



January 30, 2015

U 1001 C  
Advice Letter No. 44312

Public Utilities Commission of the State of California

We attach for filing this Tier I advice letter to make the following changes in tariff sheets:

SCHEDULE CAL.P.U.C. NO. 175-T

8th Revised Sheet 563

|      |   |   |         |
|------|---|---|---------|
| 1st  | “ | “ | 567-A   |
| 7th  | “ | “ | 572     |
| 4th  | “ | “ | 572-B   |
| 15th | “ | “ | 573     |
| 2nd  | “ | “ | 573-J   |
| 2nd  | “ | “ | 573-L   |
| 1st  | “ | “ | 573-L-1 |
| 2nd  | “ | “ | 573-N   |
| 2nd  | “ | “ | 573-P   |
| 2nd  | “ | “ | 573-S   |
| 2nd  | “ | “ | 573-S-2 |
| 1st  | “ | “ | 573-T-1 |
| 2nd  | “ | “ | 573-U   |
| 2nd  | “ | “ | 573-W   |
| 6th  | “ | “ | 573-W-1 |
| 6th  | “ | “ | 573-W-2 |

This filing revises Schedule Cal.P.U.C. No. 175-T Access Service, Section 9. Directory Services, to eliminate Nonpublished Number Report Service. The elimination of this service does not affect access by authorized personnel to nonpublished information as described in Schedule Cal.P.U.C. No. A.2.1.34 Nonpublished Service - Release of Information. This filing also corrects several typographical errors on the tariff Section line.

Customer notice has been sent to affected customers as required by D.07-09-019.

An Accessible Letter notified Wholesale customers of this change.

In compliance with General Order 96-B, we are serving a copy of this advice letter and related tariff sheets to interested parties who have requested. This advice letter with attachments may be viewed on AT&T California's Web-Site at <https://ebiznet.att.com/calreg/>. If there are any questions regarding the distribution of this advice letter, call 415.778.1299.

This filing will not increase any rate or charge or conflict with other schedules or rules.

## AT&amp;T CALIFORNIA

Anyone may object to this advice letter, which was filed January 30, 2015, by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Avenue, 3rd Floor, San Francisco, CA 94102-3298. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to Eric Batongbacal, 525 Market Street, #1944, San Francisco, CA 94105 (fax number 415.543.3766). If this advice letter was served via e-mail, the protest must be served to AT&T California via e-mail at [regtss@att.com](mailto:regtss@att.com). To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B.

We request this filing become effective February 1, 2015.

Yours truly,

AT&T California

A handwritten signature in black ink, appearing to read "E. Batongbacal". The signature is written in a cursive, flowing style.

Executive Director

Attachments

ACCESS SERVICE

9. Directory Services

9.1 Directory Assistance Service

9.1.1 General Description

Directory Assistance (DA) Service

Transport to D.A. location can be provided in one of two ways: (1) through the Access Tandem, using Feature Group B or D or LISA trunks, hereafter referred to as Tandem Directory Access Service, or (2) at the Utility's option, through direct trunking arrangements to the Utility's Automatic Call Distributor (ACD); hereafter referred to as dedicated Directory Access Service.

Refer to Section 18 of this tariff for a description of and the terms and conditions for ordering LISA trunks.

(D)

(D)

Continued

ACCESS SERVICE

9. Directory Services (Cont'd)

9.1 Directory Assistance Service (Cont'd)

9.1.2 Undertaking of the Utility (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

9. Directory Services (Cont'd)

9.1 Directory Assistance Service (Cont'd)

9.1.4 Payment Arrangements (Cont'd)

(D)

(D)

Continued

ACCESS SERVICE

9. Directory Services (Cont'd)

9.1 Directory Assistance Service (Cont'd)

9.1.5 Rate Regulations (Cont'd)

(D) Reserved

(E) Reserved

(C)

(D)

(D)

Continued

ACCESS SERVICE

9. Directory Services (Cont'd)

9.1 Directory Assistance Service (Cont'd)

9.1.6 Rates and Charges

The rates and charges on a per unit basis are:

(A) Reserved

(B) Reserved

Rates

(C)

(D)

(D)

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(C) Business Service Listings (Cont'd)

(1) (Cont'd)

(c) Address

The address shall be that of a premises on which any portion of the end-user's exchange service is located, except:

- (i) The end-user may substitute a United States Post Office Box number address within the same local service area at no additional charge. A United States Post Office Box number outside the local service area may be substituted as a line of information at the applicable rate.
- (ii) The address may be omitted where the end-user does not conduct business with the public at their address.
- (iii) The address where the exchange service is located may be omitted and another legitimate address where the end-user can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as office, warehouse or shop. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(a) Name (Cont'd)

The name may be that of: (Cont'd)

- (vi) Listings to secure preferential publicity or position by the use of a brand name or by other means are not accepted unless the end-user actually conducts business under the name to be listed. The Utility may require proof that the end-user is authorized to use the name.
- (vii) Additional listings may include a reference to the name shown in a primary or additional listing.
- (viii) Customers that order business service for their end-users' residences may for the residence additional listing rate, arrange for a residence additional listing in the name of an individual residing in the residence.
- (ix) Customers that order business service for their end-users may, for the residence additional listing rate, arrange for a residence additional listing in the name of a member of the firm, company, corporation, association or an employee thereof, residing on the premises of the end-user.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(a) Name (Cont'd)

The name may be that of: (Cont'd)

(x) A school, college, university or hotel which subscribes to Centrex Service may, for the residence additional listing rate, arrange for a residence additional listing in the name of a student, faculty member, guest or other employee residing in living quarters which are owned or leased and operated by the school, college, university or hotel.

