

**1. CONCESSION SERVICE****A. SERVICE TO EMPLOYEES**

## 1. Description

Rates and regulations applicable to residential telephone service furnished to active and retired employees of the Company. Concession service and program eligibility is determined by the Company.

## 2. Regulations

- a. The Company provides discounts on various products and services provided by the Company, as well as the Company's affiliates, on a concession basis, for one set rate<sup>1</sup>, to its active employees and to those who are receiving service or disability pensions as follows:

- (1) Class A concession applies to all bargained-for employees with 30 years or more of service.

After December 31, 1998, Class A concession will no longer be offered, except to bargained-for employees with this class of service as of December 31, 1998, and bargained-for employees with a Class B, and C concession who reach 30 years of service on or before December 31, 2000.

- (2) Class B concession applies to active management employees (other than those qualifying for Class A) whose duties require them to be on call at any time. Class B concession eligibility is determined by the Company<sup>1</sup>.

- (3) Class C concession applies to all other bargained-for employees.

After December 31, 1998, Class C will no longer be offered except to bargained-for employees who have this type of service as of December 31, 1998.

- (4) Class E concession applies to all bargained-for employees hired on or after January 1, 1999, or who have not received concession service before December 31, 1998, and bargained-for employees who moved from outside the Company's service area into the Company's service area after December 31, 1998.

/1/ At the discretion of the Company, rate subject to change and other terms and conditions relative to eligibility may apply.

**1. CONCESSION SERVICE (Cont'd)****A. SERVICE TO EMPLOYEES (Cont'd)****3. Limitations or Special Conditions (Cont'd)**

- e. Employees eligible for Class B concession and have a bona fide second residence are eligible for a Class B concession at the second residence. Employees eligible for Class C concession and have a bona fide second residence are eligible for a Class C concession at the second residence. Class B concession eligibility is determined by the Company<sup>1</sup>.

Effective January 1, 1999, a second residence concession is no longer offered, except for qualifying employees who have a second residence concession on or before December 31, 1998. A change to a second residence location after December 31, 1998 will terminate this eligibility.

- f. Election to receive the concession benefit and associated discounts, requires all recipients to select the Company as their telephone service provider and SBC affiliate products whenever there is a choice<sup>1</sup>, services are available, and where operating conditions of the Company permit.
- g. Employee@home<sup>SM</sup> Program
- (1) Employee@home<sup>SM</sup> program is a package of products and services provided by the Company and SBC affiliates offered as an optional discount to eligible SBC employees and retirees<sup>2</sup>. Eligible participants subscribing to this package will receive the full package of these products and services for one set rate<sup>1</sup>. The full package rate will apply regardless of whether or not all products and services are ordered or utilized by the eligible participant. Only one Core Package will be offered per participant, and a maximum of two additional lines are allowed (see also (6) following).
- (2) Concession code for the Employee@home<sup>SM</sup> program is X.

/1/ At the discretion of the Company, rate subject to change and other terms and conditions relative to eligibility may apply.

/2/ The Employee@home<sup>SM</sup> Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@home<sup>SM</sup>, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

**1. CONCESSION SERVICE (Cont'd)**

**A. SERVICE TO EMPLOYEES (Cont'd)**

**5. Rates and Charges**

- a. Bargained-for Plans - Concession Rates for each eligible bargained-for employee or retiree apply as follows:

(1) Basic Residential Access Line and Installation:

	Monthly Discount <sup>1</sup>	Installation Discount	Local Toll Credits <sup>2</sup>
Class A Concession <sup>4,5</sup>	100%	100%	\$20.00
Class B Concession <sup>3</sup>	100%	100%	NO
Class C Concession <sup>3</sup>	50%	50%	NO
Class D Concession <sup>3</sup>	100%	100%	NO
Class E Concession	NO	NO	NO
Class F Concession <sup>7</sup>	NO	NO	NO
Class G Concession <sup>4,7</sup>	100%	100%	20.00
Class J Concession <sup>4,7</sup>	50%	50%	NO
Class P Concession <sup>6</sup>	NO	NO	NO
Class R Concession <sup>6</sup>	NO	NO	NO

(2) Line Extension Charges:

	Line Extension Credit
All Classes of Concession (except E and F <sup>7</sup> )	\$100.00
Classes E and F <sup>7</sup> Plans	0.00

/1/ Includes measured rate local usage, if applicable.

/2/ Maximum amount. If the usage does not exceed the credit allowance, the customer will not be given credit for the unused portion. To receive this credit, the customer must choose the Utility as its Local Toll provider. (For non-subscribers, the Local Toll amount is credited to a Calling Card account).

/3/ Excludes ZUM Zone 3 minutes of use.

/4/ Plus a reasonable amount of ZUM Zone 3 minutes of use.

/5/ When there are two or more active or retired employees with these classes of service living in the same household and sharing a single telephone line, an additional toll allowance (up to the maximum amount) shall be provided.

/6/ Effective June 30, 2005, Concession Classes P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/7/ Effective June 30, 2005, Concession Classes F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

**1. CONCESSION SERVICE (Cont'd)**

**A. SERVICE TO EMPLOYEES (Cont'd)**

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit

- |                            |                                    |
|----------------------------|------------------------------------|
| • Anonymous Call Rejection | • Priority Ringing                 |
| • Call Forwarding          | • Repeat Dialing                   |
| • Busy Call Forwarding     | • Speed Calling                    |
| • Delayed Call Forwarding  | • Three-Way Calling                |
| • Call Return              | • Remote Access to Call Forwarding |
| • Call Screen              | • Select Call Forwarding           |
| • Call Waiting             | • Call Waiting ID                  |
| • Caller ID                | • Privacy Manager                  |

	Monthly Discount
Class A Concession <sup>1</sup>	100%
Class B Concession <sup>1</sup>	100%
Class C Concession <sup>1</sup>	100%
Class D Concession	NO
Class E Concession <sup>1</sup>	100%
Class F Concession <sup>3</sup>	100%
Class G Concession <sup>3</sup>	100%
Class J Concession <sup>3</sup>	100%
Class P Concession <sup>2</sup>	NO
Class R Concession <sup>2</sup>	NO

/1/ Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements.

/2/ Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/3/ Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit

- |   |                                    |     |
|---|------------------------------------|-----|
| • Anonymous Call Rejection <sup>/4/</sup> | • Priority Ringing                 | (C) |
| • Call Forwarding                         | • Repeat Dialing                   |     |
| • Busy Call Forwarding                    | • Speed Calling <sup>/4/</sup>     | (C) |
| • Delayed Call Forwarding                 | • Three-Way Calling                |     |
| • Call Return                             | • Remote Access to Call Forwarding |     |
| • Call Screen                             | • Select Call Forwarding           |     |
| • Call Waiting                            | • Call Waiting ID                  |     |
| • Caller ID                               | • Privacy Manager <sup>/4/</sup>   | (C) |

	Monthly Discount	
Class A Concession <sup>/1/</sup>	100%	(C)
Class B Concession <sup>/1/</sup>	100%	
Class C Concession <sup>/1/</sup>	100%	(C)
Class D Concession	NO	
Class E Concession <sup>/1/</sup>	100%	(C)
Class F Concession <sup>/3/</sup>	100%	
Class G Concession <sup>/3/</sup>	100%	
Class J Concession <sup>/3/</sup>	100%	
Class P Concession <sup>/2/</sup>	NO	
Class R Concession <sup>/2/</sup>	NO	(C)

/1/ Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements.

/2/ Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/3/ Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

/4/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)  
|  
(N)

1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit

- |   |                                    |
|---|------------------------------------|
| • Anonymous Call Rejection <sup>/4/</sup> | • Priority Ringing                 |
| • Call Forwarding                         | • Repeat Dialing                   |
| • Busy Call Forwarding                    | • Speed Calling <sup>/5/</sup>     |
| • Delayed Call Forwarding                 | • Three-Way Calling                |
| • Call Return                             | • Remote Access to Call Forwarding |
| • Call Screen                             | • Select Call Forwarding           |
| • Call Waiting                            | • Call Waiting ID                  |
| • Caller ID                               | • Privacy Manager <sup>/4/</sup>   |

(C)

	Monthly Discount
Class A Concession <sup>/1/</sup>	100%
Class B Concession <sup>/1/</sup>	100%
Class C Concession <sup>/1/</sup>	100%
Class D Concession	NO
Class E Concession <sup>/1/</sup>	100%
Class F Concession <sup>/3/</sup>	100%
Class G Concession <sup>/3/</sup>	100%
Class J Concession <sup>/3/</sup>	100%
Class P Concession <sup>/2/</sup>	NO
Class R Concession <sup>/2/</sup>	NO

/1/ Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements.

/2/ Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/3/ Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

/4/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(C)

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(N)

**1. CONCESSION SERVICE (Cont'd)**

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and charges (Cont'd)

a. Bargained-for Plans - Concession rates for each eligible bargained-for employee or retiree apply as follows: (Cont'd)

(3) Custom Calling Services as follows, including installation. Services are available where facilities and operating conditions permit<sup>/4/</sup>

- |   |                                    |
|---|------------------------------------|
| • Anonymous Call Rejection <sup>/4/</sup> | • Priority Ringing                 |
| • Call Forwarding                         | • Repeat Dialing                   |
| • Busy Call Forwarding                    | • Speed Calling <sup>/5/</sup>     |
| • Delayed Call Forwarding                 | • Three-Way Calling                |
| • Call Return                             | • Remote Access to Call Forwarding |
| • Call Screen                             | • Select Call Forwarding           |
| • Call Waiting                            | • Call Waiting ID                  |
| • Caller ID                               | (D)                                |

	Monthly Discount
Class A Concession <sup>/1/</sup>	100%
Class B Concession <sup>/1/</sup>	100%
Class C Concession <sup>/1/</sup>	100%
Class D Concession	NO
Class E Concession <sup>/1/</sup>	100%
Class F Concession <sup>/3/</sup>	100%
Class G Concession <sup>/3/</sup>	100%
Class J Concession <sup>/3/</sup>	100%
Class P Concession <sup>/2/</sup>	NO
Class R Concession <sup>/2/</sup>	NO

/1/ Bargained for employees' eligibility to elect to receive such features shall be determined by their collective bargaining agreements.

/2/ Effective June 30, 2005 Concession P & R are no longer offered to retired employees who are eligible to enroll in the Employee@home Program.

/3/ Effective June 30, 2005 Class F, G, & J are no longer offered to management retirees who retired on or after January 1, 1999 with a Class A, Class B or Class C concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

/4/ Privacy Manager is withdrawn for residence customers effective July 1, 2017.

(C)  
(D)  
(D)

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**1. CONCESSION SERVICE (Cont'd)**

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. Employee@home<sup>SM</sup> Program - Rates for each eligible participant applies as follows<sup>1</sup>: (Cont'd)

(2) Optional network features for Employee@home<sup>SM</sup> program plans. Available features are as follows. Services are available where facilities and operating conditions permit. The monthly rates are included in the package rate as shown in (1) preceding.

- Anonymous Call Rejection
- Busy Call Forwarding
- Call Forwarding
- Call Return
- Call Screen
- Call Waiting
- Call Waiting ID
- Privacy Manager
- Caller ID Name and Number
- Delayed Call Forwarding
- Priority Ringing
- Speed Calling
- Repeat Dialing
- Remote Access to Call Forwarding
- Select Call Forwarding
- Three-Way Calling

(3) Line Extension Charges:

Employee@home <sup>SM</sup> Program	Line Extension Credit
All Classes of Concession (except E & F <sup>2</sup> ) (T)	\$100.00

/1/ The Employee@home<sup>SM</sup> Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@home<sup>SM</sup>, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/2/ Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.



1. CONCESSION SERVICE (Cont'd)

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. Employee@home<sup>SM</sup> Program - Rates for each eligible participant applies as follows<sup>/1/</sup>: (Cont'd) (C)

(2) Optional network features for Employee@home<sup>SM</sup> program plans. Available features are as follows. Services are available where facilities and operating conditions permit. The monthly rates are included in the package rate as shown in (1) preceding.

- |   |                                    |     |
|---|------------------------------------|-----|
| • Anonymous Call Rejection <sup>/3/</sup> | • Caller ID Name and Number        | (C) |
| • Busy Call Forwarding                    | • Delayed Call Forwarding          |     |
| • Call Forwarding                         | • Priority Ringing                 |     |
| • Call Return                             | • Speed Calling <sup>/3/</sup>     | (C) |
| • Call Screen                             | • Repeat Dialing                   |     |
| • Call Waiting                            | • Remote Access to Call Forwarding |     |
| • Call Waiting ID                         | • Select Call Forwarding           |     |
| • Privacy Manager <sup>/3/</sup>          | • Three-Way Calling                | (C) |

(3) Line Extension Charges:

Employee@home <sup>SM</sup> Program	Line Extension Credit	
All Classes of Concession (except E & F <sup>/2/</sup> )	\$100.00	(C)

/1/ The Employee@home<sup>SM</sup> Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@home<sup>SM</sup>, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/2/ Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (N)  
|  
(N)

**1. CONCESSION SERVICE (Cont'd)**

A. SERVICE TO EMPLOYEES (Cont'd)

5. Rates and Charges (Cont'd)

b. Employee@home<sup>SM</sup> Program - Rates for each eligible participant applies as follows<sup>/1/</sup>: (Cont'd)

(2) Optional network features for Employee@home<sup>SM</sup> program plans. Available features are as follows.<sup>/3/</sup> Services are available where facilities and operating conditions permit. The monthly rates are included in the package rate as shown in (1) preceding. (C)

- |                            |                                    |
|----------------------------|------------------------------------|
| • Anonymous Call Rejection | • Caller ID Name and Number        |
| • Busy Call Forwarding     | • Delayed Call Forwarding          |
| • Call Forwarding          | • Priority Ringing                 |
| • Call Return              | • Speed Calling                    |
| • Call Screen              | • Repeat Dialing                   |
| • Call Waiting             | • Remote Access to Call Forwarding |
| • Call Waiting ID          | • Select Call Forwarding           |
| (D)                        | • Three-Way Calling                |

(3) Line Extension Charges:

Employee@home <sup>SM</sup> Program	Line Extension Credit
All Classes of Concession (except E & F <sup>/2/</sup> )	\$100.00

/1/ The Employee@home<sup>SM</sup> Program applies to (1) active management employees, (2) management retirees, (3) non-management employees in collective bargaining units covered by an agreement for Employee@home<sup>SM</sup>, and (4) non-management retirees except post-1998 non-management retirees. Additional criteria for employee and retiree eligibility are determined by the Company.

/2/ Effective June 30, 2005, Class F is no longer offered to management retirees who retired on or after January 1, 1999 with a Class B or Class E concession immediately before retirement. These retirees are eligible to enroll in the Employee@home Program.

/3/ Privacy Manager is withdrawn for residence customers effective July 1, 2017.

(C)  
(D)  
(D)

**2. BUSINESS SOLUTIONS<sup>1</sup>****A. TWO-LINE SOLUTION DISCOUNT – BUSINESS****1. DESCRIPTION**

The Two-Line Solution Discount (Business Solutions) is a feature package that offers individual business with at least two individual business access lines pricing discounts on a Pacific Bell Saver Pack<sup>1,4</sup> and WirePro<sup>2</sup>.

**2. DESCRIPTION OF FEATURES**

The Two-Line Solution Discount (Business Solutions) feature package must include the following services as indicated:

A Pacific Bell Saver Pack<sup>1,4</sup> (Power Pack<sup>1,3</sup> or The Works<sup>1,3</sup> or Business Preferred<sup>SM 1,3</sup>) discount on one Saver Pack<sup>1</sup> to business customers with at least two additional individual business access lines in combination with WirePro<sup>2</sup>.

- /1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts - See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.
- /2/ See Guidebook Part 8, Section 8 Inside Wire Repair - Business.
- /3/ Power Pack<sup>1</sup>, The Works<sup>1</sup> and Business Preferred<sup>SM 1</sup>, see Guidebook Part 7, Section 2.
- /4/ Pacific Bell Saver Packs; see Guidebook Part 7, Section 2.

**2. Reserved**

(C)

/1/

/1/ Material now appears in Part 20, Section 4, Sheet 1.

(C)

**2. \$6 x12 Access Line Retention Offer**

Eligible residence customers who call to disconnect their access line(s) and then decide to retain the line(s) and have, or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line.

Eligible customers will receive a \$6.00 bill credit per month, per line for up to two access lines, for a maximum of 12 months. Eligible customers may receive this offer only once during the offer period, and must keep the required services for 30 days to receive the benefit of the offer.

