

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)****1.1 General (cont'd)****E. Regulations (cont'd)**

5. Dual Element charges do not apply to Company initiated orders.
6. In-place connection charges are applicable as shown Part 3, Section 1 (Charges) following.
7. Dual Element charges apply to all requests by customers for changes in class, type or grade of service except as specifically exempted by this or other schedules.
8. Change in billing charges do not apply when only the billing name or address is changed.
9. Dual element charges do not apply to a telephone number change:
  - a. as provided for in Schedule Cal.P.U.C. No. A2.1.17.
  - b. to provide Custom Calling Services, Commstar I, Commstar II, or Premiere Communications Systems Services, if the provision of these services can be made from the same central office from which the customer's existing service is provided.
  - c. from a Personalized Telephone Number to a non-specific number, at the customer's request.
10. The Personalized Telephone Number service charge will not apply if a customer requests reassignment of a telephone number they have previously used, subject to availability and the following time limits:  
    Business - 1 Year
11. The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service<sup>/1/</sup>.
12. Nonrecurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3 year Term Pricing Plan. All lines within the hunt group must be part of the Access Advantage Plus.

/1/ See Guidebook, Part 11, Section 4.

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)****1.1 General (cont'd)****E. Regulations (cont'd)**

5. Dual Element charges do not apply to Company initiated orders.
6. In-place connection charges are applicable as shown Part 3, Section 1 (Charges) following.
7. Dual Element charges apply to all requests by customers for changes in class, type or grade of service except as specifically exempted by this or other schedules.
8. Change in billing charges do not apply when only the billing name or address is changed.
9. Dual element charges do not apply to a telephone number change:
  - a. as provided for in Schedule Cal.P.U.C. No. A2.1.17.
  - b. to provide Custom Calling Services, Commstar I<sup>/2/</sup>, Commstar II<sup>/2/</sup>, or Premiere Communications Systems Services, if the provision of these services can be made from the same central office from which the customer's existing service is provided. (C)
  - c. from a Personalized Telephone Number to a non-specific number, at the customer's request.
10. The Personalized Telephone Number service charge will not apply if a customer requests reassignment of a telephone number they have previously used, subject to availability and the following time limits:  
Business - 1 Year
11. The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service<sup>/1/</sup>.
12. Nonrecurring charges associated with the Hunting feature will be waived on Access Advantage Plus 3 year Term Pricing Plan. All lines within the hunt group must be part of the Access Advantage Plus.

/1/ See Guidebook, Part 11, Section 4.

/2/ Commstar I and Commstar II are Grandfathered services. See Part 20, Section 7 for details.

(N)

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)****1.1 General (cont'd)****E. Regulations (cont'd)****17. Win/Winback Access Lines NRC Waiver for Customers with 1-3 Lines****a. Description**

Eligible business customers may qualify for a waiver of the nonrecurring Service Charge (NRC waiver), for the installation of each Measured Rate Business Service (see Guidebook Part 4, Section 2.) access line (access line), for up to a maximum of three access lines, if the customer agrees to retain the access lines for a period of 12 consecutive months (one year). The customer will also receive a waiver of the nonrecurring charges associated with the installation of certain optional features listed in c. following.

Eligible business customers are those customers who qualify as a "Winback" or "Win" customer. A "Winback" customer is a customer who has discontinued their business service with the Company for the purpose of establishing service with a Competitive Local Exchange Carrier (CLC) operating within the Company's territory and who is now returning their service to the Company. A "Win" customer is a customer who established their service with a CLC operating within the Company's territory and now establishes their service with the Company. Winback and Win also includes customers who established service with a CLC that is an affiliate of the Company.

**b. Regulations**

- (1) The customer must agree to retain the 1-3 access lines for a minimum period of 12 consecutive months (one year).
- (2) Access lines eligible for the waiver include the following USOCs:  
1ML++, 1MB++, 1MC++, 1MS++.
- (3) Foreign Exchange Service is not eligible for this NRC waiver.
- (4) The NRC waiver is not available on any business service or package that includes a waiver of nonrecurring charges.

