

1. FOREIGN TELEPHONE DIRECTORY SERVICE (cont'd)

A. Description (cont'd)

Applicable to telephone directories when furnished at a charge to parties other than customers normally receiving the directory.

B. Rates and Charges

Charges For Directories Are Established Annually

1. Northern California Directories

<u>Directory</u>	<u>Yellow Pages Included</u>	<u>Charge</u>
- Amador and El Dorado Counties	x	\$ 6.70
- Auburn and Nearby Communities	x	6.36
- Bakersfield, Arvin, Delano, Edwards, Lebec, Mojave, Rosamond, Shafter, Tehachapi, Walker Basin and Wasco	x	8.64
- Butte County	x	7.12
- Calaveras, Tuolumne and Western Alpine Counties	x	5.79
- Campbell, San Martin and Saratoga	x	10.78
- Contra Costa County - Central	x	12.63
- Contra Costa County - East	x	8.26
- Contra Costa County - West (includes Crockett, El Cerrito, El Sobrante, Hercules, Pinole, Port Costa, Richmond, Rodeo and San Pablo)	x	7.08
- Dixon, Fairfield-Suisun and Vacaville	x	6.55
- Fair Oaks and Folsom	x	9.40
- Fremont-Hayward-Newark-Union City	x	10.35
- Fresno and Clovis	x	10.26
- Fresno and Madera Counties (White pages include listings for Fresno, Madera, Mariposa and Merced Counties) (Except Clovis, Fresno City, Gustine and Laton)	x	6.89
- Glenn and Tehama Counties (Except Hamilton City)	x	5.41
- Grass Valley and Nevada City Area	x	6.08
- Humboldt County	x	5.79
- Kings and Tulare Counties	x	8.36
- Lake and Mendocino Counties	x	6.36

1. FOREIGN TELEPHONE DIRECTORY SERVICE (cont'd)**B. Rates and Charges (cont'd)**

Charges For Directories Are Established Annually (cont'd)

1. Northern California Directories (cont'd)

<u>Directory</u>	<u>Yellow Pages Included</u>	<u>Charge</u>
- Lake Tahoe, Soda Springs and Truckee	x	\$ 6.98
- Livermore-Pleasanton	x	7.12
- Lodi, Galt, Herald, Lockeford and Thornton	x	5.56
- Los Altos, Mountain View and Sunnyvale	x	11.26
- Marin County	x	9.78
- Marysville and Yuba City Area	x	6.70
- Merced and Mariposa Counties (White pages include listings for Fresno, Madera, Mariposa and Merced Counties)(Except Clovis, Fresno City, Gustine and Laton)	x	7.08
- Monterey and San Benito Counties	x	9.26
- Napa Valley Including Calistoga, Lake Berryessa, Napa, St. Helena and Yountville	x	6.36
- Oakland, Alameda, Albany, Berkeley, El Cerrito Emeryville, Kensington, Piedmont, San Leandro and parts of Richmond and San Lorenzo (Alphabetical)		6.65
- Palo Alto, Atherton, East Palo Alto, Menlo Park and Stanford University (Alphabetical)		4.56
- Quincy Including Blairsden, Graeagle, Loyalton Portola and Sierraville Vicinities	x	4.37
- Sacramento		6.22
- San Francisco Including Brisbane, Colma and Daly City (Alphabetical)		7.22
- San Jose - Santa Clara (Alphabetical)		7.36
- San Luis Obispo County	x	7.27
- San Mateo County Except Brisbane, Colma and part of Daly City (Alphabetical)		6.13
- Santa Cruz County	x	8.36
- Shasta, Siskiyou and Trinity Counties	x	7.22
- Sonoma County	x	9.93
- Stanislaus County	x	8.26
- Stockton	x	7.98
- Tracy Including Banta and Vernalis	x	4.70
- Vallejo and Benicia	x	6.08
- Yolo County	x	5.98