The customer's bill will be credited \$6.00 each month per line that both the access line(s) and the Custom Calling feature(s) are retained. If the customer disconnects the line(s) or the required feature(s) or moves from their current location, the remaining benefits will cease.

This offer may not be combined with any other Company residence retention offers that provide a monthly discount. Customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days, before becoming eligible for this offer.

(N)

(N)

**2. \$6 x12 Access Line Retention Offer**

Eligible residence customers with flat rate services who call to disconnect their access line(s) and then decide to retain the flat rate line(s) and have, or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line. (C)  
(C)

Eligible customers will receive a \$6.00 bill credit per month, per line for up to two flat rate access lines, for a maximum of 12 months. Eligible customers must keep the required services for 30 days to receive the benefit of the offer. (C)  
|  
(C)

The customer's bill will be credited \$6.00 each month per line that both the flat rate access line(s) and the Custom Calling feature(s) are retained. If the customer disconnects the line(s) or the required feature(s) or moves from their current location, the remaining benefits will cease. (C)

This offer may not be combined with any other Company residence retention offers that provide a monthly discount. Customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days, before becoming eligible for this offer.

**2. \$6 x12 Access Line Retention Offer**

Eligible residence customers with flat rate services who call to disconnect their access line(s) and then decide to retain the flat rate line(s) and have, or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line.

Eligible customers will receive a \$6.00 bill credit per month, per line for up to two flat rate access lines, for a maximum of 12 months. Eligible customers must keep the required services for 30 days to receive the benefit of the offer.

The customer's bill will be credited \$6.00 each month per line that both the flat rate access line(s) and the Custom Calling feature(s) are retained. If the customer disconnects the line(s) or the required feature(s) or moves from their current location, the remaining benefits will cease.

This offer may not be combined with any other Company residence retention offers that provide a monthly discount. Customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days, before becoming eligible for this offer.

*\$10 off for 12 Months Access Line Retention Trial Offer*

Between October 15, 2017 and January 15, 2018, customers newly qualifying for the \$6 x12 Access Line Retention Offer will receive the \$6.00 bill credit, described above, for 12 months plus an additional bill credit of \$4.00 per month for 12 months (total monthly bill credit is \$10.00) per eligible line, on a maximum of two lines (a maximum monthly bill credit of \$20.00). Beginning January 16, 2018, the additional bill credit of \$4.00 will no longer be available for customers newly qualifying for the \$6 x12 Access Line Retention Offer. During the 12-month benefit period of the trial offer, all other terms of the \$6 x12 Access Line Retention Offer apply.

(N)  
|  
(N)

**2. BUSINESS SOLUTIONS<sup>1</sup> (Cont'd)**

**A. TWO-LINE SOLUTION DISCOUNT– BUSINESS (Cont'd)**

**3. REGULATIONS**

- a. The feature package discount on the Two-Line Solution (Business Solutions) is available only to business customers provided they meet all the requirements associated with the Two-Line Solution Discount (Business Solutions). (As mentioned in Paragraph A.2, preceding.)
- b.. Power Pack<sup>1</sup>, Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> credit will apply to one basic business access line provided a minimum of two business access lines are billed on the same bill and one line has either Power Pack<sup>1</sup>, The Works<sup>1</sup> or Business Preferred<sup>1</sup>.
- c. WirePro credit will apply to all business access lines that subscribe to WirePro, provided there is a minimum of two basic business access lines and provided those lines carry the same basic business access class of service and are billed on the same bill as the Two-Line Solution Discount (Business Solutions) lines.
- d. Customers must verbally commit to a minimum 12-month term agreement to receive the Two-Line Solution Discount (Business Solutions).

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.



**2. Reserved**

(C)

/1/

/1/ Material now appears in Part 20, Section 4, Sheet 2.

(C)

**AT&T BUSINESS LOCAL CALLING ASSURANCE**

/4/(C)

**A. Description**

AT&T Business Local Calling Assurance is an optional business package for business customers that includes one to five individual Business Measured Rate<sup>/1/</sup> access lines (access lines) within ZUM and non-ZUM exchanges<sup>/1/</sup>, Unlimited Local Calling Plan, Caller ID, and Call Forwarding services.

**B. Regulations**

1. Eligible customers are existing Business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as Business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company.

AT&T Business Local Calling Assurance customers must agree to a 12<sup>/3/</sup>- or 24-month<sup>/2/</sup> term for 1 to 5 access lines, Unlimited Local Calling Plan, Caller ID and Call Forwarding at rates set forth in C., following.

(C)

Regulations for the individual services in AT&T Business Local Calling Assurance will be governed by the respective Guidebook Parts and Sections listed in D., following.

2. AT&T Business Local Calling Assurance is not available with Foreign Exchange Service, Remote Call Forwarding, Toll Free services, PBX Trunks, Centrex, Semi-Public or Coin services.
3. A customer may have up to five (5) lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.
4. Customers will receive a waiver of nonrecurring charges associated with the establishment of individual Business Measured Rate<sup>1</sup> service, Caller ID and Call Forwarding ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Applicable nonrecurring charges will apply to services added after the initial order.

/1/ See Guidebook, Part 4, Section 2.

(C)

/2/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

(C)  
(C)

/3/ Effective March 1, 2017, the 12-Month term option is Grandfathered and no longer available.

/4/  
(N)

/4/ Material formerly appeared in Part 7, Section 5, Sheet 7.

**2. BUSINESS SOLUTIONS<sup>1</sup> (Cont'd)****A. TWO-LINE SOLUTION DISCOUNT– BUSINESS (Cont'd)****3. REGULATIONS (Cont'd)**

- e. In the event of early termination, customers will be charged an early termination fee equal to the Two-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
- f. If a customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this Guidebook.
- g. Both lines must carry the same basic business access class of service, both lines must be billed on the same bill to apply the discount, and include WirePro on both lines. Existing restrictions as set forth within this Guidebook are applicable to Two-Line Solution Discount (Business Solutions).
- h. Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
- i. This package is available to business customers who have basic business access lines only, where facilities and operating conditions permit.
- j. All services referenced in the Two-Line Solution Discount – Business (Business Solutions) are provided as set forth within the Guidebook.

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

**2. Reserved**

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/1/ Material now appears in Part 20, Section 4, Sheet 2.

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**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

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**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>

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6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

/3/

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.

8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines): \$25.00

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/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

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/2/ Material formerly appeared in Part 7, Section 5, Sheet 7.

/3/ Material formerly appeared in Part 7, Section 5, Sheet 8.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$35.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$45.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$55.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.



**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$65.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$80.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$95.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$110.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$125.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)**

**B. Regulations (cont'd)**

5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month<sup>/1/</sup> oral re-subscribe agreement or a 24-month<sup>/1/</sup> term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.<sup>/1/</sup> The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.<sup>/1/</sup>
  
6. Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

7. AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
  
8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

**C. Rates and Charges**

Monthly package rate, per line (maximum of 5 lines):	\$145.00	(l)
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<sup>/1/</sup> Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

**2. BUSINESS SOLUTIONS<sup>1</sup> – BUSINESS (Cont'd)**

**A. TWO-LINE SOLUTION DISCOUNT (BUSINESS SOLUTIONS)<sup>1</sup> – BUSINESS (cont'd)**

**4. RATES AND CHARGES**

a. Discount Schedules:

The discount(s) will be applied as follows:

	<u>Monthly Discount</u>
Power Pack <sup>1</sup> , Works <sup>1</sup> or Business Preferred <sup>SM 1,5</sup>	\$0.90
Business Preferred <sup>1,4</sup>	1.67
WirePro <sup>2</sup>	0.50
WirePro - first line <sup>3</sup>	4.89
WirePro - each additional line <sup>3</sup>	2.49

- /1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.
- /2/ WirePro credit will apply to all lines that subscribe to WirePro, provided a minimum of two lines and all lines are billed on the same bill.
- /3/ An additional \$4.89 discount for the first line and \$2.49 WirePro discount for each additional line will apply to Two-Line Solution discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Guidebook Part 7, Section 5).
- /4/ An additional discount will apply to Business Preferred<sup>SM 1</sup> when the customer subscribes to both Business Preferred<sup>SM 1</sup> and Unlimited Local Calling for Business on the same line, provided a minimum of two access lines are billed on the same bill.
- /5/ Power Pack<sup>1</sup>, Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> credit will apply to one basic business access line provided a minimum of two lines are billed on the same bill and one basic business access line has either Power Pack<sup>1</sup>, The Works<sup>1</sup> or Business Preferred<sup>SM 1</sup>.

**2. Reserved**

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/1/ Material now appears in Part 20, Section 4, Sheet 3.

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**2. BUSINESS SOLUTIONS<sup>1</sup> - BUSINESS (Cont'd)****B. 1-LINE SOLUTION DISCOUNT****1. DESCRIPTION**

The 1-Line Solution Discount (Business Solutions) is a feature package that offers individual business customers with pricing discounts on a Pacific Bell Saver Pack<sup>1,4</sup> when the customer subscribes to a Pacific Bell Saver Pack<sup>1,4</sup> and WirePro<sup>2</sup>.

**2. DESCRIPTION OF FEATURES**

The 1-Line Solution Discount (Business Solutions) feature package must include the following services as indicated:

A Pacific Bell Saver Pack<sup>1,4</sup> (Power Pack<sup>1,3</sup> or The Works<sup>1,3</sup> or Business Preferred<sup>SM 1,3</sup>) in combination with WirePro<sup>2</sup>.

- /1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.
- /2/ See Guidebook Part 8, Section 8, Inside Wire Repair - Business.
- /3/ Power Pack<sup>1</sup>, The Works<sup>1</sup> and Business Preferred<sup>SM 1</sup>; see Guidebook Part 7, Section 2.
- /4/ Pacific Bell Saver Packs; see Guidebook Part 7, Section 2, preceding.

**2. BUSINESS SOLUTIONS<sup>1</sup> - BUSINESS (Cont'd)**

B. 1-LINE SOLUTION DISCOUNT (Cont'd)

3. REGULATIONS

- a. The feature package discount on the 1-Line Solution (Business Solutions) is available only to business customers provided they meet all the requirements associated with the 1-Line Solution Discount (Business Solutions) in B. preceding.
- b. Power Pack<sup>1</sup>, Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> credit will apply to one Power Pack<sup>1</sup>, The Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> package, and WirePro<sup>2</sup>.
- c. Customers must verbally commit to a minimum 12-month term agreement to receive the 1-Line Solution Discount (Business Solutions).

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

/2/ See Guidebook Part 8, Section 8, Inside Wire Repair - Business.

**2. BUSINESS SOLUTIONS<sup>1</sup> - BUSINESS (Cont'd)****B. 1-LINE SOLUTION DISCOUNT****3. REGULATIONS (cont'd)**

- d. In the event of early termination, customers will be charged an early termination fee equal to the 1-Line Solution Discount (Business Solutions) credits applied to their account from the time of the verbal commitment until early termination.
- e. If the customer adds a second line to their account during the 12-month verbal agreement, and they meet the qualifications for the Two-Line Solution Discount (Business Solutions)<sup>1</sup>, the original verbal term agreement will remain in effect, however the customer will receive the Two-Line Solution Discount (Business Solutions)<sup>1</sup> through the end of their original term agreement.
- f. If a customer exceeds their 12-month verbal commitment, they will continue to receive monthly credits as long as they continue to qualify pursuant to the regulations as set forth within this Guidebook.
- g. Any existing discounted or waived installation charges available with any of the above listed services will continue to apply.
- h. This package is available to business customers who have basic business access lines only, where facilities and operating conditions permit.
- i. All services referenced in the 1-Line Solution Discount – Business (Business Solutions) tariff are provided as set forth in their respective tariffs.

/1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.

**2. BUSINESS SOLUTIONS<sup>1</sup> - BUSINESS (Cont'd)**

B. 1-LINE SOLUTION DISCOUNT (cont'd)

4. RATES AND CHARGES

a. Discount Schedule

The discounts will be applied as follows:

	<u>Monthly Discount</u>
Power Pack <sup>1</sup> , Works <sup>1</sup> or Business Preferred <sup>SM 1,3</sup>	\$0.90
WirePro <sup>2,4</sup>	3.72
Business Preferred <sup>SM 1,5</sup>	1.67
WirePro <sup>6</sup>	1.67

- /1/ Frozen/Grandfathered Two-Line Solution Discount and 1-Line Solution Discount (Business Solutions) and Saver Packs (Power Pack, The Works and Business Preferred<sup>SM</sup>) and discounts – See General Regulations, Schedule Cal.P.U.C. No. A2.1.2,A.4.
- /2/ See Guidebook Part 8, Section 8, Inside Wire Repair - Business.
- /3/ Power Pack<sup>1</sup>, Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> credit will apply to one basic business access line provided that basic business access line has either Power Pack<sup>1</sup>, The Works<sup>1</sup> or Business Preferred<sup>SM 1</sup> and WirePro<sup>2</sup>.
- /4/ WirePro discount will apply to 1-Line Solution<sup>1</sup> discount customers who also subscribe to the Unlimited Local Calling Plan for Business (see Guidebook Part 7, Section 5).
- /5/ An additional discount will apply to Business Preferred<sup>SM 1</sup> when the customer also subscribes to Unlimited Local Calling Plan for Business.
- /6/ An additional WirePro discount of \$1.67 will apply to 1-Line Solution Discount<sup>1</sup> customers who have multi-line service and also subscribe to the Unlimited Local Calling Plan for Business.

**4. RADIO SERVICES****A. GENERAL REGULATIONS****1. Availability of Service**

Statewide Mobile telephone service is available to mobile telephones and pocket receivers equipped for this service when in range of a base station through which such service is furnished, subject to transmission, atmospheric and like limitations.

Maritime service is available to ships equipped for this service when in range of a coast station through which such service is furnished, subject to transmission, atmospheric and like conditions.

**2. Undertaking of the Company**

The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence as specified in 3. following.

In connection with general, maritime, dispatching and direct dispatching service, the Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

In connection with personal paging service, the Company undertakes only to transmit a signal for the purpose of actuating a signal on the mobile unit or pocket receiver and accepts no responsibility for the transmission of further intelligence.

**3. Priorities for Service**

When facilities in a given area are insufficient to permit furnishing mobile telephone service to all who desire such service, applications for service to new customers or to additional mobile units of existing customers shall be filed in accordance with the following categories of precedence in the order listed. All applications in the same category shall be filed in the order in which they are received and all such applications shall have precedence over applications in a lower category.

**4. RADIO SERVICES (Cont'd)****A. GENERAL REGULATIONS (Cont'd)****3. Priorities for Service (cont'd)****a. Category 1 - Public Safety and Health**

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

**b. Category 2 - Public Service**

Contract carriers, common carriers and public utilities (exclusive of taxicabs and livery service) for communications other than correspondence of the general public.

**c. Category 3 - Quasi Public Service**

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

**d. Category 4 - Physically Handicapped**

Persons who, because of physical handicaps, operate specially equipped vehicles and are unable to leave such vehicles without assistance.

**e. Category 5 - Industrial**

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing, distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and delivery service.

**f. Category 6 - Traveling Public**

Trains and watercraft where service is made available to passengers.

**g. Category 7 - All others.**

**4. RADIO SERVICES (Cont'd)**

A. GENERAL REGULATIONS (Cont'd)

4. Use of Service and Facilities

- a. Except as provided in b. below, the service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use or in the collection, transmission or delivery of any communication for others.
- b. General service and personal paging service is furnished to customers engaged in the business of renting mobile units to transients upon the conditions that use of the service by such transients shall not be made subject to any charge in addition to the rates set forth in this tariff and other applicable Company tariffs. The customer remains responsible for the service, including loss or damage of equipment provided by the Company to the customer.

5. Obligation of The Customer

The calling party (or customer) shall establish their identity in the course of any communication as often as may be necessary.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the operator at the base or coast station of the Company.

The customer is required to furnish, install, and maintain the storage battery, charging equipment, and noise suppressors on his mobile unit required for the proper operation of the service.

**4. RADIO SERVICES (Cont'd)**

A. GENERAL REGULATIONS (Cont'd)

6. Limited Conversation

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

7. Responsibility of The Company

When the lines of other telephone companies are used in establishing connections to telephones not reached by this Company's lines, this Company is not liable for any act or omission of the other company or companies.

Provisions concerning limitation of liability and allowance for interruptions in service are set forth in Guidebook Part 2, Section 2.



**4. RADIO SERVICES (Cont'd)****A. GENERAL REGULATIONS (Cont'd)****8. Service Agreements**

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified in 9. following.

