

1. DIGITAL DATA OVER VOICE (DIGITAL DOV)

A. DESCRIPTION

1. DEFINITIONS

CHANNEL

The term "Channel" denotes a path (or paths) for electrical communication between two or more customer premises or Company offices.

DATA/VOICE MULTIPLEXER (DVM)

A device which enables digital data and analog voice signals to be transmitted simultaneously over one physical channel.

LOCAL LOOP

The term "Local Loop" denotes a physical connection, including drop, between the customer or user premises and the Company serving central office.

2. SERVICE

a. Basic Service

Digital Data Over Voice (Digital DOV) is a service that transports a synchronous or asynchronous digital data signal over the local loop of a single party measured business exchange telephone service line and allows for the simultaneous transmission of both digital data signals and analog voice signals. A Data/Voice Multiplexer (DVM) provided by and maintained by the Company in the Company's Central Office is connected to the local loop of the customer's single party measured business exchange telephone line. The service is available with a fixed transmission speed of either 2.4 or 9.6 Kbps. Customer provided equipment (CPE) allows the service to accept either synchronous or asynchronous digital data. The CPE converts asynchronous digital data into a synchronous format for transmission on the Company's local loop.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

A. DESCRIPTION (cont'd)

2. SERVICE (cont'd)

b. Sub-rate Multiplexing Service

This service allows the customer to sub-rate multiplex Digital DOV data lines at a serving Central Office. Only digital DOV lines served by the same Central Office can be multiplexed together and the Digital DOV lines must be of the same transmission speed. Up to 20 lines at 2.4 Kbps and 5 lines at 9.6 Kbps can be sub-rate multiplexed. The sub-rate multiplexed output is a 56 Kbps signal that is transported through the Advanced Digital Network (ADN). A 56 Kbps ADN line carries the aggregated Digital DOV data lines to the destination customer premises, where CPE de-multiplexes the data lines.

Digital DOV service is provided on a 24 hour Basis. Digital DOV utilizes standards as described in the following Technical Publications:

PUB L-780080-PB "Service Description and Interface Requirements for Data Over Voice to Pacific Bell Data Services."

Bellcore Technical Advisory TA-TSY-000280, "Digital Cross-Connect System (DCS) requirements and Objectives for the Sub-Rate Data Cross-Connect (SRDC) feature."

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS

1. AVAILABILITY OF SERVICE

- a. Digital DOV will be furnished within each Service Area where facilities and operating conditions permit.
- b. The local loop furnished as a part of the single party measured business exchange telephone service line must be a two-wire loop start, must be provisioned via non-loaded copper facilities, may contain only one Bridge Tap section of less than 2,000 feet, and must not exceed 15,000 feet in length.

2. HIGH VOLTAGE PROTECTION

Company exchange and private line services extending to electric power generating stations, co-generating stations, substations, distributing power station locations, and other similar locations may require special equipment to isolate or neutralize Ground Potential Rise (GPR) and/or induced voltage caused by faults in the electric power system.

Regulations, Rates and Charges for this service are in Guidebook, Part 8, Section 8.

3. USE OF SERVICE

- a. The customer must provide information regarding the intended use of the service sufficient to permit the Company to furnish and maintain the service ordered and assure that Guidebook regulations are followed.
- b. Unlawful Use

The services furnished under this Guidebook shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS (cont'd)

4. CONNECTION OF SERVICE

a. CUSTOMER TELEPHONE SERVICE

The customer or user must maintain single party measured business exchange telephone service which terminates at his or her premises in order to be served by Digital DOV service. Digital DOV service is not available with Centrex, PBX, Coin, COPT, 800 Services, 900, 976, Foreign Exchange, Residence, Flat-Rate or Dedicated services. In the event the customer or user's telephone service is terminated for any reason, Digital DOV service will also be terminated.

b. CUSTOMER PROVIDED EQUIPMENT

The customer or user is responsible for all premises wiring beyond the Company demarcation point. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment provided by the customer or user as specified in California Guidebook Part 8, Section 8. The CPE requirement for Digital DOV service is described as follows:

1. Basic Service

The customer or user shall provide a compatible DVM and standard EIA RS232 interface which will be located at the premises served by the single party measured business exchange telephone service. Some DVMs have toggle switches for selecting either synchronous or asynchronous digital data input. To aid both the customer and the Company in maintaining the correct switch position, the customer orders this service as either synchronous or asynchronous.

2. Sub-rate Multiplexing Service

This service requires a CPE sub-rate multiplexer at the customer premises where the ADN line terminates. The CPE sub-rate multiplexer must comply with Bellcore Technical Advisory TA-TSY-000280 except when the ADN line is carried to the terminating premises on a T-1 (1.544 Mbps) line. The Digital DOV lines at the originating customer premises use the same CPE described in 2.a. Basic Service preceding.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS (cont'd)

4. CONNECTION OF SERVICE

a. CUSTOMER TELEPHONE SERVICE

The customer or user must maintain single party measured business exchange telephone service which terminates at his or her premises in order to be served by Digital DOV service. Digital DOV service is not available with Centrex, PBX, Coin, COPT, 800 Services, 900^{1/}, Foreign Exchange, Residence, Flat-Rate or Dedicated services. In the event the customer or user's telephone service is terminated for any reason, Digital DOV service will also be terminated.

(C)

b. CUSTOMER PROVIDED EQUIPMENT

The customer or user is responsible for all premises wiring beyond the Company demarcation point. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment provided by the customer or user as specified in California Guidebook Part 8, Section 8. The CPE requirement for Digital DOV service is described as follows:

1. Basic Service

The customer or user shall provide a compatible DVM and standard EIA RS232 interface which will be located at the premises served by the single party measured business exchange telephone service. Some DVMs have toggle switches for selecting either synchronous or asynchronous digital data input. To aid both the customer and the Company in maintaining the correct switch position, the customer orders this service as either synchronous or asynchronous.

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This service requires a CPE sub-rate multiplexer at the customer premises where the ADN line terminates. The CPE sub-rate multiplexer must comply with Bellcore Technical Advisory TA-TSY-000280 except when the ADN line is carried to the terminating premises on a T-1 (1.544 Mbps) line. The Digital DOV lines at the originating customer premises use the same CPE described in 2.a. Basic Service preceding.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

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1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS (cont'd)

4. CONNECTION OF SERVICE (cont'd)

c. DATA TRANSPORT

1. Basic Service

Data transport is point to point; both end points must be served by a single Central Office. Each end point requires Digital DOV service from the customer premises to the serving Central Office. A packet switching network¹ service which provides for routing of packets of digital information on digital transmission facilities must be obtained by the customer or user. One of the end points will terminate at the premises of a packet switching network¹ provider. The customer subscribes to Digital DOV service for the end point from the customer premises to the serving Central Office; the packet switching network service¹ provider subscribes to Digital DOV for the other end point from its premises to that same serving Central Office.

2. Sub-Rate Multiplexing Service

The output of the sub-rate multiplexing service is connected to a 56 Kbps ADN line. ADN provides the Transport of the aggregated Digital DOV lines from the originating serving Central Office to the destination customer premises. The ADN line requires the Secondary Channel optional feature except when carried on a T-1 (1.544 Mbps) circuit to the destination customer premises. No other ADN features are supported by Digital DOV. When ordering the ADN line the customer must also order either a 10 or 20 slot multiplexer for 2.4 Kbps service, or 5 slot mux for 9.6 Kbps service. There is no additional charge for the multiplexer. The customer orders a new ADN line, with one of these multiplexers, each time the multiplexer slots are at capacity or the customer wishes to change between the types of multiplexers. This service does not require a packet switching service¹.

Nothing contained in this Guidebook shall be construed as establishing any agency agreement, partnership or joint venture between the Company and any public packet switching provider¹.

/1/ Frozen/Grandfathered Service effective October 12, 2004. See General Regulations, Schedule Cal. P.U.C. No. A2.1.2, A.4.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS (cont'd)

5. VIOLATION OF REGULATIONS

See Guidebook, Part 8, Section 8.

6. RESPONSIBILITY OF THE CUSTOMER

- a. Digital DOV is available under this Guidebook for use in connection with terminal equipment provided by a customer or user. The operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Company. Such use is subject to further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company services. Upon notice from the Company that the equipment provided by a customer or user is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- b. The customer shall be responsible for placing all orders and payment of all charges for service(s) offered herein.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

B. REGULATIONS (cont'd)

7. RESPONSIBILITY OF THE COMPANY

Provisions concerning the Company limitations of liability are set forth in Guidebook, Part 2, Section 2.

The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communication systems provided by a customer or user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Company shall not be responsible for:

- a. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or
- b. The reception of signals by such equipment or system, or
- c. Damage to terminal equipment or communications systems provided by a customer or user due to testing.

8. VISIT CHARGE

The customer or user shall be responsible for payment of a visit charge, as set forth in Guidebook, Part 3, Section 1 for visits by the Company to the premises of the customer or user where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer or user.

1. DIGITAL DATA OVER VOICE (DIGITAL DOV) (cont'd)

C. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with Digital Data Over Voice service.

1. BASIC SERVICE - DATA/VOICE MULTIPLEXER

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>USOC</u>
-Per line			
-DVM set for Synchronous Transmission			
2.4 Kbps	\$14.25	\$189.98	DVES2
9.6 Kbps	28.50	189.98	DVES9
-DVM set for Asynchronous Transmission			
2.4 Kbps	14.25	189.98	DVEA2

2. SUB-RATE MULTIPLEXING SERVICE

-Per line			
-DVM set for Synchronous Transmission			
2.4 Kbps	14.25	189.98	DVMS2
9.6 Kbps	28.50	189.98	DVMS9
-DVM set for Asynchronous Transmission			
2.4 Kbps	14.25	189.98	DVMA2
9.6 Kbps	28.50	189.98	DVMA9
-Per Sub-rate Multiplexing Service			
10 Slot Mux (2.4 Kbps)		NO	SRM21
20 Slot Mux (2.4 Kbps)		NO	SRM22
5 Slot Mux (9.6 Kbps)		NO	SRM95

2. ACCESS ADVANTAGE PLUS

A. BASIC DESCRIPTION

Access Advantage Plus is a channelized (1.544 Mbps) high capacity service that delivers up to 24 channels of DS0 level data/and or exchange voice connecting service. The service is provided as point to point from the Digital Cross Connect (DCS) equipped serving central office to the customer premises. Access Advantage Plus is only offered to a customer designated premises; it is not offered to a carrier point of presence (POP).

If the channelized high capacity transport service will be used in connection with interstate traffic (greater than 10%)¹, the Access Advantage Plus transport must be provided and purchased from the Company's Tariff Federal Communications Commission No. 1, Section 33. Rules and Regulations for the Access Transport Plus interstate transport is set forth in FCC No. 1, Section 33.

1. The following voice services are available with Access Advantage Plus:

- a. Access Advantage Plus Individual/Multi-Line Business Service as set forth in Guidebook, Part 6, Section 7.
- b. Access Advantage Plus Private Branch Exchange (PBX) as set forth in Guidebook, Part 6, Section 7.
- c. Access Advantage Plus Direct-In-Dialing (DID) as set forth in Guidebook, Part 6, Section 7.
- d. Access Advantage Plus Centrex Service as set forth in Guidebook, Part 6, Section 7 except for the Centrex Services listed below which are not available:
 - Airport Intercommunicating Service (AIS)
 - Call Center Manager (CCM)
 - CenPath
 - Centrex Management Service (CMS/CCRS)
 - Dormitory Service
 - DMS-100 Attendant Consoles
 - Electronic Business Sets (EBS)
 - Message Waiting Lamp Indication
 - ISDN
 - Centrex IS
 - Basic Rate ISDN
 - Primary Rate ISDN

/1/ As set forth in the Company's Tariff Federal Communications Commission No. 1, Section 2.3.16,(B).

