

**AT&T CALIFORNIA GUIDEBOOK**

PART 9 - Message Toll Services  
SECTION 3 - Optional Calling Plans

5th Revised Sheet 148

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**18. RESERVED**

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/1/ Material now appears on Sheet 18 in Part 20, Section 9 of this Guidebook.

(N)

**18. RESERVED (Cont'd)**

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/1/ Material now appears on Sheet 18 in Part 20, Section 9 of this Guidebook.  
/2/ Material now appears on Sheet 19 in Part 20, Section 9 of this Guidebook.

(N)  
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18. RESERVED (Cont'd)

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/1/ Material now appears on Sheet 19 in Part 20, Section 9 of this Guidebook.

(N)

18. RESERVED (Cont'd)

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/1/ Material now appears on Sheet 19 in Part 20, Section 9 of this Guidebook.

(N)

18. RESERVED (Cont'd)

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/1/ Material now appears on Sheet 20 in Part 20, Section 9 of this Guidebook.

(N)

**3. SAVER 60 AND ONEPRICE SAVER<sup>/1/</sup> (Residence)**

/2/(C)

**A. APPLICABILITY AND TERRITORY**

Applicable to Saver 60 and OnePrice Saver plans in connection with residence individual line flat rate, residence individual line measured rate, residence California LifeLine measured rate exchange service, foreign exchange service furnished within the exchange areas of all exchanges as listed in Guidebook, Part 4, Part 1 or where facilities and operating conditions permit.

**B. DESCRIPTION OF SERVICE**

**1. General**

- a. Saver 60 and OnePrice Saver plans are furnished as an adjunct to one-party residence exchange services and provide for directly dialed communications to toll as specified in Guidebook, Part 9, Section 1 and Part 4, Section 2., respectively.
- b. Saver 60 - includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 60 minutes of calling and a postalized rate for local toll calls over 60 minutes. The local toll calls over 60 minutes will be timed and rated at a flat per minute rate regardless of mileage band and based on the two rate periods of peak and off-peak:
  - Peak rate is 8AM to 5PM Monday through Friday
  - Off-peak is 5PM through 8AM Monday through Friday, and Saturday, Sunday and holidays.
- c. OnePrice Saver--includes a fixed monthly rate. One-party residence exchange service customers will make local toll calls which includes 1000 minutes of calling and a postalized rate for local toll calls over 1000 minutes. The local toll calls over 1000 minutes are rated at a flat per minute rate regardless of mileage band or time of day.
- d. Each individual call is computed on the basis of whole minutes, a fraction of a minute being considered a whole minute. For all messages, a fraction of a minute is charged as a full minute.

For Saver 60 and OnePrice Saver, the minutes of calling included in the monthly rate are computed by first adding the customer's peak minutes calls followed by off-peak minutes calls, if needed, to total 60 or 1000 minutes of calling identified with each of the respective plans. The calls must be service area calls within California and for the service area in which the customer resides.

- e. Minimum billing as set forth in Guidebook, Part 2, Section 2 is applicable to the monthly rate for Saver 60 and OnePrice Saver.

/2/

/1/ Saver 60 and OnePrice Saver plans are Frozen/Grandfathered effective August 1, 2023. See Part 2, Section 2 of this Guidebook.

(N)

/2/ Material formerly appeared on Sheet 148 in Part 9, Section 3 of this Guidebook.

(N)

3. SAVER 60 AND ONEPRICE SAVER<sup>/1/</sup> (Residence) (Cont'd)

/2/(C)

C. REGULATIONS

1. Limitations of Service

a. Conference calls and any other calls requiring operator handling except as specified in 2., following, are not included and will be billed at the regular toll or ZUM rate schedule applicable to the type of call.

/2/

b. Saver 60 and OnePrice Saver plans may not be furnished to any residence exchange service (except Remote Call Forwarding service as specified in Guidebook, Part 4, Section 2 that is interconnected, physically, acoustically or by any other means to any other line, facilities or service at the customer's premises to extend a two-point connection beyond the originating station and called station location.

/3/

c. The premises of a customer is that shown in Guidebook, Part 2, Section 2. In the event the premises is located in more than one exchange, the premises will be considered as in the exchange in which the primary service is located.

d. Saver 60 and OnePrice Saver plans will not be furnished in connection with multiparty (operator identified) or any business service (except Centrex Dormitory service with billing arrangement Option "C" as specified in Guidebook, Part 5, Section 1

e. Customers may subscribe to only one residence optional calling plan.