**9. Initial Contract Period and Termination of Service by Customer**

- a. Contract periods - the initial contract period for service and facilities is one month.
- b. Termination by customer - service or facilities may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs in the initial contract period, charges apply for the full initial contract period.

**10. Payment for Service**

The customer is required to pay all charges for service in accordance with the Company's regular billing and collection practices.

**11. Advance Payments**

Applicants for service who do not have an account with the Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges and one month's rate for the service provided.

The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

**4. RADIO SERVICES (Cont'd)****.A. GENERAL REGULATIONS (Cont'd)****12. Deposits**

The Company may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated or when the Company discontinues operation the amount of the deposit with interest is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company, such a deposit with interest may be refunded or credited to the customer at any time prior to termination of the contract.

**13. Interest on Deposits**

- a. The Company will compute simple interest on deposits at the rate of 7/12 percent per month (7% per year) for each full month deposits are held, except as mentioned in b., following. Such interest will be paid at the time the deposit is returned or on an annual basis if the deposit is held longer than twelve consecutive months.
- b. No interest will be paid if deposit is held less than full month increments.

**14. Local Calls Billed to Other Than the Service From Which the Message Originates.**

Upon request the charges for a call between two stations located within each other's local service area may be:

Billed to or collected from the called telephone (i.e., charges may be reversed), or

Billed to other than the calling or called station.

In addition to rates for base station air time and/or coast station radio-link usage, such service will be furnished at the following rates:

Rates equivalent to the minimum toll rates for operator station service, as set forth in Guidebook Part 9, Section 1.

**4. RADIO SERVICES (Cont'd)****A. GENERAL REGULATIONS (Cont'd)****15. Attachments or Connections**

Customer-provided terminal equipment may be used with facilities of the Company as set forth in Guidebook Part 8, Section 8.

Customer-provided communications systems may be connected with facilities furnished by the Company as set forth in Guidebook Part 8, Section 8.

**16. Verification/Interrupt**

Verification of a busy line condition and/or interruption of a conversation in progress at the calling party's request will be provided as set forth in Guidebook Part 11, Section 4.

Such attempts will be made only on calls to land line telephones.

**17. Directory Listings**

One primary listing is included in the directory of the principal exchange, or at the request of the customer, the primary listing may be provided in the directory of another exchange in the mobile service areas as specified in Guidebook Part 4, Section 5.

Additional listings, informational lines, and foreign listings will be furnished at rates as specified in Guidebook Part 12, Section 1.

**18. Denial and Restoral of Service**

In the event of the nonpayment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent or of any other violation of the lawful regulations of the Company or any violations of the Federal Communications Commission's Rules and Regulations applicable to these services, the Company may either temporarily deny service, or terminate the contract.

Upon the use of the service for the purpose of performing any service in competition with the service which the Company may now or hereafter furnish, the Company may, by notice in writing to the customer without incurring any liability forthwith, discontinue the furnishing of said service and terminate the contract.

Additional legal requirements for refusal or discontinuance of service are set forth in Schedule Cal.P.U.C. No. A2.1.31.

**4. RADIO SERVICES (Cont'd)**

**B. STATEWIDE MOBILE TELEPHONE SERVICE**

**1. DESCRIPTION**

Statewide mobile telephone service is a communication service through a base station between a telephone and a mobile telephone which uses one channel switches to provide basic exchange service.

**2. REGULATIONS**

- a. Statewide mobile telephone service includes service through a base station between a telephone and a fixed radiotelephone, located in the normal range of the base station, which is authorized by the Federal Communications Commission to communicate through that base station.

In the application of regulations and charges, fixed radiotelephone stations as described herein, are considered as mobile telephones.

- b. Mobile service areas of base stations consist of the principal exchanges listed below and any extended local service area of the principal exchange as specified in Guidebook Part 4, Section 1 as they now exist or as they may be revised, added to or supplemented by superseding issues:

- i. 150 and/or 450 MHz Frequency Band:

- Tahoe City
    - Sacramento

**4. RADIO SERVICES (Cont'd)**

B. STATEWIDE MOBILE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS (Cont'd)

c. Dial Service - Improved Mobile Telephone Service (IMTS)

150 or 450 MHz frequency bands served on a single channel

d. Service is furnished between a base station and:

A mobile telephone in range of the base station, to provide a portion of facilities for telecommunication with other telephones.

4. RADIO SERVICES (Cont'd)

B. STATEWIDE MOBILE TELEPHONE SERVICE (Cont'd)

2. REGULATIONS (Cont'd)

- e. On and after the effective date of Advice Letter No. 16911, the offering of Statewide Mobile Telephone Service will only be furnished to the same customers of record until April 1, 1995, at which time the service will be discontinued for all customers except those customers that utilize the service as their basic telephone service. Supercedures and additions are prohibited.

3. RATES AND CHARGES

a. General Service

- i. The monthly rate per mobile telephone service, which includes one directory listing, is as follows:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Basic Service			
- 150 MHz <sup>1</sup>	\$33.25	\$23.75	7MVG1
- 450 MHz <sup>1</sup>	33.25	16.15	7MVG4

**4. RADIO SERVICES (Cont'd)**

B. STATEWIDE MOBILE TELEPHONE SERVICE (Cont'd)

3. RATES AND CHARGES (cont'd)

a. General Service (cont'd)

ii Radio-link charges are based on air time as defined below, and apply as follows:

	CHARGES FOR MINUTES OF AIR TIME PER MINUTE OR FRACTION		
	<u>1ST</u> <u>MINUTE</u>	<u>NEXT 4</u> <u>MINUTES</u>	<u>OVER 5</u> <u>MINUTES</u>
- On-Peak <sup>1a,2</sup>	\$.47	\$.66	\$1.00
- Off-Peak <sup>1b,2</sup>	.38	.43	.52

Air time for dial (IMTS) service applies to the timing of messages (completed calls) and starts when the channel is seized by the calling party, and stops when the first party disconnects.

- /1/ a. On-Peak charges apply 8:00 A.M. to, but not including, 8:00 P.M. Monday thru Friday except Holidays.
- b. Off-Peak charges apply 8:00 P.M. to, but not including, 8:00 A.M. Monday thru Friday plus Saturdays, Sundays and Holidays.
- /2/ See Regulations 2.e preceding.

**4. RADIO SERVICES (Cont'd)**

B. STATEWIDE MOBILE TELEPHONE SERVICE (Cont'd)

3. RATES AND CHARGES (cont'd)

a. General Service (cont'd)

- iii. In addition to the radio-link charges, the following service charges as set forth in Schedule Cal.P.U.C. No. A6. apply:

<u>SERVICE</u>	<u>DIAL CREDIT CARD STATION</u>	<u>OPERATOR STATION</u>	<u>OPERATOR PERSON</u>
Dial IMTS 150 or 450 MHz <sup>1</sup>	X	X	X

iv. Holidays

- New Years Day - January 1
- Washington's Birthday - the third Monday in February
- Independence Day - July 4
- Labor Day
- Thanksgiving Day
- Christmas Day - December 25

- v. In addition to the charges shown above, an additional message charge may be applicable for messages to or from a mobile telephone.

For rating purposes, a mobile telephone is considered measured service (without allowance) in measured service exchanges and as flat rate service in flat rate exchanges.

The message charges which may be applicable are shown as appropriate, in one of the Following:

Guidebook Part 4, Section 2 for rates showing Flat and Measured Rate Service Exchanges and Zone Usage Measurement Service showing Zone Calling Unit Rates.

Guidebook Part 9, Section 1 for Standard Service Offerings.

/1/ See Regulations 2.e preceding.



**5. CUSTOM BIZSAVER**

**A. DESCRIPTION AND AVAILABILITY**

1. Custom BizSaver is a package of tariff services, available to business customers with 1 to 10 individual Business Measured Rate access lines (access lines) within Zone Usage Measurement (ZUM) and non-ZUM exchanges, as defined in Guidebook Part 4, Section 2.
2. Custom BizSaver is available to business customers who are new customers or who meet the criteria for one of the following categories of eligible customers:
  - a. Retention: Applies to all existing customers.
  - b. Winback: Applies to all customers who have discontinued their business service with the Company for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) operating within the Company's territory and who are returning their service to the Company.
  - c. Win: Applies to customers who established their service with a CLC operating within the Company's territory and who now wish to establish their service with the Company.

**5. CUSTOM BIZSAVER (Cont'd)**

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan or a Local Usage Optional Calling Plan.

a. Packages with Unlimited Local Calling Plan

- (1) The single line option is for a business customer with one access line.

The package components<sup>1</sup> are:

Business Measured Rate Access line  
Unlimited Local Calling Plan  
Feature Select  
WirePro

- (2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components<sup>1</sup> are:

Line 1:

Business Measured Rate Service  
Unlimited Local Calling Plan  
Feature Select  
WirePro  
Hunting (optional)

Lines 2 through 10:

Business Measured Rate Service  
Unlimited Local Calling Plan  
Caller ID  
WirePro  
Hunting (optional)

/1/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following.

**5. CUSTOM BIZSAVER (Cont'd)**

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver (CBS) is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan<sup>/2/</sup> or a Local Usage Optional Calling Plan. (C)  
(C)

a. Packages with Unlimited Local Calling Plan<sup>/2/</sup> (C)

(1) The single line option is for a business customer with one access line.

The package components<sup>/1/</sup> are:

Business Measured Rate Access line  
Unlimited Local Calling Plan  
Feature Select  
WirePro

(2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components<sup>/1/</sup> are:

Line 1:

Business Measured Rate Service  
Unlimited Local Calling Plan  
Feature Select  
WirePro  
Hunting (optional)

Lines 2 through 10:

Business Measured Rate Service  
Unlimited Local Calling Plan  
Caller ID  
WirePro  
Hunting (optional)

/1/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. (N)  
See AT&T California Guidebook Part 2, Section 2. (N)

**5. CUSTOM BIZSAVER (Cont'd)**

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan or a Local Usage Optional Calling Plan. (Cont'd)

b. Packages with Local Usage Optional Calling Plan<sup>1</sup>

(1) The single line option is for a business customer with one access line.

The package components<sup>2</sup> are:

Business Measured Rate Access line  
Local Usage Optional Calling Plan<sup>1</sup>  
Feature Select  
WirePro

(2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components<sup>2</sup> are:

Line 1:

Business Measured Rate Service  
Local Usage Optional Calling Plan<sup>1</sup>  
Feature Select  
WirePro  
Hunting (optional)

Lines 2 through 10:

Business Measured Rate Service  
WirePro  
Hunting (optional)

/1/ Local Usage Optional Calling Plans are Local 250, Local 700 or Local 1200. See Guidebook Part 7, Section 5.

/2/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following.

**5. CUSTOM BIZSAVER (Cont'd)**

A. DESCRIPTION AND AVAILABILITY (Cont'd)

3. Custom BizSaver (CBS) is available for a single access line or multiple access lines and may include Unlimited Local Calling Plan<sup>/2/</sup> or a Local Usage Optional Calling Plan. (Cont'd) (C)

b. Packages with Local Usage Optional Calling Plan<sup>/1/</sup>

(1) The single line option is for a business customer with one access line.

The package components<sup>/3/</sup> are: (C)

Business Measured Rate Access line  
Local Usage Optional Calling Plan<sup>/1/</sup>  
Feature Select  
WirePro

(2) The multiple line option is for a business customer with 2 to 10 access lines.

The package components<sup>/3/</sup> are: (C)

Line 1:

Business Measured Rate Service  
Local Usage Optional Calling Plan<sup>/1/</sup>  
Feature Select  
WirePro  
Hunting (optional)

Lines 2 through 10:

Business Measured Rate Service  
WirePro  
Hunting (optional)

/1/ Local Usage Optional Calling Plans are Local 250, Local 700 or Local 1200. See Guidebook Part 7, Section 5.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. See AT&T California Guidebook Part 2, Section 2. (N)

/3/ Regulations for individual components in Custom BizSaver packages will be governed by the regulations contained in the respective Guidebook parts and sections or tariffs listed in D. following. (C)

**5. CUSTOM BIZSAVER (Cont'd)****B. REGULATIONS**

1. Custom BizSaver is available to all eligible Retention, Winback and Win customers, described in A. preceding, and new customers.
2. Custom BizSaver is available to business customers who subscribe to 1 to 10 individual Business Measured Rate Service access lines, as described in Guidebook Part 4, Section 2.
3. All access lines on the billing telephone number must subscribe to Custom BizSaver.
4. Customers must verbally agree to a one-year term commitment for Custom BizSaver or, when applicable, must agree on-line when using an authorized Company Internet website, where available.

In lieu of a one-year verbal agreement, customers may elect to sign a written two or three-year term agreement and receive pricing as set forth in C.2. following. Two and three-year term agreements are not available on Custom BizSaver packages with Local Usage Optional Calling Plans.

5. Upon expiration of the one, two or three-year term, the customer will be billed at the tariff rates for the individual package components specified in Guidebook Part 4, Section 2 and Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan or has previously opted for a renewal option as specified in 6. following. The renewal option in 6. following is not available to customers opting for the written two or three-year term agreement.
6. At the time of the initial subscription, the customer may elect to renew Custom BizSaver for up to two (2) additional one-year terms under the same terms, conditions, and rates as the initial subscription. If the customer elects the renewal option, a renewal letter will be sent prior to the expiration of each one-year term. The customer must contact the Company to cancel the renewal; otherwise, the new one-year term will take effect upon expiration of the previous term.

Upon completion of the final renewal term, the customer will be billed at the Guidebook or tariff rates for the individual package components specified in Guidebook Part 4, Section 2 and Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

**5. CUSTOM BIZSAVER (Cont'd)****B. REGULATIONS (Cont'd)**

- 7 If the customer discontinues their Custom BizSaver package before the expiration of their one, two or three-year term, an Early Termination Charge will be assessed equal to 50% of the monthly recurring charges for each month remaining in the term agreement.

The customer may reduce or increase the number of lines in the Custom BizSaver package without incurring an Early Termination Charge provided the Custom BizSaver package is not completely discontinued. A new one, two or three-year term will begin when the number of lines changes under the billing telephone number of the Custom BizSaver package to which the customer subscribes. Written two and three-year term agreements will require the customer to sign a new two-year or three-year written agreement.

8. Eligible Business Solutions customers who upgrade their lines to Custom BizSaver will not incur any termination charges associated with their Business Solutions commitment on the upgraded lines.
9. Eligible customers subscribing to Unlimited Local Calling Plan who upgrade their lines to Custom BizSaver will not incur any termination charges associated with Unlimited Local Calling Plan; however, a new term will begin with the upgrade to Custom BizSaver.

10. Custom BizSaver Early Termination Fee Waiver

Eligible customers will receive a one-time waiver or refund of early termination fees associated with Custom BizSaver. Eligible customers include business customers who terminated their Custom BizSaver service for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) and who have now returned to the Company and subscribe to Custom BizSaver with a term equal to or greater than the term of the previously terminated Custom BizSaver agreement. The Bill Name on the billing telephone number must be the same as on the prior Company account with Custom BizSaver.

The customer will not be eligible for this waiver if the previous Company account was disconnected for non-payment.

**5. CUSTOM BIZSAVER (Cont'd)**

**B. REGULATIONS (Cont'd)**

- 7 If the customer discontinues their Custom BizSaver package before the expiration of their one, two or three-year term, an Early Termination Charge will be assessed equal to 50% of the monthly recurring charges for each month remaining in the term agreement.

The customer may reduce or increase the number of lines in the Custom BizSaver package without incurring an Early Termination Charge provided the Custom BizSaver package is not completely discontinued. A new one, two or three-year term will begin when the number of lines changes under the billing telephone number of the Custom BizSaver package to which the customer subscribes. Written two and three-year term agreements will require the customer to sign a new two-year or three-year written agreement.

- 8. Eligible Business Solutions customers who upgrade their lines to Custom BizSaver will not incur any termination charges associated with their Business Solutions commitment on the upgraded lines.
- 9. Eligible customers subscribing to Unlimited Local Calling Plan<sup>/1/</sup> who upgrade their lines to Custom BizSaver will not incur any termination charges associated with Unlimited Local Calling Plan; however, a new term will begin with the upgrade to Custom BizSaver. (C)

10. Custom BizSaver Early Termination Fee Waiver

Eligible customers will receive a one-time waiver or refund of early termination fees associated with Custom BizSaver. Eligible customers include business customers who terminated their Custom BizSaver service for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) and who have now returned to the Company and subscribe to Custom BizSaver with a term equal to or greater than the term of the previously terminated Custom BizSaver agreement. The Bill Name on the billing telephone number must be the same as on the prior Company account with Custom BizSaver.

The customer will not be eligible for this waiver if the previous Company account was disconnected for non-payment.

