

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION

All references to Pacific Bell Telephone Company and Pacific Bell are to be considered interchangeable for purposes of these tariff schedules. Pacific Bell Telephone Company assumes the rates, conditions and obligations of the appropriate tariffs on file with the Public Utilities Commission of the State of California under the name of The Pacific Telephone and Telegraph Company and Pacific Bell. Pacific Bell Telephone Company is doing business as SBC Pacific Bell Telephone Company, SBC California and AT&T California ("Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California").

This schedule contains a general statement relative to the filing of rates and regulations, the territory served and service rendered, the availability of tariff sheets and an alphabetical list of exchanges in California.

This schedule also lists in both alphabetical and numerical order the tariff schedules of Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California on file with the Public Utilities Commission of the State of California.

1.1.1 APPLICABILITY

Applicable to exchange and network services furnished or made available by Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California, hereinafter referred to as the Utility or the Company, over facilities wholly within the State of California, between stations, as listed in the AT&T California Guidebook, Part 9, Section 2.

(C)
(C)
(D)

1.1.2 FILING OF RATES AND REGULATIONS

The schedules of rates and regulations have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and regulations of this Utility.

No officer, employee or agent of the Utility has any authority to waive, alter or amend in any respect these rates and regulations, or any part thereof or to make any agreements inconsistent therewith (except as set forth in Schedule Cal.P.U.C. No. A5.12.).

The rates and regulations set forth in the schedules are subject at all times to addition, change or abolition after proceedings duly held by the Public Utilities Commission of the State of California and changes in the rates and regulations herein set forth must first be approved or accepted by the Public Utilities Commission of the State of California.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.3 TERRITORY SERVED - SERVICE RENDERED - RATES AND REGULATIONS

Pacific Bell Telephone Company d/b/a SBC Pacific Bell Telephone Company d/b/a SBC California and d/b/a AT&T California renders exchange telephone service, toll telephone service, private line services and channels, mobile telephone service, and telephone directory service throughout the territory typically served within a Local Access and Transport Area (LATA) by it and its Connecting Companies as shown in its tariff and Guidebook schedules, which include a description of the service furnished, and exchange maps.

The procedure which will be followed by the Company in rendering service is set forth in Schedule Cal.P.U.C. No. A2. in which are included definitions explaining phrases and terms used.

Each sheet of each schedule bears a designating Cal.P.U.C. number and also the date filed and the date upon which it became effective.

1.1.4 AVAILABILITY OF TARIFF SHEETS

1. Current Tariff Sheets Approved and Accepted by the California Public Utilities Commission:

- a. The master copy of each sheet of each schedule with the effective date is filed at the Company's headquarters building, 430 Bush Street, San Francisco, California 94108. (T)
(T)
- b. Each sheet of each schedule¹ is available for public inspection at the Company's headquarters, 430 Bush Street, San Francisco, California 94108 (T) and on the Company's website (www.att.com/servicepublications).
- c. Copies of each sheet of each schedule accepted and approved by the California Public Utilities Commission may be obtained at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
430 Bush Street, 1st Floor (T)
San Francisco, California 94108 (T)

NOTE 1: Maps indicating each exchange area within Pacific Bell Telephone Company operating territory are filed at the Company's headquarters building, 430 Bush Street, San Francisco, California 94108. (T)

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.4 AVAILABILITY OF TARIFF SHEETS (Cont'd)

2. Changes in Rates and Regulations covered by Advice Letters and Related
Tariff Sheets when filed and Prior to Acceptance and Approval by the
California Public Utilities Commission:

a. Copies of advice letters and associated tariff sheets, when filed, shall
automatically be furnished without charge to the following:

(1) Competing utilities either privately or publicly owned.

(2) Adjacent utilities either privately or publicly owned.

(3) Utilities, either privately or publicly owned, having requested such
notification.