2. ACCESS ADVANTAGE PLUS (cont'd)

A. BASIC DESCRIPTION (cont'd)

2. The following data services can be accessed by Access Advantage Plus:

- a. Advanced Digital Network (ADN) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.2.8; at rates specified in 175-T, Section 7.5.3.
- b. Voice Grade Service (VG) as set forth in Schedule Cal. P.U.C. No. 175-T, Section 7.5.3 (VG 32,33,& 36).

2. ACCESS ADVANTAGE PLUS (cont'd)

B. DEFINITIONS

Definitions in this section are in addition to definitions set forth in Guidebook, Part 2, Rule No. 1 and FCC 1, Section 33.

1. Channelized - Denotes the multiplexing of the 1.544 Mbps facility into 24 voice grade channels for connection to other services.
2. Access Advantage Plus Transport - Denotes the channelized 1.544 Mbps facility (intrastate or interstate) between a customer premises and the serving office for that location.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS

1. The rules and regulations in this section are in addition to rules and regulations set forth in California Guidebook Part 2, Section 2 and Schedule CAL.P.U.C. NO. 175-T.
 - a. Customer provided equipment must be compatible with Access Advantage Plus as specified in Technical Publication Publ 0780059-PB/NB. It shall be the responsibility of the customer to ensure the compatibility of customer-provided equipment or systems that are used in conjunction with this service, and the operating characteristics of such equipment or systems shall not interfere with any services offered by the Company.
 - b. When the customer's serving wire center is not equipped with Digital Cross Connect (DCS) and/or the Frame Relay switch is not located in the wire center that serves the customer location, the Company will route the traffic from the serving wire center to the nearest wire center where the digital cross connect and/or Frame Relay switch is located.
 - c. Digital Cross Connects are available at Company locations identified in the National Exchange Carrier Association Inc. Tariff FCC No. 4.
 - d. The customer of record for Access Advantage Plus must be the customer of record for the services offered with Access Advantage Plus. Joint use as described in California Guidebook Part 4, Section 5 does not apply.
 - e. Acceptance Testing (ACAT) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.1.8,(A) and (B) in addition to the testing services and rates as set forth in Schedule Cal.P.U.C. No. 175-T, Section 13.3.5 are applicable to Access Advantage Plus.
 - f. If the Company has reason to believe that permitting the commencement or continuation of Access Advantage Plus in this tariff schedule is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its other services to its customers, the Company may refuse to provide or may discontinue providing such service.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

- g. The customer has exclusive responsibility and control over the content, quality and characteristics of services such as data transmittal, graphics or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
- h. Listing Regulations as set forth in Guidebook, Part 12, Section 1 are applicable to the voice services specified with Access Advantage Plus.
- i. Limitations of liability for Access Advantage Plus are subject to the regulations specified in Guidebook Part 2, Section 2.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

2. AVAILABILITY

- a. Access Advantage Plus is only available where facilities and operating conditions permit as determined by the Company. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Schedule 175-T, Section 15 shall apply.
- b. Provisioning of any service that connects to Access Advantage Plus is subject to the availability and operational limitations of the facilities.
- c. Access Advantage Plus and connecting services are only offered to the Company's end user customer.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

3. RATE REGULATIONS

Access Advantage Plus may be ordered on a month-to-month basis or under the Term Pricing Plan (TPP). The TPP provides the customer the option of choosing either a one-, two- or three-year initial service period.

a. Term Pricing Plan (TPP)

1. For customers that subscribe to a 1, 2 or 3-year Term Pricing Plan, the monthly rates in effect at the time the service is installed will not increase during the payment plan period.
2. Any decrease in TPP monthly recurring rates will be passed on to customers who participate in an applicable TPP.
3. Non-recurring charges for the installation of Access Advantage Plus on a 3-year TPP are waived.
4. Non-recurring charges on voice and data services as set forth in D6.6 that connect to a 3-year TPP Access Advantage Plus will be waived. These charges will be waived if service is installed anytime within the 3-year TTP.
5. Non-recurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3-year Term Pricing Plan. These charges will be waived when service is installed anytime within the 3-year TPP.

b. Termination Liability

For Term Pricing Plans (e.g., 1, 2, and 3-year plans) discontinued prior to the end of their Payment Plan period, a Termination Liability Charge will apply as follows:

1. For Access Advantage Plus service term agreements which become effective on or after December 10, 2004, the termination charge will be:

In addition to any unpaid special construction or non-recurring charges (excluding waived charges), customer's termination liability for cancellation of any Access Advantage Plus service agreement shall be equal to fifty percent (50%) of all recurring charges for the same remaining months of the customer's term.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

3. RATE REGULATIONS

Access Advantage Plus may be ordered on a month-to-month basis or under the Term Pricing Plan (TPP). The TPP provides the customer the option of choosing either a one-, two-^{/1/} or three-year^{/1/} service period. (C)
(C)

a. Term Pricing Plan (TPP)

1. For customers that subscribe to a 1, 2^{/1/} or 3^{/1/}-year Term Pricing Plan, the monthly rates in effect at the time the service is installed will not increase during the payment plan period. (C)

2. Any decrease in TPP monthly recurring rates will be passed on to customers who participate in an applicable TPP. (D)
(D)

3. Non-recurring charges on voice and data services as set forth in F., that connect to a 3-year TPP Access Advantage Plus will be waived. These charges will be waived if service is installed anytime within the 3-year TTP. (C)

4. Non-recurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3-year Term Pricing Plan. These charges will be waived when service is installed anytime within the 3-year TPP. (C)

b. Termination Liability

For Term Pricing Plans (e.g., 1, 2^{/1/}, and 3^{/1/}-year plans) discontinued prior to the end of their Payment Plan period, a Termination Liability Charge will apply as follows: (C)

(D)
(D)

In addition to any unpaid special construction or non-recurring charges (excluding waived charges), customer's termination liability for cancellation of any Access Advantage Plus service agreement shall be equal to fifty percent (50%) of all recurring charges for the same remaining months of the customer's term.

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

3. RATE REGULATIONS (cont'd)

b. Termination Liability (cont'd)

2. For Access Advantage Plus service term agreements in effect prior to December 10, 2004, the termination charge will be:

(1) For TPPs discontinued prior to the end of the first year of the TPP period, the customer will be liable for 75% of the total monthly charges for the unexpired portion of the first year of service. As applicable, the customer will also be liable for 70% of the second year, and 60% of the third year of the total monthly charges for any remaining portion of the Term Pricing Plan.

(2) For TPPs discontinued after the first year of the TPP period, the customer will be liable for 70% of the total monthly charges for the next 12 month period of the TPP and 60% as applicable for any remaining portion of the TPP.

c. Renewal for Term Pricing Plan

1. At the end of the TPP, the customer may renew, for any TPP in effect, without a new nonrecurring charge being applied, as long as the physical serving arrangement is not changed, or the customer may continue service at the original rate, on a month-to-month basis, up to one full year after the original TPP ends.

2. At the end of an extended service period, the customer's service will be billed under the tariffed month-to-month rates in effect at the time the extended service period expires unless the customer negotiates a new TPP initial service period or terminates service.

d. Change of the 1, 2, or 3-Year Term Pricing Plan

1. The customer has the option at any time to change their current payment plan to a longer payment plan (e.g. 1 year to 3 year) without any Termination Liability Charges applicable to the current TPP and without new nonrecurring charges applicable to the new longer payment plan, as long as all other aspects of the service and facilities remain unchanged. In addition, the new TPP the customer chooses begins on the service order completion date and is treated as a new TPP period.

2. Customers may change to a shorter TPP by paying the associated Termination Liability Charges with the original TPP. The rates that will apply will be the current rates in effect for the TPP ordered. However, no new nonrecurring charges will apply.

3. If a customer requests an existing TPP to be converted to a month-to-month basis at any time prior to the expiration of the initial service period or extended service period, termination charges will apply.

2. ACCESS ADVANTAGE PLUS (cont'd)

C. GENERAL REGULATIONS (cont'd)

3. RATE REGULATIONS (cont'd)

b. Termination Liability (cont'd)

(D)

(D)

c. Renewal for Term Pricing Plan^{/1/}

(C)

(D)

(D)

At the end of the service period, the customer's service will be billed under the month-to-month rates in effect at the time the service period expires unless the customer negotiates a new TPP service period or terminates service.

(C)

(C)

d. Change of the 1, 2^{/1/}, or 3-Year^{/1/} Term Pricing Plan

(C)

(D)

(D)

1. Customers may change to a shorter TPP by paying the associated Termination Liability Charges with the original TPP. The rates that will apply will be the current rates in effect for the TPP ordered. However, no new nonrecurring charges will apply.

(C)

2. If a customer requests an existing TPP to be converted to a month-to-month basis at any time prior to the expiration of the service period, termination charges will apply.

(C)

(C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year.

(N)

(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

D. TECHNICAL SPECIFICATIONS

Technical specifications for Access Advantage Plus are set forth in Technical Reference Pub L0780059-PB/NB, Access Advantage Plus will use Bipolar with B8Zero Substitution Line Coding (B8ZS) and Extended Superframe Format (ESF).

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED

SERVICE DESCRIPTIONS

1. Access Advantage Plus Individual/Multi-Line Business Service

Access Advantage Plus Individual/Multi-Line Business Line Service is a business measured service either single or multi-line which interconnect to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Individual/Multi-line Business Service are subject to the rules and regulations set forth in Guidebook, Parts 2 and 4.
- b. The features available with this service are set forth in California Guidebook, Part 4, Section 2, Part 7, Section 2, and Part 20, Section 7.
- c. Non-recurring charges for installation of Access Advantage Plus Individual/Multi-Line Business Service for Access Advantage Plus 3 year TPP Plan are waived. These charges will be waived when service is installed during anytime within the 3 year TPP.
- d. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Individual/Multi-Line Business for Access Advantage Plus 3 year TPP Plan will be waived. These charges will be waived when service is installed during anytime within the 3 year TPP.

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED

SERVICE DESCRIPTIONS

1. Access Advantage Plus Individual/Multi-Line Business Service

Access Advantage Plus Individual/Multi-Line Business Line Service is a business measured service either single or multi-line which interconnect to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Individual/Multi-line Business Service are subject to the rules and regulations set forth in Guidebook, Parts 2 and 4.
- b. The features available with this service are set forth in California Guidebook, Part 4, Section 2, Part 7, Section 2, and Part 20, Section 7.
- c. Non-recurring charges for installation of Access Advantage Plus Individual/Multi-Line Business Service for Access Advantage Plus 3 year^{/1/} TPP Plan are waived. These charges will be waived when service is installed during anytime within the 3 year^{/1/} TPP. (C)
(C)
- d. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Individual/Mullet-Line Business for Access Advantage Plus 3 year^{/1/} TPP Plan will be waived. These charges will be waived when service is installed during anytime within the 3 year^{/1/} TPP. (C)
(C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
|
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

2. Access Advantage Plus Private Branch Exchange Trunk Line Service

Access Advantage Plus Private Branch Exchange Trunk Line Service is a PBX trunk that interconnects to the Access Advantage Plus transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus PBX service is subject to the rules and regulations as set forth in Guidebook, Part 2, Section 2, and Part 4, Section 1 at rates specified in Guidebook, Part 6, Section 7.
- b. The features available with this service are set forth in Guidebook, Part 4, Section 1; at rates specified in Guidebook, Part 4, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus PBX Trunk Line Service for Access Advantage Plus 3 year TPP Plan are waived. These charges will be waived when service is installed anytime within the 3 year TPP.
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus PBX Trunk Line Service for Access Advantage Plus 3 year TPP Plan will be waived. These charges will be waived when service is installed anytime within the 3 year TPP.

