

**2. INSIDE WIRE REPAIR SERVICE FOR LANDLORDS (cont'd)**

**B. DEFINITIONS (cont'd)**

Tenant Provided Equipment

Includes devices or apparatus and their associated wiring which do not constitute a multi-line terminating system and which when connected to the communication path of the telecommunications network are connected either electrically, acoustically or inductively. Tenant provided equipment includes telephones, data equipment and ancillary equipment.

**C. REGULATIONS**

A. General

1. The Company will repair inside wire. Such repair may include the replacement of nonworking wire and/or jack(s). However, if the inside wire is non-standard wire and the repair requires replacement of such non-standard wire, the Company may perform repairs and advise the landlord that the non-standard wire must be replaced.
2. The Company will determine whether the trouble is caused by inside wire or tenant provided equipment. The Company will not perform any repair on tenant provided equipment including, but not limited to, telephone cords, telephone sets, answering devices, or any other tenant provided hardware.
3. Non-payment by the landlord of inside wire repair charges may result in discontinuation and denial of inside wire repair services (WirePro or Per Visit Inside Wire Repair Service) for tenants by the Company and disconnection of the landlord's telephone service with the Company until the inside wire repair charges are paid<sup>1</sup>.

/1/ Basic Service will not be disconnected for non-payment of anything other than residential and single line business, Flat Rate and/or Measured Rate Service.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$6.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$1.90<sup>3</sup> discount off this rate: residence line, and The WORKS<sup>3</sup> or THE ECONOMY PLAN<sup>3</sup>, and Call Waiting ID, and an Optional Calling Plan (Saver 60, SaverPlus, OnePrice Saver). Customers who qualify for the above WirePro discount and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$1.90<sup>3</sup> discount if both lines are billed on the same bill.
- /2/ Customers who subscribe to the Advantage Plan<sup>4</sup>, in addition to WirePro, will receive a \$3.32 discount<sup>4</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>4</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>4</sup> of \$4.69 if both lines carry the same residence class of service and are billed on the same bill.
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 4, Section 5.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 4, Section 5.
- /5/ WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$5.00 on WirePro.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>	
A. WirePro				
Residence - per month per line		\$7.00	RPR	(I)
/1/	Customers who subscribe to all the following products, in addition to WirePro, will receive a \$2.90 <sup>3</sup> discount off this rate: residence line, The WORKS <sup>3</sup> or THE ECONOMY PLAN <sup>3</sup> , Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$2.90 <sup>3</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$1.00.			(R)
/2/	Customers who subscribe to the Advantage Plan <sup>4</sup> , in addition to WirePro, will receive a \$4.32 discount <sup>4</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount <sup>4</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount <sup>4</sup> of \$5.69 if both lines carry the same residence class of service and are billed on the same bill.			(R)
/3/	Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			(C)
/4/	Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			(C)
/5/	WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.			
/6/	Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$5.50 on WirePro.			(R)
/7/	Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$6.00 on WirePro.			(R)

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>	
A. WirePro				
Residence - per month per line		\$7.50	RPR	(I)
/1/	Customers who subscribe to all the following products, in addition to WirePro, will receive a \$3.40 <sup>3</sup> discount off this rate: residence line, The WORKS <sup>3</sup> or THE ECONOMY PLAN <sup>3</sup> , Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$3.40 <sup>3</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$1.50.			(C)
/2/	Customers who subscribe to the Advantage Plan <sup>4</sup> , in addition to WirePro, will receive a \$4.82 discount <sup>4</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount <sup>4</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount <sup>4</sup> of \$6.19 if both lines carry the same residence class of service and are billed on the same bill.			(C)
/3/	Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			
/4/	Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			
/5/	WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.			
/6/	Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$6.00 on WirePro.			(C)
/7/	Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$6.50 on WirePro.			(C)

3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)

C. RATES AND CHARGES - RESIDENCE

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>	
A. WirePro				
Residence - per month per line		\$8.00	RPR	(I)
/1/	Customers who subscribe to all the following products, in addition to WirePro, will receive a \$3.90 <sup>3</sup> discount off this rate: residence line, The WORKS <sup>3</sup> or THE ECONOMY PLAN <sup>3</sup> , Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$3.90 <sup>3</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$2.00.			(C)
/2/	Customers who subscribe to the Advantage Plan <sup>4</sup> , in addition to WirePro, will receive a \$5.32 discount <sup>4</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount <sup>4</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount <sup>4</sup> of \$6.69 if both lines carry the same residence class of service and are billed on the same bill.			(C)
/3/	Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			
/4/	Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.			
/5/	WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.			
/6/	Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$6.50 on WirePro.			(C)
/7/	Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$7.00 on WirePro.			(C)

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$8.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$3.90<sup>/3/</sup> discount off this rate: residence line, The WORKS<sup>/3/</sup> or THE ECONOMY PLAN<sup>/3/</sup>, Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$3.90<sup>/3/</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$2.00.
- /2/ Customers who subscribe to the Advantage Plan<sup>/4/</sup>, in addition to WirePro, will receive a \$5.32 discount<sup>/4/</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>/4/</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>/4/</sup> of \$6.69 if both lines carry the same residence class of service and are billed on the same bill.
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /5/ WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 (C) on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$7.00 on WirePro.

3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)

C. RATES AND CHARGES - RESIDENCE

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$8.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$4.50<sup>/3/</sup> discount off this rate: residence line, The WORKS<sup>/3/</sup> or THE ECONOMY PLAN<sup>/3/</sup>, Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$4.50<sup>/3/</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$7.00. See Part 20, Section 7, 2.D. (Two-Line Solution Discount). (C)
- /2/ Customers who subscribe to the Advantage Plan<sup>/4/</sup>, in addition to WirePro, will receive a \$5.32 discount<sup>/4/</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>/4/</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>/4/</sup> of \$3.69 if both lines carry the same residence class of service and are billed on the same bill. (See Part 20, Section 7, 3.D.). /8/ (C)
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /5/ WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$5.50 on WirePro. (C)
- /8/ Correction to discount (N)

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$8.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$4.50<sup>/3/</sup> discount off this rate: residence line, The WORKS<sup>/3/</sup> or THE ECONOMY PLAN<sup>/3/</sup>, Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$4.50<sup>/3/</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$7.50 (C). See Part 20, Section 7, 2.D. (Two-Line Solution Discount).
- /2/ Customers who subscribe to the Advantage Plan<sup>/4/</sup>, in addition to WirePro, will receive a \$5.32 discount<sup>/4/</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>/4/</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>/4/</sup> of \$0.00 (C) if both lines carry the same residence class of service and are billed on the same bill. (See Part 20, Section 7, 3.D.).
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /5/ WirePro will be discounted to \$2.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$5.50 on WirePro.

