

Subject	Part	Section
511	8	10
123 Punch	4	5
1-Line Solution Discount - Business	4	5
2-Line Voice Discount-Residence	20	2
900/976 and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar II	7	2
Comstar II	7	2
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver	4	5
Custom Calling Services – Business and Residence: Anonymous Call Rejection, Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager, Repeat Dialing, Speed Calling, Three Way Calling, Distinctive Ring, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8

Subject	Part	Section
511	8	10
123 Punch	4	5
1-Line Solution Discount - Business	4	5
2-Line Voice Discount-Residence	20	2
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar II	7	2
Comstar II	7	2
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver	4	5
Custom Calling Services – Business and Residence: Anonymous Call Rejection, Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager, Repeat Dialing, Speed Calling, Three Way Calling, Distinctive Ring, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8

(N)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

Subject	Part	Section
511	8	10
123 Punch	20	4
1-Line Solution Discount - Business	20	4
2-Line Voice Discount-Residence	20	2
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar II	7	2
Comstar II	7	2
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence: Anonymous Call Rejection, Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager, Repeat Dialing, Speed Calling, Three Way Calling, Distinctive Ring, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8

(C)
(C)

(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.
/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

(N)

Subject	Part	Section
511	8	10
123 Punch	20	4
1-Line Solution Discount - Business	20	4
2-Line Voice Discount-Residence	20	2
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence: Anonymous Call Rejection, Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager, Repeat Dialing, Speed Calling, Three Way Calling, Distinctive Ring, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8

(C)
(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.
/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

Subject	Part	Section
511	8	10
123 Punch	20	4
1-Line Solution Discount - Business	20	4
2-Line Voice Discount-Residence	20	2
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

Material omitted now appears on Sheet 1.1.

Subject	Part	Section
511	8	10
123 Punch	20	4
24-Hour Discounts-Community Plan (Residence)	20	9
24-Hour Discounts-Service Area Plan (Residence)	20	9
1-Line Solution Discount - Business	20	4
2-Line Voice Discount-Residence	20	2
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5

(N)

(N)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(D)

Subject	Part	Section	
123 Punch	20	4	/4/
1-Line Solution Discount – Business	20	4	
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence)	20	9	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
Appointment Service	12	4	/4/
AT&T Switched Ethernet Service SM	6	9	(N)
Bargain Hunting	7	5	/4/
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return,			
Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller			
ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing,			
Speed Calling ^{/3/} , Three Way Calling, Distinctive Ring, Busy			
Call Forwarding, Delayed Call Forwarding, Select Call			
Forwarding, Remote Access to Call Forwarding, Selective			
Blocking, Complete Blocking	7	2	
Customer Premises Distribution Cable	8	8	/4/

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Reformat and expand list to include existing services.

(N)

Subject	Part	Section	
123 Punch	20	4	
1-Line Solution Discount – Business	20	4	
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence)	20	9	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
Appointment Service	12	4	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return,			
Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller			
ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing,			
Speed Calling ^{/3/} , Three Way Calling, Busy Call Forwarding,			(C)
Delayed Call Forwarding, Select Call Forwarding, Remote			
Access to Call Forwarding, Selective Blocking, Complete			
Blocking ^{/4/}	7	2	(C)
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective June 15, 2013. (C)

Subject	Part	Section
123 Punch	20	4
1-Line Solution Discount – Business	20	4
2-Line Voice Discount – Residence	20	2
24-Hour Discounts – Community Plan (Residence)	20	9
24-Hour Discounts – Service Area Plan (Residence)	20	9
511	8	10
900/976 ^{/1/} and Blocking	8	2
Access Advantage Plus	6	7
Advanced Intelligent Network	6	5
Appointment Service	12	4
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling Assurance	7	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence:		
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2
Customer Premises Distribution Cable	8	8

(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook. (C)

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013. (N)

Subject	Part	Section	
123 Punch	20	4	
1-Line Solution Discount – Business	20	4	
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	(C)
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
Appointment Service	12	4	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013. (N)

