

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****B. Description of Features (Cont'd)**

## 13. Description of Features

Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as “blocked” “out of area” “unavailable” or “unknown”. All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements.

If the number is recognized as “blocked” (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not record their name or unblock their number the call is disconnected.

Other unidentified calls such as “unavailable” or “out of area” will be intercepted before the subscriber’s telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person’s name and telephone number to their “do not call” list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer’s voicemail or answering service when Call Forwarding Busy Line/Don’t Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****B. Description of Features (Cont'd)**

## 13. Description of Features

Privacy Manager<sup>/1/</sup> (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as “blocked” “out of area” “unavailable” or “unknown”. All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements. (C)

If the number is recognized as “blocked” (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not record their name or unblock their number the call is disconnected.

Other unidentified calls such as “unavailable” or “out of area” will be intercepted before the subscriber’s telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person’s name and telephone number to their “do not call” list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer’s voicemail or answering service when Call Forwarding Busy Line/Don’t Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

/1/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See (N)  
Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****B. Description of Features (Cont'd)**

14. Distinctive Ring (USOC: AWXDR) permits a customer to designate a distinctive ring on up to five telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a wireless service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as caller name and number. If the customer subscribes to Call Waiting, a distinctive tone is heard on the forwarded call.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****C. Regulations (cont'd)**

9. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.
10. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.
11. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.
13. Intercom Plus is offered to individual single line residence customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.<sup>1</sup>

Limitations:

- a. Intercom Plus will work only with a Utility provided dialable line where dial tone is normally served.
- b. Intercom Plus is not provided on lines arranged for multiline hunting.

/1/ Frozen/Grandfathered Service – See General Regulations Schedule Cal.P.U.C. No. A2.1.2.A.4.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****C. Regulations (cont'd)**

12. On or after the effective date of Advice Letter No. 16198, the offering of Speed Calling 30 will only be furnished to residence customers as follows: to the same customer, on the same premises, and supersedures. Additions, deletions or changes are prohibited.
13. Service charges as set forth in Guidebook, Part 3, Section 1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Speed Calling 30 to individual Custom Calling Services.<sup>2</sup>
14. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return, Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID, Privacy Manager and Distinctive Ring are not available to customers with the following types of lines: Farmer Lines, Manual and Direct Connections, lines served from some Remote Switching Systems, and 800 lines and data access lines. These features with the exception of Select Call Forwarding and Distinctive Ring, will only operate when both the caller and the call recipient are served from capable switches.
15. The features shown in C.14 above, with the exception of Distinctive Ring, may not be provided with cellular service.

NOTE 2: The offering of Speed Calling 30 will continue to be furnished to certified disabled customers as defined in Tariff, A5.2.3.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)**

**C. Regulations (cont'd)**

- 12. On or after the effective date of Advice Letter No. 16198, the offering of Speed Calling 30 will only be furnished to residence customers as follows: to the same customer, on the same premises, and supersedures. Additions, deletions or changes are prohibited.
- 13. Service charges as set forth in Guidebook, Part 3, Section 1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Speed Calling 30 to individual Custom Calling Services.<sup>/2/</sup>
- 14. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return, Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID, Privacy Manager and Distinctive Ring are not available to customers with the following types of lines: Farmer Lines, Manual and Direct Connections, lines served from some Remote Switching Systems, and 800 lines and data access lines. These features with the exception of Select Call Forwarding and Distinctive Ring, will only operate when both the caller and the call recipient are served from capable switches. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
- 15. The features shown in C.14 above, with the exception of Distinctive Ring, may not be provided with cellular service.

(N)  
|  
(N)

<sup>/2/</sup> The offering of Speed Calling 30 will continue to be furnished to certified disabled customers as defined in Tariff, A5.2.3.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****C. Regulations (cont'd)**

12. On or after the effective date of Advice Letter No. 16198, the offering of Speed Calling 30 will only be furnished to residence customers as follows: to the same customer, on the same premises, and supersedures. Additions, deletions or changes are prohibited.
13. Service charges as set forth in Guidebook, Part 3, Section 1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Speed Calling 30 to individual Custom Calling Services.<sup>/2/</sup>
14. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return, Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID, and Privacy Manager are not available to customers with the following types of lines: Farmer Lines, Manual and Direct Connections, lines served from some Remote Switching Systems, and 800 lines and data access lines. These features with the exception of Select Call Forwarding will only operate when both the caller and the call recipient are served from capable switches. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information. (C)
15. The features shown in C.14 above may not be provided with cellular service. (C)

<sup>/2/</sup> The offering of Speed Calling 30 will continue to be furnished to certified disabled customers as defined in Tariff, A5.2.3.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)**

**C. Regulations (cont'd)**

- 12. On or after the effective date of Advice Letter No. 16198, the offering of Speed Calling 30 will only be furnished to residence customers as follows: to the same customer, on the same premises, and supersedures. Additions, deletions or changes are prohibited.
- 13. Service charges as set forth in Guidebook, Part 3, Section 1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Speed Calling 30 to individual Custom Calling Services.<sup>/1/</sup>
- 14. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return, Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID, and Privacy Manager<sup>/2/</sup> are not available to customers with the following types of lines: Farmer Lines, Manual and Direct Connections, lines served from some Remote Switching Systems, and 800 lines and data access lines. These features with the exception of Select Call Forwarding will only operate when both the caller and the call recipient are served from capable switches. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information. (C)
- 15. The features shown in C.14 above may not be provided with cellular service.

/1/ The offering of Speed Calling 30 will continue to be furnished to certified disabled customers as defined in Tariff, A5.2.3. (C)

/2/ Effective March 1, 2017, Privacy Manager is no longer available to new residence subscribers. (N)  
Effective July 1, 2017, Privacy Manager will be eliminated for residence subscribers. (N)



**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****C. Regulations (cont'd)**

18. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.
19. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.
20. Distinctive Ring feature interactions:
  - a. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
  - b. Distinctive Ring is not compatible with call forwarding features, except for Delayed Call Forwarding.
21. Priority Ringing and Distinctive Ring may not be compatible with CPE containing pre-set ring tones.
22. Distinctive Ring is not available on Centrex Service.<sup>/1/</sup>

/1/ See Guidebook, Part 5, Section 1 for available Centrex features.

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)****C. Regulations (cont'd)**

18. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900<sup>/1/</sup> service. (N)
19. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.
20. Distinctive Ring feature interactions:
- a. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
  - b. Distinctive Ring is not compatible with call forwarding features, except for Delayed Call Forwarding.
21. Priority Ringing and Distinctive Ring may not be compatible with CPE containing pre-set ring tones.
22. Distinctive Ring is not available on Centrex Service.<sup>/2/</sup> (C)

/1/ California 900 service withdrawn effective November 1, 2010. (N)

/2/ See Guidebook, Part 5, Section 1 for available Centrex features. (C)

1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)

C. Regulations (cont'd)

18. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900<sup>/1/</sup> service.

19. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

(D)

(D)

20. Priority Ringing may not be compatible with CPE containing pre-set ring tones.

(C)

(D)

(D)

/1/ California 900 service withdrawn effective November 1, 2010.

(D)

**1. CUSTOM CALLING SERVICES – RESIDENCE (cont'd)**

**C. Regulations (cont'd)**

- 18. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900<sup>/1/</sup> service.
- 19. Customers of Privacy Manager<sup>/2/</sup> must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line. (C)
- 20. Priority Ringing may not be compatible with CPE containing pre-set ring tones.

/1/ California 900 service withdrawn effective November 1, 2010.

/2/ Effective March 1, 2017, Privacy Manager is no longer available to new residence subscribers. (C)  
Effective July 1, 2017, Privacy Manager will be eliminated for residence subscribers. (C)

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>1</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$6.00	ESM
- Busy Call Forwarding	RR	5.00	EVB
- Delayed Call Forwarding	RR	6.00	EVD
- Select Call Forwarding	RR	6.00	CSF
- Remote Access to Call Forwarding	RR	.95	RAF
- Call Waiting <sup>/8/</sup>	RR	6.00	ESX
- Three-Way Calling <sup>/2/</sup>	RR	6.00	ESC
- Speed Calling, 8 code capacity	RR	6.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	7.00	ESF
- Distinctive Ring	RR	5.00	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>1</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$6.00	ESM
- Busy Call Forwarding	RR	5.00	EVB
- Delayed Call Forwarding	RR	6.00	EVD
- Select Call Forwarding	RR	6.00	CSF
- Remote Access to Call Forwarding	RR	.95	RAF
- Call Waiting <sup>/8/</sup>	RR	6.50 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	6.00	ESC
- Speed Calling, 8 code capacity	RR	6.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	7.00	ESF
- Distinctive Ring	RR	5.00	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$7.00 (I)	ESM
- Busy Call Forwarding	RR	5.00	EVB
- Delayed Call Forwarding	RR	6.00	EVD
- Select Call Forwarding	RR	6.00	CSF
- Remote Access to Call Forwarding	RR	.95	RAF
- Call Waiting <sup>/8/</sup>	RR	7.50 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	7.00 (I)	ESC
- Speed Calling, 8 code capacity	RR	7.00 (I)	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	7.00	ESF
- Distinctive Ring	RR	5.00	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$7.00	ESM
- Busy Call Forwarding	RR	5.00	EVB
- Delayed Call Forwarding	RR	6.00	EVD
- Select Call Forwarding	RR	6.00	CSF
- Remote Access to Call Forwarding	RR	.95	RAF
- Call Waiting <sup>/8/</sup>	RR	8.50 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	7.00	ESC
- Speed Calling, 8 code capacity	RR	7.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	7.00	ESF
- Distinctive Ring	RR	5.00	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.



