

**1. LISTING SERVICE (cont'd)****B. Regulations (cont'd)**

## 1. General (cont'd)

## j. Directory Assistance Listing Service

- (1) Directory Assistance Listings are customer primary/additional listing(s) available only through Directory Assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.
- (2) Directory Assistance Listing service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.
- (3) Foreign Exchange Service and Remote Call Forwarding, furnished in connection with Directory Assistance Listing service, may be published in both directory assistance records in which the number is purchased.
- (4) The address shall be that of a premises on which any portion of the customer's exchange service is located, except:
  - The address may be omitted on request of the customer.
  - The customer may not substitute the address.
- (5) Directory Assistance Listing service will be offered to the 976 IAS customer at the rate shown in C.5. following.
- (6) Directory Assistance Listing service does not apply to the following:
  - Mobile Telephone Service, Wide Area Telecommunications Service, Toll Station Service, Toll Service - Station Service and Interexchange Receiving Service.
  - Other separate service furnished to the same customer (see definition) of the same directory area, of the same class (business or residence) located on the same premises as any portion (on or off-premises) of a published service.
  - Caption listings arrangements.

## 2. Business Service Listings

## a. Business Service Primary Listings (Including Joint User Service Listings)

Business service primary listings shall consist of a name, designation, address and telephone number in accordance with the following:

**1. LISTING SERVICE (cont'd)**

**B. Regulations (cont'd)**

1. General (cont'd)

j. Directory Assistance Listing Service

- (1) Directory Assistance Listings are customer primary/additional listing(s) available only through Directory Assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.
- (2) Directory Assistance Listing service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.
- (3) A Foreign Exchange Service and Remote Call Forwarding listing, furnished in connection with Directory Assistance Listing service, may be published in the directory assistance records serving the Foreign Exchange Service or Remote Call Forwarding telephone number.
- (4) The address shall be that of a premises on which any portion of the customer's exchange service is located, except:
  - The address may be omitted on request of the customer.
  - The customer may not substitute the address.
- (5) Directory Assistance Listing service will be offered to the 976 IAS customer at the rate shown in C.5. following.
- (6) Directory Assistance Listing service does not apply to the following:
  - Mobile Telephone Service, Wide Area Telecommunications Service, Toll Station Service, Toll Service - Station Service and Interexchange Receiving Service.
  - Other separate service furnished to the same customer (see definition) of the same directory area, of the same class (business or residence) located on the same premises as any portion (on or off-premises) of a published service.
  - Caption listings arrangements.

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2. Business Service Listings

a. Business Service Primary Listings (Including Joint User Service Listings)

Business service primary listings shall consist of a name, designation, address and telephone number in accordance with the following:

**1. LISTING SERVICE (cont'd)**

**B. Regulations (cont'd)**

1. General (cont'd)

j. Directory Assistance Listing Service

- (1) Directory Assistance Listings are customer primary/additional listing(s) available only through Directory Assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.
- (2) Directory Assistance Listing service is applicable for a minimum period of one month as set forth in Schedule Cal.P.U.C. No. A2.1.9.
- (3) A Foreign Exchange Service and Remote Call Forwarding listing, furnished in connection with Directory Assistance Listing service, may be published in the directory assistance records serving the Foreign Exchange Service or Remote Call Forwarding telephone number.
- (4) The address shall be that of a premises on which any portion of the customer's exchange service is located, except:
  - The address may be omitted on request of the customer.
  - The customer may not substitute the address.
- (5) Reserved (C)  
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- (6) Directory Assistance Listing service does not apply to the following:
  - Mobile Telephone Service, Wide Area Telecommunications Service, Toll Station Service, Toll Service - Station Service and Interexchange Receiving Service.
  - Other separate service furnished to the same customer (see definition) of the same directory area, of the same class (business or residence) located on the same premises as any portion (on or off-premises) of a published service.
  - Caption listings arrangements.

