## 1 800 SERVICE<sup>1</sup>

#### A. GENERAL

## 1. Applicability

Applicable to intrastate intraService Area furnished or made available over facilities wholly within or partly within the State of California, by AT&T California hereinafter referred to as the Company.

## 2. Description

a. 800 Service can be provisioned on a dedicated access line arranged to allow <u>incoming</u> calls from a specific subscription area, at no charge to the calling party.

#### 3. Regulations

a. Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and the rate for one month for the service desired.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

/1/ Frozen/Grandfathered effective August 1, 2007. See Guidebook, Part 2, Section 2.

1. 800 SERVICE<sup>/1/,/2/</sup> (C)

#### A. GENERAL

## Applicability

Applicable to intrastate intraService Area furnished or made available over facilities wholly within or partly within the State of California, by AT&T California hereinafter referred to as the Company.

## 2. Description

a. 800 Service can be provisioned on a dedicated access line arranged to allow <u>incoming</u> calls from a specific subscription area, at no charge to the calling party.

#### Regulations

a. Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and the rate for one month for the service desired.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

<sup>/1/</sup> Frozen/Grandfathered effective August 1, 2007. See Guidebook, Part 2, Section 2.

<sup>/2/</sup> Effective December 31, 2021, 800 Service, Custom 8 Toll-Free Service and Easy 8 Toll-Free Service are (N) withdrawn for residential customers. (N)

- 1. 800 SERVICE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 14. Optional Features on a Dedicated 800 Service Line
    - a. The following optional features available with Centrex service may be arranged with the specific associated restrictions for use in conjunction with 800 Service.
    - (1) Call Pick-Up
    - (2) Call Transfer (to another Station line in the same Centrex)
    - (3) Call Forwarding Don't Answer (to another Station line in the same Centrex)
    - (4) Call Forwarding Variable Limited (forward calls only within the Centrex)

Descriptions, special conditions, charges and rates as set forth in Guidebook, Part 5, Section 1 apply.

- b. The following optional features available with COMMSTAR I or II service, may be arranged with the specific associated restrictions, for use in conjunction with 800 Service.
- (1) Call Pick-Up
- (2) Call Transfer (to another line in the same COMMSTAR I or II)
- (3) Busy Delay Call Forwarding (to another line in the same COMMSTAR I or II)
- (4) Call Forwarding (forward calls only within the COMMSTAR I or II)

Descriptions, special conditions, charges and rates as set forth in Guidebook, Part 7, Section apply.

/1/ Frozen/Grandfathered effective August 1, 2007. See Guidebook, Part 2, Section 2

#### CUSTOM 8 TOLL-FREE SERVICES – RESIDENCE<sup>1</sup>

#### A. GENERAL

## Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Guidebook, Part 10, Section 1 800 Service

Limited Offering Service. Existing Custom 8 services will continue to be furnished to existing customers. The Utility will not provide new service. Customers may change their Point-to-Number (PTN) on their existing CUSTOM 8 service but cannot make any other change to their service.

## 2. Description

- a. The Utility will provide Custom 8 Toll-Free Services (hereinafter described as Custom 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. The Company will provide the intraService area portion and the Interexchange carrier will provide the interService area portion. The access line will be owned by the Company.
- b. Custom 8 Service can be provisioned on any business line, PBX trunk, business answering line, secretarial line, answering service line, Centrex, Commstar I or II line or any residential line. Custom 8 service and usage charges will be in addition to the applicable charges for line and trunk service.
- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 Custom 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the Exchange tariff.

#### 2. CUSTOM 8 TOLL-FREE SERVICES – RESIDENCE<sup>/1/</sup>

(C)

#### A. GENERAL

# 1. Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

Guidebook, Part 10, Section 1 800 Service

Limited Offering Service. Existing Custom 8 services will continue to be furnished to existing customers. The Utility will not provide new service. Customers may change their Point-to-Number (PTN) on their existing CUSTOM 8 service but cannot make any other change to their service.

# 2. Description

- a. The Utility will provide Custom 8 Toll-Free Services (hereinafter described as Custom 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. The Company will provide the intraService area portion and the Interexchange carrier will provide the interService area portion. The access line will be owned by the Company.
- b. Custom 8 Service can be provisioned on any business line, PBX trunk, business answering line, secretarial line, answering service line, Centrex, Commstar I or II<sup>/3/</sup> line or any

  (C) residential line. Custom 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1

/3/ Commstar I and Commstar II are Grandfathered services. See Part 20, Section 7 for details.

(N)

ATT TN CA-12-0080 Effective: September 28, 2012

<sup>/2/</sup> Custom 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the Exchange tariff.

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2nd Revised Sheet 30

2. RESERVED FOR FUTURE USE

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - A. GENERAL (cont'd)
  - Regulations
  - a. Limitations of Service
  - (1) Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where Custom 8 is provisioned on a regular business line or a residential line.

b. Subscription Area

Service for Custom 8 may be arranged to accommodate one or more service areas.

c. Set-up Charge

No set-up charge will apply to Custom 8.