(D)



**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$8.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$4.50<sup>/3/</sup> discount off this rate: residence line, The WORKS<sup>/3/</sup> or THE ECONOMY PLAN<sup>/3/</sup>, Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$4.50<sup>/3/</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$7.50. See Part 20, Section 7, 2.D. (Two-Line Solution Discount).
- /2/ Customers who subscribe to the Advantage Plan<sup>/4/</sup>, in addition to WirePro, will receive a \$5.32 discount<sup>/4/</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>/4/</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>/4/</sup> of \$0.00 if both lines carry the same residence class of service and are billed on the same bill. (See Part 20, Section 7, 3.D.).
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /5/ WirePro will be discounted to \$4.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5. (C)
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$5.50 on WirePro.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>1,2,5,6,7</sup>	<u>USOC</u>
A. WirePro			
Residence - per month per line		\$8.00	RPR

- /1/ Customers who subscribe to all the following products, in addition to WirePro, will receive a \$3.50<sup>/3/</sup> (C) discount off this rate: residence line, The WORKS<sup>/3/</sup> or THE ECONOMY PLAN<sup>/3/</sup>, Call Waiting ID, and an Optional Calling Plan (OCP) (Saver 60, SaverPlus, OnePrice Saver); Customers with an OCP, who qualify for the above WirePro discount, and subscribe to WirePro on one additional line will also qualify for one additional WirePro \$4.50<sup>/3/</sup> discount if both lines are billed on the same bill; Without the OCP, the discount is \$7.50. See Part 20, Section 7, 2.D. (Two-Line Solution Discount).
- /2/ Customers who subscribe to the Advantage Plan<sup>/4/</sup>, in addition to WirePro, will receive a \$4.00 (C) discount<sup>/4/</sup> off this rate on the primary access line. Customers who qualify for the above WirePro discount<sup>/4/</sup> and subscribe to WirePro on one additional line will also qualify for one additional WirePro discount<sup>/4/</sup> of \$0.00 if both lines carry the same residence class of service and are billed on the same bill. (See Part 20, Section 7, 3.D.).
- /3/ Frozen/Grandfathered Economy Plan (formerly The Basics), The Works and the Two-Line Solution Discount feature package discounts – See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /4/ Frozen/Grandfathered Advantage Plan and 2-Line Voice Discount feature package discounts - See General Regulations, Guidebook Part 2, Section 2 and Guidebook Part 20, Section 7.
- /5/ WirePro will be discounted to \$4.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.
- /6/ Customers who subscribe to the ALL DISTANCE without voicemail bundle, (USOC PGO3Y) will receive a discount of \$4.50 on WirePro.
- /7/ Customers who subscribe to the Unlimited Combination Select bundle (USOC PGOSY) will receive a discount of \$3.49 (C) on WirePro.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u> <sup>/1/</sup>	<u>USOC</u>	(C)
A. WirePro				
Residence - per month per line	NA	\$8.00	RPR	(C)

(D)  
|  
(D)  
(C)  
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(D)  
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(D)

/1/ WirePro will be discounted to \$4.00 per month when included in the Complete Choice bundle consisting of Select Feature Package (a residential access line and up to 13 features) and WirePro. For Select Feature Package see Guidebook Part 7, Section 5.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
C. WirePro for Landlords			
- Residence - per month, per line		\$6.00	RRT
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>			
1. First 15 minutes or fraction thereof			
- Residence	\$55.00		RRRRN
2. Each additional 15 minutes or fraction thereof			
- Residence	\$20.00		RRSNS

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
C. WirePro for Landlords				
- Residence - per month, per line		\$7.00	RRT	(I)
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Residence	\$55.00		RRRRN	
2. Each additional 15 minutes or fraction thereof				
- Residence	\$20.00		RRSNS	

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

**3. INSIDE WIRE REPAIR - RESIDENCE (cont'd)**

**C. RATES AND CHARGES - RESIDENCE (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
C. WirePro for Landlords				
- Residence - per month, per line		\$7.50	RRT	(I)
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Residence	\$55.00		RRRRN	
2. Each additional 15 minutes or fraction thereof				
- Residence	\$20.00		RRSNS	

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS**

	<u>NONRECURRING CHARGE</u>	<u>RATE</u>	<u>MONTHLY USOC</u>
A. WirePro			
1. Business - per month, per line <sup>2,3,4,5</sup>		\$9.95	RPB/ RPH
2. Private Line - per month, per circuit location		6.95	RPL
B. Per Visit Inside Wire Repair Service <sup>1</sup>			
1. First 15 minutes or fraction thereof			
- Business	\$85.00		PVB
- Private Line	85.00		CR1
2. Each additional 15 minutes or fraction thereof			
- Business	30.00		PV2
- Private Line	30.00		CR2

- /1/ The billing for the Per Visit Inside Wire Repair Service begins when the customer provides the Company access to the inside wire.
- /2/ Business customers who subscribe to the One-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) and WirePro will receive a \$3.72 WirePro credit if they also subscribe to the Unlimited Local Calling Plan for Business (see Guidebook, Part 7, Section 5).
- /3/ Business customers who subscribe to the Two-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) will receive a \$0.50 WirePro credit on all lines that subscribe to WirePro, provided a minimum of two lines subscribe to WirePro and all lines are billed on the same bill.
- /4/ An additional \$4.89 discount for the first line and \$2.49 WirePro discount for each additional line will apply to Two-Line Solution Discount<sup>6</sup> customers who also subscribe to the Unlimited Local Calling Plan for Business (Guidebook, Part 7, Section 5).
- /5/ An additional WirePro discount of \$1.67 will apply to One-Line Solution Discount<sup>6</sup> customers who have multi-line service and also subscribe to the Unlimited Local Calling Plan for Business.
- /6/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Guidebook, Part 2, Section 2.