Subject	Part	Section	
123 Punch	20	4	
1-Line Solution Discount – Business	20	4	
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
Appointment Service	12	4	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	(N)
Complete Choice Enhanced	7	5	(N)
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section	
123 Punch	20	4	
1-Line Solution Discount – Business	20	4	
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	(D)
Bargain Hunting	7	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	(D)
2-Line Voice Discount – Residence	20	2	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	(N)
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	(D)
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	6	7	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	20	6	(C)
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	7	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	
24-Hour Discounts – Community Plan (Residence) ^{/6/}	-	-	
24-Hour Discounts – Service Area Plan (Residence)	20	9	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	20	6	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	4	5	(C)
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

Subject	Part	Section
1-Line Solution Discount – Business	20	4
24-Hour Discounts – Community Plan (Residence) ^{6/}	-	-
24-Hour Discounts – Service Area Plan (Residence)	20	9
511	8	10
900/976 ^{1/} and Blocking	8	2
Access Advantage Plus	20	6
Advanced Intelligent Network	6	5
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling (BLC)	4	5
Business Local Calling Assurance	4	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Complete Choice Basic	7	5
Complete Choice Enhanced	7	5
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver ^{2/}	20	4
Custom Calling Services– Business and Residence: Anonymous Call Rejection ^{3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{3,7/} , Repeat Dialing, (C) Speed Calling ^{5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{4/}	7	2
Customer Premises Distribution Cable	8	8

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Community Plan (Residence) is withdrawn effective November 15, 2013.

/7/ Privacy Manager is withdrawn for residence customers effective July 1, 2017. (N)

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	
24-Hour Discounts – Service Area Plan (Residence) ^{/6/}	-	-	
511	8	10	
900/976 ^{/1/} and Blocking	8	2	
Access Advantage Plus	20	6	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	4	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
Cost Assessment Charge (CAC)	2	2	(N)
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/3,7/} , Repeat Dialing, Speed Calling ^{/5/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking ^{/4/}	7	2	
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Distinctive Ring is withdrawn effective July 1, 2013.

/5/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/6/ 24-Hour Discounts – Service Area Plan (Residence) is withdrawn effective June 15, 2017.

/7/ Privacy Manager is withdrawn for residence customers effective July 1, 2017.

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	
511	8	10	(D)
900/976 Blocking	8	2	(C)
Access Advantage Plus	20	6	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	4	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
Cost Assessment Charge (CAC)	2	2	
CSME	6	9	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{/4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2	(C)
Customer Premises Distribution Cable	8	8	

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012. (C)
See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

(D)
(C)
(D)
(D)

Subject	Part	Section	
1-Line Solution Discount – Business	20	4	
511	8	10	
900/976 Blocking	8	2	
Access Advantage Plus	20	6	
Advanced Intelligent Network	6	5	
AT&T Switched Ethernet Service SM	6	9	
Bargain Hunting	7	5	
Business Local Calling (BLC)	4	5	
Business Local Calling Assurance	4	5	
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2	
Call Management Systems	6	9	
Centrex	5	1	
Charges for Access Lines, Labor and Service Enhancements - Business	3	1	
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1	
Charter Number Service	8	8	
Complete Choice Basic	7	5	
Complete Choice Enhanced	7	5	
Comstar I	20	7	
Comstar II	20	7	
Concession Services	4	5	
Connections of Premises Equipment to Exchange Services	8	8	
Convenience Fee	8	8	
Cost Assessment Charge (CAC)	2	2	
Custom BizSaver ^{/2/}	20	4	
Custom Calling Services – Business and Residence:			
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{/4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2	
Customer Premises Distribution Cable	8	8	
Customized Switched Metro Ethernet (CSME)	20	6	(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012.
See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

Subject	Part	Section
1-Line Solution Discount – Business	20	4
511	8	10
900/976 Blocking	8	2
Access Advantage Plus	20	6
Advanced Intelligent Network	6	5
Asymmetrical Digital Subscriber Line (ADSL)	6	9
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling (BLC)	4	5
Business Local Calling Assurance	4	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Complete Choice Basic	7	5
Complete Choice Enhanced	7	5
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
Cost Assessment Charge (CAC)	2	2
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence:		
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{/4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8
Customized Switched Metro Ethernet (CSME)	20	6

(N)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012.
See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