1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$7.50 (l)	ESM
- Busy Call Forwarding	RR	7.00	EVB
- Delayed Call Forwarding	RR	7.00	EVD
- Select Call Forwarding	RR	7.00	CSF
- Remote Access to Call Forwarding	RR	2.00 (l)	RAF
- Call Waiting <sup>/8/</sup>	RR	8.50	ESX
- Three-Way Calling <sup>/2/</sup>	RR	7.50 (l)	ESC
- Speed Calling, 8 code capacity	RR	7.50	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	7.50	ESF
- Distinctive Ring	RR	7.00 (l)	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$8.00 (l)	ESM
- Busy Call Forwarding	RR	7.50	EVB
- Delayed Call Forwarding	RR	7.50	EVD
- Select Call Forwarding	RR	7.50	CSF
- Remote Access to Call Forwarding	RR	3.00 (l)	RAF
- Call Waiting <sup>/8/</sup>	RR	\$9.00 (l)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	8.00	ESC
- Speed Calling, 8 code capacity	RR	8.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	8.00 (l)	ESF
- Distinctive Ring	RR	7.00	AWXDR

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$8.00	ESM
- Busy Call Forwarding	RR	7.50	EVB
- Delayed Call Forwarding	RR	7.50	EVD
- Select Call Forwarding	RR	7.50	CSF
- Remote Access to Call Forwarding	RR	3.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$9.00	ESX
- Three-Way Calling <sup>/2/</sup>	RR	8.00	ESC
- Speed Calling, 8 code capacity	RR	8.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	8.00	ESF

(D)

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$8.00	ESM
- Busy Call Forwarding	RR	8.00 (l)	EVB
- Delayed Call Forwarding	RR	8.00 (l)	EVD
- Select Call Forwarding	RR	8.00 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00 (l)	RAF
- Call Waiting <sup>/8/</sup>	RR	\$9.00	ESX
- Three-Way Calling <sup>/2/</sup>	RR	8.00	ESC
- Speed Calling, 8 code capacity	RR	8.00	ESL
- Speed Calling, 30 code capacity <sup>/6/, /7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$9.00 (I)	ESM
- Busy Call Forwarding	RR	8.00	EVB
- Delayed Call Forwarding	RR	8.00	EVD
- Select Call Forwarding	RR	8.00	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$9.99 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	8.00	ESC
- Speed Calling, 8 code capacity	RR	8.00	ESL
- Speed Calling, 30 code capacity <sup>/6/,/7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services <sup>/5/</sup>

a. Individual Features <sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$9.00	ESM
- Busy Call Forwarding	RR	8.50 (I)	EVB
- Delayed Call Forwarding	RR	8.50 (I)	EVD
- Select Call Forwarding	RR	8.50 (I)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	8.50 (I)	ESC
- Speed Calling, 8 code capacity	RR	8.50 (I)	ESL
- Speed Calling, 30 code capacity <sup>/6/, /7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$9.00	ESM
- Busy Call Forwarding	RR	9.00 (l)	EVB
- Delayed Call Forwarding	RR	9.00 (l)	EVD
- Select Call Forwarding	RR	9.00 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99	ESX
- Three-Way Calling <sup>/2/</sup>	RR	9.00 (l)	ESC
- Speed Calling, 8 code capacity	RR	9.00 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$9.00	ESM
- Busy Call Forwarding	RR	9.50 (l)	EVB
- Delayed Call Forwarding	RR	9.50 (l)	EVD
- Select Call Forwarding	RR	9.50 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99	ESX
- Three-Way Calling <sup>/2/</sup>	RR	9.50 (l)	ESC
- Speed Calling, 8 code capacity	RR	9.50 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service, see Schedule Cal.P.U.C. No. A2.1.2,A.4.

/7/ See C.10. preceding.

/8/ See B.2.a. preceding.



1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$10.00	ESM
- Busy Call Forwarding	RR	10.00	EVB
- Delayed Call Forwarding	RR	10.00	EVD
- Select Call Forwarding	RR	10.00	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99	ESX
- Three-Way Calling <sup>/2/</sup>	RR	10.00	ESC
- Speed Calling, 8 code capacity	RR	10.00	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

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1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$10.50 (l)	ESM
- Busy Call Forwarding	RR	10.50	EVB
- Delayed Call Forwarding	RR	10.50	EVD
- Select Call Forwarding	RR	10.50 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99	ESX
- Three-Way Calling <sup>/2/</sup>	RR	10.50 (l)	ESC
- Speed Calling, 8 code capacity	RR	10.50 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$10.99 (l)	ESM
- Busy Call Forwarding	RR	10.99	EVB
- Delayed Call Forwarding	RR	10.99	EVD
- Select Call Forwarding	RR	10.99 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$10.99	ESX
- Three-Way Calling <sup>/2/</sup>	RR	10.99 (l)	ESC
- Speed Calling, 8 code capacity	RR	10.99 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$11.49 (l)	ESM
- Busy Call Forwarding	RR	11.49	EVB
- Delayed Call Forwarding	RR	11.49	EVD
- Select Call Forwarding	RR	11.49 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$11.49 (l)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	11.49	ESC
- Speed Calling, 8 code capacity	RR	11.49 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$11.99 (l)	ESM
- Busy Call Forwarding	RR	11.99	EVB
- Delayed Call Forwarding	RR	11.99	EVD
- Select Call Forwarding	RR	11.99 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$11.99 (l)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	11.99	ESC
- Speed Calling, 8 code capacity	RR	11.99 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$12.49 (I)	ESM
- Busy Call Forwarding	RR	12.49	EVB
- Delayed Call Forwarding	RR	12.49	EVD
- Select Call Forwarding	RR	12.49 (I)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$12.49 (I)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	12.49	ESC
- Speed Calling, 8 code capacity	RR	12.49 (I)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$12.99 (l)	ESM
- Busy Call Forwarding	RR	12.99	EVB
- Delayed Call Forwarding	RR	12.99	EVD
- Select Call Forwarding	RR	12.99 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$12.99 (l)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	12.99	ESC
- Speed Calling, 8 code capacity	RR	12.99 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges

1. Custom Calling Services<sup>/5/</sup>

a. Individual Features<sup>/2/</sup>, rate for each line

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Call Forwarding <sup>/3/</sup>			
- Call Forwarding	RR	\$13.49 (l)	ESM
- Busy Call Forwarding	RR	13.49	EVB
- Delayed Call Forwarding	RR	13.49	EVD
- Select Call Forwarding	RR	13.49 (l)	CSF
- Remote Access to Call Forwarding	RR	4.00	RAF
- Call Waiting <sup>/8/</sup>	RR	\$13.49 (l)	ESX
- Three-Way Calling <sup>/2/</sup>	RR	13.49	ESC
- Speed Calling, 8 code capacity	RR	13.49 (l)	ESL
- Speed Calling, 30 code capacity <sup>/6,7/</sup>	RR	8.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.3. preceding.

/5/ See E.1. preceding.

/6/ Speed Calling 30 Code List is a frozen/grandfathered service (see Part 2, Section 2), except for certified disabled customers as defined in Schedule Cal. P.U.C. No. A5.2.3.

/7/ See C.12. preceding.

/8/ See B.2.a. preceding.



1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	5.00	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	6.00	CRP
- Call Return <sup>/9/,/10/</sup>	RR	6.00	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	6.00	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation) <sup>/3/</sup>	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	6.00	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	6.00	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	7.00	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.10. preceding.

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC (C)
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	5.00	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	7.00 (I)	CRP
- Call Return <sup>/9/,/10/</sup>	RR	7.00 (I)	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	6.00	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation) <sup>/3/</sup>	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	6.00	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	7.00 (I)	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	8.00 (I)	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.10. preceding.

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	7.00 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	7.50	CRP
- Call Return <sup>/9/,/10/</sup>	RR	7.50	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	7.00 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation) <sup>/3/</sup>	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	7.00 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	7.50 (I)	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	8.00	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.10. preceding.

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	7.50 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	8.00	CRP
- Call Return <sup>/9/,/10/</sup>	RR	8.00	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	7.50 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation) <sup>/3/</sup>	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	7.50 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00 (I)	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	8.50 (I)	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.10. preceding.

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

- 1. Custom Calling Services<sup>/5/</sup> (Cont'd)
  - a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	7.50	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	8.00	CRP
- Call Return <sup>/9/,/10/</sup>	RR	8.00	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	7.50	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	7.50	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	8.50	PVM

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- /1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.
- /2/ See C.8. preceding
- /3/ Reserved
- /4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.
- /5/ See E.1. preceding.
- /6/ Not offered with flexible pricing.
- /7/ See C.9. preceding.
- /8/ See C.13. preceding.
- /9/ See C.16. preceding.
- /10/ See C.17. preceding.
- /11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.
- /12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.
- /13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

(C)

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	8.00 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	8.00	CRP
- Call Return <sup>/9/,/10/</sup>	RR	8.00	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	8.00 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	8.00 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	9.00 (I)	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/6/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	8.50 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	8.50 (I)	CRP
- Call Return <sup>/9/,/10/</sup>	RR	8.50 (I)	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	8.50 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	8.50 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager <sup>/12/,/13/</sup>	RR	9.00	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Not offered with flexible pricing.

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Customers who qualify for a Package (ECONOMY PLAN or Works) may subscribe to Privacy Manager at the monthly rate of \$3.00<sup>13/</sup>.

/13/ Frozen/Grandfathered Economy Plan (formerly The Basics) and The Works feature package discounts – See General Regulations, Schedule Cal.P.U.C. A2.1.2,A.4.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1 (C)
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	8.50	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	8.50	CRP
- Call Return <sup>/9/,/10/</sup>	RR	8.50	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	8.50	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	8.50	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager	RR	9.00	PVM (C)

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

(D)

(D)



1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	9.00 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	9.00 (I)	CRP
- Call Return <sup>/9/,/10/</sup>	RR	9.00 (I)	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	9.00 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	9.00 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager	RR	9.00	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	9.00	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	9.00	CRP
- Call Return <sup>/9/,/10/</sup>	RR	9.00	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	9.00	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	9.00	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager	RR	9.99 (I)	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	9.50 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	9.50 (I)	CRP
- Call Return <sup>/9/,/10/</sup>	RR	9.50 (I)	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	9.50 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	9.50 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL
- Privacy Manager	RR	9.99	PVM

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	9.50	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	9.50	CRP
- Call Return <sup>/9/,/10/</sup>	RR	9.50	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	9.50	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	9.50	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	9.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/12/

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/12/ Privacy Manager rate appears in Part 20, Section 7, Sheet 7

(N)

Account Number: 12345678901234567890  
 Statement Period: 01/01/2023 to 12/31/2023

Account Type	Balance	Interest	Dividends	Capital Gains	Other
Equity	1000000.00	10000.00	5000.00	2000.00	0.00
Fixed Income	500000.00	5000.00	0.00	0.00	0.00
Real Estate	200000.00	2000.00	0.00	0.00	0.00
Commodities	100000.00	1000.00	0.00	0.00	0.00
Cash	50000.00	500.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00	0.00
<b>Total</b>	<b>1850000.00</b>	<b>18500.00</b>	<b>5000.00</b>	<b>2000.00</b>	<b>0.00</b>

1. This statement is provided for informational purposes only and does not constitute an offer or recommendation of any investment product.  
 2. All amounts are in US Dollars unless otherwise specified.  
 3. Interest is calculated on the average daily balance.  
 4. Dividends are paid quarterly.  
 5. Capital gains are realized upon the sale of securities.  
 6. Other income includes rental income and interest on loans.  
 7. This statement is subject to audit and may be updated as more information becomes available.

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**AT**

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/ /7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	10.50 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	10.50	CRP
- Call Return <sup>/9/,/10/</sup>	RR	10.50	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	10.50 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	10.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	10.50 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	10.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	10.99 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	10.99	CRP
- Call Return <sup>/9/,/10/</sup>	RR	10.99	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	10.99 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	10.99	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	10.99 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	10.99	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.