**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS**

	<u>NONRECURRING CHARGE</u>	<u>RATE</u>	<u>MONTHLY USOC</u>	
A. WirePro				
1. Business - per month, per line <sup>2,3,4,5</sup>		\$10.45	RPB/ RPH	(I)
2. Private Line - per month, per circuit location		6.95	RPL	
B. Per Visit Inside Wire Repair Service <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Business	\$85.00		PVB	
- Private Line	85.00		CR1	
2. Each additional 15 minutes or fraction thereof				
- Business	30.00		PV2	
- Private Line	30.00		CR2	

- /1/ The billing for the Per Visit Inside Wire Repair Service begins when the customer provides the Company access to the inside wire.
- /2/ Business customers who subscribe to the One-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) and WirePro will receive a \$3.72 WirePro credit if they also subscribe to the Unlimited Local Calling Plan for Business (see Guidebook, Part 7, Section 5).
- /3/ Business customers who subscribe to the Two-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) will receive a \$0.50 WirePro credit on all lines that subscribe to WirePro, provided a minimum of two lines subscribe to WirePro and all lines are billed on the same bill.
- /4/ An additional \$4.89 discount for the first line and \$2.49 WirePro discount for each additional line will apply to Two-Line Solution Discount<sup>6</sup> customers who also subscribe to the Unlimited Local Calling Plan for Business (Guidebook, Part 7, Section 5).
- /5/ An additional WirePro discount of \$1.67 will apply to One-Line Solution Discount<sup>6</sup> customers who have multi-line service and also subscribe to the Unlimited Local Calling Plan for Business.
- /6/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Guidebook, Part 2, Section 2.



**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS**

	<u>NONRECURRING CHARGE</u>	<u>RATE</u>	<u>MONTHLY USOC</u>	
A. WirePro				
1. Business - per month, per line <sup>2,3,4,5</sup>		\$10.85	RPB/ RPH	(I)
2. Private Line - per month, per circuit location		6.95	RPL	
B. Per Visit Inside Wire Repair Service <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Business	\$85.00		PVB	
- Private Line	85.00		CR1	
2. Each additional 15 minutes or fraction thereof				
- Business	30.00		PV2	
- Private Line	30.00		CR2	

- /1/ The billing for the Per Visit Inside Wire Repair Service begins when the customer provides the Company access to the inside wire.
- /2/ Business customers who subscribe to the One-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) and WirePro will receive a \$3.72 WirePro credit if they also subscribe to the Unlimited Local Calling Plan for Business (see Guidebook, Part 7, Section 5).
- /3/ Business customers who subscribe to the Two-Line Solution Discount (Business Solutions<sup>6</sup> - see Guidebook Part 4, Section 5) will receive a \$0.50 WirePro credit on all lines that subscribe to WirePro, provided a minimum of two lines subscribe to WirePro and all lines are billed on the same bill.
- /4/ An additional \$4.89 discount for the first line and \$2.49 WirePro discount for each additional line will apply to Two-Line Solution Discount<sup>6</sup> customers who also subscribe to the Unlimited Local Calling Plan for Business (Guidebook, Part 7, Section 5).
- /5/ An additional WirePro discount of \$1.67 will apply to One-Line Solution Discount<sup>6</sup> customers who have multi-line service and also subscribe to the Unlimited Local Calling Plan for Business.
- /6/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Guidebook, Part 2, Section 2.

**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
C. WirePro for Landlords			
- Business - per month, per line		\$9.95	RBT
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>			
1. First 15 minutes or fraction thereof			
- Business	\$85.00		BRRRN
2. Each additional 15 minutes or fraction thereof			
- Business	30.00		BRRRS

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
C. WirePro for Landlords				
- Business - per month, per line		\$10.45	RBT	(I)
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Business	\$85.00		BRRRN	
2. Each additional 15 minutes or fraction thereof				
- Business	30.00		BRRRS	

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

**4. INSIDE WIRE REPAIR - BUSINESS (cont'd)**

**C. RATES AND CHARGES - BUSINESS (cont'd)**

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>	
C. WirePro for Landlords				
- Business - per month, per line		\$10.85	RBT	(I)
D. Per Visit Inside Wire Repair Service for Landlords <sup>1</sup>				
1. First 15 minutes or fraction thereof				
- Business	\$85.00		BRRRN	
2. Each additional 15 minutes or fraction thereof				
- Business	30.00		BRRRS	

/1/ The billing for Per Visit Inside Wire Repair Service for Landlords begins when the Tenant/Landlord provides the Company access to the inside wire.

## 17. BILL AND CALL DETAIL

## A. DESCRIPTION

Bill and Call Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. Customers may choose to discontinue receiving their paper bill or paper bill detail.<sup>1,2,3,4</sup>

## B. REGULATIONS

## 1. Bill Detail - General

- a. Bill Detail is an arrangement to permit customers to obtain details of billing information on magnetic tape. The service normally will be provided on a recurring monthly basis. Where a customer requests the services on a one-time basis, the monthly recurring and nonrecurring charges apply.
- b. The service may be provided to any customer of the Company who subscribes to any class, type or grade of exchange telephone service arranged for outward service. Bill face will be provided on all accounts subscribing to this service at no additional charge.

/1/ Rendering and payment of bills and late payment charge application shown in Schedule Cal.P.U.C. Nos. A2.1.9 and Guidebook, Part 3, Section 1 apply.

/2/ Customers who choose to discontinue receipt of their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub, the mandated bill inserts and messages by magnetic tape or other electronic means.