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

2. Access Advantage Plus Private Branch Exchange Trunk Line Service

Access Advantage Plus Private Branch Exchange Trunk Line Service is a PBX trunk that interconnects to the Access Advantage Plus transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus PBX service is subject to the rules and regulations as set forth in Guidebook, Part 2, Section 2, and Part 4, Section 1 at rates specified in Guidebook, Part 6, Section 7.
- b. The features available with this service are set forth in Guidebook, Part 4, Section 1; at rates specified in Guidebook, Part 4, Section 2.
- c. Non-recurring charges for installation of Access Advantage Plus PBX Trunk Line Service for Access Advantage Plus 3 year^{/1/} TPP Plan are waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP. (C)
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus PBX Trunk Line Service for Access Advantage Plus 3 year^{/1/} TPP Plan will be waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP. (C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

3. Access Advantage Plus Direct-In-Dialing (DID)

Access Advantage Plus Direct-In-Dialing will be available only to Access Advantage Plus PBX trunks which interconnect to the Access Advantage Plus Transport.

- a. Access Advantage Plus DID is subject to the rules and regulation as set forth in Guidebook, Part 2, Section 2, and Part 4, Section 1; at rates specified in Guidebook Part 6, Section 7.
- b. The features available with this service are set forth in Guidebook Part 4 Section 2; at rates specified in Guidebook, Part 6, Section 1.
- c. Non-recurring charges for installation of Access Advantage Plus DID for Access Advantage Plus 3 year TPP Plan is waived. These charges will be waived when service is installed anytime within the 3 year TPP.
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus DID service for Access Advantage Plus 3 year TPP Plan will be waived when service is installed anytime within the 3 year TPP.

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

3. Access Advantage Plus Direct-In-Dialing (DID)

Access Advantage Plus Direct-In-Dialing will be available only to Access Advantage Plus PBX trunks which interconnect to the Access Advantage Plus Transport.

- a. Access Advantage Plus DID is subject to the rules and regulation as set forth in Guidebook, Part 2, Section 2, and Part 4, Section 1; at rates specified in Guidebook Part 6, Section 7.
- b. The features available with this service are set forth in Guidebook Part 4 Section 2; at rates specified in Guidebook, Part 6, Section 1.
- c. Non-recurring charges for installation of Access Advantage Plus DID for Access Advantage Plus 3 year^{/1/} TPP Plan is waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP. (C)
- d. Non-recurring charges associated with the installation of the Hunting feature on Access Advantage Plus DID service for Access Advantage Plus 3 year^{/1/} TPP Plan will be waived when service is installed anytime within the 3 year^{/1/} TPP. (C)

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/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)

|
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

4. Access Advantage Plus Centrex

Access Advantage Plus Centrex interconnects to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Centrex is subject to the rules and regulations as set forth in Guidebook, Part 2, Section 2, and Part 5, Section 1 and rates specified in Guidebook, Part 6, Section 7.
- b. The features available with Access Advantage Plus Centrex are set forth in Guidebook, Part 5, Section 1, except for the following Centrex features which are not available:
 - Airport Intercommunication Service (AIS)
 - Call Center Manager (CCM)
 - Centrex Management Service (CMS/CCRS)
 - Dormitory Service
 - DMS-100 Attendant Consoles
 - Electronic Business Sets (EBS)
 - Message Waiting Lamp Indication
 - ISDN
 - Centrex IS
 - Basic Rate ISDN
 - Primary Rate ISDN
- c. Alternate Serving Office Arrangement is not available with Access Advantage Plus.
- d. Non-recurring charges for installation of Access Advantage Plus Centrex service for Access Advantage Plus 3 year TPP Plan are waived. These charges will be waived when service is installed anytime within the 3 year TPP.

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

4. Access Advantage Plus Centrex

Access Advantage Plus Centrex interconnects to the Access Advantage Plus Transport which terminates on the CPE at the customer premise and can only be purchased with Access Advantage Plus.

- a. Access Advantage Plus Centrex is subject to the rules and regulations as set forth in Guidebook, Part 2, Section 2, and Part 5, Section 1 and rates specified in Guidebook, Part 6, Section 7.
- b. The features available with Access Advantage Plus Centrex are set forth in Guidebook, Part 5, Section 1, except for the following Centrex features which are not available:

- Airport Intercommunication Service (AIS)
- Call Center Manager (CCM)
- Centrex Management Service (CMS/CCRS)
- Dormitory Service
- DMS-100 Attendant Consoles
- Electronic Business Sets (EBS)
- Message Waiting Lamp Indication
- ISDN
 - Centrex IS
 - Basic Rate ISDN
 - Primary Rate ISDN

c. Alternate Serving Office Arrangement is not available with Access Advantage Plus.

d. Non-recurring charges for installation of Access Advantage Plus Centrex service for Access Advantage Plus 3 year^{/1/} TPP Plan are waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP.

(C)
(C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year.

(N)
|
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

4. Access Advantage Plus Centrex (cont'd)

- e. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Centrex service for Access Advantage Plus 3 year TPP Plan will be waived. These charges will be waived when service is installed anytime within the 3 year TPP.

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

4. Access Advantage Plus Centrex (cont'd)

- e. Non-recurring charges associated with installation of the Hunting feature on Access Advantage Plus Centrex service for Access Advantage Plus 3 year^{/1/} TPP Plan will be waived. These charges will be waived when service is installed anytime within the 3 year^{/1/} TPP. (C)
(C)

/1/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
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(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

E. SERVICES OFFERED (cont'd)

SERVICE DESCRIPTIONS (cont'd)

5. The following data services can be accessed by Access Advantage Plus:

- a. Advanced Digital Network (ADN) as set forth in Schedule Cal.P.U.C. No 175-T, Section 7.2.8; at rates specified in 175-T, Section 7.5.3.
- b. Voice Grade Service (VG) as set forth in Schedule Cal.P.U.C. No. 175-T, Section 7.5.3 (VG 32, 33,& 36).

2. ACCESS ADVANTAGE PLUS (cont'd)

F. ORDERING OPTIONS

1. GENERAL

This section sets forth the regulations and order related charges for Access Advantage Plus orders.

These charges are in addition to other applicable charges as set forth in other sections of this Guidebook and the Company's Tariff Federal Communications Commission No. 1, Section 33. Access Advantage Plus allows specific data and exchange voice services to be connected at DS0 levels to a channelized (1.544 Mbps) high capacity facility.

- a. The customer shall provide all information necessary for the Company to provide and bill for the requested service. In addition to the order information required, the customer must also provide:
 - Customer name and premises address(es).
 - Billing name and address (when different from customer name and address).
 - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- b. Customers purchasing Access Advantage Plus and the connecting services must be customers purchasing the service for their own use.
- c. Access Advantage Plus must be ordered with B8ZS and ESF signaling capabilities.

2. ACCESS ADVANTAGE PLUS (cont'd)

F. ORDERING OPTIONS (cont'd)

2. SERVICE DATE CHANGE CHARGE

Access Advantage Plus order dates for the installation of new services or migration of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied.

If the service date is changed to an earlier date, and the Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Company that Expedited Order Charges as set forth in C.1. following apply. Such charges will apply in addition to the Service Date Change Charge.

If the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

A Service Date change Charge will apply on a per order, per occurrence basis for each service date changed as specified in Schedule Cal.P.U.C. No. 175-T, Section 5.2.2.

2. ACCESS ADVANTAGE PLUS (cont'd)

F. ORDERING OPTIONS (cont'd)

3. ORDER MODIFICATIONS

a. Expedited Order Charge

When placing an Access Advantage Plus order, the customer may request an expedited service date. A customer may also request an earlier service date on a pending Access Advantage Plus order. If the Company determines that service can be provided to meet the requested service date and that additional labor cost or extraordinary costs are required the customer will be notified and will be provided with an estimate of the additional charges involved. Such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Company will, upon authorization from the customer to incur the additional labor charges and to bill the customer for such charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in Schedule Cal.P.U.C. No. 175-T, Section 13.2.6.

To develop, determine and bill the customer the extraordinary costs which may be involved, the special construction terms and conditions as set forth in Schedule Cal.P.U.C. No. 175-T, Section 15 will be used by the Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Schedule Cal.P.U.C. No. 175-T, Section 15.

When the request for expediting occurs subsequent to the issuance of the Access Advantage Plus order, a Service Date Change Charge as set forth in B. preceding also applies.

Any Expedited Order Charges in excess of 10% over the estimate of the additional charges shall not be billed.

b. Cancellation of an Access Advantage Plus Order

1. A customer may cancel an Access Advantage Plus order for the installation of service on any date prior to the service date. The cancellation date is the date the Company received written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer is unable to accept Access Advantage Plus within 30 calendar days of the original service date, the customer has the choice of the following options:

- The Access Advantage Plus order shall be cancelled and charges set forth in b.(3)(b) following will apply; or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Advantage Plus order.

2. ACCESS ADVANTAGE PLUS (cont'd)

F. ORDERING OPTIONS (cont'd)

3. ORDER MODIFICATIONS (cont'd)

b. Cancellation of an Access Advantage Plus Order (cont'd)

2. When a customer cancels an Access Advantage Plus order for the installation of service, a Cancellation Charge will apply as follows:

- (a) Installation is considered to have started when the Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.
- (b) Where the customer cancels an Access Advantage Plus order prior to the start of installation of Access Advantage Plus facilities, no charges shall apply.
- (c) Where installation of Access Advantage Plus facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.
 - (1) The charge for the minimum period of Access Advantage Plus ordered by the customer (Recurring and Nonrecurring charges).
 - (2) A charge equal to the costs incurred in such installation, less estimated net salvage. Such charge will include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (d) When a customer cancels an Access Advantage Plus order for the installation of service, a Cancellation Charge will apply as follows
 - In no event will cancellation charges be applied until the customer is notified of such charges. Cancellation charges as set forth in (3)(b) preceding are determined from the last critical date completed. Such dates are provided to the customer on the firm order confirmation at the time the order is placed.
- (e) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (f) If the Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding e.g., acts of God, government requirements, work stoppages and civil commotions), the customer may cancel the Access Advantage Plus order without incurring cancellation charges.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES

1. ACCESS ADVANTAGE PLUS TRANSPORT

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>
Access Advantage Plus Transport	\$2,500.00	\$525.00	TMEAA
<u>Term Pricing Plan</u>			
1 Year Rate Term Pricing Plan	1,000.00	500.00	FPAF1
2 Year Rate Term Pricing Plan	500.00	425.00	FPAF2
3 Year Rate Term Pricing Plan	None	350.00	FPAF3

2. NONRECURRING CHARGES

Access Advantage Plus Individual Line Business Service	\$40.00 ¹	None	1AS
Access Advantage Plus Multi-line Business Service	40.00 ¹	None	1MA
Access Advantage Plus PBX Trunks - manual or combination trunk line	40.00 ¹	None	TMM
- out only trunk line	40.00 ¹	None	TMR
- in only trunk line	40.00 ¹	None	TMX
Access Advantage Plus DID Trunks	40.00 ¹	None	TMC
Access Advantage Plus Centrex - station line	40.00 ¹	None	RXG
- extension line	40.00 ¹	None	RXQ

3. MONTHLY CHARGES

a. Access Advantage Plus Centrex - station line	None	\$8.55	RXG
- extension line	None	8.55	RXQ

/1/ Non-recurring charges for the connecting voice services will be waived at anytime while the customer is on a 3 year Term Pricing Plan for the Access Advantage Plus Transport.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES

1. ACCESS ADVANTAGE PLUS TRANSPORT

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>
Access Advantage Plus Transport	\$2,500.00	\$525.00	TMEAA
<u>Term Pricing Plan</u>			
1 Year Rate Term Pricing Plan	1,000.00	500.00	FPAF1
2 Year Rate Term Pricing Plan ^{/2/}	500.00	425.00	FPAF2 (C)
3 Year Rate Term Pricing Plan ^{/2/}	None	350.00	FPAF3 (C)

2. NONRECURRING CHARGES

Access Advantage Plus Individual Line Business Service	\$40.00 ^{/1/}	None	1AS
Access Advantage Plus Multi-line Business Service	40.00 ^{/1/}	None	1MA
Access Advantage Plus PBX Trunks - manual or combination trunk line	40.00 ^{/1/}	None	TMM
- out only trunk line	40.00 ^{/1/}	None	TMR
- in only trunk line	40.00 ^{/1/}	None	TMX
Access Advantage Plus DID Trunks	40.00 ^{/1/}	None	TMC
Access Advantage Plus Centrex - station line	40.00 ^{/1/}	None	RXG
- extension line	40.00 ^{/1/}	None	RXQ

3. MONTHLY CHARGES

a. Access Advantage Plus Centrex - station line	None	\$8.55	RXG
- extension line	None	8.55	RXQ

/1/ Non-recurring charges for the connecting voice services will be waived at anytime while the customer is on a 3 year Term Pricing Plan for the Access Advantage Plus Transport.