Subject	Part	Section
1-Line Solution Discount – Business	20	4
511	8	10
900/976 Blocking	8	2
Access Advantage Plus	20	6
Advanced Intelligent Network	6	5
Asymmetrical Digital Subscriber Line (ADSL)	6	9
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling (BLC)	4	5
Business Local Calling Assurance	4	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Complete Choice Basic	20	7
Complete Choice Enhanced	7	5
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
Cost Assessment Charge (CAC)	2	2
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence:		
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{/4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8
Customized Switched Metro Ethernet (CSME)	20	6

(C)

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012.
See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

Subject	Part	Section
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
CSME	6	9
Custom BizSaver ^{/1/}	20	4
Custom Calling Services – Business and Residence: Anonymous Call Rejection ^{/2/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Privacy Manager ^{/2/} , Repeat Dialing, Speed Calling ^{/2/} , Three Way Calling, Distinctive Ring, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete	7	2
Customer Premises Distribution Cable	8	8

/3/

(C)

(C)

(C)

/3/

/1/ Custom BizSaver is Grandfathered effective January 10, 2011.

/2/ Frozen/Grandfathered for business customers: Anonymous Call Rejection, Speed Calling 8 and Privacy Manager, effective October 31, 2012. See Frozen/Grandfathered Services in AT&T California Guidebook Part 2, Section 2.

/3/ Material formerly appeared on Sheet 1.

/3/

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8
Digital Data Over Voice (DDOV)	6	7
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5
List Service	12	4
Listing Services:		
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1
Local Operator Verification / Interrupt	11	4

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8
Digital Data Over Voice (DDOV)	6	7
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(N)

(N)

Material omitted now appears on Sheet 3.

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8
Digital Data Over Voice (DDOV) ^{/1/}	6	7
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(N)

/1/ Frozen/Grandfathered, Digital Data Over Voice (DDOV), effective April 20, 2012;
To be withdrawn effective July 1, 2012.

(N)
(N)

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8
Digital Data Over Voice (DDOV) (Withdrawn 7-1-2012)	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(C)

(D)
(D)

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	20 8	8 8
Digital Data Over Voice (DDOV) ^{/1/}	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(C)

/1/ Digital Data Over Voice (DDOV), Grandfathered April 20, 2012; Withdrawn July 1, 2012.

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	20 8	8 8
Digital Data Over Voice (DDOV) ^{/1/}	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service	4	2
Feature Select	20	7
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	4	3
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(N)

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

Subject	Part	Section
Customized Billing Services:		
Compact Disk (CD) Bill, Multiple Bill Copies, Preferential Bill Date, Summary Billing	20 8	8 8
Digital Data Over Voice (DDOV) ^{/1/}	-	-
Direct Connection Service	7	1
Directory Assistance Listing Information Service	12	1
Directory Assistance Services:		
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2
Directory Number Call Forwarding	24	3
Directory Services	12	1
Directory Services (Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance)	11	2
Duplicate Bill Charge	8	8
Easy Rate	4	5
Enhanced Service Provider Svcs	7	3
Exchange Area Maps	4	6
Exchange Areas	4	1
Farmer Line Service – Business	4	2
Farmer Line Service - Residence	20	4
Feature Select	20	7
Foreign Exchange Service - Business	4	3
Foreign Exchange Service - Residence	20	4
Foreign Telephone Directory	12	4
GroupVideo Service	18	3
High Voltage Protection Svcs	8	8
Hunting	4	2
Inside Wire Repair Svcs	8	8
ISDN BRI	17	1
ISDN Primary Rate Interface	17	2
Joint User Service	4	5
Line Extension and Service Connection Facilities in Suburban Areas	4	5

(N)

(C)

(C)

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill	20	8	/2/
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{/1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service	12	1	
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	17	1	
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Line Extension and Service Connection Facilities in Suburban Areas	4	5	/2/

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ Reformat and expand list to include existing services.

