

1. TELEPHONE ANSWERING SERVICE

/2/

A. General

1. Description

Telephone answering service consists of telephone answering facilities and services furnished to customers engaged in the telephone answering service business and to other customers (clients) who desire service arrangements whereby their incoming calls may be answered for them.

2. Regulations

- a. All Telephone Answering service lines will be terminated at the Company's local loop demarcation point. Wire on the customer's side of the local loop demarcation point to terminate a telephone Answering Service line on the customer's premises is the customer's responsibility.

b. Basic Termination Charges - Concentrator-Identifier Equipment-Occasional Service Equipment

- (1) The Company has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:^{/1/}

- Deferred Payment Arrangement

The Company may enter into an arrangement requiring that if at any time during the five-year period following the installation of concentrator-identifier equipment or occasional service equipment, such equipment is permanently disconnected as a result of a request of the customer or disconnection of customer's telephone service in accordance with the Company's applicable tariffs or Guidebook, the customer shall pay to the Company upon demand, the basic termination charge specified in Guidebook, Part 6, Section 9, following, less a credit of one-sixtieth (1/60) of said charge for each month between the date on which said equipment was installed and the date on which it was so disconnected.

/1/ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

/2/ Material formerly appeared in Section 9, Sheet 1.

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1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

A. General (cont'd)

2. Regulations (cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional Service Equipment (cont'd)

(1) The Company has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:^{/1/} (cont'd)

- Deferred Payment Arrangement (cont'd)

Supersedure

The customer shall not be required to pay to the Company said basic termination charge if, at any time during the aforesaid five-year period, the customer's telephone service is superseded by an applicant in accordance with the Company's applicable tariffs or Guidebook.

The unexpired amount of the original basic termination charge will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Company has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

-Initial Payment Arrangement

The Company may require the applicant to make an initial payment in advance of the installation of concentrator-identifier equipment or occasional service equipment, of an amount equal to the basic termination charge specified in Guidebook, Part 6, Section 9 following.

One-sixtieth (1/60) of the amount of this initial payment will be refunded by the Company to the customer for each month, not to exceed sixty, that the equipment remains in service and the customer complies with Company's applicable tariffs.

Interest at the rate of six percent (6%) per annum will be paid by the Company on the amount of the unrefunded balance at each date the refund is computed.

/1/ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

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/2/ Material formerly appeared in Section 9, Sheet 2.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

A. General (cont'd)

2. Regulations (cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional Service Equipment (cont'd)

(1) The Company has the option of entering into either of the arrangements listed (Deferred and/or Initial Payment Arrangement) with respect to payment of the basic termination charges:^{/1/} (cont'd)

- Initial Payment Arrangement (cont'd)

Supersedure

If, at any time during the five year period following the installation of the equipment, said customer's telephone service is superseded by another applicant in accordance with the Company's applicable tariffs or Guidebook, the portion of the initial payment held for refund will be refunded by the Company in full with interest to the outgoing customer.

The amount of the initial payment so refunded, less interest, will be established as the basic termination charge in connection with the equipment to be furnished to the applicant superseding the service.

The Company has the option of applying either the deferred or the initial payment arrangement with respect to payment of the basic termination charge.

/1/ For the purposes of computing basic termination charges the last equipment installed shall be considered to be the first equipment removed.

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/2/ Material formerly appeared in Section 9, Sheet 3.

(N)

1. TELEPHONE ANSWERING SERVICE (cont'd)

/1/

A. General (cont'd)

2. Regulations (cont'd)

b. Basic Termination Charges - Concentrator-Identifier Equipment Occasional Service Equipment (cont'd)

- (2) When concentrator-identifier or occasional service equipment is disconnected, the basic termination charge applied is that applicable to the latest equipment installed. This treatment applies regardless of which equipment is actually disconnected, except:
- When a customer has concentrator units installed in more than one central office, the basic termination charge treatment is confined to that central office from which a concentrator unit is being disconnected. In such cases, if a basic termination charge is to be applied to an identifier unit, it is that of the identifier unit associated with the concentrator unit to which the basic termination charge applies.
 - When a customer has occasional service units installed in more than one exchange, or, where an exchange is divided into district areas, more than one district area, the rate treatment is confined to that exchange or district area from which the occasional service unit is being disconnected.