(4) An individual, firm, company, corporation, association or a legally
authorized agent for the same, who is an existing customer of or an
applicant for a service or group of services and who is directly
affected by the particular tariff filing or who has demonstrated their
interest by participation in a related proceeding before the Commission
as a respondent, an "interested party" or a party of record requesting
specific tariffs by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
430 Bush Street, 1st Floor (T)
San Francisco, California 94108 (T)

b. Others who may wish copies, when filed by the Company, of specific advice (T)
letters and associated tariff sheets or copies of all subsequent advice
letters and associated tariff sheets for specified schedules may obtain
them at a charge by writing:

Executive Director - Regulatory
Pacific Bell Telephone Company
430 Bush Street, 1st Floor (T)
San Francisco, California 94108 (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.5 DETARIFFED SERVICES

Services formerly tariffed in this schedule and now offered on a (N)
detriffed basis pursuant to CPUC Decision No. 07-09-018, are |
located in the AT&T California Guidebook, available at: (N)
www.att.com/servicepublications

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL

A. ALPHABETICAL

<u>SCHEDULE CAL.P.U.C. NUMBER</u>	<u>SUBJECT</u>	
A19.	Cancelled	(T)
A9.	Central Office Services	
A20.	Cancelled	(T)
A8.	Cancelled	(T)
A3.	Cancelled	(T)
A5.	Exchange Services	
A2.	General Regulations	
A14.	Cancelled	(T)
A18.	Cancelled	(T)
A6.	Cancelled	(T)
A10.	Cancelled	(T)
A11.	Cancelled	(T)
A1.	Preliminary Statement	
A4.	Cancelled	(T)
A17.	Public Switched Digital Service (PSDS)	(T)
A16.	Cancelled	(T)
A15.	Cancelled	(T)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.6 LIST OF SCHEDULES - ALPHABETICAL AND NUMERICAL (Cont'd)

B. NUMERICAL

A1. PRELIMINARY STATEMENT

A2. GENERAL REGULATIONS

(D)

(D)

A5. EXCHANGE SERVICES

(D)

(D)

(D)

A9. CENTRAL OFFICE SERVICES

(D)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (CONT'D)

1.1.7 SYMBOLS AND ABBREVIATIONS

A. SYMBOLS

- (C) To signify changed listing, rule or regulation which may affect rates or charges
- (D) To signify discontinued material, including listing, rate, rule or regulation
- (I) To signify increase
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or regulation
- (N) To signify new material including listing, rate, rule or regulation
- (R) To signify reduction
- (T) To signify change in wording of text but not change in rate, rule or regulation

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

B. ABBREVIATIONS

ACDS - Automatic Call Distributing System
ACE - Associated Channel Equipment
ADN - Advanced Digital Network Service
AIN - Advanced Intelligent Network
AIS - Airport Intercommunicating Service
ALI - Automatic Location Information
AMA - Automatic Message Accounting
ANI - Automatic Number Identification
ASR - Authorized Sales Representative
BAL - Business Answering Line
BMCS - Basic Message Center Service
BRA - Base Rate Area
BTC - Basic Termination Charge
BTN - Billing Telephone Number
BUS - Business
CBCP - Call Bonus-Community Plans
CBD - Custom Billing Disk¹
CC - Calling Card² (N)
CC/ONC - Calling Card/One Number Card² (N)
CCM - Call Center Manager
CCW - Cancel Call Waiting
CDAR - Customer Dialed Account Recording
CFP - Classic Feature Package
CHCF-A - California High Cost Fund-A
CHCF-B - California High Cost Fund-B
CLC - Competitive Local Carrier
CMS - Centrex Management Service

NOTE 1: Grandfathered effective August 25, 2003 (Advice Letter No. 23981, Resolution T-16770). Withdrawn effective April 10, 2006.

NOTE 2: Calling Cards withdrawn effective 4/26/2015. (N)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

B. ABBREVIATIONS (Cont'd)

CO - Central Office
Co. - County
COC - Central Office Code
CON/IDN - Concentrator/Identifier
COPT - Customer-Owned Pay Telephone Service
C-P - Customer Provided
CPE - Customer Provided Equipment
CPIW - Customer Provided Inside Wiring
CPS - Customer Premises System
CPUC - California Public Utilities Commission
CRT - Cathode Ray Tube
CSPW - Coordinator Sale and Purchase of Wire
CSR - Customer Service Record
CTF - California Teleconnect Fund Surcharge
CU - Customer Location
CVN - Custom Virtual Network
CWBO - Custom Work Billing Orders
CW - Call Waiting
DA - District Area
DAO - Directory Assistance Listing Service
db - Decibel
dBu - One Decibel above a Microvolt
DCA/DI - Direct Customer Access to Directory Information
D/I - Drop/Insert
DE - Dual Element Charges
DDS - Digital Data Service
DID - Direct Inward Dialing Service
DID-DOD - Direct Inward Dial to Direct Outward Dial
Digital DOV - Digital Data Over Voice (withdrawn 7/1/2012) (N)
DISA - Direct Inward System Access
DMS - Digital Multiplex Switch
DNCF - Directory Number Call Forwarding
DS - Digital Services
DSS - Digital Switching System
DVM - Data/Voice Multiplexer