(b) Designation

The same designation may be included as that used in the primary listing or descriptive designation of the business connection.

(c) Address

The address shall be the same as the primary listing, except:

(i) Where a building has more than one address, an additional listing may bear any one of such addresses.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(d) Telephone Number

Business additional listings shall bear the same telephone number as the primary listing or alternate end-user listing, except:

- (i) Where an end-user is furnished separate lines or trunks or groups of lines or trunks, additional listings may contain the telephone numbers of the separate lines or trunks or of the groups of lines or trunks.
- (ii) Where a customer desires listings for its end-users for use after business hours, the telephone number may be that of an off-group trunk associated therewith or a night terminal.
- (iii) Where a customer to Centrex Service or Centrex Trunk Line Service for United States Departments of the Army, Navy and Air Force so desires, the telephone number may be that assigned to a Centrex system station.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(1) Residence Service Primary Listings and  
Additional Listings (Cont'd)

(b) Address

The address shall be that of a premises on which any portion of the end-user's exchange service is located, except:

- (i) The end-user may substitute a United States Post Office Box number within the same local service area at no additional charge. A United States Post Office Box number located outside the local service area may be substituted as a line of information at the applicable rate.
- (ii) The address may be omitted on request of the end-user.
- (iii) The address where the end-user's exchange service is located may be omitted and another legitimate address where the end-user can be found or communicated with may be furnished. To protect the directory user against being misled directly or by inference, such an address will be preceded by a descriptive term such as residence. In addition, such address will be followed by the name of the community, city or exchange name in which that address is located wherever different than the normal community designation of the listed number. The rate for lines of information apply to this arrangement.

(c) Telephone Number

The listed number shall be that assigned to the telephone service.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.2 Undertaking of the Utility (Cont'd)

(F) Listings In Different Directories

- (1) Additional listings acceptable to the Utility may be arranged for at the additional listing rate, to show an end-user's business or residence listing in a different alphabetical section of the same directory or in a separate directory.

(G) Reference Listings

A reference listing is a combination of additional listing/line-of-information all on one line. The extra 36 characters of text may run over to a second line, but, unlike a standard line-of-information, it is not treated as an indent. This type of listing is available for business subscribers, only, and is used to provide a cross-reference to another listing when a business has changed names or merged with another business.

- (1) Reference listings acceptable to the Utility may be arranged for at the rate shown in the schedule to include additional telephone numbers to be called in the event there is no answer from the end-user's station.
- (2) The reference listing telephone number may be the telephone number of a service of the same end-user or of a service of another end-user.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services (Cont'd)

9.3 Listing Service (Cont'd)

9.3.2 Undertaking of the Utility (Cont'd)

(I) Nonpublished Service (Cont'd)

(2) This tariff shall not prohibit the disclosure of non-published, non-listed telephone numbers of Public Safety Answering Points (PSAPs) to certified Competitive Local Carriers (CLCs), upon request, for the purpose of providing emergency operator services. The Utility shall have no liability to the CLC for the accuracy of such numbers.

(3) Incoming calls to subscribers to nonpublished service will be completed only when the caller places the call to the nonpublished telephone number.

(D)

(D)

(4) Non-published service furnished in connection with semi-public telephone service will be treated the same as other individual line service.

(J) Foreign Exchange Service

A directory listing in connection with foreign exchange service is provided in the directory for the foreign exchange without charge.

Continued

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.3 Obligations of the Customer and End-User

- (A) The Utility may require the Carrier to furnish evidence satisfactory to the Utility that the business of the Carrier's end-user is being conducted under the names to be listed. If, upon request to the Utility, the Carrier for any reason does not furnish such evidence, the Utility may refuse to list the end-user's name or refuse to continue a listing of the end-user's name. Such acceptance or refusal of the Utility of the listing of an end-user's name is subject to review by the California Public Utilities Commission.
- (B) The Customer assumes full responsibility concerning the right to use any name or address in a directory listing and agrees to hold the Utility free and harmless of and from any claims, loss, damage or liability which may result from the use of such listing. The Utility does not undertake to determine the legal, contractual or other right to the use of a name or address to be listed in a telephone directory. The customer shall notify the Utility of any change to a non-service address in writing.
- (C) The customer shall notify the Utility when the customer reterminates its end-user's service that is on the end-user's side of the demarcation point to another part of a building or to another building on continuous property. The customer should send a request for a listing change for this purpose. Once notified, the Utility will update the end-user's directory listing. The service charge for a listing, as given in section 9.3.5, applies to such a retermination.