1. FOREIGN TELEPHONE DIRECTORY SERVICE (cont'd)

B. Rates and Charges (cont'd)

Charges For Directories Are Established Annually (cont'd)

2. Southern California Directories

<u>Directory</u>	<u>Yellow Pages Included</u>	<u>Charge</u>
- Bloomington, Colton, Fontana, Highland and Rialto	x	\$ 8.12
- Catalina	x	4.08
- Corona - Norco	x	7.84
- Imperial County	x	5.94
- Los Angeles Central Section (Alphabetical)		10.21
- Los Angeles Extended Area		
Airport Area (Alphabetical)		6.70
Mid-Cities (Alphabetical)		8.22
Northeastern Section (Alphabetical)		8.83
Northwestern Section (Alphabetical)		9.26
South Bay (Alphabetical)		6.84
Western Section (Alphabetical)		7.12
- Orange Coast - South	x	8.12
- Orange County (Alphabetical)		11.35
- Palmdale	x	5.79
- Riverside	x	9.78
- San Diego (Alphabetical)		7.27
- San Diego North County (Alphabetical)		5.98
- Santa Clarita Valley	x	6.27
- Simi Valley	x	8.69
- Upper Mojave Desert	x	3.99
- Ventura	x	9.93

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS**A. Description**

1. Listings for Directory Publishing

This offering provides a directory publisher access to subscriber list information, as described herein, to publish in a telephone directory in any format listed names, addresses and telephone numbers of the Company's customers that are or will be published in the Company's telephone directories. Such publishing rights do not include names, addresses, telephone numbers, art work, and other materials contained in this Company's classified "yellow page" directories and directory sections.

- (a) In obtaining listings from the Company, the customer may select listings based on the following parameters:
 - (i) . Geographical selection: Listings may be selected by telephone serving exchange, area codes and prefixes, listed community name, postal ZIP codes, or the coverage of the Company's white page directory. Combinations of the above parameters are not permitted.
 - (ii) Type of listing: Listings may also be selected by the type of listings (residential, business or caption listings). (Directory delivery address information data elements.)
 - (iii) Frequency of directory delivery address information only applicable to data element. May only be ordered on a daily or monthly basis.
- (b) Media: The listing information of the Company's customers may be obtained on CD-ROM.

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS (cont'd)**B. Regulations (cont'd)**

6. The listings shall at all times remain the sole property of Pacific Bell. The subscriber is prohibited from selling, renting, or otherwise providing, in the format provided, copies of listings to any other person or corporation including, but not limited to, publisher's customer's affiliates, contractors, employees agents or customers.
7. Base files will contain the most recent listings available in the Company directory listing data base.
8. For directory publishers obtaining listings under see Guidebook, Part 12, Section 4 updates are available for subscriber listings on a daily or monthly basis, and will include indicators for the type of update activity. Business updates will contain activity reflecting newly connected listings, disconnected listings, moves and change listing affecting service activity. Residence updates will include an indicator which identifies update activity as either add or delete.
9. Pacific Bell will not include the listing information of other Utilities (independent telephone companies or competitive local carriers) without the written permission from that Company. Pacific Bell will provide the publisher with a list identifying all other Utilities that have given written permission to release their subscriber listings. No other rights are granted to the publisher.
10. The directory delivery address information data element (A5.7.4.A.1(c)(xiii)) provides only subscriber service address information for the sole purpose of secondary directory delivery. Only the service address of the subscriber is provided. Address information only associated with non-published subscribers and directory assistance listings is included.
11. The directory delivery address information data element may be ordered in conjunction only with data elements see Guidebook, Part 12, Section 4.
12. Publishers obtaining directory delivery information (data element A5.7.4.A.1(c)(xiii)) must hold the information in strict confidence and restrict its use solely for the purpose of delivering the published directory.
13. In compliance with CPUC Decision No. 97-01-042, publishers obtaining directory delivery information (data element Guidebook, Part 12, Section 4) are required to provide a toll-free number printed on the inside first page of the directory which the recipient can call to discontinue further directory deliveries by that recipient.

