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March 14, 2018

U 1001 C  
Advice Letter No. 47232

Public Utilities Commission of the State of California

We attach for filing this Tier I advice letter to make the following changes in tariff sheets:

SCHEDULE CAL.P.U.C. NO. 175-T

4th Revised Sheet 587-J

SCHEDULE CAL.P.U.C. NO. A2.

3rd Revised Sheet 59.1  
5th " " 60  
3rd " " 60.1

This filing revises Schedule Cal.P.U.C. Nos. 175-T Access Service, Section 12. Specialized Service or Arrangements, 12.2 Rates and Charges, and A2. General Regulations, 2.1 Rules, 2.1.7 Rule No. 7 – Advance Payment and Deposits, to remove references to the Centralized Credit Check System. Decision 18-03-004, effective March 1, 2018, authorized Pacific Bell Telephone Co. dba AT&T California to withdraw from the Centralized Credit Check System. This filing also removes an obsolete footnote on Sheet 59.1.

In compliance with General Order 96-B, we are serving a copy of this advice letter and related tariff sheets to interested parties who have requested. This advice letter with attachments may be viewed on AT&T California's Web-Site at <https://ebiznet.att.com/calreg/>. If there are any questions regarding the distribution of this advice letter, call 415.417-5033.

This filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Anyone may object to this advice letter, which was filed March 14, 2018, by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Avenue, 3rd Floor, San Francisco, CA 94102-3298. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to Eric Batongbacal, 430 Bush Street, 5<sup>th</sup> Floor, San Francisco, CA 94108 (fax number 214.486.1580). If this advice letter was served via e-mail, the protest must be served to AT&T California via e-mail at att-regulatory-ca@att.com. To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B.

**AT&T**

This filing is effective March 14, 2018.

Yours truly,

A handwritten signature in black ink, appearing to read "L. Potampanal". The signature is written in a cursive, slightly slanted style.

AVP – AT&T Regulatory

Attachments

NETWORK AND EXCHANGE SERVICES

A2. GENERAL REGULATIONS

- 2.1 RULES (Cont'd)  
2.1.7 RULE NO. 7 - ADVANCE PAYMENTS AND DEPOSITS (Cont'd)

B. DEPOSITS

1. Collection of Deposits

The Company may, in order to safeguard its interests, require an applicant to make a suitable deposit to be held as a guarantee of the payment of charges. In addition, an existing customer may be required to make a deposit or to increase a deposit presently held.

2. Amounts of Deposits to Establish or Reestablish Credit

a. For Residence Service

The deposit amount may not exceed twice the estimated or typical monthly bill for recurring and usage charges. The Company may require an additional deposit for additional services it provides.

b. For Business Service

(1) To Establish Service

An amount equal to twice the estimated average monthly bill, but not less than \$25.00. Advance payments may also be required.

(2) To Reestablish Credit

An amount equal to twice the current bill or twice the average monthly bill for the last three months, when available.

In lieu of paying a deposit to re-establish credit a customer may choose to have their line equipped with Toll Restriction as set forth in Schedule Cal.P.U.C. No. A2.1.2 Description of Service.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A2. GENERAL REGULATIONS

2.1 RULES (Cont'd)

2.1.7 RULE NO. 7 - ADVANCE PAYMENTS AND DEPOSITS (Cont'd)

B. DEPOSITS (Cont'd)

2. Amounts of Deposits to Establish or Reestablish Credit (Cont'd)

c. Temporary Service, Speculative Projects and Risk Services.

- (1) The amount of deposit required to establish - or reestablish credit is an amount equal to the estimated billing for two months, or for the duration of the service if less than two months. This amount may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the Company.
- (2) If, at any time after service is established, the deposit is less than an estimated future two months billing, or the duration of the service if less than two months, based on billed and unbilled charges; the customer shall pay upon demand within seven days, an additional deposit equal to the estimated billing increase. The additional deposit may be a cash deposit, a noncancelable letter of credit, or a combination of these, at the option of the Company. If the additional deposit is not paid within seven days the service shall be temporarily discontinued without further notice.

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A2. GENERAL REGULATIONS

- 2.1 RULES (Cont'd)  
2.1.7 RULE NO. 7 - ADVANCE PAYMENTS AND DEPOSITS (Cont'd)  
B. DEPOSITS (Cont'd)

(D)

(D)

3. Interest on Deposits

- a. The Company will compute simple interest on deposits at the rate of 7/12 per cent per month (7% per year) for each full month deposits are held, except as mentioned in b. following. Such interest will be paid at the time the deposit is returned, or on an annual basis if the deposit is held longer than twelve consecutive months.
- b. No interest will be paid if deposit is held less than full month increments.

4. Return of Deposits

- a. The Company will refund the deposit in accordance with the following:

(1) Temporary Service

Deposits will be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills for any temporary service of the customer and the balance, if any, will be refunded.

(2) Speculative Projects and Risk Services

Deposits may be retained for the duration of the service. When service is permanently discontinued, the deposit will be applied to unpaid bills of the customer and the balance, if any, will be refunded.

Continued

ACCESS SERVICE

12. Specialized Service or Arrangements (Cont'd)

12.2 Rates and Charges (Cont'd)

Case No. 90-1 SPRINT (Cont'd)

(H) (Cont'd)

- (7) The Utility may participate in the Centralized Credit Check System or other procedures for identification of possible end user credit risks.\* (N)
- (8) The Utility may send to an outside collection agency all end user accounts which are delinquent in accordance with the Utility's treatment and collection practices.
- (9) The Utility shall notify SPRINT of any presubscribed end user permanently disconnected from the service via the Daily Activity Report (DAR) from CESAR (the Utility's Customer Account Record Exchange (CARE) System).
- (10) The Utility shall not be responsible to collect on behalf of SPRINT for any balance due from end users which may have existed prior to the initiation of Package Ready Billing. If the Utility receives payment from the end user for SPRINT balances due prior to the issuance of the end user's initial Package Ready Invoice, the Utility shall apply this payment as a credit on the end user's current balance.
- (11) The Utility shall, when required, establish and maintain any end user advance payments and/or deposits in accordance with the applicable regulations as set forth in Schedule A2.1.7 - (T)  
Rule 7.

\* Effective March 14, 2018, the Company no longer participates in the Centralized Credit Check System. (N)  
(N)

Continued