

## AT&T CALIFORNIA GUIDEBOOK

### PART 2 - General Terms and Conditions SECTION 2 - Regulations

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2nd Revised Sheet 9

## 2. RULE NO. 2 - DESCRIPTION OF SERVICE (cont'd)

### A. GENERAL (cont'd)

#### 2. Primary Access Lines<sup>/1/</sup> and Extension Line Services

- a. Individual and trunk access line and extension line service will be furnished at a customer's premises terminated on a Network Interface.
- b. Primary access lines and extension line services furnished in connection with exchange services will be provided through facilities owned and maintained according to the Company's standards.
- c. Except as otherwise shown extension line services will be provided by the Company on noncontinuous property.

#### 3. Mileage Measurements

Except as otherwise provided, airline mileage measurements, used in the determination of charges, are made on base rate and exchange area maps contained in Guidebook Part 4, Section 1- Exchange Areas and are based on a statute mile of 5,280 feet.

#### 4. Frozen/Grandfather Services<sup>/2/</sup>

Services that have been frozen and/or grandfathered will continue to be furnished to the same Customer at the same premises until such time as stated in the Guidebook, unless service is discontinued per Rule No. 11, following.

(C)

Any requests for additions, disconnections, moves or changes by the Customer on a circuit that has Frozen/Grandfathered service, will result in the complete disconnection of the Frozen/Grandfathered status service at the time of the addition, disconnection, move or change. Exception to this rule are requests for miscellaneous record order changes, i.e., bill address change, bill name change (not supersedure), miscellaneous corrections, etc.

In addition, and subject to the appropriate regulatory approvals, the Company may grandfather or discontinue all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service. In areas where the Company has Frozen/Grandfathered Individual Line Measured Rate Business Service, AT&T offers AT&T Phone – Advanced.

(N)

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: [Service Availability Tool](#)

(N)

/1/ For Residential Primary Access Lines, see Schedule Cal. P.U.C. No. A5.2.2 and Guidebook Part 4, Section 2.

/2/ Existing service arrangements will be maintained up to and including the Company's local loop demarcation point. Work activity beyond the Company's local loop demarcation point is the responsibility of the customer at the customer's expense.