Louisiana Service Guide 2nd Revised Page 1 Effective: July 12, 2015

# Louisiana Long Distance Service Guide

BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

This Service Guide contains Intrastate Rates for services offered on a detariffed basis.

For services offered on a detariffed basis, see also the AT&T Residential Service Agreement and the AT&T Business Services Agreement located at <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>,

Customers can find Service Descriptions, Terms, Conditions, and Interstate Rates in the Company's Interstate Service Guides located at <a href="http://www.att.com/servicepublications">http://www.att.com/servicepublications</a>

The Service Descriptions and Terms and Conditions in the Company's Interstate Service Guides also apply to intrastate services in Louisiana.

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Louisiana Service Guide Original Page 2 Effective: September 1, 2010

# SYMBOLS

The following symbols are used for identifying changes in the Service guide content:

- C Changed Term or Changed Text
- D Deleted Text, Discontinued Rate, or Discontinued Term
- I Increased Rate
- N New Text
- R Rate Reduction
- n Moved Text where n is equal to the next available numeric on the page

#### 1.1 Residential Service Offerings

- 1.1.1 Message Telecommunications Service (MTS)
  - (A) Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates:

Customer Subscribes To	MUC	Per Minute Usage Rate
intraLATA Only MTS	\$0.00	\$0.42
interLATA Only MTS	\$5.99 (I)	\$0.42
intraLATA and interLATA MTS	\$5.99 (I)	\$0.42

If monthly outbound domestic 1+ Direct-Dialed usage charges equal or exceed the MUC in a billing period, the MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage charges in a billing period are less than the MUC, the MUC that will apply will be the difference between that month's usage charges and the MUC.

(B) Rates Applicable For Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

This credit will only be issued for Message Telecommunications Services.

The credit to be given for such calls placed by TDDs will be equal to 50% of the rate for the applicable rate period

Louisiana Service Guide 17th Revised Page 4 Effective: March 12, 2019

#### SECTION 1 – RATES AND CHARGES

- 1.1 Residential Service Offerings
  - 1.1.2 AT&T® ONE RATE® Nationwide Calling 1 (formerly known as AT&T® ONE RATE® Online Basic Plan)

The monthly recurring charge (MRC) is \$3.99, and the per-minute usage rate is \$0.1200.

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- 1.1.3 AT&T® Unlimited Nationwide Calling One
  - The MRC is \$26.99 for unlimited interstate and intrastate minutes of use.

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1.1.4 AT&T® Unlimited Nationwide Calling Advantage 1

The MRC is \$22.00 for unlimited interstate and intrastate minutes of use.

1.1.5 AT&T® Unlimited Nationwide Calling Advantage 2 (formerly known as AT&T® Unlimited Nationwide Calling<sup>SM</sup> Advantage 5)

The MRC for Option 1, Option 2 and Option 3 is \$16.00 for unlimited interstate and intrastate MOU.

1.1.6 AT&T® ONE RATE® Nationwide Advantage (formerly known as AT&T® ONE RATE® Nationwide 5 Cents Advantage Plan)

The MRC is \$6.99, and the per-minute usage rate is \$0.07.

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- 1.1.7 Reserved for Future Use
- 1.1.8 AT&T® Unlimited Nationwide Calling<sup>SM</sup> Plus 1

The MRC is \$10.00 for unlimited interLATA or interLATA/IntraLATA combined long distance service.

Louisiana Service Guide 10th Revised Page 4.1 Effective: November 12, 2015

# SECTION 1 – RATES AND CHARGES

# 1.1 Residential Service Offerings

1.1.9 Special Offers

1.1.9.1 Reserved for Future Use

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Louisiana Service Guide 4th Revised Page 4.2 Effective: October 31, 2012

# SECTION 1 – RATES AND CHARGES

# 1.1 Residential Service Offerings

#### 1.1 Residential Service Offerings

#### 1.1.9 Special Offers, (continued)

#### 1.1.9.2 Residential Retention Offers

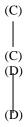
As described below, Retention Offers are available to qualifying Customers of the Company who currently or newly subscribe to one of the Company's qualifying unlimited plans.

