

MESSAGE CENTER

A. DESCRIPTIONS

THE MESSAGE CENTER (TMC)

Provides Company subscribers or subscribers with a Company resold line who have residential classes of service with voice messaging services. Both standard and deluxe services are available. TMC provides customers the ability to receive, store, record and send voice messages. TMC includes the Company's call forwarding which allows subscribers to have their calls directly forwarded on busy and/or don't answer conditions. The Company's call forwarding and message waiting indicator (mwi) are purchased by AT&T Messaging as an enhanced service provider (esp) from the Company's Guidebook, Part 7 Section 3 and is included as part of AT&T Messaging's TMC service to AT&T Messaging's end users. TMC is also available in Spanish. The Message Center is not available for business classes of service.

STANDARD MAILBOX

Mailbox capable of answering calls forwarded from the customer's telephone number on a busy and/or don't answer condition and receiving and sending messages.

MESSAGING ONLY MAILBOX¹

Mailbox capable of receiving and sending messages only. This mailbox does not provide call answering, therefore, calls will not be forwarded from the customer's telephone number to this mailbox on a busy or don't answer.

DELUXE MAILBOX

Mailbox with call answering, additional capacity, and special features.

FLAT RATE MAILBOX

Standard mailbox with no charge for messaging.

EXTENSION MAILBOX

Separate, private mailboxes provisioned on the same line as a standard or deluxe mailbox. Up to eight extension mailboxes may be ordered.

/1/ This service is grandfathered effective September 10, 1997.

MESSAGE CENTER (cont'd)

A. DESCRIPTIONS (Cont'd)

Extra Messages

Increases the number of new, saved, or future reminder messages that may be in a mailbox by 20 messages.

Future Delivery Message

Feature that allows a message to be recorded now and delivered at a specific time up to 365 days in the future.

Reminders

Allows a mailbox subscriber to arrange a daily call to the subscriber's home phone and have a specific message delivered.

Reminders can only be delivered to one phone number, the number associated with the mailbox. Reminders cannot be delivered to an extension mailbox. Only one daily reminder can be set at a time.

Message Delivery to Non-Subscribers (MDNS)

The MDNS service allows subscribers (current TMC/PBVM customers) to record messages to be sent to non-subscribers on a pay-per-use basis. When a subscriber sends a message to a non-subscriber they hear a recording that says "the number you're messaging is not found in our voice mail directory. There will be a fee of 25¢ to deliver the message. To accept this charge press Pound, to cancel, press Star." This service can be used to send both individual and group messages. MDNS is available for messaging only within the subscriber's intraLATA calling area. Subscribers will be billed for messages successfully delivered. Subscribers will receive a Return to Sender message if the attempt to deliver received either a busy or no answer condition. All other conditions are considered to be successfully delivered. Available with TMC (Standard and Deluxe).

Subscribers may not use this service for any unsolicited marketing purpose. Use of this service in any manner to be deemed inappropriate may warrant AT&T Messaging to discontinue service to that customer.

3.1 MESSAGE CENTER (cont'd)
A. DESCRIPTIONS (cont'd)

50/50 Messaging Plan

A 50% discount is applied to all messaging charges billed on the Customer's account.

Messaging

Allows subscribers to send a message directly to the mailboxes of other Message Center subscribers or groups of subscribers without calling them at home and ringing their phones.

1. MESSAGE CENTER (cont'd)

A. DESCRIPTIONS (cont'd)

Basic Messaging Plan

Provides the subscriber with an allowance of 25 messages per month.

Bonus Messaging Plan

Provides the subscriber with an allowance of 50 messages per month.

Change Order

A change order charge may be assessed when a subscriber changes service (e.g., upgrade/downgrade to services purchased). Currently, there are no charges for changes to service. No charge applies to migrations of existing service from the Company to a CLC, a CLC to a CLC or a CLC to the Company.

Restoral Charge

Charge for restoring Message Center or The Message Center Call-in-One services that are disconnected due to non-payment of regulated service charges. Upon restoral of service, the restoral charge replaces the normal non-recurring installation.

1. MESSAGE CENTER (cont'd)

A. DESCRIPTIONS (CONT'D)

ORDER CHARGE

An order (installation) charge will apply to any order adding a mailbox or an extension.

EXTENDED MESSAGING²

Messaging between service areas carried by an interexchange carrier selected by the subscriber and interconnected with the message center.

PAGER NOTIFICATION¹

Provides for an out dial to a pager number selected by the subscriber when a message is delivered to the subscriber's message center or message center call-in-one mailbox.

AUDIO CASSETTE RECORDING

Provides copies of messages on audio cassette. Audio cassette recordings are available only for messages currently stored in the subscriber's mailbox. Written authorization is required, with payment of appropriate fees in advance. Messages to be recorded must be forwarded to the security manager's mailbox before being recorded on cassette.

- /1/ While the Company can monitor and maintain acceptable service levels between the Company's voice mail system and the involved pager company, the Company cannot ensure acceptable service levels from any paging services provider. The Message Center does not support all pager out dial protocols, therefore, the Utility cannot guarantee that every pager will be compatible with this feature.
- /2/ This service is grandfathered effective September 10, 1997.

1. MESSAGE CENTER (cont'd)

B. RESERVED

- 1 MESSAGE CENTER (cont'd)
- B. RESERVED (cont'd)

- 1 MESSAGE CENTER (cont'd)
 - B. RESERVED (cont'd)

1 MESSAGE CENTER (cont'd)

C. RATES

	<u>NON-RECURRING CHARGE^{1,4}</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
1. Message Center (TMC) ⁵			
a. Standard Mailbox - per mailbox	\$19.95 ⁶	\$ 8.95 ^{2,7}	RVMCA
b. Messaging Only Mailbox ³ - per mailbox	19.95	4.95	RVMMM
c. Deluxe Mailbox - per mailbox	19.95	10.95 ²	RVMDM
d. Flat Rate Mailbox - per mailbox	19.95	8.95	RVMFR
e. Extension Mailbox - per mailbox	NO	2.95	RVMEX

- /1/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.
- /2/ TMC Discounts are applicable based on the purchase of certain AT&T and/or affiliate service grouping of services. For TMC discounts, see 2., following.
- /3/ This service is grandfathered effective September 10, 1997.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ In addition to the charge for the TMC mailbox, measured residential service will incur usage charges for calls which are: 1) forwarded to and/or transferred out of TMC mailbox; and 2) made from the residence to access the mailbox and for the duration of the call.
- /6/ The Non-Recurring Charge will be waived when Message Center is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.
- /7/ The Message Center is available for \$5.00 per month when ordered with a Complete Choice® Basic or a Complete Choice® Enhanced package, or a grouping or bundle containing one of these packages.

1 MESSAGE CENTER (cont'd)

C. RATES

	<u>NON-RECURRING CHARGE</u> ^{/1/, /4/}	<u>MONTHLY RATE</u>	<u>USOC</u>	(C)
1. Message Center (TMC) ^{/5/}				
a. Standard Mailbox - per mailbox	\$19.95 ^{/6/}	\$ 8.95 ^{/2/, /7/}	RVMCA	
b. Messaging Only Mailbox ^{/3/} - per mailbox	19.95	4.95	RVMMM	
c. Deluxe Mailbox - per mailbox	19.95	10.95 ^{/2/}	RVMDM	(C)
d. Flat Rate Mailbox - per mailbox	19.95	8.95	RVMFR	
e. Extension Mailbox - per mailbox	NO	2.95	RVMEX	

- /1/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.
- /2/ TMC Discounts are applicable based on the purchase of certain AT&T and/or affiliate service grouping of services. For TMC discounts, see 2., following.
- /3/ This service is grandfathered effective September 10, 1997.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ In addition to the charge for the TMC mailbox, measured residential service will incur usage charges for calls which are: 1) forwarded to and/or transferred out of TMC mailbox; and 2) made from the residence to access the mailbox and for the duration of the call.
- /6/ The Non-Recurring Charge will be waived when Message Center is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.
- /7/ The Message Center may be discounted when ordered with a package, product grouping or bundle of services. (C)
(C)

1 MESSAGE CENTER (cont'd)

C. RATES

	<u>NON-RECURRING CHARGE</u> ^{/1/, /4/}	<u>MONTHLY RATE</u>	<u>USOC</u>
1. Message Center (TMC) ^{/5/}			
a. Standard Mailbox - per mailbox	\$19.95 ^{/6/}	\$ 9.95 ^{/2/, /7/} (I)	RVMCA
b. Messaging Only Mailbox ^{/3/} - per mailbox	19.95	4.95	RVMMM
c. Deluxe Mailbox - per mailbox	19.95	10.95 ^{/2/}	RVMDM
d. Extension Mailbox - per mailbox	NO	2.95	RVMEX (D) (C)

- /1/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.
- /2/ TMC Discounts are applicable based on the purchase of certain AT&T and/or affiliate service grouping of services. For TMC discounts, see 2., following.
- /3/ This service is grandfathered effective September 10, 1997.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ In addition to the charge for the TMC mailbox, measured residential service will incur usage charges for calls which are: 1) forwarded to and/or transferred out of TMC mailbox; and 2) made from the residence to access the mailbox and for the duration of the call.
- /6/ The Non-Recurring Charge will be waived when Message Center is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.
- /7/ The Message Center may be discounted when ordered with a package, product grouping or bundle of services.

- 1. MESSAGE CENTER (cont'd)
 - B. RESERVED (cont'd)

1. MESSAGE CENTER (cont'd)
C. RATES

	<u>NON-RECURRING CHARGE^{1,4}</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
1. Message Center (TMC) ⁵			
f. Extra Messages ²			
- per 20 messages	NO	NO	
g. Future Delivery Message ²			
- per mailbox	NO	NO	
h. Reminders Call ⁶			
- per mailbox	NO	NO	
i. Basic Messaging Plan ³			
- per mailbox	NO	NO	RVMBP
j. Bonus Messaging Plan ³			
- per mailbox	NO	NO	RVMDP
k. 50/50 Messaging Plan ²			
- per mailbox	NO	NO	RVMFP

- /1/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.
- /2/ Feature not currently available.
- /3/ Basic or Bonus Messaging Plans can only be ordered with a Standard Mailbox, Messaging Only Mailbox, or Deluxe Mailbox.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ In addition to the charge for the TMC mailbox, if you have measured residential service, you will incur usage charges for calls which are: 1) forwarded to and/or transferred out of your TMC mailbox; and 2) made by you from your residence to access your mailbox and for the duration of the call.
- /6/ Feature available beginning January 23, 2001 in LATA 3.

1. MESSAGE CENTER (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE¹</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
1. Message Center (TMC) ³			
I. Messaging			
- per message sent	NO	NO	
m. Change Order			
- per order	\$ 10.00	NO	RVMCC
n. Extended Messaging ²			
- per mailbox	NO	NO	
o. Pager Notification			
- per mailbox	NO	\$3.95	
- usage, per page	NO	NO	RVMPN
p. Message Delivery to Non-Subscribers (MDNS) ⁴	NO	NO	
- usage, per message per recipient	\$.25	NO	
q. Restoral Charge			
- per service restored	30.00	NO	RVMRC
r. Order Charge			
- per order	19.95	NO	RVMOC
s. Audio Cassette Recording			
- set-up	35.00	NO	
- per message	2.00	NO	

/1/ The non-recurring charge on additions or changes to services or features will not exceed \$19.95 per order, regardless of the number of services/changes on the order, except when a restoral charge is accessed.

/2/ Feature not currently available.

/3/ In addition to the charge for the TMC mailbox, if you have measured residential service, you will incur usage charges for calls which are: 1) forwarded to and/or transferred out of your TMC mailbox; and 2) made by you from your residence to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook Part 4, Section 1 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/4/ Feature available beginning January 23, 2001 in LATA 3.

1. MESSAGE CENTER (cont'd)
C. RATES (cont'd)

2. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ¹
Personal Choice Plus (includes uSelect™ 3)	\$5.00	Any residential voice mail product
2-Line Personal Choice Plus (includes 2-Line uSelect™ 3)	\$0.95	Any residential voice mail product
Standard Choice (includes uSelect™ Standard)	\$0.95	Any residential voice mail product
Enhanced Choice Plus (includes uSelect™ 6)	\$1.95	Any residential voice mail product
2-Line Enhanced Choice Plus (includes 2-Line uSelect™ 6)	\$1.95	Any residential voice mail product
Unlimited Combination ³ with National Connections ²	\$5.00	Any residential voice mail product
Unlimited Combination ³ with Metro Plan and National Connections ²	\$8.00	Any residential voice mail product
Unlimited Combination ³ 2-Line with National Connections ²	0.95	Any residential voice mail product
Unlimited Combination ³ 2-Line with Metro Plan and National Connections ²	\$3.95	Any residential voice mail product
Unlimited Combination ³ Enhanced with National Connections ²	\$3.95	Any residential voice mail product
Unlimited Combination ³ Enhanced 2-Line with National Connections ²	\$3.95	Any residential voice mail product

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ Bundle name change for ALL DISTANCE bundles containing uSelectSM packages, to Unlimited Combination, effective November 1, 2007.

1. MESSAGE CENTER (cont'd)
C. RATES (cont'd)

2. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ¹
Personal Choice Plus (includes uSelect™ 3)	\$6.00 (C)	Any residential voice mail product
2-Line Personal Choice Plus (includes 2-Line uSelect™ 3)	\$1.95 (C)	Any residential voice mail product
Standard Choice (includes uSelect™ Standard)	\$1.95 (C)	Any residential voice mail product
Enhanced Choice Plus (includes uSelect™ 6)	\$2.95 (C)	Any residential voice mail product
2-Line Enhanced Choice Plus (includes 2-Line uSelect™ 6)	\$2.95 (C)	Any residential voice mail product
Unlimited Combination ³ with National Connections ²	\$6.00 (C)	Any residential voice mail product
Unlimited Combination ³ with Metro Plan and National Connections ²	\$9.00 (C)	Any residential voice mail product
Unlimited Combination ³ 2-Line with National Connections ²	\$1.95 (C)	Any residential voice mail product
Unlimited Combination ³ 2-Line with Metro Plan and National Connections ²	\$4.95 (C)	Any residential voice mail product
Unlimited Combination ³ Enhanced with National Connections ²	\$4.95 (C)	Any residential voice mail product
Unlimited Combination ³ Enhanced 2-Line with National Connections ²	\$4.95 (C)	Any residential voice mail product

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ Bundle name change for ALL DISTANCE bundles containing uSelectSM packages, to Unlimited Combination, effective November 1, 2007.