1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	11.49 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	11.49	CRP
- Call Return <sup>/9/,/10/</sup>	RR	11.49	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	11.49 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	11.49 (I)	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	11.49 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	11.49 (I)	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	11.99 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	11.99	CRP
- Call Return <sup>/9/,/10/</sup>	RR	11.99	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	11.99 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	11.99 (I)	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	11.99 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	11.99 (I)	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	12.49 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	12.49	CRP
- Call Return <sup>/9/,/10/</sup>	RR	12.49	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	12.49 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	12.49 (I)	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	12.49 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	12.49 (I)	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	12.99 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	12.99	CRP
- Call Return <sup>/9/,/10/</sup>	RR	12.99	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	12.99 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	12.99 (I)	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	12.99 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	12.99 (I)	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)

E. Rates and Charges (cont'd)

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

a. Individual Features<sup>/2/</sup>, rate for each line (Cont'd)

	Non-Recurring Charge <sup>/1/</sup>	Monthly Rate	USOC
- Message Waiting Indicator associated with Forwarded Call Information Service <sup>/4/,/6/</sup>	RR	RR	EMW
- Intercom <sup>/1/,/7/</sup>	RR	\$2.37	HM1
- Intercom Plus <sup>/1/,/8/</sup>	RR	3.80	HMP
- Priority Ringing <sup>/9/,/10/</sup>	RR	13.49 (I)	CLP
- Repeat Dialing <sup>/9/,/10/</sup>	RR	13.49	CRP
- Call Return <sup>/9/,/10/</sup>	RR	13.49	CCR
- Call Screen <sup>/1/,/9/,/10/</sup>	RR	13.49 (I)	CCB
- Call Trace <sup>/9/,/10/</sup> (each activation)	RR	6.00	CALTR
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	13.49 (I)	CNM
- Selective Blocking	NO	NO	NONE
- Complete Blocking	NO	NO	CNMBK
- Anonymous Call Rejection <sup>/1/</sup>	RR	13.49 (I)	CRE
- Anonymous Call Rejection with Caller ID			
- Caller ID <sup>/1/,/9/,/10/</sup>	RR	13.49 (I)	CNM
- Anonymous Call Rejection <sup>/11/</sup>	NO	NO	CRE
- Call Waiting ID	RR	8.00	NWL

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ Reserved

/4/ Rates, charges and regulations apply as shown in the Guidebook, Part 7, Section 3.

/5/ See E.1. preceding.

/6/ Reserved

/7/ See C.9. preceding.

/8/ See C.13. preceding.

/9/ See C.16. preceding.

/10/ See C.17. preceding.

/11/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**1. CUSTOM CALLING SERVICES - RESIDENCE (cont'd)**

**E. Rates and Charges (cont'd)**

1. Custom Calling Services<sup>/5/</sup> (Cont'd)

b. Feature Packages<sup>/2/,/3/,/6/,/7/,/8/</sup>

Feature packages consists of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Call Return and Call Screen.

Rate for each line, each feature:

	Non-Recurring Charge	Monthly Rate
- Two features <sup>/1/,/4/</sup>	RR	RR
- Three features <sup>/1/,/4/</sup>	RR	RR
- Four features <sup>/1/,/4/</sup>	RR	RR
- Five or more features <sup>/1/,/4/</sup>	RR	RR

c. Packages

Packages are discounted pricing plan offerings that are based on a combination of Custom Calling Features and Caller ID<sup>/9/</sup>.

(1) Current Packages

Packages, as defined, are grandfathered. See Guidebook, par 7, Section 5, for Select Feature Package<sup>/10/</sup>, a package containing Custom Calling Services and an access line.

/1/ Refer to Schedule Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8 preceding.

/3/ See C.3 preceding.

/4/ The monthly rate specified in 2.a. preceding applies.

/5/ See E.1 preceding

/6/ See B.2.a. preceding.

/7/ See C.16 preceding.

/8/ See C.17 preceding.

/9/ uSelect<sup>SM</sup> Standard is an exception. See E.2.c.(3)(ii).

/10/ Select Feature Package is Frozen/Grandfathered as of November 14, 2008. See Schedule Cal.P.U.C. No. A2.1.1 – Definitions of Terms.

**2. CUSTOM CALLING SERVICES – BUSINESS (cont'd)****B. Description of Features (cont'd)**

## 2. Call Waiting

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

CCW is available to customers who subscribe to CW, preceding or in Guidebook, Part 8, Section 10. The rates and charges shown for CW in E.1. following include the CCW arrangement.

## 3. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

4. Speed Calling<sup>/1/</sup>

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

/1/ The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Guidebook, Part 8, Section 9.

**2. CUSTOM CALLING SERVICES – BUSINESS (cont'd)****B. Description of Features (cont'd)**

## 2. Call Waiting

Call Waiting (CW) permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

- a. Cancel Call Waiting (CCW) allows a customer to dial an activation code prior to making a call, and cancel the CW feature. CCW must be activated each time the customer wants CW canceled. Exception: customers subscribing to a Custom Calling Service that provides "flash privileges" such as Three-Way Calling, can activate the CCW feature while an incoming or outgoing call is in progress.

CCW is available to customers who subscribe to CW, preceding or in Guidebook, Part 8, Section 10. The rates and charges shown for CW in E.1. following include the CCW arrangement.

## 3. Three-Way Calling

Three-Way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

4. Speed Calling<sup>/1/ /2/</sup> (C)

Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

/1/ The offering of Speed Calling 30 will continue to be furnished to certified disabled customer as defined in Guidebook, Part 8, Section 9.

/2/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See (N)  
Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****B. Description of Features (cont'd)**

## 16. Description of Features

Privacy Manager (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as “blocked” “out of area” “unavailable” or “unknown”. All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements.

If the number is recognized as “blocked” (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as “unavailable” or “out of area” will be intercepted before the subscriber’s telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person’s name and telephone number to their “do not call” list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer’s voicemail or answering service when Call Forwarding Busy Line/Don’t Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****B. Description of Features (cont'd)**

## 16. Description of Features

Privacy Manager<sup>/1/</sup> (USOC: PVM) works with Caller ID to identify any incoming calls that have been identified as “blocked” “out of area” “unavailable” or “unknown”. All calls that are identified through the subscribers Caller ID service will complete as normal. The unidentified caller is intercepted before the end users telephone rings, and is given one of two up-front announcements. (C)

If the number is recognized as “blocked” (anonymous or private), the caller will be told that the person they are trying to reach does not take unidentified calls. The caller will be given the option to enter an access code, temporarily unblock their Caller ID for this one call, or record their name or the company they represent. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name or unblock their number the call is disconnected.

Other unidentified calls such as “unavailable” or “out of area” will be intercepted before the subscriber’s telephone rings and the caller will be asked to enter an access code or to record their name/company to complete the call. Privacy Manager will then announce their call to the subscriber. If the caller chooses not to record their name, the call is disconnected.

Once the subscriber hears the recording of the name of the person calling, they can:

- accept the call
- decline the call
- send the call to voicemail, an answering service or an answering device, or
- activate a recording to the caller informing them that the person they are calling does not accept solicitations and requesting them to add this person’s name and telephone number to their “do not call” list.

If the Privacy Manager subscriber takes no action, the service will forward the call directly to the customer’s voicemail or answering service when Call Forwarding Busy Line/Don’t Answer (CFBL/DA) is present. If the customer does not have CFBL/DA on their account, and is not home to answer the call, Privacy Manager will play a recording that the caller is unavailable on or after the sixth ring.

/1/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

/2/ clean-up to add footnote

(N)/2/  
(N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations**

1. The Company may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Company.
2. Custom Calling Services will not be provided in connection with Semipublic Service.
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
8. .Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling (individual 8 or 30 code capacity).

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations**

1. The Company may furnish Custom Calling Services where there is available central office equipment with the proper program updates as determined by the Company.
2. Custom Calling Services will not be provided in connection with Semipublic Service.
3. The Call Forwarding, Busy and Delayed Call Forwarding and Select Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. This charge for local, message unit, zone calling units or dial station toll applies to all forwarded calls that are answered at the number to which the calls are forwarded. Caller ID on PRI requires the customer have Caller ID on all facilities connected by a common "D" channel.
4. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local message units, zone calling units, dial station, operator station or person toll.
5. Custom Calling Services may be provided to customers with either rotary dial telephones or Touch-Tone Calling Service.
6. The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.
7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another customer.
8. Private Branch Exchange Trunk Line Service is limited to all individual Call Forwarding features (except Select Call Forwarding) and Speed Calling<sup>/1/</sup> (individual 8 or 30 code capacity). (C)

/1/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations (cont'd)**

11. Call Trace is billed on a per activation basis. A maximum of two traces to the same number during a billing period will be charged. A maximum of five traces to any number during a billing period will be charged.
12. Remote Access to Call Forwarding requires a pre-assigned ten digit telephone number per switch capable of provisioning the service. The customer is also required to have a Personal Identification Number (PIN) which must be a minimum of four digits. The PIN is fixed by the customer service order.
13. Customers must subscribe to Call Forwarding in order to subscribe to Remote Access to Call Forwarding. Remote Access to Call Forwarding is not available on Busy Call Forwarding, Delayed Call Forwarding or Select Call Forwarding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations (cont'd)**

14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.<sup>1</sup>

Limitations:

- a. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served.
  - b. Intercom Plus is not provided on lines arranged for multiline hunting.
15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID and Privacy Manager are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900, 976, 800 lines and data access lines. These features, with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches.
16. The features shown in C.15. preceding may not be provided with cellular service.

/1/ See Regulations C.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**C. Regulations (cont'd)**

- 14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.<sup>/1/</sup>

Limitations:

- a. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served.
  - b. Intercom Plus is not provided on lines arranged for multiline hunting.
- 15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID and Privacy Manager are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900<sup>/2/</sup>, 800 lines and data access lines. These features, with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches. (C)  
|  
(C)
  - 16. The features shown in C.15. preceding may not be provided with cellular service.

/1/ See Regulations C.1. preceding.

/2/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**C. Regulations (cont'd)**

- 14. Intercom Plus is offered to individual single line business customers within the exchange areas of all exchanges and central offices where facilities and operating conditions permit.<sup>/1/</sup>

Limitations:

- a. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served.
  - b. Intercom Plus is not provided on lines arranged for multiline hunting.
- 15. Priority Ringing, Repeat Dialing, Select Call Forwarding, Call Return Call Screen, Call Trace, Caller ID, Anonymous Call Rejection, Call Waiting ID and Privacy Manager are not available to customers with the following types of lines: Centrex, Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Service, lines served from some Remote Switching Systems, 900<sup>/2/</sup>, 976<sup>/2/</sup>, 800 lines and data access lines. These features, with the exception of Select Call Forwarding, will only operate when both the caller and the call recipient are served from capable switches. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.

(N)  
|  
(N)

- 16. The features shown in C.15. preceding may not be provided with cellular service.

/1/ See Regulations C.1. preceding.