- d. Service Charges
- Change from Metro, Half State, Full State, or Service Area 800 to Custom 8.
  - Service charges are applicable as shown in 8.1.2,C. preceding, 8.3.1,C. following and Guidebook, Part 3, Section 1.
- e. Responsible Organization (RespOrg)

Custom 8 service allows the customer to select a RespOrg. The customer may select the Company or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg, the Company will work with that RespOrg to ensure that the customer's Custom 8 service is designed and maintained appropriately.

f. Resellers

RespOrg rules for resellers are the same as for retail customers (e. preceding). The reseller must use the Utility as the intraLATA provider of Custom 8 service.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 31

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

# 2. CUSTOM 8 TOLL-FREE SERVICES – RESIDENCE<sup>1</sup> (cont'd)

#### B. DESCRIPTION

Custom 8 Toll-Free Services

Custom 8 Toll-Free Services (hereinafter described as Custom 8) is an 8XX service that provides line termination to a residential line. Custom 8 permits the residential subscriber to terminate their Custom 8 service on a residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

#### C. REGULATIONS

- Area of Service
  - a. Custom 8 is offered in all LATAs.
  - b. Subscription Area

Service Areas<sup>2</sup> (LATAs) 1-10; area code, area code and prefix<sup>3</sup> within the State of California.

- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.
- Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the non-recurring charges of the 800 Service Provider apply and not the non-recurring charges of the Company. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Utility or the 800 Service Provider arranges the service as provided for in the tariffs.
- /3/ Prefix information will not be available from non-equal access end offices including those of some local exchange carriers (LECs).

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 32

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 2. Rate Period

Rates applicable to Custom 8 are based on the time of day or day of week as follows:

## **RATE GROUP**

#### **CUSTOM 8**

## **Business Day Period**

- 8:00 a.m. to 5:00 p.m.<sup>2</sup> Monday through Friday

## **Evening Period**

- 5:00 p.m. to 11:00 p.m.2 Monday through Friday

#### Night/Weekend Period

- 11:00 p.m. to 8:00 a.m.<sup>2</sup> Monday through Friday, weekends and calls completed on any holiday listed in Guidebook, Part 9, Section 1
- 3. Usage Charges
  - a. Method of determining usage charges for Custom 8:
  - (1) Determine the total actual hours to be billed for each rate period for each rate group.
  - (2) Determine the chargeable hours rounded to the nearest thousandth (three decimal places).
  - (3) The sum of the total hours in each rate period will determine the appropriate rate band to be applied.
- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

/2/: To, but not including.

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1st Revised Sheet 33

2. RESERVED FOR FUTURE USE (cont'd)

(C) (D)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - Optional Features on Custom 8
    - a. The following optional features are available with Custom 8
    - (1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their Custom 8 calls are routed based on where the Custom 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>2</sup>
   or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers
- (a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which his Custom 8 calls should be routed under normal business conditions. The subscriber may request the Company make changes in the primary routing arrangement as normal service updates on a regular business basis.

(b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Company, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 Prefix information will not be available from non-equal access end office including those of some local exchange carriers (LECs).

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1st Revised Sheet 34

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 4. Optional Features with CUSTOM 8 (cont'd)
  - a. The following optional features are available with Custom 8 (cont'd)
    - (2) Call Data Sample<sup>2</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's Custom 8 number.<sup>3</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1%-100%
- specific 8XX numbers dialed
- geographic locations of where calls originate NPA/Area Code/Area code and prefix<sup>4</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 days maximum

- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1
- /2/ Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in 8.1.1,C.4.(b) and 4.(c)(2) following. Similar information is available free of charge through Call Detail.
- /3/ Call data may not be available when calls originate from some local exchange carriers' (LECs') territory.
- Prefix information will not be available from non-equal access end office including those of some local exchange carriers (LECs).

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 35

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 4. Optional Features with CUSTOM 8 (cont'd)
    - (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

- (5) Custom 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Custom 8 Directory Assistance Listing<sup>2</sup>

Custom 8 subscribers may list their Custom 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Reserved

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 The AT&T 800 Directory Assistance operator will provide the Custom 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Custom 8 customer's subscription area.

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>/1/</sup> (cont'd)
  - C. REGULATIONS (cont'd)
    - Optional Features with CUSTOM 8 (cont'd)
      - (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

- (4) Raw Data Call Sample Reports
  - Raw data collected in the Call Data Sample is available on paper or electronic format<sup>3/3</sup>. (C)
- (5) Custom 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Custom 8 Directory Assistance Listing (2)

Custom 8 subscribers may list their Custom 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Reserved

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1

/2/ The AT&T 800 Directory Assistance operator will provide the Custom 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Custom 8 customer's subscription area.

/3/ In this section, terms such as "electronic format" or "electronic means" are used generically to refer to non-paper billing formats available in the Company's billing systems. Electronic formats and means are subject to change.