/1/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. (N)  
 See AT&T California Guidebook Part 2, Section 2. (N)



**5. CUSTOM BIZSAVER (Cont'd)****B. REGULATIONS (Cont'd)**

11. Early Termination Fees are not applicable if during the Custom BizSaver term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.
12. Win and Winback Waivers
  - a. Win and Winback customers who commit to a one, two, or three-year term agreement will have the monthly recurring charges for Custom BizSaver waived on all eligible lines for the first month of billing. This waiver of charges is not applicable in the first month of any subsequent renewal term or for the first month of the second or third year in a two or three-year term agreement.

Win and Winback access lines are not eligible for this waiver if added to a new or existing Custom BizSaver account (Billing Telephone Number) when the customer has existing service with the Company.
  - b. The nonrecurring charges for additional Custom Calling Services will be waived for Win and Winback customers who order additional Custom Calling Services at the time of ordering a Custom BizSaver package. CCS added after the Custom BizSaver package is established will incur the applicable nonrecurring charges.
13. Hunting is an optional feature for the Custom BizSaver Multiple Line option. If Hunting is selected after the initial installation of Custom BizSaver, nonrecurring charges will apply per Guidebook Part 3, Section 1.
14. Custom BizSaver is not available with other products/services or promotions that provide nonrecurring charge/service charge waivers or discounts on the access line, usage, or features, except as provided for in this tariff.
15. Two and Three-Year Term Agreements
  - a. Custom BizSaver is available for a two or three-year term provided the customer agrees and signs a written term agreement.
  - b. Rates for Two-Year and Three-Year Terms are specified in C.2. following.
  - c. Except for B.6. preceding all Regulations contained herein apply to the two and three-year term agreements.
16. Out of Block minutes will be billed at the rate set forth in Guidebook Part 7, Section 5 for Custom BizSaver packages with Local Usage Optional Calling Plans.

**5. CUSTOM BIZSAVER (Cont'd)**

**C. RATES AND CHARGES<sup>1</sup>**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package.

**1. One-Year Term**

**a. Packages with Unlimited Local Calling Plan**

Monthly rates for Custom BizSaver installed before June 21, 2008:

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2</sup>	
Single Line Option or Multiple Line Option - Line 1	\$39.00	\$39.00	\$0
Multiple Line Option - Lines 2-10, each line	\$27.00	\$27.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate - Total Package	
	New and Retention	Win and Winback <sup>2</sup>
Single Line	\$ 39.00	\$ 39.00
2 Lines	\$ 66.00	\$ 66.00
3 Lines	\$ 93.00	\$ 93.00
4 Lines	\$120.00	\$120.00
5 Lines	\$147.00	\$147.00
6 Lines	\$174.00	\$174.00
7 Lines	\$201.00	\$201.00
8 Lines	\$228.00	\$228.00
9 Lines	\$255.00	\$255.00
10 Lines	\$282.00	\$282.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.

**5. CUSTOM BIZSAVER (Cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup>**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package.

**1. One-Year Term**

**a. Packages with Unlimited Local Calling Plan<sup>/2/</sup>**

(C)

Monthly rates for Custom BizSaver installed before June 21, 2008:

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>/3/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$39.00	\$39.00	\$0
Multiple Line Option - Lines 2-10, each line	\$27.00	\$27.00	\$0

(C)

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate - Total Package	
	New and Retention	Win and Winback <sup>/3/</sup>
Single Line	\$ 39.00	\$ 39.00
2 Lines	\$ 66.00	\$ 66.00
3 Lines	\$ 93.00	\$ 93.00
4 Lines	\$120.00	\$120.00
5 Lines	\$147.00	\$147.00
6 Lines	\$174.00	\$174.00
7 Lines	\$201.00	\$201.00
8 Lines	\$228.00	\$228.00
9 Lines	\$255.00	\$255.00
10 Lines	\$282.00	\$282.00

(C)

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.

See AT&T California Guidebook Part 2, Section 2.

/3/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.

(N)

(N)

(C)

**5. CUSTOM BIZSAVER (Cont'd)**

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

a. Packages with Unlimited Local Calling Plan (Cont'd)

Monthly rates for Custom BizSaver installed on or after June 21, 2008.

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2</sup>	
Single Line Option or Multiple Line Option - Line 1	\$39.00	\$39.00	\$0
Multiple Line Option - Lines 2-10, each line	\$30.00	\$30.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate - Total Package	
	New and Retention	Win and Winback <sup>2</sup>
Single Line	\$ 39.00	\$ 39.00
2 Lines	\$ 69.00	\$ 69.00
3 Lines	\$ 99.00	\$ 99.00
4 Lines	\$129.00	\$129.00
5 Lines	\$159.00	\$159.00
6 Lines	\$189.00	\$189.00
7 Lines	\$219.00	\$219.00
8 Lines	\$249.00	\$249.00
9 Lines	\$279.00	\$279.00
10 Lines	\$309.00	\$309.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.

**5. CUSTOM BIZSAVER (Cont'd)**

C. RATES AND CHARGES<sup>/1/</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

a. Packages with Unlimited Local Calling Plan<sup>/2/</sup> (Cont'd)

(C)

Monthly rates for Custom BizSaver installed on or after June 21, 2008.

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>/3/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$39.00	\$39.00	\$0
Multiple Line Option - Lines 2-10, each line	\$30.00	\$30.00	\$0

(C)

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate - Total Package	
	New and Retention	Win and Winback <sup>/3/</sup>
Single Line	\$ 39.00	\$ 39.00
2 Lines	\$ 69.00	\$ 69.00
3 Lines	\$ 99.00	\$ 99.00
4 Lines	\$129.00	\$129.00
5 Lines	\$159.00	\$159.00
6 Lines	\$189.00	\$189.00
7 Lines	\$219.00	\$219.00
8 Lines	\$249.00	\$249.00
9 Lines	\$279.00	\$279.00
10 Lines	\$309.00	\$309.00

(C)

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.

See AT&T California Guidebook Part 2, Section 2.

/3/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.

(N)

(N)

(C)

**5. CUSTOM BIZSAVER (Cont'd)**

**C. RATES AND CHARGES<sup>1</sup> (Cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

**1. One-Year Term (Cont'd)**

**b. Packages with Local Usage Optional Calling Plans**

Rates for Custom BizSaver Packages installed before June 21, 2008.

	Monthly Rate Per Line						Non-Recurring
	New and Retention			Win and Winback <sup>2</sup>			
Local Usage Optional Calling Plan	Local 250	Local 700	Local 1200	Local 250	Local 700	Local 1200	
Single Line Option or Multiple Line Option-Line 1	\$31.00	\$36.00	\$41.00	\$31.00	\$36.00	\$41.00	\$0
Multiple Line Option Lines 2-10, each line	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$0

Which calculates to a total Monthly Rate on the number of lines in the package selected by the customer:

Custom BizSaver Package Local Usage Optional Calling Plan	Monthly Rate – Total Package					
	With Local 250		With Local 700		With Local 1200	
	New and Retention	Win and Winback	New and Retention	Win and Winback	New and Retention	Win and Winback
Single Line	\$ 31.00	\$ 31.00	\$ 36.00	\$ 36.00	\$ 41.00	\$ 41.00
2 Lines	\$ 49.00	\$ 49.00	\$ 54.00	\$ 54.00	\$ 59.00	\$ 59.00
3 Lines	\$ 67.00	\$ 67.00	\$ 72.00	\$ 72.00	\$ 77.00	\$ 77.00
4 Lines	\$ 85.00	\$ 85.00	\$ 90.00	\$ 90.00	\$ 95.00	\$ 95.00
5 Lines	\$103.00	\$103.00	\$108.00	\$108.00	\$113.00	\$113.00
6 Lines	\$121.00	\$121.00	\$126.00	\$126.00	\$131.00	\$131.00
7 Lines	\$139.00	\$139.00	\$144.00	\$144.00	\$149.00	\$149.00
8 Lines	\$157.00	\$157.00	\$162.00	\$162.00	\$167.00	\$167.00
9 Lines	\$175.00	\$175.00	\$180.00	\$180.00	\$185.00	\$185.00
10 Lines	\$193.00	\$193.00	\$198.00	\$198.00	\$203.00	\$203.00

/1/ Feature Package discounts Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a one, two or three-year term agreement. See B.12. preceding.

5. CUSTOM BIZSAVER (Cont'd)

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

b. Packages with Local Usage Optional Calling Plans (Cont'd)

Rates for Custom BizSaver Packages installed on or after June 21, 2008.

Local Usage Optional Calling Plan	Monthly Rate Per Line						Non-Recurring
	New and Retention			Win and Winback <sup>2</sup>			
	Local 250	Local 700	Local 1200	Local 250	Local 700	Local 1200	
Single Line Option or Multiple Line Option-Line 1	\$31.00	\$36.00	\$41.00	\$31.00	\$36.00	\$41.00	\$0
Multiple Line Option Lines 2-10, each line	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00	\$0

Which calculates to a total Monthly Rate on the number of lines in the package selected by the customer:

Custom BizSaver Package Local Usage Optional Calling Plan	Monthly Rate – Total Package					
	With Local 250		With Local 700		With Local 1200	
	New and Retention	Win and Winback	New and Retention	Win and Winback	New and Retention	Win and Winback
Single Line	\$ 31.00	\$ 31.00	\$ 36.00	\$ 36.00	\$ 41.00	\$ 41.00
2 Lines	\$ 52.00	\$ 52.00	\$ 57.00	\$ 57.00	\$ 62.00	\$ 62.00
3 Lines	\$ 73.00	\$ 73.00	\$ 78.00	\$ 78.00	\$ 83.00	\$ 83.00
4 Lines	\$ 94.00	\$ 94.00	\$ 99.00	\$ 99.00	\$104.00	\$104.00
5 Lines	\$115.00	\$115.00	\$120.00	\$120.00	\$115.00	\$115.00
6 Lines	\$136.00	\$136.00	\$141.00	\$141.00	\$146.00	\$146.00
7 Lines	\$157.00	\$157.00	\$162.00	\$162.00	\$167.00	\$167.00
8 Lines	\$178.00	\$178.00	\$183.00	\$183.00	\$188.00	\$188.00
9 Lines	\$199.00	\$199.00	\$204.00	\$204.00	\$209.00	\$209.00
10 Lines	\$220.00	\$220.00	\$225.00	\$225.00	\$230.00	\$230.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a one, two or three-year term agreement. See B.12. preceding.

**5. CUSTOM BIZSAVER (Cont'd)**

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- c. Packages with Unlimited Local Calling Plan for Customers Served by Area Codes 442<sup>3</sup>, 619<sup>4</sup>, 760<sup>6</sup>, and 858<sup>4</sup>:

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package	
	New and Retention	Win and Winback <sup>2</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.
- /3/ When Area Code 442 becomes operational.
- /4/ For packages installed on or after April 2, 2007, per Advice Letter No. 29767.
- /5/ For packages installed on or after June 15, 2007, per Advice Letter No. 30256.



5. CUSTOM BIZSAVER (Cont'd)

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- c. Packages with Unlimited Local Calling Plan for Customers Served by Area Codes 442<sup>3/5/</sup>, 619<sup>4/</sup>, 760<sup>5/</sup>, and 858<sup>4/</sup>:<sup>6/</sup> (C)  
(C)

	Monthly Rate <sup>6/</sup> Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>6/</sup> – Total Package	
	New and Retention	Win and Winback <sup>2</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.
- /3/ When Area Code 442 becomes operational.
- /4/ For packages installed on or after April 2, 2007, per Advice Letter No. 29767.
- /5/ For packages installed on or after June 15, 2007, per Advice Letter No. 30256.
- /6/ These discounted rates are no longer effective for agreements established on or after September 1, 2009. (N)  
(N)

5. CUSTOM BIZSAVER (Cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- c. Packages with Unlimited Local Calling Plan<sup>/7/</sup> for Customers Served by Area Codes 442<sup>/3/5/</sup>, 619<sup>/4/</sup>, (C) 760<sup>/5/</sup>, and 858<sup>/4/6/</sup>

	Monthly Rate <sup>/6/</sup> Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>/6/</sup> – Total Package	
	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.

/3/ When Area Code 442 becomes operational.

/4/ For packages installed on or after April 2, 2007, per Advice Letter No. 29767.

/5/ For packages installed on or after June 15, 2007, per Advice Letter No. 30256.

/6/ These discounted rates are no longer effective for agreements established on or after September 1, 2009.

/7/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. (N)  
See AT&T California Guidebook Part 2, Section 2. (N)

**5. CUSTOM BIZSAVER (Cont'd)**

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- d. Packages with Unlimited Local Calling Plan for Customers Served by Area Codes 209<sup>5</sup>, 408<sup>4</sup>, 415<sup>4</sup>, 510<sup>4</sup>, 530<sup>4</sup>, 650<sup>4</sup>, 707<sup>4</sup>, 916<sup>5</sup>, and 925<sup>4</sup>:

	Monthly Rate Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package	
	New and Retention	Win and Winback <sup>2</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.
- /3/ This offer is not available to customers who qualify for Save the Deal or Seal the Deal promotions.
- /4/ For packages installed on or after October 8, 2007, per Advice Letter 31080.
- /5/ For packages installed on or after March 3, 2008 per Advice Letter 32053.

5. CUSTOM BIZSAVER (Cont'd)

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- d. Packages with Unlimited Local Calling Plan for Customers Served by Area Codes 209<sup>/5/</sup>, 408<sup>/4/</sup>, 415<sup>/4/</sup>, 510<sup>/4/</sup>, 530<sup>/4/</sup>, 650<sup>/4/</sup>, 707<sup>/4/</sup>, 916<sup>/5/</sup>, and 925<sup>/4/,/6/</sup>. (C)  
(C)

	Monthly Rate <sup>/6/</sup> Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>/6/</sup> – Total Package	
	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.
- /3/ This offer is not available to customers who qualify for Save the Deal or Seal the Deal promotions.
- /4/ For packages installed on or after October 8, 2007, per Advice Letter 31080.
- /5/ For packages installed on or after March 3, 2008 per Advice Letter 32053.
- /6/ These discounted rates are no longer effective for agreements established on or after September 1, 2009. (N)  
(N)

**5. CUSTOM BIZSAVER (Cont'd)**

C. RATES AND CHARGES<sup>1</sup> (Cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (Cont'd)

1. One-Year Term (Cont'd)

- d. Packages with Unlimited Local Calling Plan<sup>7/</sup> for Customers Served by Area Codes 209<sup>5/</sup>, 408<sup>4/</sup>, (C) 415<sup>4/</sup>, 510<sup>4/</sup>, 530<sup>4/</sup>, 650<sup>4/</sup>, 707<sup>4/</sup>, 916<sup>5/</sup>, and 925<sup>4/6/</sup>.

	Monthly Rate <sup>6/</sup> Per Line		Non-Recurring
	New and Retention	Win and Winback <sup>2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$24.00	\$24.00	\$0

Which calculates to a total Monthly Rate based on the number of lines in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>6/</sup> – Total Package	
	New and Retention	Win and Winback <sup>2/</sup>
Single Line	\$36.00	\$36.00
2 Lines	\$60.00	\$60.00
3 Lines	\$84.00	\$84.00
4 Lines	\$108.00	\$108.00
5 Lines	\$132.00	\$132.00
6 Lines	\$156.00	\$156.00
7 Lines	\$180.00	\$180.00
8 Lines	\$204.00	\$204.00
9 Lines	\$228.00	\$228.00
10 Lines	\$252.00	\$252.00

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month for Win and Winback customers who commit to a one-year term agreement.
- /3/ This offer is not available to customers who qualify for Save the Deal or Seal the Deal promotions.
- /4/ For packages installed on or after October 8, 2007, per Advice Letter 31080.
- /5/ For packages installed on or after March 3, 2008 per Advice Letter 32053.
- /6/ These discounted rates are no longer effective for agreements established on or after September 1, 2009.
- /7/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. (N)  
See AT&T California Guidebook Part 2, Section 2. (N)

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms

a. Monthly Rates for Custom BizSaver installed before June 21, 2008:

	Monthly Rate Per Line				Non-Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$37.00	\$37.00	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$26.00	\$26.00	\$25.00	\$25.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (C)

a. Monthly Rates for Custom BizSaver installed before June 21, 2008:

	Monthly Rate Per Line				Non-Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$37.00	\$37.00	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$26.00	\$26.00	\$25.00	\$25.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.  
 /2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.  
 /3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. (N)  
 See AT&T California Guidebook Part 2, Section 2. (N)

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

a. Monthly rates for Custom BizSaver installed before June 21, 2008:  
(Cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 37.00	\$ 37.00	\$ 36.00	\$ 36.00
2 Lines	\$ 63.00	\$ 63.00	\$ 61.00	\$ 61.00
3 Lines	\$ 89.00	\$ 89.00	\$ 86.00	\$ 86.00
4 Lines	\$115.00	\$115.00	\$111.00	\$111.00
5 Lines	\$141.00	\$141.00	\$136.00	\$136.00
6 Lines	\$167.00	\$167.00	\$161.00	\$161.00
7 Lines	\$193.00	\$193.00	\$186.00	\$186.00
8 Lines	\$219.00	\$219.00	\$211.00	\$211.00
9 Lines	\$245.00	\$245.00	\$236.00	\$236.00
10 Lines	\$271.00	\$271.00	\$261.00	\$261.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.