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
- 1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)
- B. ABBREVIATIONS (Cont'd)

ENI - Extended Network Interface
ERTS - Emergency Reporting Telephone System
ESS - Electronic Switching System
EUCL - End User Common Line (N)
E9-1-1 - Enhanced 9-1-1
FCC - Federal Communications Commission
FDA - Foreign District Area Service
FEX - Foreign Exchange Service
FID - Field Identifier
FMP - Facilities Management Package
FPS - Foreign Prefix Service
FRS - Flexible Route Selection
FXS - Foreign Exchange Service
H - Horizontal Coordinate
HCDS - High Capacity Digital Service
IAS - Information Access Service
IBDN - Individual Billing Directory Number
IC - Installation Charge
ID - Identifier
IEC - Interexchange Carrier
IMTS - Improved Mobile Telephone Service
INC - Intrabuilding Network Cable
IOD - Identified Outward Dialing
IPM - Interruptions Per Minute
IRS - Interexchange Receiving Service
IS - Integrated Service
ISDN - Integrated Service Digital Network
ISDN-BRI - Integrated Service Digital Network - Basic Rate Interface
ITU-TSS - International Telecommunications Union-Telecommunications
Standardization Sector
IVDM - Integrated Voice/Data Multiplexer
IW - Inside Wire
IWM - Inside Wire Maintenance

Material omitted now on Sheet 13.1

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS Cont'd)

B. ABBREVIATIONS (Cont'd)

JU	- Joint User
Kbps	- Kilobits per second
KTS	- Key Telephone System
KW	- Kilowatt
LATA	- Local Access and Transport Area
LBP	- Level Bill Plan
LED	- Light Emitting Diode
LRS	- List Rental Service
MADN	- Multiple Appearance Directory Number
MBC	- Multiple Bill Copy
Mbps	- Megabits per second
MCA	- Multiple Call Arrangement
MCU	- Multipoint Control Unit
MER	- Most Economical Routing
MHz	- MegaHertz
MIU	- Multiplexer Interface Unit
MON	- Multi-service Optical Network Ring (Grandfathered 12/1/2012) (N)
MPOE	- Minimum Point of Entry
MPOP	- Minimum Point of Presence
MR	- Monthly Rate
MTS	- Message Telecommunications Service ¹
MWI	- Message Waiting Indicator
NA	- Not Applicable
NBRI	- Non-Billed Record Identification
NCP	- Noncontinuous Property
NI	- Network Interface
NNI	- Network-to-Network Interface
No(s) .	- Number(s)
NPA	- Numbering Plan Area
NRC	- Nonrecurring Charge
NRS	- Number Retention Service (Grandfathered)
NTW	- Network Terminating Wire
OCMS	- Optional Calling Measured Service
PBD	- Preferential Bill Date
PB LAN	- Pacific Bell Local Area Network
PBX	- Private Branch Exchange
PFC	- Private Facilities Connection
POP	- Point of Presence
PPS	- Public Packet Switching (withdrawn 7/1/2012)
PR	- Priority Restoration
PRI	- Primary Rate Interface
PS	- Private Switch
PSAP	- Public Safety Answering Point

NOTE 1: Also known as Local Toll.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