(N)

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill	20	8	
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{/1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service	12	1	
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance, Interexchange Carrier Directory Assistance, Reverse Directory Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Flat Rate Plus for Business	20	9	(N)
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	17	1	
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Line Extension and Service Connection Facilities in Suburban Areas	4	5	

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

(D)

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill ^{/2/}			(C)
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{/1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service	12	1	
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National			
Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance,			
Interexchange Carrier Directory Assistance, Reverse Directory			
Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Flat Rate Plus for Business	20	9	
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	17	1	
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Line Extension and Service Connection Facilities in Suburban Areas	4	5	

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ CD Bill was withdrawn June 1, 2014.

(N)

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill ^{2/}			
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service (DALIS) ^{3/}			(C)
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National			
Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance,			
Interexchange Carrier Directory Assistance, Reverse Directory			
Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Flat Rate Plus for Business	20	9	
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	17	1	
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Line Extension and Service Connection Facilities in Suburban Areas	4	5	

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ CD Bill was withdrawn June 1, 2014.

/3/ See Schedule Cal. C.P.U.C. No. 175-T, Section 9.4, for Directory Assistance Listing Information Service (DALIS). (N)
(N)

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill ^{2/}			
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service (DALIS) ^{3/}			
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National			
Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance,			
Interexchange Carrier Directory Assistance, Reverse Directory			
Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Flat Rate Plus for Business	20	9	
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	17	1	
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Late Payment Charge	3	1	(N)
Line Extension and Service Connection Facilities in Suburban Areas	4	5	

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ CD Bill was withdrawn June 1, 2014.

/3/ See Schedule Cal. C.P.U.C. No. 175-T, Section 9.4, for Directory Assistance Listing Information Service (DALIS).

Subject	Part	Section
Local Service Options (Farmer Line, Toll Blocking, Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking)	4	5
Message Center	6	4
Message Waiting Indicator	7	3
Metro Plan	4	2
Mileage and Channel Termination Charges	8	8
Misc Switching Arrangements	8	8
Misc. Connecting Arrangements	8	8
MTS (Business Local Toll)	9	1
MTS (Residence Local Toll)	9	1
Non Published Number Report	12	1
Number Referral Service	11	4
Number Retention Service	20	6
Operator Services	11	1
OPT-E-MAN®	6	9
Other Voice Based Information Services	6	4
Pacific Bell Electronic Messaging		
Pay Telephone Service	13	1
PB Call Mgmt	6	4
PB Local Area Network	6	5
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk)	4	2
Pole Attachments	2	6
Premiere Communication Systems Service	6	6
Promotions	2	8
Promotions	2	8

Subject	Part	Section
List Service	12	4
Listing Services: Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1
Local Operator Verification / Interrupt	11	4
Local Service Options (Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking)	4	5
Message Center	6	4
Message Waiting Indicator	7	3
Metro Plan	4	2
Mileage and Channel Termination Charges	8	8
Misc Switching Arrangements	8	8
Misc. Connecting Arrangements	8	8
MTS (Business Local Toll)	9	1
MTS (Residence Local Toll)	9	1
Non Published Number Report	12	1
Number Referral Service	11	4
Number Retention Service	20	6
Operator Services	11	1
OPT-E-MAN®	6	9
Other Voice Based Information Services	6	4
Pacific Bell Electronic Messaging		
Pay Telephone Service	13	1
PB Call Mgmt	6	4
PB Local Area Network	6	5
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk)	4	2
Pole Attachments	2	6
Premiere Communication Systems Service	6	6
Promotions	2	8
Promotions	2	8

/1/
|
/1/

(C)
(C)

/1/ Material formerly appeared on Sheet 2.

Subject	Part	Section
List Service	12	4
Listing Services: Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1
Local Operator Verification / Interrupt	11	4
Local Service Options (Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking)	4	5
Message Center	6	4
Message Waiting Indicator	7	3
Metro Plan	4	2
Mileage and Channel Termination Charges	8	8
Misc Switching Arrangements	8	8
Misc. Connecting Arrangements	8	8
MTS (Business Local Toll)	9	1
MTS (Residence Local Toll)	9	1
Non Published Number Report	12	1
Number Referral Service	11	4
Number Retention Service	20	6
Operator Services	11	1
OPT-E-MAN [®]	6	9
Other Voice Based Information Services	6	4
Pacific Bell Electronic Messaging		
Pay Telephone Service	13	1
PB Call Mgmt	6	4
PB Local Area Network	6	5
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk [®])	4	2
Pole Attachments	2	6
Premiere Communication Systems Service	6	6
Promotions	2	8
Promotions	2	8