2. Business Service Listings

a. Business Service Primary Listings (Including Joint User Service Listings)

Business service primary listings shall consist of a name, designation, address and telephone number in accordance with the following:

**1. LISTING SERVICE (cont'd)****B. Regulations (cont'd)**

## 2. Business Service Listings (cont'd)

## c. Business Service Caption Listings (cont'd)

- (1) Branches, departments, divisions and individuals of a customer's business may be listed under a caption, provided that such listings show either addresses or telephone numbers differing from the caption or from one another where the caption shows no address or telephone number. The address may be omitted from such listings if the customer does not conduct business with the public at the address at which the service is furnished and where such listing is furnished under a caption, provided the caption includes other listings where addresses are shown.
- (2) Where several customers or joint users operate together as a business group under one name, that name may be shown as a caption with listings of the customers or joint users thereunder.

## 3. Residence Service Listings

## a. Residence Service Primary Listings and Additional Listings

Residence service primary listings or additional listings shall consist of name(s), address and telephone number in accordance with the following:

(1) Name<sup>/1/</sup>

Individual(s) listed must reside on the premises at which the service is furnished and the name(s) shall be that as commonly used by the individual(s) for identification for regular business and social purposes. Normally the name(s) will consist of a surname and a given name or names. The name(s) may be:

- That of an individual
- A combination of names and/or initials of two persons with the same surname.
- Another given name and/or initials for a person known by more than one name.

<sup>/1/</sup> The Company may require proof that the name requested is the name that the individual commonly uses and is known by.

**1. LISTING SERVICE (cont'd)**

**B. Regulations (cont'd)**

3. Residence Service Listings (cont'd)

a. Residence Service Primary Listings and Additional Listings (cont'd)

(1) Name (cont'd)

- Professional Titles:

For the purpose of identification, a residence listing of a professional customer may include an abbreviation indicating a professional title or scholastic degree.

(2) Address

The address shall be that of a premises on which any portion of the customer's exchange service is located, except:

- The customer may substitute an obvious mailing address within the same local service area at no additional charge or substitute an obvious mailing address outside of the local service area provided such address is followed by the name of the community, city or exchange name in which such address is located. The rates for lines of information shall apply to this arrangement.
- The address may be omitted on request of the customer.
- The address where the customer's exchange service is located may be omitted and another legitimate address where the customer can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as residence. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.

(3) Telephone Number

The listed number shall be that assigned to the telephone service.

1. LISTING SERVICE (cont'd)

C. Rates and Charges (cont'd)

1. Primary Service Listings (cont'd)

b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding. In addition, customers are also provided with the same directory listing in the alphabetical (white) section of the local directory without additional charge in connection with foreign exchange service, other than farmer line service, for each foreign exchange primary station and first trunk and each joint user service furnished with foreign exchange service.

	Monthly Rate	USOC
2. Additional Listings <sup>/1/</sup>		
- Each business listing	\$3.30	CLT
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	1.75	RLT
- Reference to service of same customer, each listing	.47	NAB
- Reference to service of another customer, each listing	.47	FNA
3. Lines of Information <sup>/1/</sup>		
- Other information in addition to a listing, each line:		
business	3.30	XLL
residence	1.75	XLL
4. Nonpublished Service		
- Each Residential Service	1.25	NPU
- Each Business Service	1.25	NPU
5. Directory Assistance Listing Service		
- Each Residential Listing	1.00	DAO
- Each Business Listing	1.00	DAO

/1/ Service charges may apply per Guidebook, Part 3, Section 1.

1. LISTING SERVICE (cont'd)

C. Rates and Charges (cont'd)

1. Primary Service Listings (cont'd)

b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding.

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	<u>Monthly Rate</u>	<u>USOC</u>
2. Additional Listings <sup>/1/</sup>		
- Each business listing	\$3.30	CLT
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	1.75	RLT
- Reference to service of same customer, each listing	.47	NAB
- Reference to service of another customer, each listing	.47	FNA
3. Lines of Information <sup>/1/</sup>		
- Other information in addition to a listing, each line: business	3.30	XLL
residence	1.75	XLL
4. Nonpublished Service		
- Each Residential Service	1.25	NPU
- Each Business Service	1.25	NPU
5. Directory Assistance Listing Service		
- Each Residential Listing	1.00	DAO
- Each Business Listing	1.00	DAO

/1/ Service charges may apply per Guidebook, Part 3, Section 1.