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS (cont'd)**C. Rates and Charges**

1. Advance Payment: The Company may require the subscriber to make an advance payment of the estimated charges at the time the order's taken. The Company shall refund or bill, as appropriate, any difference between the estimated amount collected and the charge.
2. Order Cancellation or Change:
 - a. If the subscriber cancels the order prior to the date the Company is scheduled to provide the listings and the Company has performed any work or incurred any expense in connection therewith, the Company will charge the estimated cost incurred not to exceed the estimated charge for the order.
 - b. If the subscriber cancels the order on or after the date the Company is scheduled to provide the listings, all charges shall apply.
 - c. When a subscriber requests changes or modification to a pending order, acceptance of changes/modification will be determined by the Company on an individual case basis. An additional charge may be applicable.
3. Late Payment: Bills Shall be considered past due (delinquent) if not paid within 30 calendar days after date of presentation. Late payment charges, as provided for in Schedule Cal.P.U.C. No. A2.1.9 shall thereafter apply. The three month limitation to back bill as set forth in Schedule Cal.P.U.C. No. A2.1.9 for exchange services, because of the complexities involved, is not applicable.
4. Computations of Rates and Charges:
 - a. The Company shall count all listings provided to the subscriber, whether or not the subscriber actually publishes such listings in its directory.
 - b. For purposes of this Schedule, each name, address and telephone number of a listed party shall be counted as one listing. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of a listed party's name or address the Company at its option may count same as two listings.

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS (cont'd)

C. Rates and Charges (cont'd)

5. Rates for Listing Options

a. For Directory Publishers (under Section 5.7.4.A.1):

(i) Per listing charge:

- | | |
|---|--------------------|
| (a) Basefile | \$0.04 per listing |
| (b) Listing updates or
delivery information
(daily & monthly) | \$0.06 per listing |

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS (cont'd)

C. Rates and Charges (cont'd)

5. Rates for Listing Options

a. For Directory Publishers (under A.1, preceding):		(C)
(i) Per listing charge:		
(a) Basefile	\$0.12 per listing	(I)
(b) Listing updates or delivery information (daily & monthly)	\$0.18 per listing	
(ii) Minimum Charge	\$150.00	(N)
(iii) Order Expedite Charge	\$500.00	(N)
b. Violation of License	\$250,000.00	(N)

2. TELEPHONE DIRECTORY PUBLISHING RIGHTS (cont'd)

C. Rates and Charges (cont'd)

5. Rates for Listing Options

a. For Directory Publishers (under A.1, preceding):

(i) Per listing charge:

(a) Basefile	\$0.04 per listing	(R)
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(b) Listing updates or delivery information (daily & monthly)	\$0.06 per listing	(R)
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(ii) Minimum Charge	\$150.00	
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(iii) Order Expedite Charge	\$500.00	
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b. Violation of License	\$250,000.00	
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3. STREET ADDRESS TELEPHONE DIRECTORY SERVICE**A. Description**

Street address telephone directory service is the furnishing of a directory which lists customers' names and telephone numbers by street name (arranged alphabetically) and numerically there under by address.

B. Regulations

1. General

- a. The service furnished hereunder shall be subject to the availability of copies of the directory.
- b. Each copy of the directory shall remain at all times the property of the Company and except as otherwise provided in this tariff schedule, it shall be surrendered to the Company upon receipt of each new issue or at such time as the service is terminated.
- c. This service may be terminated by the Company in the following regulations:
 - (1) Upon failure of the customer to pay the charges when due or to comply with any of the terms and regulations of this schedule.
 - (2) If abused or fraudulently used.
- d. The Company shall refuse to provide service for any applicant and it shall discontinue service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service or the furnishing of service to the applicant or customer, is prohibited under any law, ordinance, regulation or other legal requirement or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

3. STREET ADDRESS TELEPHONE DIRECTORY SERVICE (cont'd)

B. Regulations (cont'd)

1. General (Cont'd)

e. The customer shall not:

- (1) Sell, reproduce, reprint or publish the directory in whole or in part or permit such to be done;
- (2) Lease, sublet or lend the directory; or
- (3) Permit the use of the directory by any other person or persons except for the purpose of customer's business.

f. The Company shall not be liable for any errors in or omissions from, the directory and further, the customer shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from use of the directory.

g. Charges for service as specified in the schedules are payable upon receipt of the Company's bill in lawful money of the United States.