/3/

2. Saver 60 and OnePrice Saver plans apply to:

/4/

a. Sent-Paid messages dialed and completed by customers from one-party residence service without assistance of a utility operator during the rate periods as specified in Rates and Charges following.

b. Sent-Paid messages placed with the assistance of a utility operator where:

- (1) dial completion facilities are not available.
- (2) equipment or circuit conditions cause unsuccessful dial attempts.
- (3) the customer indicates they are handicapped and unable to dial.
- (4) the utility operator must identify the calling number where automatic equipment is not available.

c. Sent-Paid messages reestablished after a service failure on a customer call.

/4/

/1/ Saver 60 and OnePrice Saver plans are Frozen/Grandfathered effective August 1, 2023. See Part 2, Section 2 of this Guidebook.

(N)

/2/ Material formerly appeared on Sheet 149 in Part 9, Section 3 of this Guidebook.

/3/ Material formerly appeared on Sheet 150 in Part 9, Section 3 of this Guidebook.

/4/ Material formerly appeared on Sheet 151 in Part 9, Section 3 of this Guidebook.

(N)

3. SAVER 60 AND ONEPRICE SAVER<sup>/1/</sup> (Residence) (Cont'd)

(C)

D. RATES AND CHARGES<sup>/2, 3/</sup>

/5/(C)

	<u>Monthly Rate</u> <sup>/4/</sup>	<u>Minutes Of Calling Allowed Under Monthly Rate</u>	<u>Peak Rate Per Additional Minute</u>	<u>Off Peak Rate Per Additional Minute</u>	<u>USOC</u>
Saver 60	\$ 13.99	60 minutes	\$.07	\$.07	RDPT2
OnePrice Saver	\$ 29.95	1000 minutes	\$.05	\$.05	RDPT3

(C)

/5/

/1/ Saver 60 and OnePrice Saver plans are Frozen/Grandfathered effective August 1, 2023. See Part 2, Section 2 of this Guidebook.

(N)

/2/ Operator Assistance Service Charges, Guidebook, Part 11, Section 1 and the Pay Phone Use Charge, Guidebook, Part 9, Section 1 are applicable per message.

(N)

/4/(C)

/3/ Certified Handicapped TDD subscribers as specified in Guidebook, Part 8, Section 9 will receive a 30% discount off the per minute rates for Peak and Off Peak. Discounts do not apply to the monthly rate.

(C)

/4/ Calling plans may be discounted when included in a package or product grouping.

/4/(C)

/5/ Material previously appeared on Sheet 152 in Part 9, Section 3 of this Guidebook.

(N)



**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS)**

(C)

**NOTE:** Effective October 1, 2013, Flat Rate Plus will no longer be offered to new business customers. Current subscribers may keep their current Flat Rate Plus service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

**A. DESCRIPTION**

Flat Rate Plus For Business (Flat Rate Plus) is a postalized rate calling plan with associated blocks of time for the business customer. Rate Plus provides customers a predictable rate on directly dialed intraLATA calls and Custom 8 incoming calls, includes four Custom Calling Features (Caller ID, Three Way Calling, Call Forwarding and Remote Access to Call Forwarding) and reduced Custom 8 monthly recurring charge.

Flat Rate Plus allows customers to select either Option 1 or Option 2 for business usage:

Option 1: For no monthly fee, customers will make calls at \$.11 per minute, regardless of time of day or distance. This option requires a monthly usage minimum of \$50 per plan. If the customer's undiscounted usage is less than \$50, the billing system will automatically charge the required minimum of \$50.

Option 2: For a monthly fee, the customer receives a predetermined call allowance. For all calls over the predetermined call allowance, each additional minute will be rated at a postalized rate as determined by the customer's monthly fee schedule.

Flat Rate Plus will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) in the Flat Rate Plus Group Plan.

(D)

**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

(C)

**B. REGULATIONS**

1. Flat Rate Plus plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The plan rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm, or corporation for such use.
3. Conference calls and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These rates are applicable to Flat Rate Plus plans only and do not apply to any other Company offered plans.
5. Flat Rate Plus is only available on BTNs billed to the customer of record.
6. Customers may select Option 1 or Option 2 per Flat Rate Plus Plan.
7. Rate Plus is not available on Basic 8, Easy 8, 900<sup>/1/</sup>, or Private Line Services.
8. Each individual call is rated on the basis of one second increments with an eighteen second minimum, except 0 - 12 mile direct dialed calls which are billed in one minute increments.
9. Customer's subscribing to another Value Promise plan or Custom 8 BAGs are ineligible for Flat Rate Plus.