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)**

**1.1 General (cont'd)**

**E. Regulations (cont'd)**

17. Win/Winback Access Lines NRC Waiver for Customers with 1-3 Lines (cont'd)

c. Eligible Options Features

Any of the following features ordered with the eligible access line will receive a waiver of the nonrecurring charges associated with the installation of those features.

Anonymous Call Rejection	Caller ID	Call Return
Calling Forwarding	Priority Ringing	Call Screen
Busy Call Forwarding	Intercom Plus	Call Trace
Busy Call Forwarding Extended	Privacy manager	Speed Dial 8
Delayed Call Forwarding	Three Way Calling	Repeat Dialing
Select Call Forwarding	Call Waiting ID	Speed Dial 30
Call Transfer Disconnect	Call Waiting	Hunting
Remote Access to Call Forwarding		

d. Early Termination Charges

- (1) Early Termination Charges will not be assessed if the customer retains at least one of the original lines ordered under this NRC waiver for the required 12 consecutive month period.

If the customer discontinues the business access line(s) prior to 12 months (one year), the customer will be billed 1/12 (one-twelfth) of the waived NRCs multiplied by the number of months remaining on the 12 month commitment. Partial months left on the commitment will be rounded to the nearest upward number. For example, if 5-1/2 months are left on the commitment, the number of months left will be rounded to 6 months.

- (2) Early Termination Fees are not applicable if, during the 12 month term, the customer converts the access lines to a Company package with a term equal to or greater than the remaining term herein.

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont’d)**

**1.1 General (cont’d)**

**E. Regulations (cont’d)**

17. Win/Winback Access Lines NRC Waiver for Customers with 1-3 Lines (cont’d)

c. Eligible Options Features

Any of the following features ordered with the eligible access line will receive a waiver of the nonrecurring charges associated with the installation of those features.

Anonymous Call Rejection <sup>/1/</sup>	Caller ID	Call Return	(C)
Calling Forwarding	Priority Ringing	Call Screen	
Busy Call Forwarding	Intercom Plus	Call Trace	
Busy Call Forwarding Extended	Privacy Manager <sup>/1/</sup>	Speed Dial 8 <sup>/1/</sup>	(C)
Delayed Call Forwarding	Three Way Calling	Repeat Dialing	
Select Call Forwarding	Call Waiting ID	Speed Dial 30	
Call Transfer Disconnect	Call Waiting	Hunting	
Remote Access to Call Forwarding			

d. Early Termination Charges

- (1) Early Termination Charges will not be assessed if the customer retains at least one of the original lines ordered under this NRC waiver for the required 12 consecutive month period.

If the customer discontinues the business access line(s) prior to 12 months (one year), the customer will be billed 1/12 (one-twelfth) of the waived NRCs multiplied by the number of months remaining on the 12 month commitment. Partial months left on the commitment will be rounded to the nearest upward number. For example, if 5-1/2 months are left on the commitment, the number of months left will be rounded to 6 months.

- (2) Early Termination Fees are not applicable if, during the 12 month term, the customer converts the access lines to a Company package with a term equal to or greater than the remaining term herein.

/1/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

(N)  
|  
(N)

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont’d)**

**1.1 General (cont’d)**

**E. Regulations (cont’d)**

17. Win/Winback Access Lines NRC Waiver for Customers with 1-3 Lines (cont’d)

c. Eligible Options Features

Any of the following features ordered with the eligible access line will receive a waiver of the nonrecurring charges associated with the installation of those features.