/3/ Customers may reinstate the paper bill or paper bill detail at any time.

/4/ The Company reserves the right to reinstate the paper bill or paper bill detail at any time.

## 17. BILL AND CALL DETAIL (Cont'd)

## B. REGULATIONS (Cont'd)

## 1. Bill Detail - General (Cont'd)

f. Reserved

g. Only one set of Bill Detail on magnetic tape(s) will be furnished for any one month.

- (1) On existing exchange service, this service may be started any time prior to the regular bill date and a full month's Bill Detail will be provided with the next regular bill, at the charges and rates in D. following.
- (2) On new exchange service at the customer's request this service may be started on a date other than the regular billing date and a partial month's billing detail will be provided with the first regular bill; however, the full charge and rate will apply regardless of the number of days for which billing detail is provided.
- (3) When exchange telephone service is discontinued, Bill Detail will be provided for the first (final or closing) bill. It will not be provided for any revised final bills.
- (4) Bill Detail of message toll calls, ZUM calls for Zone 3, ZUM Zone 1 and Zone 2 Summary, local message unit summary and other charges and credits on the magnetic tape will reflect, as nearly as possible, that calling detail appearing on the customer's bill.
- (5) Bill Detail of items of service and equipment only (excluding message details and summaries in (4) preceding) actually in service on the bill date of the billed telephone number will be included on the magnetic tape.
- (6) Custom 800 Call Detail appearing on magnetic tape will be the detail of calls terminating on Custom 800 service during that bill period.

17. BILL AND CALL DETAIL (Cont'd)

B. REGULATIONS (Cont'd)

2. Magnetic Tape

- a. When Bill Detail is provided for any of the service listed in 1.c. preceding the detail furnished will include, at the customer's option, the following:

(1) For exchange services

Message toll calls  
ZUM calls for Zone 3 and ZUM Zone 1 and Zone 2 Summary; or summary of local message unit calls  
Service and equipment  
Other Charges and Credits

(2) For Custom 800

Message toll  
Service and equipment  
Custom 800 calls (as applicable)  
Other Charges and Credits

- b. Bill Detail will be provided on magnetic tape only in the code terminology and data processing format used by the Company.

The Company reserves the right to make changes in its code terminology and data processing format of the information on the magnetic tape upon one month's advance notice to the customer.

- c. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Company within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Company's liability is limited to the monthly recurring Magnetic Tape Billing charges only, as defined in D. Rates and Charges, 1. Bill Detail and 2.d. Call Detail following.

## 17. BILL AND CALL DETAIL (Cont'd)

## B. REGULATIONS (Cont'd)

## 2. Magnetic Tape (Cont'd)

- d. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both.
- e. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service.
- f. Descriptions and Regulations associated with Magnetic Tape, as defined in B. Regulations, 1. Bill Detail - General, 2. Magnetic Tape, 4. Call Detail, of Guidebook, Part 8, Section 8 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

Exceptions:

## 1. Bill Detail - General, b. and c.

- (a) SB Service is expanded to include Private Line Services.
- (b) SB Service is not offered to Individual Residence or Party Line Service.
- g. On or after (April 1, 1992) existing Magnetic Tape customers will remain at the old rates and charges until the customer notifies the Company of their desire to be converted to the new rates and charges. Existing customers may add Magnetic Tape detail options to their existing service and continue to be billed at the old rates and charges. Supersedures will also be permitted without the customer being converted to the new rates and charges. However, changes between the Magnetic Tape account arrangements, i.e. Individual Billed Accounts and Summary Billed Accounts and moves will eliminate the grandfathered status and the customer will be billed at the new rates and charges.



17. BILL AND CALL DETAIL (Cont'd)

B. REGULATIONS (Cont'd)

3. Reserved

4. Call Detail

- a. Call Detail as shown in D.2. following will be provided on magnetic tape only. Call Detail will include the originating Centrex station number or primary Centrex service primary telephone number on calls dialed from a Centrex service.

Call Detail on calls originating from PBX dial switching equipment will include the primary telephone number of the PBX.

17. BILL AND CALL DETAIL (Cont'd)

B. REGULATIONS (Cont'd)

4. Call Detail (Cont'd)

- b. Other regulations shown in this schedule also apply as appropriate to Call Detail.
- c. Reserved
- d. Where customers subscribe to Centrex with Flexible Route Selection Service (FRS), Automatic Route Selection-Deluxe (ARS-D) or Station Message Detail Recording-Tie Trunks Automatic Message Accounting (SMDR-TAMA), they may also subscribe to Non-Billed Record Identification (NBRI). NBRI provides a Call Detail non-billing arrangement. These records appear on the Centrex primary account or agency bill magnetic tape.

- (1) FRS with NBRI includes Individual Station Billing (ISB) Call Detail of calls routed over FEX, Tie Lines and Special Access Voice Grade Service. The Call Detail is provided on magnetic tape and will include the:

Calling Station Number	Time of Day
Called Number	Length of Call
Date	

NBRI with ISB will be provided only with FRS station identification, USOC: ART prior to (March 21, 1991).

NBRI with ISB will be provided only with FRS station identification, USOC: FRSWA on an after (March 21, 1991).

NBRI with ISB will be provided with Foreign Exchange Service, Tie Line or Special Access Voice Grade Service groups of lines. If one Foreign Exchange line, Tie Line or Special Access Voice Grade Service is equipped, then all lines in that group and all other groups will be arranged for ISB.