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/1/ Material formerly appeared in Section 9, Sheet 4.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.1 Secretarial Answering Service

(C)

A. Description

Secretarial Answering service is a service employing an extension of:

1. An individual, trunk line, PBX station, Centrex primary station, Airport Intercommunicating Service mechanized primary station or night service equipment line from client's primary service, terminated, as set forth in Guidebook, Section 8, preceding, on telephone answering equipment or (C)
2. An individual, Centrex-Central Office location, primary station, night connected listed directory number of a Centrex-Central Office location, Airport Intercommunicating Service trunk line or PBX trunk line from a client's primary service, terminated, as set forth in Guidebook, Section 8, preceding, on a concentrator unit or (C)
3. An individual from a client's primary service, terminated as set forth in Guidebook, Section 8, preceding, on an occasional service unit. (C)

B. Regulations

1. General
- a. Secretarial line service is furnished for the sole purpose of enabling the customer to the telephone answering equipment to answer incoming calls of the customer to the secretarial line. Such lines are equipped to prevent outgoing calls.
- b. Secretarial line service is not offered for:
 - (1) Outgoing exchange or toll calls or
 - (2) Intercommunication between the secretarial line customer and the telephone answering equipment customer over the secretarial line.

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/1/ Material formerly appeared in Section 9, Sheet 5.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.1 Secretarial Answering Service (cont'd)

(C)

B. Regulations (cont'd)

2. Same Customer

a. The following secretarial line services will be furnished to the customer to the Company's local loop demarcation point, as set forth in Guidebook, Section 8, preceding.

(C)

(1) A secretarial line extension terminated on telephone answering equipment or a concentrator unit, provided that:

- Different customer secretarial line or answering line services where offered are also terminated on the telephone answering equipment, and
- No joint user service is furnished in connection with the same customer's primary service from which the secretarial line is extended.

3. Different Customer

The following secretarial line services will be furnished to customers other than the customer to the Company's local loop demarcation point, as set forth in Guidebook, Section 8, preceding.

- a. A secretarial line extension of an individual, trunk line, PBX station, Centrex primary station, Airport Intercommunicating Service mechanized primary station, or night service equipment line from a primary service, terminated on Company or customer-provided telephone answering equipment.
- b. A secretarial line extension of an individual or trunk line from a primary service, terminated on a Company or customer-provided concentrator unit.

Such secretarial line extensions will be furnished from primary services which are served from the central office building in which the concentrator unit is located. Subject to facility and operating limitations, such secretarial line extensions will also be furnished from primary services served from central office buildings other than that in which the concentrator unit is located when such primary services are within the same exchange area or in a contiguous exchange area.

- c. A secretarial line extension from a primary service which is directly terminated on an occasional service unit located in the exchange from which the primary service is served, or in the case of an exchange divided into district areas, located in the district area from which the primary service is served.

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/1/ Material formerly appeared in Section 9, Sheet 6.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.1 Secretarial Answering Service (cont'd)

(C)

C. Rates and Charges

1. Secretarial line extension of a customer's primary service for use with nonconcentrator equipment:

a. Within the same building

	<u>Monthly Rate</u> Measured <u>Rate</u>	<u>USOC</u>
Individual or two party line		
- Each line	\$.28	EXS
- Each line for use with C-P equipment	.28	EXSNF
	<u>Monthly Rate</u> Measured <u>Rate</u>	<u>USOC</u>
Trunk line		
- For use with C-P equipment	\$.28	EXSNF
- Extended from a Centrex listed number trunk	.28	RJYTK
- Extended from a PBX trunk	.28	EXSTK
- Extended from a PBX trunk for use with 4 line concentrator	.28	EX4TK
- Extended from a PBX trunk for use with 6 line concentrator	.28	S6TTK
PBX station line for use with		
- C-P equipment	.28	EXSPB
- TAEQ-manual service	.28	EXSST
- TAEQ-dial service	.28	EXSSU
- TAEQ-modular dial line	.28	EXSSV
Centrex primary station for use with		
- C-P equipment	.28	RJYNF
- TAEQ equipment	.28	RJYST

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/1/ Material formerly appeared in Section 9, Sheet 7.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.1 Secretarial Answering Service (cont'd)

(C)

C. Rates and Charges (cont'd)

1. Secretarial line extension of a customer's primary service for use with nonconcentrator equipment: (cont'd)

a. Within the same building (Cont'd)

	<u>Monthly Rate</u> Measured Rate	<u>USOC</u>
Airport intercommunicating service mechanized primary station line		
- Centrex station for use with TAEQ	\$ 1.38	RJYST
- Centrex listed number trunk for use with C-P equipment	1.38	RJYTK
Night service equipment line		
- Each line	.28	2AX

b. In different buildings:

Rate and USOC shown in preceding, plus Secretarial line service mileage rates shown in Guidebook, Part 8, Section 8.