/2/ Effective October 11, 2013, customers may not establish new term plans greater than 1 year for Access Advantage Plus service, and existing term plans may not be renewed or extended for a term greater than 1 year. (N)
|
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service

Access Advantage Plus is available in the exchanges listed below:

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Agoura ¹	Extd.	\$5.68	\$5.68	\$7.97
- Alhambra ¹	Extd.	5.68	5.68	7.97
- Alleghany	Extd.	5.68	5.68	7.97
- Alta ¹	Extd.	5.68	5.68	7.97
- Anaheim	Extd.	5.68	5.68	7.97
- Anderson	Extd.	5.68	5.68	7.97
- Angels Camp	Extd.	5.68	5.68	7.97
- Annapolis	Local	5.68	5.68	7.97
- Antioch	Extd.	5.68	5.68	7.97
- Aptos ¹	Extd.	5.68	5.68	7.97
- Arcadia	Extd.	5.68	5.68	7.97
- Arcata ¹	Extd.	6.28	6.28	8.57
- Arlington ¹	Extd.	5.68	5.68	7.97
- Arroyo Grande	Extd.	8.43	8.43	10.72
- Arvin	Extd.	13.68	13.68	15.97
- Atascadero	Extd.	5.68	5.68	7.97
- Atwater	Extd.	5.68	5.68	7.97
- Auburn	Extd.	5.68	5.68	7.97
- Main and North DAs				
- Avalon	Local	5.68	5.68	7.97
- Avenal	Local	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Baker	Local	\$ 5.68	\$5.68	\$7.97
- Bakersfield				
- Main and South DAs	Extd.	6.28	6.28	8.57
- North DA	Local	5.68	5.68	7.97
- Bangor ¹	Extd.	5.68	5.68	7.97
- Belvedere	Extd.	5.68	5.68	7.97
- Benicia	Extd.	5.68	5.68	7.97
- Ben Lomond ¹	Extd.	5.68	5.68	7.97
- Beverly Hills	Extd.	5.68	5.68	7.97
- Big Butte	Extd.	15.18	15.18	17.47
- Biggs	Extd.	5.68	5.68	7.97
- Big Sur ¹	Extd.	28.13	28.13	30.42
- Bishop Ranch	Extd.	5.68	5.68	7.97
- Blairsden	Extd.	5.68	5.68	7.97
- Blue Lake	Extd.	8.28	8.28	10.57
- Bodega Bay	Extd.	5.68	5.68	7.97
- Boonville	Extd.	9.68	9.68	11.97
- Borrego	Local	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Boulder Creek	Extd.	\$ 9.68	\$9.68	\$11.97
- Bradley	Extd.	12.03	12.03	14.32
- Brawley	Extd.	8.28	8.28	10.57
- Glamis RIA	Extd.	8.28	8.28	10.57
- Brea ¹	Extd.	5.68	5.68	7.97
- Bridgeville	Extd.	5.68	5.68	7.97
- Buena Park ¹	Extd.	5.68	5.68	7.97
- Burbank ¹	Extd.	5.68	5.68	7.97
- Burbank and Sun Valley DAs				
- Burrel	Extd.	15.18	15.18	17.47
- Butte City	Extd.	5.68	5.68	7.97
- Calexico	Extd.	5.68	5.68	7.97
- Calipatria	Extd.	5.68	5.68	7.97
- Calistoga	Extd.	5.68	5.68	7.97
- Cambria	Local	5.68	5.68	7.97
- Campbell ¹	Extd.	5.68	5.68	7.97
- Campo	Local	5.68	5.68	7.97
- Camptonville	Extd.	5.68	5.68	7.97
- Canoga Park ¹	Extd.	5.68	5.68	7.97
- Capistrano Valley ¹	Extd.	5.68	5.68	7.97
- Carmel	Extd.	6.98	6.98	9.27
- Carmel Valley	Extd.	12.43	12.43	14.72
- Carrisa Plains	Local	5.68	5.68	7.97
- Caruthers	Extd.	9.68	9.68	11.97
- Castroville	Extd.	5.68	5.68	7.97
- Cayucos	Extd.	12.03	12.03	14.32
- Challenge	Local	5.68	5.68	7.97
- Chico	Local	5.68	5.68	7.97
- Chowchilla	Extd.	5.68	5.68	7.97
- Chualar	Extd.	5.68	5.68	7.97
- Chula Vista ¹	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Clayton ¹	Extd.	\$ 5.68	\$5.68	\$7.97
- Clearlake Oaks	Local	5.68	5.68	7.97
- Cloverdale	Local	5.68	5.68	7.97
- Clovis	Extd.	5.68	5.68	7.97
- Coalinga	Local	5.68	5.68	7.97
- Cobb Mountain	Extd.	5.68	5.68	7.97
- Colton	Extd.	5.68	5.68	7.97
- Compton ¹	Extd.	5.68	5.68	7.97
- Compton and Gardena DAs				
- Concord ¹	Extd.	5.68	5.68	7.97
- Corning ¹	Extd.	5.68	5.68	7.97
- Corona ¹	Extd.	5.68	5.68	7.97
- Coronado ¹	Extd.	5.68	5.68	7.97
- Corte Madera ¹	Extd.	5.68	5.68	7.97
- Cottonwood	Extd.	9.68	9.68	11.97
- Coulterville	Local	5.68	5.68	7.97
- Crockett ¹	Extd.	5.68	5.68	7.97
- Crows Landing ¹	Extd.	5.68	5.68	7.97
- Culver City ¹	Extd.	5.68	5.68	7.97
- Cypress ¹	Extd.	5.68	5.68	7.97
- Danville ¹	Extd.	5.68	5.68	7.97
- Davis	Extd.	5.68	5.68	7.97
- Death Valley	Local	5.68	5.68	7.97
- Emigrant Pass RIA		5.68	5.68	7.97
- Scotty's RIA		5.68	5.68	7.97
- Stovepipe RIA		5.68	5.68	7.97
- Delano	Extd.	5.68	5.68	7.97
- Del Mar	Extd.	5.68	5.68	7.97
- Del Rey	Extd.	5.68	5.68	7.97
- Dinuba	Extd.	5.68	5.68	7.97
- Dixon	Extd.	5.68	5.68	7.97
- Downieville	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Dublin-San Ramon ¹	Extd.	\$5.68	\$5.68	\$7.97
- Dulzura ¹	Extd.	5.68	5.68	7.97
- Dunnigan	Extd.	12.03	12.03	14.32
- Dunsmuir	Extd.	5.68	5.68	7.97
- Earlimart	Extd.	5.68	5.68	7.97
- East Bay ¹	Extd.	5.68	5.68	7.97
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs				
- East Contra Costa ¹	Extd.	5.68	5.68	7.97
- Edwards	Extd.	12.03	12.03	14.32
- El Cajon ¹	Extd.	5.68	5.68	7.97
- El Centro	Extd.	7.13	7.13	9.42
- El Monte ¹	Extd.	5.68	5.68	7.97
- El Segundo ¹	Extd.	5.68	5.68	7.97
- El Sobrante-Pinole ¹	Extd.	5.68	5.68	7.97
- Elk	Extd.	19.18	19.18	21.47
- Elk Creek	Local	5.68	5.68	7.97
- Encinitas ¹	Extd.	5.68	5.68	7.97
- Escalon	Extd.	5.68	5.68	7.97
- Escondido ¹	Extd.	5.68	5.68	7.97
- Esparto	Local	9.68	9.68	11.97
- Eureka	Extd.	9.28	9.28	11.57
- Fairfield-Suisun	Extd.	5.68	5.68	7.97
- Fair Oaks ¹	Extd.	5.68	5.68	7.97
- Fallbrook ¹	Extd.	5.68	5.68	7.97
- Felton	Extd.	5.68	5.68	7.97
- Fillmore	Extd.	5.68	5.68	7.97
- Firebaugh	Local	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Folsom ¹	Extd.	\$5.68	\$5.68	\$7.97
- Fontana	Extd.	5.68	5.68	7.97
- Forestville	Extd.	5.68	5.68	7.97
- Fort Bragg	Extd.	5.68	5.68	7.97
- Fortuna	Extd.	8.43	8.43	10.72
- Fremont-Newark ¹	Extd.	5.68	5.68	7.97
- Greenleaf, Main and Oliver Das				
- French Gulch	Extd.	9.68	9.68	11.97
- Fresno	Extd.	6.28	6.28	8.57
- Fullerton ¹	Extd.	5.68	5.68	7.97
- Galt	Extd.	5.68	5.68	7.97
- Garden Grove ¹	Extd.	5.68	5.68	7.97
- Gazelle	Extd.	12.03	12.03	14.32
- Georgetown	Extd.	5.68	5.68	7.97
- Gerber	Extd.	5.68	5.68	7.97
- Geyserville	Extd.	5.68	5.68	7.97
- Glendale ¹	Extd.	5.68	5.68	7.97
- Gonzales	Extd.	12.03	12.03	14.32
- Grass Valley	Extd.	5.68	5.68	7.97
- Main and South Das		5.68	5.68	7.97
- Greenfield	Extd.	5.68	5.68	7.97
- Tassajara RIA		5.68	5.68	7.97
- Grenada	Extd.	5.68	5.68	7.97
- Gridley	Extd.	5.68	5.68	7.97
- Groveland	Extd.	5.68	5.68	7.97
- Cherry Valley RIA		5.68	5.68	7.97
- Gualala	Extd.	7.63	7.63	9.92
- Guerneville	Extd.	5.68	5.68	7.97
- Gustine	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Half Moon Bay	Extd.	\$5.68	\$5.68	\$7.97
- Hanford	Extd.	5.68	5.68	7.97
- Harbison-Alpine ¹	Extd.	5.68	5.68	7.97
- Hawthorne ¹	Extd.	5.68	5.68	7.97
- Hayward ¹	Extd.	5.68	5.68	7.97
- Healdsburg	Extd.	9.68	9.68	11.97
- Herald	Extd.	5.68	5.68	7.97
- Hercules-Rodeo ¹	Extd.	5.68	5.68	7.97
- Highland	Extd.	5.68	5.68	7.97
- Hollister	Extd.	5.68	5.68	7.97
- Holtville	Extd.	5.68	5.68	7.97
- Homewood	Extd.	5.68	5.68	7.97
- Hopland	Extd.	9.68	9.68	11.97
- Hornbrook	Extd.	9.68	9.68	11.97
- Hughson	Extd.	5.68	5.68	7.97
- Huron	Local	5.68	5.68	7.97
- Hydesville	Extd.	12.03	12.03	14.32
- Ignacio	Extd.	5.68	5.68	7.97
- Imperial	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Inglewood ¹	Extd.	\$5.68	\$5.68	\$7.97
- Inverness	Extd.	5.68	5.68	7.97
- Ione	Extd.	5.68	5.68	7.97
- Irvine ¹	Extd.	5.68	5.68	7.97
- Jackson	Extd.	6.98	6.98	9.27
- Jacumba	Local	5.68	5.68	7.97
- Jamestown	Extd.	5.68	5.68	7.97
- Julian	Local	5.68	5.68	7.97
- Kelseyville	Extd.	5.68	5.68	7.97
- King City	Extd.	6.38	6.38	8.67
- Kingsburg	Extd.	5.68	5.68	7.97
- Knights Ferry	Extd.	5.68	5.68	7.97
- La Crescenta ¹	Extd.	5.68	5.68	7.97
- Lafayette ¹	Extd.	5.68	5.68	7.97
- La Honda	Extd.	5.68	5.68	7.97
- La Jolla ¹	Extd.	5.68	5.68	7.97
- Lake Berryessa	Local	5.68	5.68	7.97
- Lakeport	Extd.	5.68	5.68	7.97
- La Mesa	Extd.	5.68	5.68	7.97
- Laton	Extd.	5.68	5.68	7.97
- Lebec	Local	5.68	5.68	7.97
- Le Grand	Extd.	9.68	9.68	11.97
- Lemoore	Extd.	5.68	5.68	7.97
- Lewiston	Extd.	5.68	5.68	7.97
- Lincoln	Extd.	5.68	5.68	7.97
- Live Oak	Extd.	5.68	5.68	7.97
- Livermore ¹	Extd.	5.68	5.68	7.97
- Lockeford	Extd.	5.68	5.68	7.97
- Lodi	Extd.	5.68	5.68	7.97
- Loleta	Extd.	5.68	5.68	7.97
- Lomita ¹	Extd.	5.68	5.68	7.97
- Los Altos ¹	Extd.	5.68	5.68	7.97
- Los Angeles ¹	Extd.	5.68	5.68	7.97
- DA's 1 thru 14				

