AT&T CALIFORNIA GUIDEBOOK

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 12th Revised Sheet 13

AT&T BUSINESS LOCAL CALLING ASSURANCE (cont'd)

B. Regulations (cont'd)

- 5. Prior to January 2, 2015, AT&T Business Local Calling Assurance was offered as a 12-month/¹¹ oral re-subscribe agreement or a 24-month/¹¹ term. For customers with existing 12-month oral re-subscribe agreements on January 2, 2015, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the initial 12-month term.¹¹¹ The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. Customers are under no obligation to re-subscribe after any 12-month term period, however, customers must contact the Company prior to the beginning of the new 12-month term if they wish to cancel the upcoming 12-month term.¹¹¹
- Upon completion of the final renewal term, the customer will be billed at the Guidebook rates for the individual package components specified in Guidebook, Part 4, Section 2 and Guidebook, Part 7, Section 5 (Non-Business Solutions Rate for Unlimited Local Calling Plan) unless the customer expressly elects another service or plan.

Effective with new subscriptions as of January 17, 2011, the fixed monthly rate provided with this service continues after the end of the final renewal term. All lines under these subscriptions will no longer be price protected after the expiration of the term, unless the customer agrees to a new 12-month term.

- AT&T Business Local Calling Assurance is not available in combination with any other access line, feature or usage discount offers.
- 8. Termination Charges

Fees applicable to the early termination of new and existing agreements were removed from this section and are no longer applicable as of February 15, 2010.

C. Rates and Charges

Monthly package rate, per line (maximum of 5 lines): \$174.00 (I)

/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph B.5.

10. AT&T BUSINESS LOCAL CALLING (BLC)

A. DESCRIPTION

AT&T Business Local Calling (BLC) is an optional business package offer that provides multiple line option packages which include varying combinations of a network access line, choice of local usage plans, select Custom Calling Services (vertical features), and hunting (optional). Additional vertical feature options are also available.

B. TERMS AND CONDITIONS

- AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month/^{2//3/}, or 36-Month/^{2//3/} term and who commit to the line option packages and prices as shown in *F. PRICES*, following. Effective May 2, 2011, customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at rates as shown in *F. Prices*, following.
- 2. AT&T Business Local Calling is not available on Foreign Exchange Service, PBX Trunks, Centrex, ISDN, PRI, Inmate service, Hotel/Motel Service, 800/900/1/ Service, Warm line, or COPT/Coin services.
- 3. AT&T Business Local Calling is only available where facilities and equipment are available.
- 4. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in *F. PRICES*, following. Multiple options per account are permissible.
- 5. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plans.
- 6. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- 7. Volume Price Level rates as listed in *F. Prices* will apply for the life of the term plan based on the number of lines subscribed to on the initial order.

- /1/ California 900 service withdrawn effective November 1, 2010.
- /2/ Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year. Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- /3/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

		Term & Volume Monthly Prices* Per Line For Accounts Established on and after 6/1/2015					
Volume Price Level	Line Option	1-Year 2-Year ^{/1//4/} 3-Year ^{/1//4/}					
1 – 19 Lines ^{/1/}	Option A	\$50.00/2/	-	-			
	Option B	\$45.00/2/	-	-			
	•						
20 + Lines/3//4/	Option A	\$34.00	\$33.00	\$32.00			
	Option B	\$29.00	\$28.00	\$27.00			

Term & Volume Monthly Prices*, Per Line, For Accounts Established on and after 8/15/2016 and prior to 6/1/2018

Volume Price Level	Line Option	1-Year
1 – 19 Lines ^{/1/}	Option A	\$60.00
	Option B	\$55.00

^{*} If WirePro service is selected each Line Option monthly price will increase by \$3.00.

^{/1/} Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

^{/2/} This rate is applicable for accounts established on or after 6/1/2015 and prior to 8/15/2016.

^{/3/} These rates are applicable for accounts established on or after 6/1/2015 and prior to 3/15/2018.

