-TAMA)
      - Inward Customer Dialed Account Recording (CDAR)
    - 14. CD Bill is available within the exchange served by a central office where facilities and operating conditions permit. (C)
    - 15. Customers who choose to discontinue their paper bill detail will have the monthly rate for CD bill waived. (C)

/1/ CD Bill is Grandfathered Effective July 30, 2012.

/2/ Material formerly appeared in Part 8, Section 8, Sheet 84.

1. COMPACT DISK BILL (CD BILL) (Cont'd)

/2/(C)

B. REGULATIONS (Cont'd)

(C)

16. Call Detail

(C)

Non-Billed Record Identification (NBRI)

Non-Billed Record Identification (NBRI) is also available with CD Bill at the charges set forth in Guidebook, Part 8, Section 8.

NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Interexchange Channel - Interwire Center Private Lines that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, 1NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

/2/

/1/ CD Bill is Grandfathered Effective July 30, 2012.

/2/ Material formerly appeared in Part 8, Section 8, Sheet 85.

1. COMPACT DISK BILL (CD BILL)<sup>/1/</sup>(Cont'd)

/4/(C)

C. RATES AND CHARGES

(C)

1. Charges for CD Bill:

(C)

	<u>Nonrecurring Charge</u>	Monthly <sup>/3/</sup>	<u>USOC</u>	
(a) CD Bill for individual accounts - each disk	NO	\$16.00	CDRR4	(C)
(b) CD Bill for Summary Bill - pilot account	NO	16.00	CDRS4	(C)
(c) CD Bill for Summary Bill - individual account	NO	NO	CDRX4 <sup>/2/</sup>	(C) (C)
(e) CD Bill for Stack Bill - parent account	NO	16.00	CDRAA	(C)
(f) CD Bill for Stack Bill - child account	NO	NO	CDRAB <sup>1</sup>	/4/(C)

/1/ CD Bill is Grandfathered Effective July 30, 2012.

/2/ Accounts using CDRX4 and CDRAB are subordinate accounts and reside on the same CD as their parent accounts which use either the CDRS4 or the CDRAA USOCs.

/4/(C)

/3/ Monthly rate will be waived for customers who choose to discontinue their paper bill detail.

/4/(C)

/4/ Material formerly appeared in Part 8, Section 8, Sheet 86.

1. COMPACT DISK BILL (CD Bill) <sup>/1/</sup> (Cont'd)				/4/(C)
C. RATES AND CHARGES (Cont'd)				(C)
2. Compact Disk Bill Billing Record for each account of a primary service <sup>/2/</sup>				(C)
	Nonrecurring	Monthly		
	<u>Charge</u>	<u>Rate</u>	<u>USOC</u>	
- Per 1000 or less Foreign Exchange Trunk calls detailed <sup>/3/</sup>	\$47.50	\$5.46	CDRSF	(C)
- Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private line calls Detailed <sup>/3/</sup>	47.50	5.46	CDRSC	(C)
- Per 1000 or less inward customer dialed account recording calls detailed <sup>/3/</sup>	47.50	5.46	CDRSL	(C)
- Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>/3/</sup>	47.50	5.46	CDRSN	(C)
- Per 1000 or less Local calls (Zone 1 and 2) <sup>/3/</sup>	47.50	5.46	CDRSZ	/4/(C)

/1/ CD Bill is Grandfathered effective July 30, 2012.

/2/ The nonrecurring charges are billed per account and the monthly rates are billed per compact disk. /4/(C)

/3/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed. /4/(C)

/4/ Material formerly appeared in Part 8, Section 8, Sheet 87.

2. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD)<sup>/2/</sup> /3/(C)
- A. Description (C)
- Customer Service Record On CD (CSR On CD) is a Windows based facilities management and inventory tool that details Company products and services in a compact disk format. Data contained on the CSR On CD product mirrors that paper version of the CSR.
1. Data is detailed at the Universal Service Order Code (USOC) and Field Identifier (FID) level. (C)
  2. Software is provided that allows search and sort features. (C)
  3. Analysis software is provided that allows the customer to create reports and import of data to other database applications. (C)
- B. Regulations (C)
1. CSR On CD is available to business and residence subscribers who are eligible to receive a paper CSR<sup>/1/</sup>. (C)
  2. CSR On CD is available on single line accounts. (C)
  3. CSR On CD is available on Summary Bills. (C)
  4. CSR On CD is available on stacked bills. (C)
- C. Limitations (C)
1. CSR On CD is not available with Carrier Access Account Billing (CABS) billing, or wholesale billing. (C)
  2. CSR On CD is available for AT&T Nevada accounts. (C)
  3. One time only CSR, Basic CSR and Summary of Services CSR<sup>/1/</sup> is not available with CSR on CD. (C)
  4. Customer may not combine multiple stacks or multiple summary bills or any combination thereof on a single CSR On CD. /3/(C)

/1/ See Guidebook, Part 8, Section 8. /3/

/2/ CSR on CD is Frozen/Grandfathered effective December 19, 2006. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4. /3/

/3/ Material formerly appeared in Part 8, Section 8, Sheet 88.

2. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD) <sup>/2/</sup> (Cont'd)				/3/(C)
C. Limitations (Cont'd)				(C)
5. CSR On CD is not available on non-mechanized bills.				(C)
6. CSR On CD is not available on political campaign accounts.				(C)
7. CSR On CD is not available on National White Page Accounts (NWPS).				(C)
8. CSR On CD is not available on National Yellow Page Accounts (NYPS).				(C)
D. Rates and Charges				(C)
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
1. CSR On CD for individual accounts - each disk	NO	\$94.99	CSRCC	(C)
2. CSR On CD for Summary Bill pilot account	NO	94.99	CSRCD	(C)
3. CSR On CD for Summary Bill individual account <sup>/1/</sup>	NO	NO	CSRCD	(C)
4. CSR On CD for Stack Bill parent account	NO	94.99	CSRCA	(C)
5. CSR On CD for Stack Bill <sup>/1/</sup> child account	NO	NO	CSRCB	(C)

/1/ Resides on same CD as their parent accounts which use CSRCD or CSRCA. /3/  
 /2/ CSR on CD Frozen/Grandfathered effective December 19, 2006. See General Regulations, /3/  
 Schedule Cal.P.U.C. No. A2.1.2,A.4.  
 /3/ Material formerly appeared in Part 8, Section 8, Sheet 89.