/2/ California 900 and California 976 services withdrawn effective November 1, 2010.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations (cont'd)**

Limitations: (cont'd)

- f. The ESP's services may be disconnected pursuant to the procedures set forth in Schedule Cal.P.U.C. Nos. A2.1.9 and A2.1.11 for the ESP's failure to make full payment for the Company's services provided under this tariff.
- g. The ESP is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the ESP premise equipment, program development, advertising, and promotional expenses. The ESP is financially responsible for all facilities required to connect the ESP's equipment to the Company's serving wire center, in accordance with Schedule Cal.P.U.C. No. A2.1 and with all applicable rates and charges under the Company's Tariffs.
- h. The ESP's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal.P.U.C. No. A8.1, Connection of Customer-Provided Equipment and Systems. If the ESP violates this requirement, the Company shall disconnect the ESP's services.
- i. Billed to ESP orders can only be accepted if the end user line is specified and available for provisioning.
- j. The ESP shall submit to the Company all advertising, sales promotion and other publicity relating to the subject matter of Select Call Forwarding and Priority Ringing wherein the Company's name, signs, markings or symbols are used from which the connection of the Company's name therewith may be in the Company's judgment, reasonably inferred or implied, and further, the ESP shall not publish or use such advertising, sales promotion matter without the prior written approval of the Company.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations (cont'd)**

18. The customer of the Caller ID feature must have a Customer Premises Equipment (CPE) device to be able to display the caller's name and number. The price of this equipment is determined by the manufacturers of the device and is in addition to the rates and charges for the Caller ID feature.

The called party will not receive the name and telephone number when a caller chooses to block the delivery of their name and telephone number. The called party will receive a message on their display unit which will indicate that the caller does not want their name and telephone number delivered.

19. Blocking Options for Caller ID:

Selective Blocking (\*67) allows customers to block the delivery of their name and telephone number on a per call basis. Customers may control the display of their name and telephone number by dialing \*67 (1167 on rotary dial phones) before dialing the telephone number they are calling.

Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company's compliance with the waiver order's eligibility requirements.

Complete Blocking (\*82) allows customers to have the Company block the delivery of their name and telephone number on all calls except those on which they elect to have their name and number delivered. Complete Blocking will have the capability of allowing customers to unblock their name and telephone number on a call by call basis by dialing (\*82) (1182 on rotary phones) before dialing the telephone number of the called party. By dialing \*82, the presentation status is changed to public for that specific call.

20. The Selective and Complete blocking options are provided to the customer at no charge.
21. When either blocking option is used, both the name and telephone number of the calling party will not be identified when using Caller ID or any feature with a pre-selected list capability. Name and number blocking do not operate separately. Blocking does not affect the operation of Call Trace, 9-1-1, 800, or 900 service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****C. Regulations (cont'd)**

22. Customers with Caller ID (USOC: CAL1D) for Centrex, PBX, and CUSTOM 8 services will only receive display of incoming telephone numbers. The name associated with an incoming call will not be displayed.
23. Call Transfer Disconnect is not available to customers with the following types of lines: Foreign Exchange, Coin and Coinless Pay Phones, Centrex or any optional flat rated local, toll or expanded calling plans.
24. Customers of Call Transfer Disconnect are automatically restricted from making international calls due to toll fraud concerns. Customers may contact their business office to request to have their line unblocked for international calls. Customers who wish to make international calls can sign and return to the Company a CTD Toll Fraud Release stating that they will accept responsibility for all toll calls placed from their CTD equipped line. The restriction is removed from the customer's line when the signed form is received by the Company.
25. Customers of Call Transfer Disconnect are responsible for any toll or other charges associated with calls they originate.
26. Customers of Privacy Manager must also subscribe to Caller ID and the line must be equipped with touch-tone. Privacy Manager and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

**D. Territory**

Within the exchange areas of all exchanges where service is furnished from an Electronic Switching System (ESS) or Digital Multiplex Switch (DNS) type central office where facilities and operating conditions permit.<sup>1</sup>

/1/ See Regulations C.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$8.50	ESM
- Busy Call Forwarding	RR	3.75	EVB
- Delayed Call Forwarding	RR	3.75	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
Custom Calling Services <sup>/5/</sup>				
a. Individual Features <sup>/2/</sup>				
(1) Call Forwarding, each line <sup>/1/</sup>				
- Call Forwarding <sup>/3/</sup>	RR	\$9.50	ESM	(I)
- Busy Call Forwarding	RR	3.75	EVB	
- Delayed Call Forwarding	RR	3.75	EVD	
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC	
- Select Call Forwarding	RR	4.65	CSF	
- Remote Access to Call Forwarding	RR	2.00	RAF	

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
Custom Calling Services <sup>/5/</sup>				
a. Individual Features <sup>/2/</sup>				
(1) Call Forwarding, each line <sup>/1/</sup>				
- Call Forwarding <sup>/3/</sup>	RR	\$10.00	ESM	(l)
- Busy Call Forwarding	RR	3.75	EVB	
- Delayed Call Forwarding	RR	3.75	EVD	
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC	
- Select Call Forwarding	RR	4.65	CSF	
- Remote Access to Call Forwarding	RR	2.00	RAF	

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
Custom Calling Services <sup>/5/</sup>				
a. Individual Features <sup>/2/</sup>				
(1) Call Forwarding, each line <sup>/1/</sup>				
- Call Forwarding <sup>/3/</sup>	RR	\$10.30	ESM	(I)
- Busy Call Forwarding	RR	3.75	EVB	
- Delayed Call Forwarding	RR	3.75	EVD	
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC	
- Select Call Forwarding	RR	4.65	CSF	
- Remote Access to Call Forwarding	RR	2.00	RAF	

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.30	ESM
- Busy Call Forwarding	RR	4.05 (I)	EVB
- Delayed Call Forwarding	RR	4.05 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.60 (I)	ESM
- Busy Call Forwarding	RR	4.35 (I)	EVB
- Delayed Call Forwarding	RR	4.35 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$10.60	ESM
- Busy Call Forwarding	RR	4.35	EVB
- Delayed Call Forwarding	RR	4.35	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application. (C)

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$11.70 (I)	ESM
- Busy Call Forwarding	RR	4.80 (I)	EVB
- Delayed Call Forwarding	RR	4.80 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$13.50 (I)	ESM
- Busy Call Forwarding	RR	5.55 (I)	EVB
- Delayed Call Forwarding	RR	5.55 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$14.85 (I)	ESM
- Busy Call Forwarding	RR	6.15 (I)	EVB
- Delayed Call Forwarding	RR	6.15 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$17.10 (I)	ESM
- Busy Call Forwarding	RR	7.10 (I)	EVB
- Delayed Call Forwarding	RR	7.10 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$20.00 (I)	ESM
- Busy Call Forwarding	RR	8.50 (I)	EVB
- Delayed Call Forwarding	RR	8.50 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$20.00	ESM
- Busy Call Forwarding	RR	9.00 (I)	EVB
- Delayed Call Forwarding	RR	9.00 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$22.00 (I)	ESM
- Busy Call Forwarding	RR	9.90 (I)	EVB
- Delayed Call Forwarding	RR	9.90 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service.

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup>			
a. Individual Features <sup>/2/</sup>			
(1) Call Forwarding, each line <sup>/1/</sup>			
- Call Forwarding <sup>/3/</sup>	RR	\$24.20 (I)	ESM
- Busy Call Forwarding	RR	10.89 (I)	EVB
- Delayed Call Forwarding	RR	10.89 (I)	EVD
- Busy Call Forwarding Extended <sup>/4/</sup>	RR	3.99	EVC
- Select Call Forwarding	RR	4.65	CSF
- Remote Access to Call Forwarding	RR	2.00	RAF

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge application.

/4/ See B.1.d. preceding.

/5/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>4</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>2</sup> (cont'd)			
(2) Call Waiting <sup>5</sup> - each line <sup>1</sup>	RR	\$7.95	ESX
(3) Three-Way Calling <sup>2</sup> - each line <sup>1</sup>	RR	5.75	ESC
(4) Speed Calling, 8 code capacity - each line <sup>1</sup>	RR	6.50	ESL
(5) Speed Calling, 30 code capacity <sup>3</sup> - each line <sup>1</sup>	RR	7.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>4</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>2</sup> (cont'd)			
(2) Call Waiting <sup>5</sup> - each line <sup>1</sup>	RR	\$7.95	ESX
(3) Three-Way Calling <sup>2</sup> - each line <sup>1</sup>	RR	6.50 (I)	ESC
(4) Speed Calling, 8 code capacity - each line <sup>1</sup>	RR	6.50	ESL
(5) Speed Calling, 30 code capacity <sup>3</sup> - each line <sup>1</sup>	RR	7.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd) (C)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
a. Individual Features <sup>/2/</sup> (cont'd)				(C)
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$8.50 (I)	ESX	(C) (C)
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	6.50	ESC	(C) (C)
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	6.50	ESL	(C)
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	7.00	ESF	(C)

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$8.50	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	7.25 (I)	ESC
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	6.50	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	7.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$9.05 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	7.25	ESC
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	6.50	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	7.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$9.05	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	8.00 (I)	ESC
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	6.50	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	7.00	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$9.05	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	8.00	ESC
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	7.80 (I)	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>/1/</sup>	RR	7.25 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$9.65 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	8.85 (I)	ESC
(4) Speed Calling, 8 code capacity - each line <sup>/1/</sup>	RR	9.35 (I)	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>/1/</sup>	RR	7.50 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ See C.10. preceding.  
/4/ See E.1. preceding.  
/5/ See B.2.a. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$9.65	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	8.85	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup> - each line <sup>/1/</sup>	RR	9.35	ESL (C)
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>/1/</sup>	RR	7.50	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$10.65 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	9.80 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup> - each line <sup>/1/</sup>	RR	11.25 (I)	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>/1/</sup>	RR	8.25 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$12.25 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	11.30 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup> - each line <sup>/1/</sup>	RR	14.10 (I)	ESL
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>/1/</sup>	RR	9.50 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$12.25	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	11.30	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA (C) (D)
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	9.50	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(C)  
(D)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$13.50 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	12.45 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	10.45 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$15.55 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	14.35 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	12.05 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$18.00 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	16.50 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	14.00 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$20.00 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	19.00 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	16.00 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$22.00 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	20.90 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	17.60 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

<u>Custom Calling Services</u> <sup>/4/</sup> (cont'd)	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
a. Individual Features <sup>/2/</sup> (cont'd)			
(2) Call Waiting <sup>/5/</sup> - each line <sup>/1/</sup>	RR	\$24.20 (I)	ESX
(3) Three-Way Calling <sup>/2/</sup> - each line <sup>/1/</sup>	RR	22.99 (I)	ESC
(4) Speed Calling, 8 code capacity <sup>/6/</sup>	NA	NA	NA
(5) Speed Calling, 30 code capacity <sup>/3/</sup> - each line <sup>1</sup>	RR	19.36 (I)	ESF

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding.

/3/ See C.10. preceding.

/4/ See E.1. preceding.

/5/ See B.2.a. preceding.