(N)

(N)

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

2nd Revised Sheet 36

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (Cont'd)
  - C. REGULATIONS (Cont'd)
  - 4. Optional Features with CUSTOM 8 (Cont'd)
  - (8) Custom 8 Digital Data

Provides the capability to allow data calls to a Custom 8 number originating or terminating on a Company SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Home ISDN, or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Custom 8 in this Guidebook schedule, a Pay Telephone Use Charge will apply to each coinless call which the Company can identify as placed from a Pay Telephone.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 37

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (Cont'd)
  - D. RATES AND CHARGES (Cont'd)

		Service <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
1.	Rates			
a.	Custom 8 on a Residential Line			
	- Custom 8, per CUSTOM 8 number	\$19.00	\$4.75	W8R+T

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 38

2. RESERVED FOR FUTURE USE (cont'd)

(C) (D)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 2. Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C.2. preceding.

a. Set up Charge

**CHARGE** 

- Per completed message on CUSTOM 8

NO

b. Hours of Usage<sup>2</sup>

Usage charges are based on time of day, day of week and total hours used in the billing period. The sum of hours in all three rate periods determines the applicable usage threshold level. The applicable rates apply to all CUSTOM 8 service associated with a specific telephone number, rounded to the nearest one-tenth of an hour.

Rate Group	Rate Period
- Monday thru Friday, 8:00 a.m. to 5:00 p.m. <sup>3</sup> - Monday thru Friday, 5:00 p.m. to 11:00 p.m. <sup>3</sup>	1
- Monday thru Friday, 5.00 p.m. to 11.00 p.m. - Monday thru Friday, Weekends and Holidays	2
listed in Schedule Cal.P.U.C. No. A6.2.1	
11:00 p.m. to 8:00 a.m. <sup>3</sup>	3

- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1.
- Charges for messages beginning in one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.
- /3/ To, but not including.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 39

RESERVED FOR FUTURE USE (cont'd)

(C) (D)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 2. Usage Charges (cont'd)
    - b. Hours of Usage (cont'd)
    - (1) Rates

CUSTOM 8	Usage Thresholds		Rate Group B <sup>2</sup>	
Custom 9 nor hour	loop than 10 hrs	¢11.40	<u>2</u>	<u>3</u> \$6.22
- Custom 8, per hour	less than 10 hrs. minimum 10 hrs.	\$11.40 9.60	\$7.77 7.77	ъб.∠∠ 6.22
	minimum 25 hrs.	8.55	7.77	6.22
	minimum 50 hrs.	7.80	7.77	6.22
	minimum 100 hrs.	7.20	7.20	6.22
	minimum 150 hrs.	6.75	6.23	6.22
	minimum 250 hrs.	6.45	6.19	6.19
	minimum 500 hrs.	6.15	6.15	6.15
	minimum 1,000 hrs.	5.85	5.85	5.85
	minimum 1,750 hrs.	5.55	5.55	5.55
	minimum 2,500 hrs.	5.25	5.25	5.25
	minimum 3,500 hrs.	5.10	5.10	5.10
	minimum 5,000 hrs.	5.10	5.10	5.10

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1

The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 40

2. RESERVED FOR FUTURE USE (cont'd)

(C) (D)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
- D. RATES AND CHARGES (cont'd)
- 3. Optional features on CUSTOM 8
- a. Rates

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	USOC
(1)	Call Handling and Destination Feature - Initial establishment of routing arrangement			
	- per Custom 8 number	\$ 142.49	NO	VCH
	Change requested in routing arrangement <sup>2</sup>			
	- per Custom 8 number	94.99	NO	CCH
	Alternate Routing arrangement/update			
	- Per Custom 8 number	NO	NO	VEM
(2)	Call Data Sample - Initial establishment of sample			
	<ul><li>Per order</li><li>Subsequent copies, per order</li></ul>	NO 142.49	NO NO	VDR VDR
(3)	Call Data Summary Reports – Copies of the Report			
	- Per copy	47.50	NO	VSR

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1.

Changes may be made as normal service updates (same as change charge) on a regular business basis.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

1st Revised Sheet 41

2. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 3. Optional features on CUSTOM 8 (cont'd)
    - a. Rates (cont'd)

			Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(4	4)	Raw Data Call Sample - Reports			
		Copies of the Report			
		<ul><li>Per copy</li><li>Paper copies</li><li>Magnetic tape</li></ul>	\$ 47.50 142.49	NO NO	VRP VRM
((	5)	Custom 8 Directory Assistance Listing			
		<ul><li>Per Custom 8 number/California</li><li>Per Custom 8 number/Nationwide</li></ul>	NO NO	\$12.50 25.00	DLC8 DLUS
4.		Pay Telephone Use Charge - per call		\$0.24	

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1. following.

- 2. CUSTOM 8 TOLL-FREE SERVICES RESIDENCE<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 3. Optional features on CUSTOM 8 (cont'd)
    - a. Rates (cont'd)

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(4)	Raw Data Call Sample - Reports			
	Copies of the Report			
	<ul> <li>Per copy</li> <li>Paper copies</li> <li>Electronic format<sup>2</sup></li> </ul>	\$ 47.50 142.49	NO NO	VRP VRM (C)
(5)	Custom 8 Directory Assistance Listing			
	<ul><li>Per Custom 8 number/California</li><li>Per Custom 8 number/Nationwide</li></ul>	NO NO	\$12.50 25.00	DLC8 DLUS
4.	Pay Telephone Use Charge - per call		\$0.24	

(N) | (N)

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1. following.