B. ABBREVIATIONS (Cont'd)

PSDS	- Public Switched Digital Service	
PSEU	- Private Switch End User	
PSP	- Private Switch Provider	
PTN	- Personalized Telephone Number Service	
RCF	- Remote Call Forwarding	
RES	- Residence	
RIA	- Remote Island Area	
RR	- Reference Rated	
RRAS	- Reseller Remote Access Service	
RTN	- Routing Telephone Number	
SAE	- Special Assembly of Equipment	
SB	- Summary Billing	
SBAC	- Source Billing of Attendant Handled Calls	
SCA	- Single Call Arrangement	
SCTT/BVT	- Station Call Thru Test/Busy Verification Test	
SEC	- Service Establishment Charge	
SL	- Secretarial Line	
SMR	- Stabilized Monthly Rate	
SNI	- Standard Network Interface	
SRA	- Special Rate Area	
SRA	- Selective Route Advance	
SRP	- Special Rate Point	
SRZ	- Special Rate Zone	
SUBN	- Suburban Area	
TAEQ	- Telephone Answering Equipment	
TAS	- Telephone Answering Service	
TDD	- Telecommunication Devices for the Deaf	
TOPS	- Traffic Operator Position System	
ts	- Toll Station	
TSPS	- Traffic Service Position System	
UCD	- Uniform Call Distribution	
ULTS	- Universal Lifeline Telephone Service (Renamed to California LifeLine effective 7/1/09)	(N)
USOC	- Uniform Service Order Codes	
V	- Vertical Coordinate	
VDN-P	- Virtual Directory Number Primary	
VHF	- Very High Frequency	
VISIT	- Premises Visit	
VoIP	- Voice over Internet Protocol	
VPP	- Value Promise SM Plus	
WATS	- Wide Area Telecommunications Service	
ZUM	- Zone Usage Measurement	
976 IAS	- 976 Information Access Service	

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

- 1.1 GENERAL INFORMATION (Cont'd)
- 1.1.7 SYMBOLS AND ABBREVIATIONS (Cont'd)

C. TRADEMARKS AND SERVICE MARKS

The following marks, used throughout these tariff schedules are trademarks and service marks of the American Telephone and Telegraph Company:

Registered Trademarks

Bellboy¹

Registered Service Marks

Touch-Tone

Unregistered Trademarks

Touch-Tone

The following marks, used throughout these tariff schedules, are trademarks and service marks of Pacific Bell Telephone Company

Registered Service Marks

Commstar I
Commstar II
Premiere
976 Information Access
Metro Plan

Telcordia® and Common Language® are registered trademarks and iconectiv, (N)
CLCI, CLEI, CLFI, CLLI, USOC, FID, NC, NCI and NC/NCI, are trademarks of
Telcordia Technologies, Inc. The Common Language codes identified herein
are the proprietary information of Telcordia Technologies, Inc. d/b/a
iconectiv ("iconectiv") and are licensed to AT&T Services, Inc. The Common
Language codes provided herein, if applicable, are solely for the purpose
of this Tariff and may not be reproduced, stored or used for any other
purpose without the express, written consent of iconectiv. (N)

NOTE 1: Assigned to all Regional Holding Companies by American Telephone and
Telegraph Company.

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.8 HOW TO USE THIS TARIFF

A. TARIFF STRUCTURE

Pacific Bell has two sets of tariffs on file with the California Public Utilities Commission. The "A" tariffs contain Network and Exchange Service offerings, the "B" tariffs Private Line Service offerings. The tariff format is as follows:

A set of tariffs ("A" or "B") is divided into alpha/numerical sections.

Each alpha/numeric section is a separate tariff schedule and contains a generic group of service offerings (i.e., A5. Exchange Services).

Within each section or schedule are sub-sections containing specific service offerings (i.e., 5.4 Premium Exchange Services).

Variations within a service offering are broken into sub-subsections (i.e., 5.4.2 - Touch-Tone Calling Service, 5.4.3 - Custom Calling Service).

B. LOCATION OF MATERIAL

To locate material in this tariff, refer to the General Table of Contents for the section desired. For a more precise listing, refer to the Table of Contents located in front of each section.

C. ABBREVIATIONS AND DEFINITIONS

A list of abbreviations used in this tariff is contained in Schedule Cal.P.U.C. No. A1.1.7. In addition, the General Regulations section, Schedule Cal.P.U.C. No. A2., contains a Definitions subsection which defines certain technical terms and items which have a specific meaning within the context of this tariff.

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.8 HOW TO USE THIS TARIFF

D. PAGE NUMBERING

Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between Pages 34 and 35 would be 34.1.