2. Semi-Annual Directories

a. Semi-Annual Directories will be published at approximately six month intervals. The issue of the directory furnished to establish this service will be the current issue on the date service is established.

b. Reserved

c. Nonreturn of Directory

The customer shall return each directory copy to the Company when a new issue is received or when service is terminated.

- (1) If the directory is not returned and service is terminated, the customer will pay an amount equal to the rate for the six (6) month period; or
- (2) If the directory is not returned and service is continued, the customer will pay an amount equal to one sixth (1/6) of the rate for the six (6) month period.

3. STREET ADDRESS TELEPHONE DIRECTORY SERVICE (cont'd)

B. Regulations (cont'd)

3. Quarterly Directories

a. Quarterly Directories will be published at approximately three month intervals. The issue of the directory furnished to establish this service will be the current issue on the date service is established.

b. Reserved

c. Nonreturn of Directory

The customer shall return each directory copy to the Utility when a new issue is received or when service is terminated.

(1) If the directory is not returned and service is terminated, the customer will pay an amount equal to the rate for the three (3) month period or

(2) If the directory is not returned and service is continued, the customer will pay an amount equal to one third (1/3) of the rate for the three (3) month period.

3. STREET ADDRESS TELEPHONE DIRECTORY SERVICE (cont'd)

C. Rates and Charges

1. Semi-Annual and Quarterly Directories

a. Directories

<u>Semi Annual</u>	<u>Quarterly</u>
Alhambra – Montebello	Contra Costa Central
Bakersfield	Los Angeles
Beverly Hills	Oakland
Canoga Park	Orange County Central
Contra Costa West	Orange County North
Colton – Corona - Riverside	San Francisco
El Segundo – Hawthorne - Inglewood	San Jose
Fresno	
Glendale	
Kings-Tulare	
Lake Tahoe	
Los Altos - Palo Alto	
Marin County	
Mid-Cities	
Monterey	
North Hollywood	
Orange Coast South	
Pasadena	
Sacramento	
Sacramento-North Valley Foothills	
San Diego	
San Diego North County	
San Diego Suburban	
San Luis Obispo	
San Mateo	
Santa Clarita Valley-Palmdale	
Santa Cruz	
Solano County	
Sonoma County	
South Bay	
Southern Alameda County	
Stanislaus County	
Stockton	
Ventura - Simi	

3. STREET ADDRESS TELEPHONE DIRECTORY SERVICE (cont'd)

C. Rates and Charges (cont'd)

1. Semi-Annual and Quarterly Directories (cont'd)

b. Basic Schedule of Rates

The following charges are applicable per copy.

Number of Listings In Directory	Rate Group No.	Charge	
		Six (6) Month	Three (3) Month
- 0 to 32,500	1	\$ 50.02	\$ 32.70
- 32,501 to 39,500	2	53.87	34.63
- 39,501 to 48,000	3	57.71	37.50
- 48,001 to 58,500	4	63.48	41.35
- 58,501 to 72,000	5	70.54	46.17
- 72,001 to 90,000	6	80.78	52.89
- 90,001 to 115,000	7	88.48	57.71
- 115,001 to 150,000	8	101.95	66.37
- 150,001 to 200,000	9	115.41	75.02
- 200,001 to 265,000	10	134.65	87.52
- 265,001 to 350,000	11	151.96	99.06
- 350,001 to 455,000	12	169.28	109.65
- 455,001 to 580,000	13	188.51	122.15
- 580,001 to 725,000	14	205.82	133.69
- 725,001 to 900,000	15	223.13	145.23

4. LIST SERVICE

A. Description

List Service consists of searching for listings and matching telephone numbers to one or more names and addresses supplied by the customer and furnishing such information in written form to the customer. These telephone numbers shall be obtained from listings normally included in the alphabetical section of the Company's regular telephone directories. This service contemplates furnishing telephone numbers in effect at the time a request is received only. A request to verify or update telephone number information previously furnished shall be charged for as an initial request for service.