<sup>/2/</sup> In this section, terms such as "electronic format" or "electronic means" are used generically to refer to non-paper billing formats available in the Company's billing systems. Electronic formats and means are subject to change.

PART 10 - Wide Area Telecommunications Services SECTION 1 - Outward WATS and 800 Services

2nd Revised Sheet 42

2. RESERVED FOR FUTURE USE (cont'd)

(C)

(D)

# 3. CUSTOM 8 TOLL-FREE SERVICES – BUSINESS<sup>1</sup>

#### A. GENERAL

## Applicability

This tariff contains general regulations related to Custom 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

#### Guidebook, Part 10, Section 1.

8.1 800 Service

8.1.2 800 Service

Limited Offering Service. Existing Custom 8 services will continue to be furnished to existing customer. The Utility is not obligated to provide new service. Customers may change their Point-to-Number (PTN) on their existing Custom 8 service but cannot make any other change to their service.

#### Description

- a. The Company will provide Custom 8 Toll-Free Services (hereinafter described as Custom 8) in conjunction with an Interexchange Carrier using a business line, a dedicated access line or a residence line. The Company will provide the intraService area portion and the Interexchange carrier will provide the interService area portion. The access line will be owned by the Company.
- b. Custom 8 Service can be provisioned on any business line, PBX trunk, business answering line, secretarial line, answering service line, Centrex, Commstar I or II line.<sup>2</sup> Custom 8 service and usage charges will be in addition to the applicable charges for line and trunk service.
- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1. preceding.
- Custom 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the Exchange Guidebook.

- 3. CUSTOM 8 TOLL-FREE SERVICES BUSINESS<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 4. Optional Features with Custom 8 (cont'd)
    - a. The following optional features are available with Custom 8 (cont'd)
    - (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

- (5) Custom 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Custom 8 Directory Assistance Listing<sup>2</sup>

Custom 8 subscribers may list their Custom 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Billing Account Group (BAG) - Business

This feature provides an individual Custom 8 business customer, with multiple Custom 8 accounts, the ability to aggregate their 8XX usage across accounts in order to attain a lower hourly billing rate, yet still receive individual bills at the original account levels. Where service is provided and billed to the same single business customer, usage amounts can be combined for up to 250 designated Custom 8 billing accounts. The total usage across all accounts in the Billing Account Group will determine the appropriate Custom 8 hourly rate. This rate will be applied against the usage associated with each individual billing account. The Custom 8 business customer may establish a control account as the single point of contact for authorization of billing telephone number changes, additions and deletions.

- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.
- 72/ The AT&T 800 Directory Assistance operator will provide the Custom 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Custom 8 customer's subscription area.

# 3. CUSTOM 8 TOLL-FREE SERVICES – BUSINESS<sup>/1/</sup> (cont'd)

## D. RATES AND CHARGES

1. Rates

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
a.	Custom 8 on a Regular Business Line 22			
	- Custom 8, per CUSTOM 8 number		\$55.00	W8B+T
b.	Dedicated Access Line			
	- Custom 8, per line	\$66.49 <sup>/3/</sup>	19.00	W8B++
c.	Custom 8 Digital Data		NA	DGTL8

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

Monthly Rate waived when customer concurrently subscribes to VPP plan and after one hour of usage for CUSTOM 8 on Regular Business Line.

<sup>/3/</sup> Applies only to subsequent orders after initial order.

# 3. CUSTOM 8 TOLL-FREE SERVICES – BUSINESS<sup>/1/</sup> (cont'd)

## D. RATES AND CHARGES

1. Rates

		Nonrecurring Charge	Monthly <u>Rate</u>	<u>USOC</u>
a.	Custom 8 on a Regular Business Line 22			
	- Custom 8, per CUSTOM 8 number		\$60.00 (I)	W8B+T
b.	Dedicated Access Line			
	- Custom 8, per line	\$66.49 <sup>/3/</sup>	19.00	W8B++
c.	Custom 8 Digital Data		NA	DGTL8

ATT TN CA-09-0138 Effective: January 2, 2010

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

Monthly Rate waived when customer concurrently subscribes to VPP plan and after one hour of usage for CUSTOM 8 on Regular Business Line.

<sup>/3/</sup> Applies only to subsequent orders after initial order.

#### D. RATES AND CHARGES

1. Rates

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
a.	Custom 8 on a Regular Business Line 22			
	- Custom 8, per CUSTOM 8 number		\$65.00 (I)	W8B+T
b.	Dedicated Access Line			
	- Custom 8, per line	\$66.49 <sup>/3/</sup>	19.00	W8B++
c.	Custom 8 Digital Data		NA	DGTL8

ATT TN CA-10-0113 Effective: January 2, 2011

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

Monthly Rate waived when customer concurrently subscribes to VPP plan and after one hour of usage for CUSTOM 8 on Regular Business Line.

<sup>/3/</sup> Applies only to subsequent orders after initial order.