E. REFERENCE TO OTHER TARIFFS OR TO THE AT&T CALIFORNIA GUIDEBOOK (N)

Whenever reference is made to other tariffs, sections, subsections or sub-subsections, the location is listed in its entirety (i.e., Schedule Cal.P.U.C. No. A7.1.1., B.2.a.).

When reference is made to an item within the same sub-subsection the sequence leading to that subsection is not repeated, only the specific location of the referenced item is listed (i.e., C.1.b. preceding).

References to the AT&T California Guidebook ("Guidebook") are to Part and (D)
Section number (e.g., Part 2, Section 2). (D)

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.9 LIST OF CONCURRING LOCAL EXCHANGE CARRIERS

1. Concurring Local Exchange Carriers have on file with the California Public Utilities Commission a list of Pacific Bell's Tariff Schedules in which each concurs.
2. Following is a list of Concurring Local Exchange Carriers that concur in portions of this Tariff.

Calaveras Telephone Company
California-Oregon Telephone Company
Capay Valley Telephone System Inc.
Citizens Utilities Company of California
Continental Telephone Company of California
CP National
Dorris Telephone Company
Ducor Telephone Company
Evans Telephone Company
Foresthill Telephone Company
General Telephone Company of California
Happy Valley Telephone Company

Hornitos Telephone Company
Kerman Telephone Company
Livingston Telephone Company
Mariposa County Telephone Company
Pinnacles Telephone Company
Ponderosa Telephone Co., The
Roseville Telephone Company
Sierra Telephone Company, Inc.
Siskiyou Telephone Company, The
Tuolumne Telephone Company
Volcano Telephone Company, The
West Coast Telephone Company of California

3. Conversion list to identify "T" suffixed Tariff Schedules with the new restructured "A" Tariff Schedules.

From "T" Tariff Schedule	To Restructured "A" Tariff Schedule	From "T" Tariff Schedule	To Restructured "A" Tariff Schedule
4-T	A5.1.5, B.1&2, C.; A5.2, A; A5.2.1, A; A5.2.4, A; A5.2.5, A&C; A5.5.2, A, B, C, & D.1, 2, 4, 5, 6; A5.8; A10.3.4, A.	92-T	Cancelled
26-T	A10.2	128-T	A7.
53-T	A6.2.1; A6.2.3	131-T	A6.3.1
54-T	A6.2.2, A.	148-T	A5.4.3
89-T	A6.2.7, A.	149-T	A6.3.2
90-T	A6.2.7, B.	159-T	A5.7.2; A6.2.4
		178-T	A6.3.3

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2}

A. RESIDENTIAL BASIC ACCESS LINE SERVICE AND FUNCTIONAL EQUIVALENT ⁶	<u>TARIFF OR GUIDEBOOK (GB)</u> <u>SCHEDULE REFERENCE⁴</u>	
Flat Rate Service ^{3,7,8}	Tariff: A5.2.2	
Foreign Exchange Service ^{3,7,8}	GB: Part 4, Section 3	
Measured Rate Service ^{3,7,8}	Tariff: A5.2.2	
California LifeLine ^{3,7,8}	Tariff A5.2.5	
B. RESIDENCE OPTIONAL FEATURES ^{2,6}		
Custom Calling Services	GB: Part 7 or Part 20 (except as noted)	(C) (N)
Anonymous Call Rejection		
Call Forwarding		
Call Return		
Call Screen		
Call Trace		
Call Waiting		
Call Waiting ID		
Caller Identification		
Intercom		
Intercom Plus		
Metro Plan SM Service	GB: Part 4, Section 2	
Priority Ringing		
Repeat Dialing		(D)
Speed Calling		
Three Way Calling		

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Schedule Cal.P.U.C. No. A5.1.1,C. for Local Calling Areas.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line. For further information go to F.C.C. web-site at www.fcc.gov or see AT&T California's F.C.C. Tariff No. 1, 4.7.