17. BILL AND CALL DETAIL (Cont'd)

C. TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the guidebook schedules.

D. RATES AND CHARGES

1. Bill Detail

Applicable before April 1, 1992

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Magnetic tape including the bill face for the account			
- Each account of a primary service	\$78.84	\$43.70	Y18GR
With bill detail for:			
- Message toll calls	35.62	31.35	BDTXT
- Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges	35.62	29.45	BDTXM
- Service and equipment	35.62	29.45	BDTXE
- Other Charges and Credits	66.49	23.75	BDTXO
- Custom 800 calls	4.65	NO	BDTX8

17. BILL AND CALL DETAIL (Cont'd)

B. RATES AND CHARGES (Cont'd)

1. Bill Detail (Cont'd)

Applicable on and after April 1, 1992

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Magnetic tape including the bill face for the account			
- Individual account			
- each tape	\$ 7.22	\$ 80.74	Y18
- Summary Billed account			
- each tape	7.22	80.74	Y18MB
With bill detail for:			
- Message toll calls	4.65	NO	BDTST
- Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges	4.65	NO	BDTSM
- Service and equipment	4.65	NO	BDTSE
- Other Charges and Credits	4.65	NO	BDTSO
- Custom 800 calls	4.65	NO	BDTS8
Magnetic Tape including the bill face for the account			
- Stacked account <sup>1</sup>			
- each tape	7.22	80.74	Y18AA
- Stacked sub-account			
- each account	7.22	NO	Y18AB

/1/ Rates and charges for the account tape are applied to the stacked bill account.

17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup>

- a. On- and off-net Call Detail on calls dialed from a customer's dial switching equipment (PBX/Centrex) where the PBX has access lines that terminate in an ESS type Common Control Switching Arrangement (CCSA) or where an ESS type Centrex-CO service has access lines to a CCSA.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per PBX/Centrex primary service, and	\$ 270.72	\$ 99.74	CMM
- Per each 1,000 or less calls detailed on magnetic tape	NO	1.90	CMMAA

- b. Special arrangement of facilities to permit Centrex customers to obtain detail in connection with CCSA access lines from #5X-Bar Centrex-CO Services only.

On- and off-net Call Detail on calls dialed from a #5X-Bar Centrex-CO over access lines that terminate in a Common Control Switching Arrangement (CCSA).

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per Centrex primary service, and	\$ 284.97	\$ 161.48	ZZYQ3
- 1 to 10,000 total messages; each 1,000 or less messages detailed on magnetic tape, or	NO	25.65	NA
- 10,001 to 110,000 total messages; each 1,000 or less messages detailed on magnetic tape, or	NO	9.74	NA
- 110,001 and up messages; each 1,000 or messages detailed on magnetic tape	NO	5.94	NA

/1/ See B.4. preceding.

17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup> (Cont'd)

c. Non-Billed Record Identification (NBRI)

NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Special Access Voice Grade Service that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

(1) Establishment and Modification Charges for each account of a primary service

Applicable before April 1, 1992

	<u>Nonrecurring Charge</u>
- Establishment charge for any one or more of the items in d. below.	\$ 123.49
- Subsequent modification charge <sup>2</sup> for any addition or change of one or more of the items in d. below	RR

/1/ See B.4. preceding.

/2/ Charge applicable to each record service order, as shown in Guidebook, Part 3, Section 1.

17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup> (Cont'd)

d. Magnetic Tape Billing Record for each account of a primary service

	<u>Monthly Rate</u>	<u>USOC</u>
- Per 1000 or less Foreign Exchange Trunk calls detailed <sup>2</sup>	\$ 5.46	BDTXF
- Per 1000 or less Tie Line/Special Access Voice Grade Service calls detailed <sup>2</sup>	5.46	BDTXL
- Per 1000 or less inward customer dialed account recording calls detailed <sup>2</sup>	5.46	BDTXC

e. Magnetic Tape Billing Record for each account of a primary service.

Applicable on and after April 1, 1992

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per 1000 or less Foreign Exchange Trunk calls detailed <sup>2</sup>	\$ 47.50	\$ 5.46	BDTSF
- Per 1000 or less Tie Line/ Interexchange Channel - Interwire Center Private Line calls detailed <sup>2</sup>	47.50	5.46	BDTSC
- Per 1000 or less inward customer dialed account recording calls detailed <sup>2</sup>	47.50	5.46	BDTSL

/1/ See B.4 preceding.

/2/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

2. Call Detail<sup>1</sup> (Cont'd)

- e. Magnetic Tape Billing Record for each account of a primary service (Cont'd)  
Applicable on and after April 1, 1992 (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>2</sup>	47.50	5.46	BDTSN
- Per 1000 or less Interexchange Carrier (IEC) billed direct and operator assisted calls detailed <sup>2</sup>	47.50	5.46	BDTXN
- Per 1000 or less Local Calls (Zone 1 and 2) <sup>2</sup>	47.50	5.46	BDTSZ

/1/ See B.4 preceding.

/2/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.



17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

3. Summary Billing (SB)<sup>1</sup>

a. Magnetic Tape Billing (optional)

- (1) Recurring volume discount per accounting region, rate per SB consolidated account with Magnetic Tape Billing (USOC: Y18GS):<sup>1,2</sup>

<u>Number Of Accounts</u> <sup>3</sup>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- 2-10	\$7.22	\$17.95
- 2-25	7.22	9.69
- 2-50	7.22	5.13
- 2-100	7.22	2.71
- 2-250	7.22	1.99
- 2-500	7.22	1.28
- 2-501, plus	7.22	0.95

/1/ See Regulations A.1.b. preceding for definition of the Company's Northern/Southern accounting regions.

/2/ See Regulations A.1.m., n., o. preceding.

/3/ Nonrecurring and recurring charges applicable per account.

17. BILL AND CALL DETAIL (Cont'd)

D. RATES AND CHARGES (Cont'd)

3. Summary Billing (SB)<sup>1</sup> (Cont'd)

b. Magnetic Tape Billing (optional) (Cont'd)

- (2) Bill Detail-each auxiliary account of a SB service for Magnetic Tape Billing to include the bill face for the account.<sup>2</sup>

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
With bill detail for:			
- Message toll calls per 1000 records <sup>3,4</sup>	\$4.65	\$6.27	BDTGT
- Zone Usage Measurement (ZUM) calls for Zone 3, and ZUM Summary for Zones 1 and 2; or summary of local message unit calls in non-ZUM exchanges per 1000 records <sup>3,4</sup>	4.65	6.23	BDTGM
- Service and equipment per 1000 records <sup>3,4</sup>	4.65	7.91	BDTGE
- Other Charges & Credits per 1000 records <sup>3,4</sup>	4.65	6.55	BDTGO
- Custom 800 call	4.65	NO	BDTG8

/1/ See Regulations A.1. preceding.

