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/1/ Material now appears in Part 20, Section 6, Sheet 186.

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/1/ Material now appears in Part 20, Section 6, Sheet 187.

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/1/ Material now appears in Part 20, Section 6, Sheet 188.

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/1/ Material now appears in Part 20, Section 6, Sheet 188.

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1/ Material now appears in Part 20, Section 6, Sheet 189.

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/1/ Material now appears in Part 20, Section 6, Sheet 190.

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/1/ Material now appears in Part 20, Section 6, Sheet 191.

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/1/ Material now appears in Part 20, Section 6, Sheet 192.

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/1/ Material now appears in Part 20, Section 6, Sheet 193.

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/1/ Material now appears in Part 20, Section 6, Sheet 194.

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/1/ Material now appears in Part 20, Section 6, Sheet 195.

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/1/ Material now appears in Part 20, Section 6, Sheet 196.

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/1/ Material now appears in Part 20, Section 6, Sheet 197.

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/1/ Material now appears in Part 20, Section 6, Sheet 198.

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/1/ Material now appears in Part 20, Section 6, Sheet 199.

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/1/ Material now appears in Part 20, Section 6, Sheet 149.

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/1/ Material now appears in Part 20, Section 6, Sheet 150.

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/1/ Material now appears in Part 20, Section 6, Sheet 151.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 152.

(C)



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/1/ Material now appears in Part 20, Section 6, Sheet 153.

(N)

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/1/ Material now appears in Part 20, Section 6, Sheet 154.

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- 2 AT&T VOICE MAIL (cont'd)
- B. RESERVED (cont'd)

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/1/ Material now appears in Part 20, Section 6, Sheet 155.

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/1/ Material now appears in Part 20, Section 6, Sheet 156.

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/1/ Material now appears in Part 20, Section 6, Sheet 157.

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/1/ Material now appears in Part 20, Section 6, Sheet 158.

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/1/ Material now appears in Part 20, Section 6, Sheet 159.

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/1/ Material now appears in Part 20, Section 6, Sheet 160.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 161.

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/1/ Material now appears in Part 20, Section 6, Sheet 162.

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/1/ Material now appears in Part 20, Section 6, Sheet 163.

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/1/ Material now appears in Part 20, Section 6, Sheet 164.

(C)



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/1/ Material now appears in Part 20, Section 6, Sheet 165.

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/1/ Material now appears in Part 20, Section 6, Sheet 166.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 167.

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/1/ Material now appears in Part 20, Section 6, Sheet 168.

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/1/ Material now appears in Part 20, Section 6, Sheet 169.

(N)

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/1/ Material now appears in Part 20, Section 6, Sheet 170.

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(D)

3 PACIFIC BELL CALL MANAGEMENT (cont'd)  
B. RESERVED (cont'd)

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/1/ Material now appears in Part 20, Section 6, Sheet 171.

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/1/ Material now appears in Part 20, Section 6, Sheet 172.

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/1/ Material now appears in Part 20, Section 6, Sheet 173.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 174.

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/1/ Material now appears in Part 20, Section 6, Sheet 175.

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/1/ Material now appears in Part 20, Section 6, Sheet 176.

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/1/ Material now appears in Part 20, Section 6, Sheet 177.

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/1/ Material now appears in Part 20, Section 6, Sheet 178.

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/1/ Material now appears in Part 20, Section 6, Sheet 179.

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/1/ Material now appears in Part 20, Section 6, Sheet 180.

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/1/ Material now appears in Part 20, Section 6, Sheet 181.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 182.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 183.

(C)



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/1/ Material now appears in Part 20, Section 6, Sheet 184.

(C)

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/1/ Material now appears in Part 20, Section 6, Sheet 185.

(C)

**OTHER VOICE BASED INFORMATION SERVICES**

(C)

**A. DESCRIPTIONS**

1. Reserved

(C)

(D)

(D)

(D)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**A. DESCRIPTIONS (cont'd)**

- 2. AT&T Unified Messaging (AT&T UM)<sup>/1/</sup> – Residence (C)  
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

Residential AT&T Unified Messaging is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes by phone or a personal computer that has internet access. Faxes may be saved for viewing or forwarded through their personal computer. Call Forwarding and Message Waiting Indicator will be included with this product<sup>/2/</sup>. (C)

Subscribers with an additional line may purchase the Alternate Identification feature that allows calls to the additional line to forward into the same mailbox as calls to the primary line. Purchase of optional Call Forwarding Busy Line/Don't Answer (CFBLDA) is required to forward calls from the additional line to the same mailbox. Subscribers with AT&T wireless service may integrate their landline and wireless into one mailbox. Additional Complementary Network Services such as Star Code Access to Voicemail (\*98) may also be purchased for the additional line with AT&T UM. Subscribers may access [att.com/um](http://att.com/um) for additional information about UM. (C)

Residential AT&T UM comes with 50MB of storage.