# D. RATES AND CHARGES (cont'd)

- 2. Usage Charges (cont'd)
  - b. Hours of Usage (cont'd)
  - (1) Rates

CUSTOM 8	Usage Thresholds		Rate Group	o B <sup>/2/</sup>
		<u>1</u>	2	3
- Custom 8, per hour	less than 10 hrs.	\$27.00	\$22.00	\$22.00
·	minimum 10 hrs.	22.00	22.00	22.00
	minimum 25 hrs.	22.00	22.00	22.00
	minimum 50 hrs.	22.00	22.00	22.00
	minimum 100 hrs.	22.00	22.00	22.00
	minimum 150 hrs.	20.00	20.00	20.00
	minimum 250 hrs.	20.00	20.00	20.00
	minimum 500 hrs.	20.00	20.00	20.00
	minimum 1,000 hrs.	20.00	20.00	20.00
	minimum 1,750 hrs.	20.00	20.00	20.00
	minimum 2,500 hrs.	20.00	20.00	20.00
	minimum 3,500 hrs.	20.00	20.00	20.00
	minimum 5,000 hrs.	20.00	20.00	20.00

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

<sup>72/</sup> The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

# D. RATES AND CHARGES (cont'd)

- 2. Usage Charges (cont'd)
  - b. Hours of Usage (cont'd)
  - (1) Rates

CUSTOM 8	Usage Thresholds	Rate Group B <sup>/2/</sup>			
		1	2	3	
- Custom 8, per hour	less than 10 hrs.	\$27.00	\$22.00	\$22.00	
·	minimum 10 hrs.	22.00	22.00	22.00	
	minimum 25 hrs.	23.00	23.00	23.00	(I)
	minimum 50 hrs.	23.00	23.00	23.00	
	minimum 100 hrs.	23.00	23.00	23.00	
	minimum 150 hrs.	23.00	23.00	23.00	
	minimum 250 hrs.	23.00	23.00	23.00	
	minimum 500 hrs.	23.00	23.00	23.00	
	minimum 1,000 hrs.	23.00	23.00	23.00	
	minimum 1,750 hrs.	23.00	23.00	23.00	
	minimum 2,500 hrs.	23.00	23.00	23.00	
	minimum 3,500 hrs.	23.00	23.00	23.00	
	minimum 5,000 hrs.	23.00	23.00	23.00	(1)

ATT TN CA-09-0138 Effective: January 2, 2010

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

<sup>72/</sup> The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

# D. RATES AND CHARGES (cont'd)

- 2. Usage Charges (cont'd)
  - b. Hours of Usage (cont'd)
  - (1) Rates

CUSTOM 8	Usage Thresholds	Rate Group B <sup>/2/</sup>		<u>B</u> /2/
		_1_	2	3_
- Custom 8, per hour	less than 10 hrs.	\$27.00	\$25.00 (I)	\$25.00 (I)
•	minimum 10 hrs.	25.00	25.00	25.00 (I)
	minimum 25 hrs.	25.00	25.00	25.00
	minimum 50 hrs.	25.00	25.00	25.00
	minimum 100 hrs.	25.00	25.00	25.00
	minimum 150 hrs.	25.00	25.00	25.00
	minimum 250 hrs.	25.00	25.00	25.00
	minimum 500 hrs.	25.00	25.00	25.00
	minimum 1,000 hrs.	25.00	25.00	25.00
	minimum 1,750 hrs.	25.00	25.00	25.00
	minimum 2,500 hrs.	25.00	25.00	25.00
	minimum 3,500 hrs.	25.00	25.00	25.00
	minimum 5,000 hrs.	25.00	25.00	25.00 (I)

ATT TN CA-10-0113 Effective: January 2, 2011

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

<sup>72/</sup> The sum of the total hours in each rate period will determine the appropriate rate group to be applied.

- 3. CUSTOM 8 TOLL-FREE SERVICES BUSINESS<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 3. Optional features on Custom 8 (cont'd)
    - a. Rates (cont'd)

		Nonrecurring <u>Charge</u>	Monthly Rate	<u>USOC</u>
(4)	Raw Data Call Sample Reports - Copies of the Report			
	<ul><li>Per copy</li><li>Paper copies</li><li>Magnetic tape</li></ul>	\$ 47.50 142.49	NO NO	VRP VRM
(5)	Custom 8 Directory Assistance Listing			
	<ul><li>Per Custom 8 number/California</li><li>Per Custom 8 number/Nationwide</li></ul>	NO NO	\$ 12.50 25.00	NDLC8 NDLUS
(6)	Billing Account Group (BAG)			
	<ul><li>Per BAG control account</li><li>Per individual Custom 8 account</li></ul>	NO 9.50	NO 7.12	CBGCA CBG

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1. preceding.

#### 4. EASY 8 TOLL-FREE SERVICE – RESIDENCE<sup>1</sup>

#### A. GENERAL

#### Applicability

This Guidebook contains general regulations related to Easy 8. These general regulations are in addition to specific conditions and regulations contained in the particular schedule(s) listed below unless otherwise indicated.

#### Guidebook, Part 10, Section 1

Limited Offering Service. Existing Easy 8 services will continue to be furnished to existing customer. The Company is not obligated to provide new service. Customers may change their Point-to-Number (PTN) on their existing Easy 8 service but cannot make any other change to their service.