/2/ See Regulations A.1.o. preceding.

/3/ Nonrecurring Charge applicable per account.

/4/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES

## A. SUMMARY BILLING (SB)

## 1. Regulations

- a. Summary Billing (SB) is a supplemental billing service that is offered to all customers for the same class of service. It provides for numerous accounts of a single customer to have their billing media consolidated under a single fictitious control account, and receive a single summarized bill or multiple summarized bills.
- b. As determined by the Company, Northern SB region encompasses those accounts processed through the Company's Sacramento accounting center; Southern SB region encompasses accounts processed through the Company's Anaheim accounting center.
- c. Preferential Bill Date (PBD) as defined in B.1. following is a mandatory requirement when subscribing to SB service. The rates and charges associated with PBD service, as defined in B.2., are not applicable; PBD is inclusive of the SB service offering. However, when a customer changes their PBD in an established SB account, all nonrecurring charges as defined in B.2. following apply, except Company initiated charges.
- d. Customers subscribing to SB service must select the same PBD for those accounts to be consolidated into one bill. The bill round date must be one of the standard bill round dates used by the Company.
- e. Reserved
- f. Customers subscribing to SB with Magnetic Tape Billing may receive the bill in both magnetic tape and paper format. Alternatively, they can choose to discontinue their paper bill. Customers who choose to discontinue their paper bill also have the option to receive the face page (front and back) and mandated bill inserts and messages by magnetic tape or other electronic means.

## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

## A. SUMMARY BILLING (SB) (Cont'd)

## 1. Regulations (Cont'd)

- g. Customer accounts can be grouped into multiple summarized bills. The SB customer is permitted to have one group of their accounts on SB only, a separate group on SB with Magnetic Tape Billing and another group on Magnetic Tape Billing alone. The customer cannot, however, include one single account into several different SB accounts. Each account must be consolidated into its own unique control account.
- h. If the original Magnetic Tape Billing is impaired due to tape related problems, a new tape can be furnished provided that the customer notifies the Company within 20 days of receipt of the original tape. In the event that a new tape cannot be furnished, the Company's liability is limited to the monthly recurring Magnetic Tape Billing charges as defined in Rates and Charges, SB item A.2.b.(1),(2) and (3) following.
- i. Customers may cancel established SB Service without penalty. Where a customer cancels and later reinstates SB service, all nonrecurring and recurring charges apply.
- j. Where a customer requests SB service on a one time basis, all applicable nonrecurring and recurring charges apply. The customer is required to pay minimum billing for service in accordance with Schedule Cal.P.U.C. No. A2.1.9.
- k. The SB customer is responsible for payment on all accounts summarized in accordance with the Company's regular billing and collection practices. Failure to pay any one of the grouped accounts by the "Due by date" will cause the entire SB account to become delinquent and service to all accounts may be temporarily or permanently disconnected for non-payment as set forth in Schedule Cal.P.U.C. No. A2.1. A late payment charge will apply to SB service as defined in Guidebook, Part 3, Section 1 and A2.1.

## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

## A. SUMMARY BILLING (SB) (Cont'd)

## 1. Regulations (Cont'd)

- l. Centrex accounts subscribing to SB service are consolidated according to Sectional Billing Service as defined in Guidebook, Part 8, Section 10. In addition to the rates and charges associated with SB Service, Rates and Charges as defined in Guidebook, Part 8, Section 10, Sectional Billing Service, also apply.
- m. Recurring volume discounts for SB with Magnetic Tape Billing are calculated on a per SB arrangement per accounting region basis; either Northern or Southern accounting region, but not inclusive of both.
- n. Volume discounts associated with SB/Magnetic Tape Billing apply only to those accounts that remain on SB service.
- o. Descriptions and Regulations associated with Magnetic Tape, as defined in B. Regulations, 1. Bill Detail-General, 2. Magnetic Tape, 4. Call Detail, of Guidebook, Part 8, Section 8 apply in addition to the Rates and Charges associated with volume discount for Magnetic Tape Billing.

## Exceptions:

- 1. Bill Detail - General, b. and c.
  - (a) SB Service is expanded to include Private Line Services.
  - (b) SB Service is not offered to Individual Residence or Party Line Services.
- p. Nonrecurring charges, as defined in A.2. Rates and Charges, a. following are applicable when an existing auxiliary account is changed from one control account to another.
- q. The Optional Block Discount Plan cannot be subscribed to for SB primary control accounts; however, each individual billing account may subscribe to the Optional Block Discount Plan service offering. In addition to the Rates and Charges associated with SB service, the Rates and Regulations defined in Guidebook, Part 9, Section 1 apply.

18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

A. SUMMARY BILLING (SB) (Cont'd)

2. Rates and Charges<sup>1</sup> (Cont'd)

b. Magnetic Tape Billing (optional) (Cont'd)

(3) Magnetic Tape Billing record for each auxiliary account of a SB Service-Non-Billed Record Identification (NBRI)<sup>2</sup>

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Per 1000 or less Foreign Exchange Trunk calls detailed <sup>3,4</sup>	\$123.49	\$10.40	BDTGF
- Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private Line calls detailed <sup>3,4</sup>	123.49	10.40	BDTGC
- Per 1000 or less inward customer dialed account recording calls detailed <sup>3,4</sup>	123.49	10.40	BDTGL
- Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>3,4</sup>	47.50	5.46	BDTGN

/1/ See Regulations A.1. preceding.

/2/ See Regulations A.1.o. preceding.

/3/ Nonrecurring Charge applicable per account.

/4/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of call detailed.

**18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)****F. COMPACT DISK BILL (CD Bill)****1. DESCRIPTION**

Compact Disk Bill (CD Bill) will provide a copy of the Company's monthly billing on a compact disk. CD Bill contains reports to allow analysis of call data and macro generators that will allow a customer to build standard reports and line descriptions that can be repeatedly run. Customers who purchase CD Bill may choose to discontinue receipt of their paper bill or paper bill detail.