2. Secretarial line extension of a customer's primary service for use with concentrator equipment

	<u>Monthly Rate</u> Measured Rate	<u>USOC</u>
Individual for use with		
- C-P equipment	\$.28	EXSNF
- 4 line concentrator	.28	EX4
- 6 line concentrator	.28	S6T

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/1/ Material formerly appeared in Section 9, Sheet 8.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.1 Secretarial Answering Service (cont'd)

(C)

C. Rates and Charges (cont'd)

2. Secretarial line extension of a customer's primary service for use with concentrator equipment: (cont'd)

	<u>Monthly Rate</u> <u>Measured</u>	<u>USOC</u>
	<u>Rate</u>	
PBX trunk line ^{/1/} for use with		
- C-P equipment	\$.28	EXSNF
- 4 line concentrator	.28	EX4TK
- 6 line concentrator	.28	S6TTK
 Centrex central office location primary station line ^{/1/} for use with		
- C-P equipment	.28	RJYNF
- Concentrator	.28	W3W
- 6 line concentrator	.28	W6W
 Centrex central office location night service line ^{/1/} for use with		
- concentrator	.28	W3W
- 6 line concentrator	.28	W6W
 Airport intercommunicating service trunk Line ^{/1/} for use with		
- concentrator	NO	W3W
- 6 line concentrator	NO	W6W

/1/ Plus secretarial line service mileage rates shown in Guidebook, Part 8, Section 8.

/2/

/2/ Material formerly appeared in Section 9, Sheet 9.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.1 Secretarial Answering Service (cont'd)

(C)

C. Rates and Charges (cont'd)

- 3. Secretarial line extension of a customer's primary service for use with an occasional service unit^{/1/}.

	<u>Monthly Rate</u>	<u>USOC</u>
- Individual line	\$.66	A9U

/1/ See B.2 and B.3 preceding, covering the regulations under which different customer secretarial lines will be furnished and the regulations under which certain same customer secretarial lines may be furnished.

/2/

/2/ Material formerly appeared in Section 9, Sheet 10.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/1/

1.2 Occasional Service

(C)

A. Description

Occasional service is a special equipment installation that enables a telephone answering bureau to provide answering service on a part time basis. The equipment is installed in the central office and can handle up to 100 secretarial lines. The bureau can order as many of these units as it needs. Each unit is connected to the bureau switchboard by a maximum of 10 occasional-service lines. By dialing predetermined codes, the bureau can establish temporary service connections, so it may answer client lines on a part-time or occasional basis.

B. Regulations

1. Occasional service equipment will be furnished in connection with cord-operated equipment where rotary dial operation is used, or where a rotary dial telephone instrument is provided as shown in 5. following.
2. An occasional service unit will be installed in a central office in the same exchange, or where an exchange is divided into district areas, the same district area, as the associated cord-operated equipment. Where facilities and operating conditions permit, an occasional service unit may be installed in a different exchange or district area from the associated cord-operated equipment
3. An occasional service unit will be connected to the associated cord-operated equipment with a minimum of two and a maximum of ten occasional service lines.
4. A maximum of 100 secretarial lines may be connected to an occasional service unit.
5. One signal channel is required for each occasional service unit to control the connection of any associated secretarial line to any associated occasional service line. Monthly rates for channel terminations, rates for mileage measurements for channels and for interdistrict area channels as specified for Metallic Services shown in rates and charges, following. The occasional service unit shall be considered as one termination for the purpose of mileage measurement and the application of rates and charges for the signal channel. At the customer's premises the signal channel will be terminated at the Company's local loop demarcation point.

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/1/ Material formerly appeared in Section 9, Sheet 11.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.2 Occasional Service (cont'd)

(C)

B. Regulations (cont'd)

- 6. Occasional service lines will be terminated at the Company's local loop demarcation point. Connections of telephone answering equipment stations located on a premises of the customer to the customer's answering equipment are the customer's responsibility.
- 7. Reserved

C. Rates and Charges

- 1. Occasional service equipment

Occasional service unit equipped for terminating 100 or less secretarial lines:^{/1/}

	<u>BASIC TERMINATION CHARGE</u>	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
- Each unit	\$427.46	\$351.47	\$14.25	A9Q

/1/ See Regulations in Section 8, preceding.