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

(C)

**B. REGULATIONS (cont'd)**

10. Calls made over the allocated calling period will be rated at the postalized rate determined by the customer's monthly fee schedule.
11. Eligible calls for Flat Rate Plus must be within the Company's Service Area.
12. Calls will be rated without sensitivity to time of day or distance.
13. Direct dialed calls within 0-12 miles will count first toward the allocated minutes of use.
14. Customers must commit to a 12 or 24-month term commitment.
15. The 12 or 24-month term commitment remains in force when the account(s) are moved, superseded, billing name changed, or billing number(s) changed. The new customer must agree to maintain the remainder of the current term or the outgoing customer will be charged the termination penalty.
16. If the customer discontinues service prior to the end of the term agreement, the customer will pay the Company their current monthly fee times the number of months remaining on the term agreement.
17. Customers may make changes between monthly fees and the call allowance for the same term commitment throughout the length of the term agreement.
18. Customers may switch to another Value Promise term calling plan, with no early termination penalty, as long as the new term agreement is for the same term commitment, i.e., 12 or 24 months or greater and the customer agrees to the terms and conditions of the applicable tariff.
19. Customers must maintain all of their BTNs in the Flat Rate Plus calling plan to remain in compliance with the Guidebook.

(D)

**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

(C)

**B. REGULATIONS (cont'd)**

20. All eligible BTN's and their associated usage will be combined on a single Summary Billing Arrangement bill. There is no Summary Billing Arrangement charge for BTN's in the Flat Rate Plus plan.
21. All other applicable regulations, rates and charges for Custom 8 service will apply. (Guidebook Part 8, Section 8) Participants in the Flat Rate Plus Plan will also receive a \$10 credit applied to their monthly recurring charge.
22. Term commitments will automatically be renewed at the end of the customer current commitment. Customers will have a 30-day grace period after the new term begins to cancel the new term without incurring any penalties.
23. Customers will be notified 30 days prior to the term expiration date that their term agreement will automatically be renewed unless the Company is notified by the customer.
24. Option 1 requires a monthly usage minimum of \$50.00 per plan. If the customer's undiscounted usage is less than \$50.00, the billing system will automatically charge the required \$50.00 minimum.
25. An early termination fee will be assessed if the customer terminates the plan before the expiration date.
26. The current rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.

(D)

**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

(C)

**C. TERMINATION FEES**

1. Option 1

The termination fee for Option 1 will be assessed at \$100 times the number of months left on the agreement.

2. Option 2

The termination fee for Option 2 will be assessed at the monthly fee dollar amount for the set blocks of time, times the number of months left on the agreement.

(D)

**4. FLAT RATE PLUS FOR BUSINESS (FLAT RATE PLUS) (cont'd)**

(C)

**D. RATES AND CHARGES**

Charges apply to all completed calls. The charges for Flat Rate Plus calls are applied on a per call basis.

Each Flat Rate Plus call is rated on the basis of one second increments with an eighteen second minimum, except 0-12 mile direct dialed calls which are billed in one minute increments.

1. Option 1:

No Monthly Fee (requires a \$50 monthly usage minimum)

(C)

All Call Types: \$0.10 per minute

2. Option 2:

Customers will choose a monthly fee and call allowance from the following table:

Monthly Usage Allotment	Term Agreement	Monthly Fee	Price Per Minute Within Plan Allotment	Price Per Minute Over Plan Allotment	Initial 18 Seconds	Additional Second
1000 minutes	1 year	\$ 51.30	\$.0513	\$.054	\$.0162	\$.0009
2000 minutes	1 year	\$ 91.19	\$.0456	\$.048	\$.0144	\$.0008
1000 minutes	2 year	\$ 45.60	\$.0456	\$.048	\$.0144	\$.0008
2000 minutes	2 year	\$ 79.79	\$.0399	\$.042	\$.0126	\$.0007
4000 minutes	2 year	\$136.79	\$.0342	\$.036	\$.0108	\$.0006

For all calls over the predetermined allocated time allowance, each additional minute will be rated at a postalized rate as determined by the customer's fee schedule.

