## 1. 2-LINE VOICE DISCOUNT<sup>/7/</sup> – RESIDENCE

#### A. DESCRIPTION

The 2-Line Voice Discount offers any Residential customer pricing discounts on selected Custom Calling Services and Wirepro $^{/1/,77}$  when the customer subscribes to both a Primary Line with the Advantage  $Plan^{/2/,6l,/7l}$  and WirePro $^{/7l}$  and an Additional Line with Caller  $ID^{/3l}$ , 3-Way Calling $^{/4l}$  and Call Waiting $^{/5l}$  and WirePro $^{/1/,77l}$ .

#### **B. DESCRIPTION OF FEATURES**

To receive the 2-Line Voice Discount, the customer must subscribe to the following items as indicated:

Primary Line The Advantage Plan<sup>/2/,/6/,/7/</sup> WirePro<sup>/1/,/7/</sup>

Additional Line Call Waiting<sup>/5/</sup> Caller ID<sup>/3/</sup> Three-Way Calling<sup>/4/</sup> WirePro<sup>/1/,7//</sup>

- /1/ See Guidebook Part 8, Section 8.
- /2/ See Guidebook Part 7, Section 2...
- /3/ See Guidebook Part 7, Section 2.
- /4/ See Guidebook Part 7, Section 2.
- /5/ See Guidebook Part 7, Section 2.
- /6/ Qualifying Features for The Advantage Plan see California Guidebook Part 7, Section 2.
- /7/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

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# 1. 2-LINE VOICE DISCOUNT3 - RESIDENCE (cont'd)

### C. REGULATIONS

- 1. The 2-Line Voice Discount is available only to customers who subscribe to both a Primary Line and an Additional Line, as set forth in this Guidebook. Customers with existing two-line residential service or customers with one residential line who add an additional line are also eligible for the 2-Line Voice Discount, provided they meet all the requirements associated with the 2-Line Voice Discount.
- 2. Both lines must carry the same residence class of service, be on the same bill, and include WirePro<sup>3</sup> on both of the lines.
- 3. If the customer has additional Custom Calling Service on their second line that qualify them for The Works<sup>2</sup>, The Basics<sup>2</sup> or The Advantage Plan<sup>1,3</sup>, then they will not qualify for the 2-Line Voice Discount.
- 4. Any discounted or waived installation charges available with any of the above listed services will continue to apply.
- 5. There will be no additional discounts or waived rates on installation(s) provided with this discount.
- 6. This discount is available to residence customers only, where facilities and operating conditions permit.
- 7. All services listed above are provided as set forth in the Guidebook.

- /1/ See Guidebook Part 7, Section 2.
- /2/ Qualifying Features for The Basics and The Works, see Guidebook Part 7, Section 2.
- /3/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature Package discounts See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

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# 1. 2-LINE VOICE DISCOUNT - RESIDENCE (cont'd)

### **D. RATES AND CHARGES**

The discount(s) shall be applied to the additional line $^{/1/}$ , based on the Regulations as set forth above.

Description Monthly Discount Monthly Discount States ID, Call Waiting and Three-Way Calling \$14.80

WirePro 4.69

/1/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

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