Anonymous Call Rejection <sup>/1/</sup>	Caller ID	Call Return	
Calling Forwarding	Priority Ringing	Call Screen	
Busy Call Forwarding	Intercom Plus	Call Trace	
Busy Call Forwarding Extended	Privacy Manager <sup>/1/</sup>		(C)
Delayed Call Forwarding	Three Way Calling	Repeat Dialing	
Select Call Forwarding	Call Waiting ID	Speed Calling 30	(C)
Call Transfer Disconnect	Call Waiting	Hunting	
Remote Access to Call Forwarding			

d. Early Termination Charges

- (1) Early Termination Charges will not be assessed if the customer retains at least one of the original lines ordered under this NRC waiver for the required 12 consecutive month period.

If the customer discontinues the business access line(s) prior to 12 months (one year), the customer will be billed 1/12 (one-twelfth) of the waived NRCs multiplied by the number of months remaining on the 12 month commitment. Partial months left on the commitment will be rounded to the nearest upward number. For example, if 5-1/2 months are left on the commitment, the number of months left will be rounded to 6 months.

- (2) Early Termination Fees are not applicable if, during the 12 month term, the customer converts the access lines to a Company package with a term equal to or greater than the remaining term herein.

<sup>/1/</sup> Frozen/Grandfathered for business customers: Anonymous Call Rejection, and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2. (C)

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)**

**1.1 General (cont'd)**

E. Regulations (cont'd)

18. Mobility National Retail Service Connection Charge Waiver

The nonrecurring service charges may be waived for new residential customers who order new service at an AT&T Mobility store or National Retail partner. To be eligible, customers must place their order in person at the retail location, select AT&T as their local service provider and subscribe to an AT&T network access line and a minimum of Complete Choice Basic. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify the offer at any time. Company employees are not eligible for this offer. This offer cannot be combined with customer's receipt of a Link-up discount.

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (cont'd)**

**1.1 General (cont'd)**

E. Regulations (cont'd)

(D)

(D)



**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS – BUSINESS SERVICES (Cont'd)**

**1.5 Late Payment Charge - All Products and Services**

Each account<sup>/3/</sup>

The greater of \$10.00 or 1.5 percent, calculated monthly, on an unpaid live balance of \$30.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in A2.1.9,D.

**1.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- All services <sup>/4/</sup>	\$28.50
b. Change class, type or grade of service <sup>/1/</sup>	
- All services	28.50
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Utility initiated)	
- All services	38.00
d. Change between local and FXS service	
- Each access line or trunk <sup>/2/</sup>	RR
e. Change between services	
- All services <sup>/2/</sup>	RR

/1/ Except as shown in Guidebook, Part 3, Section 1., Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

/4/ Temporary suspension of service is not applicable to COPT service.

**1. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - BUSINESS SERVICES (cont'd)****1.9 NRC Win/Winback Waiver**

Business access line customers who currently do not have their service with the Company or who previously had their service with the Company, left the Company and established their service with another carrier and who now reestablish service with the Company will receive a waiver of the one time service charges (nonrecurring charges) associated with the 1) installation of all new business access lines, 2) hunting, and 3) all business custom calling services.

These nonrecurring charges will be waived under this offer on the business exchange access lines, hunting and features that the customer installs on their initial order (s) per location and on any subsequent order during the length of the term. Customers must agree to a minimum 24 month or greater term agreement.

The winback customer must not have had: 1) service disconnected for non-payment; or 2) any past due bills for regulated service owed to the Company. This offer cannot be combined with other business access lines and trunks Service and Equipment charge waivers or credit offers, and is not available on any business service or package that includes a waiver of nonrecurring charges. Foreign Exchange Service is not eligible for this NRC waiver offer.

If the customer cancels their service agreement at any time prior to the expiration of the service period set forth in their term agreement, the customer shall be responsible for all termination charges as described in their corresponding contract for these same eligible services and will pay full nonrecurring charges that were waived at the time of installation and on any subsequent orders placed during the length of the term.

This offer is not available to customers who have local service with an affiliate of the Company.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES**

**2.1 General (cont'd)**

**D. Definitions<sup>/1/</sup> (Cont'd)**

Labor Charge

A charge based on the amount of time required to perform the work requested by the customer.