/2/ Material formerly appeared in Section 9, Sheet 12.

/2/ (C)

1. TELEPHONE ANSWERING SERVICE (cont'd)

/3/

1.2 Occasional Service (cont'd)

(C)

C. Rates and Charges (cont'd)

2. Occasional service line terminated on cord-operated equipment located in:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. Same exchange or same district area			
- Each occasional service line	\$ 35.62	\$1.71	A9R
Each concentrator-identifier line			
- C.O.-Termination	NO	2.85	NA
- C.U.-Termination	NO	2.85	NA

b. Contiguous exchange			
- Each occasional service line	35.62	1.71	A9R
Each concentrator-identifier line			
- C.O.-Termination ^{/2/}	RR	7.70	1LJJY
- C.U.-Termination ^{/2/}	RR	7.70	1LJKY
- Each 1/4 mile or fraction thereof ^{/1/}	NO	.76	1LJJU
Plus rates and charges for Metallic Service as shown below:			

CHANNEL MILEAGE	<u>MONTHLY RATE</u>		<u>USOC</u>
	<u>FIXED</u>	<u>PER MILE</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

/1/ Mileage charges are applied to the airline distance measured between the rate center of the exchange in which the cord-operated equipment is located and the rate center of the different exchange to be served by the occasional service unit.

/2/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

/3/

/3/ Material formerly appeared in Section 9, Sheet 13.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/3/

1.2 Occasional Service (cont'd)

(C)

C. Rates and Charges (cont'd)

2. Occasional service line terminated on cord-operated equipment located in: (cont'd)

c. Same exchange - different district area

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each occasional service line Each concentrator-identifier line	\$ 35.62	\$1.71	A9R
- C.O.-Termination ^{/2/}	RR	7.70	1LJJY
- C.U.-Termination ^{/2/}	RR	7.70	1LJKY
- Each 1/4 mile or fraction thereof ^{/1/}	NO	.76	1LJKR

Plus rates and charges for Metallic Service as shown below:

<u>Channel Mileage</u>	<u>Monthly Rate</u>		<u>USOC</u>
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

/1/ Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the cord-operated equipment is located and the rate center of the different exchange (or district area thereof) designated by the customer to be served by the occasional service unit.

/2/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

/3/

/3/ Material formerly appeared in Section 9, Sheet 14.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.2 Occasional Service (cont'd)

(C)

C. Rates and Charges (cont'd)

2. Occasional service line terminated on cord-operated equipment located in: (cont'd)

d. Noncontiguous exchange

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each occasional service line	\$ 35.62	\$ 1.71	A9R
Each concentrator-identifier line			
- C.O.-Termination ^{/1/}	RR	7.70	1LJJY
- C.U.-Termination ^{/1/}	RR	7.70	1LJKY
- Each mile or fraction thereof	NO	9.62	1LJJ4

Plus rates and charges for Metallic Service as shown below:

CHANNEL MILEAGE	<u>Monthly Rate</u>		<u>USOC</u>
	<u>Fixed</u>	<u>Per Mile</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$2.94	\$3.52	1L5XX

/2/

/1/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

/2/

/2/ Material formerly appeared in Section 9, Sheet 15.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.2 Occasional Service (cont'd)

(C)

C. Rates and Charges (cont'd)

2. Occasional service line terminated on cord-operated equipment located in: (cont'd)

e. Suburban area

	<u>INSTALLATION CHARGE</u>	<u>MONTHLY RATE</u>	<u>USOC</u>
- Each occasional service line	\$35.62	\$1.71	A9R
Each concentrator-identifier line			
- C.O.-Termination ^{/1/}	RR	7.70	1LJJY
- C.U.-Termination ^{/1/}	RR	7.70	1LJKY

Plus rates and charges for Metallic Service as shown below:

CHANNEL MILEAGE	<u>MONTHLY RATE</u>		<u>USOC</u>
	<u>FIXED</u>	<u>PER MILE</u>	
Mileage Bands			
0	NO	NO	
Over 0	\$ 2.94	\$3.52	1L5XX

/2/

/1/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

/2/

/2/ Material formerly appeared in Section 9, Sheet 16.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.3 Concentrator-Identifier Service

(C)

A. Concentrator-Identifier Lines

1. Description

Concentrator-identifier lines connect the concentrator unit with its associated identifier unit for the transmission of incoming calls to the answering bureau.

