

**1. BUSINESS CATEGORY SEARCH (Cont'd)**

**B. Regulations (Cont'd)**

- 3. There are no exemptions or call allowances for BCS service requests.
- 4. Business Category Search is not currently available from Pay Telephones.
- 5. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.<sup>/1/</sup>

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this Guidebook.

**C. Rates and Charges**

	<u>Charge Per Listing Request</u>	
1. Sent Paid Request	\$2.49	(l)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

**2. NATIONAL DIRECTORY ASSISTANCE (Cont'd)**

**C. Rates and Charges**

- |  |        |     |
|--|--------|-----|
| 1. Charge per sent paid request <sup>/1/</sup> | \$2.49 | (l) |
|--|--------|-----|

/1/ Includes requests for numbers which are determined to be non-published, non-listed or not found.

**4. REVERSE DIRECTORY ASSISTANCE SERVICE (Cont'd)**

**C. Rates and Charges**

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|---------------------------------|--------|-----|
| 1. Charge per sent paid request | \$2.49 | (l) |
|---------------------------------|--------|-----|

**5. LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)**

**C. Rates and Charges (Cont'd)**

1. Direct dialed calls to Directory Assistance. (Cont'd)

b. Charges

Each direct dialed call to Directory Assistance exceeding the allowance shown in a. preceding.

	<u>Charge</u>	
- Each call exceeding the Call Allowance	\$2.49	(l)

2. Operator assisted calls to Directory Assistance

a. From services provided with Direct Dial Access exceeding the allowance in a. preceding

- Each operator assisted call exceeding the allowance	2.49	(l)
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Plus the amount of the service charge for an operator assisted station message set forth in Guidebook, Part 9, Section 1, this charge does not cover the completion of a message toll call.

b. From services not provided with Direct Dial Access

Toll stations, Marine Telephone Service, etc., will be treated as direct dialed calls, the Call Allowance applies as shown in 1.a. and b. preceding, no operator assisted service charge applies.

- Each call exceeding the allowance	2.49	(l)
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3. Directory Assistance Service from pay telephones

a. Payphone Service Providers may assess a charge for Directory Assistance calls.