B. Regulations

1. This service is furnished solely for telephone calling purposes of the customer. The customer shall not sell, reprint, lease, rent or permit the use of this information by others.
2. The Company assumes no responsibility or liability for any errors in the information furnished. The customer shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.
3. Where a name supplied by a customer is included in a caption listing arrangement and a single telephone number can clearly be associated with it, only that telephone number will be furnished; otherwise all telephone numbers included in that caption arrangement will be furnished at the following charge.
4. Charges for list service are payable in advance upon demand by the Company.

C. Rates and Charges

For Each List Service Requested

	Nonrecurring Charge
- Each Area Code	\$ 12.35
- Each listing searched	.22

5. APPOINTMENT SERVICE

A. Description

1. Appointment Service provides the calling party with telephone numbers for names and addresses supplied by the caller.
2. A caller must dial a seven digit number unique to a Number Plan Area (NPA) and arrange for an appointment with an appointment service operator. The caller will then be assigned an 800 number to dial for the directory assistance appointment service.
3. At the time of the appointment, the caller shall contact the appointment service office by dialing the toll free 800 number.
4. A toll free 800 number has been established for intrastate callers.
5. The appointment service operator will time the length of the appointment for billing purposes using an automatic time, date recorder.

5. APPOINTMENT SERVICE (cont'd)**B. Regulations**

1. Appointment Service will only be furnished where facilities and operating conditions permit.
2. Telephone numbers shall be obtained from listings in the Company's Directory Assistance records. Nonpublished telephone numbers and addresses will not be released.
3. All calls placed to a unique NPA appointment service telephone number to set up appointment date and time will be charged the appropriate call rate applicable
4. Collect calls to Appointment Service are denied.
5. Each completed appointment will be billed in accordance with rates shown in this subsection and will appear on a Miscellaneous bill.
6. The caller shall furnish the list of names and addresses separated by NPA.
7. A request to verify or update telephone information previously furnished shall be charged as an initial request for service.
8. No credit shall apply for an unsuccessful telephone number search an incorrect telephone number provided, or a search for a nonpublished listing.
9. This service is furnished solely for telephone calling purposes of the caller. The caller shall not sell, reprint, lease or rent this information, nor permit the use of this information by others.
10. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.

5. APPOINTMENT SERVICE (cont'd)

C. Rates and Charges

	Nonrecurring <u>Charge</u>
- Appointment set-up, each ^{/1/}	\$12.35
- Telephone number search Intrastate originated, each 60 seconds or fraction thereof	.95

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE

A. Description

1. Grants a license, as described herein, to third parties (CLCs - Competitive Local Carriers, Independent Telephone Exchange Carriers, Interexchange Carriers, and other parties) to utilize the listed names, addresses and telephone numbers of this Company's subscribers, subscribers of CLCs, and subscribers of independent telephone companies for the purpose of providing voice, recorded or electronic directory assistance services. The listing information will be provided in datafiles comprised of an initial file (the "basefile"), and/or daily, weekly or monthly updates. The Company will prepare a list disclosing the identity of each carrier that has provided its subscribers' directory listings to be included in the Company's database, which shall be made available upon request.

Any third party licensing listings of Roseville Telephone or other third parties other than Company pursuant to the terms and conditions of this tariff, acknowledges that in addition to the licensing fees charged pursuant to this tariff, that Roseville Telephone and the other third parties will charge subscriber for listings under Roseville Telephone's DALIS tariff or the third party's listing tariff.