(D)

**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)**

(C)

**NOTE:** Effective October 1, 2013, Value Promise<sup>SM</sup> Plus, Options 1, 2, 3, and 4 will no longer be offered to new business customers. Current subscribers may keep the current Value Promise<sup>SM</sup> Plus, Options 1, 2, 3, and 4 service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

**A. APPLICABILITY**

Except as otherwise provided in this Guidebook, Value Promise<sup>SM</sup> Plus (VPP) applies to all directly dialed Message Telecommunications Service\* (MTS) furnished or made available by the Company over facilities wholly within a Service Area.

**B. TERRITORY**

All MTS between two points wholly within a Service Area where the respective rate center of such points are also located wholly within said Service Area as defined in the Guidebook.

**C. DESCRIPTION**

1. Customers may receive a discount on intraLATA directly dialed usage charges, Zone 3 or Custom 8 inbound calls.
2. VPP allows customers to select Options 1 or 3 and receive a percent discount on directly dialed MTS and Zone 3. On Options 1 & 3, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
3. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
4. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS and Zone 3 usage billed.

**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(cont'd)**

(C)

**D. REGULATIONS**

1. VPP plans contained herein are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Conference calls and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Company offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 1 or 3 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans.
8. One month minimum billing as set forth in Guidebook Part 2, Section 2, is required when subscribing to any VPP plan.
9. VPP is not available on Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. Reserved



**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(cont'd)**

(C)

**D. REGULATIONS (cont'd)**

12. Customers subscribing to another Value Promise<sup>SM</sup> plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 1 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, or Custom 8 usage.
14. Customers subscribing to VPP Option 3 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3, or Custom 8 usage.
15. Except as otherwise provided in this Guidebook, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Guidebook Part 10, Section 1.
16. The rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.
17. Directly dialed MTS, Zone 3, or Custom 8 usage are combined under Options 1 or 3 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 1 or 3 as illustrated in F.1. following.

5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business)(cont'd)

(C)

E. MONTHLY FEE

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 1 and 3) or customer billing of \$150.00 or more in undiscounted usage.

- 1. Monthly Fee      \$9.50

F. RATES AND CHARGES

1. Method of Applying Rates

- a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis as set forth in c., d., e., and f. following.
- b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.
- c. Options 1 & 3

Direct Dialed, Zone 3 and Custom 8<sup>/2/</sup>

	<u>Billed Usage</u>	<u>Discount Rate</u> <sup>/1/</sup>
	\$ 0.00 - \$149.99	0 %
	\$ 150.00 - \$899.99	0 %
	\$ 900.00 - \$1799.99	0 %
	\$1800.00 +	0 %
Custom 8 <sup>/2/</sup>		
	<u>Current</u>	
	<u>Hourly Rate</u> <sup>/1/</sup>	<u>Rate Period</u>
	\$ 6.48 per hour of usage	Day
	\$ 6.48 per hour of usage	Evening
	\$ 6.48 per hour of usage	Night/Weekend

/1/ See D.16. preceding.

/2/ See D.15. preceding.

5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd)

(C)

F. RATES AND CHARGES (cont'd)

1. Method of Applying Rates (cont'd)

Illustrative only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage = 972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d) = \$972.00

5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd)

(C)

F. RATES AND CHARGES (cont'd)

1. Method of Applying Rates (cont'd)

d. Dial Station - Options 1, 3

DAY RATE <sup>/2/</sup>		
RATE MILEAGE <sup>/1/</sup>	INITIAL 18 SECONDS	EACH ADDITIONAL 1 SECOND
13-16	\$0.0342	\$0.0019
17-20	0.0342	0.0019
21-25	0.0342	0.0019
26-30	0.0342	0.0019
31-40	0.0342	0.0019
41-50	0.0342	0.0019
51-70	0.0342	0.0019
71+	0.0342	0.0019

EVENING RATE <sup>/2/</sup>		
RATE MILEAGE <sup>/1/</sup>	INITIAL 18 SECONDS	EACH ADDITIONAL 1 SECOND
13-16	\$0.0270	\$0.0015
21-25	0.0270	0.0015
26-30	0.0270	0.0015
31-40	0.0270	0.0015
41-50	0.0270	0.0015
51-70	0.0270	0.0015
71+	0.0270	0.0015

/1/ Local, EAS and ZUM calls are not subject to this rate schedule.