/6/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>7</sup> (cont'd)			
a. Individual Features <sup>2</sup> (cont'd)			
(6) Message Waiting Indicator associated Forwarded Call Information Service - Each line <sup>3,6</sup>	RR	RR	EMW
(7) Intercom <sup>4,6</sup> - Each line <sup>1</sup>	RR	\$2.85	HM1
(8) Intercom Plus <sup>5</sup> - Each line <sup>1</sup>	RR	4.27	HMP

/1/ Refer to Schedule Guidebook, Part 3, Section 1 for Service Charge application.  
/2/ See C.8. preceding.  
/3/ Rates, charges and regulations apply as shown in Guidebook, Part 7, Section 3.  
/4/ See C.12. preceding.  
/5/ See C.14. preceding.  
/6/ Not offered with flexible pricing.  
/7/ See E.1. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, and outward WATS<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>5</sup> (cont'd)			
a. Individual Features <sup>2</sup> (cont'd)			
(9) Priority Ringing <sup>3,4</sup> - each line <sup>1</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>3,4</sup> - each line <sup>1</sup>	RR	6.00	CRP
(11) Call Return <sup>3,4</sup> - each line <sup>1</sup>	RR	6.00	CCR

/1/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.  
/2/ See C.8. preceding  
/3/ See C.15. preceding.  
/4/ See C.16. preceding.  
/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, and outward WATS<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
Custom Calling Services <sup>5</sup> (cont'd)				
a. Individual Features <sup>2</sup> (cont'd)				
(9)	Priority Ringing <sup>3,4</sup> - each line <sup>1</sup>	RR	\$4.65	CLP
(10)	Repeat Dialing <sup>3,4</sup> - each line <sup>1</sup>	RR	6.50	CRP (l)
(11)	Call Return <sup>3,4</sup> - each line <sup>1</sup>	RR	6.50	CCR (l)

/1/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.  
 /2/ See C.8. preceding  
 /3/ See C.15. preceding.  
 /4/ See C.16. preceding.  
 /5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, and outward WATS<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
Custom Calling Services <sup>5</sup> (cont'd)				
a. Individual Features <sup>2</sup> (cont'd)				
(9)	Priority Ringing <sup>3,4</sup> - each line <sup>1</sup>	RR	\$4.65	CLP
(10)	Repeat Dialing <sup>3,4</sup> - each line <sup>1</sup>	RR	7.00	CRP (l)
(11)	Call Return <sup>3,4</sup> - each line <sup>1</sup>	RR	7.00	CCR (l)

/1/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.  
 /2/ See C.8. preceding  
 /3/ See C.15. preceding.  
 /4/ See C.16. preceding.  
 /5/ See E.1 preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd) (C) (C)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
Custom Calling Services <sup>/5/</sup> (cont'd)				(C)
a. Individual Features <sup>/2/</sup> (cont'd)				(C)
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP	(C) (C)
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP	(C) (C)
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.50 (I)	CCR	(C) (C)

/1/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.  
/2/ See C.8. preceding  
/3/ See C.15. preceding.  
/4/ See C.16. preceding.  
/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	8.05 (I)	CCR

/1/ Refer to Schedule Cal.P.U.C. No. A3.1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	8.05	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge. (C)

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	8.90 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	10.25 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	11.30 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	13.00 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	15.00 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	17.00 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	18.70 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, and outward WATS<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15 preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(9) Priority Ringing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	\$4.65	CLP
(10) Repeat Dialing <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	7.00	CRP
(11) Call Return <sup>/3/,/4/</sup> - each line <sup>/1/</sup>	RR	20.57 (I)	CCR

/1/ Refer to Part 3, Section 1, (Custom Calling Services) for nonrecurring Service Charge.

/2/ See C.8. preceding

/3/ See C.15. preceding.

/4/ See C.16. preceding.

/5/ See E.1 preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	14.00	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	14.50 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	15.00 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	15.30 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	1.90	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	15.30	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	2.30 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	15.60 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	2.80 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	17.20 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	3.40 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	19.80 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	4.25 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	21.80 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	5.10 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	25.10 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	6.40 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	30.00 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	9.60 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	30.00	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	14.50 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	31.50 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	15.95 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public service as stated in Regulation C.15. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/5/</sup> (cont'd)			
a. Individual Features <sup>/2/</sup> (cont'd)			
(12) Call Screen - each line <sup>/1/</sup>	RR	\$4.65	CCB
(13) Call Trace - each activation <sup>/6/</sup>	RR	4.65	CALTR
(14) Caller ID <sup>/3/,/4/</sup>	RR	33.08 (I)	CNM
(15) Selective Blocking	NO	NO	NONE
(16) Complete Blocking	NO	NO	CNMBK
(17) Caller ID on Analog Centrex Lines - each line	\$5.70	7.12	CAL1D
(18) Anonymous Call Rejection	RR	17.55 (I)	CRE

/1/ Refer to Guidebook, Part 3, Section 1 for Service Charge application.

/2/ See C.8. preceding

/3/ See C.18. preceding.

/4/ See C.19. preceding.

/5/ See E.1. preceding.

/6/ See C.11. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	14.00 NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	7.50	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	14.50 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	7.50	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	15.00 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	7.50	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	15.30 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	7.50	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID	RR	15.30	CNM
- Anonymous Call Rejection	NO	NO	CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line	5.70	12.00	FG3RE
Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager - each line	5.70	9.00 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID	RR	15.60 (I)	CNM
- Anonymous Call Rejection	NO	NO	CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line	5.70	12.00	FG3RE
Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager - each line	5.70	10.80 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	17.20 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	13.00 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	19.80 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	16.25 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID	RR	21.80 (I)	CNM
- Anonymous Call Rejection	NO	NO	CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line	5.70	12.00	FG3RE
Unrestricted - each line	5.70	12.00	FG3UN
(24) Privacy Manager - each line	5.70	19.50 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	25.10 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	24.40 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	30.00 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	36.00 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	30.00 NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	40.00 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	31.50 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager - each line	5.70	44.00 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>	
Custom Calling Services <sup>/2/</sup> (cont'd)				
a. Individual Features <sup>/1/</sup> (cont'd)				
(19)	Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20)	Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21)	Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	31.50 NO	CNM CRE
(22)	Call Waiting ID - each line	5.70	3.00	NWL
(23)	Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24)	Privacy Manager <sup>/4/</sup> - each line	5.70	44.00	PVM (C)

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/4/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

/5/ clean-up to add footnote

(N)/5/  
(N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	33.08 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager <sup>/4/</sup> - each line	5.70	48.40 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/4/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/1/</sup>, except Semi-Public service as stated in Regulation C.17. preceding. (cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate Business</u>	<u>USOC</u>
Custom Calling Services <sup>/2/</sup> (cont'd)			
a. Individual Features <sup>/1/</sup> (cont'd)			
(19) Caller ID on PBX lines - each line	\$5.70	\$7.12	CAL1D
(20) Caller ID on Dedicated CUSTOM 8 Service - each line	5.70	7.12	CAL1D
(21) Anonymous Call Rejection with Caller ID <sup>/3/</sup> - Caller ID - Anonymous Call Rejection	RR NO	38.04 (I) NO	CNM CRE
(22) Call Waiting ID - each line	5.70	3.00	NWL
(23) Call Transfer Disconnect Restricted - each line Unrestricted - each line	5.70 5.70	12.00 12.00	FG3RE FG3UN
(24) Privacy Manager <sup>/4/</sup> - each line	5.70	55.66 (I)	PVM

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ There is no charge for Anonymous Call Rejection when the customer also subscribes to Caller ID service.

/4/ Frozen/Grandfathered for business customers: Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>2</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd)

Custom Calling Services<sup>1,2,3,4,5,6</sup> (cont'd)

b. Feature Packages

- (1) Feature Packages consisting of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Busy Call Forwarding Extended, Call Return and Call Screen.

Monthly Rate

Business - each line

Two Feature Package.....0% less than\*

Three Feature Package.....10% less than\*

Four Feature Package..... 10% less than\*

Five or more Feature Package.....10% less than\*

\* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

Nonrecurring Charge

- each line

RR

/1/ See C.3. preceding.  
 /2/ See C.8. preceding.  
 /3/ Refer to Guidebook, Part 3, Section 1 for Service Charge Application.  
 /4/ See B.2.a. preceding.  
 /5/ See E.1. preceding.  
 /6/ See C.15. and C.16. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding. (cont'd) (C)

Custom Calling Services<sup>/1/ /2/ /3/ /4/ /5/ /6/</sup> (cont'd) (C)

b. Feature Packages

- (1) Feature Packages consisting of two, three, four, five or more features selected from Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling-8<sup>/7/</sup>, Priority Ringing, Repeat Dialing, Select Call Forwarding, Busy Call Forwarding, Delayed Call Forwarding, Busy Call Forwarding Extended, Call Return and Call Screen. (C)

Monthly Rate

Business - each line

Two Feature Package.....0% less than\*

Three Feature Package.....10% less than\*

Four Feature Package..... 10% less than\*

Five or more Feature Package.....10% less than\*

\* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

Nonrecurring Charge

- each line

RR

/1/ See C.3. preceding.

/2/ See C.8. preceding.

/3/ Refer to Guidebook, Part 3, Section 1 for Service Charge Application.

/4/ See B.2.a. preceding.

/5/ See E.1. preceding.

/6/ See C.15. and C.16. preceding.

/7/ Frozen/Grandfathered for business customers: Speed Calling 8, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates and charges are added to the rates and charges for associated service or equipment (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding Custom Calling Services

- b. Feature Packages

- (2) Pacific Bell Saver Packs<sup>SM 1</sup>

Pacific Bell Saver Packs are discounted pricing plan offerings that are based on a combination of Custom Calling Services. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

The Power Pack Saver Pack (Power Pack)<sup>1</sup> consists of Caller ID plus 5-9 Custom Calling Services selected from the following qualifying features:

- |                                    |                            |
|------------------------------------|----------------------------|
| - Busy Call Forwarding             | - Priority Ringing         |
| - Call Forwarding                  | - Repeat Dial              |
| - Call Return                      | - Select Call Forwarding   |
| - Call Screen                      | - Speed Calling-8          |
| - Call Waiting                     | - Speed Calling-30         |
| - Call Waiting ID                  | - Three-Way Calling        |
| - Delayed Call Forwarding          | - Privacy Manager          |
| - Remote Access to Call Forwarding | - Call Transfer Disconnect |

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. Rates and Charges (cont'd)**

The following monthly rates and charges are added to the rates and charges for associated service or equipment

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding

Custom Calling Services<sup>1</sup>

b. Feature Packages

(2) Pacific Bell Saver Packs<sup>SM 2</sup>

The Works Saver Pack (The Works)<sup>2</sup> consists of Caller ID plus 10 or more of the following qualifying features:

- |                           |                                    |
|---------------------------|------------------------------------|
| - Busy Call Forwarding    | - Priority Ringing                 |
| - Call Forwarding         | - Remote Access to Call Forwarding |
| - Call Return             | - Repeat Dial                      |
| - Call Screen             | - Select Call Forwarding           |
| - Call Waiting            | - Speed Calling-8                  |
| - Call Waiting ID         | - Speed Calling-30                 |
| - Delayed Call Forwarding | - Three-Way Calling                |
| - Privacy Manager         | - Call Transfer Disconnect         |

Business Preferred<sup>SM 2</sup> consists of the following four features:

- |                   |                                    |
|-------------------|------------------------------------|
| - Call Forwarding | - Remote Access to Call Forwarding |
| - Call Waiting    | - Three-Way Calling                |

/1/ See E.1. preceding.