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Los Banos	Local	\$5.68	\$5.68	\$7.97
- Los Molinos	Extd.	9.68	9.68	11.97
- Lower Lake	Local	5.68	5.68	7.97
- Loyalton	Local	5.68	5.68	7.97
- Madera	Local	5.68	5.68	7.97
- Martinez ¹	Extd.	5.68	5.68	7.97
- Marysville	Extd.	8.58	8.58	10.87
- Mendocino	Extd.	5.68	5.68	7.97
- Mendota	Local	5.68	5.68	7.97
- Michigan Bar	Local	5.68	5.68	7.97
- Merced	Extd.	6.28	6.28	8.57
- Meridian	Extd.	12.03	12.03	14.32
- Middletown	Extd.	5.68	5.68	7.97
- Millbrae ¹	Extd.	5.68	5.68	7.97
- Mill Valley ¹	Extd.	5.68	5.68	7.97
- Milton	Extd.	5.68	5.68	7.97
- Mira Loma ¹	Extd.	5.68	5.68	7.97
- Miranda	Local	5.68	5.68	7.97
- Moccasin	Extd.	5.68	5.68	7.97
- Modesto	Extd.	5.68	5.68	7.97
- Mojave	Local	5.68	5.68	7.97
- Mokelumne Hill	Extd.	5.68	5.68	7.97
- Montague	Extd.	5.68	5.68	7.97
- Montebello ¹	Extd.	5.68	5.68	7.97
- Monterey	Extd.	6.28	6.28	8.57
- Monte Rio	Extd.	5.68	5.68	7.97
- Moorpark ¹	Extd.	5.68	5.68	7.97
- Moraga ¹	Extd.	5.68	5.68	7.97
- Morro Bay	Extd.	5.68	5.68	7.97
- Moss Beach	Extd.	5.68	5.68	7.97
- Mountain Pass	Local	5.68	5.68	7.97
- Mountain View ¹	Extd.	5.68	5.68	7.97
- Mount Shasta	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Napa	Extd.	\$5.68	\$5.68	\$7.97
- National City	Extd.	5.68	5.68	7.97
- Nevada City	Extd.	5.68	5.68	7.97
- Graniteville RIA		5.68	5.68	7.97
- Newman	Extd.	5.68	5.68	7.97
- Newport Beach ¹	Extd.	5.68	5.68	7.97
- Nicasio	Extd.	5.68	5.68	7.97
- Nice	Extd.	5.68	5.68	7.97
- Nicolaus	Extd.	5.68	5.68	7.97
- Nipomo	Extd.	5.68	5.68	7.97
- North Hollywood ¹	Extd.	5.68	5.68	7.97
- Northridge	Extd.	5.68	5.68	7.97
- North San Juan	Extd.	5.68	5.68	7.97
- North Tahoe	Extd.	5.68	5.68	7.97
- Brockway and Tahoe City DAs				
- North Yuba	Extd.	15.18	15.18	17.47
- Oakdale	Extd.	5.68	5.68	7.97
- Oakview ¹	Extd.	5.68	5.68	7.97
- Occidental	Extd.	5.68	5.68	7.97
- Oceanside ¹	Extd.	5.68	5.68	7.97
- Carlsbad, Oceanside` and Pendleton DAs				
- Ocotillo	Extd.	12.03	12.03	14.32
- Ojai	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Orange ¹	Extd.	\$5.68	5.68	7.97
- Orange Cove ¹	Extd.	5.68	5.68	7.97
- Orinda ¹	Extd.	5.68	5.68	7.97
- Orland	Local	5.68	5.68	7.97
- Oroville	Local	5.68	5.68	7.97
- Pacifica ¹	Extd.	5.68	5.68	7.97
- Palmdale	Extd.			
- Agua Dulce DA		9.68	9.68	11.97
- Leona Valley DA		5.68	5.68	7.97
- Palmdale DA		5.68	5.68	7.97
- Palo Alto ¹	Extd.	5.68	5.68	7.97
- Paradise	Local	5.68	5.68	7.97
- Parlier	Extd.	5.68	5.68	7.97
- Pasadena ¹	Extd.	5.68	5.68	7.97
- La Canada and Pasadena DAs				
- Paskenta	Extd.	12.03	12.03	14.32
- Paso Robles	Extd.	5.68	5.68	7.97
- Pauma Valley	Extd.	12.03	12.03	14.32
- Pepperwood	Extd.	5.68	5.68	7.97
- Pescadero	Local	5.68	5.68	7.97
- Petaluma				
- Main DA	Extd.	8.43	8.43	10.72
- Swift DA	Extd.	9.68	9.68	11.97
- Pinecrest	Local	5.68	5.68	7.97
- Baker Station RIA		5.68	5.68	7.97
- Clark Fork RIA		5.68	5.68	7.97
- Dardanelle RIA		5.68	5.68	7.97
- Kennedy Meadows RIA		5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Pine Valley	Local	\$5.68	\$5.68	\$7.97
- Piru	Extd.	5.68	5.68	7.97
- Pismo Beach	Extd.	5.68	5.68	7.97
- Pittsburg ¹	Extd.	5.68	5.68	7.97
- Pittsburg West ¹	Extd.	5.68	5.68	7.97
- Pixley	Extd.	5.68	5.68	7.97
- Placentia ¹	Extd.	5.68	5.68	7.97
- Placerville	Local	5.68	5.68	7.97
- Kyburz, South and West DAs				
- Planada	Extd.	5.68	5.68	7.97
- Pleasant Grove	Extd.	5.68	5.68	7.97
- Pleasanton ¹	Extd.	5.68	5.68	7.97
- Plymouth	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Point Arena	Extd.	\$ 7.78	7.78	10.07
- Point Reyes	Extd.	5.68	5.68	7.97
- Porterville	Extd.	5.68	5.68	7.97
- Portola	Extd.	5.68	5.68	7.97
- Potter Valley	Extd.	9.68	9.68	11.97
- Poway	Extd.	5.68	5.68	7.97
- Quincy	Extd.	5.68	5.68	7.97
- Ramona	Extd.	5.68	5.68	7.97
- Rancho Bernardo ¹	Extd.	5.68	5.68	7.97
- Rancho Penasquitos ¹	Extd.	5.68	5.68	7.97
- Rancho Santa Fe	Extd.	5.68	5.68	7.97
- Rancho Viejo	Extd.	5.68	5.68	7.97
- Red Bluff	Extd.	6.28	6.28	8.57
- Redding	Extd.	7.78	7.78	10.07
- Redwood City ¹	Extd.	5.68	5.68	7.97
- Reseda	Extd.	5.68	5.68	7.97
- Rialto ¹	Extd.	5.68	5.68	7.97
- Richmond ¹	Extd.	5.68	5.68	7.97
- Richvale	Extd.	5.68	5.68	7.97
- Rio Dell ¹	Extd.	15.18	15.18	17.47
- Rio Linda	Extd.	5.68	5.68	7.97
- Riverbank	Extd.	5.68	5.68	7.97
- Riverdale ¹	Extd.	15.18	15.18	17.47
- Riverside	Extd.	5.68	5.68	7.97
- Rosamond	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Sacramento ¹	Extd.	\$5.68	\$5.68	\$7.97
- Main and North DAs				
- Saddleback Valley ¹	Extd.	5.68	5.68	7.97
- Saint Helena	Extd.	5.68	5.68	7.97
- Salinas	Extd.	6.38	6.38	8.67
- San Andreas	Extd.	5.68	5.68	7.97
- San Ardo	Extd.	12.03	12.03	14.32
- San Carlos-Belmont ¹	Extd.	5.68	5.68	7.97
- San Diego ¹	Extd.	5.68	5.68	7.97
- Linda Vista, Mira Mesa and San Diego DAs				
- San Francisco	Extd.	5.68	5.68	7.97
- Central, Juniper and Montrose- Evergreen DAs				
- San Jose ¹	Extd.	5.68	5.68	7.97
- North, West and South DAs				
- San Juan	Extd.	5.68	5.68	7.97
- San Lucas	Extd.	5.68	5.68	7.97
- San Luis Obispo	Extd.	6.98	6.98	9.27
- San Marcos ¹	Extd.	5.68	5.68	7.97
- San Martin	Extd.	5.68	5.68	7.97
- San Mateo ¹	Extd.	5.68	5.68	7.97
- San Pedro ¹	Extd.	5.68	5.68	7.97
- San Clemente Island RIA		5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- San Rafael ¹	Extd.	\$5.68	\$5.68	\$7.97
- Santa Ana ¹	Extd.	5.68	5.68	7.97
- Santa Clarita ¹	Local	5.68	5.68	7.97
- Newhall-Castaic and Saugus-Canyon Country DAs				
- Santa Cruz	Extd.	6.28	6.28	8.57
- Santa Margarita	Extd.	5.68	5.68	7.97
- Santa Rosa	Extd.	6.88	6.88	9.17
- Saratoga ¹	Extd.	5.68	5.68	7.97
- Saticoy ¹	Extd.	5.68	5.68	7.97
- Sausalito ¹	Extd.	5.68	5.68	7.97
- Sebastopol	Extd.	5.68	5.68	7.97
- Selma	Extd.	9.68	9.68	11.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service 1AS/1MA	PBX TMM/TMR/TMX	DID TMC
- Sequoia	Extd.	\$5.68	\$5.68	\$7.97
- Shafter	Extd.	5.68	5.68	7.97
- Shasta Lake	Extd.	15.18	15.18	17.47
- Shingle Springs	Extd.	5.68	5.68	7.97
- Shoshone	Local	5.68	5.68	7.97
- Valley Junction RIA		5.68	5.68	7.97
- Sierraville	Local	5.68	5.68	7.97
- Silverado ¹	Extd.	5.68	5.68	7.97
- Simi Valley ¹	Extd.	5.68	5.68	7.97
- Smartsville	Extd.	12.03	12.03	14.32
- Soda Springs	Local	5.68	5.68	7.97
- Soledad	Local	5.68	5.68	7.97
- Sonoma	Local	5.68	5.68	7.97
- Sonora	Extd.	5.68	5.68	7.97
- Juno and Main DAs				
- South Placer	Extd.	5.68	5.68	7.97
- South San Francisco ¹	Extd.	5.68	5.68	7.97
- South Tahoe	Extd.	5.68	5.68	7.97
- Springville	Extd.	5.68	5.68	7.97
- Stinson Beach-Bolinas	Extd.	5.68	5.68	7.97
- Stockton	Local	5.68	5.68	7.97
- Stonyford	Local	5.68	5.68	7.97
- Stratford	Extd.	5.68	5.68	7.97
- Sunnyvale ¹	Extd.	5.68	5.68	7.97
- Sunol ¹	Extd.	5.68	5.68	7.97
- Sutter Creek	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Tehachapi	Local	\$5.68	\$5.68	\$7.97
- Temescal Canyon ¹	Extd.	5.68	5.68	7.97
- Terra Bella	Extd.	5.68	5.68	7.97
- Thornton	Extd.	5.68	5.68	7.97
- Three Rivers	Extd.	5.68	5.68	7.97
- Tipton	Extd.	5.68	5.68	7.97
- Tomales	Extd.	9.68	9.68	11.97
- Torrance ¹	Extd.	5.68	5.68	7.97
- Trabuco ¹	Extd.	5.68	5.68	7.97
- Tracy	Local	5.68	5.68	7.97
- Tres Pinos	Extd.	5.68	5.68	7.97
- Trinidad	Extd.	17.98	17.98	20.27
- Truckee	Extd.	5.68	5.68	7.97
- Tulare	Extd.	5.68	5.68	7.97
- Turlock	Extd.	8.43	8.43	10.72
- Ukiah	Extd.	6.68	6.68	8.97
- Upper Lake	Extd.	5.68	5.68	7.97
- Vacaville	Extd.	5.68	5.68	7.97
- Vallejo ¹	Extd.	5.68	5.68	7.97
- Valley Center ¹	Extd.	5.68	5.68	7.97
- Valley Ford	Extd.	5.68	5.68	7.97
- Valley Springs	Extd.	5.68	5.68	7.97
- Van Nuys ¹	Extd.	5.68	5.68	7.97
- Ventura Central ¹	Extd.	5.68	5.68	7.97
- Ventura East ¹	Extd.	5.68	5.68	7.97
- Verdi	Extd.	5.68	5.68	7.97
- Vina	Extd.	5.68	5.68	7.97
- Visalia	Extd.	6.28	6.28	8.57
- Vista ¹	Extd.	5.68	5.68	7.97