/2/ See D.16. preceding.

(D)

5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd)

(C)

F. RATES AND CHARGES (cont'd)

1. Method of Applying Rates (cont'd)

d. Dial Station - Options 1, 3 (cont'd)

NIGHT/WEEKEND RATE<sup>/2/</sup>

<u>RATE MILEAGE</u> <sup>/1/</sup>	<u>INITIAL 18 SECONDS</u>	<u>EACH ADDITIONAL 1 SECOND</u>
13-16	\$0.0216	\$0.0012
17-20	0.0216	0.0012
21-25	0.0216	0.0012
26-30	0.0216	0.0012
31-40	0.0216	0.0012
41-50	0.0216	0.0012
51-70	0.0216	0.0012
71+	0.0216	0.0012

e. Zone 3 - Options 1, 3

<u>RATE MILEAGE</u>	<u>INITIAL 18 SECONDS</u>	<u>ADDITIONAL 1 SECOND</u>
	<u>DAY RATE</u>	
13-16	\$0.0162	\$0.0009
	<u>EVENING RATE</u>	
13-16	\$0.0126	\$0.0007
	<u>NIGHT/WEEKEND RATE</u>	
13-16	\$0.0009	\$0.0005

/1/ Zone 1 and Zone 2 calls are not subject to this rate schedule.

/2/ See D.16. preceding.

(D)

**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd)** (C)

**F. RATES AND CHARGES (cont'd)**

MATERIAL ON THIS SHEET WAS DELETED ON APRIL 20, 2015. (N)

**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd)** (C)

**F. RATES AND CHARGES (cont'd)**

MATERIAL ON THIS SHEET WAS DELETED ON APRIL 20, 2015. (N)

**5. VALUE PROMISE<sup>SM</sup> PLUS - OPTION 1 & 3 (Business) (cont'd)**

(C)

**G. VALUE PROMISE<sup>SM</sup> (VPP) TERM DISCOUNT**

Value Promise<sup>SM</sup> Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3, and Custom 8 usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when the Company completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3 and Custom 8 usage shall apply as illustrated in 9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage as illustrated in 9. following.
4. A customer may cancel the current VPP term agreement without termination charges (as shown in 9.a. following, times the months remaining in the term agreement) provided the customer establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:  
  
VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement.
5. A customer may terminate an agreement by paying the Company a termination charge (as shown in 9.a. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3 and Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in 9. following apply in lieu of Options 1 or 3 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.



5. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 1 & 3 (Business) (cont'd) (C)

G. VPP TERM DISCOUNT (cont'd)

9. Rates and Charges

a. Options 1, 3

<u>Minimum Monthly Usage</u>	<u>12 mo./<sup>1/</sup></u>	<u>Termination Charge<sup>2/</sup></u>	
\$ 100.00 - 149.99	41.70%	\$ 94.99	
150.00 - 899.99	43.50%	189.98	
900.00 - 1799.99	46.30%	284.97	
1800.00 +	48.15%	474.96	
	<u>18 mo./<sup>1/</sup></u>		(C)
100.00 - 149.99	41.70%	94.99	
150.00 - 899.99	43.50%	189.98	
900.00 - 1799.99	46.30%	284.97	
1800.00 +	48.15%	474.96	
	<u>24 mo./<sup>1/</sup></u>		(C)
100.00 - 149.99	47.20%	94.99	
150.00 - 899.99	50.00%	189.98	
900.00 - 1799.99	52.80%	284.97	
1800.00 +	55.60%	474.96	

/1/ See D.16. preceding.

/2/ Termination charge applies to each month remaining on the VPP Term Agreement.

(D)

**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business)**

(C)

**NOTE:** Effective October 1, 2013, Value Promise<sup>SM</sup> Plus, Options 1, 2, 3, and 4 will no longer be offered to new business customers. Current subscribers may keep the current Value Promise<sup>SM</sup> Plus, Options 1, 2, 3, and 4 service until they move, make any changes to the service or until the current term expires. Existing terms will not be renewed at the end of the current commitment.

**A. APPLICABILITY**

Except as otherwise provided in this Guidebook, Value Promise<sup>SM</sup> Plus (VPP) applies to all directly dialed Message Telecommunications Service<sup>1</sup> (MTS) furnished or made available by the Company over facilities wholly within a Service Area.