**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)

(C)

a. Monthly rates for Custom BizSaver installed before June 21, 2008:  
(Cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 37.00	\$ 37.00	\$ 36.00	\$ 36.00
2 Lines	\$ 63.00	\$ 63.00	\$ 61.00	\$ 61.00
3 Lines	\$ 89.00	\$ 89.00	\$ 86.00	\$ 86.00
4 Lines	\$115.00	\$115.00	\$111.00	\$111.00
5 Lines	\$141.00	\$141.00	\$136.00	\$136.00
6 Lines	\$167.00	\$167.00	\$161.00	\$161.00
7 Lines	\$193.00	\$193.00	\$186.00	\$186.00
8 Lines	\$219.00	\$219.00	\$211.00	\$211.00
9 Lines	\$245.00	\$245.00	\$236.00	\$236.00
10 Lines	\$271.00	\$271.00	\$261.00	\$261.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.  
See AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

b. Monthly Rates for Custom BizSaver installed on or after June 21, 2008, but prior to October 3, 2008:

	Monthly Rate Per Line				Non- Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$37.00	\$37.00	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$29.00	\$29.00	\$28.00	\$28.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)

(C)

b. Monthly Rates for Custom BizSaver installed on or after June 21, 2008, but prior to October 3, 2008:

	Monthly Rate Per Line				Non- Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$37.00	\$37.00	\$36.00	\$36.00	\$0
Multiple Line Option - Lines 2-10, each line	\$29.00	\$29.00	\$28.00	\$28.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.

See AT&T California Guidebook Part 2, Section 2.

(N)

(N)

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

- b. Monthly rates for Custom BizSaver installed on or after June 21, 2008, but prior to October 3, 2008: (cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 37.00	\$ 37.00	\$ 36.00	\$ 36.00
2 Lines	\$ 66.00	\$ 66.00	\$ 64.00	\$ 64.00
3 Lines	\$ 95.00	\$ 95.00	\$ 92.00	\$ 92.00
4 Lines	\$124.00	\$124.00	\$120.00	\$120.00
5 Lines	\$153.00	\$153.00	\$148.00	\$148.00
6 Lines	\$182.00	\$182.00	\$176.00	\$176.00
7 Lines	\$211.00	\$211.00	\$204.00	\$204.00
8 Lines	\$240.00	\$240.00	\$232.00	\$232.00
9 Lines	\$269.00	\$269.00	\$260.00	\$260.00
10 Lines	\$298.00	\$298.00	\$288.00	\$288.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)

(C)

- b. Monthly rates for Custom BizSaver installed on or after June 21, 2008, but prior to October 3, 2008: (cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 37.00	\$ 37.00	\$ 36.00	\$ 36.00
2 Lines	\$ 66.00	\$ 66.00	\$ 64.00	\$ 64.00
3 Lines	\$ 95.00	\$ 95.00	\$ 92.00	\$ 92.00
4 Lines	\$124.00	\$124.00	\$120.00	\$120.00
5 Lines	\$153.00	\$153.00	\$148.00	\$148.00
6 Lines	\$182.00	\$182.00	\$176.00	\$176.00
7 Lines	\$211.00	\$211.00	\$204.00	\$204.00
8 Lines	\$240.00	\$240.00	\$232.00	\$232.00
9 Lines	\$269.00	\$269.00	\$260.00	\$260.00
10 Lines	\$298.00	\$298.00	\$288.00	\$288.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.  
See AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

- c. Monthly Rates for Custom BizSaver installed on or after August 1, 2008 in the following area codes: 209, 408, 415, 442<sup>/3/</sup>, 501, 530, 619, 650, 707, 760, 858, 916, 925:

	Monthly Rate Per Line				Non-Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$35.00	\$35.00	\$34.00	\$34.00	\$0
Multiple Line Option - Lines 2-10, each line	\$23.00	\$23.00	\$22.00	\$22.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.  
 /2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.  
 /3/ When Area Code 442 becomes operational.

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

- c. Monthly Rates for Custom BizSaver installed on or after August 1, 2008, but prior to September 1, 2009, in the following area codes: 209, 408, 415, 442<sup>/3/</sup>, 501, 530, 619, 650, 707, 760, 858, 916, 925.<sup>/4/</sup> (C)

	Monthly Rate <sup>/4/</sup> Per Line				Non- Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$35.00	\$35.00	\$34.00	\$34.00	\$0
Multiple Line Option - Lines 2-10, each line	\$23.00	\$23.00	\$22.00	\$22.00	\$0

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.  
 /2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.  
 /3/ When Area Code 442 becomes operational.  
 /4/ These discounted rates are no longer effective for agreements established on or after September 1, 2009.

(N)  
(N)

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd) (C)

- c. Monthly Rates for Custom BizSaver installed on or after August 1, 2008, but prior to September 1, 2009, in the following area codes: 209, 408, 415, 442<sup>/4/</sup>, 501, 530, 619, 650, 707, 760, 858, 916, 925.<sup>/5/</sup> (C)

	Monthly Rate <sup>/4/</sup> Per Line				Non- Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$35.00	\$35.00	\$34.00	\$34.00	\$0
Multiple Line Option - Lines 2-10, each line	\$23.00	\$23.00	\$22.00	\$22.00	\$0

- /1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.
- /2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.
- /3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010. See AT&T California Guidebook Part 2, Section 2. (N)
- /4/ When Area Code 442 becomes operational. (N)
- /5/ These discounted rates are no longer effective for agreements established on or after September 1, 2009. (C)



**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

- c. Monthly rates for Custom BizSaver installed on or after August 1, 2008, in the following area codes: 209, 408, 415, 442<sup>/3/</sup>, 510, 530, 619, 650, 707, 760, 858, 916, and 925:

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>2/</sup>	New and Retention	Win and Winback <sup>2/</sup>
Single Line	\$ 35.00	\$ 35.00	\$ 34.00	\$ 34.00
2 Lines	\$ 58.00	\$ 58.00	\$ 56.00	\$ 56.00
3 Lines	\$ 81.00	\$ 81.00	\$ 78.00	\$ 78.00
4 Lines	\$104.00	\$104.00	\$100.00	\$100.00
5 Lines	\$127.00	\$127.00	\$122.00	\$122.00
6 Lines	\$150.00	\$150.00	\$144.00	\$144.00
7 Lines	\$173.00	\$173.00	\$166.00	\$166.00
8 Lines	\$196.00	\$196.00	\$188.00	\$188.00
9 Lines	\$219.00	\$219.00	\$210.00	\$210.00
10 Lines	\$242.00	\$242.00	\$232.00	\$232.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ When Area Code 442 becomes operational.

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

- c. Monthly rates for Custom BizSaver installed on or after August 1, 2008, but prior to September 1, 2009, in the following area codes: 209, 408, 415, 442<sup>/3/</sup>, 510, 530, 619, 650, 707, 760, 858, 916, and 925.<sup>/4/</sup> (C)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>/4/</sup> – Total Package (C)			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 35.00	\$ 35.00	\$ 34.00	\$ 34.00
2 Lines	\$ 58.00	\$ 58.00	\$ 56.00	\$ 56.00
3 Lines	\$ 81.00	\$ 81.00	\$ 78.00	\$ 78.00
4 Lines	\$104.00	\$104.00	\$100.00	\$100.00
5 Lines	\$127.00	\$127.00	\$122.00	\$122.00
6 Lines	\$150.00	\$150.00	\$144.00	\$144.00
7 Lines	\$173.00	\$173.00	\$166.00	\$166.00
8 Lines	\$196.00	\$196.00	\$188.00	\$188.00
9 Lines	\$219.00	\$219.00	\$210.00	\$210.00
10 Lines	\$242.00	\$242.00	\$232.00	\$232.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ When Area Code 442 becomes operational.

/4/ These discounted rates are no longer effective for agreements established on or after September 1, 2009. (N)

5. CUSTOM BIZSAVER (cont'd)

C. RATES AND CHARGES<sup>/1/</sup> (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)

(C)

- c. Monthly rates for Custom BizSaver installed on or after August 1, 2008, but prior to September 1, 2009, in the following area codes: 209, 408, 415, 442<sup>/4/</sup>, 510, 530, 619, 650, 707, 760, 858, 916, and 925.<sup>/5/</sup>

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate <sup>/4/</sup> – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 35.00	\$ 35.00	\$ 34.00	\$ 34.00
2 Lines	\$ 58.00	\$ 58.00	\$ 56.00	\$ 56.00
3 Lines	\$ 81.00	\$ 81.00	\$ 78.00	\$ 78.00
4 Lines	\$104.00	\$104.00	\$100.00	\$100.00
5 Lines	\$127.00	\$127.00	\$122.00	\$122.00
6 Lines	\$150.00	\$150.00	\$144.00	\$144.00
7 Lines	\$173.00	\$173.00	\$166.00	\$166.00
8 Lines	\$196.00	\$196.00	\$188.00	\$188.00
9 Lines	\$219.00	\$219.00	\$210.00	\$210.00
10 Lines	\$242.00	\$242.00	\$232.00	\$232.00

/1/ Feature Package discounts in Guidebook Part 7, Section 1 do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.  
See AT&T California Guidebook Part 2, Section 2.

/4/ When Area Code 442 becomes operational.

/5/ These discounted rates are no longer effective for agreements established on or after September 1, 2009.

(N)

(N)

(C)

(C)

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

**2. Two-Year and Three-Year Terms (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

d. Monthly rates for Custom BizSaver installed on or after October 3, 2008:

	Monthly Rate Per Line				Non-Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$38.00	\$38.00	\$37.00	\$37.00	\$0
Multiple Line Option - Lines 2-10, each line	\$29.00	\$29.00	\$28.00	\$28.00	\$0

/1/ Feature Package discounts in A5.4.11,E.2.b.(1) do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

**2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)**

(C)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

d. Monthly rates for Custom BizSaver installed on or after October 3, 2008:

	Monthly Rate Per Line				Non-Recurring
	Two-Year Term		Three-Year Term		
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>	
Single Line Option or Multiple Line Option - Line 1	\$38.00	\$38.00	\$37.00	\$37.00	\$0
Multiple Line Option - Lines 2-10, each line	\$29.00	\$29.00	\$28.00	\$28.00	\$0

/1/ Feature Package discounts in A5.4.11,E.2.b.(1) do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.  
See AT&T California Guidebook Part 2, Section 2.

(N)

(N)

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms (cont'd)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

d. Monthly rates for Custom BizSaver installed on or after October 3, 2008: (cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 38.00	\$ 38.00	\$ 37.00	\$ 37.00
2 Lines	\$ 67.00	\$ 67.00	\$ 65.00	\$ 65.00
3 Lines	\$ 96.00	\$ 96.00	\$ 93.00	\$ 93.00
4 Lines	\$125.00	\$125.00	\$121.00	\$121.00
5 Lines	\$154.00	\$154.00	\$149.00	\$149.00
6 Lines	\$183.00	\$183.00	\$177.00	\$177.00
7 Lines	\$212.00	\$212.00	\$205.00	\$205.00
8 Lines	\$241.00	\$241.00	\$233.00	\$233.00
9 Lines	\$270.00	\$270.00	\$261.00	\$261.00
10 Lines	\$299.00	\$299.00	\$289.00	\$289.00

/1/ Feature Package discounts in A5.4.11,E.2.b.(1) do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

**5. CUSTOM BIZSAVER (cont'd)**

**C. RATES AND CHARGES<sup>/1/</sup> (cont'd)**

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

2. Two-Year and Three-Year Terms<sup>/3/</sup> (cont'd)

(C)

Rates are shown as a per line rate and the total package rate based on the number of lines in the package. (cont'd)

d. Monthly rates for Custom BizSaver installed on or after October 3, 2008: (cont'd)

Which calculates to a total Monthly Rate based on the number of line in the package selected by the customer:

Custom BizSaver Package	Monthly Rate – Total Package			
	Two-Year Term		Three-Year Term	
	New and Retention	Win and Winback <sup>/2/</sup>	New and Retention	Win and Winback <sup>/2/</sup>
Single Line	\$ 38.00	\$ 38.00	\$ 37.00	\$ 37.00
2 Lines	\$ 67.00	\$ 67.00	\$ 65.00	\$ 65.00
3 Lines	\$ 96.00	\$ 96.00	\$ 93.00	\$ 93.00
4 Lines	\$125.00	\$125.00	\$121.00	\$121.00
5 Lines	\$154.00	\$154.00	\$149.00	\$149.00
6 Lines	\$183.00	\$183.00	\$177.00	\$177.00
7 Lines	\$212.00	\$212.00	\$205.00	\$205.00
8 Lines	\$241.00	\$241.00	\$233.00	\$233.00
9 Lines	\$270.00	\$270.00	\$261.00	\$261.00
10 Lines	\$299.00	\$299.00	\$289.00	\$289.00

/1/ Feature Package discounts in A5.4.11,E.2.b.(1) do not apply.

/2/ Monthly recurring charges will be waived for the first month of the first year for Win and Winback customers who commit to a two or three-year term agreement.

/3/ CBS with Unlimited Local Calling Plan is Grandfathered effective January 4, 2010.  
See AT&T California Guidebook Part 2, Section 2.

(N)  
(N)

**5. CUSTOM BIZSAVER (Cont'd)****D. CONCURRENCE WITH OTHER TARIFFS**

The Custom BizSaver components are provided in accordance with Regulations in the following applicable Guidebook parts and sections<sup>/1/</sup>:

<u>Custom BizSaver Package Component</u>	<u>Guidebook Reference.:</u>
Business Measured Rate Service	Part 4, Section 2, except for C.
Local Usage Optional Calling Plans - Local 250 - Local 700 - Local 1200	Part 7, Section 5, except for D.
Unlimited Local Calling Plan	Part 7, Section 5 (Non-Business Solutions Rate)
Feature Select	Part 7, Section 2
Hunting	Schedule Cal. P.U.C. No. A2.1.1 - Definition of Terms
WirePro	Part 8, Section 8

/1/ Except for rates and charges. Custom BizSaver rates will supersede individual Guidebook rates during the term of the Custom BizSaver agreement.



**6. EASY RATE****A. DESCRIPTION**

Easy Rate is an optional business package that includes a network access line, customer selected optional features, optional Hunting, and unlimited local calling. Customers must subscribe to and maintain a minimum of 40 Easy Rate lines.

**B. TERMS AND CONDITIONS**

Easy Rate is available to business customers who agree to a month to month subscription of a minimum of 40 business lines per account from those states where the Company operates as an Incumbent Local Exchange Carrier, where Easy Rate is available, and who agree to a month to month arrangement.

All lines on the account must be subscribed to Easy Rate. If the customer requires other types or class of service they must be established on a separate account. Customers must request Easy Rate on their lines to be eligible for this offer.

Easy Rate is available only on Business Access Lines (1MB). Easy Rate is not available on Foreign Exchange Service, Remote Call Forwarding Service, 800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

Easy Rate includes optional custom calling features and Hunting listed below, free unlimited local and Extended Area Service (EAS) calling.

Standard nonrecurring charges apply to establish and change lines, Hunting, and features unless otherwise specified. Customers installing new lines will receive a waiver of the nonrecurring installation charge for Hunting only.

Existing customers will receive a waiver of any applicable nonrecurring charges (NRCs) associated with Hunting and available features listed in C. below on existing lines that are converted to an Easy Rate Account at the time the account is initially established. Customers will also receive a waiver of any nonrecurring change charge associated with converting a stand-alone business access line to Easy Rate when there are no other physical changes made to the line.

6. EASY RATE

A. DESCRIPTION

Easy Rate is an optional business package that includes a network access line, customer selected optional features, optional Hunting, and unlimited local calling. Customers must subscribe to and maintain a minimum of 40<sup>/1/</sup> Easy Rate lines.