NOTE 8: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

	<u>TARIFF OR GUIDEBOOK (GB)</u>	<u>SCHEDULE REFERENCE³</u>	(N)
B. RESIDENCE OPTIONAL FEATURES⁴ (Cont'd)			
Directory Services	GB: Part 12, Section 1		(T)
Hunting Service	GB: Part 4, Section 2		
Information Services Call Blocking	GB: Part 8, Section 2		
Inside Wire Service	GB: Part 8, Section 8		
Joint User Service	GB: Part 4, Section 5		
Message Telecommunications Services (Also known as Local Toll)	GB: Part 9		(T)
Number Referral Service	GB: Part 11, Section 4		(T)
Pacific Bell 24 Hour Discount Community Plan	GB: Part 9, Section 3		
Pacific Bell 24 Hour Service Area Plan	GB: Part 9, Section 3		
Personalized Telephone Number Service	GB: Part 12, Section 1		
Remote Call Forwarding	GB: Part 7, Section 4		
Residence Discount Calling Plans	GB: Part 9, Section 3		(T)
Easy Saver			
Saver 60			
Saver Plus			
One Price Saver			
Telephone Answering Service	GB: Part 9, Section 3		(T)
Trunk Service Flat Rate	GB: Part 4, Section 2		
Usage Sensitive Custom Calling Service	GB: Part 7, Section 2		(T)

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications. (N)

NOTE 4: For Non-Recurring Charges see Guidebook, Part 3, Section 1. (T)

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)
 1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

C. RESIDENCE ASSOCIATED SURCHARGES AND TAXES AS MANDATED BY REGULATION OR LAW	<u>TARIFF SCHEDULE REFERENCE³</u>	
1. Surcharges		
Reserved	A2.1.33	(T)
California Universal Service PPP Surcharge	A2.1.38	(C) (D)
Surcharge to Fund California Public Utilities Commission	A2.1.37	(D) (D)
2. Taxes		
Federal Excise Tax ⁴	Not Tariffed	
Emergency Telephone Users Surcharges (9-1-1) ⁵	Not Tariffed	

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications (T)

NOTE 4: Federal Excise Tax information can be found at www.irs.gov.

NOTE 5: Emergency Telephone Users Surcharge information can be found at www.boe.ca.gov.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF OR GUIDEBOOK (GB)
SCHEDULE REFERENCE⁴

E. BUSINESS ACCESS LINE SERVICE AND
FUNCTIONIAL EQUIVALENT⁶

Centrex Primary Station Line^{3,7}
Farmer Line Service^{3,7}
Measured Rate Service^{3,7}
Short Duration Service^{3,7}
SupertrunkSM Service^{3,7}
Trunk Service Measured Rate^{3,7}

GB, Part 5, Section 1
GB, Part 4, Section 2
GB, Part 4, Section 2
GB, Part 4, Section 2
GB, Part 6, Section 7
GB, Part 4, Section 2

F. BUSINESS SERVICE OPTIONAL FEATURES^{2,6}
Access Advantage Plus Packages

GB, Part 9, Section 3

Custom Calling Services⁵

Anonymous Call Rejection
Call Forwarding
Call Return
Call Screen
Call Trace
Call Transfer Disconnect
Call Waiting
Call Waiting ID
Caller Identification
Intercom
Intercom Plus
Priority Ringing
Repeat Dialing
Speed Calling
Three Way Calling

GB, Part 9, Section 3
GB, Part 7, Section 2

(D)

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: Includes an alphabetical listing in the local telephone directory and Zone Usage Measurement (ZUM) Zones 1 and 2 Calling; see Guidebook, Part 4, Section 1 for Local Calling Areas. A Federal Communications Commission (FCC) End User Common Line (EUCL)/Federal Subscriber Line Charge applies per line, but is waived in the case of the California LifeLine customer. The EUCL charge is located in AT&T California's Tariff FCC No. 1, 4.7 Rates and Charges. For further information go to F.C.C. web-site at www.fcc.gov or AT&T California's F.C.C. Tariff No. 1, 4.7.

NOTE 4: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 5: RESERVED

NOTE 6: For Non-Recurring Charges see Guidebook, Part 3, Section 1.

NOTE 7: In addition to utility charges Federal and State taxes apply as mandated by Federal and State laws.