^{/1/} The appointment set-up charge will apply to missed appointment calls which are not canceled or rescheduled by the caller one hour prior to the start of the scheduled appointment.

(D)
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(D)

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE

A. Description

1. Grants a license, as described herein, to third parties (CLCs - Competitive Local Carriers, Independent Telephone Exchange Carriers, Interexchange Carriers, and other parties) to utilize the listed names, addresses and telephone numbers of this Company's subscribers, subscribers of CLCs, and subscribers of independent telephone companies for the purpose of providing voice, recorded or electronic directory assistance services. The listing information will be provided in datafiles comprised of an initial file (the "basefile"), and/or daily, weekly or monthly updates. The Company will prepare a list disclosing the identity of each carrier that has provided its subscribers' directory listings to be included in the Company's database, which shall be made available upon request.

Any third party licensing listings of Roseville Telephone or other third parties other than Company pursuant to the terms and conditions of this tariff, acknowledges that in addition to the licensing fees charged pursuant to this tariff, that Roseville Telephone and the other third parties will charge subscriber for listings under Roseville Telephone's DALIS tariff or the third party's listing tariff.

(D)
(D)

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)

A. Description (cont'd)

1. (cont'd)

- a. In obtaining listings from the Company, the customer may select listings based on the following parameters:
 - (i) Geographical selection: Listings may be selected by area codes, or the entire state.
 - (ii) Type of listing: Listings may also be selected by the type of listings (residential, business or caption listings).
- b. Media options: The listing information will be supplied in the following media, which the Company's internal systems accommodate:
 - (i) Magnetic tape
 - (ii) Electronic File Transfer - utilizing a file transfer protocol agreed to by the Company. Subscribers choosing electronic file transfer must supply the required data network.

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)

A. Description (cont'd)

1. (cont'd)

a. In obtaining listings from the Company, the customer may select listings based on the following parameters:

(i) Geographical selection: Listings may be selected by area codes, or the entire state.

(ii) Type of listing: Listings may also be selected by the type of listings (residential, business or caption listings).

b. Media options: The listing information will be supplied in the following media, which the Company's internal systems accommodate:

(D)

(i) Electronic File Transfer - utilizing a file transfer protocol agreed to by the Company.
Subscribers choosing electronic file transfer must supply the required data network.

(C)

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)**A. Description (cont'd)**

1. (cont'd)

c. Data elements:

Each record provided under this offering contains the following data elements when applicable. Subscribers will receive documentation including a record layout defining these fields.

- (i) Extraction date
- (ii) Type of order (basefile or update)
- (iii) Activity indicator (applies to update records and indicates if record should be added or deleted)
- (iv) Length of output record
- (v) Publishing code
- (vi) Type of service (indicates POTS / FXS accounts)
- (vii) Type of listing (business, residence, business & residence, etc.)
- (viii) Directory code
- (ix) Listing sort name
- (x) Listing name tie-breaker
- (xi) Designation sort key
- (xii) Caption set sequence number
- (xiii) Listing style code
- (xiv) Listing indent code
- (xv) Finding area code and prefix
- (xvi) Publishing telephone number
- (xvii) Listing Quantity
- (xviii) Listing Code
- (xix) Non standard telephone number
- (xx) Publishing name
- (xxi) Listing reference information
- (xxii) Listing designation
- (xxiii) Listing address
- (xxiv) Listing Community
- (xxv) Listing State
- (xxvi) Listing ZIP Code
- (xxvii) Listing Sequence Number
- (xxviii) Classified Heading Code
- (xxix) Serving Exchange