(C)

B. TERMS AND CONDITIONS

Easy Rate is available to business customers with a minimum of 40<sup>/1/</sup> business exchange lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy rate plan is also available to meet the 40<sup>/1/</sup> line minimum requirement.

(C)

|

(C)

(D)

All lines on the account must be subscribed to Easy Rate. If the customer requires other types or class of service they must be established on a separate account. Customers must request Easy Rate on their lines to be eligible for this offer.

Easy Rate is available only on Business Access Lines (1MB). Easy Rate is not available on Foreign Exchange Service, Remote Call Forwarding Service, 800 services, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

Easy Rate includes optional custom calling features and Hunting listed below, free unlimited local and Extended Area Service (EAS) calling.

Standard nonrecurring charges apply to establish and change lines, Hunting, and features unless otherwise specified.

(C)

(D)

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(D)

Except as provided below, Non-Recurring Charges (NRCs) shall be waived for Easy Rate Customers for 1) the establishment of all local exchange access lines and associated vertical features ordered at the time of initial subscription to Easy Rate; and 2) NRCs shall also be waived for Easy Rate Customers changing to/from hunting service. NRCs will apply to stand alone features added to an existing Easy Rate account when such features are added subsequent to the initial subscription. NRCs shall not be waived for Customers subscribing to a Month-to-Month plan.

(N)

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(N)

/1/ The minimum line requirement for Easy Rate agreements established on or after September 9, 2013 shall be reduced to 10.

(N)

(N)

**6. EASY RATE (Cont'd)**

**B. TERMS AND CONDITIONS (Cont'd)**

If the Easy Rate account falls below a total of 40 eligible lines per account for a given month, rates for the remaining access lines, features, and Hunting will revert to their applicable month to month tariff rates.

Easy Rate subscribers who terminate their term plan prior to the end of the term will revert to month-to-month rates. There is no other early termination fee.

Unless otherwise specified, Easy Rate services may not be combined with any other discount offer or promotion.

**C. AVAILABLE FEATURES**

Each Easy Rate line includes the following optional features:

Caller ID	Hunting	Call Return
Call Waiting	Call Screen	Three-Way Calling
Call Forwarding	Repeat Dialing	Speed Call 30
Three-Way Calling		

Customers may add or remove any of the included features at the time of installation or any time during subscription. Unless otherwise specified, normal installation rates will apply.

**D. RATES AND CHARGES**

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGES</u>
Month-to-Month Per Access Line	\$50.00	RR
12 Month Term Plan Per Access Line	\$50.00	RR
24 Month Term Plan Per Access Line	\$50.00	RR
36 Month Term Plan Per Access Line	\$50.00	RR
48 Month Term Plan Per Access Line	\$50.00	RR
60 Month Term Plan Per Access Line	\$50.00	RR

**6. EASY RATE (Cont'd)**

**B. TERMS AND CONDITIONS (Cont'd)**

If the Easy Rate account falls below a total of 40<sup>/1/</sup> eligible lines per account for a given month, rates for (C) the remaining access lines, features, and Hunting will revert to their applicable month to month tariff rates.

Easy Rate subscribers who terminate their term plan prior to the end of the term will revert to month-to-month rates. There is no other early termination fee.

Unless otherwise specified, Easy Rate services may not be combined with any other discount offer or promotion.

**C. AVAILABLE FEATURES**

Each Easy Rate line includes the following optional features:

Caller ID	Hunting	Call Return
Call Waiting	Call Screen	Three-Way Calling
Call Forwarding	Repeat Dialing	Speed Call 30
Three-Way Calling		

Customers may add or remove any of the included features at the time of installation or any time during subscription. Unless otherwise specified, normal installation rates will apply.

**D. RATES AND CHARGES**

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGES</u>	
Month-to-Month Per Access Line	\$50.00	RR	
12 Month Term Plan Per Access Line	\$50.00	RR	
24 Month Term Plan Per Access Line	\$50.00	RR	
36 Month Term Plan Per Access Line	\$50.00	RR	
48 Month <sup>/2/</sup> Term Plan Per Access Line	\$50.00	RR	(C)
60 Month <sup>/2/</sup> Term Plan Per Access Line	\$50.00	RR	(C)

/1/ The minimum line requirement for Easy Rate agreements established on or after September 9, 2013 shall be reduced to 10. (N)

/2/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013. (N)

**7. 1-2-3 PUNCH****A. DESCRIPTION**

1-2-3 PUNCH offers the waiver of all nonrecurring charges applicable to the service order and installation of new Business access lines of customers that currently do not have service with the Company. Also, existing qualifying Company customers are eligible for a one-time credit.

Any business customer that does not currently have service with the Company must order 1, 2, or 3 business access lines and retains the main billing telephone number for a minimum of one-year will receive a waiver of the nonrecurring charges (NRC) for each of those lines. This offer will apply only on the access lines that the customer installs on their initial order when establishing service with the Company.

Existing customers of the Company with 1, 2, or 3 Business access lines who subscribe to this offer and agree to retain their main billing telephone number for a minimum one-year term will receive a one-time credit of \$15.00 for each access line subscribing to this offer. Existing customers are not eligible for the nonrecurring charge waiver if they choose to add additional access lines.

Customers with multiple locations are eligible for this offer at each qualifying customer premises location.

**B. LIMITATIONS**

This offer cannot be combined with any other offer that includes any type of waiver, discount, or credit associated with nonrecurring charges or recurring rates for business access lines, trunks, Custom Calling Services, other features, or Hunting. Foreign Exchange Service is not eligible for this NRC waiver. Customers must complete any applicable term commitment or pay early termination fees associated with any existing Business access lines subscribing to this offer.

**7. 1-2-3 PUNCH (Cont'd)****C. EARLY TERMINATION**

Early Termination Charges will be assessed unless the customer retains at least one access line installed under this offer for the entire 12 month term.

Early Termination Charges for new customers will equal \$5.50 multiplied by the number of months remaining under the 12 month term. The amount of the charges waived under the NRC Waiver and will be assessed unless the customer keeps at least one of the lines installed under the NRC Waiver for a 12 month period.

Example: the customer disconnects after 5 months, leaving 7 months remaining on the unexpired term.  $7 \text{ months} \times \$5.50 = \$38.50$ .

For existing Company customers that received a one-time credit, Early Termination Charges will equal \$1.25 multiplied by the number of months remaining under the 12 month term per access line.

Example: the customer disconnects after 5 months, leaving 7 months remaining on the unexpired term.  $7 \text{ months} \times \$1.25 = \$8.75$ .

Early Termination Fees will not apply if, during the 12-month term, the customer converts the access lines to another access line package with a term equal to or greater than the remaining term herein.

**8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS****A. GENERAL**

1. Charges below are for abnormally long plant extensions to prevent unreasonably burdening the general body of existing customers and in addition to the provisions of Guidebook Part 3, Section 1.
2. Charges in this schedule are:
  - a. Applicable to aerial and underground facilities whether Company or jointly owned or rented; all classes, types and grades of service.
  - b. Not applicable to new subdivisions and real estate developments see G. following, or to farmer lines and tree-contact-type construction.
3. In lieu of charges for excess footage, applicant, may for all such excess, furnish and set the poles where aerial construction is employed, or furnish the underground supporting structure, all in accordance with Company construction specifications; the Company in that case provides and installs the fixtures and wire or cable at its expense. Sole ownership of facilities so provided by applicant shall be vested in the Company, except that underground supporting structures for service connections on private property shall be owned and maintained by the customer as set forth in Schedule Cal.P.U.C. No. A2.1.16,A.3.b.(1)(a).<sup>1</sup>
4. Charges in this schedule are payable in advance and except as described in F. and G. following are not refundable.

**B. ROUTE, TYPE AND MEASUREMENT**

1. The line extension and service connection facility distance (excluding the length of aerial drop wire) for determining free footage and charge is measured from the point of connection at the existing distribution facility to the point of connection with the Company's network interface at the building being served.
2. Where the proposed route over private property will be part of the route to serve two or more customers, or where, at the Company's option, the route will be on private property rather than on public roads, such routes shall be treated as being on public roads.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.

**8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)****C. COLLECTIVE APPLICATION AND GROUPING OF APPLICANTS**

1. When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service (see H. following).
2. All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
3. An applicant at any premises receives only a single free footage allowance regardless of the number of residence services ordered at that premises.
4. Where an applicant orders residence service at more than one premises, he is treated as being a separate applicant at each premises for purposes of this schedule.
5. An applicant may receive an additional free footage allowance at the same premises if business service is ordered in addition to residence service. Bona fide applications for multiple business service located in separate premises on continuous property may be treated as separate applicants provided the applicants execute an agreement as described in J. following (see also H. following).



**8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)****D. APPORTIONMENT OF CHARGES TO GROUP OF APPLICANTS WITHIN A SINGLE PROJECT**

1. Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The over-all charge for the project is divided equally among all the applicants in the second group.
2. Exceptions
  - a. No applicant is required to pay a higher charge than they would if the project were established for them alone.
  - b. Charges for extensions to plant on private property are assumed by applicants on whose property such extensions are made and these charges are not included in the over-all charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

**E. CHARGES TO SUBSEQUENT APPLICANTS**

1. When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the charge based upon the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.<sup>1</sup>
2. Where additional construction is required for an applicant to be served from a project less than three years old, the charge for the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3.D.

**8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)****H. DISCONNECTS**

1. When one or more customers on a project disconnect within the three-year term, no refund is made of the charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.
2. If a customer has received free footage allowances as a result of being included in a group project, or by ordering an additional business service, then cancels the service(s) within a three year period of time, the customer agrees to pay the Company the differences between the line extension charges that would have been applicable had the customer not received the free footage allowance(s). The charges payable will be based on a prorated amount (total line extension charges divided by 36 months) times the number of months remaining in the three-year period contract. A fraction of a month will be counted as a full month.

**I. RE-USE OF FACILITIES**

1. When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
2. Where a customer is disconnected for any reason and subsequently reapplies for service from the same premises, the customer will not be required to pay any charges under this schedule in addition to his total original obligation.
3. Where a customer has paid charges under this schedule for service at a premises on a given project and subsequently applies for service at a different premises on the same project, the customer will not be assessed additional charges greater than his original obligation unless additional construction is required.

**J. CONTRACTS**

Contracts covering periods not exceeding three years of telephone service, will be required by the Company as a condition precedent to establishment of the service when extensions to plant are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided for elsewhere in its tariff schedules. (See Agreement LF 4585, Schedule Cal.P.U.C. No. A2.3.)

**8. LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS (Cont'd)**

**K. INDIVIDUAL APPLICANTS LOCATED WITHIN UNFILED TERRITORY BEING INCLUDED WITHIN A NEW OR EXISTING EXCHANGE**

The following provisions apply instead of those set forth in C.2.,D.1. and 2.a., preceding:

1. All applicants located within unfiled territory being included within an existing exchange shall be grouped in a single project and the charge for the total line extension facilities required to serve all applicants shall be divided equally among all applicants. Responsibility for service connection facilities is set forth in D.2.b. preceding. Separate projects, however, shall be established for each separate area being included within an existing exchange.<sup>1</sup>
2. All initial applicants located within unfiled territory being included within a new exchange, including those applicants located within a proposed Base Rate area of the new exchange, shall be grouped in a single project. The charge for the total line extension facilities required to serve all applicants shall be divided equally among all applicants. Responsibility for service connection facilities is set forth in D.2.b. preceding. No charge is applicable to subsequent applicants located within an established Base Rate area.<sup>1</sup>

**L. RATES AND CHARGES**

For aerial or underground (at Company's option) extensions to plant beyond existing exchange or suitable toll facilities of the Company. See also A. through F. preceding (not applicable to subdivisions or real estate developments, see G. preceding).

	<u>Charge</u>
Footage Allowance Per Applicant <sup>2</sup> :	
- 750 feet of line extension facilities	\$ NO
- 300 feet of service connection facilities	NO
Extensions to Plant Exceeding Footage Allowance:	
- Line extension facilities, per foot	1.04
- Service connection facilities, per foot	1.04

/1/ Includes Income Tax gross-up amount, as listed in Schedule Cal.P.U.C. No. A2.1.3,D.  
/2/ See Schedule Cal.P.U.C. No. A2.1.15,A.4.

**9. SWITCHED 56 (cont'd)**

## 3. REGULATIONS (cont'd)

- c. Where served from a remote wire center, Message unit, Zone Usage, and toll rates associated with the Switched 56 access line will be in accordance with the Guidebook provisions of the remote exchange.
- d. Reserved
- e. An Switched 56 jack as set forth in Guidebook, Part 8, Section 8 is included in the installation charge for the Switched 56 access line.
- f. Switched 56 does not support the following services:
  - Analog Voice and Voice Services.
  - Analog data services or subrates.
  - 411, 811, 900, 976, or 0+.
  - 900 and 976 blocking.
  - Custom Calling Features.
- g. Switched 56 performance is measured in Error Free Seconds (EFS), Severely Errored Seconds (SES), and Bit Error Rate. The minimum design performance for both IntraLATA and the Utility's portion of InterLATA calls is the following:
  - 95% EFS on 99% of calls of 5 minutes duration over one month.
  - .03% SES over 24 hours.
  - 8.9E-8 Bit Error Rate.

The above are only design minimums; the Company does not guarantee these levels.
- h. The Company makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.
- i. The customer shall be responsible for payment of a visit charge as set forth in Guidebook, Part 8, Section 8 when the Company dispatches personnel to the customer's premises, and the trouble is in the equipment provided by other than the Company.

**10. AT&T BUSINESS LOCAL CALLING (BLC)****A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in *F. PRICES*, following.
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900 Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other stand alone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.

**10. AT&T BUSINESS LOCAL CALLING (BLC)****A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in *F. PRICES*, following.
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900<sup>/1/</sup> Service, Warm line, or COPT/Coin services. (N)
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other stand alone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.

/1/ California 900 service withdrawn effective November 1, 2010.

(N)

**10. AT&T BUSINESS LOCAL CALLING (BLC)**

**A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following. (N)  
|  
(N)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900<sup>/1/</sup> Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other stand alone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.

/1/ California 900 service withdrawn effective November 1, 2010.

**10. AT&T BUSINESS LOCAL CALLING (BLC)****A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following. Effective July 1, 2013, eligible customers may also subscribe to a 6-Month term as defined in B.20., following. (N)  
(N)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900<sup>/1/</sup> Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These stand alone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other stand alone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.

<sup>/1/</sup> California 900 service withdrawn effective November 1, 2010.



**10. AT&T BUSINESS LOCAL CALLING (BLC)**

**A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month<sup>/2/</sup>, or 36-Month<sup>/2/</sup> term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following. Effective July 1, 2013, eligible customers may also subscribe to a 6-Month term as defined in B.20., following. (C)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900<sup>/1/</sup> Service, Warm line, or COPT/Coin services.
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.

/3/

/1/ California 900 service withdrawn effective November 1, 2010.

/2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. (N)

/3/ Material now appears on Sheet 83.1. (N)

**10. AT&T BUSINESS LOCAL CALLING (BLC)****A. DESCRIPTION**

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

**B. TERMS AND CONDITIONS**

1. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month<sup>/2/</sup>, or 36-Month<sup>/2/</sup> term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following. (C)
2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900<sup>/1/</sup> Service, Warm line, or COPT/Coin services. (D)
3. AT&T Business Local Calling is only available where facilities and equipment are available.
4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.

/1/ California 900 service withdrawn effective November 1, 2010.

/2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

- 8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package. /1/
  
- 9. Certain standalone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These standalone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other standalone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following. /1/
  
- 10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement. /2/
  
- 11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account. /2/

/1/ Material formerly appeared on Sheet 83  
/2/ Material formerly appeared on Sheet 84

(N)  
(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

- 8. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- 9. Certain standalone vertical features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in *F. Prices* following. These standalone vertical features are limited to Three-Way Calling, Call Forwarding, Remote Access To Call Forwarding, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Screen. Other standalone features may be added on an a la carte basis at their individual Guidebook rates (see Part 7, Section 2). WirePro service is also available with any package for the additional charge listed in *F. Prices* following.
- 10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- 11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- 12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan.

/1/  
|  
/1/

/1/ Material formerly appeared on Sheet 84

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.
13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

- 10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- 11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- 12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan.
- 13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
- 14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.
- 15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following<sup>/1/</sup>.
- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

(N)  
(N)

/2/  
(C)  
(N)  
|  
/2/

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

(N)  
|  
(N)

/2/ Material formerly appeared on Sheet 85.

(N)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

- 10. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- 11. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- 12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan nor to the 6-Month term with option to re-subscribe. (N)
- 13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms. (N)
- 14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.
- 15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following<sup>/1/</sup>.
- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

(D)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan nor to the 6-Month term with option to re-subscribe.

