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November 30, 2018

U 1001 C  
Advice Letter No. 47664

Public Utilities Commission of the State of California

We attach for filing this Tier I advice letter to make the following changes in tariff sheet:

SCHEDULE CAL.P.U.C. NO. A2.

18th Revised Sheet 48

This filing revises Schedule Cal.P.U.C. No. A2. General Regulations, pursuant to the August 2, 2018, CPED directive, under the authority of Resolution CSD-5.

In compliance with General Order 96-B, we are serving a copy of this advice letter and related tariff sheets to interested parties who have requested. This advice letter with attachments may be viewed on AT&T California's Web-Site at <https://ebiznet.att.com/calreg/>. If there are any questions regarding the distribution of this advice letter, call 415.417.5033.

This filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Anyone may object to this advice letter, which was filed November 30, 2018, by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Avenue, 3rd Floor, San Francisco, CA 94102-3298. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to Eric Batongbacal, 430 Bush Street, 5th Floor, San Francisco, CA 94108 (fax number 214.486.1580). If this advice letter was served via e-mail, the protest must be served to AT&T California via e-mail at att-regulatory-ca@att.com. To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B.

**AT&T**

This filing is effective November 30, 2018.

Yours truly,

AT&T California

A handwritten signature in black ink, appearing to read "L. Potampanal". The signature is written in a cursive, flowing style.

AVP – AT&T Regulatory

Attachments

NETWORK AND EXCHANGE SERVICES

A2. GENERAL REGULATIONS

- 2.1 RULES (Cont'd)
- 2.1.5 RULE NO. 5 - SPECIAL INFORMATION REQUIRED ON FORMS (Cont'd)
- B. BILLS (Cont'd)

4. Billing Questions

**BILLING QUESTIONS:** Call us at 800.288.2020, or write to AT&T Residential (T)  
Service, 2150 Webster Street, Room 401, Oakland, CA 94312; or AT&T  
Business 14575 Presidio Square, Room CR, Houston, TX 77083; or visit  
att.com. If you have a complaint you cannot resolve with us, contact the  
California Public Utilities Commission (CPUC) at Consumer Affairs Branch,  
505 Van Ness Ave, Room 2003, San Francisco, CA  
94102, <http://consumers.cpuc.ca.gov/complaints> or call 800.649.7570. The  
CPUC's DDTP program offers assistance to individuals with hearing and  
speaking limitations including California Relay Service available by  
dialing 711, more information is available  
at <http://ddtp.cpuc.ca.gov/relay.aspx>. If your complaint concerns  
interstate or international calling, write the FCC at Consumer Complaints,  
445 12<sup>th</sup> Street SW, Washington, D.C. 20554, or call 888.225.5322 or TTY  
888.835.5322. (T)

5. Federal Surcharges

The Federal Universal Service Fee and the Federal Subscriber Line Charge  
are charges imposed by action of the Federal Communications Commission.

6. Tariff Information

Call 1-888-319-8800 or visit [www.att.com/servicepublications](http://www.att.com/servicepublications).

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