## 2. Description

- a. The Company will provide Easy 8 Toll-Free Service (hereinafter described as Easy 8) using a residence line. The Company will provide the intraservice area portion service. Service from other service areas must be provided by a participating long distance carrier. The access line will be owned by the Company.
- b. Easy 8 can be provisioned on any residential line<sup>2</sup>. Easy 8 service and usage charges will be in addition to the applicable charges for line and trunk service.

#### 3. Regulations

Limitations of Service

Local Directory Assistance

Calls to Directory Assistance (normally accessed by dialing 411) are denied except where Easy 8 is provisioned on a residential line.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

/2/ Easy 8 may also be provisioned on an access line billed to a third party if the third party has given their consent. The third party access line must be purchased from the exchange Guidebook.

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4. RESERVED FOR FUTURE USE

(C)

(D)

- 4. EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>1</sup> (cont'd)
  - A. GENERAL (cont'd)
    - 3. Regulations (cont'd)
      - b. Subscription Area

Service for Easy 8 may be arranged to accommodate one or more service areas.

c. Set-up Charge

No set-up charge will apply to Easy 8.

d. Service Charges

Change to or from Custom 8 and Easy 8

- Service charges are applicable as shown in Guidebook, Part 10, Section 1 and Part 3, Section 1.
- e. Responsible Organization (RespOrg)

Easy 8 service allows the customer to select a RespOrg. The customer may select the Company or another company to act as the customer's RespOrg. When the customer selects another company to be the RespOrg, the Company will work with that RespOrg to ensure that the customer's Easy 8 service is designed and maintained appropriately.

f. Resellers

RespOrg rules for resellers are the same as for retail customers (e. preceding). The reseller must use the Company as the intraLATA provider of Easy 8 service.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

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4. RESERVED FOR FUTURE USE (cont'd)

(C) (D)

# 4. EASY 8 TOLL-FREE SERVICE – RESIDENCE<sup>1</sup> (cont'd)

#### B. DESCRIPTION

1. Easy 8 Toll-Free Service

Easy 8 Toll-Free Service (hereinafter described as Easy 8) is an 8XX Service that provides line termination to a residential line. Easy 8 permits the residential subscriber to terminate their Easy 8 service on an residential line, eliminating the need for a dedicated line. This service provides for directly dialed telephone calling via the public switched network from other locations in the same subscription area as that in which the residence line terminates. Service from other service areas must be provided by a participating long distance carrier.

#### C. REGULATIONS

- Area of Service
  - a. Easy 8 is offered in all LATAs.
  - b. Subscription Area

Service Areas<sup>2</sup> (LATAs) 1-10; area code; area code and prefix<sup>3</sup> within the State of California.

2. Rate Period

Rates applicable to Easy 8 are for all hours, all days of the week.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

Multiple Service Areas (LATAs) may be ordered when an 8XX Service Provider who is an Interexchange Carrier (IEC) provides interService area service. Where another 800 Service Provider arranges for the service, the nonrecurring charges of the 800 Service Provider apply and not the nonrecurring charges of the Company. In addition to usage charges, other rates and charges of the 800 Service Provider may apply regardless of whether the Company or the 800 Service Provider arranges the service as provided for in the tariffs or Guidebook.

/3/ Prefix information will not be available from non-equal access end offices including those of some local exchange carriers (LECs).

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4. RESERVED FOR FUTURE USE (cont'd)

(C)

(D)

- 4. EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
    - 3. Usage Charges
    - a. Method of determining usage charges for Easy 8:
    - (1) All hours, all days of the week are rated as shown in C. following.
    - (2) All calls will have a minimum 30 second MATR. Each Easy 8 call is charged in one second increments with a 30 second MATR.
    - 4. Optional Features on Easy 8
    - a. The following optional features are available with Easy 8:
    - (1) Call Handling and Destination Features

This feature allows the subscriber to select routing options as to how their Easy 8 calls are routed based on where the Easy 8 call originates. It requires a subscriber to have a minimum of two terminating locations. Following are the parameters a subscriber can select to determine how calls will be routed:

- by time of day
- by day of week
- originating area code, area code and prefix,<sup>2</sup>
   or Service Area
- specific date (within the next 12 months)
- allocation to terminating location by percentage of calls
- multiple carriers
- (a) Primary Routing Arrangement

Call Handling and Destination provides the subscriber with one primary routing arrangement designated by the subscriber as the way in which the Easy 8 calls should be routed under normal business conditions. The subscriber may request the Company make changes in the primary routing arrangement as normal service updates on a regular business basis.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

Prefix information will not be available from non-equal access end office including those of some local exchange carriers (LECs).

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4. RESERVED FOR FUTURE USE (cont'd)

(C)

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- 4. EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATION (cont'd)
    - 4. Optional Features on Easy 8 (cont'd)
      - a. The following optional features are available with Easy 8: (cont'd)
        - (1) Call Handling and Destination Features (cont'd)
      - (b) Alternate Routing Arrangement

Call handling and Destination provides the subscriber with the ability to have an alternative routing arrangement. The subscriber can activate, through the Company, the alternate routing arrangement in the normal due date interval or in a customer defined emergency interval.