2. Regulations

- a. Concentrator-identifier lines are provided from the Company's central office for use with Company or Customer-provided concentrator-identifier systems.
- b. The exchange the concentrator is to serve is designated by the customer.
- c. Reserved

/1/

/1/ Material formerly appeared in Section 9, Sheet 17.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/4/

1.3 Concentrator-Identifier Service (cont'd)

(C)

A. Concentrator-Identifier Lines (cont'd)

3. Rates and Charges

a. Each concentrator-identifier line terminated on an identifier unit located in base rate area: ^{/1/}

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Same exchange and same district area Each concentrator-identifier line			
- C.O.-Termination ^{/3/}	RR	\$7.70	1LJJY
- C.U.-Termination ^{/3/}	RR	7.70	1LJKY
Contiguous exchange Each concentrator-identifier line			
- C.O.-Termination ^{/3/}	RR	\$7.70	1LJJY
- C.U.-Termination ^{/3/}	RR	7.70	1LJKY
- Each 1/4 mile or fraction thereof ^{/2/}	NO	.76	1LJJU

/1/ See 2.b. preceding.

/2/: Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.

/3/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

/4/

/4/ Material formerly appeared in Section 9, Sheet 18.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/4/

1.3 Concentrator-Identifier Service (cont'd)

(C)

A. Concentrator-Identifier Lines (cont'd)

3. Rates and Charges (cont'd)

- a. Each concentrator-identifier line terminated on an identifier unit located in base rate or special rate area: ^{/1/} (cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Same exchange, different district area			
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70	1LJJY
- C.U.-Termination	RR	7.70	1LJKY
- Each 1/4 mile or fraction thereof ^{/2/}	NO	.76	1LJKR

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Noncontiguous exchange			
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70	1LJJY
- C.U.-Termination	RR	7.70	1LJKY
- Each mile or fraction thereof ^{/1/}	NO	9.62	1LJJ4

- b. Each concentrator-identifier line terminated on an identifier unit located in suburban area:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Each concentrator-identifier line			
- C.O.-Termination	RR	\$ 7.70	1LJJY
- C.U.-Termination	RR	7.70	1LJKY

/1/ See 2.b preceding.

/2/ Mileage charges are applied to the airline distance measured between the rate center of the district area or exchange in which the identifier unit is located and the rate center of the different exchange or district area to be served by the concentrator unit.

/3/ Rates and charges as set forth in Guidebook, Part 3, Section 1 apply.

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/4/ Material formerly appeared in Section 9, Sheet 19.

1. TELEPHONE ANSWERING SERVICE (cont'd)

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1.3 Concentrator-Identifier Service (cont'd)

(C)

A. Concentrator-Identifier Lines (cont'd)

3. Rates and Charges (cont'd)

b. Reserved

B. Concentrator-Identifier Equipment

1. Description

Concentrator-identifier equipment provides customers with an economical means of furnishing answering line service to clients.

2. Regulations

a. Concentrator-identifier equipment

- (1) Concentrator-identifier equipment will be furnished only in connection with cord-operated answering equipment and, where furnished between noncontiguous exchanges, only where facilities and operating conditions permit.
- (2) Each system will consist of one concentrator unit and one identifier unit with a minimum of two and a maximum of four concentrator-identifier lines between the units on systems installed before August 17, 1964. Systems installed on or after August 17, 1964 will have a minimum of two and maximum of six concentrator-identifier lines between units. Where either system is furnished between noncontiguous exchanges, the minimum number of such lines is three.

Changes from four-line capacity to six-line capacity will be made in accordance with Guidebook, Part 3, Section 1.

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/1/ Material formerly appeared in Section 9, Sheet 20.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/1/

1.3 Concentrator-Identifier Service (cont'd)

(C)

B. Concentrator-Identifier Equipment (cont'd)

2. Regulations (cont'd)

a. Concentrator-identifier equipment (cont'd)

- (3) Concentrator-identifier equipment will be furnished only so long as it is employed to provide answering service arrangements for the exchange (or district area of an exchange divided into district areas) which has been designated by the customer to be served by the concentrator unit.

The identifier unit of the system will be located on the premises of the customer to the cord-operated answering equipment.