Off Premises Extended Line

Extension of an access line to another premises of the same customer or to the premises of a different customer.

Out of Sequence Caption Listing

A listing under a caption heading where the customer requests the listing to be placed out of the Utility's normal sequence.

Quickservice Automatic Ordering System (Quickservice)

Quickservice is an interactive system that provides customers with product descriptions, pricing information and ordering capabilities. Customers are guided through the process by an electronic voice which allows them to transfer to the Business Office at any time.

Service Charge

A one time charge that applies to an access line and services provided by the Utility.

Service Entrance

Entrance location of wire/cable in a building usually at the main building terminal at the MPOE, except as set forth in Schedule Cal.P.U.C. No. A2.

Service Connection Facility

Drop or service wire/cable and the point of connection with the distribution facilities to the standard network interface at the Utility's local loop demarcation point.

/1/ Some definitions are filed in Schedule Cal.P.U.C. No. A2.1.1.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES****2.1 General (cont'd)****E. Regulations (cont'd)**

5. Dual Element charges do not apply to Company initiated orders.
6. In-place connection charges are applicable as shown in Guidebook, Part 3, Section 1 following.
7. Dual Element charges apply to all requests by customers for changes in class, type or grade of service except as specifically exempted by this or other schedules.
8. Change in billing charges do not apply when only the billing name or address is changed.
9. Centrex dormitory service will be billed as residence service.
10. Dual element charges do not apply to a telephone number change:
  - a. as provided for in Schedule Cal.P.U.C. No. A2.1.17.
  - b. to provide Custom Calling Services, Commstar I, Commstar II, or Premiere Communications Systems Services, if the provision of these services can be made from the same central office from which the customer's existing service is provided.
  - c. from a Personalized Telephone Number to a non-specific number, at the customer's request.
11. The Personalized Telephone Number service charge will not apply if a customer requests reassignment of a telephone number they have previously used, subject to availability and the following time limits:

Residence - 90 Days
12. The Personalized Telephone Number service charge will not apply to those customers subscribing to number referral service<sup>/1/</sup>

/1/ See Schedule Guidebook, Part 11, Section 4.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES****2.1 General (cont'd)****E. Regulations (cont'd)**

15. Service charges do not apply in connection with:

- a. Residential Basic Access line service and Optional Custom Calling Features (as specified below) for the period December 21, 2005 to November 30, 2006 to support military personnel directly deployed in Operation Enduring Freedom, Operation Iraqi Freedom and other overseas military operations. The customer will be required to provide information to verify eligibility for this waiver.

Optional Custom Calling Features:

Call Forwarding	Select Call Forwarding
Call Return	Speed Call 8
Call Screen	Three Way Calling
Caller I-D	Busy Call Forward
Call Waiting	Delay Call Forward
Call Waiting I-D	Anonymous Call Rejection
Priority Ringing	Intercom Plus
Privacy Manager	Remote Access to Call Forwarding
Repeat Dialing	

- b. Online IC Waiver

The Service Charge (IC) in Guidebook, Part 3, Section 1 or Guidebook, Part 4, Section 4. (for ULTS), will be waived for the installation of up to three Individual Flat Rate or Measured Rate Residence Service access lines when the customer orders new primary or additional access lines online at [att.com](http://att.com). The waiver is available to customers ordering new service, additional lines at their current location or transferring service to a new location, providing the order is placed online at [att.com](http://att.com).

This waiver may be combined with any offer for which the customer may qualify.



---

**AT**

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.2 Access Lines (Primary and Extended Services)**

**A. Individual, Telephone Answering and Farmer Line Service**

New and additional local and extended area service charges, each line

	<u>Service Charge</u>
- Answering line	\$67.21
- Farmer line, flat rate	40.00
- Residence PBX	67.21
- Individual flat rate residence service <sup>/1/</sup>	40.00
- Individual measured rate residence service <sup>/1/</sup>	40.00

**B. TRUNK LINE SERVICE**

New and additional local and extended area service charges, each trunk

- Basic trunk line service, residence	67.21
---------------------------------------	-------

/1/ See regulations preceding.