**1. LISTING SERVICE (cont'd)**

**C. Rates and Charges (cont'd)**

1. Primary Service Listings (cont'd)

b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding.

	<u>Monthly Rate</u>	<u>USOC</u>	
2. Additional Listings <sup>/1/</sup>			
- Each business listing	\$3.75	CLT	(I)
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	2.00	RLT	(I)
- Reference to service of same customer, each listing	.47	NAB	
- Reference to service of another customer, each listing	.47	FNA	
3. Lines of Information <sup>/1/</sup>			
- Other information in addition to a listing, each line: business	3.75	XLL	(I)
residence	1.75	XLL	
4. Nonpublished Service			
- Each Residential Service	1.25	NPU	
- Each Business Service	1.25	NPU	
5. Directory Assistance Listing Service			
- Each Residential Listing	1.00	DAO	
- Each Business Listing	1.00	DAO	

/1/ Service charges may apply per Guidebook, Part 3, Section 1.



1. LISTING SERVICE (cont'd)

C. Rates and Charges (cont'd)

1. Primary Service Listings (cont'd)

b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding.

	Monthly Rate	USOC	
2. Additional Listings <sup>/1/</sup>			
- Each business listing	\$3.75	CLT	
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	2.00	RLT	
- Reference to service of same customer, each listing	.47	NAB	
- Reference to service of another customer, each listing	.47	FNA	
3. Lines of Information <sup>/1/</sup>			
- Other information in addition to a listing, each line:			
business	3.75	XLL	
residence	2.00	XLL	(l)
4. Nonpublished Service			
- Each Residential Service	1.25	NPU	
- Each Business Service	1.25	NPU	
5. Directory Assistance Listing Service			
- Each Residential Listing	1.00	DAO	
- Each Business Listing	1.00	DAO	

/1/ Service charges may apply per Guidebook, Part 3, Section 1.

**1. LISTING SERVICE (cont'd)**

**C. Rates and Charges (cont'd)**

1. Primary Service Listings (cont'd)

b. Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without additional charge in accordance with 1.a. preceding.

	Monthly Rate	USOC	
2. Additional Listings <sup>/1/</sup>			
- Each business listing	\$4.25	CLT	(I)
- Any individual residing at a residence, listed at the residence or listing of guest of hotel, each listing	2.50	RLT	(I)
- Reference to service of same customer, each listing	.47	NAB	
- Reference to service of another customer, each listing	1.00	FNA	(I)
3. Lines of Information <sup>/1/</sup>			
- Other information in addition to a listing, each line:			
business	4.25	XLL	(I)
residence	2.50	XLL	(I)
4. Nonpublished Service			
- Each Residential Service	1.75	NPU	(I)
- Each Business Service	1.75	NPU	(I)
5. Directory Assistance Listing Service			
- Each Residential Listing	1.50	DAO	(I)
- Each Business Listing	1.50	DAO	(I)
6. Combined Additional Listing and Line of Information and/or Cross Reference Listing <sup>/1/</sup>	4.25	LLT	(N) (N)

/1/ Service charges may apply per Guidebook, Part 3, Section 1.

**2. LOCAL SERVICE OPTIONS (cont'd)**

**A. Personalized Telephone Number Service (cont'd)**

2. Regulations (cont'd)

f. RESERVED

g. PTN will not be offered to the following business service:

(1) (900) service

(2)

(3)

(4) (800) service

h. Existing customers, prior to July 19, 1986, who established service at a lesser rate will continue to receive service at that rate. Existing customers, prior to July 19, 1986, who established service at a higher rate will have their rate lowered to the rate for USOC PZN as shown in 4. following. If existing customers terminate and then reinstate service, the prevailing rate will apply.

i. RESERVED