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)**B. Regulations**

1. The listed information provided by this offering may only be used for the purpose of providing voice, recorded, or electronic directory assistance services. Any information associated with a non-published customer included in this offering shall be used only for the purpose of aiding the subscriber in conducting more complete and accurate searches. No part of the information associated with non-published customers or the fact that a number is non-published shall be disclosed or used for any other purpose under any circumstances. Voice directory assistance is defined as the provisioning of directory assistance service through a live operator. Recorded directory assistance is defined as the provisioning of directory assistance service through a live operator and a recorded announcement. Electronic Directory Assistance is defined as the provisioning of directory assistance services electronically, without the use of an operator.
2. Rights in this offering are nonassignable and nontransferable by directory assistance providers other than through the provisioning of directory assistance or electronic directory assistance services.
3. The subscriber to this offering shall indemnify, hold harmless, and defend the Company from and against any cost, damage, expense (including but not limited to reasonable attorney's fees and expenses) or liability arising in any manner out of any demand, claim, suit or judgment for damages or injuries however caused, which may arise out of the subscriber's use of the listings provided under this Schedule.
4. A standard format of the listing information will be established by the Company and provided to the customer. The Company further reserves the right to modify the record format offered.
5. The subscriber agrees to accept the listings on an "as-is" basis with all faults, errors and omissions, if any, and the Company does not warrant the accuracy of the information contained therein. THE COMPANY MAKES NO WARRANTY, EXPRESS OR IMPLIED WITH RESPECT TO ANY LISTINGS OR THE INFORMATION CONTAINED THEREIN, INCLUDING BUT NOT LIMITED TO WARRANTIES FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The subscriber agrees to release the Company from any and all liability for damages which may arise due to any errors and omissions in the Company's listings.

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)**B. Regulations (cont'd)**

6. The Company's listings shall at all times remain the sole property of the Company. The subscriber is prohibited from selling, renting, or otherwise providing copies of listings obtained from Company to any other person or corporation including, but not limited to, subscriber's affiliates, contractors, employees, agents or customers. In compliance with CPUC Decision D.00-10-026, ILECs (Incumbent Local Exchange Carriers) subscribing to this service may release the listings received from Pacific to third party DA providers pursuant to the terms of the ILEC's tariffs. The ILEC subscribing to this service agrees to provide Pacific with an ongoing list of third parties that receive Pacific's listings directly through the ILEC subscriber. Any third party, however, that accepts listings of Pacific through the ILEC subscriber, shall remain liable for any applicable charges under Pacific's tariff on the same basis as if the listings had been obtained directly from Pacific.
7. Basefiles will contain the most recent listings available in the Company directory listing data base.
8. Daily, weekly, and monthly updates for listings are available. Updates will include indicators for type of activity, either adds or deletes.
9. The Company reserves the right to audit subscriber's use of the information to ensure compliance with this schedule.

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)

C. Rates and Charges

1. Advance Payments

- a. The Company may require the subscriber to make an advance payment of the estimated per listing charges for the basefile at the time the order is taken. The Company, shall refund or bill, as appropriate, any difference between the estimated amount collected and the actual charge.
- b. Other terms and conditions of Advance Payments specified in D2.3.2, apply.

2. Order Cancellation or Change:

- a. If the subscriber cancels the order prior to the date the Company is scheduled to provide the listings and the Company has performed any work or incurred any expense in connection therewith, the Company will charge the estimated cost incurred not to exceed the estimated charge for the order.
- b. If the subscriber cancels the order on or after the date the Company is scheduled to provide the listings, all charges shall apply.

3. Computations of Rates and Charges.

- a. The Company shall count and bill for all listings provided to the subscriber, whether or not the subscriber actually reproduces such in subscriber's voice or electronic directory assistance services.
- b. For purposes of this Schedule, each unique DALIS record shall be counted as one listing. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of a listed party's name or address the Company at its option may count same as two listings.

6. DIRECTORY ASSISTANCE LISTING INFORMATION SERVICE (cont'd)

C. Rates and Charges (cont'd)

4. Basefile & Updates

	<u>Nonrecurring</u>	<u>Recurring</u>
Basefile, per listing	\$0.0005	None
Update, per listing	None	\$0.0059

5. Optional Tape Delivery, per tape: \$16.12