(2) Call Data Sample<sup>2</sup>

This feature allows the subscriber to obtain sampled information about the calls originated and/or terminated to the subscriber's Easy 8 number.<sup>3</sup> The subscriber can select the basis for the Call Data Sample from the parameters identified below:

- sample size 1%-100%
- specific 8XX numbers dialed
- geographic locations of where calls originate NPA/Area Code/Area code and prefix<sup>4</sup>
- time of day calls were made
- date of calls
- number of calls within your subscription area
- number of call attempts from outside your subscription area
- percentage of calls completed
- duration of calls
- identification of carrier used to route a call
- duration of sample period: 1 day minimum; 30 days maximum
- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section1 preceding.
- /2/ Initial establishment of the Call Data Sample report is free of charge. Subsequent copies charged as shown in C.1.f.(2) following. Similar information is available free of charge through Call Detail.
- /3/ Call data may not be available when calls originate from some local exchange carriers' (LECs') territory.
- Prefix information will not be available from non-equal access end office including those of some local exchange carriers (LECs).

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4. RESERVED FOR FUTURE USE (cont'd)

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- 4 EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>1</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 4. Optional Features on Easy 8 (cont'd)
  - a. The following optional features are available with Easy 8: (cont'd)
  - (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

- (5) Easy 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Easy 8 Directory Assistance Listing<sup>2</sup>

Easy 8 subscribers may list their Easy 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Easy 8 Digital Data

Provides the capability to allow data calls to an Easy 8 number originating or terminating on a Company SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Personal ISDN or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this Guidebook schedule, a Pay Telephone Use Charge will apply to each coinless call which the Company can identify as placed from a pay telephone.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

72/ The AT&T 800 Directory Assistance operator will provide the Easy 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Easy 8 customer's subscription area.

- 4 EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>/1/</sup> (cont'd)
  - C. REGULATIONS (cont'd)
  - 4. Optional Features on Easy 8 (cont'd)
  - a. The following optional features are available with Easy 8: (cont'd)
  - (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

- (4) Raw Data Call Sample Reports
  - Raw data collected in the Call Data Sample is available on paper or electronic format<sup>3</sup>. (C)
- (5) Easy 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Easy 8 Directory Assistance Listing/2/

Easy 8 subscribers may list their Easy 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Easy 8 Digital Data

Provides the capability to allow data calls to an Easy 8 number originating or terminating on a Company SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Personal ISDN or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this Guidebook schedule, a Pay Telephone Use Charge will apply to each coinless call which the Company can identify as placed from a pay telephone.

- /1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.
- /2/ The AT&T 800 Directory Assistance operator will provide the Easy 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Easy 8 customer's subscription area.
- /3/ In this section, terms such as "electronic format" or "electronic means" are used generically to refer to non-paper billing formats available in the Company's billing systems. Electronic formats and means are subject to change.

(N)

(N)

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4. RESERVED FOR FUTURE USE (cont'd)

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#### EASY 8 TOLL-FREE SERVICE - RESIDENCE<sup>1</sup> (cont'd) 4.

#### D. **RATES AND CHARGES**

1. Rates

		Nonrecurring <u>Charge</u>	Monthly Rate	<u>USOC</u>
a.	Easy 8 on a Residential Line			
	- Per Easy 8 number	\$19.00	\$5.00	CEASY
b.	Charge to change from/to Easy 8 and Custom 8			
	<ul> <li>First change</li> <li>Subsequent changes<sup>2</sup></li> </ul>	None 10.00	None None	None SBA
C.	Usage Charges			
		<u>P</u>	er Minute	
	- Easy 8, all hours, all days of the week		\$0.10	
d.	Easy 8 Digital Data	NA	NA	DGTL8

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, part 10, Section 1 preceding. /2/ See Guidebook, Part 3, Section 1.

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1st Revised Sheet 63

4. RESERVED FOR FUTURE USE (cont'd)

(D)

(C)

- 4. EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>1</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
  - 1. Rates (cont'd)
    - e. Usage Charges

Usage charges apply to intraService Area inward 8XX calls placed over a specified line described in C.2.c. following.

(1) Set up Charge

	<u>Charge</u>
- Per completed message on Easy 8	NO

- (2) Hours of Usage
- (a) All hours, all days of the week are rated as shown in C.2.c. following.
- (b) All calls will have a minimum 30 second MATR.
- f. Optional features on Easy 8

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(1)	Call Handling and Destination Feature Initial establishment of routing arrangement - Per Easy 8 number	\$ 142.49	NO	VCH
	Change requested in routing arrangement <sup>2</sup> - Per Easy 8 number	94.99	NO	ССН
	Alternate Routing arrangement/update - Per Easy 8 number	NO	NO	VEM

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

<sup>/2/</sup> Changes may be made as normal service updates (same as change charge) on a regular business basis.