/2/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates and charges are added to the rates and charges for associated service or equipment.

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service, except Semi-Public or Centrex Service and as stated in Regulation C.15. preceding 6.

Custom Calling Services<sup>1</sup> (Cont'd)

b. Feature Packages (Cont'd)

- (2) Pacific Bell Saver Packs<sup>SM 2</sup> (Cont'd)

Monthly Rate for each Saver Pack<sup>3</sup>

	Monthly Rate	NonRecurring Charge
Power Pack <sup>2</sup> - Rate per feature package <sup>4,5</sup> - Additional Discount	RR \$5.50	RR
The Works <sup>3</sup> - Rate per feature package <sup>4,5</sup> - Additional Discount	RR \$19.75	RR
Business Preferred <sup>SM 2</sup> - Rate per feature package <sup>5</sup> - Additional Discount	12.95 NO	RR

/1/ See E.1. preceding.

/2/ Frozen/Grandfathered Two Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/3/ Additional feature discount may apply for customers who qualify (see E.2.b.(1), preceding).

/4/ Rate as set forth in E.2.(b)(1) preceding.

/5/ The nonrecurring charge as set forth in Guidebook, Part 3, Section 1 will be waived for customers who retain a Saver Pack for a minimum of 6 months.

/6/ Pending CPUC Approval of Advice Letter No. 28473.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. Rates and Charges (cont'd)**

The following monthly rates and charges are added to the rates and charges for associated service or equipment (cont'd)

2. For all Individual Line Business Services and Private Branch Exchange Trunk Line Service<sup>2</sup>, except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding

Custom Calling Services<sup>1</sup> (cont'd)

- b. Feature Packages (cont'd)

- (2) Pacific Bell Saver Packs<sup>SM3</sup> (cont'd)

Monthly Rate for each Saver Pack<sup>4</sup>(cont'd)

This discount rate is applied only when all of the components of Saver Pack are in place at the time of billing for each individual line or trunk line. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date.

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full tariff rate.

/1/ See E.1. preceding

/2/ See C.8 preceding

/3/ Frozen/Grandfathered Two Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/4/: Additional feature discount may apply for customers who qualify (see E.2.b.(1), Sheet 442.74 preceding).

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

The following monthly rates and charges are added to the rates and charges for associated service or equipment (cont'd)

- 2. For all Individual Line Business Services and Private Branch Exchange Trunk Line Service<sup>/2/</sup>, except Semi-Public or Centrex Service and as stated in Regulation C.15 preceding (C)

Custom Calling Services<sup>/1/</sup> (cont'd) (C)

- b. Feature Packages (cont'd)

- (2) Pacific Bell Saver Packs<sup>SM/3/</sup> (cont'd) (C)

Monthly Rate for each Saver Pack<sup>/4/</sup> (cont'd) (C)

This discount rate is applied only when all of the components of Saver Pack are in place at the time of billing for each individual line or trunk line. The Saver Pack discount will be prorated for the time period between the order complete date and the customer's bill round date.

Saver Pack discounts will not be prorated if the customer cancels the service prior to their bill round date. However, the customer will receive prorated credit for each discontinued feature based on the full Guidebook rate. (C)

/1/ See E.1., preceding

/2/ See C.8., preceding

/3/ Frozen/Grandfathered Two Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/4/ Additional feature discount may apply for customers who qualify (see E.2.b.(1), preceding). (C)

(D)



**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding

Custom Calling Services<sup>2</sup> (cont'd)

**b. Feature Packages (cont'd)****(3) Feature Select****(a) Description**

Feature Select is a package of custom calling features available to business customers. Descriptions and Regulations for individual features are found in B. and C. preceding.

Feature Select consists of five (5) features selected from the following qualifying features:

Call Waiting  
Call Forwarding  
Remote Access to Call Forwarding  
Three-Way Calling  
Caller ID<sup>3</sup>  
Call Waiting ID<sup>3</sup>  
Repeat Dialing<sup>3</sup>  
Call Return<sup>3</sup>  
Speed Calling<sup>3</sup>  
Call Screen<sup>3</sup>

Feature Select is available to any business customer where at least five of the qualifying features are available.

Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select rate.

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ See C.15. and C.16. preceding.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)****E. Rates and Charges (cont'd)**

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding

Custom Calling Services<sup>2</sup> (cont'd)

- b. Feature Packages (cont'd)

- (3) Feature Select (cont'd)

- (b) Regulations

1. Feature Select is available on Measured Rate Service described in Guidebook, Part 5, Section 9.
      2. Feature Select is available on the customer's primary line or any additional lines.
      3. Usage Sensitive Custom Calling Charges are not included in the monthly subscription rate.
      4. All five (5) qualifying features must be purchased on the same line in order to qualify for the Feature Select rate.
      5. If the customer disconnects one or more of the qualifying features from their Feature Select package, the customer will be billed the tariff rates for the remaining component features.
      6. If the customer disconnects one or more qualifying features of the Feature Select package and replaces the disconnected features with other qualifying features, the customer will continue to be billed the Feature Select rate.
      7. If the customer subscribes to more than five of the qualifying features, the five features included in the Feature Select package will be those with the highest retail price. The lower priced features will be billed at their tariff rates. Any discounts available outside of the Feature Select package may apply to the additional features.

/1/ See C.8. preceding.

/2/ See E.1. preceding.

2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)

E. Rates and Charges (cont'd)

The following monthly rates are added to the rates and charges for associated service or equipment. (cont'd)

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding

Custom Calling Services<sup>2</sup> (cont'd)

b. Feature Packages (cont'd)

(3) Feature Select (cont'd)

(b) Regulations

- 1. Feature Select is available on Measured Rate Service described in Guidebook, Part 5, Section 9.
- 2. Feature Select is available on the customer's primary line or any additional lines.
- 3. Usage Sensitive Custom Calling Charges are not included in the monthly subscription rate.
- 4. All five (5) qualifying features must be purchased on the same line in order to qualify for the Feature Select rate.
- 5. If the customer disconnects one or more of the qualifying features from their Feature Select package, the customer will be billed the Guidebook rates for the remaining component features. (C)
- 6. If the customer disconnects one or more qualifying features of the Feature Select package and replaces the disconnected features with other qualifying features, the customer will continue to be billed the Feature Select rate.
- 7. If the customer subscribes to more than five of the qualifying features, the five features included in the Feature Select package will be those with the highest retail price. The lower priced features will be billed at their Guidebook rates. Any discounts available outside of the Feature Select package may apply to the additional features. (C)

/1/ See C.8. preceding

/2/ See E.1. preceding

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

Custom Calling Services<sup>2</sup>(cont'd)

b. Feature Packages (cont'd)

(3) Feature Select (cont'd)

(c) Monthly Rate for Feature Select<sup>3</sup>

<u>Monthly Rate</u>	<u>Non-Recurring Charge</u> <sup>4</sup>
\$15.00	No

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ Additional feature discounts in Guidebook, Part 7, Section 2.E.1; Part 7, Section 2, E.2.b. and A5.4.11,E.2.b.(1) do not apply to Feature Select.

/4/ Non-recurring charges associated with the individual features in the Feature Select package do not apply.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

Custom Calling Services<sup>2</sup>(cont'd)

b. Feature Packages (cont'd)

(3) Feature Select (cont'd)

(c) Monthly Rate for Feature Select<sup>3</sup>

<u>Monthly Rate</u>	<u>Non-Recurring Charge<sup>4</sup></u>
\$17.00 (l)	No

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ Additional feature discounts in Guidebook, Part 7, Section 2.E.1; Part 7, Section 2, E.2.b. and A5.4.11,E.2.b.(1) do not apply to Feature Select.

/4/ Non-recurring charges associated with the individual features in the Feature Select package do not apply.

**2. CUSTOM CALLING SERVICES - BUSINESS (cont'd)**

**E. Rates and Charges (cont'd)**

- 2. For all Individual Line Business Services, Private Branch Exchange Trunk Line Service<sup>1</sup>, except Semi-Public or Centrex service and as stated in Regulation C.15. preceding.

Custom Calling Services<sup>2</sup>(cont'd)

b. Feature Packages (cont'd)

(3) Feature Select (cont'd)

(c) Monthly Rate for Feature Select<sup>3</sup>

<u>Monthly Rate</u>	<u>Non-Recurring Charge<sup>4</sup></u>
\$19.00 (l)	No

/1/ See C.8. preceding.

/2/ See E.1. preceding.

/3/ Additional feature discounts in Guidebook, Part 7, Section 2.E.1; Part 7, Section 2, E.2.b. and A5.4.11,E.2.b.(1) do not apply to Feature Select.

/4/ Non-recurring charges associated with the individual features in the Feature Select package do not apply.

**3. COMMSTAR I****A. Description**

Commstar I is an optional telephone service arrangement of central office features furnished to individual line business and residence customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

**1. Basic Package Features - Commstar I (Single Line Service)<sup>1</sup>****Commstar I Call Forwarding**

Permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

**Commstar I Call Hold**

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

**Commstar I Three-Way Calling**

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

/1/ Includes Touch-Tone Calling Service. See Regulations B.13 following.

**3. COMMSTAR I (cont'd)**

**A. Description (cont'd)**

2. Optional Line Features - Commstar I (Single Line Service)

Commstar I Call Waiting

A tone burst is provided to a user on an existing call to indicate that another call is waiting.

Commstar I Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit a customer can dial up to 6 preprogrammed numbers.



**3. COMMSTAR I (cont'd)****B. Regulations**

1. The Company may furnish Commstar I where there is available central office equipment with the proper program updates as determined by the Company.
2. Commstar I is available on all individual business and residence access lines and public or semi-public service lines.
3. All Commstar I lines must be equipped for Touch-Tone signaling.
4. The quality of transmission for calls utilizing Commstar I Call Forwarding or Commstar I Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
5. A customer with a line equipped with Commstar I Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll applies to all forwarding calls that are answered at the forwarded to number.

**3. COMMSTAR I (cont'd)****B. Regulations (cont'd)**

6. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
7. The Company may discontinue the telephone service of a customer with Commstar I service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
8. Temporary Service is not offered with Commstar I service.
9. The limitation of the Company's liability is set forth in Guidebook, Part 2, Section 2.
10. Unless otherwise specifically stated in this tariff schedule, Commstar I, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Company will apply.
11. The Company is not responsible for incompatibility between Company provided service and customer provided terminal equipment wire, or cable beyond the Company's local loop demarcation point as set forth in Guidebook, Part 8, Section 8.

**3. COMMSTAR I (cont'd)**

**B. Regulations (cont'd)**

6. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
7. The Company may discontinue the telephone service of a customer with Commstar I service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
8. Temporary Service is not offered with Commstar I service.
9. The limitation of the Company's liability is set forth in Guidebook, Part 2, Section 2.
10. Unless otherwise specifically stated in this Guidebook or the Company's tariff schedule, Commstar I, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff and/or Guidebook schedules of the Company will apply. (C)  
|  
(C)
11. The Company is not responsible for incompatibility between Company provided service and customer provided terminal equipment wire, or cable beyond the Company's local loop demarcation point as set forth in Guidebook, Part 8, Section 8.