**2. REGULATIONS**

- a. CD Bill will be established and/or discontinued effective with the next bill round date following the customer's request. The fixed monthly rate will not be prorated as it is applied on a per compact disk basis.
- b. Rendering and payment of bills will be furnished in accordance with Schedule Cal.P.U.C. No. A2.1.9.
- c. Late payment charges as set forth in Guidebook, Part 3, Section 1 apply.
- d. Reserved
- e. CD Bill is available on single line accounts, summary bills or stacked bills. These services may not be combined on a single bill.
- f. CD Bill does not allow for combining Northern California and Southern California accounts.
- g. Customers who choose to discontinue their paper bill or paper bill detail have the option to receive the face page (front and back), the remittance stub and mandated bill inserts and messages by compact disk other electronic means.
- h. Customers may reinstate the paper bill detail at any time.
- i. The Company reserves the right to reinstate the paper bill detail at any time.

**18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)****F. COMPACT DISK BILL (CD Bill) (Cont'd)****2. REGULATIONS (Cont'd)**

j. CD Bill is not available on:

- (1) Non-Mechanized (Manual Bills)
- (2) Political Campaign Accounts
- (3) Carrier Access Billing (CABS)
- (4) National White Page (NWP) Accounts
- (5) National Yellow Service (NYPS)
- (6) 900/976 Information Providers

k. CD Bill is not produced on revised final bills.

l. Only one copy of CD Bill is available monthly, except in cases of damaged or lost compact disks.

m. Billable Call Detail is only available for calls placed through Interexchange Carriers and billed by the Company (e.g., casual and invoice ready billing).

n. Call Detail is only available for Custom 8 Service and not for any other 800 Service.

o. Magnetic Tape detail for FXS, Tie Line/IPLS, and Inward Customer Dialed Account Recording (CDAR), is available only on Centrex accounts that have any of the following:

- Flexible Route Selection Service (FRS)
- Automatic Route Selection Deluxe
- Station Message Detail Recording on Tie Lines and Foreign Exchange (SMDR-TAMA)
- Inward Customer Dialed Account Recording (CDAR)

p. CD Bill is available within the exchange served by a central office where facilities and operating conditions permit.

q. Customers who choose to discontinue their paper bill detail will have the monthly rate for CD bill waived.



## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

## F. COMPACT DISK BILL (CD Bill) (Cont'd)

## 2. REGULATIONS (Cont'd)

j. CD Bill is not available on:

- (1) Non-Mechanized (Manual Bills)
- (2) Political Campaign Accounts
- (3) Carrier Access Billing (CABS)
- (4) National White Page (NWP) Accounts
- (5) National Yellow Service (NYPS)

(D)

k. CD Bill is not produced on revised final bills.

l. Only one copy of CD Bill is available monthly, except in cases of damaged or lost compact disks.

m. Billable Call Detail is only available for calls placed through Interexchange Carriers and billed by the Company (e.g., casual and invoice ready billing).

n. Call Detail is only available for Custom 8 Service and not for any other 800 Service.

o. Magnetic Tape detail for FXS, Tie Line/IPLS, and Inward Customer Dialed Account Recording (CDAR), is available only on Centrex accounts that have any of the following:

- Flexible Route Selection Service (FRS)
- Automatic Route Selection Deluxe
- Station Message Detail Recording on Tie Lines and Foreign Exchange (SMDR-TAMA)
- Inward Customer Dialed Account Recording (CDAR)

p. CD Bill is available within the exchange served by a central office where facilities and operating conditions permit.

q. Customers who choose to discontinue their paper bill detail will have the monthly rate for CD bill waived.

## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

## F. COMPACT DISK BILL (CD BILL) (Cont'd)

## 2. REGULATIONS (Cont'd)

## r. Call Detail

## Non-Billed Record Identification (NBRI)

Non-Billed Record Identification (NBRI) is also available with CD Bill at the charges set forth in Guidebook, Part 8, Section 8.

NBRI provides Individual Station Billing (ISB) Call Detail for Foreign Exchange Trunks, Tie Lines and Interexchange Channel - Interwire Center Private Lines that are used for off-net calling when routed through Flexible Route Selection Service (FRS). In addition, 1NBRI can be associated with customer dialed account recording which will provide an account number record of inward calls that are extended by an attendant to Centrex station lines and other services terminated in the Centrex system. NBRI is also provided for Interexchange Carrier (IEC) billed calls that are dialed direct or placed with operator assistance. This call detail option is available to business customers with both Centrex and non-Centrex lines used for placing intraLATA, interLATA, interstate and international calls where facilities and operating conditions permit. Furthermore, NBRI can be associated with Account Codes which will provide an account code number on outgoing calls that are direct dialed. This detail option is available to Individual Line Measured or Flat Rate Residence Service, Individual Line Measured Rate Business Service and Centrex stations who subscribe to Account Codes.

18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

F. COMPACT DISK BILL (CD BILL)(Cont'd)

3. RATES AND CHARGES

a. Charges for CD Bill:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate<sup>2</sup></u>	<u>USOC</u>
(1) CD Bill for individual accounts - each disk	NO	\$16.00	CDRR4
(2) CD Bill for Summary Bill - pilot account	NO	16.00	CDRS4
(3) CD Bill for Summary Bill - individual account	NO	NO	CDRX4 <sup>1</sup>
(4) CD Bill for Stack Bill - parent account	NO	16.00	CDRAA
(5) CD Bill for Stack Bill - child account	NO	NO	CDRAB <sup>1</sup>

/1/ Accounts using CDRX4 and CDRAB are subordinate accounts and reside on the same CD as their parent accounts which use either the CDRS4 or the CDRAA USOCs.

/2/ Monthly rate will be waived for customers who choose to discontinue their paper bill detail.