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1st Revised Sheet 64

4. RESERVED FOR FUTURE USE (cont'd)

(C)

(D)

# 4. EASY 8 TOLL-FREE SERVICE – RESIDENCE<sup>1</sup> (cont'd)

- D. RATES AND CHARGES (cont'd)
  - 1. Rates (cont'd)
    - f. Optional features on EASY 8 (cont'd)

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(2)	Call Data Sample - Initial establishment of sample			
	<ul><li>Per order</li><li>Subsequent copies, per order</li></ul>	NO \$142.49	NO NO	VDR VDR
(3)	Call Data Summary Reports - Copies of the Report			
	- Per copy	47.50	NO	VSR
(4)	Raw Data Call Sample Reports - Copies of the Report			
	<ul><li>Per copy</li><li>Paper copies</li><li>Magnetic tape</li></ul>	47.50 142.49	NO NO	VRP VRM
(5)	Easy 8 Directory Assistance Listing			
	<ul><li>Per Easy 8 number/California</li><li>Per Easy 8 number/Nationwide</li></ul>	NO NO	\$12.50 25.00	NDLC8 NDLUS
g.	Pay Telephone Use Charge - per call		\$0.24	

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

(N)

- 4. EASY 8 TOLL-FREE SERVICE RESIDENCE<sup>/1/</sup> (cont'd)
  - D. RATES AND CHARGES (cont'd)
    - 1. Rates (cont'd)
      - f. Optional features on EASY 8 (cont'd)

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(2)	Call Data Sample - Initial establishment of sample			
	<ul><li>Per order</li><li>Subsequent copies, per order</li></ul>	NO \$142.49	NO NO	VDR VDR
(3)	Call Data Summary Reports - Copies of the Report			
	- Per copy	47.50	NO	VSR
(4)	Raw Data Call Sample Reports - Copies of the Report			
	<ul> <li>Per copy</li> <li>Paper copies</li> <li>Electronic format<sup>2</sup></li> </ul>	47.50 142.49	NO NO	VRP VRM (C)
(5)	Easy 8 Directory Assistance Listing			
	<ul><li>Per Easy 8 number/California</li><li>Per Easy 8 number/Nationwide</li></ul>	NO NO	\$12.50 25.00	NDLC8 NDLUS
g.	Pay Telephone Use Charge - per call		\$0.24	

<sup>/1/</sup> Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

<sup>/2/</sup> In this section, terms such as "electronic format" or "electronic means" are used generically to refer to non-paper billing formats available in the Company's billing systems.

Electronic formats and means are subject to change.

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4. RESERVED FOR FUTURE USE (cont'd)

(C)

(D)

- 5. EASY 8 TOLL-FREE SERVICE BUSINESS<sup>1</sup> (cont'd)
- B. REGULATIONS (cont'd)
- 4. Optional Features with Easy 8 (cont'd)
- a. The following optional features are available with Easy 8 (cont'd)
- (3) Call Data Summary Reports

Summaries of the data collected in the Call Data Sample will be summarized and available in paper copy.

(4) Raw Data Call Sample Reports

Raw data collected in the Call Data Sample is available on magnetic tape or paper.

- (5) Easy 8 may be offered to a customer through a Sales Agency Program as set forth in Schedule Cal.P.U.C. No. A2.1.1, Rule 1 Definition of Terms.
- (6) Easy 8 Directory Assistance Listing<sup>2</sup>

EASY 8 subscribers may list their Easy 8 numbers in the AT&T 800 Directory Assistance Service (1-800-555-1212) through the Company.

(7) Easy 8 Digital Data

Provides the capability to allow data calls to an EASY 8 number originating or terminating on a Company SDS56 or Integrated Services Digital Network (Centrex ISDN, SDS ISDN, Personal ISDN, or Primary Rate ISDN) line.

5. Pay Telephone Use Charge

In addition to all other charges for Easy 8 in this Guidebook schedule, a Pay Telephone Use Charge will apply to each coinless call which the Company can identify as placed from a pay phone.

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.

The AT&T 800 Directory Assistance operator will provide the Easy 8 number listing when the calling party's NPA corresponds to the NPA(s) in the Easy 8 customer's subscription area.

- 5. EASY 8 TOLL-FREE SERVICE BUSINESS<sup>1</sup> (cont'd)
- D. RATES AND CHARGES (cont'd)
  - 1. Rates (cont'd)

f.

e. Optional features on EASY 8 (cont'd)

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(2)	Call Data Sample - Initial establishment of sample			
	<ul><li>Per order</li><li>Subsequent copies, per order</li></ul>	NO \$142.49	NO NO	VDR VDR
(3)	Call Data Summary Reports - Copies of the Report			
	- Per copy	47.50	NO	VSR
(4)	Raw Data Call Sample Reports - Copies of the Report			
	<ul><li>Per copy</li><li>Paper copies</li><li>Magnetic tape</li></ul>	47.50 142.49	NO NO	VRP VRM
(5)	Easy 8 Directory Assistance Listing			
	- Per Easy 8 number/California - Per Easy 8 number/Nationwide	NO NO	\$12.50 25.00	NDLC8 NDLUS
(6)	Billing Account Group (BAG)			
	<ul><li>Per BAG control account</li><li>Per individual EASY 8 account</li></ul>	NO 9.50	NO 7.12	CBGCA CBG
	Pay Telephone Use Charge - per call		\$0.24	

/1/ Limited Offering Service effective September 5, 2007. See Guidebook, Part 10, Section 1 preceding.