- a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

/1/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order. (C)

/2/ Call Forwarding and Message Waiting Indicator will be provided consistent with Part 7, Section 3 of this Guidebook. Charges will not be billed to the subscriber. (C)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**A. DESCRIPTIONS (cont'd)**

- 4. AT&T Unified Messaging (AT&T UM) Lite – Business<sup>/1/</sup> (C)

Business AT&T Unified Messaging Lite is a service that allows subscribers to receive, review and respond to their e-mail, voicemail and faxes through a personal computer or wireline telephone. By employing text-to-speech resources, subscribers will be read a list of new e-mails and fax header information when calling into their AT&T UM Lite mailbox. The subscriber will also have a choice of listening to the body text of the e-mail. Faxes may be saved for viewing, forwarded through their personal computer or directed to a fax machine (not available at this time). E-mail notification to a pager is an included feature in this product. This service is available with or without Call Forwarding.

(C)  
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(D)

Business AT&T UM Lite comes with 100 MB of storage. Optional features include additional storage and Alternate ID (with or without Call Forwarding). At this time, AT&T UM Lite is not compatible with Macintosh computers.

- a. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

- b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

(D)  
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(D)  
(C)

<sup>/1/</sup> AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**A. DESCRIPTIONS (cont'd)**

- 5. AT&T Unified Messaging (AT&T UM) – Business<sup>/1/</sup> (C)  
(also known as AT&T Unified Messaging Standard or AT&T UM Standard)

In addition to functionality listed in the AT&T UM Lite – Business product, this service provides subscribers who have wireless service with wireless integration. This allows for subscribers to receive, review and respond to their e-mail, landline and wireless voicemail and faxes (receipt only) through a personal computer or wireline or wireless phone. At this time, this service is not compatible with Macintosh and requires wireless service. (C)

- a. AT&T Unified Messaging (AT&T UM) Extension Mailbox – Business<sup>/1/</sup> (C)

AT&T UM Extension Mailbox (requires a main mailbox) has similar features and functionality to the AT&T UM primary business mailbox that it is associated with (UM Lite, UM or UM Fax Plus). A business may order up to 98 extensions to one primary mailbox. Extension mailboxes are positions 1 through 98 (with the primary mailbox being position 0). Messages left on an Extension mailbox will not activate Message Waiting Indicator (MWI) on the primary line main mailbox or telephone set. Alternate ID is not available on Extension mailboxes. Two wireless numbers and one storage increment are included features with an Extension mailbox. Extension mailboxes are not available on the AT&T UM Director product. Extension mailboxes do not share the storage capacity of the primary mailbox and come with 100MB of storage. One additional increment of storage (either 50MB or 100MB) may be added to an Extension mailbox for a maximum of 200MB. Extension mailboxes added to the AT&T UM Fax Plus product will not receive a DID number that callers can use when faxing.

- b. Change Order

A change order charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

- c. Underutilization Charge

An underutilization charge will apply when a Customer with a Term Agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, Customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services

(D)  
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(D)  
(C)

/1/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**A. DESCRIPTIONS (cont'd)**

- 6. AT&T Unified Messaging Director – Business<sup>/1/</sup> (C)

The AT&T UM Message Director adds flexibility and functionality to business subscribers with multiple UM mailboxes and multiple lines within their company. Calls can go directly to the company's main number or to another number to be answered. Calls, if they are busy or unanswered, forward to the Message Director where they will encounter a company greeting or an employee directory. Upon selecting the appropriate key press, the caller is then directed into the employee's individual mailbox allowing them to hear the employee's greeting and leave a message. In addition, the Message Director subscriber has the ability to designate over the computer what should be played to a caller calling into the company greeting (e.g., auto attendant for shoes, press 1 for linens, press 2, etc.). Four alternate IDs are included. Three additional Alternate IDs can be purchased separately for an additional charge.

- a. Change Order

A Change Order Charge will apply when a subscriber makes a change to their ring cycle or Call Forwarding feature selection.

- b. Underutilization Charge

An underutilization charge will apply when a customer with a term agreement falls below their agreed upon minimum mailbox/service count. This charge will apply on a per-mailbox/service under minimum basis. However, customer will continue to receive the discounted, agreed upon amount on all remaining mailboxes/services.

- 7. AT&T Unified Messaging (AT&T UM) Fax Plus – Business (C)

In addition to the functionality listed in the AT&T UM – Business product, UM Fax Plus includes a separate fax number to receive faxes.

