



March 03, 2014

U 1001 C
Advice Letter No. 43319

Public Utilities Commission of the State of California

We attach for filing this Tier II advice letter to make the following changes in tariff sheets:

SCHEDULE CAL.P.U.C. NO. A5.

11th Revised Sheet	347
3rd	“ “ 347.1
2nd	“ “ 347.15

This filing revises Schedule Cal.P.U.C. No. A5. Exchange Services, 5.2 Local Exchange Service, 5.2.5 Local Service Options, 5.2.5, E. Universal LifeLine Telephone Service in compliance with Decision 14-01-036, Ordering Paragraph 2. This filing also corrects a footnote to reflect the correct decision number.

In compliance with General Order 96-B, we are serving a copy of this advice letter and related tariff sheets to interested parties who have requested. This advice letter with attachments may be viewed on AT&T California's Web-Site at <https://ebiznet.att.com/calreg/>. If there are any questions regarding the distribution of this advice letter, call 415.778.1299.

This filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Anyone may object to this advice letter, which was filed March 3, 2014, by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Avenue, 3rd Floor, San Francisco, CA 94102-3298. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to Eric Batongbacal, 525 Market Street, #1944, San Francisco, CA 94105 (fax number 415.543.3766). If this advice letter was served via e-mail, the protest must be served to AT&T California via e-mail at regtss@att.com. To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B.

AT&T CALIFORNIA

We request this filing become effective April 2, 2014.

Yours truly,

AT&T California

A handwritten signature in black ink, appearing to read "E. Potampanal". The signature is written in a cursive, flowing style.

Executive Director

Attachments

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

E. UNIVERSAL LIFELINE TELEPHONE SERVICE (California LifeLine) (Cont'd)

1. Description of California LifeLine

California LifeLine, is a California Universal Service Public Policy Program that provides discounts on basic residential telephone service to eligible low-income households pursuant to the Moore Universal Telephone Service Act, General Order 153 and Resolution T-17366.

California LifeLine discounts are available to eligible customers ordering new, or currently subscribing to, the following basic services: flat rate individual service or measured rate individual service.

2. Territory

California LifeLine is available within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

3. Service Elements Available under California LifeLine

The Service elements of California LifeLine are outlined in Appendix A-1 of D.14-01-036. (C)

(N)
(D)

(D)

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
- 5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
 - E. UNIVERSAL LIFELINE TELEPHONE SERVICE (California LifeLine) (Cont'd)
- 3. Service Elements Available under California LifeLine (Cont'd)

(D)

(D)

California LifeLine is restricted to residential local exchange service, including all applicable extended area service charges. California LifeLine does not provide discounts on Foreign Exchange, Foreign Prefix, Multiparty Farmer Lines, Personal ISDN, and Residence Trunk Line service.

California LifeLine does not provide discounts on optional services and equipment. Optional services and equipment are available to customers participating in California LifeLine at applicable rates and charges. Non-California LifeLine lines will be available to California LifeLine customers at the applicable regular rates and charges.

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NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.2 LOCAL EXCHANGE SERVICE (Cont'd)
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)
E. UNIVERSAL LIFELINE TELEPHONE SERVICE (California LifeLine) (Cont'd)

11. Establishment of Credit for Basic and Non-Basic Services Provided by the Company - California LifeLine Residence Customers

a. For Basic service:

A deposit is not required to establish credit for basic¹ service for Customers enrolled in California LifeLine.

b. For Non-Basic service(s):

Each customer will be required to establish credit for non-basic service(s) in one of the following ways:

- (1) Customer is a customer of the Company or any other telephone company in California, for a similar class of service and has paid all bills for non-basic service without having been temporarily or permanently disconnected for non-payment thereof, for a period of twelve consecutive months prior to the date of the present application and does not have an unpaid final bill of non-basic services over 60 days old. The applicant will provide the Company with the verifiable telephone number of their other service.
- (2) Customer has been a customer of the Company or any other telephone utility in California in the last two years, and during the last twelve consecutive months that service was provided, had paid all bills for such service non-basic services without having been temporarily or permanently disconnected for non-payment thereof. (T)
The customer will provide the Company with the verifiable telephone number and disconnection date of their previous service. (T)
- (3) Customer's credit is otherwise established to the satisfaction of the Company.
- (4) Customer pays a deposit for non-basic service(s) as prescribed in Schedule Cal.P.U.C. No. A2.1.7 "Advance Payments and Deposits."

If it is determined that false information has been provided, correct information and a deposit for non-basic service(s), as set forth in Schedule Cal.P.U.C. No. A2.1.7,B.2.b., will be required.

NOTE 1: Basic service as defined in D.12-12-038.

(C)

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