/3/

13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.<sup>/2/</sup>

(C)

14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.

15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following<sup>/1/</sup>.

16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

/2/ Effective September 1, 2014, the 12-month agreement with option to re-subscribe is not available for new Business Local Calling agreements. Existing customers may continue with existing term offers until those term offers expire.

/3/ Material now appears on Sheet 83.1

(N)  
|  
(N)



**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

12. Customers will receive a waiver of normally applicable nonrecurring charges (NRCs) service charges associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs and service charges is not applicable for customers subscribing to a Month-to-Month plan.

(C)  
(D)

13. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms. <sup>/2/</sup>

14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.

15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following<sup>/1/</sup>.

16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

/2/ Effective September 1, 2014, the 12-month agreement with option to re-subscribe is not available for new Business Local Calling agreements. Existing customers may continue with existing term offers until those term offers expire.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

13. Customer may purchase Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term.

/2/

(C)

(C)

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price.

(N)

(N)

14. Applicable local, state, and federal charges, taxes, 911 fees, and the End User Common Line charge are in addition to the line option prices listed in *F. Prices* following.

15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in *F. Prices* following<sup>/1/</sup>.

16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

/1/ Effective 5/02/2011 AT&T Business Local Calling will be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

/2/ Material formerly on this sheet now appears on Sheet 83.1

(C)

(D)

(D)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

17. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit.

Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

17. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit.

Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.

19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

(N)  
|  
(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

17. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit.

Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.

19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

20. Effective July 1, 2013 eligible customers may also subscribe to a 6-Month term with option to re-subscribe to AT&T Business Local Calling, at prices as shown in *F., Prices* following. Eligible customers for the 6-Month term with option to re-subscribe are existing business customers within 60 days prior to or following the expiration of a term agreement for AT&T Business Local Calling. Termination charges will not apply for customers subscribed to this 6-Month term with option to re-subscribe. This term is available as an oral agreement (for 1-19 line customers) and a written agreement (for 1-19 line and 20+ line customers). The term will renew for a maximum of one additional 6-month interval. Customers selecting the oral agreement will receive written notification of their selection outlining the details of the agreement, plus subsequent notification regarding their re-subscription options prior to the expiration of the initial 6-month term. The customer is under no obligation to re-subscribe after completion of the initial 6-month term period. Customers will be provided the rates established in the first 6-month term for the successive 6-month term.

(N)  
|  
(N)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

17. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer. The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit.

Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit of \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.

19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

(D)

(D)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. TERMS AND CONDITIONS (cont'd)

17. Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit, as follows:

(C)

- a. For Service Agreements entered into prior to June 2, 2016, the credit is \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer.
- b. For Service Agreements entered into on or after June 2, 2016, the credit is \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.

(C)

The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit, as follows:

(C)

- c. For Service Agreements entered into prior to June 2, 2016, \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.
- d. For Service Agreements entered on or after June 2, 2016, the credit is \$12.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$2736.00 per customer.

(C)

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.

19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT& Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

17. This paragraph is applicable only to AT&T Business Local Calling lines without the AT&T All for Less offer (see Paragraph 20 for AT&T Business Local Calling lines with the All for Less offer.) (N)  
(N)

Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines, then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit, as follows:

- a. For Service Agreements entered into prior to June 2, 2016, the credit is \$3.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$684.00 per customer.
- b. For Service Agreements entered into on or after June 2, 2016, the credit is \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.

The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit, as follows:

- c. For Service Agreements entered into prior to June 2, 2016, \$6.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$1368.00 per customer.
- d. For Service Agreements entered on or after June 2, 2016, the credit is \$12.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$2736.00 per customer.

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where AT&T Business Local Calling is available, into one agreement to meet line commitments.
19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.



**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the monthly extension rates as shown in *F. Prices* following.
16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.
17. Option B is not available to single line billing telephone numbers.

**C. LINE OPTION PACKAGES**

1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID, Three-Way Calling, Call Forwarding.  
Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.
2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID.  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.
3. "Measured" (Option D) – Core Components: network access line, local usage measured on a per minute basis, Caller ID.  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

/1/ Unlimited Local Usage includes ZUM 1, 2, and 3.

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

- 15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the monthly extension rates as shown in *F. Prices* following.
- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.
- 17. Option B is not available to single line billing telephone numbers.

**C. LINE OPTION PACKAGES**

- 1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID, Three-Way Calling, Call Forwarding.

Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

- 2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID.

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

- 3. "Measured" (Option D) – Core Components: network access line, local usage<sup>/1/</sup> measured on a per minute basis<sup>/2/</sup>, Caller ID. (C)

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting. (C)

/1/ Local Usage includes ZUM 1, 2, and 3. (C)

/2/ Lines newly subscribed to this Option on or after June 1, 2010 will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge. (N)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****B. TERMS AND CONDITIONS (cont'd)**

15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the monthly extension rates as shown in *F. Prices* following.
16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

(D)

**C. LINE OPTION PACKAGES**

1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID, Three-Way Calling, Call Forwarding.  
  
Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.
2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID.  
  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.
3. "Measured" (Option D) – Core Components: network access line, local usage<sup>/1/</sup> measured on a per minute basis<sup>/2/</sup>, Caller ID.  
  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

/1/ Local Usage includes ZUM 1, 2, and 3.

/2/ Lines newly subscribed to this Option on or after June 1, 2010 will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge.

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

- 15. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the monthly extension rates as shown in *F. Prices* following.
- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.

**C. LINE OPTION PACKAGES**

- 1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID, Three-Way Calling, Call Forwarding.

Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

- 2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage<sup>/1/</sup>, Caller ID.

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

- 3. "Block Of Time 150" (Option C) – Core Components: network access line, local usage 150 minute block of time (BOT) and Caller ID. Local minutes of use in excess of the 150 minute allowance are charged at the rate listed in *F. Prices* following. Minutes used will be rounded up to the next whole minute per call.

Optional Components: Delayed Call Forwarding, Busy Forwarding, Message Waiting Indicator and Hunting.

(N)  
|  
(N)

- 4. "Measured" (Option D) – Core Components: network access line, local usage<sup>/1/</sup> measured on a per minute basis<sup>/2/</sup>, Caller ID.

Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting.

(C)

/1/ Local Usage includes ZUM 1, 2, and 3.

/2/ Lines newly subscribed to this Option on or after June 1, 2010 will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

/4/

C. LINE OPTION PACKAGES

1. "Unlimited A" (Option A) – Core Components: network access line, unlimited local usage<sup>/2/</sup>, Caller ID, Three-Way Calling, Call Forwarding. (C)  
  
Optional Components: Call Waiting, Remote Access to Call Forwarding, Speed Calling 30, Repeat Dialing, Call Return, Call Screen, Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting<sup>/1/</sup>. (N)
2. "Unlimited B" (Option B) – Core Components: network access line, unlimited local usage<sup>/2/</sup>, Caller ID. (C)  
  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting<sup>/1/</sup>. (N)
3. "Block Of Time 150" (Option C) – Core Components: network access line, local usage 150 minute block of time (BOT) and Caller ID. Local minutes of use in excess of the 150 minute allowance are charged at the rate listed in *F. Prices* following. Minutes used will be rounded up to the next whole minute per call.  
  
Optional Components: Delayed Call Forwarding, Busy Forwarding, Message Waiting Indicator and Hunting<sup>/1/</sup>. (N)
4. "Measured" (Option D) – Core Components: network access line, local usage<sup>/2/</sup> measured on a per minute basis<sup>/3/</sup>, Caller ID. (C)  
  
Optional Components: Delayed Call Forwarding, Busy Call Forwarding, Message Waiting Indicator and Hunting<sup>/1/</sup>. (N)

/1/ Effective 5/02/2011 Hunting will no longer be included as an available Optional Component for Month-to-Month service. It will be available on an a la carte basis at standard Guidebook rates. (N)  
| (N)  
/2/ Local Usage includes ZUM 1, 2, and 3. (C)  
/3/ Lines newly subscribed to this Option on or after June 1, 2010 will receive the first 30 local usage minutes of use per month with no local usage per minute of use charge. (C)  
/4/ Material omitted now appears on Sheet 84. (N)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)****D. TERMINATION LIABILITY AND SHORTFALL**

1. Except as provided for elsewhere in this Tariff, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
2. Termination charges are not applicable if, during the term period:
  - a. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan; or
  - b. the customer converts to an upgraded technology with the Company (e.g. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
  - c. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement.
3. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

D. TERMINATION LIABILITY AND SHORTFALL

1. Except as provided for elsewhere in this Tariff, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
2. Termination charges are not applicable if, during the term period:
  - a. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements established on or after October 26, 2012, the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.; or
  - b. the customer converts to an upgraded technology with the Company (e.g. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
  - c. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements established on or after October 26, 2012, the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
3. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

(N)  
|  
(N)

(N)  
|  
(N)

**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**E. REFERENCES**

The AT&T Business Local Calling plan components are provided in accordance with the applicable Terms and Conditions of this Guidebook except as noted in B., preceding, and F., following, of this Section.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Custom Calling Services	Part 7, Section 2
Hunting	Part 4, Section 2



**10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)**

**D. TERMINATION LIABILITY AND SHORTFALL (cont'd)**

2. (cont'd)

d. (cont'd)

In conjunction with a migration to a qualifying AT&T BVoIP or a qualifying AT&T Mobility Service as described above, customers may qualify for MARC Downgrade Allowance for Technology Upgrade as described in paragraph E.3, herein. In such cases, the following replacement services will be allowed, in addition to those listed in the applicable table under paragraph E.3:

<u>A</u>		<u>B</u>
Analog Trunks	to	BVoIP or Mobility
Measured or Flat Business Lines	to	BVoIP or Mobility

Additionally, for purposes of determining the lower MARC, the MARC on the new agreement will be reduced in direct proportion to the reduction in revenue associated with the migrated AT&T ILEC Services being provided to Customer under the qualifying AT&T BVoIP Service or AT&T Mobility Service contract.

It is at the Company's sole determination whether a product change satisfies these requirements.

3. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

(N)  
|  
(N)

/1/  
|  
/1/

**E. REFERENCES**

The AT&T Business Local Calling plan components are provided in accordance with the applicable Terms and Conditions of this Guidebook except as noted in B., preceding, and F., following, of this Section.

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 4, Section 2
Business Local Usage	Part 4, Section 2
Custom Calling Services	Part 7, Section 2
Hunting	Part 4, Section 2

/1/ Material formerly appeared on Sheet 86 in this section.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

Volume Price Level	Line Option	Term & Volume Monthly Prices* Per Line			Monthly Extension
		1-Year	2-Year	3-Year	
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00	\$40.00
	Option B	\$30.00	\$29.00	\$28.00	\$35.00
	Option D	\$24.00	\$23.00	\$22.00	\$29.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00	\$40.00
	Option B	\$29.00	\$28.00	\$27.00	\$35.00
	Option D	\$23.00	\$22.00	\$21.00	\$29.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	<u>Monthly Rate</u>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option D Local Usage Per Minute Of Use Charge	(Standard Local Usage Rates)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

Volume Price Level	Line Option	Term & Volume Monthly Prices* Per Line			Monthly Extension
		1-Year	2-Year	3-Year	
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00	\$40.00
	Option B	\$30.00	\$29.00	\$28.00	\$35.00
	Option D	\$24.00	\$23.00	\$22.00	\$29.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00	\$40.00
	Option B	\$29.00	\$28.00	\$27.00	\$35.00
	Option D	\$23.00	\$22.00	\$21.00	\$29.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	<u>Monthly Rate</u>	
Vertical Features Listed in B.9, per feature, per line	\$3.00	
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	(Standard Local Usage Rates)	(C) (C)
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030	(N)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

Volume Price Level	Line Option	Term & Volume Monthly Prices* Per Line			Monthly Extension
		1-Year	2-Year	3-Year	
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00	\$40.00
	Option B	\$30.00	\$29.00	\$28.00	\$35.00
	Option C	\$27.00	\$26.00	\$25.00	\$32.00
	Option D	\$24.00	\$23.00	\$22.00	\$29.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00	\$40.00
	Option B	\$29.00	\$28.00	\$27.00	\$35.00
	Option C	\$26.00	\$25.00	\$24.00	\$32.00
	Option D	\$23.00	\$22.00	\$21.00	\$29.00

(N)

(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024 (N)
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	(Standard Local Usage Rates)
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		Term & Volume Monthly Prices* Per Line For Accounts Established Prior to 5/2/2011		
Volume Price Level	Line Option	1-Year	2-Year	3-Year
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$27.00	\$26.00	\$25.00
	Option D	\$24.00	\$23.00	\$22.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$26.00	\$25.00	\$24.00
	Option D	\$23.00	\$22.00	\$21.00

(N)  
(D)

(D)

		For Accounts Established on or after 5/2/2011		
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$28.00	\$27.00
	Option D	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$27.00	\$26.00
	Option D	\$25.00	\$24.00	\$23.00

(N)

(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$40.00
	Option B	\$35.00
	Option C	\$34.00
	Option D	\$31.00

(N)

(I)

(I) (N)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		Term & Volume Monthly Prices* Per Line For Accounts Established Prior to 5/2/2011		
Volume Price Level	Line Option	1-Year	2-Year	3-Year
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$27.00	\$26.00	\$25.00
	Option D	\$24.00	\$23.00	\$22.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$26.00	\$25.00	\$24.00
	Option D	\$23.00	\$22.00	\$21.00

For Accounts Established on or after 5/2/2011

1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$28.00	\$27.00
	Option D	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$27.00	\$26.00
	Option D	\$25.00	\$24.00	\$23.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$42.00 (l)
	Option B	\$37.00
	Option C	\$36.00
	Option D	\$33.00 (l)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		Term & Volume Monthly Prices* Per Line For Accounts Established Prior to 5/2/2011		
Volume Price Level	Line Option	1-Year	2-Year	3-Year
1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$27.00	\$26.00	\$25.00
	Option D	\$24.00	\$23.00	\$22.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$26.00	\$25.00	\$24.00
	Option D	\$23.00	\$22.00	\$21.00

For Accounts Established on or after 5/2/2011

1 – 19 Lines	Option A	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$28.00	\$27.00
	Option D	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$27.00	\$26.00
	Option D	\$25.00	\$24.00	\$23.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$46.20 (l)
	Option B	\$40.70
	Option C	\$39.60
	Option D	\$36.30 (l)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established Prior to 5/2/2011</b>			
<b>Volume Price Level</b>	<b>Line Option</b>	<b>6-Month<sup>2</sup></b>	<b>1-Year</b>	<b>2-Year</b>	<b>3-Year</b>
1 – 19 Lines	Option A		\$35.00	\$34.00	\$33.00
	Option B		\$30.00	\$29.00	\$28.00
	Option C		\$27.00	\$26.00	\$25.00
	Option D		\$24.00	\$23.00	\$22.00
20 + Lines	Option A		\$34.00	\$33.00	\$32.00
	Option B		\$29.00	\$28.00	\$27.00
	Option C		\$26.00	\$25.00	\$24.00
	Option D		\$23.00	\$22.00	\$21.00

(N)

		<b>For Accounts Established on or after 5/2/2011</b>			
1 – 19 Lines	Option A	\$35.00 (N)	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$29.00	\$28.00	\$27.00
	Option D	\$26.00 (N)	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00 (N)	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$28.00	\$27.00	\$26.00
	Option D	\$25.00 (N)	\$25.00	\$24.00	\$23.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>		
	Option A	\$46.20
	Option B	\$40.70
	Option C	\$39.60
	Option D	\$36.30

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.  
/2/ Effective July 1, 2013, a 6-Month term is available to eligible customers.

