

**AT&T CALIFORNIA GUIDEBOOK**

PART 5 - Centrex / Plexar Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet 1

**1. CENTREX**

**A. General**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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- a. The rates for trunking include the trunk line facilities except foreign exchange trunk line facilities necessary to furnish the Centrex service. Where the customer requests tie line facilities be connected to local trunk facilities, the rates for trunking include the trunk line facilities necessary to permit tie line type facilities to make such connection. The rates for Centrex lines include the switching equipment necessary to furnish the Centrex service features.

Provision of Centrex with attendant transfer, station transfer and a combination of attendant transfer and station transfer.

- (1) A customer Centrex system may consist of all stations arranged for attendant transfer, all stations arranged for station transfer, or some stations arranged for attendant transfer and some arranged for station transfer.
- (2) The minimum monthly rates for Primary-Centrex with attendant transfer and Primary-Centrex with station transfer "first 2 lines or less" apply to each group of primary stations arranged for either attendant transfer or station transfer.
- b. Centrex service with station transfer shall be furnished only where all stations are served from one switching equipment.
- c. Dormitory flat rate service may be furnished concurrently with a measured rate Centrex service.
- d. Centrex service will be furnished within the base rate area at the rates shown in rates and charges, D.4. following and Guidebook, Part 5, Section 1 for CO and Restricted Centrex Service.

1. **CENTREX** (cont'd)

A. General (cont'd)

2. Centrex Term Offerings<sup>/2/</sup>

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a. The Answer

The Company will waive and or discount the nonrecurring charges of the Centrex lines, Service Establishment Charge (SEC) and Classic Feature Package (CFP) for new Centrex customers or existing Centrex customers ordering a new common block. The amount the Company will waive and or discount depends upon the customer's line size and the length of term agreement.

In order to receive the waiver or discounts, the customer is required to have:<sup>/1/</sup>

- (1) Classic Feature Package on each line; and
- (2) either a 12, 24 or 36 month term agreement.

The chart below determines the customers' waiver and or amount of discounts.

Line size⇒ Term ↓	1-10 line size	11-20 line size	21-lines and above
12 Month Term	NRC Discounts: • Line: 10% • CFP: 10% • SEC: No discount	NRC Discounts: • Line: 25% • CFP: 25% • SEC: No discount	NRC Discounts: • Line: 40% • CFP: 40% • SEC: No discount
24 month Term	NRC Discounts: • Line: 50% • CFP: 50% • SEC: No discount	NRC Discounts: • Line: 60% • CFP: 60% • SEC: No discount	NRC Discounts: • Line: 75% • CFP: 75% • SEC: No discount
36 month Term	NRC Waiver: • Line: 100% • CFP: 100% • SEC: No discount	NRC Waiver: • Line: 100% • CFP: 100% • SEC: 100%	NRC Waiver: • Line: 100% • CFP: 100% • SEC: 100%

/1/ Effective April 1, 2003, the Optional Calling Plan requirement to qualify for The Answer is no longer necessary. Customers in current term offerings must complete their agreement under the terms and conditions at the time they entered into their agreement.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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**2. RESTRICTED CENTREX SERVICE**

A. General

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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1. Description of Service

- a. Restricted Centrex Service is furnished by means of customer provided standard telephone instruments and cabinet type switching equipment installed at a customer location.

Basic Restricted Centrex Type I Service includes the following call-processing features:

- (1) Direct inward dialing to stations and attendant positions of the Centrex system.
- (2) Station identification and billing of outward dialed toll and Zone 3 of zone calling (ZUM) unit calls.
- (3) Intercommunication between lines of the same Centrex system.
- (4) Attendant-controlled transfer of incoming calls from one station to another station at the customer primary location.
- (5) Automatic interception of calls to unassigned station numbers and routing to a common recorded announcement.
- (6) Night connection.

- b. Restricted Centrex Type II Service offers as its transfer feature, station-controlled transfer of incoming calls and, in addition to the other features of Restricted Centrex Type I Service, offers the following station-controlled features:

- (1) Consultation hold of incoming calls.
- (2) Add-on conference of incoming calls.
- (3) Night answer any station.

**3. AIRPORT INTERCOMMUNICATING SERVICE**

A. Regulations

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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1. Airport Intercommunicating Service is furnished within the following exchange areas, as said areas are defined on maps in this Guidebook, at designated airports. Such service is furnished off these airports in accordance with regulations contained in this Guidebook Part.

<u>Service Exchanges</u>	<u>Airport Served</u>
Inglewood	Los Angeles International Airport
South San Francisco	San Francisco International Airport
San Diego	San Diego International Airport
East Bay	Oakland International Airport
San Jose	San Jose International Airport
Irvine	John Wayne-Orange County Airport
Sacramento	Sacramento Metropolitan Airport

2. Airport Intercommunicating Service, also referred to as AIS or AIS Centrex Service, is furnished to:
  - a. Customers engaged in the use of a designated airport as a transportation facility;
  - b. Customers engaged in the handling of passengers or air cargo;
  - c. Customers who provide service to passengers or air cargo of the airlines;
  - d. Governmental agencies concerned with the protection of life, safety or property; and
  - e. Governmental agencies which regulate the airport as a transportation facility.
3. AIS is not furnished to:
  - a. Customers whose business is not directly related to activities identified in 2. preceding;
  - b. A hotel, motel or in a residence, nor
  - c. In locations of a semipublic or public nature, except as provided herein.

#### 4. CENTRAL OFFICE ELECTRONIC TANDEM SWITCHING

##### A. Description

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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1. Central Office Electronic Tandem Switching, hereinafter is referred to as ETS/CO, is furnished as an additional feature offering to Centrex Central Office (CO) and Airport Intercommunicating Service (AIS). When the term Centrex is used herein, it also includes AIS. ETS/CO utilizes equipment in a Company's properly equipped central office to provide cost control, facility management and additional convenience features.
2. The ETS/CO group of features furnished in this schedule can be provided in four configurations:
  - a. Centrex alone
  - b. Electronic Tandem Network (ETN) with the Centrex as the tandems.
  - c. Intercity Facilities Concentrators as the main Centrex with PBXs gaining access to intercity services.
  - d. Main/Tributary/Satellite configurations, as the main Centrex with access to a Common Control Switching Arrangement (CCSA) or Enhanced Private Switched Communications System (EPSCS) network.
3. ETS/CO will not be provided to Centrex Systems equipped with less than 20 Primary Lines/Primary - Semi-Restricted lines.

##### B. Regulations

1. Automatic Route Selection - Deluxe (ARS-D)
  - a. Facility Restriction Levels, (FRL) is a required feature of ARS-D for all tie lines, Special Access Voice Grade Channels, Primary Rate IS or Direct Digital Interface.
  - b. Preferred routes and alternate routes in patterns will be specified by the customer. ZUM Zone 3 and IntraLata toll calls may be completed over the customer's private facility as defined in D.1. following.
  - c. A maximum of ten routes may be provided in a pattern.
  - d. A maximum of three ARS-D Pattern Group for TOD routing with a maximum of sixty-four patterns in each Pattern Group will be provided.