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

4. MONTHLY CHARGES (cont'd)

b. Monthly Rate for Individual/Multi-line Business Service, PBX Trunks and DID Service (cont'd)

Exchange		Monthly Rate		
		Business Service	PBX	DID
		1AS/1MA	TMM/TMR/TMX	TMC
- Walker Basin	Local	\$5.68	\$5.68	\$7.97
- Wallace	Extd.	5.68	5.68	7.97
- Walnut Creek ¹	Extd.	5.68	5.68	7.97
- Warner Springs	Local	5.68	5.68	7.97
- Wasco	Extd.	5.68	5.68	7.97
- Waterford	Extd.			
- Main DA		9.68	9.68	11.97
- Don Pedro DA		5.68	5.68	7.97
- Watsonville	Extd.	8.43	8.43	10.72
- Weed	Extd.	5.68	5.68	7.97
- Weott	Extd.	5.68	5.68	7.97
- Wheatland	Extd.	9.68	9.68	11.97
- Willits	Local	5.68	5.68	7.97
- Willows	Local	5.68	5.68	7.97
- Windsor	Extd.	5.68	5.68	7.97
- Winters	Local	5.68	5.68	7.97
- Woodcrest ¹	Extd.	5.68	5.68	7.97
- Woodlake	Extd.	9.68	9.68	11.97
- Woodland	Local	5.68	5.68	7.97
- Woodside ¹	Extd.	5.68	5.68	7.97
- Yorba Linda ¹	Extd.	5.68	5.68	7.97
- Yosemite	Local	5.68	5.68	7.97
- Yountville	Extd.	5.68	5.68	7.97
- Yreka	Extd.	6.98	6.98	9.27

/1/ ZUM exchange.

2. ACCESS ADVANTAGE PLUS (cont'd)

G. RATES AND CHARGES (cont'd)

5. MEASURED SERVICE ALLOWANCE

Services and allowances included in measured rate service are shown below:

<u>Services</u>	<u>Monthly Allowance</u>	<u>USOC</u>
- Access Advantage Plus Individual Business Line Service	NO	1AS++
- Access Advantage Plus Multi-line Business Service	NO	1MA++

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES

1. BASIC DESCRIPTION

Access Advantage Plus Packages is a set of service packages that provide a customer with a channelized DS1 facility for voice and/or data services. There are three voice and data combined solutions. These service packages are provided over the Access Advantage Plus transport between a Central Office through a Digital Cross Connect (DCS) to the customer premise. Customers may select from an add-on menu of products to add to their package solutions. Access Advantage Plus Packages is only available on a 24 or 36 month term agreement.

The following Access Advantage Plus Packages options are available:

Option 1: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Individual/Multi-Line Business Lines²
- Hunting on all lines within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option¹
- Access Advantage Plus Packages Usage Plan¹

Option 2: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Centrex Lines²
- One (1) Classic Feature Package on all lines within the option¹
- One (1) Custom 8 number on a Centrex Line termination within the option¹
- Caller ID on all lines within the option¹
- Access Advantage Plus Packages Usage Plan¹

Option 3: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{2,3} and/or Access Advantage Plus DID Trunks²
- Hunting on all trunks within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option^{1,4}
- Access Advantage Plus Packages Usage Plan¹

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Caller ID not available on DID Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/5/}

(C)

1. BASIC DESCRIPTION

Access Advantage Plus Packages is a set of service packages that provide a customer with a channelized DS1 facility for voice and/or data services. There are three voice and data combined solutions. These service packages are provided over the Access Advantage Plus transport between a Central Office through a Digital Cross Connect (DCS) to the customer premise. Customers may select from an add-on menu of products to add to their package solutions. Access Advantage Plus Packages is only available on a 24 or 36 month term agreement.

The following Access Advantage Plus Packages options are available:

Option 1: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Individual/Multi-Line Business Lines^{/2/}
- Hunting on all lines within the option^{/1/}
- One (1) Custom 8 number on a Business Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1/}
- Access Advantage Plus Packages Usage Plan^{/1/}

Option 2: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Centrex Lines^{/2/}
- One (1) Classic Feature Package on all lines within the option^{/1/}
- One (1) Custom 8 number on a Centrex Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1/}
- Access Advantage Plus Packages Usage Plan^{/1/}

Option 3: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{/2,3/} and/or Access Advantage Plus DID Trunks^{/2/}
- Hunting on all trunks within the option^{/1/}
- One (1) Custom 8 number on a Business Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1,4/}
- Access Advantage Plus Packages Usage Plan^{/1/}

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Caller ID not available on DID Trunks.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

(N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

1. BASIC DESCRIPTION (cont'd)

The following Access Advantage Plus Packages options are available: (cont'd)

Option 4: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Individual/Multi-Line Business Lines²
- Hunting on all lines within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option¹
- Access Advantage Plus Packages Usage Plan¹

Option 5: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Centrex Lines²
- One (1) Classic Feature Package on all lines within the option¹
- One (1) Custom 8 number on a Centrex Line termination within the option¹
- Caller ID on all lines within the option¹
- Access Advantage Plus Packages Usage Plan¹

Option 6: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)²
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{2,3} and/or Access Advantage Plus DID Trunks²
- Hunting on all trunks within the option¹
- One (1) Custom 8 number on a Business Line termination within the option¹
- Caller ID on all lines within the option^{1,4}
- Access Advantage Plus Packages Usage Plan¹

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Caller ID not available on DID Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/5/} (cont'd)

(C)

1. BASIC DESCRIPTION (cont'd)

The following Access Advantage Plus Packages options are available: (cont'd)

Option 4: Lines Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Individual/Multi-Line Business Lines^{/2/}
- Hunting on all lines within the option^{/1/}
- One (1) Custom 8 number on a Business Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1/}
- Access Advantage Plus Packages Usage Plan^{/1/}

Option 5: Centrex Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Centrex Lines^{/2/}
- One (1) Classic Feature Package on all lines within the option^{/1/}
- One (1) Custom 8 number on a Centrex Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1/}
- Access Advantage Plus Packages Usage Plan^{/1/}

Option 6: Trunks Plus

- Access Advantage Plus transport (capacity for 24 channels)^{/2/}
- Twelve (12) AA+ Private Branch Exchange (PBX) Trunks^{/2, 3/} and/or Access Advantage Plus DID Trunks^{/2/}
- Hunting on all trunks within the option^{/1/}
- One (1) Custom 8 number on a Business Line termination within the option^{/1/}
- Caller ID on all lines within the option^{/1, 4/}
- Access Advantage Plus Packages Usage Plan^{/1/}

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Caller ID not available on DID Trunks.

/5/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

(N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

1. BASIC DESCRIPTION (cont'd)

Add-On Menu

The following Lines and Features can be added to each of the six options as specified in 2.7.A preceding;

- AA+ Individual/Multi-Line Business Line²
- AA+ Centrex Line²
- AA+ PBX Trunks^{2,3}
- AA+ DID Trunk²
- Centrex Classic Feature Package¹
- Hunting¹
- Custom 8 number on a business line termination¹
- Caller ID¹
- Voice Grade Service (VG 32, 33 & 36)¹
- ADN¹

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/4/} (cont'd) (C)

1. BASIC DESCRIPTION (cont'd)

Add-On Menu

The following Lines and Features can be added to each of the six options as specified in 2.7.A; (C)

- AA+ Individual/Multi-Line Business Line^{/2/}
- AA+ Centrex Line^{/2/}
- AA+ PBX Trunks^{/2, 3/}
- AA+ DID Trunk^{/2/}
- Centrex Classic Feature Package^{/1/}
- Hunting^{/1/}
- Custom 8 number on a business line termination^{/1/}
- Caller ID^{/1/}
- Voice Grade Service (VG 32, 33 & 36)^{/1/}
- ADN^{/1/}

/1/ See Guidebook, Part 4, Section 1, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

2. REGULATIONS

- a. The rules and regulations in this section are in addition to the rules and regulations set forth in Guidebook Part 2 Section 2, Part 4 Section 1, Part 6 Section 7 and Schedule Cal.P.U.C. No. 175-T.
- b. Access Advantage Plus Packages options and services are only available where facilities and/or operating conditions permit as determined by the Company. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Guidebook Part 2 Section 2 shall apply.
- c. Access Advantage Plus Packages is only offered on a 24 month or 36 month term commitment.
- d. Customers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages and for any additional services (from the menu of Add-On Options as set forth in A. preceding). Additionally, they must pay installation charges for all additional services added during the 24 month term.
- e. Customers who select a 36 month term will have their installation charges waived for Access Advantage Plus Packages and for any additional services (from the menu of Add-On option as set forth in A. preceding) added initially or during the term commitment. Service rearrangement charges, however, will not be waived.
- f. Caller ID, Custom 8, and Hunting are included in Access Advantage Plus Packages. Customers who elect not to have these features will not receive a discount.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd) (C)

2. REGULATIONS

- a. The rules and regulations in this section are in addition to the rules and regulations set forth in Guidebook Part 2 Section 2, Part 4 Section 1, Part 6 Section 7 and Schedule Cal.P.U.C. No. 175-T.
- b. Access Advantage Plus Packages options and services are only available where facilities and/or operating conditions permit as determined by the Company. Where facilities and/or operating conditions do not permit, Special Construction as set forth in Guidebook Part 2 Section 2 shall apply.
- c. Access Advantage Plus Packages is only offered on a 24 month or 36 month term commitment.
- d. Customers who select a 24 month term will pay the full price for installation of the Access Advantage Plus Packages and for any additional services (from the menu of Add-On Options as set forth in A. preceding). Additionally, they must pay installation charges for all additional services added during the 24 month term.
- e. Customers who select a 36 month term will have their installation charges waived for Access Advantage Plus Packages and for any additional services (from the menu of Add-On option as set forth in A. preceding) added initially or during the term commitment. Service rearrangement charges, however, will not be waived.
- f. Caller ID, Custom 8, and Hunting are included in Access Advantage Plus Packages. Customers who elect not to have these features will not receive a discount.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

2. REGULATIONS (cont'd)

- g. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- h. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
- i. If the customer elects to renew their term or is automatically renewed, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.8. preceding.
- j. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- k. If the tariffed rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term, the customer will automatically receive the lower tariffed rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
- l. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail customer of the Company and the new location must be within the Company's serving area where Access Advantage Plus Packages is technologically available.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd) (C)

