

AT&T CALIFORNIA GUIDEBOOK

PART 1 - Preface and Table of Contents
SECTION 3 - Alphabetical Subject Index

21st Revised Sheet 1

Subject	Part	Section
1-Line Solution Discount – Business	20	4
511	8	10
900/976 Blocking	8	2
Access Advantage Plus	20	6
Advanced Intelligent Network	6	5
Asymmetrical Digital Subscriber Line (ADSL)	6	9
AT&T Switched Ethernet Service SM	6	9
Bargain Hunting	7	5
Business Local Calling (BLC)	4	5
Business Local Calling Assurance	4	5
Business Service (Measured Access Lines, Local and ZUM 3 Usage, Hunting)	4	2
Call Management Systems	6	9
Centrex	5	1
Charges for Access Lines, Labor and Service Enhancements - Business	3	1
Charges for Access Lines, Labor and Service Enhancements - Residence	3	1
Charter Number Service	8	8
Complete Choice Basic	20	7 (C)
Complete Choice Enhanced	7	5
Comstar I	20	7
Comstar II	20	7
Concession Services	4	5
Connections of Premises Equipment to Exchange Services	8	8
Convenience Fee	8	8
Cost Assessment Charge (CAC)	2	2
Custom BizSaver ^{/2/}	20	4
Custom Calling Services – Business and Residence:		
Anonymous Call Rejection ^{/3/} , Call Forwarding, Call Return, Call Screen, Call Trace, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Repeat Dialing, Speed Calling ^{/4/} , Three Way Calling, Busy Call Forwarding, Delayed Call Forwarding, Select Call Forwarding, Remote Access to Call Forwarding, Selective Blocking, Complete Blocking	7	2
Customer Premises Distribution Cable	8	8
Customized Switched Metro Ethernet (CSME)	20	6

/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

/2/ Custom BizSaver is Grandfathered effective January 10, 2011.

/3/ Frozen/Grandfathered for business customers: Anonymous Call Rejection effective October 31, 2012.
See Frozen/Grandfathered Services in Part 2, Section 2 of this Guidebook.

/4/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

Subject	Part	Section	
Customized Billing Services:			
Compact Disk (CD) Bill ^{2/}			
Multiple Bill Copies, Preferential Bill Date, Summary Billing	8	8	
Digital Data Over Voice (DDOV) ^{1/}	-	-	
Direct Connection Service	7	1	
Directory Assistance Listing Information Service (DALIS) ^{3/}			
Directory Assistance Services:			
Business Category Search, Local Directory Assistance, National			
Directory Assistance, Reverse Directory Assistance	11	2	
Directory Number Call Forwarding	24	3	
Directory Services	12	1	
Directory Services			
Business Category Search, National Directory Assistance,			
Interexchange Carrier Directory Assistance, Reverse Directory			
Assistance	11	2	
Duplicate Bill Charge	8	8	
Easy Rate	4	5	
Enhanced Service Provider Svcs	7	3	
Exchange Area Maps	4	6	
Exchange Areas	4	1	
Farmer Line Service – Business	4	2	
Farmer Line Service - Residence	20	4	
Feature Select	20	7	
Flat Rate Plus for Business	20	9	
Foreign Exchange Service - Business	4	3	
Foreign Exchange Service - Residence	20	4	
Foreign Telephone Directory	12	4	
GroupVideo Service	18	3	
High Voltage Protection Services	8	8	
Hunting	4	2	
Inside Wire Repair Services	8	8	
ISDN BRI	20	17	(C)
ISDN Primary Rate Interface	17	2	
Joint User Service	4	5	
Late Payment Charge	3	1	
Line Extension and Service Connection Facilities in Suburban Areas	4	5	

/1/ Digital Data Over Voice (DDOV) was withdrawn effective July 1, 2012.

/2/ CD Bill was withdrawn June 1, 2014.

/3/ See Schedule Cal. C.P.U.C. No. 175-T, Section 9.4, for Directory Assistance Listing Information Service (DALIS).

Subject	Part	Section	
Listing Services:			
Additional Listings, Lines of Information, Nonpublished Service, Directory Assistance Listing Service	12	1	
Local Operator Verification / Interrupt (Withdrawn 3/19/2016)			
Local Service Options:			
Switched Service 56, Personalized Telephone Number, Int'l Direct Distance Dialing Blocking	4	5	
Message Waiting Indicator	7	3	
Metro Plan	4	2	
Mileage and Channel Termination Charges	8	8	
Misc Switching Arrangements	8	8	
Misc. Connecting Arrangements	8	8	
MTS (Business Local Toll)	9	1	
MTS (Residence Local Toll)	9	1	
Non Published Number Report	12	1	
Number Referral Service	11	4	
Number Retention Service	20	6	
Operator Services ^{/1/}	11	1	
OPT-E-MAN® Service	20	6	(C)
Other Voice Based Information Services (Unified Messaging)	6	4	
Pay Telephone Service	13	1	
PB Local Area Network	6	5	
PBX (Measured Rate Trunks, DID, IOD, Supertrunk® ^{/2/})	4	2	
Pole Attachments	2	6	
Premiere Communication Systems Service	6	6	
Promotions	2	8	

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/2/ Effective June 30, 2016, SuperTrunk service is Grandfathered. See Part 20, Section 4.

Subject	Part	Section	
Remote Call Forwarding-Business	7	4	
Remote Call Forwarding-Residence	7	4	
Remote LAN (RLAN) (Formerly offered by AT&T Advanced Solutions (ASI)) Also see Asymmetrical Digital Subscriber Line (ADSL)	6	9	
Residence Discount Calling Plans: Saver 60, One PriceSaver	9	3	
Residence Service--(Hunting)	4	2	
Select Feature Package	20	7	
Service Discontinuance	2	2	(N)
Special Assemblies	2	7	
Street Address Telephone Directory Service	12	4	
SuperTrunk®	20	4	
Supplemental Billing	8	8	
Telephone Answering Service	6	9	
Telephone Directory Publishing Rights	12	4	
Toll Blocking	8	2	
Toll Free Services	10	1	
Two Line Solution Discount	20	2	
Two Line Solution Discount - Business	20	2	
Unified Messaging (AT&T Unified Messaging)	6	4	
Usage Sensitive Custom Calling Services	7	2	
Value Promise SM	20	9	
Voice Mail – See Unified Messaging			
Wiring	8	8	
V and H Coordinates	9	1	