**3. COMMSTAR I (cont'd)****B. Regulations (cont'd)**

12. COMMSTAR I basic and optional features are not compatible with existing Custom Calling Services, described in Guidebook, Part 7, Section 4.
13. Reserved
14. Each customer is responsible for the COMMSTAR I basic features and optional line features on their individual access lines(s).
15. Reserved
16. On or after the effective date of Advice Letter No. 16198, the offering of Commstar I will only be furnished to residence customers as follows: to the same customer, on the same premises and supersedures. Additions, deletions or changes are prohibited.
17. Service Charges as set forth in Guidebook, Part 3, Section 1 will be waived for 90 days from the effective date of Advice Letter No. 16198 for residence customers wishing to change from Commstar I to individual Custom Calling Services.

/1/ Includes Touch-Tone Calling Service. See Regulations B.13. preceding.

**3. COMMSTAR I (cont'd)**

**C. Rates and Charges**

The rates and charges following are for COMMSTAR I only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

1. The following charges apply when establishing COMMSTAR I at the same time or subsequent to the associated exchange individual access line(s).

3. **COMMSTAR I (cont'd)**

**C. Rates and Charges**

1. cont'd

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
<u>Basic Features</u>			
- per line, residence <sup>1</sup>	\$ 14.25	\$ 7.79	MVR
- per line, business <sup>1</sup>	23.75	8.26	MVM
<u>Optional Line Features</u>			
COMMSTAR I Call Waiting			
- per line, residence	7.50	3.32	MVR CW
- per line, business	5.70	3.32	MVM CW
COMMSTAR I Speed Calling			
- per line, residence	7.50	4.75	MVR CD
- per line, business	5.70	4.75	MVM CD

/1/ Includes Touch-Tone Calling Service. See Regulations B.13 preceding.

3. **COMMSTAR I (cont'd)**

**C. Rates and Charges (cont'd)**

2. The following charges apply for changes in an established Commstar I single line service. Charges for addition of new lines are as shown in Guidebook, Part 7, Section 2 following.

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Changes from a Commstar I single line service to a Commstar II				
- per line <sup>2,3</sup>	\$23.75	\$9.50	RR	MVP
- per line <sup>2,4</sup>	NO	NO	RR	MVC

Changes from a Commstar II to a Commstar I Single Line Service				
- per line, residence <sup>2,3</sup>	NO	9.50	RR	MVR
- per line, residence <sup>2,4</sup>	NO	NO	RR	MVR
- per line, business <sup>2,3</sup>	23.75	NO	RR	MVM
- per line, business <sup>2,4</sup>	NO	NO	RR	MVM

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Addition of optional features <sup>1</sup>				
- per line	\$ 5.70	\$ 7.50	RR	NA
Change optional features <sup>1</sup>				
- per line	5.70	7.50	RR	NA

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Remove Commstar I line from an existing Commstar I Single Line Service		
- per line	\$ 5.70	NWCPS

- /1/ Use same monthly rate and USOC as shown in C.1., Optional Line Features, preceding.
- /2/ See C.1. preceding.
- /3/ Applicable before February 16, 1987.
- /4/ Applicable on and after February 16, 1987.

#### 4. COMMSTAR II

##### A. Description

Commstar II is an optional telephone service arrangement of central office features furnished to individual line business and residence customers wishing to combine a single exchange access line or up to thirty exchange access lines into Commstar II. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

##### 1. Basic Package Features<sup>1</sup>

###### Commstar II Intercom

Up to twenty-nine other lines can be dialed in the same Commstar II by dialing an access code followed by two digits. Two user locations with the same line number cannot access each other utilizing the Intercom feature.

###### Commstar II Call Hold

A call can be placed on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

###### Commstar II Call Pickup

A call can be answered which has been directed to another line in the Commstar II group. Additional call pickup groups are available on an optional basis.

###### Commstar II Call Transfer

Any established call can be transferred to another line within or outside the Commstar II. One person on the final connection must still be within the Commstar II.

###### Commstar II Three-Way Calling

A call in progress can be placed on hold and a second call completed while maintaining privacy from the first call. In addition, the user of a Commstar II equipped line may choose to add on the previously held call into a three-way conference.

/1/ See B.21, Regulations following.



**4. COMMSTAR II (cont'd)****A. Description (cont'd)**

## 2. Optional Line Features

## Commstar II Call Waiting

A tone burst is provided to a user on an existing call that another call is waiting.

## Commstar II Call Forwarding

All calls made to the subscribing line are automatically transferred to a different line, within or outside the Commstar II.

## Commstar II Busy Call Forwarding/Delay Call Forwarding

This feature automatically transfers incoming and intercom calls that encounter a busy line condition and/or a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing Commstar II equipped line to an alternate designated line within or outside the Commstar II group but within the same central office switch. Because of technical limitations, the actual number of ring cycles before a don't answer call is transferred may vary slightly from the preset value. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Changes to the feature must be requested from the Company.

## Commstar II Speed Calling

Allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit, a customer can dial up to 6 preprogrammed numbers.

## Commstar II Call Selection

Call Selection will allow a customer to determine which calls can be placed on the Commstar II lines. There are three offerings:

- A. Allows ZUM 1 and 2 (denies 7 and 10 digit toll, and ZUM 3)
- B. Allows ZUM 1, 2 and 3 (denies 7 and 10 digit toll)
- C. Allows ZUM 1, 2 and 3 and 7 digit toll (denies 10 digit toll)

**4. COMMSTAR II (cont'd)**

**A. Description (cont'd)**

3. Optional Group Features

Commstar II Distinctive Ringing

Allows a user to distinguish between incoming and intercom calls by providing distinctive ringing patterns. Commstar II lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting.

Commstar II /800 Service Access

Allows access to 800 Service by dialing a separate access line. The 800 Line(s) is not included in the maximum line capacity of the Commstar II.

Commstar II Features will continue to function in a normal manner when the 800 Line is in use.

800 service must terminate in the same central office and same switch as the local service common block.

Custom 800 Service

Custom 800 Service as set forth in Guidebook, Part 10, Section 1 may be provisioned on a Commstar II line. The Custom 800 line is not counted in the maximum 30 line capacity of the Commstar II. There are no nonrecurring charges associated with the provisioning of Custom 800 Service on the Commstar II line.

**4. COMMSTAR II (cont'd)****B. Regulations**

1. The Company may furnish Commstar II where there is available central office equipment with the proper program updates as determined by the Company.
2. Commstar II is available on all individual business and residence access lines other than public or semi-public service lines.
3. A customer or customers may choose to combine access lines located at different premises into a Commstar II. All access lines combined in Commstar II must be served by the same central office.
4. The combining of access lines carrying different classes of service designations into a Commstar II is permitted.
5. All Commstar II lines must be equipped for Touch-Tone signaling.
6. The quality of transmission for calls utilizing Commstar II Call Forwarding or Commstar II Three-Way Calling may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
7. Different customers may arrange to have their individual access lines combined in a Commstar II.

In the case where either of the optional features, Commstar II Speed Dialing or Commstar II Distinctive Ringing are ordered, an agreement must be reached between customers and Company as to which customer will be responsible for these particular features.

8. A customer with a line equipped with Commstar II Call Forwarding is responsible for the payment of any applicable charges for each completed call between the subscribing line and the forwarded to line. This charge for local, message unit, zone calling units or dial station toll applies to all forwarding calls that are answered at the forwarded to line station.

**4. COMMSTAR II (cont'd)****B. Regulations (cont'd)**

9. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
10. The Company may discontinue the telephone service of a customer with Commstar II service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
11. Temporary Service is not offered with Commstar II.
12. The limitation of the Company's liability is set forth in Guidebook, Part 2, Section 2.
13. A minimum of two (2) lines will be needed to establish a Commstar II.
14. Unless otherwise specifically stated in this tariff schedule, Commstar II, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff schedules of the Company will apply.
15. The Company is not responsible for incompatibility between Company provided service and customer-provided terminal equipment as set forth in Guidebook, Part 8, Section 8.
16. A control account is necessary with any Commstar II so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the customer(s) and the Company as to which customer will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Company.

**4. COMMSTAR II (cont'd)**

**B. Regulations (cont'd)**

- 9. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Schedule Cal.P.U.C. No. A2.1.11 prohibits interference of telephone service of another.
- 10. The Company may discontinue the telephone service of a customer with Commstar II service for nonpayment or noncompliance with other rules. Refer to Schedule Cal.P.U.C. No. A2.1.11.
- 11. Temporary Service is not offered with Commstar II.
- 12. The limitation of the Company's liability is set forth in Guidebook, Part 2, Section 2.
- 13. A minimum of two (2) lines will be needed to establish a Commstar II.
- 14. Unless otherwise specifically stated in this tariff schedule, Commstar II, access lines will be treated as Individual Line Business and/or Residence Service and all applicable tariff and/or Guidebook schedules of the Company will apply. (C)
- 15. The Company is not responsible for incompatibility between Company provided service and customer-provided terminal equipment as set forth in Guidebook, Part 8, Section 8.
- 16. A control account is necessary with any Commstar II so central office translations can be provided to activate the Intercom feature. An agreement must be reached between the customer(s) and the Company as to which customer will be designated as the control account. The customer of the control account is also responsible for handling order inquiries and maintenance problems with the Company. (C)

**4. COMMSTAR II (cont'd)**

**B. Regulations (cont'd)**

17. Reserved
18. COMMSTAR II basic and optional features are not compatible with existing Custom Calling Services described in Guidebook, Part 7, Section 4.
19. The optional features Call Waiting and Busy Call Forwarding/Delay Call Forwarding may not be provided on the same line for the COMMSTAR II.
20. Lines terminated in a COMMSTAR II only may not be equipped for hunting if Busy Call Forwarding/Delay Call Forwarding is provided.
21. Reserved
22. Each customer is responsible for the COMMSTAR II basic features and optional line features on their individual access lines(s).
23. Reserved
24. This schedule contains flexible charges for the monthly rates of COMMSTAR II\ Optional Line Features and Optional Group Features. The current rates will be set forth on the range basis following.

**4. COMMSTAR II (cont'd)**

**C. Rates and Charges**

The rates and charges following are for COMMSTAR II only and are in addition to the applicable service charges, monthly rates and non-recurring charges with which they are associated.

1. The following charges apply when establishing COMMSTAR II at the same time or subsequent to the associated exchange individual access line(s).

Nonrecurring Charges

The nonrecurring charge is dependent on the line size group of the COMMSTAR II being established. The charge decreases in relation to the increased group size.

4. **COMMSTAR II (cont'd)**

**C. Rates and Charges (cont'd)**

Applicable before February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Basic Features <sup>2</sup>			
7 to 10 - per line <sup>1</sup>	\$47.50	RR	MVC10
11 to 15 - per line <sup>1</sup>	35.15	RR	MVC15
16 to 30 - per line <sup>1</sup>	27.55	RR	MVC30

Applicable on and after February 16, 1987:

Basic Features <sup>2</sup>	<u>Nonrecurring Charge</u>		<u>Monthly Rate</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
First 2 to 10 - per line <sup>1,3</sup>	\$33.25	\$14.25	\$8.26	\$7.79	MVC10
First 11 to 15 - per line <sup>1,3</sup>	23.75	14.25	8.26	7.79	MVC15
First 16 to 30 - per line <sup>1,3</sup>	14.25	14.25	8.26	7.79	MVC30

/1/ See B.17., Regulation preceding.