2. REGULATIONS (cont'd)

- g. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included.
- h. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
- i. If the customer elects to renew their term, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.8. preceding. (C)
- j. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- k. If the tariffed rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term, the customer will automatically receive the lower tariffed rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
- l. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail customer of the Company and the new location must be within the Company's serving area where Access Advantage Plus Packages is technologically available.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

2. REGULATIONS (cont'd)

- g. Person to person, collect, conference, third number billed toll station, or any other calls requiring operator handling are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included. (C)
- h. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
- i. If the customer elects to renew their term, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.8. preceding.
- j. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- k. If the tariffed rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term, the customer will automatically receive the lower tariffed rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
- l. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail customer of the Company and the new location must be within the Company's serving area where Access Advantage Plus Packages is technologically available.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

2. REGULATIONS (cont'd)

- g. Conference and any other calls requiring operator handling (including operator handled calling card calls), are not included and will be billed at the applicable message toll rates. Only California Direct Dialed IntraLATA calls originating and terminating within the Company's Service Area are included. (C)
- h. Three months prior to the end of the term, a letter will automatically be generated to alert the customer they are nearing the end of their term. At that time, the customer must select an option of either rolling over to another term of the same length or choose the alternate term. If the customer takes no action the current term will be automatically renewed for the same length. Customers will have a 60-day grace period after the new term begins to cancel the new term without incurring any penalties.
- i. If the customer elects to renew their term, the customer will receive a Loyalty Bonus credit after 60 days after the end of the grace period as set forth in B.8. preceding.
- j. At the expiration of the current term if the customer elects to renew their 24 month term or migrate from a 36 month term to a 24 month term they will receive a Loyalty Bonus credit of \$500. Customers who renew their 36 month term or migrate from a 24 month term to a 36 month term will receive a Loyalty Bonus credit of \$1,000. Renewal will be at the current tariffed rate.
- k. If the tariffed rates for Access Advantage Plus Packages or the Access Advantage Plus Packages options and connecting services decrease during the term, the customer will automatically receive the lower tariffed rate. If the rates increase, the current rates will be grandfathered for the duration of the term.
- l. Installation charges may be waived if an Access Advantage Plus Packages customer moves from one location to another location. In order to receive the waiver of installation charges, the customer must commit to a new 36 month term at the current rate. The new 36 month term starts when the service order for the change of address is completed. If the customer does not commit to a new 36 month term, they may elect to pay installation charges for their move and maintain the Access Advantage Plus Packages service for the remainder of the initial term. The customer must remain a retail customer of the Company and the new location must be within the Company's serving area where Access Advantage Plus Packages is technologically available.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

2. REGULATIONS (cont'd)

- m. Customers may have up to 24 channels on the same Access Advantage Plus Transport and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
- n. If, as a result of subscribing to an Access Advantage Plus Packages option, a customer must deconsolidate billing for business lines or establish sectional billing for Centrex lines, the associated recurring and non-recurring charges for these services will be waived.
- o. Customers may add up to 40 additional lines (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
- p. BTN aggregation is permitted for up to 10 additional BTNs outside Access Advantage Plus Packages. However, the BTNs associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTNs must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number.
- q. Customers subscribing to another Value Promise Plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
- r. Calls will be rated at the fee schedule as determined by the customer's monthly call volume.
- s. An Access Advantage Plus customer may migrate their existing service to an Access Advantage Plus Packages 36 month term; installation charges will be waived and the customer will not incur early termination fees associated with Access Advantage Plus. If the customer migrates to a 24 month term package, the customer will be charged the applicable Access Advantage Plus early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages and any additional services.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

(C)

2. REGULATIONS (cont'd)

- m. Customers may have up to 24 channels on the same Access Advantage Plus Transport and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
- n. If, as a result of subscribing to an Access Advantage Plus Packages option, a customer must deconsolidate billing for business lines or establish sectional billing for Centrex lines, the associated recurring and non-recurring charges for these services will be waived.
- o. Customers may add up to 40 additional lines (WTNs) to Access Advantage Plus Packages and receive the same usage rate as the Access Advantage Plus Packages options. The customer must add the lines to a BTN that is part of an Access Advantage Plus Packages option.
- p. BTN aggregation is permitted for up to 10 additional BTNs outside Access Advantage Plus Packages. However, the BTNs associated with Access Advantage Plus Packages must also be part of the Access Advantage Plus Packages Usage Plan. All BTNs must reside in either Northern California or Southern California. The aggregation can include only one Custom 8 number.
- q. Customers subscribing to another Value Promise Plan or Custom 8 Billing Account Groups (BAGs) are not eligible for Access Advantage Plus Packages.
- r. Calls will be rated at the fee schedule as determined by the customer's monthly call volume.
- s. An Access Advantage Plus customer may migrate their existing service to an Access Advantage Plus Packages 36 month term; installation charges will be waived and the customer will not incur early termination fees associated with Access Advantage Plus. If the customer migrates to a 24 month term package, the customer will be charged the applicable Access Advantage Plus early termination fees and will be billed installation charges associated with the Access Advantage Plus Packages and any additional services.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

(N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

3. EARLY TERMINATION FEE

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

- a. The term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- b. Customers may not switch to another Value Promise term calling plan or G.O.96-A Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- c. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply.
- d. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in 3. preceding for Usage Plan 1.
- e. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus received associated with the current term.
- f. The customer has the option at any time to change their current term to a longer term (24 months to 36 months) without any early termination fees applicable to the current term plan and without new non-recurring charges applicable to the new longer term. In addition, the new term the customer chooses begins on the service order completion date and is treated as a new term plan period.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd) (C)

3. EARLY TERMINATION FEE

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

- a. The term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- b. Customers may not switch to another Value Promise term calling plan or G.O.96-A Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- c. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply.
- d. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Direct Dialed Calling Card and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in 3. preceding for Usage Plan 1.
- e. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus received associated with the current term.
- f. Reserved

(C)
(D)
|
(D)

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

3. EARLY TERMINATION FEE

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows:

- a. The term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) change. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the early termination fee.
- b. Customers may not switch to another Value Promise term calling plan or G.O.96-A Contract. If a customer chooses to switch to a different plan they will be subject to the early termination fee.
- c. With Access Advantage Plus Packages Usage Plan 1 the customers are required to bill a combined average of at least 1,000 MOU of IntraLATA Toll and/or Custom 8 minutes per month over the most recent three months to remain on the Access Advantage Plus Packages Plan. If the customer bills less than the required 1,000 MOU per month as stated above, the plan will be terminated and early termination fees will apply. (C)
- d. With Access Advantage Plus Packages Usage Plan 2 the customer will be billed a minimum of \$80.00 per month for IntraLATA Toll and/or Custom 8. This minimum charge is in lieu of the required level of MOU per month specified in 3. preceding for Usage Plan 1. (C)
- e. If the customer receives a Loyalty Bonus and terminates their service prior to the end of the subsequent term commitment, they will be billed the full amount of the Loyalty Bonus received associated with the current term.
- f. Reserved

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

3. EARLY TERMINATION FEE (cont'd)

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows: (cont'd)

- g. Customers may change to a shorter term plan by paying the associated early termination fees with the original term plan.
- h. If the customer discontinues service prior to the end of the term agreement the customer will pay the Company the sum of the recurring monthly charges for the option, plus any additional services from the Add-On menu and \$100.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associated with the current term.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd) (C)

3. EARLY TERMINATION FEE (cont'd)

For term pricing plans discontinued prior to the end of their payment plan period, a Termination Fee will apply as follows: (cont'd)

- g. Customers may change to a shorter term plan by paying the associated early termination fees with the original term plan.
- h. If the customer discontinues service prior to the end of the term agreement the customer will pay the Company the sum of the recurring monthly charges for the option, plus any additional services from the Add-On menu and \$100.00 for usage, times the number of months remaining on the term agreement, plus any Loyalty Bonus associated with the current term.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

4. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Basic Description

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage.

- a. Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1,000 of an hour increments.
- b. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears.
- c. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill.
- d. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill.
- e. If a customer has more lines or trunks than are included in their Access Advantage Plus Packages option (up to 24 channels) on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in 2. preceding.
- f. Any calling card service charges will be billed at prevailing Guidebook rates.
- g. Access Advantage Plus Packages Usage cannot be included in any other the Company calling plan or G.O.96-A contract and other the Company calling plans cannot be included as part of the Access Advantage Plus Packages options.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd) (C)

4. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Basic Description

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll, Direct Dialed Calling Card and Custom 8 usage.

- a. Local usage will be timed in full minute increments. ZUM Zone 3, IntraLATA Toll and Direct Dialed Calling Card usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1,000 of an hour increments.
- b. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Direct Dialed Calling Card and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears.
- c. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll and/or Direct Dialed Calling Card, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill.
- d. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill.
- e. If a customer has more lines or trunks than are included in their Access Advantage Plus Packages option (up to 24 channels) on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in 2. preceding.
- f. Any calling card service charges will be billed at prevailing Guidebook rates.
- g. Access Advantage Plus Packages Usage cannot be included in any other the Company calling plan or G.O.96-A contract and other the Company calling plans cannot be included as part of the Access Advantage Plus Packages options.

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/1/} (cont'd)

4. ACCESS ADVANTAGE PLUS PACKAGES USAGE PLAN

Basic Description

The Access Advantage Plus Packages Usage Plan consists of Local, ZUM Zone 3, IntraLATA Toll and Custom 8 usage. (C)

- a. Local usage will be timed in full minute increments. ZUM Zone 3 and IntraLATA Toll usage will be timed in 1 second increments with a minimum of 18 seconds per message. Custom 8 usage will be billed in 1/1,000 of an hour increments. (C)
- b. Customers who bill over 7,000 MOU monthly including at least 1,000 MOU of combined IntraLATA Toll, and/or Custom 8 will receive a per minute credit for a maximum of 500 minutes depending on actual use. Credit will be applied in arrears. (C)
- c. If, in any month, the customer's usage exceeds 1,000 MOU of IntraLATA Toll, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill. (C)
- d. If, in any month, the customer's usage exceeds 1,000 MOU of Custom 8, an additional 15% discount off the Guidebook rate will be automatically applied on that month's bill. (C)
- e. If a customer has more lines or trunks than are included in their Access Advantage Plus Packages option (up to 24 channels) on the same Access Advantage Plus Transport, their usage may also be counted towards the 7,000 MOU threshold, as well as the 1,000 MOU threshold as described in 2. preceding. (D)
- f. Access Advantage Plus Packages Usage cannot be included in any other the Company calling plan or G.O.96-A contract and other the Company calling plans cannot be included as part of the Access Advantage Plus Packages options. (C)

/1/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

5. RATES AND CHARGES

	24 Months Non-Recurring <u>Charge</u>	<u>RATES</u> ⁴ Monthly Recurring <u>Charge</u>
Option 1: Lines Plus	\$1,629.10	\$289.46
Access Advantage Plus Transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One (1) Custom 8 number on a Business Line termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 2: Centrex Plus	1,345.07	304.31
Access Advantage Plus Transport ² Twelve (12) AA+ Centrex Lines ² One (1) Classic Feature Package (per line) all lines within the option ¹ One (1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 3: Trunks Plus	1,629.10	289.46
Access Advantage Plus Transport (capacity for 24 channels) ² Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{2,3} and/or AA+ DID Trunks ⁵ Hunting on all trunks within the option ¹ One (1) Custom 8 number on a Business Trunk termination within the option ¹ Caller ID on all lines within the option ¹		
Access Advantage Plus Packages Usage Plan ^{1,4}		

/1/ See California Guidebook Part 4 Section 1 and Part 6 Section 9, and Schedule Cal.P.U.C. No. 175-T.