**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.2 Access Lines (Primary and Extended Services)**

**A. Individual, Telephone Answering and Farmer Line Service**

New and additional local and extended area service charges, each line

	<u>Service Charge</u>	
- Answering line	\$67.21	
- Farmer line, flat rate	49.00	(l)
- Residence PBX	67.21	
- Individual flat rate residence service <sup>/1/</sup>	49.00	(l)
- Individual measured rate residence service <sup>/1/</sup>	49.00	(l)

**B. TRUNK LINE SERVICE**

New and additional local and extended area service charges, each trunk

- Basic trunk line service, residence	67.21
---------------------------------------	-------

/1/ See regulations preceding.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.2 Access Lines (Primary and Extended Services) (cont'd)**

	<u>Service Charge</u>
<b>C. Centrex Dormitory Service</b>	
- Each primary line <sup>/1/</sup>	\$ 40.00
<b>D. Foreign Exchange Services</b>	
1. Foreign Exchange (FXS) or Foreign District Area Service (FDA of the same exchange only)	
a. Contiguous exchange, each line or trunk	
- Individual service	478.28
- Trunk line service	270.72

/1/ Plus Installation Charge for primary line as set forth in Guidebook, Part 5, Section 1.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.3 Service Enhancements For Access Lines (cont'd)**

**D. Quick Service Automatic Ordering System (Quickservice) and Web Ordering**

Established residence customers ordering features through the Quickservice system or via online web ordering will not be charged the nonrecurring charge when ordering the following services:

	<u>Service Charge</u>
1. Custom Calling Services as follows:	
Caller ID	
Call Return <sup>/1/</sup>	
Call Screen <sup>/1/</sup>	
Call Forwarding <sup>/1/</sup>	
Call Waiting <sup>/1v</sup>	
Priority Ringing <sup>/1/</sup>	
Repeat Dialing <sup>1</sup>	
Select Call Forwarding <sup>/1/</sup>	
Speed Calling <sup>/1/</sup>	
Three-Way Calling <sup>/1/</sup>	
Call Waiting ID <sup>/1/</sup>	
- New or Change, per Individual Line	NO
2. Unblock a blocked Usage Sensitive Custom Calling Service Line <sup>1</sup>	
- Per Individual Line	NO

/1/ No longer available via Quickservice on or after January 11, 2007. Customers may still use online web ordering.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.5 Late Payment Charge - All Products and Services**

Each account<sup>3</sup>

\$2.50 plus 2.0 percent, calculated monthly, on an unpaid live balance of \$30.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in A2.1.9.D.

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- Each service	\$35.00
b. Change class, type or grade of service <sup>1</sup>	
- Each service	14.25
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Company initiated)	
- Each line	25.00
d. Change between local and FXS service <sup>2</sup>	
- Each access line or trunk	RR
e. Change between services	
- Each line <sup>2</sup>	RR
f. Change from Company provided semipublic to individual line service	
- Each access line	28.50
g. Change telephone number by customer request	
- Each line	25.00

/1/ Except as shown in Guidebook, Part 3, Section 1, Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.5 Late Payment Charge - All Products and Services**

Each account<sup>/3/</sup>

\$1.25 plus 2.0 percent, calculated monthly, on an unpaid live balance of \$30.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in Schedule Cal. P.U.C. No. A2.1.9, D. (R) (C)

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- Each service	\$35.00
b. Change class, type or grade of service <sup>/1/</sup>	
- Each service	14.25
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Company initiated)	
- Each line	25.00
d. Change between local and FXS service <sup>/2/</sup>	
- Each access line or trunk	RR
e. Change between services	
- Each line <sup>/2/</sup>	RR
f. Change from Company provided semipublic to individual line service	
- Each access line	28.50
g. Change telephone number by customer request	
- Each line	25.00