/2/ See B.21., Regulation preceding.

/3/ The system structure is 10 MVC10 followed by 5 MVC15 followed by 15 MVC30.



4. **COMMSTAR II (cont'd)**

**C. Rates and Charges (cont'd)**

	<u>Nonrecurring Charges</u>		<u>Monthly Rates</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
2. Optional Line Features <sup>1</sup>					
Call Waiting - per line	\$3.80	\$3.80	\$1.90	\$1.90	MVCCW
Call Forwarding - per line	3.80	3.80	1.90	1.90	MVCCF
Busy Call Forwarding/Delay Call Forwarding - per line	3.80	3.80	1.90	1.90	MVCAA
Speed Calling - per line	3.80	3.80	1.90	1.90	MVCCD
Call Selection					
Allows ZUM 1 and 2 Local Calls (Denies 7 and 10 digit toll, ZUM 3) - per line	3.80	3.80	1.90	1.90	MVCS1
Allows ZUM 1 and 2 Local, ZUM 3 (denies 7 and 10 digit toll) - per line	3.80	3.80	1.90	1.90	MVCS2
Allows ZUM 1 and 2 Local, ZUM 3, and 7 digit toll (denies 10 digit toll) - per line	3.80	3.80	1.90	1.90	MVCS3

/1/ See B.24. preceding.

4. **COMMSTAR II (cont'd)**

**C. Rates and Charges (cont'd)**

	<u>Nonrecurring Charges</u>		<u>Monthly Rates</u>		<u>USOC</u>
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
3. Optional Group Features					
Distinctive Ringing					
- per group	\$ 3.80	\$ 3.80	\$4.75	\$4.75	MVCDR
Each additional call					
pick-up group <sup>1</sup>					
- per group	3.80	3.80	1.90	\$1.90	MVCCP
<u>Monthly Rates</u>					
800 Service/800 Service Access					
Intrastate					
- per 800 line,					
per system	19.00	19.00		NO	MVC8S
Interstate					
- per 800 line	19.00	19.00		NO	MVC8X
800 Service Access					
- per access code	38.00	38.00		NO	MVC2W
Universal Access					
800 Service Access					
- per 800 line	19.00	19.00		NO	MVC8U

/1/ See B.24. preceding.

4. **COMMSTAR II (cont'd)**

**C. Rates and Charges (cont'd)**

4. The following charges apply for changes in an established Commstar II.

Applicable before February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Changes from a Premiere 6 system to a Commstar II			
7 to 10 - per line <sup>1</sup>	RR	RR	MVC10
11 to 15 - per line <sup>1</sup>	RR	RR	MVC15
16 to 30 lines - per line <sup>1</sup>	RR	RR	MVC30

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Addition of optional features - per line <sup>2</sup>	\$5.70	\$7.50	RR	NA
Change optional features, - per line <sup>2</sup>	5.70	7.50	RR	NA

Applicable on and after February 16, 1987:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Changes from a Premiere <sup>6</sup> or Commstar I System to a Commstar II			
- Existing lines	NO	RR	NA
First 2 to 10 lines- per line <sup>1</sup>	RR	RR	MVC10
Next 11 to 25 lines- per line <sup>1</sup>	RR	RR	MVC15
Next 16 to 30 lines- per line <sup>1</sup>	RR	RR	MVC30

	<u>Nonrecurring Charges</u>		<u>Monthly Rate</u>	<u>USOC</u>
	<u>Business</u>	<u>Residence</u>		
Addition of optional features - per line <sup>2</sup>	\$3.80	\$3.80	RR	NA
Change optional features, - per line <sup>2</sup>	3.80	3.80	RR	NA

/1/ See C.1., Basic Features preceding for rates.

/2/ See C.2. and 3., Optional Features preceding for monthly rate and USOC.

4. **COMMSTAR II (cont'd)**

C. **Rates and Charges (cont'd)**

5. Miscellaneous change charge will apply, other than the service charges specified in 4. preceding, in the following examples:

	<u>Nonrecurring Charge</u>	<u>USOC</u>
Remove Commstar II lines from an existing system - per line	NO	NWCPS
Changes to Busy Call Forwarding/Delay Call Forwarding as specified by the customer - per line	\$5.70	NWCPS
Changes in the intercom designation code associated with Commstar II intercom, - per line	\$5.70	NWCPS
Changes to remove and reestablish control account - per line	\$5.70	NWCPS

6. Where measured service exchange individual access lines are combined in a Commstar II, message charges are not applicable to calls completed utilizing the Commstar II Intercom feature.
7. Service charges associated with establishing Commstar II because of the availability of facilities are not applicable to the following changes:
- a. Telephone number changes.
  - b. Changes of class, type or grade of residence service from flat rate to measured service.
  - c. Changes from rotary to Touch-Tone service.

8. Message Waiting Indicator

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- associated with Forwarded Call Information Service - per line <sup>1</sup>	RR	RR	EMW

/1/ Rates, charges and regulations apply as shown in Guidebook, Part 7, Section 3.

**5. USAGE SENSITIVE CUSTOM CALLING SERVICES****A. Description of Service**

Usage Sensitive Custom Calling Services (USCCS) allows customers to use Custom Calling Features Call Return (\*69)<sup>2</sup>, Repeat Dialing (\*66)<sup>2</sup>, and Three-Way Calling<sup>1</sup> on a pay-per-use basis. Customers are charged for each successful activation of the feature. If the call is completed, any toll charges incurred will continue to apply and be billed separately.

For Call Return and Repeat Dialing, a successful activation is defined as an attempt by the Company's central office switches to ring the called party's line. A completed call is not guaranteed. Charges are incurred for utilizing the feature in an attempt to complete a call and not for completion of the call itself. Charges will not be assessed if call setup results in a busy condition (the called line remains busy for the entire 30-minute activation period). Additional charges will not be assessed when the calling party reactivates or deactivates the feature to the same number within the 30-minute activation period.

For Three-Way Calling, a successful activation occurs when the three-way connection is made. Charges will not be assessed if call setup results in a busy condition.

The functionality of the features do not differ from the existing features offered on a subscription basis as described in Guidebook, Part 7, Section 2. Custom Calling Services-Residence and Guidebook, Part 7, Section 2 Custom Calling Services-Business.

**B. Regulations**

1. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are not available to customers with the following types of lines: Centrex, Multiparty Farmer Lines, Coin and Coinless Pay Phones, Hotel/Motel and Hospital Lines, Manual and Direct Connections, Private Branch Exchange (PBX) Trunk Line Service, lines served from some Remote Switching Systems, 900, 976, 800 lines and data access lines. Call Return and Repeat Dialing will only operate when both the caller and the call recipient are served from capable switches and within the same serving LATA.

/1/ Usage Sensitive Three-Way Calling will not be available (implemented) until April 1, 1998. Customers will be able to use Usage Sensitive Three-Way Calling, free of charge, during the month of March where facilities and operating conditions permit.

/2/ The features may be activated from rotary dial telephones by dialing 1169 for Call Return and 1166: for Repeat Dialing.

**5. USAGE SENSITIVE CUSTOM CALLING SERVICES (cont'd)****B. Regulations (cont'd)**

2. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling may not be provided with cellular service.
3. For Call Return, Repeat Dialing and Three-Way Calling, a monthly cap of 8 successful activations for each feature will be applicable to each residence line. Business lines will not have a monthly cap.
4. Usage Sensitive Call Return and Repeat Dialing are only available to Personal ISDN and Business ISDN provided from a 5ESS switch type. Centrex ISDN is excluded from feature availability.

Usage Sensitive Three-Way Calling is not available to ISDN customers.

5. Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling are available on residential and small business access lines where facilities and operating conditions permit. The customer is not required to order the features unless they wish to subscribe to the features as a monthly service at the rates and charges shown in Guidebook, Part 7, Section 2 Custom Calling Services-Residence and Guidebook, Part 7, Section 2 Custom Calling Services-Business.
6. The Company shall, upon request from the customer, provide blocking of the Usage Sensitive Call Return, Repeat Dialing and Three-Way Calling features free of charge. Customers may request blocking by calling their respective business office.
7. Each customer is obligated to pay the applicable service charge for the removal of blocking from their telephone line(s) as shown in C.4., following.
8. The Company shall make a one-time adjustment for charges incurred per account if it is established that, (1) the customer did not know a charge applied per activation of the features, (2) the activations were made by a minor child and the calls were made without parental consent, (3) the calls were not authorized by the customer of record or (4) the customer inadvertently activates the feature. The customer of record must request an adjustment within 60 days of the bill date on the bill in question. The customer will be informed of the blocking option at the time of the adjustment.

5. USAGE SENSITIVE CUSTOM CALLING SERVICES (cont'd)

C. Rates and Charges

	<u>ACTIVATION CHARGE</u>	
1. Call Return <sup>2</sup>		
- each activation, residence	\$1.99	
- each activation, business	1.99	
2. Repeat Dialing <sup>2</sup>		
- each activation, residence	1.99	
- each activation, business	1.99	
3. Three-Way Calling <sup>2</sup>		
- each activation, residence	1.99	
- each activation, business	1.99	
	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
4. Removal of blocking option <sup>3</sup>		
- each residence line	\$7.50	UNBLK
- each business line	5.70	UNBLK

/1/ The activation charge is applied to each successful activation of the feature. (See definition of successful activation under Description of Service in A. preceding.)

/2/ A monthly cap of 8 successful activations is applicable to each residence line.

/3/ The service charge for unblocking a residence and business access line will not be charged if the unblocking is requested at the time the customer orders one or more Custom Calling Services on a subscription basis.

5. USAGE SENSITIVE CUSTOM CALLING SERVICES (cont'd)

C. Rates and Charges

	<u>ACTIVATION CHARGE<sup>1</sup></u>	
1. Call Return		
- each activation, residence <sup>2</sup>	\$3.00	(l)
- each activation, business	3.00	(l)
2. Repeat Dialing		
- each activation, residence <sup>2</sup>	1.99	
- each activation, business	1.99	
3. Three-Way Calling		
- each activation, residence <sup>2</sup>	3.00	(l)
- each activation, business	3.00	(l)
	<u>NONRECURRING CHARGE</u>	<u>USOC</u>
4. Removal of blocking option <sup>3</sup>		
- each residence line	\$7.50	UNBLK
- each business line	5.70	UNBLK

/1/ The activation charge is applied to each successful activation of the feature. (See definition of successful activation under Description of Service in A. preceding.

/2/ A monthly cap of 8 successful activations is applicable to each residence line.

/3/ The service charge for unblocking a residence and business access line will not be charged if the unblocking is requested at the time the customer orders one or more Custom Calling Services on a subscription basis.