1. MESSAGE CENTER (cont'd)

C. RATES (cont'd)

2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$5.45	Standard TMC Mailbox
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.45	Standard TMC Mailbox
Select Feature Package ^{/4/}	\$3.95	Standard TMC Mailbox
Complete Choice (includes Select Feature Package)	\$3.95	Standard TMC Mailbox

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook Part 7, Section 5.

1. MESSAGE CENTER (cont'd)

C. RATES (cont'd)

2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/} (PGO35)	\$8.45 (C)	Standard TMC Mailbox
ALL DISTANCE® without Inside Wire (PGO3S)	\$6.45 (C)	Standard TMC Mailbox
Select Feature Package ^{/4/}	\$4.95 (C)	Standard TMC Mailbox
Complete Choice (includes Select Feature Package)	\$4.95 (C)	Standard TMC Mailbox

(C)

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook Part 7, Section 5.

1. MESSAGE CENTER (cont'd)

C. RATES (cont'd)

2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/} (PGO35)	\$4.45	Standard TMC Mailbox
ALL DISTANCE® without Inside Wire (PGO3S)	\$4.45	Standard TMC Mailbox
Select Feature Package ^{/4/}	\$3.95 (C)	Standard TMC Mailbox
Complete Choice (includes Select Feature Package)	\$3.95 (C)	Standard TMC Mailbox

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook Part 7, Section 5.

1. MESSAGE CENTER (cont'd)**C. RATES (cont'd)****2. Discounts (cont'd)**

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted
Phone Solution with OCP ^{/1/} (residential product grouping)	\$6.49	The Message Center (TMC)
Phone Solution without OCP ^{/1/} (residential product grouping)	\$5.84	The Message Center (TMC)
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$6.49	The Message Center (TMC)
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$5.84	The Message Center (TMC)
Wireless Solution with OCP ^{/1/} (residential product grouping)	\$6.48	The Message Center (TMC)
Wireless Solution without OCP ^{/1/} (residential product grouping)	\$5.83	The Message Center (TMC)
Entertainment Solution with OCP ^{/1/} (residential product grouping)	\$6.48	The Message Center (TMC)
Entertainment Solution without OCP ^{/1/} (residential product grouping)	\$5.83	The Message Center (TMC)
Web Solution with OCP ^{/1/} (residential product grouping)	\$4.82	The Message Center (TMC)
Web Solution without OCP ^{/1/} (residential product grouping)	\$4.17	The Message Center (TMC)
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$6.10	The Message Center (TMC)
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$7.35	The Message Center (TMC)
Complete Solution (residential product grouping)	\$2.84	The Message Center (TMC)

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

1. MESSAGE CENTER (cont'd)**C. RATES (cont'd)**

2. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted
Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.49 (C)	The Message Center (TMC)
Phone Solution without OCP ^{/1/} (residential product grouping)	\$6.84 (C)	The Message Center (TMC)
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$7.49 (C)	The Message Center (TMC)
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$6.84 (C)	The Message Center (TMC)
Wireless Solution with OCP ^{/1/} (residential product grouping)	\$7.48 (C)	The Message Center (TMC)
Wireless Solution without OCP ^{/1/} (residential product grouping)	\$6.83 (C)	The Message Center (TMC)
Entertainment Solution with OCP ^{/1/} (residential product grouping)	\$7.48 (C)	The Message Center (TMC)
Entertainment Solution without OCP ^{/1/} (residential product grouping)	\$6.83 (C)	The Message Center (TMC)
Web Solution with OCP ^{/1/} (residential product grouping)	\$5.82 (C)	The Message Center (TMC)
Web Solution without OCP ^{/1/} (residential product grouping)	\$5.17 (C)	The Message Center (TMC)
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.10 (C)	The Message Center (TMC)
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$8.35 (C)	The Message Center (TMC)
Complete Solution (residential product grouping)	\$3.84 (C)	The Message Center (TMC)

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

1. MESSAGE CENTER (cont'd)

D. EXCHANGES SERVED

LATA 1ALAMEDA
ALBANYANTIOCH
APTOS
ARCATA
BELVEDERE
BENICIA
BERKELEY
BISHOP RANCH
BOULDER CREEK
BRENTWOOD
BURLINGAME
CALISTOGA
CAMPBELL
CASTRO VALLEY
CLAYTON
CLOVERDALE
COLMACONCORD
CORDILLA
CORTE MADERA
CROCKET
DANVILLE
DUBLIN-SAN RAMON
EAST BAY
EAST CONTRA COSTA
EL SOBRANTE
EUREKA
FAIRFIELD
FORRESTVILLE
FORT BRAGG
FREMONT
FREMONT-NEWARK
GUERNEVILLE
HALF MOON BAY
HAYWARD
HEALDSBURG
HERCULESIGNACIO
LAFAYETTE

LA HONDA
LARKSPUR
LIVERMORE
LOS ALTOS
MARTINEZ
MENLO PARK
MILL VALLEY
MILLBRAE
MILPITAS
MONTE RIO
MORAGA
MOUNTAIN VIEW
NAPA
NICASIO
OAKLAND
OAKLEYOCCIDENTAL
ORINDA
PACIFICA
PALO ALTO
PETALUMA
PINOLE
PITTSBURG
PLEASANTON
POTTER VALLEY
REDDING
REDWOOD CITY
RICHMOND
ROHNERT PARKSAN BRUNO
SAN CARLOS-
BELMONT
SAN FRANCISCO
SAN JOSE
SAN LEANDRO
SAN LUCAS
SAN MATEO
SAN RAFAEL
SAN RAMON
SANTA CLARA
SANTA CRUZ
SANTA ROSA
SARATOGA
SAUSALITO
SCOTTS VALLEY
SEBASTAPOL
SONOMA
SOUTH SAN
FRANCISCO
STINSON BEACH
SUISUN
SUNOL
SUNNYVALE
TIBURON
UKIAH
UNION CITY
VACAVILLE
VALLEJO
WALNUT CREEK
WATSONVILLE
WINDSOR
WOODSIDE

1. MESSAGE CENTER (cont'd)
D. EXCHANGES SERVED¹ (cont'd)

LATA 2

BIGGS
CHICO
DUNIGAN
GAZILLE
GERBER
GRENADA
HORN BROOK
LOS MOLINAS
MONTEGUE

OROVILLE
PARADISE
RED BLUFF
REDDING
YREKA

LATA 3

ALTA
AUBURN
BEAL
BIGGS
DAVIS
Esparto
Fair Oaks
Folsom
French Gulch
Georgetown
Grass Valley
Kyber
Laton

MARYSVILLE
NORTH HIGHLANDS
NORTH SACRAMENTO
ORANGEVALE
PLACERVILLE
Porterville
Rocklin
Sacramento
Sequoia
Shasta Lake

SHINGLE SPRINGS
SOUTH TAHOE
SPRINGVILLE
TAHOE CITY
TERRA BELLA
Truckee
West Sacramento
Woodlake
Woodland
Woodlin
Yuba City

LATA 4

CLOVIS
FRESNO
HANFORD
LEMOORE
MADERA
POTTERVILLE
SELMA
TULARE
VISALIA

/1/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

1. MESSAGE CENTER (cont'd)
D. EXCHANGES SERVED¹ (cont'd)

LATA 5, LOS ANGELES/ORANGE COUNTY

ACTON	FULLERTON	PLACENTIA
AGOURA	GARDEN GROVE	RANCHO SANTA MARGUERITA
ALHAMBRA	GARDENA	RESEDA
ANAHEIM	GLENDALE	RIALTO
ARCADIA	HAWTHORNE	RIVERSIDE
ARLINGTON	HIGHLAND	ROSEMOND
BALBOA	HOLLYWOOD	SADDLEBACK VALLEY
BELL	HUNTINGTON PARK	SAN CLEMENTE
BEVERLY HILLS	INGLEWOOD	SAN GABRIEL
BREA	IRVINE	SAN JUAN CAPISTRANO
BUENA PARK	LA CRESCENTA	SAN LUIS OBISPO
BURBANK	LAGUNA NIGUEL	SAN PEDRO
CALABASES	LOMITA	SANTA ANA
CANOGA PARK	LOS ANGELES	SANTA CLARITA
CAPISTRANO VALLEY	MIRA LOMA	SATICOY
COLTON	MISSION VIEJO	SHERMAN OAKS
COMPTON	MONTEBELLO	SIMI VALLEY
CORONA	MOORPARK	TORRANCE
CORONA DEL MAR	NEWHALL	TRABUCO
COSTA MESA	NEWPORT BEACH	TUSTIN
CULVER CITY	NORTH HOLLYWOOD	VAN NUYS
CYPRESS	NORTHRIDGE	VENTURA
EL MONTE	OJAI	WEST LOS ANGELES
EL SEGUNDO	ORANGE	WILLINGTON
EL TORO	PALMDALE	WOODCREST
FONTANA	PASADENA	YORBA LINDA

LATA 6, SAN DIEGO

BARREGO	FALLBROOK	OTAMESA
CALECO	HOLTVILLE	PACIFIC BEACH
CAMPO	IMPERIAL	PARNELL
CARLSBAD	IMPERIAL BEACH	POWAY
CHULA VISTA	JACUMBA	RANCHO BERNARDO
CORONADO	JULIAN	RANCHO PENASQUITOS
COTNER	LA JOLLA	RANCHO SANTA FE
DEL MAR	LA MESA	SAN DIEGO
EL CAJON	LAKESIDE	SAN MARCOS
EL CENTRO	NATIONAL CITY	SANTEE
ENCINITA	OCEANSIDE	VISTAS
ESCONDIDO	OCTOTILLO	

/1/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

1 MESSAGE CENTER (cont'd)
D. EXCHANGES SERVED¹ (cont'd)

LATA 7

BAKERSFIELD

LATA 8

APTOS
BEN LOMOND
CARMEL

CASTROVILLE
FELTON
GREENFIELD
HOLLISTER
KING CITY
MONTEREY

SALINAS
SAN ARDO
SAN LUCAS
SANTA CRUZ
SEASIDE
WATSONVILLE

LATA 9

ANGELS CAMP
ARNOLD
ATWATER
GALT
HEARLD
HUGSON
IONE
JACKSON
JAMESTOWN
LEGRAND

LODI
MERCED
MODESTO
MURPHIES
PLANADA
PLYMOUTH
SAN ANDRES

SONORA
STOCKTON
SUTTER CREEK
THORTON
TRACY
TURLOCK
TWIN HARTE
VALLEY SPRINGS
WATERFORD

LATA 10

ARROYO GRANDE
PASO ROBLES

/1/ Message Center Call-in-One (CIO) is only available on the Unisys platform. Message Center CIO service grandfathered effective January 4, 2005.

2 AT&T VOICE MAIL**A. DESCRIPTIONS**AT&T Voice Mail

Provides subscribers with voice messaging services. Both basic and deluxe service are available as are options such as Call Transfer (Series 100 and Series 100-PLUS only) and paging notification. Provides the ability for customers to receive and store, record and send voice messages. The customer needs no additional equipment other than a touchtone phone.

Voice Mail Series 50

Provides a separate mailbox number that is different from the subscriber's regular telephone number. This number gives subscribers the capability to use their mailbox either as a direct-dial message line, or, when combined with a Call Forwarding Service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to take calls when the subscriber's regular line is busy or unanswered. A white page directory listing is available for an extra charge. Available in both standard and deluxe versions. Includes Alternate ID.

/1/ All Call Forwarding features are not available in every area.

2 AT&T VOICE MAIL (cont'd)
A. DESCRIPTIONS (cont'd)Voice Mail Series 50 Plus

In addition to providing the same service as Series 50, Series 50 PLUS includes the Company's Call Forwarding which allows subscribers to have their calls directly forwarded to AT&T Voice Mail on busy/don't answer conditions. The Company's Call Forwarding is purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, part 7,, Section 3 and is included as part of AT&T's VM Series 50 Plus service to AT&T Messaging's end users. Includes Alternate ID. Available in both standard and deluxe versions.

Voice Mail Series 100

Provides voice messaging services on the subscribers' current phone number. The subscriber's mailbox number is the same as their telephone number. A customer will need to purchase a call forwarding service from their Local Exchange Carrier (LEC) which will allow subscribers to have their calls directly forwarded to AT&T Voice Mail on busy/don't answer or whenever they choose. Available in both standard and deluxe versions. Alternate ID available for an additional charge.

Voice Mail Series 100 Plus

In addition to providing the same service as Series 100, Series 100 PLUS includes the Company's Call Forwarding which allows subscribers to have their calls directly forwarded to VM on busy/don't answer conditions and Message Waiting Indicator Features. Available in both standard and deluxe versions. Alternate ID available for an additional charge. The Company's Call Forwarding and Message Waiting Indicator are purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, Part 7, Section 3 and is included as part of AT&T Messaging's Voice Mail Series 100 Plus service to AT&T Messaging's end users.

2 AT&T VOICE MAIL (cont'd)
A. DESCRIPTIONS (cont'd)

Centrex MailSM 100

Provides limited, fully integrated service voice mail services to Centrex customers. Includes Call Transfer. Both Centrex and AT&T Voice Mail services may be purchased separately.

Centrex MailSM 50

Provides limited, fully integrated voice mail services to Centrex customers. Excludes Call Transfer feature. Both Centrex and AT&T Voice Mail services can be purchased separately.