Continued

(z) correction

ACCESS SERVICE

9. Directory Services

(z)

9.3 Listing Service

9.3.3 Obligations of the Carrier and End-User (Cont'd)

(D) The Carrier must submit orders for White Page listings to Pacific Bell by means of electronic data transmission using an approved data format and transmission protocol.

(F) Nonpublished Service

(1) The customer will provide its nonpublished end-user's listing information and Pacific will include this listing in Pacific's database to provide:

(D)

(D)

(a) Directory delivery.

(T)

9.3.4 Rate Regulations

(A) Carriers will be billed for all Carrier-provided end-user's listings. It will be the responsibility of the Carrier to bill its end-user.

(B) Billing will be effective on the date the Utility establishes the listing in its Directory Assistance database.

(C) Subsequent listing activity charges will be charged on a per-transaction basis for adds and changes.

(D) A bill will be rendered once per month. Charges will be prorated for a partial month, except that a one-month minimum billing applies.

(z) correction

Continued

ACCESS SERVICE

9. Directory Services

(T)

9.3 Listing Service

9.3.5 Rates and Charges

(A) Primary Service Listings

(1) Service in Local Exchange

End-user's are entitled to one listing in the alphabetical (white) section for the local service listed as follows without additional monthly charge:

- (a) Each regular business or residential line.
- (b) One listing per Centrex or PBX system.
- (c) Additional listing charges apply to extensions off the primary number of a Centrex or PBX system.
- (d) Each separate interexchange receiving service:
  - (i) Exchange in which the service is subscribed for.
  - (ii) Exchange in which the customer's primary service is located.
  - (iii) One listing identifying all services in a group will be given for each separate group of services having the same prefix and call number where groups of services are furnished a customer.
- (e) Each airport intercommunicating mechanized station system.

Continued

ACCESS SERVICE

9. Directory Services (Cont'd) (T)

9.3 Listing Service (Cont'd)

9.3.5 Rates and Charges (Cont'd)

|  | <u>Monthly<br/>Rates</u> | <u>Service<br/>Charge</u> | <u>USOC</u> |
|--|--------------------------|---------------------------|-------------|
| (B) Additional Listings  |                          |                           |             |
| Each business listing  | RR*                      | \$ 6.62                   | LTGAB       |
| Any individual residing at a residence, listed at the residence or listing of guest of hotel (temporary housing), each listing | RR*                      | 4.73                      | LTGAR       |
| Business Reference Listing   |                          |                           |             |
| - Each listing   | \$3.31                   | 6.62                      | LTGXR       |
| (C) Lines of Information   |                          |                           |             |
| Other information in addition to a listing, each line  |                          |                           |             |
| - Business   | RR*                      | 6.62                      | LTGEB       |
| - Residence  | RR*                      | 4.73                      | LTGER       |
| (D) Directory Assistance   |                          |                           |             |
| Listing Service, Each Listing  |                          |                           |             |
| - Business wholesale   | RR*                      | 6.62                      | LTGDB       |
| - Residence wholesale  | RR*                      | 4.73                      | LTGDR       |
| - Business resale  | RR*#                     |                           |             |
| - Residence resale   | RR*#                     |                           |             |
| (E) Caption Listing  |                          |                           |             |
| - Business   |                          | 6.62                      | LTGCB       |
| - Residence  |                          | 4.73                      | LTGCR       |

\*: See AT&T Guidebook, Part 12, Section 1, 1.C for applicable rates.

#: Resale discount applies, see (175-T) Section 18.

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ACCESS SERVICE

9. Directory Services (Cont'd) (z)

9.3 Listing Service (Cont'd)

9.3.5 Rates and Charges (Cont'd)

|  | <u>Monthly<br/>Rates</u> | <u>Service<br/>Charge</u> | <u>USOC</u> |
|--|--------------------------|---------------------------|-------------|
| (F) Directory Assistance<br>Special Handling,<br>per listing |                          |                           |             |
| - Business   | None                     | None                      | LTGSH       |
| - Residence  | None                     | None                      | LTGSH       |
| (G) Alternate user Listing                                   |                          |                           |             |
| - Each listing   | \$1.42                   | \$6.62                    | LTGXB       |
| (H) Nonpublished Service,                                    |                          |                           |             |
| - Each service   |                          |                           |             |
| - Business wholesale   | RR*                      |                           |             |
| - Residence wholesale  | RR*                      |                           |             |
| - Business resale  | RR*#                     |                           |             |
| - Residence resale   | RR*#                     |                           |             |

\*: See AT&T Guidebook, Part 12, Section 1, 1.C for applicable rates.  
 #: Resale discount applies, see (175-T) Section 18.

(z) correction

Continued