(N)



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established Prior to 5/2/2011</b>			
<b>Volume Price Level</b>	<b>Line Option</b>	<b>6-Month<sup>2</sup></b>	<b>1-Year</b>	<b>2-Year</b>	<b>3-Year</b>
1 – 19 Lines	Option A		\$35.00	\$34.00	\$33.00
	Option B		\$30.00	\$29.00	\$28.00
	Option C		\$27.00	\$26.00	\$25.00
	Option D		\$24.00	\$23.00	\$22.00
20 + Lines	Option A		\$34.00	\$33.00	\$32.00
	Option B		\$29.00	\$28.00	\$27.00
	Option C		\$26.00	\$25.00	\$24.00
	Option D		\$23.00	\$22.00	\$21.00

**For Accounts Established on or after 5/2/2011**

1 – 19 Lines	Option A	\$35.00	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$29.00	\$28.00	\$27.00
	Option D	\$26.00	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$28.00	\$27.00	\$26.00
	Option D	\$25.00	\$25.00	\$24.00	\$23.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>	Option A	\$51.00	(l)   (l)
	Option B	\$45.00	
	Option C	\$44.00	
	Option D	\$40.00	

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective July 1, 2013, a 6-Month term is available to eligible customers.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established Prior to 5/2/2011</b>			
Volume Price Level	Line Option	6-Month <sup>2</sup>	1-Year	2-Year	3-Year
1 – 19 Lines	Option A		\$35.00	\$34.00	\$33.00
	Option B		\$30.00	\$29.00	\$28.00
	Option C		\$27.00	\$26.00	\$25.00
	Option D		\$24.00	\$23.00	\$22.00
20 + Lines	Option A		\$34.00	\$33.00	\$32.00
	Option B		\$29.00	\$28.00	\$27.00
	Option C		\$26.00	\$25.00	\$24.00
	Option D		\$23.00	\$22.00	\$21.00

		<b>For Accounts Established on or after 5/2/2011</b>			
1 – 19 Lines	Option A	\$35.00	\$35.00	\$34.00	\$33.00
	Option B	\$30.00	\$30.00	\$29.00	\$28.00
	Option C	\$29.00	\$29.00	\$28.00	\$27.00
	Option D	\$26.00	\$26.00	\$25.00	\$24.00
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00
	Option C	\$28.00	\$28.00	\$27.00	\$26.00
	Option D	\$25.00	\$25.00	\$24.00	\$23.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>	Option A	\$56.00	(l)   (l)
	Option B	\$50.00	
	Option C	\$48.00	
	Option D	\$44.00	

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective July 1, 2013, a 6-Month term is available to eligible customers.



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES

1. Service Elements

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established between 5/2/2011 and 8/31/2014</b>				
Volume Price Level	Line Option	(D)	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>	
1 – 19 Lines <sup>/1/</sup>	Option A		\$35.00	\$34.00	\$33.00	(C)
	Option B		\$30.00	\$29.00	\$28.00	
	Option C <sup>/2/</sup>		\$29.00	\$28.00	\$27.00	(C)
	Option D <sup>/2/</sup>		\$26.00	\$25.00	\$24.00	(C)
20 + Lines	Option A		\$34.00	\$33.00	\$32.00	
	Option B		\$29.00	\$28.00	\$27.00	
	Option C <sup>/2/</sup>		\$28.00	\$27.00	\$26.00	(C)
	Option D <sup>/2/</sup>	(D)	\$25.00	\$24.00	\$23.00	(C)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. (D)  
(C)
- /2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates. (C)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 9/1/2014</b>			
Volume Price Level	Line Option	6-Month	1-Year	2-Year <sup>/2/</sup>	3-Year <sup>/2/</sup>
1 – 19 Lines <sup>/2/</sup>	Option A	\$35.00	\$40.00	-	-
	Option B	\$30.00	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00

(N)

(N)

	<b>Monthly Rate</b>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030
<b>Month-to- Month Prices:</b>	
Option A	\$56.00
Option B	\$50.00
Option C <sup>/3/</sup>	\$48.00
Option D <sup>/3/</sup>	\$44.00

/4/

/4/

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

(N)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/4/

/2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

(N)

/3/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/4/ Material formerly appeared on Sheet 88.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 9/1/2014</b>			
<b>Volume Price Level</b>	<b>Line Option</b>	<b>6-Month</b>	<b>1-Year</b>	<b>2-Year<sup>/2/</sup></b>	<b>3-Year<sup>/2/</sup></b>
1 – 19 Lines <sup>/2/</sup>	Option A	\$35.00	\$40.00	-	-
	Option B	\$30.00	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00

	<b>Monthly Rate</b>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>		
	Option A	\$62.00
	Option B	\$55.00
	Option C <sup>/3/</sup>	\$53.00
	Option D <sup>/3/</sup>	\$48.00

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\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

(D)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 9/1/2014</b>			
Volume Price Level	Line Option	6-Month	1-Year	2-Year <sup>/2/</sup>	3-Year <sup>/2/</sup>
1 – 19 Lines <sup>/2/</sup>	Option A	\$35.00	\$40.00	-	-
	Option B	\$30.00	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00

	<b>Monthly Rate</b>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>		
	Option A	\$68.00
	Option B	\$61.00
	Option C <sup>/3/</sup>	\$58.00
	Option D <sup>/3/</sup>	\$53.00

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(1)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 9/1/2014</b> <b>and prior to 6/1/2015</b>			
Volume Price Level	Line Option	6-Month	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A	\$35.00	\$40.00	-	-
	Option B	\$30.00	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00

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/2/

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 6/1/2015</b>			
Volume Price Level	Line Option	6-Month	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A	\$35.00	\$50.00(I)	-	-
	Option B	\$30.00	\$45.00(I)	-	-
20 + Lines	Option A	\$34.00	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$29.00	\$28.00	\$27.00

(N)

(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

(C)

/2/ Material now appears on Sheet 90.

(C)

/2/



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 9/1/2014</b> <b>and prior to 6/1/2015</b>			
Volume Price Level	Line Option	(D)	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A		\$40.00	-	-
	Option B		\$35.00	-	-
20 + Lines	Option A		\$34.00	\$33.00	\$32.00
	Option B	(D)	\$29.00	\$28.00	\$27.00

		<b>Term &amp; Volume Monthly Prices*</b> <b>Per Line</b> <b>For Accounts Established on and after 6/1/2015</b>			
Volume Price Level	Line Option	(D)	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A		\$50.00	-	-
	Option B		\$45.00	-	-
20 + Lines	Option A		\$34.00	\$33.00	\$32.00
	Option B	(D)	\$29.00	\$28.00	\$27.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 9/1/2014 and prior to 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$40.00	-	-
	Option B	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$50.00 <sup>/2/</sup>	-	-
	Option B	\$45.00 <sup>/2/</sup>	-	-
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

(C)  
(C)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 8/15/2016**

(N)

<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$60.00
	Option B	\$55.00

(I)  
(I)(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ This rate applicable for accounts established on or after 6-1-15 and prior to 8-15-16.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 9/1/2014 and prior to 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$40.00	-	-
	Option B	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$50.00 <sup>/2/</sup>	-	-
	Option B	\$45.00 <sup>/2/</sup>	-	-
20 + Lines <sup>/3/</sup>	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

(C)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 8/15/2016**

<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$60.00
	Option B	\$55.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.

/3/ These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.

(C)

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 9/1/2014 and prior to 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$40.00	-	-
	Option B	\$35.00	-	-
20 + Lines	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$50.00 <sup>/2/</sup>	-	-
	Option B	\$45.00 <sup>/2/</sup>	-	-
20 + Lines <sup>/3/</sup>	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 8/15/2016 and prior to June 1, 2018**

(N)

<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$60.00
	Option B	\$55.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.

/3/ These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

(D)  
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(D)

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015</b>		
<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>	<b>2-Year<sup>/1/</sup></b>	<b>3-Year<sup>/1/</sup></b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$50.00 <sup>/2/</sup>	-	-
	Option B	\$45.00 <sup>/2/</sup>	-	-
20 + Lines <sup>/3/</sup>	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 8/15/2016 and prior to June 1, 2018**

<b>Volume Price Level</b>	<b>Line Option</b>	<b>1-Year</b>
1 – 19 Lines <sup>/1/</sup>	Option A	\$60.00
	Option B	\$55.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /2/ This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.
- /3/ These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

(D)  
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(D)

		<b>Term &amp; Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015</b>		
Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A	\$50.00 <sup>/2/</sup>	-	-
	Option B	\$45.00 <sup>/2/</sup>	-	-
20 + Lines <sup>/3/</sup>	Option A	\$34.00	\$33.00	\$32.00
	Option B	\$29.00	\$28.00	\$27.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 8/15/2016 and prior to 6/1/2018**

(C)

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/1/</sup>	Option A	\$60.00
	Option B	\$55.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /2/ This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.
- /3/ These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$68.00
	Option B	\$61.00
	Option C <sup>/2/</sup>	\$58.00
	Option D <sup>/2/</sup>	\$53.00

/3/

(C)  
/3/ (C)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/3/ Material formerly appeared on Sheet 89.

/3/

(C)  
/3/

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$75.00
	Option B	\$68.00
	Option C <sup>/2/</sup>	\$64.00
	Option D <sup>/2/</sup>	\$59.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

(D)



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

	<b>Monthly Rate</b>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>		
	Option A	\$83.00
	Option B	\$75.00
	Option C <sup>/2/</sup>	\$71.00
	Option D <sup>/2/</sup>	\$65.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

	<b>Monthly Rate</b>
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>		
	Option A	\$97.00
	Option B	\$89.00
	Option C <sup>/2/</sup>	\$71.00
	Option D <sup>/2/</sup>	\$65.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices<sup>\*</sup>, Per Line, For Accounts Established on and after 3/15/2018**

(N)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

(N)

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$97.00
	Option B	\$89.00
	Option C <sup>/2/</sup>	\$71.00
	Option D <sup>/2/</sup>	\$65.00

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices<sup>\*</sup>, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

<b>Month-to- Month Prices:</b>	Option A	\$107.00	(l)
	Option B	\$98.00	
	Option C <sup>/2/</sup>	\$79.00	
	Option D <sup>/2/</sup>	\$72.00	(l)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018**

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/3/</sup>	Option A	\$70.00
	Option B	\$65.00

(N)  
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(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$107.00
	Option B	\$98.00
	Option C <sup>/2/</sup>	\$79.00
	Option D <sup>/2/</sup>	\$72.00

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

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(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018**

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/3/</sup>	Option A	\$70.00
	Option B	\$65.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$117.00
	Option B	\$117.00
	Option C <sup>/2/</sup>	\$89.00
	Option D <sup>/2/</sup>	\$82.00

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- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018**

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/3/</sup>	Option A	\$70.00
	Option B	\$65.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$117.00
	Option B	\$137.00
	Option C <sup>/2/</sup>	\$99.00
	Option D <sup>/2/</sup>	\$92.00

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- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018 and prior to 6/19/2019**

(N)

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/2/</sup>	Option A	\$70.00
	Option B	\$65.00

(C)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/19/2019**

(N)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/2/</sup>	Option A	\$80.00 (I)	-	-
	Option B	\$75.00 (I)	-	-
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

(C)/3/

(C)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/3/

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/3/

/2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/3/ (C)

/3/ Material formerly on this sheet now appears on Sheet 91



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on and after 3/15/2018**

Volume Price Level	Line Option	1-Year	2-Year <sup>1/</sup>	3-Year <sup>1/</sup>
20 + Lines	Option A	\$39.00	\$38.00	\$37.00
	Option B	\$34.00	\$33.00	\$32.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018 and prior to 6/19/2019**

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>2/</sup>	Option A	\$70.00
	Option B	\$65.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/19/2019**

Volume Price Level	Line Option	1-Year	2-Year <sup>1/</sup>	3-Year <sup>1/</sup>
1 – 19 Lines <sup>2/</sup>	Option A	\$80.00	-	-
	Option B	\$75.00	-	-
20 + Lines	Option A	\$39.00 <sup>3/</sup>	\$38.00	\$37.00
	Option B	\$34.00 <sup>3/</sup>	\$33.00	\$32.00

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(C)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/3/ This rate is applicable for accounts established on or after 3/15/2018 and prior to 8/23/2019.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

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(D)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/1/2018 and prior to 6/19/2019**

Volume Price Level	Line Option	1-Year
1 – 19 Lines <sup>/2/</sup>	Option A	\$70.00
	Option B	\$65.00

**Term & Volume Monthly Prices\*, Per Line**

(C)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/2/</sup>	Option A	\$80.00 <sup>/5/</sup>	-	-
	Option B	\$75.00 <sup>/5/</sup>	-	-
20 + Lines	Option A	\$39.00 <sup>/3/</sup>	\$38.00 <sup>/4/</sup>	\$37.00 <sup>/4/</sup>
	Option B	\$34.00 <sup>/3/</sup>	\$33.00 <sup>/4/</sup>	\$32.00 <sup>/4/</sup>

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ This rate is applicable for accounts established on or after 3/15/2018 and prior to 8/23/2019.
- /4/ This rate is applicable for accounts established between 8/23/2019 and 6/15/2022.
- /5/ This rate is applicable for accounts established between 6/19/2019 and 6/15/2022.

(N)  
(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		Monthly Rate
Vertical Features Listed in B.9, per feature, per line		\$3.00
Option C Local Usage Per Minute Of Use Charge in Excess of 150 Minutes		\$0.024
Option D Local Usage Per Minute Of Use Charge for lines subscribed to on or prior to May 31, 2010		Standard Local Usage Rates
Option D Local Usage Per Minute Of Use Charge in Excess of 30 Minutes <sup>/1/</sup>		\$0.030
<b>Month-to- Month Prices:</b>	Option A	\$117.00
	Option B	\$137.00
	Option C <sup>/2/</sup>	\$99.00
	Option D <sup>/2/</sup>	\$92.00

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/3/

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/3/ Material previously appeared on Sheet 90

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

(N)

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

(N)

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$117.00
	Option B	\$137.00
	Option C <sup>/2/</sup>	\$99.00
	Option D <sup>/2/</sup>	\$92.00

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$137.00
	Option B	\$157.00
	Option C <sup>/2/</sup>	\$109.00
	Option D <sup>/2/</sup>	\$102.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$137.00
	Option B	\$162.00
	Option C <sup>/2/</sup>	\$129.00
	Option D <sup>/2/</sup>	\$122.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$137.00
	Option B	\$162.00
	Option C <sup>/2/</sup>	\$149.00
	Option D <sup>/2/</sup>	\$142.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$157.00
	Option B	\$175.00
	Option C <sup>/2/</sup>	\$169.00
	Option D <sup>/2/</sup>	\$162.00

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/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.



10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:			
	Option A	\$175.00	(l)
	Option B	\$175.00	
	Option C <sup>/2/</sup>	\$189.00	(l)
	Option D <sup>/2/</sup>	\$182.00	(l)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 8/23/2019**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:			
	Option A	\$190.00	(l)
	Option B	\$190.00	(l)
	Option C <sup>/2/</sup>	\$209.00	(l)
	Option D <sup>/2/</sup>	\$202.00	(l)

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022**

(C)  
(N)

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/16/2022**

(N)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/3/</sup>	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$190.00
	Option B	\$190.00
	Option C <sup>/2/</sup>	\$209.00
	Option D <sup>/2/</sup>	\$202.00

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

/2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

(N)  
(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/16/2022**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/3/</sup>	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$215.00
	Option B	\$215.00
	Option C <sup>/2/</sup>	\$229.00
	Option D <sup>/2/</sup>	\$222.00

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- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/16/2022**

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/3/</sup>	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

	Monthly Rate
Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>	\$0.030

Month-to- Month Prices:		
	Option A	\$290.00
	Option B	\$290.00
	Option C <sup>/2/</sup>	\$309.00
	Option D <sup>/2/</sup>	\$300.00

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(l)

- /1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.
- /2/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.
- /3/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022**

Volume Price Level	Line Option	1-Year
20+ Lines	Option A	\$44.00
	Option B	\$39.00

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established between 6/15/2022 and 6/15/2023**

(C)  
(C)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A	\$100.00	-	-
	Option B	\$95.00	-	-
20 + Lines	Option A	\$54.00	\$48.00	\$47.00
	Option B	\$49.00	\$43.00	\$42.00

(C)

/2/

**Term & Volume Monthly Prices\*, Per Line, For Accounts Established on or after 6/16/2023**

(N)

Volume Price Level	Line Option	1-Year	2-Year <sup>/1/</sup>	3-Year <sup>/1/</sup>
1 – 19 Lines <sup>/1/</sup>	Option A	\$120.00	-	-
	Option B	\$115.00	-	-
20 + Lines	Option A	\$74.00	\$68.00	\$67.00
	Option B	\$69.00	\$63.00	\$62.00

(N)

\* If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

(D)  
(C)

/2/ Material now appears on Sheet 92.

(N)

10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		Monthly Rate
Vertical Features Listed in B.9, per feature, per line		\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes		\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010		Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes <sup>/1/</sup>		\$0.030
<b>Month-to- Month Prices:</b>	Option A	\$290.00
	Option B	\$290.00
	Option C <sup>/1/</sup>	\$309.00
	Option D <sup>/1/</sup>	\$300.00

/2/

(C)  
(C)  
(C)

/1/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/2/ Material previously appeared on Sheet 91.

/2/  
(N)