Extended Messaging¹

Provides ability for AT&T Voice Mail Series 50, Series 50 Plus, Series 100 and Series 100 Plus subscribers to send Voice Mail messages outside of their area code and to parties subscribing to The Message Center.

Pacific Bell Starter MailSM Series 50²

/1/ This service is grandfathered effective October 21, 1997.

/2/ This service is grandfathered effective June 20, 1998.

2 AT&T VOICE MAIL (cont'd)

A. DESCRIPTIONS (cont'd)

2 AT&T VOICE MAIL (cont'd)

A. DESCRIPTIONS (cont'd)

Pacific Bell Starter MailSM Series 50¹

Pacific Bell Starter MailSM Series 50 Plus²

Pacific Bell Starter MailSM Series 100¹

Pacific Bell Starter MailSM Series 100 Plus²

/1/ This service is grandfathered effective June 20, 1998.

/2/ This service is grandfathered effective August 26, 2002.

2 AT&T VOICE MAIL (cont'd)
A. DESCRIPTIONS (cont'd)Call Transfer to Attendant

Allows callers to transfer to an attendant selected by the subscriber.

Paging Notification¹

AT&T Messaging can page the subscriber when either an urgent or new message is received.

Content Delivery

Provides periodic delivery into an AT&T Messaging customer's mailbox of information (general or customized) on a subscription basis.

Change Order

Any change to the subscriber's service, with the exception of a disconnect order or a telephone number change on their PCS handset with the PBVM Call-in-One product will be assessed a change order charge. There is no change order charge for migrations of existing service from the Company to a CLC, a CLC to a CLC or a CLC to the Company.

Restoral Charge

Charge for restoring AT&T Messaging services that were disconnected due to non-payment of regulated services charges or non-payment of charges. Upon restoral of service, the restoral charge replaces the normal non-recurring installation charges.

Audio Cassette Recording

Provides copies of messages on audio cassette. Audio cassette recordings are available only for messages currently stored in the subscriber's mailbox. Written authorization is required, with payment of appropriate fees, in advance. Messages to be recorded must be forwarded to the Security Manager's mailbox before being recorded on cassette.

/1/ While the Company can monitor and maintain acceptable service levels between AT&T Messaging's system and the involved paging company, we cannot ensure acceptable service levels from any paging services provider. Voice Mail does not support all pager out dial protocols, therefore, there is no guarantee that every pager will be compatible with this feature.

2. AT&T VOICE MAIL (cont'd)
A. DESCRIPTIONS (cont'd)

Reminders

Allows PBVM Series 100, Series 100 Plus, and Centrex Mail 100 subscribers to arrange a daily call to the subscribers business phone and have a specific message delivered. Only one daily reminder can be set at a time. Reminders can only be delivered to one phone number, the number associated with the mailbox. Reminders cannot be delivered to an Alternate I.D.

Message Delivery to Non-Subscribers (MDNS)

The MDNS service allows subscribers (current TMC/PBVM customers) to record messages to be sent to non-subscribers on a pay-per-use basis. When a subscriber sends a message to a non-subscriber they hear a recording that says "the number you're messaging is not found in our voice mail directory. There will be a fee of 25¢ to deliver the message. To accept this charge press Pound, to cancel, press Star." This service can be used to send both individual and group messages. MDNS is available for messaging only within the subscriber's intraLATA calling area. Subscribers will be billed for messages successfully delivered. Subscribers will receive a Return to Sender message if the attempt to deliver received either a busy or no answer condition. All other conditions are considered to be successfully delivered.

Subscribers may not use this service for any unsolicited marketing purpose. Use of this service in any manner to be deemed inappropriate may warrant AT&T Messaging to discontinue service to that customer.

2. AT&T VOICE MAIL (cont'd)

B. RESERVED

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
B. RESERVED (cont'd)

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
1. AT&T Voice Mail ⁴			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$20.95	MBXF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
1. AT&T Voice Mail ⁴			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$25.15 (I)	MBXF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
1. AT&T Voice Mail ⁴			
a. Series 50			
- Standard			
- per mailbox	\$19.95	\$30.20 (I)	MBXF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/}				(C)
a. Series 50				
- Standard				
- per mailbox	\$19.95	\$36.25 (I)	MBXF1	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	MBXPN	
- Directory Listing (optional)				
- per mailbox	10.00	5.00	MBXLC	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on (C) all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to (C) customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (cont'd)			
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$29.95	MBXFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (cont'd)			
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$35.95 (I)	MBXFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

1. AT&T Voice Mail ⁴ (cont'd)	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
b. Series 50			
- Deluxe			
- per mailbox	\$19.95	\$43.15 (I)	MBXFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (cont'd)				(C)
b. Series 50				
- Deluxe				
- per mailbox	\$19.95	\$51.80 (I)	MBXFA	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	MBXPN	
- Directory Listing (optional)				
- per mailbox	10.00	5.00	MBXLC	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (cont'd)			
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$22.95	S5BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

1. AT&T Voice Mail ⁴ (cont'd)	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$27.55 (I)	S5BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
1. AT&T Voice Mail ⁴ (cont'd)			
c. Series 50 Plus			
- Standard			
- per mailbox	\$19.95	\$33.05 (I)	S5BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (cont'd)				(C)
c. Series 50 Plus				
- Standard				
- per mailbox	\$19.95	\$39.65 (I)	S5BF1	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	MBXPN	
- Directory Listing (optional)				
- per mailbox	10.00	5.00	MBXLC	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

1. AT&T Voice Mail ⁴ (cont'd)	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$31.95	S5BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

1. AT&T Voice Mail ⁴ (cont'd)	<u>Non-Recurring Charge</u> ^{1,2,3}	<u>Monthly Rate</u> ²	<u>USOC</u>
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$38.35 (I)	S5BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

/1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.

/2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.

/3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.

/4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.

/5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

1. AT&T Voice Mail ⁴ (cont'd)	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
d. Series 50 Plus			
- Deluxe			
- per mailbox	\$19.95	\$46.00 (I)	S5BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	MBXPN
- Directory Listing (optional)			
- per mailbox	10.00	5.00	MBXLC

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (cont'd)				(C)
d. Series 50 Plus				
- Deluxe				
- per mailbox	\$19.95	\$55.20 (I)	S5BFA	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	MBXPN	
- Directory Listing (optional)				
- per mailbox	10.00	5.00	MBXLC	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

2 AT&T VOICE MAIL (Cont'd)
C. RATES (Cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$20.95	BVMF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. Discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (Cont'd)
C. RATES (Cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$25.15 (I)	BVMF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. Discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (Cont'd)
C. RATES (Cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
e. Series 100			
- Standard			
- per mailbox	\$19.95	\$30.20 (I)	BVMF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. Discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (Cont'd)
C. RATES (Cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (Cont'd)				(C)
e. Series 100				
- Standard				
- per mailbox	\$19.95	\$36.25 (I)	BVMF1	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	BVMPN	
- Call Transfer (optional)				
- per mailbox	19.95	2.95	MBXCT	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/10+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. Discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions – See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$29.95	BVMFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT
/1/	Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.		
/2/	Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions ⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions ⁵ package. This discount is not available to customers who have a term agreement.		
/3/	The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.		
/4/	In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.		
/5/	Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5		

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$35.95 (I)	BVMFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
f. Series 100			
- Deluxe			
- per mailbox	\$19.95	\$43.15 (I)	BVMFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (Cont'd)				(C)
f. Series 100				
- Deluxe				
- per mailbox	\$19.95	\$51.80 (I)	BVMFA	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	BVMPN	
- Call Transfer (optional)				
- per mailbox	19.95	2.95	MBXCT	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase a Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$22.95	S1BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$27.55 (I)	S1BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
g. Series 100 Plus			
- Standard			
- per mailbox	\$19.95	\$33.05 (I)	S1BF1
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (Cont'd)				(C)
g. Series 100 Plus				
- Standard				
- per mailbox	\$19.95	\$39.65 (I)	S1BF1	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	BVMPN	
- Call Transfer (optional)				
- per mailbox	19.95	2.95	MBXCT	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$31.95	S1BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT
- Alternate ID (optional)	19.95	2.95	MBXID

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$38.35 (I)	S1BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT
- Alternate ID (optional)	19.95	2.95	MBXID

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁴ (Cont'd)			
h. Series 100 PLUS			
- Deluxe			
- per mailbox	\$19.95	\$46.00 (I)	S1BFA
- Paging Notification (optional)			
- per mailbox	19.95	4.95	BVMPN
- Call Transfer (optional)			
- per mailbox	19.95	2.95	MBXCT
- Alternate ID (optional)	19.95	2.95	MBXID

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions⁵ grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions⁵ package. This discount is not available to customers who have a term agreement.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge</u> ^{/1/, /2/, /3/}	<u>Monthly Rate</u> ^{/2/}	<u>USOC</u>	(C)
1. AT&T Voice Mail ^{/4/} (Cont'd)				(C)
h. Series 100 PLUS				
- Deluxe				
- per mailbox	\$19.95	\$55.20 (I)	S1BFA	
- Paging Notification (optional)				
- per mailbox	19.95	4.95	BVMPN	
- Call Transfer (optional)				
- per mailbox	19.95	2.95	MBXCT	
- Alternate ID (optional)	19.95	2.95	MBXID	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Customers who purchase Business Solutions^{/5/} grouping will receive a \$4.00 discount off the monthly recurring charge on all of their Series 50/50+/100/100+ products. Customers will continue to receive this discount as long as they retain the Business Solutions^{/5/} package. This discount is not available to customers who have a term agreement. (C)
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company. (C)
- /4/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /5/ Frozen/Grandfathered Business Solutions - See Guidebook, Part 4, Section 5.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,4}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁵ (cont'd)			
i. Centrex Mail SM 50/100			
- Initial System (up to 30 mailboxes)	\$200.00	\$275.00	MBXCM BVMCM
- Additional mailboxes			
- per mailbox	19.95	9.00	BVMMR BVMNR MBXMR MBXNR
j. Content Delivery ³			
- per subscription, per mailbox	NO	NO	
k. Change Order			
- per order	19.95	NO	BFCMC
l. Additional Storage or Message Capacity			
- per mailbox	50.00	150.00	BVMMS

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.
- /3/ Feature not currently available.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer to Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges..

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail ⁵ (cont'd) ⁶			
m. Extended Messaging			
- Flat Rate Basis - per mailbox	\$15.00	\$2.00	
- Usage Basis - per message	15.00	.25	MBXEM
n. Pacific Bell Starter Mail SM			
- Pacific Bell Starter Mail SM Series 50 ⁴			
- Pacific Bell Starter Mail SM Series 50 Plus ⁷			
- per mailbox	19.95	9.95	S5BSE
- Extensions			
- per mailbox	19.95	7.95	S5ESE
- Conversion from Series 50/50+ or 100/100+ (per mailbox)	10.00	NO	
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and/or Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.
- /3/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /4/ This service is grandfathered effective June 20, 1998.
- /5/ In addition to the charge for the AT&T Messaging voice mail service, depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges for calls which are: 1) forwarded to and/or transferred out of your AT&T Voice Mail mailbox; and 2) made by you from your business to access your mailbox and for the duration of the call. If the Company is your local exchange carrier (LEC), refer Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges.
- /6/ This service is grandfathered effective October 21, 1997.
- /7/ This service is grandfathered effective August 26, 2002.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,4}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail (cont'd)			
o. Pacific Bell Starter Mail SM (cont'd)			
- Pacific Bell Starter Mail SM Series 100 ³			
- Pacific Bell Starter Mail SM Series 100 Plus ⁵ - per mailbox	\$19.95	\$9.95	S1BSE
- Extensions - per mailbox	19.95	7.95	S1ESE
- Conversion from Series 50/50+ or 100/100+ (per mailbox)	10.00	NO	
- Conversion to Series 50/50+ or 100/100+ Centrex Mail (per mailbox)	NO	NO	
- Alternate ID (optional) - per mailbox	19.95	2.95	BVM1D

- /1/ Non-recurring for Paging Notification, Call Transfer, Alternate Identification and Change Order charge for a ring change are waived if included on the initial order or within fourteen days of mailbox installation.
- /2/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.
- /3/ This service is grandfathered effective June 20, 1998.
- /4/ The nonrecurring charge will be waived on migrations of existing service from the Company to a CLC, a CLC to a CLC and a CLC to the Company.
- /5/ This service is grandfathered effective August 26, 2002.

2 AT&T VOICE MAIL (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge^{1,2,3}</u>	<u>Monthly Rate²</u>	<u>USOC</u>
1. AT&T Voice Mail (cont'd)			
p Restoral of Service	\$75.00	NO	
q Audio Cassette Recording			
- set-up	35.00	NO	
- per message	2.00	NO	
r. Reminders Call ² - per mailbox	NO	NO	
s. Message Delivery to Non-Subscribers (MDNS) ²	NO	NO	
- usage, per message per recipient	.25	NO	

D. EXCHANGES SERVED

AT&T Voice Mail is available in any of California's telephone exchanges where technical capabilities exist and market conditions warrant. Therefore, no list of exchanges is herein provided.

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the Customer and the Company.
/2/ Feature available beginning January 23, 2001 in LATA 3. Available on all Business voicemail products except the Starter Mail products.

3 PACIFIC BELL CALL MANAGEMENT

A. DESCRIPTIONS

Pacific Bell Call Management (PBCM)

Provides customers with full service voice mail, announcement, interactive audiotext, call routing interactive and voice response features.

Voice Mail

A port based application that provides subscribers with voice messaging services. Provides the ability for customers to receive and store, record and send voice messages. The customer needs no additional equipment other than a touchtone phone.