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(C)

/1/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**A. DESCRIPTIONS (cont'd)**

- 8. AT&T Unified Messaging (AT&T UM) – DID Mailbox – Business<sup>/1/</sup> (C)

AT&T UM Direct Inward Dial (DID) Mailbox is a separate mailbox that is different from the subscriber's regular telephone number. This DID number allows subscribers the capability to use their mailbox either as a direct-dial message line, or when combined with Call Forwarding service that an end user may purchase from their Local Exchange Carrier (LEC), as an overflow line to accept calls when the subscriber's business line is busy or unanswered. Incoming calls will forward directly from the business line into the UM DID mailbox. UM DID Mailbox includes 50mb of storage. UM DID mailboxes do not have Message Waiting Indicator or Call Transfer capabilities. Alt ID is available separately for an additional charge. Additional storage is also available for an additional charge. Extension Mailboxes are available.

AT&T UM DID service is available in Lite (no wireless integration) or Standard (with wireless integration) versions.

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(C)

/1/ AT&T Unified Messaging products may not be superseded and will be removed from an account prior to the issuance of a supersedure order.



**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

(C)

**B. RESERVED (cont'd)**

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

(C)

**B. RESERVED (cont'd)**

**OTHER VOICE BASED INFORMATION SERVICES**

**C. RATES**

- 1. Reserved

(C)  
(D)

(D)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
2. AT&T Unified Messaging (AT&T UM) <sup>/1/</sup>		
a. AT&T Unified Messaging (AT&T UM) - Residential (also known as AT&T UM Standard) - Call Forwarding included	\$10.00 <sup>/2/</sup>	\$10.49 <sup>/3/ (I)</sup>

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the wireless phone will not incur airtime charges. However, AT&T will bill airtime charges and any other applicable charges when the subscriber's AT&T wireless handset is used to retrieve AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T wireless lines are both located within the same LATA.

/2/ The Non-Recurring Charge will be waived when Unified Messaging is ordered at the time a residential customer orders Complete Choice® Basic or Complete Choice® Enhanced, or a product grouping or bundle containing one of these packages.

/3/ AT&T UM may be discounted when ordered with a package, product grouping or bundle of services.

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) <sup>/1/</sup> (cont'd)			(C)
b. AT&T UM Lite – Business <sup>/2,3/</sup>			(C)
- With Call Forwarding /US1BB/	\$19.95	\$25.44	
- Without Call Forwarding /US1CX/	19.95	22.44	
c. AT&T UM – Business <sup>/2,3/</sup>			(C)
(also known as AT&T UM Standard)			
- With Call Forwarding /US1MX/	19.95	29.88	
- Without Call Forwarding /US1OX/	19.95	26.88	

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the wireless phone will not incur airtime charges. However, AT&T will bill airtime charges and any other applicable charges when the subscriber's AT&T wireless handset is used to retrieve AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T wireless lines are both located within the same LATA. (C)

/2/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T. (D)  
(C)

/3/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director, or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. (C)  
These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T customers do not qualify (exception-  
SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition, 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver. (C)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) <sup>/1/</sup> (cont'd)			(C)
d. AT&T UM Director – Business <sup>/2,3/</sup> - With or Without Auto Attendant functionality /US1XM/	19.95	26.88	(C)
e. AT&T UM Fax Plus – Business <sup>/2,3/</sup> - With Call Forwarding /US1FX/ - Without Call Forwarding /US1HX/	19.95 19.95	32.88 29.88	(C)

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the A&T wireless phone will not incur airtime charges. However, AT&T will bill airtime charges and any other applicable charges when the subscriber's AT&T wireless handset is used to retrieve their AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T wireless lines are both located within the same LATA.

(C)  
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(C)  
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(D)  
(C)  
(C)  
(C)

/2/ Discounts applicable on business products based on quantity and term, as negotiated between the customer and AT&T.

/3/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month. These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any Unified Messaging (UM) product for \$5.00 per month for up to 36 months and a waiver of the one-time installation charge. After 36 months, customer discounts can be renewed if customer maintains or renews a qualified voice package under term or will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with NRC waiver.

(C)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) <sup>/1/</sup> (cont'd)			(C)
f. AT&T UM Extension Mailbox – Business <sup>/3,4,5/</sup> /US1EX/	\$19.95	\$22.44	(C)
g. AT&T UM DID – Lite – Business <sup>/2,4,5/</sup> /US1LX/ - Extension Mailbox per extension	19.95 19.95	22.44 14.95	(C)
h. AT&T UM DID – Standard – Business <sup>/2,4,5/</sup> /US1DX/ - Extension Mailbox per extension	19.95 19.95	26.88 17.95	(C)

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the wireless phone will not incur airtime charges. However, AT&T Mobility will bill airtime charges and any other applicable charges when the subscriber's wireless handset is used to retrieve AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T Mobility lines are both located within the same LATA.