/1/ Except as shown in Guidebook, Part 3, Section 1, Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.5 Late Payment Charge - All Products and Services**

Each account<sup>/3/</sup>

\$4.50 shall apply monthly on any unpaid live balance of \$30.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in Schedule Cal. P.U.C. No. A2.1.9, D. (C)

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- Each service	\$35.00
b. Change class, type or grade of service <sup>/1/</sup>	
- Each service	14.25
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Company initiated)	
- Each line	25.00
d. Change between local and FXS service <sup>/2/</sup>	
- Each access line or trunk	RR
e. Change between services	
- Each line <sup>/2/</sup>	RR
f. Change from Company provided semipublic to individual line service	
- Each access line	28.50
g. Change telephone number by customer request	
- Each line	25.00

/1/ Except as shown in Guidebook, Part 3, Section 1, Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.5 Late Payment Charge - All Products and Services**

Each account<sup>/3/</sup>

\$4.50 shall apply monthly on any unpaid live balance of \$5.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in Schedule Cal. P.U.C. No. A2.1.9, D. (C)

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- Each service	\$35.00
b. Change class, type or grade of service <sup>/1/</sup>	
- Each service	14.25
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Company initiated)	
- Each line	25.00
d. Change between local and FXS service <sup>/2/</sup>	
- Each access line or trunk	RR
e. Change between services	
- Each line <sup>/2/</sup>	RR
f. Change from Company provided semipublic to individual line service	
- Each access line	28.50
g. Change telephone number by customer request	
- Each line	25.00

/1/ Except as shown in Guidebook, Part 3, Section 1, Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.

**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.5 Late Payment Charge - All Products and Services**

Each account<sup>/3/</sup>

\$6.50 (l) shall apply monthly on any unpaid live balance of \$5.00 or more. The unpaid balance shall include all charges appearing on the bill except as stated in Schedule Cal. P.U.C. No. A2.1.9, D.

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk**

	<u>Service or Labor Charge</u>
a. Temporary suspension of service by customer request (Full monthly rate billing)	
- Each service	\$35.00
b. Change class, type or grade of service <sup>/1/</sup>	
- Each service	14.25
c. Restoral charge for temporarily suspended or partially or temporarily discontinued service (Company initiated)	
- Each line	25.00
d. Change between local and FXS service <sup>/2/</sup>	
- Each access line or trunk	RR
e. Change between services	
- Each line <sup>/2/</sup>	RR
f. Change from Company provided semipublic to individual line service	
- Each access line	28.50
g. Change telephone number by customer request	
- Each line	25.00

/1/ Except as shown in Guidebook, Part 3, Section 1, Regulations, preceding.

/2/ New service charge.

/3/ Also see Late Payment Charge, Schedule Cal.P.U.C. No. A2.1.1 and A2.1.9.



**2. CHARGES FOR ACCESS LINES, LABOR AND SERVICE ENHANCEMENTS - RESIDENCE SERVICES (cont'd)**

**2.6 Move, Change, Rearrangement or Modification of Access Line and Other Miscellaneous Changes, All Services, Each Line or Trunk (cont'd)**

	<u>Service or Labor Charge</u>
h. Change between loop and ground start	
- All services	\$35.00
i. Central office modification of line, including hunting	
- Per each line arrangement	35.00
j. Wiring, cable or SNI at the Company's local loop demarcation point <sup>/2/</sup>	
- Install, rearrange, change, reterminate, move or remove network terminating wire or cable <sup>/1/</sup>	RR
- Install, rearrange, change, reterminate, activate, move or remove standard network interface or additional terminations of existing access lines <sup>/1/</sup>	RR
k. Other change charge	
- Each line <sup>/1/</sup>	RR
l. Reterminate or rearrange a working line at and including the Company's demarcation point on the same or different premises in the same building	
- All services <sup>/2/</sup>	RR

/1/ Labor

/2/ See Guidebook, Part 3, Section 1 preceding.