Call Navigator

This Call Navigator service is a simple and effective call management system that allows callers to route themselves to extensions, departments or short recorded information by pressing touch-tone buttons on their telephones. The Call Navigator application use within this service refers to a unique ten-digit tree identification not duplicated by any other Call Navigator ten-digit tree identification. This Call Navigator call routing product is designed for the small to mid-sized business customers. Available in three different billing plans; standard, deluxe or premium. Includes two Alternate IDs. The customer can select the plan most suitable for them depending on their incoming and outgoing call volume. Customers will be charged a change order charge if they downgrade their service (e.g., go from a deluxe to standard version).

This product is not intended for customers who exceed 3500 incoming calls per month for Standard, 6500 incoming calls per month for Deluxe or 10,000 calls per month for Premium. Incoming calls are prorated on a 7-day interval basis. This equates to 875 calls/7 days for Standard, 1625 calls/7days for Deluxe and 2500 calls/7 days for Premium.

If a customer continues to exceed their incoming call limit for a consecutive two-month period, AT&T Messaging will contact the customer to discuss and recommend alternatives. After a customer has exceeded their incoming call limit for a consecutive three-month period, AT&T Messaging will upgrade the customer to the next level plan. Prior to upgrade, AT&T Messaging will notify customers of such a change in writing 30 days prior to implementing this change. AT&T Messaging reserves the right to discontinue providing Call Navigator service to customers who continually exceed the Call Navigator call allotments. AT&T Messaging reserves the right to implement a program change to limit simultaneous in-bound calls to 4 calls.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)**A. DESCRIPTIONS (cont'd)**Audiotext Service

Provides recorded announcements for disseminating information to callers, such as hours and locations or answers to frequently asked questions. Includes both simple announcement service and interactive voice response features.

Call Router

Allows callers to route themselves to extensions, departments or recorded information by pressing touchtone buttons on their telephones.

Dynamic Interactive Voice Architecture (DIVA)

Dynamic Interactive Voice Architecture (DIVA) offers the same benefits and customization of the Call Router product, however, with more robust and powerful functionality. DIVA will continue to allow customers to route their own calls using a touch-tone phone. Callers can be routed to specific departments or to a voicemail box or listen to announcements which provide frequently requested information.

Voice Forms®¹

Allows subscribers to capture information from callers by asking a recorded set of questions to which callers respond through either touchtone or voice input, similar to filling out a paper form.

Packaged Applications

Provides packaged interactive voice response applications for specific needs.

Custom Applications

Provides customers with unique, tailored interactive voice response applications to satisfy their specific, complex needs.

Content Delivery

Provides periodic delivery into a voice mail customer's mailbox of information (general or customized) on a subscription basis.

¹/ Voice Forms® is a registered trademark of Digital Sound Corporation.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)**A. DESCRIPTIONS (cont'd)**Message Delivery

Provides callers with the ability to record a message for the person they are trying to call if that person's telephone line is either busy or not answered. Once the caller records his/her message, the Message Delivery feature will attempt to deliver the message by dialing the called party at regularly set intervals. Once the called party's line is answered, the Message Delivery feature will notify the person answering that it has a message and then proceed to play the recorded message. If the called party's line is not answered within a predetermined period of time, the message will not be delivered. The caller is advised in advance that delivery is not guaranteed.

Starter Kit

Provides limited call routing to extensions, departments, informational recordings, or automated attendants.

Alert Announcement

An interactive voice response service that provides application software, consultation, recorded message storage and recorded message retrieval by callers. Between 1 and 22 callers may simultaneously access messages at one time.

Outcall Alert

An interactive voice response service that provides application software, consultation, records message storage, automated paging system notification, and automated outcall message delivery to customer specified destinations within the service area (LATA) in which the system is located. Each outbound session places up to 17 simultaneous calls until the session is complete.

Pacific Bell Voice ChoiceSM

A voice response service that utilizes dynamic port allocation capabilities to process mass or peak-calling volumes. Subscribers purchase call termination capabilities and are billed on a usage basis. Detailed statistical reports relating to Voice Choice usage may be provided to subscribers upon request.

Extended Messaging

Provides ability for subscribers to send Voice Mail messages outside of their area codes and to Message Center subscribers.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
A. DESCRIPTIONS (cont'd)Mailbox Administrator

An AT&T Messaging proprietary software program that operates on the customer's personal computer and provides Pacific Bell Call Management Voice Mail customers with the capability to self-manage their Pacific Bell Call Management Voice Mail system. The customer may add mailboxes to and delete them from the system, reassign them, or make other changes. The customer is responsible to meet all network security and interface requirements, to provide all hardware, communications software, and to provide dial up access to the Mailbox Administrator database.

Fax Messaging (aka Fax Mail)

Fax Messaging is a feature of Pacific Bell Call Management. Fax messaging allows incoming callers to transmit facsimile documents to a PBCM mailbox for storage. The mailbox owner accesses mailbox in the normal manner and, during message review, may redirect or send the document to a designated fax machine to be printed at their convenience.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

B. RESERVED

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

- 3 PACIFIC BELL CALL MANAGEMENT (cont'd)
 - B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
B. RESERVED (cont'd)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

C. RATES

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
1. Pacific Bell ³ Call Management ⁹ - per port	NO	\$375.00
2. Voice Mail ⁷ - installation - per application	\$2,000.00	NO
- storage - per hour (one hour per port minimum)	NO	50.00
- changes - per mailbox	15.00	NO
- content delivery ² - per subscription, per mailbox	NO	NO
3. Extended Messaging ⁸ - flat rate basis - per mailbox	15.00	2.00
- usage basis - message	15.00	.25
4. Starter Kit ² - installation - per application	1,000.00	NO
- port charge (2 ports) ^{4,5}	NO	700.00 ⁶
- changes	See Application Change Schedule	

- /1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.
- /2/ Feature not currently available.
- /3/ Pacific Bell Call Management (PBCM) per port pricing does not apply to certain PBCM applications.
- /4/ Additional ports priced per standard PBCM port pricing.
- /5/ As of February 1, 1996, this product application will require a four port minimum; however, it will continue to be offered to existing customers at the two port minimum.
- /6/ This maximum monthly rate is doubled for four ports.
- /7/ A minimum of four ports is required.
- /8/ This service is grandfathered effective August 30, 1997.
- /9/ Requires a 10 port minimum for Host Interfaces.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
5. Call Navigator ^{3,4}		
- Installation - per application	\$225.00	NO
- Changes - per application ²		
- Usage per transferred call		
- standard (0-500 call allotment)	NO	\$165/mo
- per call charge in excess of allotment	NO	\$.06/call
- deluxe (0-1000 call allotment)	NO	\$285/mo
- per call charge in excess of allotment	NO	\$.05/call
- premium (0-1500 call allotment)	NO	\$450/mo
- per call charge in excess of allotment	NO	\$.04/call
- Reports ³		

- /1/ Discounts may be applicable based on quantity and duration of commitment, as requested between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.
- /1/ See Application Schedule for rates.
- /2/ See Reports Schedule.
- /3/ The new prices for Call Navigator will become effective for new customers as of December 1, 1999. Existing customers will continue to be charged at the old rates until they discontinue or alter service (upgrade/downgrade or new turn-up).
- /4/ Depending on which business service you buy from your Local Exchange Carrier (LEC), you may incur usage charges:
 - 1) For calls forwarded to your Call Navigator access line;
 - 2) When a caller transfers out of the application to another telephone number;
 - 3) If you have a voice mail mailbox that calls transfer to; and,
 - 4) When you call to retrieve messages from that mailbox. Usage charges may be based on the duration of the call, or as defined by your LEC.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

		<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
6. Call Router			
- Installation (four port minimum) - per application		NO	
- customer recorded	\$2,000.00	3,000.00	NO
- studio recorded		NO	\$50.00
- Storage - per hour			
- Changes (See Application Change Schedule)			
- Names Directory		400.00	NO
- Call Progress Detection		500.00	NO
7. Audiotext			
a. Announcement Service ²			
- Installation - per application		700.00	NO
- Message Charge			
- per 2 minute message		NO	NO
- per 5 minute message		100.00	NO
- per 10 minute message		250.00	NO
- Usage - per minute (400 minute minimum per month)		NO	.25
b. Announcement Service Plus ²			
- Installation (two port minimum) - per application, and		1,500.00	NO
- per port (two port minimum)		NO	150.00
- Message Charge			
- per 2 minute message		NO	NO
- per 5 minute message		100.00	NO
- Changes	See Application Change Schedule		

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
7. Audiotext (cont'd)		
c. Interactive ²		
- Installation (four port minimum) - per application	\$1,000.00	NO
- customer recorded	2,000.00	NO
- studio recorded	NO	50.00
- Storage - per hour		
- Changes	See Application Change Schedule	
8. VoiceForms		
a. Basic		
- Installation		
- 1st VoiceForm mailbox	250.00	NO
- Additional VoiceForm mailboxes - per mailbox	100.00	NO
- Usage (capacity)		
- Standard (50 completed forms per mailbox)	NO	150.00
- Deluxe (100 completed forms per mailbox)	NO	250.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
8. VoiceForms (cont'd)		
b. Plus		
- installation (two port minimum) ²		
- 1st VoiceForms plus mailbox	\$500.00	NO
- additional VoiceForms Plus mailboxes - per mailbox	100.00	NO
- storage - per hour	NO	\$50.00
- Transcription Service ³		
- via modem	ICB	ICB
- via hard copy	ICB	ICB
9. Message Delivery		
- usage - per call recorded	.35	NO
- storage - per hour	NO	50.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.

/2/ As of June 20, 1996 this product application will require a four port minimum; however, it will continue to be offered to existing customers at the two port minimum and any additional ports will be provided at the Pacific Bell Call Management per port pricing. Customers ordering after June 20, 1996 will require a four port minimum and will be charged the Pacific Bell Call Management per port pricing for each port.

/3/ This service is grandfathered effective June 1, 1996.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
10. Packaged Applications		
a. Voice Library (four port minimum) ²		
- per application (100 modules included)	\$2,000.00	NO
- additional modules - per 100	500.00	NO
- Module Security Code - per application	500.00	NO
- changes	See Application Change Schedule	
- storage - per hour	NO	\$50.00
b. Translator (four port minimum) ²		
- per application with ASCII File	2,000.00	NO
- additional ASCII Records - per 10,000	250.00	NO
- hardcopy database set-up - per 1,000 records	250.00	NO
- database update by phone - per application	500.00	NO
- SMDI Link Installation - per link	750.00	NO
- changes	See Application Change Schedule	
- storage - per hour	NO	50.00
c. Fast Finder (four port minimum) ²		
- Per application with ASCII file	2,000.00	NO
- Additional ASCII Records - per 500	250.00	NO
- Hardcopy database set-up - per 100 records	250.00	NO
- Changes	See Application Change Schedule	
- Storage - per hour	NO	50.00

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ This service is grandfathered effective June 1, 1996.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
10. Packaged Applications (cont'd)		
d. Outcall Alert ⁴		
- per application		
- with ASCII File	\$ 500.00	NO
- without ASCII File	1,000.00	NO
- usage		
- flat rate basis		
- billed monthly	NO	\$ 500.00 ₂
- billed annually	NO	5,500.00
- per minute basis	NO	1.00
- changes	See Application Change Schedule	
e. Alert Announcement ⁴		
- per application	\$500.00	NO
- usage		
- flat rate basis		
- billed monthly	NO	\$ 275.00 ₂
- billed annually	NO	3,000.00
- per minute basis		
- less than 4000 minutes per day	NO	.25/minute
- greater than 4000 minutes per day	NO	1.00/minute
- changes	See Application Change Schedule	
11. Semi-custom Packaged Applications ⁵		
- additional per packaged application modified	\$1,000.00 plus 110% of \$200.00 per hour packaged application charges	
- Host Interface Port Charge ⁶	NO	\$250.00

- /1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.
- /2/ Annual amount billed once per year.
- /3/ Feature not currently available.
- /4/ This service is grandfathered effective April 25, 1996 and withdrawn as of June 4, 1996.
- /5/ This service is grandfathered effective June 20, 1996.
- /6/ As of March 13, 1998 this charge will apply to new customers. Existing customers will not be subject to this charge, unless they make changes to their service.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
12. Custom Applications ³		
- development and Installation	ICB	ICB
- ports	NO	110% of
		standard port pricing
- changes - per hour	\$200.00	NO
- storage - per hour	NO	\$ 50.00
- Host Interface Port Charge ⁵	NO	250.00
13. Application Options ⁴		
a. Multilingual Set-up - per extra language	250.00	NO
b. Additional location set-up - per location	500.00	NO
c. Re-Installation of disconnected - application - per location	250.00	NO
d. Recording Charges ⁴		
- Customer Message Recording (CMR) over telephone	NO	NO
- Studio Message Recording - per language	750.00	NO
- customer provided tape - per language	500.00	NO

- /1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.
- /2/ Feature not currently available.
- /3/ Quoted per customer specifications.
- /4/ For Fast Finder, Translator, and Voice Library Only.
- /5/ As of March 13, 1998, this charge will apply to new customers. Existing customers will not be subject to this charge unless they make changes to their services.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
13. Application Options (cont'd)		
e. FAX-on-Demand ²		
- installation - per application	ICB	ICB
- changes - per hour	NO	NO
- usage		
- per page faxed-US	NO	NO
- per page faxed-International	NO	NO
- per minute	NO	NO
f. Fax Messaging (aka Fax Mail)		
- installation - per application	\$1,000.00 ³	NO
- usage - per application	NO	\$500.00
- changes - per hour	NO	NO
g. Expedited Installation - per day expedited		
	100.00	NO
h. Call Navigator		
- multilingual set up - per extra language	100.00	NO
- additional application set up - per application	225.00	NO
- usage per transferred call ⁴		
- re-installation of disconnected application - per application	225.00	NO
- Customer Management Interface (CMI)	NO	NO
- Expedited Installation Charge - per day expedited	100.00	NO

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company. Discounts not available on Call Navigator.

/2/ Feature not currently available.

/3/ No non-recurring charge when ordered with Pacific Bell Call Management Voice Mail.

/4/ See 5. preceding for usage rates.

3. PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
14. Application Changes		
a. Change		
- Report Profile, per change	\$5.00	NO
- Report Profile Title, per change	5.00	NO
b. Add or Delete		
- Report Profile, per change	5.00	NO
- Report Profile Title, per change	5.00	NO
c. Parameter Changes		
- Caller Error Settings, per change	37.50	NO
- Rotary, per change	37.50	NO
- Call Navigator (e.g., after hours tree design); initial design and subsequent changes	25.00	NO
d. Database Changes		
- Application, per record ³	25.00	NO
- Core Database, per change	250.00	NO
- Provided manual/hardcopy other than ASCII, per hour	100.00	NO
e. Custom Changes, per hour ²	200.00	NO

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the customer and the Company.

/2/ Quoted per customer specifications.

/3/ Every 90 days at no charge with Correct ASCII Format.

3. PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
f. Call Navigator - per application		
- cell addition or deletion; 2 cell changes per request	\$50.00	NO
- hours of operation per change	50.00	NO
- telephone/mailbox transfer change; 2 transfers per request	50.00	NO
- schedule change for other than a 24 hour menu	50.00	NO

/1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between the Customer and the Company. Discounts not available on Call Navigator.

3. PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
15. Downgrade Charge for Call Navigator - per application ⁴	\$19.95	NO
16. Report Options ^{5,6}		
a. Daily Activity Reports ² - per report		\$75.00
b. Daily Call Profile Reports ² - per report		75.00
c. Weekly Report Delivered Weekly - per report	25.00	NO
d. Special Period Report - per report	50.00	NO
e. Special (AdHoc) Report ³ - per report	ICB	ICB
f. Each Report delivered via U.S. Mail - per report	50.00	NO
g. Each Report delivered via Facsimile - per report	5.00	NO
h. Reports delivered via electronic mail		
- set up fee	25.00	NO
- per report charge	NO	5.00

- /1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company. Discounts not available on Call Navigator.
- /2/ U.S. mail delivery not available for daily reports.
- /3/ Quoted per customer specifications.
- /4/ Nonrecurring downgrade charge will be waived on downgrades made within thirty (30) days of initial order.
- /5/ Standard delivery is via facsimile at no additional charge.
- /6/ Available with Call Router, and individual voice response applications only.

3. PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
17. Pacific Bell Voice Choice ^{SM 5}		
- Installation ²		
- standard application	\$2,000.00	NO
- semi-custom	5,000.00	NO
- custom	ICB	NO
- Usage		
- minimum	NO	\$3,000.00
- per minute (or fraction thereof) ³	NO	.12
- per call transfer	NO	.25
- Changes (See Application Change Schedule)		
- Reports (See Report Options Schedule)		
- Recording Charges		
- Studio Message Recording		
- per language	2,000.00	NO
- Customer-provided tape		
- per language	1,000.00	NO
18. Service Calls		
a. Customer premise support services ⁶		
- per hour	300.00	NO

- /1/ Discounts may be applicable based on quantity and duration of commitment, as negotiated between and agreed upon by the customer and the Company.
- /2/ Discounts may be applicable based on usage volumes.
- /3/ Quoted per customer specifications.
- /4/ Discounts may be applicable based on quantity (i.e., number of minutes of use) and duration of commitment, as negotiated and agreed upon by the customer and the Company.
- /5/ As of April 26, 1996 the Company will no longer offer Pacific Bell Voice Choice SM to new customers. However, the tariff terms and conditions for Pacific Bell Voice Choice SM will be grandfathered until such time as the service has been fully withdrawn.
- /6/ Charges may be applied to customer requested service for service problem resolution where it is determined that the problem was not caused by the Company.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)
C. RATES (cont'd)

	<u>Non-Recurring Charge¹</u>	<u>Monthly Rate¹</u>
19. Report Options for Call Navigator ²		
a. Additional or Duplicate Reports outside of Standard monthly reports/delivery	NO	\$ 25.00
20. Dynamic Interactive Voice Architecture (DIVA)		
a. Installation		
- 3 year or more contract	\$ 500.00	NO
- less than 3 year contract	2,000.00	NO
b. Port charge (4 port minimum)		
- 4 to 23 ports	NO	310.00
- 24 to 48 ports	NO	300.00
- 49 or more ports	NO	ICB
c. Add-ons per port		
- Names Directory	NO	15.00
- Call Library (requires outbound fax port)	NO	20.00
- Voice Form	NO	20.00
- Zip Code Locator	NO	20.00
- Telecommunication Device for Deaf (TDD)	NO	10.00
d. Languages (installation includes one language)		
- per additional language	250.00	NO
e. Initial Studio/Tape Recording charge (4 hour minimum)	1,000.00	NO
- additional studio charge per hour	250.00	NO
f. Development charge (after turn-up) for changes per hour	NO	200.00
g. DIVA Reports ³		
- Monthly Standard Reports available at no charge	NO	NO
- Optional daily standard reports; per month charge - per report	NO	75.00
- Optional weekly standard; reports per month charge - per report	NO	25.00
- Special (Adhoc) reports; available upon request	ICB	ICB

/1/ Prices based on month-to-month service. Term and Volume discounts for 1 and 3 year contracts are applicable. ICB based on customer requirement and capacity.
/2/ Daily activity report, weekly activity report and call termination report included in monthly Call Navigator service price. Call Navigator reports are only provided via e-mail or fax.
/3/ DIVA Reports delivered via e-mail only.

3 PACIFIC BELL CALL MANAGEMENT (cont'd)

D. EXCHANGES SERVED

Pacific Bell Call Management is available in any of California's telephone exchanges. Therefore, no list of exchanges is herein provided.

Call Navigator product will only be available on the Unisys Platform where technically feasible.

Dynamic Interactive Voice Architecture (DIVA) is only available on the Periphonics Platform where capacity exists.

4 OTHER VOICE BASED INFORMATION SERVICES

A. DESCRIPTIONS

1. Pacific Bell Assistant¹

The Pacific Bell Assistant (PBA) service expands voice mail applications to include broader voice store and forward functionality. This broader functionality allows end user customers to reach out beyond their voice mail boxes, which store their messages, for interaction with other stored information sources. This broader functionality also allows end user customers to more efficiently move back into the public switched telephone network to complete live calls and to then move back into their voice mail boxes and other information sources. Accordingly, this service delivers features such as call answering, voice mail, e-mail, fax mailbox, and personal website on the net, and interacts with network services via voice activated dialing, conference call bridging, find me service, and management services (e.g., electronic phonebook on the web, contact lists, on-line billing information, call history, etc.). PBA is available as a stand alone (DID number) or forwarded (includes call forwarding) service. The forwarded service forwards calls from the customer's business line to the customer's PBA DID number. The stand alone service is direct dialed into the customer's PBA DID number. PBA is available in Standard and Advanced versions. The Standard version includes all voice call answering and fax capabilities. The Advanced version in addition to having the standard version capabilities is able to integrate e-mail notification and review. Internet providers must be POP3 compliant. The customer's DID number will be used for the business customers fax, conference call set-up and when accessing the voicemail mailbox.

a. Change Order

Any change to the subscriber's service, with the exception of a disconnect order, will incur a change order charge.

^{1/} This service is grandfathered effective November 8, 2000.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

2. AT&T Unified Messaging (AT&T UM) Lite¹ – Residence²

Residential AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). Call Forwarding is purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, Part 7, Section 3 and is included as part of this product. E-mail notification to a pager is an included feature in this product. Alternate ID with Call Forwarding and Message Waiting Indicator (MWI) available on second line is an optional feature available with this product. Residential AT&T UM Lite comes with 50MB of storage. Additional storage may be purchased in increments of 50MB, 100MB and 150MB for an additional charge. At this time, AT&T UM Lite is not compatible with Macintosh computers.

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

3. AT&T Unified Messaging (AT&T UM)¹ – Residence
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

In addition to the functionality listed in the AT&T UM Lite – Residence product, this service provides subscribers who have Cingular Wireless with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or Cingular wireless phone. At this time, the service is not compatible with Macintosh and requires Cingular Wireless service.

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/2/ Product grandfathered effective April 8, 2006.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

2. AT&T Unified Messaging (AT&T UM) Lite^{/1/, /3/} – Residence^{/2/} (N)

Residential AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). Call Forwarding is purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, Part 7, Section 3 and is included as part of this product. E-mail notification to a pager is an included feature in this product. Alternate ID with Call Forwarding and Message Waiting Indicator (MWI) available on second line is an optional feature available with this product. Residential AT&T UM Lite comes with 50MB of storage. Additional storage may be purchased in increments of 50MB, 100MB and 150MB for an additional charge. At this time, AT&T UM Lite is not compatible with Macintosh computers. (C) /4/

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection. (C)

3. AT&T Unified Messaging (AT&T UM)^{/1/, /3/} – Residence (also known as AT&T Unified Messaging Standard or AT&T UM Standard) (N)

In addition to the functionality listed in the AT&T UM Lite – Residence product, this service provides subscribers who have Cingular Wireless with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or Cingular wireless phone. At this time, the service is not compatible with Macintosh and requires Cingular Wireless service. (C) /4/

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (C)

/2/ Product grandfathered effective April 8, 2006.

/3/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (N)
(N)

/4/ No change in text: Margin realigned. (N)

OTHER VOICE BASED INFORMATION SERVICES (cont'd) (C)

A. DESCRIPTIONS (cont'd)

- 2. AT&T Unified Messaging (AT&T UM)^{1, 2/} – Residence (C)
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

Residential AT&T Unified Messaging is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). Call Forwarding is purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook, Part 7, Section 3 and is included as part of this product. E-mail notification to a pager is an included feature in this product. Alternate ID with Call Forwarding and Message Waiting Indicator (MWI) available on second line is an optional feature available with this product. Residential AT&T UM comes with 50MB of storage. Additional storage may be purchased in increments of 50MB, 100MB and 150MB for an additional charge. At this time, AT&T UM is not compatible with Macintosh computers. (C)

In addition to the functionality listed above, AT&T UM service provides subscribers who have AT&T Wireless service with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or AT&T Wireless phone. At this time, the service is not compatible with Macintosh and requires AT&T Wireless service. (C)

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (D)

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (C)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

4. AT&T Unified Messaging (AT&T UM) Lite – Business¹

Business AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). E-mail notification to a pager is an included feature in this product. This service is available with or without Call Forwarding. For AT&T UM products which include Call Forwarding, the Call Forwarding has been purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook Part 7, Section 3 and is included as part of this product. For AT&T UM products which do not include Call Forwarding, the Call Forwarding must be purchased separately by the customer. Business AT&T UM Lite comes with 100 MB of storage. Optional features include additional storage and Alternate ID (with or without Call Forwarding). At this time, AT&T UM Lite is not compatible with Macintosh computers.

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

4. AT&T Unified Messaging (AT&T UM) Lite – Business^{/1/, /2/} (N)

Business AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). E-mail notification to a pager is an included feature in this product. This service is available with or without Call Forwarding. For AT&T UM products which include Call Forwarding, the Call Forwarding has been purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook Part 7, Section 3 and is included as part of this product. For AT&T UM products which do not include Call Forwarding, the Call Forwarding must be purchased separately by the customer. Business AT&T UM Lite comes with 100 MB of storage. Optional features include additional storage and Alternate ID (with or without Call Forwarding). At this time, AT&T UM Lite is not compatible with Macintosh computers. (C) /3/

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection. (C) /3/ (C)

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services. (C) /3/ (C)

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (C)

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (N) (N)

/3/ No change in text: Margin realigned. (N)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

A. DESCRIPTIONS (cont'd)4. AT&T Unified Messaging (AT&T UM) Lite – Business^{/1/, /2/}

Business AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). E-mail notification to a pager is an included feature in this product. This service is available with or without Call Forwarding. For AT&T UM products which include Call Forwarding, the Call Forwarding has been purchased by AT&T Messaging as an Enhanced Service Provider (ESP) from the Company's Guidebook Part 7, Section 3 and is included as part of this product. For AT&T UM products which do not include Call Forwarding, the Call Forwarding must be purchased separately by the customer. Business AT&T UM Lite comes with 100 MB of storage. Optional features include additional storage and Alternate ID (with or without Call Forwarding). At this time, AT&T UM Lite is not compatible with Macintosh computers.

a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

5. AT&T Unified Messaging (AT&T UM) – Business¹
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

In addition to functionality listed in the AT&T UM Lite – Business product, this service provides subscribers who have Cingular Wireless with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or Cingular wireless phone. At this time, this service is not compatible with Macintosh and requires Cingular Wireless service.

a. AT&T Unified Messaging (AT&T UM) Extension Mailbox – Business

AT&T UM Extension Mailbox (requires a main mailbox) has similar features and functionality to the AT&T UM primary business mailbox that it is associated with (UM Lite, UM or UM Fax Plus). A business may order up to 98 extensions to one primary mailbox. Extension mailboxes are positions 1 through 98 (with the primary mailbox being position 0). Messages left on an Extension mailbox will not activate Message Waiting Indicator (MWI) on the primary line main mailbox or telephone set. Alternate ID is not available on Extension mailboxes. Two wireless numbers and one storage increment are included features with an Extension mailbox. Extension mailboxes are not available on the AT&T UM Director product. Extension mailboxes do not share the storage capacity of the primary mailbox and come with 100MB of storage. One additional increment of storage (either 50MB or 100MB) may be added to an Extension mailbox for a maximum of 200MB. Extension mailboxes added to the AT&T UM Fax Plus product will not receive a DID number that callers can use when faxing.

b. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

c. Underutilization Charge

An underutilization charge will apply when a Customer with a Term Agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, Customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

- 5. AT&T Unified Messaging (AT&T UM) – Business^{/1/, /2/} (N)
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

In addition to functionality listed in the AT&T UM Lite – Business product, this service provides subscribers who have Cingular Wireless with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or Cingular wireless phone. At this time, this service is not compatible with Macintosh and requires Cingular Wireless service. (C) /3/

- a. AT&T Unified Messaging (AT&T UM) Extension Mailbox – Business^{/2/} (N)

AT&T UM Extension Mailbox (requires a main mailbox) has similar features and functionality to the AT&T UM primary business mailbox that it is associated with (UM Lite, UM or UM Fax Plus). A business may order up to 98 extensions to one primary mailbox. Extension mailboxes are positions 1 through 98 (with the primary mailbox being position 0). Messages left on an Extension mailbox will not activate Message Waiting Indicator (MWI) on the primary line main mailbox or telephone set. Alternate ID is not available on Extension mailboxes. Two wireless numbers and one storage increment are included features with an Extension mailbox. Extension mailboxes are not available on the AT&T UM Director product. Extension mailboxes do not share the storage capacity of the primary mailbox and come with 100MB of storage. One additional increment of storage (either 50MB or 100MB) may be added to an Extension mailbox for a maximum of 200MB. Extension mailboxes added to the AT&T UM Fax Plus product will not receive a DID number that callers can use when faxing. (C) /3/

- b. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection. (C) /3/ (C)

- c. Underutilization Charge

An underutilization charge will apply when a Customer with a Term Agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, Customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services. (C) /3/ (C)

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (C) /3/ (C)

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (N) (N)

/3/ No change in text: Margin realigned. (N)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

A. DESCRIPTIONS (cont'd)

5. AT&T Unified Messaging (AT&T UM) – Business^{/1/, /2/}
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

In addition to functionality listed in the AT&T UM Lite – Business product, this service provides subscribers who have Cingular Wireless with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or Cingular wireless phone. At this time, this service is not compatible with Macintosh and requires Cingular Wireless service.