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)

1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF OR GUIDEBOOK (GB) (N)
SCHEDULE REFERENCE³

F. BUSINESS SERVICE OPTIONAL FEATURES^{2,4} (Cont'd)

Direct-In-Dialing to PBX Systems	GB, Part 6, Section 6	(T)
Directory Services		
Listing Service	GB, Part 12, Section 1	(T)
Local Directory Assistance Service	GB, Part 12, Section 1	
Disabled Customers Products and Services	Tariff, A5.2.3	
Flat Rate Plus for Business	GB, Part 9, Section 3	(T)
Flat Rate Pro for Business		
Option 1	GB, Part 9, Section 3	(T)
Option 2	GB, Part 9, Section 3	
Foreign Exchange Service	GB, Part 4, Section 2	
Identified-Outward-Dialing From PBX Service	GB, Part 6, Section 1	
Information Services Call Blocking	GB, Part 8, Section 2	
Inside Wire Service	GB, Part 8, Section 8	
Joint User Service	GB, Part 4, Section 2	
Message Telecommunications Services (Also known as Local Toll)	GB, Part 9, Section 3	(T)
Nonpublished Service	GB, Part 12, Section 1	(T)
Number Referral Service	GB, Part 11, Section 4	
Remote Call forwarding Business	GB, Part 7, Section 4	
Telephone Answering Service	GB, Part 6, Section 9	
Usage Sensitive Custom Calling Services	GB, Part 7, Section 2	
Value Promise Advantage 5	GB, Part 9, Section 3	
Value Promise Advantage 10	GB, Part 9, Section 3	
Value Promise Advantage 25	GB, Part 9, Section 3	
Value Promise Advantage 50 & Advantage 1000	GB, Part 9, Section 3	
Value Promise Flat Rate Plus	GB, Part 9, Section 3	
Value Promise Plus	GB, Part 9, Section 3	
Value Promise Plus Option 1 & 3	GB, Part 9, Section 3	
Value Promise Plus Option 2 & 4	GB, Part 9, Section 3	
Volume Discounts	GB, Part 9, Section 3	(T)

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill. (N)

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com. (T)

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. (N)
 AT&T California's tariff and Guidebook web-site is (N)
www.att.com/servicepublications (T)

NOTE 4: For Non-Recurring Charges see Guidebook, Part 3, Section 1. (T)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.1 GENERAL INFORMATION (Cont'd)
1.1.10 BASIC AND OPTIONAL SERVICE CHOICES^{1,2} (Cont'd)

TARIFF SCHEDULE REFERENCE³

G. BUSINESS ASSOCIATED SURCHARGES AS
MANDATED BY REGULATIONS OR LAWS

1. Surcharges

Reserved	A2.1.33	(T)
California Universal Service PPP Surcharge	A2.1.38	(C)
		(D)
		(D)
Surcharge to Fund California Public Utilities Commission	A2.1.37	(D)

2. Taxes

Federal Excise Tax ⁴	Not Tariffed
Emergency Telephone Users Surcharges ⁵ (9-1-1)	Not Tariffed

NOTE 1: These services can be added, changed or cancelled by contacting Customer Service at the number located on your bill.

NOTE 2: For additional information and descriptions for service choices, go to AT&T California's web-site www.att.com.

NOTE 3: For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff or Guidebook schedule for each basic and optional service choice. For tariff sheet numbers, see Table of Contents, Schedule Cal.P.U.C. No. A. See also AT&T Guidebook. AT&T California's tariff and Guidebook web-site is www.att.com/servicepublications

NOTE 4: Federal Excise Tax information can be found at www.irs.gov.

NOTE 5: Emergency Telephone Users Surcharge Information can be found at www.boe.gov. Click on Special Tax Programs and then click on Emergency Telephone Users.

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NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX

<u>SUBJECT</u>	<u>SCHEDULE CAL. P.U.C. NO. A</u>	
Access Services	175-T	
Emergency Reporting Service	A9.2	
General Regulations	A2	
Other Services	D	
Preliminary Statement	A1	
Private Line Services	B	
Products and Services for Disabled Customers	5.2.3	
Residence Service	A5.2.2	
California LifeLine	5.2.5	(T)
Wireless 9-1-1	A9.1.11	

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

(D)

(D)

Continued

NETWORK AND EXCHANGE SERVICES

A1. PRELIMINARY STATEMENT

1.2 SUBJECT INDEX (Cont'd)

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