18. CUSTOMIZED BILLING AND MISCELLANEOUS BILL SERVICES (Cont'd)

F. COMPACT DISK BILL (CD Bill) (Cont'd)

3. RATES AND CHARGES (Cont'd)

b. Compact Disk Bill Billing Record for each account of a primary service<sup>1</sup>

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
- Per 1000 or less Foreign Exchange Trunk calls detailed <sup>2</sup>	\$47.50	\$5.46	CDRSF
- Per 1000 or less Tie Line/Interexchange Channel - Interwire Center Private line calls Detailed <sup>2</sup>	47.50	5.46	CDRSC
- Per 1000 or less inward customer dialed account recording calls detailed <sup>2</sup>	47.50	5.46	CDRSL
- Per 1000 or less Interexchange Carrier billed direct dialed and operator assisted calls detailed <sup>2</sup>	47.50	5.46	CDRSN
- Per 1000 or less Local calls (Zone 1 and 2) <sup>2</sup>	47.50	5.46	CDRSZ

/1/ The nonrecurring charges are billed per account and the monthly rates are billed per compact disk.

/2/ Monthly rates for less than 1000 calls detailed will be prorated for the actual number of calls detailed.

## 18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

G. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD)<sup>2</sup>

## 1. Description

Customer Service Record On CD (CSR On CD) is a Windows based facilities management and inventory tool that details Company products and services in a compact disk format. Data contained on the CSR On CD product mirrors that paper version of the CSR.

- a. Data is detailed at the Universal Service Order Code (USOC) and Field Identifier (FID) level.
- b. Software is provided that allows search and sort features.
- c. Analysis software is provided that allows the customer to create reports and import of data to other database applications.

## 2. Regulations

- a. CSR On CD is available to business and residence subscribers who are eligible to receive a paper CSR<sup>1</sup>.
- b. CSR On CD is available on single line accounts.
- c. CSR On CD is available on Summary Bills.
- d. CSR On CD is available on stacked bills.

## 3. Limitations

- a. CSR On CD is not available with Carrier Access Account Billing (CABS) billing, or wholesale billing.
- b. CSR On CD is available for AT&T Nevada accounts.
- c. One time only CSR, Basic CSR and Summary of Services CSR<sup>1</sup> is not available with CSR On CD.
- d. Customer may not combine multiple stacks or multiple summary bills or any combination thereof on a single CSR On CD.

/1/ See Guidebook, Part 8, Section 8.

/2/ CSR on CD is Frozen/Grandfathered effective December 19, 2006. See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

18. CUSTOMIZED BILLING AND MISCELLANEOUS BILLING SERVICES (Cont'd)

G. CUSTOMER SERVICE RECORD ON COMPACT DISK (CSR ON CD)<sup>2</sup>(Cont'd)

3. Limitations (Cont'd)

- e. CSR On CD is not available on non-mechanized bills.
- f. CSR On CD is not available on political campaign accounts.
- g. CSR On CD is not available on National White Page Accounts (NWPS).
- h. CSR On CD is not available on National Yellow Page Accounts (NYPS).

4. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. CSR On CD for individual accounts - each disk	NO CSRCC	\$94.99	
b. CSR On CD for Summary Bill pilot account	NO CSRCD	94.99	
c. CSR On CD for Summary Bill individual account <sup>1</sup>	NO CSRCD	NO	
d. CSR On CD for Stack Bill parent account	NO	94.99	CSRCA
e. CSR On CD for Stack Bill <sup>1</sup> child account	NO	NO	CSRCB

/1/ Resides on same CD as their parent accounts which use CSRCD or CSRCA.  
/2/ CSR on CD Frozen/Grandfathered effective December 19, 2006. See General Regulations,  
Schedule Cal.P.U.C. No. A2.1.2,A.4.

## 20. ACCOUNT CODES (Cont'd)

## B. REGULATIONS

1. Account Codes will be furnished where facilities and operating conditions permit.
2. Account Codes are not available when a Centrex customer subscribes to Customer Dialed Account Recording (CDAR) as defined in Guidebook, Part 8, Section 10.
3. Rates and charges for Magnetic Tape as set forth in Guidebook, Part 8, Section 8 preceding or Custom Billing Disk as set forth in Guidebook, Part 8, Section 8 preceding are applicable to provide message detail with Account Codes.
4. Magnetic Tape Billing, as set forth in Guidebook, Part 8, Section 8, provides call records for intraLata calls beyond Zone 2. Non-billed Record Identification (NBRI) is available with Magnetic Tape Billing as set forth in Guidebook, Part 8, Section 8. The above billing arrangements are furnished only where facilities and operating conditions permit. Call records utilizing Account Codes will also be available on paper.
5. The Miscellaneous Change Charge for Centrex Service as set forth in Guidebook, Part 8, Section 10 to change treatment codes is not applicable when adding Account Codes to the Centrex service.

25. BUILDING ENTRY SYSTEMS

A. LINES SERVING CUSTOMER-PROVIDED BUILDING ENTRY SYSTEMS

1. Description

Lines serving customer-provided Building Entry Systems provide one-way dialing to stations served through the entry system.

2. Regulations

- a. The customer is responsible for determining and programming telephone numbers in the building entry system to permit completing calls only to stations associated with the entry system.
- b. Service of the Utility will be connected to customer-provided Building Entry Systems as set forth in Guidebook, Part 8, Section 8 Connection of Registered Equipment.

3. Rates and Charges

(3002A)

	<u>MONTHLY RATE</u>	<u>USOC</u>	
- Each individual measured business access line <sup>1</sup>	\$ RR	1ML++	(T)z

<sup>1</sup>/ See Guidebook, Part 4, Section 2 Local Exchange Measured Rate Service.



**47. CONVENIENCE FEE FOR PAYMENT MADE WITH A COMPANY REPRESENTATIVE**  
(Payment Convenience Fee)

A fee may apply for each instance of payment made with a Company Representative when authorized by the customer. The customer would be informed by the Company Representative of any applicable charges prior to processing the customer's payment. This fee would not apply when automated payment systems are unavailable due to system outages.

Charge

\$5.00

Continued