- a. AT&T Unified Messaging (AT&T UM) Extension Mailbox – Business^{/2/}

AT&T UM Extension Mailbox (requires a main mailbox) has similar features and functionality to the AT&T UM primary business mailbox that it is associated with (UM Lite, UM or UM Fax Plus). A business may order up to 98 extensions to one primary mailbox. Extension mailboxes are positions 1 through 98 (with the primary mailbox being position 0). Messages left on an Extension mailbox will not activate Message Waiting Indicator (MWI) on the primary line main mailbox or telephone set. Alternate ID is not available on Extension mailboxes. Two wireless numbers and one storage increment are included features with an Extension mailbox. Extension mailboxes are not available on the AT&T UM Director product. Extension mailboxes do not share the storage capacity of the primary mailbox and come with 100MB of storage. One additional increment of storage (either 50MB or 100MB) may be added to an Extension mailbox for a maximum of 200MB. Extension mailboxes added to the AT&T UM Fax Plus product will not receive a DID number that callers can use when faxing.

- b. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

- c. Underutilization Charge

An underutilization charge will apply when a Customer with a Term Agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, Customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)**A. DESCRIPTIONS (cont'd)****6. AT&T Unified Messaging Director – Business¹**

The AT&T UM Message Director adds flexibility and functionality to business subscribers with multiple UM mailboxes and multiple lines within their company. Calls can go directly to the company's main number or to another number to be answered. Calls, if they are busy or unanswered, forward to the Message Director where they will encounter a company greeting or an employee directory. Upon selecting the appropriate key press, the caller is then directed into the employee's individual mailbox allowing them to hear the employee's greeting and leave a message. In addition, the Message Director subscriber has the ability to designate over the computer what should be played to a caller calling into the company greeting (e.g., auto attendant for shoes, press 1 for linens, press 2, etc.). Four alternate IDs are included. Three additional Alternate IDs can be purchased separately for an additional charge.

a. Change Order

A Change Order Charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

7. AT&T Unified Messaging (AT&T UM) Fax Plus – Business¹

In addition to the functionality listed in the AT&T UM – Business product, UM Fax Plus includes a separate fax number to receive faxes.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

6. AT&T Unified Messaging Director – Business^{/1/, /2/} (N)

The AT&T UM Message Director adds flexibility and functionality to business subscribers with multiple UM mailboxes and multiple lines within their company. Calls can go directly to the company's main number or to another number to be answered. Calls, if they are busy or unanswered, forward to the Message Director where they will encounter a company greeting or an employee directory. Upon selecting the appropriate key press, the caller is then directed into the employee's individual mailbox allowing them to hear the employee's greeting and leave a message. In addition, the Message Director subscriber has the ability to designate over the computer what should be played to a caller calling into the company greeting (e.g., auto attendant for shoes, press 1 for linens, press 2, etc.). Four alternate IDs are included. Three additional Alternate IDs can be purchased separately for an additional charge. (C) /3/

a. Change Order

A Change Order Charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection. (C) /3/ (C)

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services. (C) /3/ (C)

7. AT&T Unified Messaging (AT&T UM) Fax Plus – Business¹

In addition to the functionality listed in the AT&T UM – Business product, UM Fax Plus includes a separate fax number to receive faxes. (C) /3/ (C)

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (C) /3/ (C)

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (N) (N)

/3/ No change in text: Margin realigned. (N)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

A. DESCRIPTIONS (cont'd)6. AT&T Unified Messaging Director – Business^{/1, /2/}

The AT&T UM Message Director adds flexibility and functionality to business subscribers with multiple UM mailboxes and multiple lines within their company. Calls can go directly to the company's main number or to another number to be answered. Calls, if they are busy or unanswered, forward to the Message Director where they will encounter a company greeting or an employee directory. Upon selecting the appropriate key press, the caller is then directed into the employee's individual mailbox allowing them to hear the employee's greeting and leave a message. In addition, the Message Director subscriber has the ability to designate over the computer what should be played to a caller calling into the company greeting (e.g., auto attendant for shoes, press 1 for linens, press 2, etc.). Four alternate IDs are included. Three additional Alternate IDs can be purchased separately for an additional charge.

a. Change Order

A Change Order Charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

7. AT&T Unified Messaging (AT&T UM) Fax Plus – Business^{/1/}

(C)

In addition to the functionality listed in the AT&T UM – Business product, UM Fax Plus includes a separate fax number to receive faxes.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)**A. DESCRIPTIONS (cont'd)****8. AT&T Unified Messaging (AT&T UM) – DID Mailbox – Business¹**

AT&T UM Direct Inward Dial (DID) Mailbox is a separate mailbox that is different from the subscriber's regular telephone number. This DID number allows subscribers the capability to use their mailbox either as a direct-dial message line, or when combined with Call Forwarding service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to accept calls when the subscriber's business line is busy or unanswered. Incoming calls will forward directly from the business line into the UM DID mailbox. UM DID Mailbox includes 50mb of storage. UM DID mailboxes do not have Message Waiting Indicator or Call Transfer capabilities. Alt ID is available separately for an additional charge. Additional storage is also available for an additional charge. Extension Mailboxes are available.

AT&T UM DID service is available in Lite (no wireless integration) or Standard (with wireless integration) versions.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

A. DESCRIPTIONS (cont'd)

8. AT&T Unified Messaging (AT&T UM) – DID Mailbox – Business^{/1/, /2/} (N)

AT&T UM Direct Inward Dial (DID) Mailbox is a separate mailbox that is different from the subscriber's regular telephone number. This DID number allows subscribers the capability to use their mailbox either as a direct-dial message line, or when combined with Call Forwarding service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to accept calls when the subscriber's business line is busy or unanswered. Incoming calls will forward directly from the business line into the UM DID mailbox. UM DID Mailbox includes 50mb of storage. UM DID mailboxes do not have Message Waiting Indicator or Call Transfer capabilities. Alt ID is available separately for an additional charge. Additional storage is also available for an additional charge. Extension Mailboxes are available.

(C) /3/

AT&T UM DID service is available in Lite (no wireless integration) or Standard (with wireless integration) versions.

(C)

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product. (C)

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (N)
(N)

/3/ No change in text: Margin realigned. (N)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

A. DESCRIPTIONS (cont'd)8. AT&T Unified Messaging (AT&T UM) – DID Mailbox – Business^{/1/, /2/}

AT&T UM Direct Inward Dial (DID) Mailbox is a separate mailbox that is different from the subscriber's regular telephone number. This DID number allows subscribers the capability to use their mailbox either as a direct-dial message line, or when combined with Call Forwarding service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to accept calls when the subscriber's business line is busy or unanswered. Incoming calls will forward directly from the business line into the UM DID mailbox. UM DID Mailbox includes 50mb of storage. UM DID mailboxes do not have Message Waiting Indicator or Call Transfer capabilities. Alt ID is available separately for an additional charge. Additional storage is also available for an additional charge. Extension Mailboxes are available.

AT&T UM DID service is available in Lite (no wireless integration) or Standard (with wireless integration) versions.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/2/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
B. RESERVED (cont'd)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
B. RESERVED (cont'd)

4 OTHER VOICE BASED INFORMATION SERVICES

C. RATES

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
1. Pacific Bell Assistant ^{1,2} (PBA)		
a. Standard	\$19.95	\$39.95
b. Advanced	25.00	49.95
c. Change Order - per order	19.95	NO

/1/ When using the PBA service, IntraLATA toll calls and applicable charges associated in the use of this service are provided by the Company. These intraLATA toll calls and charges will be billed separately by the Company. IntraLATA toll calls must be made using a Company calling card (calling card usage charges may apply). InterLATA services will be provided by an IEC selected by the customer. The IEC will determine how interLATA call charges will be billed. For example, when utilizing paging, conferencing, call blast, call a contact, place a call and follow me features and it results in an intraLATA toll or interLATA call, charges will be billed by the Company or the IEC carrier, respectively, as described above. For outbound calls from PBA, the rating of local calls will be different for the standalone versus the call forwarded version. For the stand alone service, calls will be rated from the Switch where the DID number resides. For the forwarded version, calls will be rated from the Switch where the customer's business line resides. Local calls placed by the customer from within the PBA service are included in the monthly charge for PBA. Calls other than local (i.e., intraLATA toll or interLATA call) will be billed to the customer as described above. Usage charges will be incurred when accessing this service or forwarding to this service using a Company business service and are billed depending on which Company Business Service the customer has (business line usage rate or flat rate plus for business service). Usage minutes will apply to calls which are: 1. forwarded to the customer's mailbox (e.g., when callers leave a message); 2. transferred out of the customer's mailbox to an attendant; or 3. made from the customer's business to access PBA and throughout the duration of time within this service.

/2/ This service is grandfathered effective November 8, 2000.

4 OTHER VOICE BASED INFORMATION SERVICES

C. RATES

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>	
1. Pacific Bell Assistant ^{/1,2/} (PBA)			(C)
a. Standard	\$19.95	\$39.95	
b. Advanced	25.00	49.95	
c. Change Order - per order	19.95	NO	

/1/ When using the PBA service, IntraLATA toll calls and applicable charges associated in the use of this service are provided by the Company. These intraLATA toll calls and charges will be billed separately by the Company. InterLATA services will be provided by an IEC selected by the customer. The IEC will determine how interLATA call charges will be billed. For example, when utilizing paging, conferencing, call blast, call a contact, place a call and follow me features and it results in an intraLATA toll or interLATA call, charges will be billed by the Company or the IEC carrier, respectively, as described above. For outbound calls from PBA, the rating of local calls will be different for the standalone versus the call forwarded version. For the stand alone service, calls will be rated from the Switch where the DID number resides. For the forwarded version, calls will be rated from the Switch where the customer's business line resides. Local calls placed by the customer from within the PBA service are included in the monthly charge for PBA. Calls other than local (i.e., intraLATA toll or interLATA call) will be billed to the customer as described above. Usage charges will be incurred when accessing this service or forwarding to this service using a Company business service and are billed depending on which Company Business Service the customer has (business line usage rate or flat rate plus for business service). Usage minutes will apply to calls which are: 1. forwarded to the customer's mailbox (e.g., when callers leave a message); 2. transferred out of the customer's mailbox to an attendant; or 3. made from the customer's business to access PBA and throughout the duration of time within this service. (C)

/2/ This service is grandfathered effective November 8, 2000. (C)

OTHER VOICE BASED INFORMATION SERVICES

(C)

C. RATES

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
1. Pacific Bell Assistant ^{1,2/} (PBA)		
a. Standard	\$19.95	\$39.95
b. Advanced	25.00	49.95
c. Change Order - per order	19.95	NO

/1/ When using the PBA service, IntraLATA toll calls and applicable charges associated in the use of this service are provided by the Company. These intraLATA toll calls and charges will be billed separately by the Company. InterLATA services will be provided by an IEC selected by the customer. The IEC will determine how interLATA call charges will be billed. For example, when utilizing paging, conferencing, call blast, call a contact, place a call and follow me features and it results in an intraLATA toll or interLATA call, charges will be billed by the Company or the IEC carrier, respectively, as described above. For outbound calls from PBA, the rating of local calls will be different for the standalone versus the call forwarded version. For the stand alone service, calls will be rated from the Switch where the DID number resides. For the forwarded version, calls will be rated from the Switch where the customer's business line resides. Local calls placed by the customer from within the PBA service are included in the monthly charge for PBA. Calls other than local (i.e., intraLATA toll or interLATA call) will be billed to the customer as described above. Usage charges will be incurred when accessing this service or forwarding to this service using a Company business service and are billed depending on which Company Business Service the customer has (business line usage rate or flat rate plus for business service). Usage minutes will apply to calls which are: 1. forwarded to the customer's mailbox (e.g., when callers leave a message); 2. transferred out of the customer's mailbox to an attendant; or 3. made from the customer's business to access PBA and throughout the duration of time within this service.