/2/ See California Guidebook Part 6 Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/6/} (cont'd) (C)

5. RATES AND CHARGES

	<u>RATES</u> ^{/4/}	
	24 Months Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Option 1: Lines Plus	\$1,629.10	\$289.46
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Individual/Multi-Line Business Lines ^{/2/} Hunting on all lines within the option ^{/1/} One (1) Custom 8 number on a Business Line termination within the option ^{/1/} Caller ID on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1//4/}		
Option 2: Centrex Plus	1,345.07	304.31
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Centrex Lines ^{/2/} One (1) Classic Feature Package (per line) all lines within the option ^{/1/} One (1) Custom 8 number on a Centrex Line termination within the option ^{/1/} Caller ID on all lines on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		
Option 3: Trunks Plus	1,629.10	289.46
Access Advantage Plus Transport (capacity for 24 channels) ^{/2/} Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{2,3} and/or AA+ DID Trunks ^{/5/} Hunting on all trunks within the option ^{/1/} One (1) Custom 8 number on a Business Trunk termination within the option ^{/1/} Caller ID on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		

/1/ See California Guidebook Part 4 Section 1 and Part 6 Section 9, and Schedule Cal.P.U.C. No. 175-T.

/2/ See California Guidebook Part 6 Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

/6/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

5. RATES AND CHARGES (cont'd)

<u>ACCESS ADVANTAGE PLUS PACKAGES OPTIONS</u>	<u>36 Months Non-Recurring Charge</u>	<u>RATES⁴ Monthly Recurring Charge</u>
Option 1: Lines Plus	NO	\$289.46
Access Advantage Plus Transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One (1) Custom 8 number on a Business Line ¹ termination within the option ¹ Caller ID on all lines within the option ¹ Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 2: Centrex Plus	NO	304.31
Access Advantage Plus Transport ² Twelve (12) AA+ Centrex Lines ² One (1) Classic Feature Package (per line) ¹ all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines on all lines within the option ¹ Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 3: Trunks Plus	NO	289.46
Access Advantage Plus Transport (capacity for 24 channels) ² Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{2,3} and/or AA+ DID Trunks ² Hunting on all trunks within the option One (1) Custom 8 # on a Business Line termination within the option ¹ Caller ID on all lines within the option ^{1,5} Access Advantage Plus Packages Usage Plan ^{1,4}		

/1/ See Guidebook, Part 4, Section 1 and Part 6, Section 9, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/6/} (cont'd) (C)

5. RATES AND CHARGES (cont'd)

<u>ACCESS ADVANTAGE PLUS PACKAGES OPTIONS</u>	<u>36 Months Non-Recurring Charge</u>	<u>RATES^{/4/} Monthly Recurring Charge</u>
Option 1: Lines Plus	NO	\$289.46
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Individual/Multi-Line Business Lines ^{/2/} Hunting on all lines within the option ^{/1/} One (1) Custom 8 number on a Business Line ^{/1/} termination within the option ^{/1/} Caller ID on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		
Option 2: Centrex Plus	NO	304.31
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Centrex Lines ^{/2/} One (1) Classic Feature Package (per line) ^{/1/} all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option ^{/1/} Caller ID on all lines on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		
Option 3: Trunks Plus	NO	289.46
Access Advantage Plus Transport (capacity for 24 channels) ^{/2/} Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{/2, 3/} and/or AA+ DID Trunks ^{/2/} Hunting on all trunks within the option One (1) Custom 8 # on a Business Line termination within the option ^{/1/} Caller ID on all lines within the option ^{/1, 5/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		

/1/ See Guidebook, Part 4, Section 1 and Part 6, Section 9, and Schedule Cal. P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

/6/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

5. RATES AND CHARGES (cont'd)

<u>ACCESS ADVANTAGE PLUS PACKAGES OPTIONS</u>	<u>36 Months Non-Recurring Charge</u>	<u>RATES⁴ Monthly Recurring Charge</u>
Option 4: Lines Plus	NO	\$289.46
Access Advantage Plus Transport ² Twelve (12) AA+ Individual/Multi-Line Business Lines ² Hunting on all lines within the option ¹ One (1) Custom 8 number on a Business Line ¹ termination within the option ¹ Caller ID on all lines within the option ¹ Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 5: Centrex Plus	NO	304.31
Access Advantage Plus Transport ² Twelve (12) AA+ Centrex Lines ² One (1) Classic Feature Package (per line) ¹ all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option ¹ Caller ID on all lines on all lines within the option ¹ Access Advantage Plus Packages Usage Plan ^{1,4}		
Option 6: Trunks Plus	NO	289.46
Access Advantage Plus Transport (capacity for 24 channels) ² Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{2,3} and/or AA+ DID Trunks ² Hunting on all trunks within the option One (1) Custom 8 # on a Business Line termination within the option ¹ Caller ID on all lines within the option ^{1,5} Access Advantage Plus Packages Usage Plan ^{1,4}		

/1/ See Guidebook, Part 4, Section 1 and Part 6, Section 9, and Schedule Cal P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/6/} (cont'd) (C)

5. RATES AND CHARGES (cont'd)

<u>ACCESS ADVANTAGE PLUS PACKAGES OPTIONS</u>	<u>36 Months Non-Recurring Charge</u>	<u>RATES^{/4/} Monthly Recurring Charge</u>
Option 4: Lines Plus	NO	\$289.46
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Individual/Multi-Line Business Lines ^{/2/} Hunting on all lines within the option ^{/1/} One (1) Custom 8 number on a Business Line ^{/1/} termination within the option ^{/1/} Caller ID on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		
Option 5: Centrex Plus	NO	304.31
Access Advantage Plus Transport ^{/2/} Twelve (12) AA+ Centrex Lines ^{/2/} One (1) Classic Feature Package (per line) ^{/1/} all lines within the option One (1) Custom 8 number on a Centrex Line termination within the option ^{/1/} Caller ID on all lines on all lines within the option ^{/1/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		
Option 6: Trunks Plus	NO	289.46
Access Advantage Plus Transport (capacity for 24 channels) ^{/2/} Twelve (12) AA+ Private Branch Exchange (PBX) Trunks ^{/2, 3/} and/or AA+ DID Trunks ^{/2/} Hunting on all trunks within the option One (1) Custom 8 # on a Business Line termination within the option ^{/1/} Caller ID on all lines within the option ^{/1, 5/} Access Advantage Plus Packages Usage Plan ^{/1, 4/}		

/1/ See Guidebook, Part 4, Section 1 and Part 6, Section 9, and Schedule Cal P.U.C. No. 175-T.

/2/ See Guidebook, Part 6, Section 7.

/3/ In-Only, Out-Only, or 2-Way Trunks.

/4/ Usage rates apply in addition to listed recurring charges.

/5/ Caller ID not available on DID Trunks.

/6/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES (cont'd)

5. RATES AND CHARGES (cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS⁵

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Add On Menu		
Lines and Features that can be added to options listed above.		
• AA+ Individual/Multi-Line Business Line ²	RR ³	RR ³
• AA+ Centrex Line ^{2,6}	RR ³	RR ³
• AA+ PBX Trunk ^{2,4}	RR ³	RR ³
• AA+ DID Trunks ²	RR ³	RR ³
• Centrex Classic Feature Package ¹	RR ³	RR ³
• Hunting ¹	RR ³	RR ³
• Custom 8 number on a business line termination ¹	RR ³	RR ³
• Caller ID ¹	RR ³	RR ³
• Voice Grade Service (VG 32,33 & 36) ¹	RR ³	RR ³
• ADN ¹	RR ³	RR ³

/1/ See Guidebook, Part 4, Section 1 and Part 6 Section 9, and Schedule Cal.P.U.C. No. 175-T.

/2/ See Guidebook Part 6, Section 7.

/3/ Rates and charges for add-on lines and feature are set forth in Guidebook Part 4 Section 1, Part 6 Section 7, Part 6 Section 9 and Schedule Cal.P.U.C. No. 175-T.

/4/ In-Only, Out-Only, or 2-Way Trunks.

/5/ Monthly credits for Bonus minutes will be awarded if in any month a customer bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, Direct Dialed Calling Card, or Custom 8, credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.021 per minute.

/6/ Centrex System Establishment Charges still apply.

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/7/} (cont'd) (C)

5. RATES AND CHARGES (cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS^{/5/}

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll & Direct Dialed Calling Card	Threshold MOU	Custom 8
£7000	\$0.014	\$0.034	£1000	\$0.062	£1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Add On Menu		

Lines and Features that can be added to options listed above.

• AA+ Individual/Multi-Line Business Line ^{/2/}	RR ^{/3/}	RR ^{/3/}
• AA+ Centrex Line ^{/2, 6/}	RR ^{/3/}	RR ^{/3/}
• AA+ PBX Trunk ^{/2, 4/}	RR ^{/3/}	RR ^{/3/}
• AA+ DID Trunks ^{/2/}	RR ^{/3/}	RR ^{/3/}
• Centrex Classic Feature Package ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Hunting ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Custom 8 number on a business line termination ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Caller ID ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Voice Grade Service (VG 32,33 & 36) ^{/1/}	RR ^{/3/}	RR ^{/3/}
• ADN ^{/1/}	RR ^{/3/}	RR ^{/3/}

/1/ See Guidebook, Part 4, Section 1 and Part 6 Section 9, and Schedule Cal.P.U.C. No. 175-T.

/2/ See Guidebook Part 6, Section 7.

/3/ Rates and charges for add-on lines and feature are set forth in Guidebook Part 4 Section 1, Part 6 Section 7, Part 6 Section 9 and Schedule Cal.P.U.C. No. 175-T.

/4/ In-Only, Out-Only, or 2-Way Trunks.

/5/ Monthly credits for Bonus minutes will be awarded if in any month a customer bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, Direct Dialed Calling Card, or Custom 8, credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.021 per minute.

/6/ Centrex System Establishment Charges still apply.

/7/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended. (N)
(N)

2. ACCESS ADVANTAGE PLUS (cont'd)

H. ACCESS ADVANTAGE PLUS PACKAGES^{/7/} (cont'd)

5. RATES AND CHARGES (cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Access Advantage Plus Packages Usage Plan 1 (minimum charge)	NO	NO
Access Advantage Plus Packages Usage Plan 2 (minimum charge)	NO	\$80.00

ACCESS ADVANTAGE PLUS PACKAGES USAGE PLANS^{/5/}

Threshold MOU	Local	ZUM Zone 3	Threshold MOU	IntraLATA Toll	Threshold MOU	Custom 8
≤7000	\$0.014	\$0.034	≤1000	\$0.062	≤1000	\$0.062
>7000	\$0.014	\$0.034	>1000	15% Discount	>1000	15% Discount

(C)
(C)

Add On Menu	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
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Lines and Features that can be added to options listed above.

• AA+ Individual/Multi-Line Business Line ^{/2/}	RR ^{/3/}	RR ^{/3/}
• AA+ Centrex Line ^{/2, 6/}	RR ^{/3/}	RR ^{/3/}
• AA+ PBX Trunk ^{/2, 4/}	RR ^{/3/}	RR ^{/3/}
• AA+ DID Trunks ^{/2/}	RR ^{/3/}	RR ^{/3/}
• Centrex Classic Feature Package ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Hunting ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Custom 8 number on a business line termination ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Caller ID ^{/1/}	RR ^{/3/}	RR ^{/3/}
• Voice Grade Service (VG 32,33 & 36) ^{/1/}	RR ^{/3/}	RR ^{/3/}
• ADN ^{/1/}	RR ^{/3/}	RR ^{/3/}

/1/ See Guidebook, Part 4, Section 1 and Part 6 Section 9, and Schedule Cal.P.U.C. No. 175-T.

/2/ See Guidebook Part 6, Section 7.

/3/ Rates and charges for add-on lines and feature are set forth in Guidebook Part 4 Section 1, Part 6 Section 7, Part 6 Section 9 and Schedule Cal.P.U.C. No. 175-T.

/4/ In-Only, Out-Only, or 2-Way Trunks.

/5/ Monthly credits for Bonus minutes will be awarded if in any month a customer bills 7,000 MOU and a minimum of 1,000 of these are intraLATA toll, or Custom 8, credits will be awarded for any MOU between 7,000 and 7,499 at a weighted average rate of \$0.021 per minute. (C)

/6/ Centrex System Establishment Charges still apply.

/7/ Effective October 11, 2013, customers may not establish new Access Advantage Plus Packages service, and existing term plans may not be renewed or extended.