(C)

Subject	Part	Section	
List Service	12	4	/1/
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service,			
Directory Assistance Listing Service	12	1	
Local Operator Verification / Interrupt	11	4	
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct			
Distance Dialing Blocking	4	5	
Message Center	6	4	
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services	11	1	
OPT-E-MAN® Service	6	9	
Other Voice Based Information Services (Pacific Bell Electronic Messaging)	6	4	
Pay Telephone Service	13	1	
PB Call Mgmt	6	4	
PB Local Area Network	6	5	
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk®)	4	2	
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	/1/

/1/ Reformat and expand list to include existing services.

(N)

Subject	Part	Section	(D)
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service,			
Directory Assistance Listing Service	12	1	
Local Operator Verification / Interrupt	11	4	
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct			
Distance Dialing Blocking	4	5	
Message Center	6	4	
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services	11	1	
OPT-E-MAN® Service	6	9	
Other Voice Based Information Services (Pacific Bell Electronic Messaging)	6	4	
Pay Telephone Service	13	1	
PB Call Mgmt	6	4	
PB Local Area Network	6	5	
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk®)	4	2	
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	

(D)

Subject	Part	Section	
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1	(C)
Local Operator Verification / Interrupt (Withdrawn 3/19/2016)			
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking	4	5	
Message Center	6	4	
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services ^{/1/}	11	1	(C)
OPT-E-MAN® Service	6	9	
Other Voice Based Information Services (Pacific Bell Electronic Messaging)	6	4	
Pay Telephone Service	13	1	
PB Call Mgmt	6	4	
PB Local Area Network	6	5	
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk®)	4	2	
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

Subject	Part	Section	
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1	
Local Operator Verification / Interrupt (Withdrawn 3/19/2016)			
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking	4	5	
Message Center	6	4	
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services ^{/1/}	11	1	
OPT-E-MAN® Service	6	9	
Other Voice Based Information Services (Pacific Bell Electronic Messaging)	6	4	
Pay Telephone Service	13	1	
PB Call Mgmt	6	4	
PB Local Area Network	6	5	
PBX (Measured and Flat Rate Trunks, DID, IOD, Supertrunk® ^{/2/})	4	2	(C)
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/2/ Effective June 30, 2016, SuperTrunk service is Grandfathered. See Part 20, Section 4. (N)

Subject	Part	Section	
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1	
Local Operator Verification / Interrupt (Withdrawn 3/19/2016)			
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking	4	5	(D)
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services ^{/1/}	11	1	
OPT-E-MAN® Service	6	9	
Other Voice Based Information Services (Unified Messaging)	6	4	(C)
Pay Telephone Service	13	1	(D)
PB Local Area Network	6	5	
PBX (Measured Rate Trunks, DID, IOD, Supertrunk® ^{/2/})	4	2	(C)
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/2/ Effective June 30, 2016, SuperTrunk service is Grandfathered. See Part 20, Section 4.

Subject	Part	Section
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone)	4	5
Remote Call Forwarding-Business	7	4
Remote Call Forwarding-Residence	7	4
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3
Residence Service--(Hunting)	4	2
SBC Voice Mail	6	4
Select Feature Package	7	5
Special Assemblies	2	7
Street Address Telephone Directory Service	12	4
Supplemental Billing	8	8
Telephone Answering Service	6	9
Telephone Directory Publishing Rights	12	4
Toll Free Svcs	10	1
Two Line Solution Discount	20	2
Two Line Solution Discount - Business	20	2
Usage Sensitive Custom Calling Services	7	2
Value Promise sm	9	3
Wiring	8	8
X.25	6	2
V and H Coordinates	9	1

Subject	Part	Section
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone)	4	5
Remote Call Forwarding-Business	7	4
Remote Call Forwarding-Residence	7	4
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3
Residence Service--(Hunting)	4	2
SBC Voice Mail	6	4
Select Feature Package	7	5
Special Assemblies	2	7
Street Address Telephone Directory Service	12	4
Supplemental Billing	8	8
Telephone Answering Service	6	9
Telephone Directory Publishing Rights	12	4
Toll Blocking	8	2
Toll Free Svcs	10	1
Two Line Solution Discount	20	2
Two Line Solution Discount - Business	20	2
Usage Sensitive Custom Calling Services	7	2
Value Promise sm	9	3
Wiring	8	8
X.25	6	2
V and H Coordinates	9	1