**B. TERRITORY**

All MTS between two points wholly within a Service Area where the respective rate center of such points is also located wholly within said Service Area as defined in the Guidebook.

**C. DESCRIPTION**

1. Customers may receive a discount on intraLATA directly dialed usage charges, Zone 3 or Custom 8 inbound calls.
2. VPP allows customers to select Options 2 or 4, and pay an hourly rate for directly dialed MTS calls. On Options 2 & 4, customers receive a hourly rate for Custom 8 inbound calls. These options are illustrated in F.1. following.
3. VPP will provide customers with a single, consolidated account for all Billed Telephone Numbers (BTNs) for a Monthly Fee.
4. The applicable discount rate, as illustrated in F.1., is dependent on the total amount of monthly directly dialed MTS, Zone 3 or Custom 8 usage billed.

**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)**

(C)

**D. REGULATIONS**

1. VPP plans contained herein, are not available on residence exchange lines or on Centrex dormitory lines.
2. The discounted rates are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.
3. Conference calls and any other calls requiring operator handling are not included and will be billed at the regular message toll rates applicable. Only California intraLATA calls are included.
4. These discounts are applicable to VPP plans only and do not apply to any other Company offered plans.
5. VPP is only available on BTNs billed to the customer of record.
6. Customers may select Options 2, or 4 per VPP group plan as illustrated in F.1. following.
7. Zone 1, Zone 2, and Extended Area Service (EAS) calls are not subject to the VPP plans.
8. One month minimum billing as set forth in Guidebook Part 2, Section 2, is required when subscribing to any VPP plan.
9. VPP is not available on Private Line Service.
10. Each individual call is rated on the basis of one second increment with a minimum of 18 seconds per message.
11. Reserved

**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)**

(C)

**D. REGULATIONS (cont'd)**

12. Customers subscribing to another Value Promise<sup>SM</sup> plan or Custom 8 BAGs are ineligible for VPP.
13. Customers subscribing to VPP Option 2 must demonstrate a one month minimum of \$100.00 in billed directly dialed Local Toll, Zone 3, or the Company's Custom 8 usage.
14. Customers subscribing to VPP Option 4 must demonstrate a one month minimum of 8,000 Minutes of Use (MOU) in billed directly dialed MTS, Zone 3 or the Company's Custom 8 usage.
15. Except as otherwise provided in this Guidebook, all other applicable Regulations, Rates and Charges for Custom 8 service refer to Guidebook Part 10, Section 1
16. The current rates and charges may be adjusted as set forth in Guidebook Part 2, Section 2.
17. Directly dialed MTS, Zone 3 or Custom 8 usage are combined under Options 2 or 4 to determine the applicable discount, as illustrated in F.1. following.
18. Custom 8 usage is time of day and day of week sensitive under Options 2, and 4, as illustrated in F.1. following.

**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)**

(C)

**E. MONTHLY FEE**

A Monthly Fee will be imposed to provide customers with a single, consolidated Invoiced Account (Summary Billing Arrangement) for all of their Billed Telephone Numbers (BTNs). The Monthly Fee is the same regardless of the number of BTNs. The fee will be waived for customers with a VPP term agreement (options 2 or 4) or customer billing of \$150.00 or more in undiscounted usage.

- 1. Monthly Fee      \$10.00

**F. RATES AND CHARGES**

- 1. Method of Applying Rates
  - a. Charges apply to all completed calls. The charges for VPP calls are applied on a per call basis according to c. following.
  - b. Each VPP call is charged in one second increments, with a minimum of 18 seconds.

(D)  
(D)  
(D)

6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd) (C)

F. RATES AND CHARGES (cont'd)

1. Method of Applying Rates (cont'd)

c. Options 2 & 4

Direct Dialed, Zone 3 and Custom 8<sup>/2/</sup> (C)

<u>Hourly Rate</u> <sup>/1/</sup>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> <sup>/1/</sup>	(C)
\$6.48 per hour of usage for directly-dialed local toll calls	\$ 0.01 - \$ 149.99	0%	
	150.00 - 899.99	20%	
	900.00 - 1,799.99	25%	
	1,800.00 +	30%	

<u>Hourly Rate</u> <sup>/1/</sup>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u> <sup>/1/</sup>	(C)
\$3.07 per hour of usage for directly-dialed Zone 3 calls	\$ 0.01 - \$ 149.99	0%	
	150.00 - 899.99	20%	
	900.00 - 1,799.99	25%	
	1,800.00 +	30%	

<u>Hourly Rate</u> <sup>/1/</sup>	<u>Rate Period</u>	(C)
\$ 6.48 per hour of usage for Custom 8	Day Evening Night/Weekend	

Illustrative Only (assume no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage=\$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 25% = \$324.00
- e. Total billed amount (c-d)= \$972.00

/1/ See D.16. preceding.