The concentrator unit will be located (1) in a central office building normally serving clients' primary services in an exchange designated by the customer, or (2) in the case of an exchange divided into district areas, in a central office building normally serving clients' primary services in a district area designated by the customer.

On and after June 16, 1982, the nonESS version of 1A concentrator-identifier equipment is not regularly offered for new installations of or additions to existing installations, but will be furnished when and as such equipment on hand becomes available for reuse.

b. Concentrator-identifier equipment - involving local exchange carrier exchanges.

- (1) Concentrator-identifier equipment will be furnished between exchanges of the Company and local exchange carrier exchanges where tariffs, facilities and operating conditions permit.
- (2) Rates, charges and regulations applicable to the identifier unit and the concentrator-identifier lines will be those of the Company who provides the identifier. Rates, charges and regulations applicable to the concentrator unit, including services terminated on that concentrator unit, except concentrator-identifier lines, will be those of the Company who provides the concentrator unit.

c. Lines from an identifier unit

Lines from an identifier unit terminated on telephone answering equipment may be connected to telephone answering equipment stations located on a premises of the customer to the answering equipment.

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/1/ Material formerly appeared in Section 9, Sheet 21.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/2/

1.3 Concentrator-Identifier Service (cont'd)

(C)

B. Concentrator-Identifier Equipment (cont'd)

3. Rates And Charges

- a. Systems installed before August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:^{/1/}

	<u>Basic Termination Charge</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each system	\$ NO	\$ NO	\$117.55	ST5
- Concentrator unit	1724.09	370.46	NO	NA
- Identifier unit	954.66	199.48	NO	NA

Where the concentrator unit is designated by the customer to serve an exchange (or a district area of an exchange divided into district areas) which exchange is not contiguous to the exchange in which the identifier is located, the customer will also be billed a monthly minimum rate of \$141.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 47 lines, which is terminated on the concentrator for the month involved.

- b. Systems changed to six-line capacity, or installed on or after August 17, 1964 - equipped for terminating 100 or less secretarial lines or answering lines:^{/1/}

	<u>Basic Termination Charge</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each system	\$ NO	\$ NO	\$156.74	SNU
- Concentrator unit	2849.73	1424.87	NO	NA
- Identifier unit	1424.87	854.92	NO	NA

The customer will also be billed a monthly minimum rate of \$144.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 48 lines, which is terminated on the concentrator for the month involved.

/1/ See Guidebook, Section 8, preceding.

/2/ (C)

/2/ Material formerly appeared in Section 9, Sheet 22.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/3/

1.3 Concentrator-Identifier Service (cont'd)

(C)

B. Concentrator-Identifier Equipment (cont'd)

3. Rates and Charges (cont'd)

- c. Systems in which either the concentrator or identifier is located in a local exchange carrier exchange:^{/1/}

	<u>Termination Charge</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Identifier located in local exchange carrier exchange ^{/2/}				
- Concentrator unit	\$2849.73	\$1139.89	\$142.49	FGO
Concentrator located in local exchange carrier exchange				
- Identifier unit	1424.87	712.43	123.49	FGP

- d. Jack equipment for terminating answering lines, secretarial lines and occasional service lines from an identifier unit:^{/1/}

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
- Each strip of 20 jacks	\$37.05	\$5.37	9AN

/1/ See Regulations in Guidebook, Section 8, preceding.

/2/ The customer will be billed a monthly minimum rate of \$150.00. A reduction of \$3.00 will be allowed each month against this minimum charge for each secretarial line or business answering line, not to exceed a combined total of 50 lines, which is terminated on the concentrator for the month involved.

(C)

/3/

/3/ Material formerly appeared in Section 9, Sheet 23.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/1/

1.4 Lines Terminated On Telephone Answering Equipment

(C)

A. Description

Lines for use with telephone answering equipment are provided for use by the telephone answering service in conducting its business and in the provision of telephone answering service to its clients.

B. Regulations

All Telephone Answering Service lines will be terminated at the Company's local loop demarcation point. Wire on the customer's side of the local loop demarcation point to terminate a telephone Answering Service line on the customer's premises is the customer's responsibility.

1. Trunk Line And Business Individual Line Service

Trunk lines and business individual lines for use with telephone answering equipment are provided solely for inward and outward central office calls in connection with the affairs of the customer, except as the service may be extended to joint users.

Trunk lines terminated on cord-operated answering equipment may be connected to telephone answering equipment stations.