(N)

Subject	Part	Section
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone)	4	5
Remote Call Forwarding-Business	7	4
Remote Call Forwarding-Residence	7	4
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3
Residence Service--(Hunting)	4	2
SBC Voice Mail	6	4
Select Feature Package	20	7
Special Assemblies	2	7
Street Address Telephone Directory Service	12	4
Supplemental Billing	8	8
Telephone Answering Service	6	9
Telephone Directory Publishing Rights	12	4
Toll Blocking	8	2
Toll Free Svcs	10	1
Two Line Solution Discount	20	2
Two Line Solution Discount - Business	20	2
Usage Sensitive Custom Calling Services	7	2
Value Promise sm	9	3
Wiring	8	8
X.25 (Withdrawn 7-1-2012)	-	-
V and H Coordinates	9	1

(C)

(N)

Subject	Part	Section
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone)	4	5
Remote Call Forwarding-Business	7	4
Remote Call Forwarding-Residence	7	4
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3
Residence Service--(Hunting)	4	2
Select Feature Package	20	7
Special Assemblies	2	7
Street Address Telephone Directory Service	12	4
Supplemental Billing	8	8
Telephone Answering Service	6	9
Telephone Directory Publishing Rights	12	4
Toll Blocking	8	2
Toll Free Svcs	10	1
Two Line Solution Discount	20	2
Two Line Solution Discount - Business	20	2
Unified Messaging (AT&T Unified Messaging)	6	4
Usage Sensitive Custom Calling Services	7	2
Value Promise sm	9	3
Voice Mail - Residence - Business	6 20	4 6
Wiring	8	8
X.25 (Withdrawn 7-1-2012)	-	-
V and H Coordinates	9	1

(N)

(C)
|
(C)

Subject	Part	Section	
Radio Services:			/1/
Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone	4	5	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans:			
Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	9	3	
Voice Mail			
Residence	6	6	
Business	20	4	
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	/1/

/1/ Reformat and expand list to include existing services.

(N)

Subject	Part	Section	
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone) (Withdrawn 4-15-2013)	-	-	(C)
Remote Call Forwarding-Business	7	4	(C)
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	9	3	
Voice Mail			
Residence	6	6	
Business	20	4	
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	

(D)

Subject	Part	Section	
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone) (Withdrawn 4-15-2013)	-	-	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	(C)
Voice Mail			
Residence	6	6	
Business	20	4	
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	

Subject	Part	Section	
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone) (Withdrawn 4-15-2013)	-	-	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans: Easy Saver, Saver 60, Saver Plus, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
SuperTrunk@	20	4	(N)
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	
Voice Mail			
Residence	6	6	
Business	20	4	
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	

Subject	Part	Section	
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone) (Withdrawn 4-15-2013)	-	-	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans: Saver 60, One PriceSaver	9	3	(C)
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
SuperTrunk@	20	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	
Voice Mail			
Residence	6	6	
Business	20	4	
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	

Subject	Part	Section	
Radio Services (Statewide Mobile Phone, PB Paging, Maritime Mobile, Radiotelephone) (Withdrawn 4-15-2013)	-	-	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Residence Discount Calling Plans: Saver 60, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
SuperTrunk®	20	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Svcs	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	
Voice Mail – See Unified Messaging			(C)
			(D)
			(D)
Wiring	8	8	
X.25 (Withdrawn 7-1-2012)	-	-	
V and H Coordinates	9	1	

Subject	Part	Section	
			(D)
			(D)
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Remote LAN (RLAN)	6	9	(N)
(Formerly offered by AT&T Advanced Solutions (ASI))			
Also see Asymmetrical Digital Subscriber Line (ADSL)			(N)
Residence Discount Calling Plans:			
Saver 60, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
SuperTrunk®	20	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Services	10	1	(C)
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	
Voice Mail – See Unified Messaging			
Wiring	8	8	
			(D)
V and H Coordinates	9	1	