(C)  
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(C)  
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(D)  
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(D)

/2/ Non-recurring charge waived for business customers if ordered within 14 days of initial order.

/3/ Not available on UM Director.

/4/ Discounts applicable on business products based on quantity and term as negotiated between the customer and AT&T.

(C)

/5/ Business customers who meet certain criteria and purchase a business UM product will receive discounted pricing: 1) New AT&T Unified Messaging (UM) customers with a qualified voice or service package can purchase UM Standard, UM Lite, UM DID, UM DID Lite, UM Director or UM Fax Plus for \$12.00 monthly, including unlimited use of Alternate ID telephone numbers in addition to UM Extension Mailboxes for \$3.00 per month.

These discounted rates are good for a period of 12 months along with a waiver of the non-recurring charge. After 12 months, customer discounts can be renewed (at the original 12 month subscription rate) if customer maintains or renews a qualified voice package under term, if not, the customer will pay the then current rates for these services. Current AT&T customers do not qualify (exception-SAVE offers); 2) any returning customer bringing 3 lines or more back to AT&T can subscribe to any UM product for \$5.00 per month for up to 36 months and a waiver of the non-recurring charge. After 36 months, customer discounts can be renewed if the customer maintains or renews a qualified voice package under term, if not the customer will pay the then current rates for these services. In addition 3) in select California competitive markets, business customers who buy a qualifying voice package from AT&T California, may purchase UM Business products at a discounted price of \$5.00 per mailbox with a NRC waiver.

(C)

**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
2. AT&T Unified Messaging (AT&T UM) <sup>/1/</sup> (cont'd)			
i. Optional Features			
(1) Alternate ID w/Call Forwarding and MWI on second line, Business only	\$10.00 <sup>/2/</sup>	\$4.95	(C)
(2) Alternate ID w/o Call Forwarding on second line			(C)
- Business	10.00 <sup>/2/</sup>	2.95	
- Residence <sup>/4/</sup>	NA	2.95	(C)(R)z
(3) Additional Storage – Business			(C)
- 50 MB	10.00 <sup>/2/</sup>	4.95	
- 100 MB	10.00 <sup>/2/</sup>	9.90	(C) (D)
(4) Downgrade Charge (Residence and Business) <sup>/3/</sup>	19.95	NA	
(5) Change Order Charge (Residence and Business)	19.95	NA	
(6) Underutilization Charge (Business) - per mailbox under minimum commitment on term agreements	NA	10.00	

/1/ In addition to the charge for the AT&T UM mailbox (all products), measured or usage-sensitive service (residential or business) services will incur usage charges for calls that are forwarded to the mailbox or made from the residential or business line associated with the mailbox to retrieve messages. If local exchange service is with AT&T California, refer to the Company's Guidebook, Part 4, Section 2 for applicable usage charges. Subscriber's that do not have AT&T California for local exchange service should contact their provider concerning the billing of usages charges. For subscribers who purchase an AT&T UM product that includes wireless integration, calls forwarded to AT&T UM from the wireless phone will not incur airtime charges. However, AT&T Mobility will bill airtime charges and any other applicable charges when the subscriber's wireless handset is used to retrieve AT&T UM messages. AT&T UM service is only available when the subscriber's residence and AT&T Mobility lines are both located within the same LATA. (C)  
(D)

/2/ Non-recurring charge waived for business customers if ordered within 14 days of initial order. (C)

/3/ A downgrade charge applies when the customer downgrades from an AT&T UM product to residence UM or Business Voice Mail. If the customer downgrades within 90 days of upgrading to an AT&T UM product, this charge will not apply. (C)

/4/ Residence must purchase Call Forwarding separately- See A.2., preceding. (N)

z correction and decrease price



**OTHER VOICE BASED INFORMATION SERVICES (cont'd)**

**C. RATES (cont'd)**

3. Discounts

Discounts on voice mail products may be provided by AT&T when the customer purchases other services from the Company that form product groupings or bundles. (C)

4. Promotional Offers

Promotional offerings shall include the following:

**D. EXCHANGES SERVED**

The AT&T UM products are available where technical capabilities exist and market conditions warrant. (D)  
(D)  
(C)

(D)  
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(D)

(D)

(D)

/1/

/1/ Material formerly appearing on this Sheet now appears on Sheet 97

(D)

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/1/ Material formerly appearing on this Sheet now appears on Sheet 97