^{/4/} Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1- year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established on or after 6/1/2018 and prior to 6/19/2019

Volume Price Level	Line Option	1-Year
1 – 19 Lines ^{/2/}	Option A	\$70.00
	Option B	\$65.00

Term & Volume Monthly Prices*, Per Line

Volume Price Level	Line Option	1-Year	2-Year ^{/1//6/}	3-Year ^{/1//6/}
1 – 19 Lines ^{/2/}	Option A	\$80.00/5/	-	-
	Option B	\$75.00 ^{/5/}	-	-
20 + Lines/6/	Option A	\$39.00/3/	\$38.00/4/	\$37.00/4/
	Option B	\$34.00/3/	\$33.00/4/	\$32.00 ^{/4/}

^{*} If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Applies to lines newly subscribed to this Option on or after June 1, 2010.

- /3/ This rate is applicable for accounts established on or after 3/15/2018 and prior to 8/23/2019.
- /4/ This rate is applicable for accounts established between 8/23/2019 and 6/15/2022.
- /5/ This rate is applicable for accounts established between 6/19/2019 and 6/15/2022.
- /6/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1- year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
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^{/2/} Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established between 8/23/2019 and 6/15/2022

Volume Price Lev		Line Option	1-Year
20+ Lines	/2/	Option A	\$44.00
ZOT LINES	,	Option B	\$39.00

Term & Volume Monthly Prices*, Per Line, For Accounts Established between 6/15/2022 and 6/15/2023

Volume Price Level	Line Option	1-Year	2-Year ^{/1//2/}	3-Year ^{/1//2/}	(C
1 – 19 Lines ^{/1/}	Option A	\$100.00	-	-	
	Option B	\$95.00	-	-	
20 + Lines ^{/2/}	Option A	\$54.00	\$48.00	\$47.00	(C)
	Option B	\$49.00	\$43.00	\$42.00	

Term & Volume Monthly Prices*, Per Line, For Accounts Established between 6/16/2023 and 4/2/2024

Volume Price Level	Line Option	1-Year	2-Year ^{/1//2/}	3-Year ^{/1//2/}
1 – 19 Lines ^{/1/}	Option A	\$120.00	-	-
	Option B	\$115.00	-	-
20 + Lines ^{/2/}	Option A	\$74.00	\$68.00	\$67.00
	Option B	\$69.00	\$63.00	\$62.00

^{*} If WirePro service is selected each Line Option monthly price will increase by \$3.00.

/1/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/2/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1- year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year. (N)

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10. AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Term & Volume Monthly Prices*, Per Line, For Accounts Established on or after 4/3/2024

Volume Price Level	Line Option	1-Year	2-Year ^{/2//3/}	3-Year ^{/2//3/}
1 – 19 Lines ^{/1/}	Option A	\$180.00	-	-
	Option B	\$175.00	-	-
	•			
20 + Lines/3/	Option A	\$110.00	\$68.00	\$67.00
	Option B	\$105.00	\$63.00	\$62.00

^{*} If WirePro service is selected each Line Option monthly price will increase by \$3.00.

Monthly Rate

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Vertical Features Listed in B.9, per feature, per line	\$3.00
Option C Local Usage Per Minute of Use Charge in Excess of 150 Minutes	\$0.024
Option D Local Usage Per Minute of Use Charge for lines subscribed to on or prior to May 31, 2010	Standard Local Usage Rates
Option D Local Usage Per Minute of Use Charge in Excess of 30 Minutes/1/	\$0.030

Month-to- Month Prices:	Option A	\$350.00	(<u> </u>)
	Option B	\$350.00	
	Option C ^{/1/}	\$370.00	
	Option D ^{/1/}	\$360.00	

/1/ Effective September 1, 2014, "Block of Time 150" (Option C) and "Measured" (Option D) are not available for new Business Local Calling installations, and existing Option C and D agreements may not be renewed. Existing Option C and D customers may continue with these options on existing lines. Existing customers that reach the end of their current term may select from available term offers or choose month-to-month rates.

/2/ Customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

/3/ Effective April 3, 2024, customers with 20+ lines may not establish new term plans greater than 1- year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.

ATT TN CA-24-0010 Effective: April 3, 2024

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