/2/ his service is grandfathered effective November 8, 2000.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{/1/}		
a. AT&T UM Lite – Residential ^{/3/} - Call Forwarding included	\$19.95	\$9.95 ^{/2/}
b. AT&T UM – Residential (also known as AT&T UM Standard) - Call Forwarding included	10.00 ^{/4/}	9.95 ^{/2/,/5/}

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Unified Messaging (UM) discounts may apply and are applicable based on the purchase of certain AT&T and/or affiliate services. For discount amounts, see 3., following.
- /3/ Product grandfathered effective April 8, 2006.
- /4/ The Non-Recurring Charge will be waived when Unified Messaging is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.
- /5/ AT&T UM is available for \$5.00 per month when ordered with a Complete Choice® Basic or a Complete Choice® Enhanced package, or a grouping or bundle containing one of these packages.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{/1/}		
a. AT&T UM Lite – Residential ^{/3/} - Call Forwarding included	\$19.95	\$9.95 ^{/2/}
b. AT&T UM – Residential (also known as AT&T UM Standard) - Call Forwarding included	10.00 ^{/4/}	9.95 ^{/2/,5/}

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Unified Messaging (UM) discounts may apply and are applicable based on the purchase of certain AT&T and/or affiliate services. For discount amounts, see 3., following.

/3/ Product grandfathered effective April 8, 2006.

/4/ The Non-Recurring Charge will be waived when Unified Messaging is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages.

/5/ AT&T UM may be discounted when ordered with a package, product grouping or bundle of services.

(C)
(C)

OTHER VOICE BASED INFORMATION SERVICES (cont'd) (C)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{/1/} - Residential			(C)
			(D)
			(D)
(also known as AT&T UM Standard)			(C)
- Call Forwarding included	10.00 ^{/3/}	9.95 ^{/2, 4/}	(C)

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Unified Messaging (UM) discounts may apply and are applicable based on the purchase of certain AT&T and/or affiliate services. For discount amounts, see 3., following. (D)
- /3/ The Non-Recurring Charge will be waived when Unified Messaging is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a grouping or bundle containing one of these packages. (C)
- /4/ AT&T UM may be discounted when ordered with a package, product grouping or bundle of services. (C)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{/1/}			(C)
a. AT&T Unified Messaging (AT&T UM) - Residential (also known as AT&T UM Standard) - Call Forwarding included	\$10.00 ^{/2/}	\$9.95 ^{/3/}	(C) (C)

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the wireless phone will not incur airtime charges. However, AT&T will bill airtime charges and any other applicable charges when the subscriber's AT&T wireless handset is used to retrieve AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T wireless lines are both located within the same LATA. (C)

(D)
(D)
(C)
(D)

/2/ The Non-Recurring Charge will be waived when Unified Messaging is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a product grouping or bundle containing one of these packages. (C)
(C)

/3/ AT&T UM may be discounted when ordered with a package, product grouping or bundle of services. (C)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
c. AT&T UM Lite – Business ^{3,4}		
- With Call Forwarding	\$19.95	\$16.95
- Without Call Forwarding	19.95	14.95
d. AT&T UM – Business ^{3,4}		
(also known as AT&T UM Standard)		
- With Call Forwarding	19.95	19.95
- Without Call Forwarding	19.95	17.95

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.

/4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director, or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month.

These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition, 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
c. AT&T UM Lite – Business ^{3,4}		
- With Call Forwarding	\$19.95	\$21.20 (I)
- Without Call Forwarding	19.95	18.70 (I)
d. AT&T UM – Business ^{3,4}		
(also known as AT&T UM Standard)		
- With Call Forwarding	19.95	24.90 (I)
- Without Call Forwarding	19.95	22.40 (I)

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.

/4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director, or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month.

These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition, 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)			
c. AT&T UM Lite – Business ^{3,4/}			
- With Call Forwarding /US1BB/	\$19.95	\$25.44 (I)	(C)
- Without Call Forwarding /US1CX/	19.95	22.44 (I)	(C)
d. AT&T UM – Business ^{3,4/} (also known as AT&T UM Standard)			
- With Call Forwarding /US1MX/	19.95	29.88 (I)	(C)
- Without Call Forwarding /US1OX/	19.95	26.88 (I)	(C)

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.

/4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director, or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month.

These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition, 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)		
c. AT&T UM Lite – Business ^{3,4/}		
- With Call Forwarding /US1BB/	\$19.95	\$25.44
- Without Call Forwarding /US1CX/	19.95	22.44
d. AT&T UM – Business ^{3,4/} (also known as AT&T UM Standard)		
- With Call Forwarding /US1MX/	19.95	29.88
- Without Call Forwarding /US1OX/	19.95	26.88

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.
- /4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director, or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition, 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
e. AT&T UM Director – Business ^{3,4}		
- With or Without Auto Attendant functionality; with Call Forwarding	\$19.95	\$19.95
- With or Without Auto Attendant functionality; without Call Forwarding	19.95	17.95
f. AT&T UM Fax Plus – Business ^{3,4}		
- With Call Forwarding	19.95	21.95
- Without Call Forwarding	19.95	19.95

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.
- /4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any Unified Messaging (UM) product for \$5.00 per month for up to 36 months and a waiver of the one-time installation charge. After 36 months, customer discounts can be renewed if customer maintains or renews a qualified voice package under term or will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
e. AT&T UM Director – Business ^{3,4}		
- With or Without Auto Attendant functionality; with Call Forwarding	\$19.95	\$19.95
- With or Without Auto Attendant functionality; without Call Forwarding	19.95	22.40 (I)
f. AT&T UM Fax Plus – Business ^{3,4}		
- With Call Forwarding	19.95	21.95
- Without Call Forwarding	19.95	24.90 (I)

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.
- /4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any Unified Messaging (UM) product for \$5.00 per month for up to 36 months and a waiver of the one-time installation charge. After 36 months, customer discounts can be renewed if customer maintains or renews a qualified voice package under term or will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)			
e. AT&T UM Director – Business ^{3,4/}			
- With or Without Auto Attendant functionality /US1XM/	19.95	26.88 (I)	(C) (D) (D) (D)
f. AT&T UM Fax Plus – Business ^{3,4/}			
- With Call Forwarding /US1FX/	19.95	32.88 (I)	(C)
- Without Call Forwarding /US1HX/	19.95	29.88 (I)	(C)

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.
- /4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any Unified Messaging (UM) product for \$5.00 per month for up to 36 months and a waiver of the one-time installation charge. After 36 months, customer discounts can be renewed if customer maintains or renews a qualified voice package under term or will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)		
e. AT&T UM Director – Business ^{3,4/} - With or Without Auto Attendant functionality /US1XM/	19.95	26.88
f. AT&T UM Fax Plus – Business ^{3,4/} - With Call Forwarding /US1FX/ - Without Call Forwarding /US1HX/	19.95 19.95	32.88 29.88

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T Messaging.

/4/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any Unified Messaging (UM) product for \$5.00 per month for up to 36 months and a waiver of the one-time installation charge. After 36 months, customer discounts can be renewed if customer maintains or renews a qualified voice package under term or will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
g. AT&T UM Extension Mailbox – Business ^{4,5,6}	\$19.95	\$14.95
h. AT&T UM DID – Lite – Business ^{3,5,6}	19.95	14.95
- Extension Mailbox per extension	19.95	14.95
i. AT&T UM DID – Standard – Business ^{3,5,6}	19.95	17.95
- Extension Mailbox per extension	19.95	17.95

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.
- /4/ Not available on UM Director.
- /5/ Discounts applicable on business products based on quantity and term as negotiated between the customer and AT&T Messaging.
- /6/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00 monthly, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with a NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
g. AT&T UM Extension Mailbox – Business ^{4,5,6}	\$19.95	\$18.70 (l)
h. AT&T UM DID – Lite – Business ^{3,5,6}	19.95	18.70 (l)
- Extension Mailbox per extension	19.95	14.95
i. AT&T UM DID – Standard – Business ^{3,5,6}	19.95	22.40 (l)
- Extension Mailbox per extension	19.95	17.95

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.
- /4/ Not available on UM Director.
- /5/ Discounts applicable on business products based on quantity and term as negotiated between the customer and AT&T Messaging.
- /6/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00 monthly, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with a NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{/1,2/} (cont'd)			
g. AT&T UM Extension Mailbox – Business ^{/4,5,6/} /US1EX/	\$19.95	\$22.44 (I)	(C)
h. AT&T UM DID – Lite – Business ^{/3,5,6/} /US1LX/ - Extension Mailbox per extension	19.95 19.95	22.44 (I) 14.95	(C)
i. AT&T UM DID – Standard – Business ^{/3,5,6/} /US1DX/ - Extension Mailbox per extension	19.95 19.95	26.88 (I) 17.95	(C)

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.
- /4/ Not available on UM Director.
- /5/ Discounts applicable on business products based on quantity and term as negotiated between the customer and AT&T Messaging.
- /6/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00 monthly, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with a NRC waiver.

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)		
g. AT&T UM Extension Mailbox – Business ^{4,5,6/} /US1EX/	\$19.95	\$22.44
h. AT&T UM DID – Lite – Business ^{3,5,6/} /US1LX/ - Extension Mailbox per extension	19.95 19.95	22.44 14.95
i. AT&T UM DID – Standard – Business ^{3,5,6/} /US1DX/ - Extension Mailbox per extension	19.95 19.95	26.88 17.95

/1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, AT&T Mobility will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and AT&T Mobility lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.

/4/ Not available on UM Director.

/5/ Discounts applicable on business products based on quantity and term as negotiated between the customer and AT&T Messaging.

/6/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00 monthly, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month.

These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T Messaging customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with a NRC waiver.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)
C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) ^{1,2} (cont'd)		
j. Optional Features		
(1) Alternate ID w/Call Forwarding and MWI on second line		
- Residence	NA	\$4.95
- Business	\$10.00 ³	4.95
(2) Alternate ID w/o Call Forwarding		
- Business only	10.00 ³	2.95
(3) Additional Storage		
- 50 MB (Residence and Business)	Res \$0 Bus \$10 ³	4.95
- 100 MB (Residence and Business)	Res \$0 Bus \$10 ³	9.90
- 150 MB (Residence only)	Res \$0 Bus NA13.85	
(4) Downgrade Charge (Residence and Business) ⁴		
	\$19.95	NA
(5) Change Order Charge (Residence and Business)		
	19.95	NA
(6) Underutilization Charge (Business)		
- per mailbox under minimum commitment on term agreements	NA	10.00

NOTE 1: In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part, 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, Cingular Wireless will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and Cingular lines are both located within the same LATA.

/2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.

/4/ A downgrade charge applies when the customer downgrades from an AT&T UM product to a TMC or Business Voice Mail. If the customer downgrades within 90 days of upgrading to an AT&T UM product, this charge will not apply.

OTHER VOICE BASED INFORMATION SERVICES (cont'd) (C)

C. RATES (cont'd)

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) ^{1,2/} (cont'd)			(C)
j. Optional Features			
(1) Alternate ID w/Call Forwarding and MWI on second line			
- Residence	NA	\$4.95	
- Business	\$10.00 ^{3/}	4.95	(C)
(2) Alternate ID w/o Call Forwarding			
- Business only	10.00 ^{3/}	2.95	(C)
(3) Additional Storage			
- 50 MB (Residence and Business)	Res \$0 Bus \$10 ^{3/}	4.95	(C)
- 100 MB (Residence and Business)	Res \$0 Bus \$10 ^{3/}	9.90	(C)
- 150 MB (Residence only)	Res \$0 Bus NA	13.85	
(4) Downgrade Charge (Residence and Business) ^{4/}	\$19.95	NA	(C)
(5) Change Order Charge (Residence and Business)	19.95	NA	
(6) Underutilization Charge (Business)			
- per mailbox under minimum commitment on term agreements	NA	10.00	

- /1/ In addition to the charge for your AT&T UM mailbox (all products), if you have measured or usage-sensitive service (residential or business), you will incur usage charges for calls which are forwarded to your mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If the Company is your Local Exchange Carrier (LEC), refer to the Company's Guidebook, Part, 4, Section 2 for applicable usage charges. If you subscribe to a LEC other than the Company, you may incur usage charges. You should check with your LEC for any applicable usage charges. If you purchase an AT&T UM product which includes wireless integration, calls forwarded to AT&T UM from your wireless phone will not incur airtime charges. However, Cingular Wireless will bill you airtime charges and any other applicable charges when you use your wireless handset to retrieve your AT&T UM messages. AT&T UM service is only available when your residence and Cingular lines are both located within the same LATA. (C)
- /2/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.
- /3/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.
- /4/ A downgrade charge applies when the customer downgrades from an AT&T UM product to a TMC or Business Voice Mail. If the customer downgrades within 90 days of upgrading to an AT&T UM product, this charge will not apply.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Utility that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
Personal Choice Plus (includes uSelect™ 3)	\$3.00 — \$6.00 ^{/5/}	Unified Messaging (UM) ^{/4/}
2-Line Personal Choice Plus (includes 2-Line uSelect™ 3)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Standard Choice Plus (includes uSelect™ Standard)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Enhanced Choice Plus (includes uSelect™ 6)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
2-Line Enhanced Choice Plus (includes 2-Line uSelect™ 6)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} with National Connections ^{/2/}	\$3.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} with Metro Plan and National Connections ^{/2/}	\$6.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} 2-Line with National Connections ^{/2/}	\$0.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} 2-Line with Metro Plan and National Connections ^{/2/}	\$1.95	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} Enhanced with National Connections ^{/2/}	\$1.95	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} Enhanced 2- Line with National Connections ^{/2/}	\$4.95	Unified Messaging (UM) ^{/4/}

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ Bundle name change for ALL DISTANCE bundles containing uSelectSM packages, to Unlimited Combination, effective November 1, 2007.