2. Answering Line Service

Answering line service is furnished only to a customer other than the customer for use with telephone answering equipment.

Answering line service is service employing a central office line for use with telephone answering equipment, and is designed to enable the customer to the telephone answering equipment to answer incoming calls of the customer to the answering line service.

Answering lines terminated on cord-operated answering equipment may be connected to telephone answering equipment stations.

3. Direct Inward Dialing Service

Direct Inward Dialing (DID) from the message network, for client identification purposes, will be provided at the rates, charges and regulations shown in Guidebook, Part 4, Section 2 Private Branch Exchange Trunks, Direct Inward Dialing Service, for use with equipment with which it is compatible.

/1/

/1/ Material formerly appeared in Section 9, Sheet 24.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/1/

1.4 Lines Terminated on Telephone Answering Equipment (cont'd)

(C)

B. Regulations (cont'd)

4. Tie Line Service

Tie line service in connection with telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment and a PBX system located in the same exchange area, and is furnished for two-point connections as follows:

- a. Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the tie line terminates.
- b. Connection of a single tie line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a full-period private line telephone service line or another tie line.

5. Interexchange Channel

Interexchange channel - interwire center private line telephone service is furnished for use with telephone answering service in accordance with Guidebook, Part 15, Section 2.

Interexchange channel - interwire center private line in connection with cord-operated telephone answering service comprises a circuit between two cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment system and a PBX system located in different exchange areas and is furnished for two-point connections as follows:

- a. Connection between any two stations connected to and on the same premises as the cord-operated telephone answering equipment or PBX switchboard in which the private line terminates.
- b. Connection of a single private line (at either end but not both ends simultaneously) to a central office trunk line or, where facilities and operating conditions permit, to a tie line or another full-period interexchange channel - interwire center private line.

/1/

/1/ Material formerly appeared in Section 8, Sheet 25.

1. TELEPHONE ANSWERING SERVICE (cont'd)

/3/

1.4 Lines Terminated on Telephone Answering Equipment (cont'd)

(C)

C. Rates and Charges

1. Trunk Line Service - Same Customer

Trunk Line Service, with or without Touch-Tone Calling Service, furnished with telephone answering equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Guidebook</u>
Private Branch Exchange Trunk Line Service	Part 4, Section 2
Foreign Exchange Service	Part 4, Section 3

2. Business Individual Line Service - Same Customer

Business Individual Line Service, with or without Touch-Tone Calling Service, furnished with telephone answering key equipment is provided at the rates, charges and regulations from the following schedules:

<u>Title of Schedule</u>	<u>Guidebook</u>
Local and Exchange Service	Part 4, Section 2
Foreign Exchange Service	Part 4, Section 3

3. Answering Line Service - Different Customers

(3002A)

	MONTHLY	
	<u>Rate</u>	<u>USOC</u>
Each answering line ^{/1/} for use with		
- Telephone answering equipment or a 4 line	\$RR	7FL
Concentrator ^{/2/}		
- 6 line concentrator ^{/2/}	RR	7FB
- C-P concentrator or telephone answering equipment ^{/2/}	RR	7FLNF

/1/ Regulations covering which secretarial lines will be furnished are contained in Guidebook, Section 8 for same customer and B.3. preceding, for different customer.

/2/ Rate applicable to Business Individual Line Service.

/3/ Material formerly appeared in Section 9, Sheet 26.

/3/

(C)

1. TELEPHONE ANSWERING SERVICE (cont'd)

1.4 Lines Terminated on Telephone Answering Equipment (cont'd)

C. Rates and Charges (cont'd)

4. Tie Line Service - Same And Different Customers

Each tie line between cord-operated telephone answering equipment systems or between cord-operated telephone answering equipment system and PBX system on same or different premises:

Rates, charges and regulations applicable to tie line service between PBX systems shown in Guidebook, Part 8, Section 8.

5. Interexchange Channel - Interwire Center Private Line Service

Each interexchange channel - interwire center private line between cord-operated telephone answering equipment systems or between a cord-operated telephone answering equipment system and a PBX system:^{/1/}

Rates, charges and regulations applicable to interexchange channel - interwire center private line telephone service furnished for use with PBX systems as shown in Guidebook, Part 15, Section 2.

/2/

(C)

/2/

/1/ See Guidebook, Section 8, preceding.

/2/ (C)

/2/ Material formerly appeared in Section 9, Sheet 27.