/1/ See D.15. preceding.

**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)**

(C)

**G. VALUE PROMISE<sup>SM</sup> (VPP) TERM DISCOUNT**

Value Promise<sup>SM</sup> Plus (VPP) Term Discount allows VPP customers to subscribe to a discount plan which provides a discount on charges for directly dialed MTS, Zone 3 and Custom 8 usage for a fixed term in 12, 18 or 24 month increments.

1. The discounts will be effective when the Company completes the processing of the service order.
2. A minimum monthly usage charge of \$100.00 for directly dialed MTS, Zone 3 and Custom 8 usage shall apply as illustrated in 9. following.
3. The applicable discount will apply against the actual usage billed and to the difference between the actual billed and the required minimum monthly usage, as illustrated in 9. following.
4. A CLC Reseller may cancel the current VPP term agreement without termination charges (as shown in 9.a. following, times the months remaining in the term agreement) provided the CLC Reseller establishes a new term agreement from one of the following replacement term agreements for an equal or greater length of time than the current VPP term agreement:  
  
VPP (12, 18 or 24 months), Flat Rate Plus (12 or 24 months), Flat Rate Pro (12 or 24 months, or Contract (minimum 12 months). All new term agreements begin from the date of the new agreement, and no credit shall be given for the term of the original agreement.
5. A customer may terminate an agreement by paying the Company a termination charge (as shown in 9.a. and b. following) times the number of months remaining in the term agreement.
6. Minimum usage is determined by the amount of directly dialed MTS, Zone 3 and Custom 8 inbound calls.
7. If a customer subscribes to a term agreement, the discounts as shown in 9. following apply in lieu of Options 2 or 4 in F.1. preceding.
8. VPP Term Discounts do not apply to each BTN, they apply to all BTNs aggregated at the customer level.

(D)

6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)

(C)

G. VPP TERM DISCOUNT (cont'd)

9. Rates and Charges (cont'd)

a. Options 2, 4

<u>Minimum Monthly Usage</u>	<u>12 mo./<sup>/1/</sup></u>	<u>Termination Charge</u>
\$ 100.00 - 149.99	41.70%	\$ 94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>18 mo./<sup>/1/</sup></u>	
100.00 - 149.99	41.70%	94.99
150.00 - 899.99	43.50%	189.98
900.00 - 1799.99	46.30%	284.97
1800.00 +	48.15%	474.96
	<u>24 mo./<sup>/1/</sup></u>	
100.00 - 149.99	47.20%	94.99
150.00 - 899.99	50.00%	189.98
900.00 - 1799.99	52.80%	284.97
1800.00 +	55.60%	474.96

/1/ See D.16. preceding.

(D)



**6. VALUE PROMISE<sup>SM</sup> PLUS - OPTIONS 2 & 4 (Business) (cont'd)**

(C)

**G. VPP TERM DISCOUNT (cont'd)**

## 10. Rates and Charges (cont'd)

Illustrative Only for a customer that selects Option 2 or 4 and signs a 24 Month Agreement

Meets Minimum Monthly Usage (assumes no Custom 8 evening, night/weekend calls)

- a. 150 hours x \$6.48 per hour of directly dialed usage = \$972.00
- b. 50 hours x \$6.48 per hour of Custom 8 usage = \$324.00
- c. Total (a+b) = \$1,296.00
- d. \$1,296.00 @ 50.9% = \$659.66
- e. Total billed amount = \$636.34

Does not meet Minimum Monthly Usage (assume no Custom 8 evening, night/weekend calls)

- a. 6 hours x \$6.48 per hour of directly dialed usage = \$38.88
- b. 2 hours x \$6.48 per hour of Custom 8 usage = \$12.96
- c. Total (a+b) = \$51.84
- d. Required minimum monthly usage = \$100.00
- e. Total discounted amount \$100.00 @ 43.5% = \$43.50
- f. Total billed amount = \$56.50