/4/ The Message Center discounts are listed on Sheet 4.1.2

/5/ This discount applies when the product grouping/bundle includes Metro Plan.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Utility that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
Personal Choice Plus (includes uSelect™ 3)	\$3.00 — \$6.00 ^{/5/}	Unified Messaging (UM) ^{/4/}
2-Line Personal Choice Plus (includes 2-Line uSelect™ 3)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Standard Choice Plus (includes uSelect™ Standard)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Enhanced Choice Plus (includes uSelect™ 6)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
2-Line Enhanced Choice Plus (includes 2-Line uSelect™ 6)	\$0.00 ----- \$1.95 ^{/5/}	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} with National Connections ^{/2/}	\$3.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} with Metro Plan and National Connections ^{/2/}	\$6.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} 2-Line with National Connections ^{/2/}	\$0.00	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} 2-Line with Metro Plan and National Connections ^{/2/}	\$1.95	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} Enhanced with National Connections ^{/2/}	\$1.95	Unified Messaging (UM) ^{/4/}
Unlimited Combination ^{/3/} Enhanced 2-Line with National Connections ^{/2/}	\$1.95 (C)	Unified Messaging (UM) ^{/4/}

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ Bundle name change for ALL DISTANCE bundles containing uSelectSM packages, to Unlimited Combination, effective November 1, 2007.

/4/ The Message Center discounts are listed on Sheet 4.1.2

/5/ This discount applies when the product grouping/bundle includes Metro Plan.

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Utility that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
Personal Choice Plus (includes uSelect™ 3)	\$2.95	Unified Messaging (UM)
2-Line Personal Choice Plus (includes 2-Line uSelect™ 3)	\$2.95	Unified Messaging (UM)
Standard Choice Plus (includes uSelect™ Standard)	\$2.95	Unified Messaging (UM)
Enhanced Choice Plus (includes uSelect™ 6)	\$4.45	Unified Messaging (UM)
2-Line Enhanced Choice Plus (includes 2-Line uSelect™ 6)	\$4.45	Unified Messaging (UM)
Unlimited Combination ^{/3/} with National Connections ^{/2/}	\$4.45	Unified Messaging (UM)
Unlimited Combination ^{/3/} with Metro Plan and National Connections ^{/2/}	\$7.45	Unified Messaging (UM)
Unlimited Combination ^{/3/} 2-Line with National Connections ^{/2/}	\$4.45	Unified Messaging (UM)
Unlimited Combination ^{/3/} 2-Line with Metro Plan and National Connections ^{/2/}	\$7.45	Unified Messaging (UM)
Unlimited Combination ^{/3/} Enhanced with National Connections ^{/2/}	\$4.95	Unified Messaging (UM)
Unlimited Combination ^{/3/} Enhanced 2-Line with National Connections ^{/2/}	\$4.95	Unified Messaging (UM)

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(C)
(C)

/1/ Discount amount may be displayed on the customer's bill in the form of a credit.
 /2/ National Connections provided by AT&T Long Distance.
 /3/ Bundle name change for ALL DISTANCE bundles containing uSelectSM packages, to Unlimited Combination, effective November 1, 2007.

(C)
(D)
(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles. (C)

(D)

(D)

OTHER VOICE BASED INFORMATION SERVICES (cont'd)

(C)

C. RATES (cont'd)

3. Discounts

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

4. Promotional Offers

/2/

Promotional offerings shall include the following:

/2/

D. EXCHANGES SERVED

/3/

Pacific Bell Assistant is currently only available in LATA 5 (LA and Orange Counties) where technical capabilities exist and market conditions warrant.

The AT&T UM^{/1/} products are available where technical capabilities exist and market conditions warrant.

/3/

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.

/3/

/2/ Material formerly on Sheet 100

/3/ Material formerly on Sheet 101

/3/

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$3.45	Any residential Unified Messaging (UM) product
ALL DISTANCE® without Inside Wire (PGO3S)	\$1.45	Unified Messaging (UM)
Select Feature Package ^{/4/}	\$2.95	Any residential UM product
Complete Choice (includes Select Feature Package)	\$2.95	Any residential UM product

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook, Part 7, Section 5

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$5.45 (C)	Any residential Unified Messaging (UM) product
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.45 (C)	Unified Messaging (UM)
Select Feature Package ^{/4/}	\$2.95	Any residential UM product
Complete Choice (includes Select Feature Package)	\$2.95	Any residential UM product

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook, Part 7, Section 5

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)**C. RATES (cont'd)**

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$5.45	Any residential Unified Messaging (UM) product
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.45	Unified Messaging (UM)
Select Feature Package ^{/4/}	\$3.95 (C)	Any residential UM product
Complete Choice (includes Select Feature Package)	\$3.95 (C)	Any residential UM product

/1/ Discount amount will be displayed on the customer's bill.

/2/ National Connections provided by AT&T Long Distance.

/3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.

/4/ Select Feature Package is a package; see Guidebook, Part 7, Section 5

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$3.95	Any residential Unified Messaging (UM) product
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.95	Unified Messaging (UM)
Select Feature Package ^{/4/}	\$3.95	Any residential UM product
Complete Choice (includes Select Feature Package)	\$3.95	Any residential UM product

/5/

/5/

- /1/ Discount amount may be displayed on the customer's bill in the form of a credit. (C)
- /2/ National Connections provided by AT&T Long Distance.
- /3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.
- /4/ Select Feature Package is a package; see Guidebook, Part 7, Section 5
- /5/ Correction (N)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
New ALL DISTANCE® ^{/3/} with National Connections ^{/2/}	\$3.95	Any residential Unified Messaging (UM) product
ALL DISTANCE® without Inside Wire (PGO3S)	\$3.95	Unified Messaging (UM)
Select Feature Package ^{/4/}	\$2.95	Any residential UM product
Complete Choice (includes Select Feature Package)	\$2.95	Any residential UM product

(C)

(C)

- /1/ Discount amount may be displayed on the customer's bill in the form of a credit.
- /2/ National Connections provided by AT&T Long Distance.
- /3/ A new version of the ALL DISTANCE® was introduced in the market on December 19, 2006.
- /4/ Select Feature Package is a package; see Guidebook, Part 7, Section 5

(D)

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted ^{/1/}
Select Feature Package ^{/2/}	\$2.95	Any residential UM product
Complete Choice (includes Select Feature Package)	\$2.95	Any residential UM product

(D)
—
(D)
(C)

/1/ Discount amount may be displayed on the customer's bill in the form of a credit.

/2/ Select Feature Package is a package; see Guidebook, Part 7, Section 5

(D)
(D)
(C)

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted
Phone Solution with OCP ^{/1/} (residential product grouping)	\$4.49	Residential Unified Messaging
Phone Solution without OCP ^{/1/} (residential product grouping)	\$3.84	Residential Unified Messaging
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$4.49	Residential Unified Messaging
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$3.84	Residential Unified Messaging
Web Solution with OCP ^{/1/} (residential product grouping)	\$2.82	Residential Unified Messaging
Web Solution without OCP ^{/1/} (residential product grouping)	\$2.17	Residential Unified Messaging
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$4.10	Residential Unified Messaging
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$5.35	Residential Unified Messaging
Complete Solution	\$0.84	Residential Unified Messaging

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted
Phone Solution with OCP ^{/1/} (residential product grouping)	\$4.49	Residential Unified Messaging
Phone Solution without OCP ^{/1/} (residential product grouping)	\$3.84	Residential Unified Messaging
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$4.49	Residential Unified Messaging
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$3.84	Residential Unified Messaging
Web Solution with OCP ^{/1/} (residential product grouping)	\$2.82	Residential Unified Messaging
Web Solution without OCP ^{/1/} (residential product grouping)	\$2.17	Residential Unified Messaging
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.10	Residential Unified Messaging
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$8.35	Residential Unified Messaging
Complete Solution	\$0.84	Residential Unified Messaging

(C)

(C)

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP ^{/1/} (residential product grouping)	\$0.00	Residential Unified Messaging	(C)
Phone Solution without OCP ^{/1/} (residential product grouping)	\$3.95	Residential Unified Messaging	(C)
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$0.00	Residential Unified Messaging	(C)
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$3.95	Residential Unified Messaging	(C)
Web Solution with OCP ^{/1/} (residential product grouping)	\$0.00	Residential Unified Messaging	(C)
Web Solution without OCP ^{/1/} (residential product grouping)	\$3.95	Residential Unified Messaging	(C)
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.10	Residential Unified Messaging	
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$8.35	Residential Unified Messaging	
Complete Solution	\$7.95	Residential Unified Messaging	(C)

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP ^{/1/} (residential product grouping)	\$1.00	Residential Unified Messaging	(C)
Phone Solution without OCP ^{/1/} (residential product grouping)	\$4.95	Residential Unified Messaging	(C)
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$1.00	Residential Unified Messaging	(C)
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$4.95	Residential Unified Messaging	(C)
Web Solution with OCP ^{/1/} (residential product grouping)	\$2.00	Residential Unified Messaging	(C)
Web Solution without OCP ^{/1/} (residential product grouping)	\$5.95	Residential Unified Messaging	(C)
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.10	Residential Unified Messaging	
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$8.35	Residential Unified Messaging	
Complete Solution	\$7.95	Residential Unified Messaging	

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

Product Grouping/Bundle	Monthly Discount	Product Discounted	
Phone Solution with OCP ^{/1/} (residential product grouping)	\$0.99	Residential Unified Messaging	(C)
Phone Solution without OCP ^{/1/} (residential product grouping)	\$2.95	Residential Unified Messaging	(C)
DSL Web Solution with OCP ^{/1/} (residential product grouping)	\$0.99	Residential Unified Messaging	(C)
DSL Web Solution without OCP ^{/1/} (residential product grouping)	\$2.95	Residential Unified Messaging	(C)
Web Solution with OCP ^{/1/} (residential product grouping)	\$0.99	Residential Unified Messaging	(C)
Web Solution without OCP ^{/1/} (residential product grouping)	\$2.95	Residential Unified Messaging	(C)
2-Line Phone Solution with OCP ^{/1/} (residential product grouping)	\$7.09	Residential Unified Messaging	(C)
2-Line Phone Solution without OCP ^{/1/} (residential product grouping)	\$6.35	Residential Unified Messaging	(C)
Complete Solution	\$4.95	Residential Unified Messaging	(C)

/1/ OCP is residential optional calling plan. See Guidebook, Part 9, Section 3.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

3. Discounts (cont'd)

Discounts on voice mail products may be provided by AT&T Messaging when the customer purchases other services from the Company that form product groupings or bundles.

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4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

4. Promotional Offers

Promotional offerings shall include the following:

a. Unified Messaging Promotion for Mass Migration Customers

A new statewide promotion for Unified Messaging – Residence, as described in 3.4, herein, available to eligible residential customers who have service with AT&T Communications of California, Inc. and who are mass migrated to AT&T California (the Company) in connection with Application A.07-02-024 filed by AT&T Communications of California, Inc. with the California Public Utilities Commission.

Eligible customers are those customers of AT&T Communications of California, Inc. who have a qualifying local plan/service plus voicemail, are mass migrated to the Company and are subscribed to a qualifying package offered by the Company along with Unified Messaging from AT&T Messaging.

During the promotion period, eligible customers will receive a monthly credit, as noted below, through December 31, 2007. If the customer changes local service plans or removes Unified Messaging before December 31, 2007, all remaining credits will be cancelled. The promotion period will run from May 17, 2007 through December 31, 2007.

AT&T Communications of California, Inc. <u>Qualifying Service</u> (Pre-mass migration)	AT&T California (Company) <u>Qualifying Service</u> (Post mass-migration)	Unified Messaging – Residence <u>Discount</u>
Expanded Unlimited Plan Enhanced 2	Select Feature Package	\$1.00
Measured Lifeline	Measured Lifeline Service	\$7.67
AT&T One Rate Local	uSelect SM 3 or Standard	\$4.00
AT&T One Rate Multiline	2-Line uSelect SM 3 or 6	\$5.39
AT&T One Rate State	uSelect SM 3 or Standard	\$1.05
AT&T One Rate USA	Select Feature Package	\$2.52
AT&T One Rate USA II	uSelect SM 3 or Standard	\$3.99
Basic Measured Main Line or ADL Measure Rate Line	Measured Rate Service	\$3.94
Call Plan Unlimited 2 Features	uSelect SM 3 or Standard	\$2.09

4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

4. Promotional Offers

Promotional offerings shall include the following:

(D)

(D)

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

4. Promotional Offers (cont'd)

Promotional offerings shall include the following: (cont'd)

b. Unified Messaging Save Promotion

A new statewide promotion for AT&T Unified Messaging – Business, as described in 3.4, herein, is available to eligible business customers for \$7.00 per month for 12 months.

Eligible customers are existing business customers who contact the Company and indicate they will discontinue their business access lines, Centrex service or Unified Messaging products. If the customer agrees to retain service with the Company and retains or newly subscribes to a qualifying local voice plan or service package with a term agreement, and Unified Messaging, the customer will receive Unified Messaging (UM) for \$7.00 per month for 12 months. UM Extension mailboxes may be purchased for \$3.00 per month for 12 months. Non-recurring charges for adding UM will be waived for customer newly subscribing to Unified Messaging.

At the end of the 12 month period, the UM services may be renewed at the same rate provided the qualifying local voice plan or service package is also renewed.

UM products available under this promotion include Primary UM Mailboxes, UM Lite, UM Standard, UM Director, UM Fax Plus, UM DID, and UM DID Lite. Call Forwarding Busy Line/Don't Answer and Alternate ID's are included with this offer.

This promotional offer is available from January 1, 2009 through December 31, 2009.

4. OTHER VOICE BASED INFORMATION SERVICES (cont'd)

C. RATES (cont'd)

4. Promotional Offers (cont'd)

Promotional offerings shall include the following: (cont'd)

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4 OTHER VOICE BASED INFORMATION SERVICES (cont'd)

D. EXCHANGES SERVED

Pacific Bell Assistant is currently only available in LATA 5 (LA and Orange Counties) where technical capabilities exist and market conditions warrant.

The AT&T UM¹ products are available where technical capabilities exist and market conditions warrant.

/1/ Effective April 1, 2006, the Unified Communications product name will become Unified Messaging (e.g., AT&T Unified Communications is now AT&T Unified Messaging; AT&T UC to AT&T UM). There may be an overlap in use of both names (until all systems work is completed), however, UC and UM are the same product.