#### (A) Qualifying Plans

- .1 AT&T Unlimited Nationwide Calling Advantage 1, AT&T Unlimited Nationwide Calling Advantage 2 and AT&T Unlimited Nationwide Calling Plus 1
  - Available to Residential Customers who: .a
    - .i currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service, or interLATA/intraLATA service combined and state an intention to change long distance service to a competitor of the Company, are offered a qualifying plan as defined in (A).1above and continue to state an intention to change long distance service to a Competitor of the Company; or
    - currently subscribe to a qualifying plan as defined in .ii (A).1 above and state an intention to change long distance Service to a competitor of the Company.
    - iii. in either case, the Customer must subscribe to one of the qualifying plans defined in (A).1 above to qualify for this retention offer.

#### .b Rates and Charges

Customers subscribing to a qualifying plan as defined in (A).1 above will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 1.1 of this Service Guide.



- Customers must maintain the requirements of the qualifying .c plan as defined in Section 4.6 of the Company's Residential Service Guide for Interexchange, Interstate and International Services and continue to subscribe to the qualifying plan to receive the \$5.00 monthly credit during the twelve (12) month benefit period.
  - (C) (C)
- .d This offer cannot be combined with any other promotion offered by the Company or with the Company Reward offers defined Section 1.1.9 of this Service Guide.

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Louisiana Service Guide 2nd Revised Page 4.4 Effective: April 12, 2016

#### SECTION 1 – RATES AND CHARGES

- 1.1 Residential Service Offerings
  - 1.1.9 Special Offers, (continued)
    - 1.1.9.2 Residential Retention Offers
      - (A) AT&T Unlimited Calling Qualifying Plans (continued)
        - .2 AT&T Unlimited Nationwide Calling Advantage 3
          - .a Available to Residential Customers who currently subscribe to AT&T Unlimited Nationwide Calling Advantage 3 and state an intention to change long distance service to a competitor of the Company. Customers must continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 as defined in Section 9.5 of the Company's Residential Service Guide for Interexchange, Interstate and International Services to qualify for this retention offer.
          - .b Rates and Charges

Customers continuing to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 under this offer will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 1.7 of this Service Guide.

- .c Customers must maintain the AT&T Unlimited Nationwide Calling Advantage 3 requirements defined in Section 9.5 of the Company's Residential Service Guide for Interexchange, Interstate and International Services and continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 to continue to receive the \$5.00 monthly credit during the twelve (12) month benefit period.
- d. This offer cannot be combined with any other promotion offered by the Company.

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Louisiana Service Guide 14th Revised Page 5 Effective: June 12, 2019

#### SECTION 1 – RATES AND CHARGES

#### 1.2 Business Service Offerings

- 1.2.1 Message Telecommunications Service (MTS)
  - (A) Monthly Minimum Usage Charge (MUC): \$47.50

If monthly outbound usage charges or outbound and inbound usage charges combined equal or exceed the MUC in a billing period, the MUC will not apply. If monthly outbound usage charges or inbound and outbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

- (B) The per-minute usage charge is \$0.9900.
- (C) Rates Applicable For Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

This credit will only be issued for Message Telecommunications Services.

The credit to be given for such calls placed by TDDs will be equal to 50% of the rate for the applicable rate period

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Louisiana Service Guide 4th Revised Page 6 Effective: September 1, 2017

#### SECTION 1 – RATES AND CHARGES

- 1.2 Business Service Offerings (continued)
  - 1.2.2 All for Less® Unlimited
    - (A) Rates and Charges

The MRC and TFS usage rates are as follows:

Customer	MRC	Inbound (TFS)
Commitment	(Per Access Line#)	Per Minute Usage Rate
1 Year Term <sup>1</sup>	\$12.50	\$0.055
Out-Of-Term Month-to-Month <sup>1</sup>	\$12.50	\$0.055
Non-Term Option <sup>2</sup>	\$5.00	\$0.055

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Existing Customers with a 1-Year Term Agreement prior to June 1, 2015 will receive a monthly bill credit reward amount equal to \$2.50 per line for the duration of the 1-Year Term Agreement. Effective June 1, 2015, new Customers or existing Customers who renew their All for Less<sup>®</sup> Unlimited plan for a subsequent 1-year term on or after June 1, 2015 will receive a monthly bill credit reward amount equal to \$7.50 per line for the duration of the 1-Year Term Agreement.

- (B) See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.
- (C) Call Detail: The MRC is \$5.00 per line up to ten (10) lines.

<sup>\*</sup>This service not offered out of this Service Guide.

<sup>&</sup>lt;sup>1</sup>Effective September 1, 2017, the 1-Year term option is no longer available to new Customers. Existing Customers at the end of their current 1-Year term may request to renew this plan for a subsequent 1-Year term, or they may continue to subscribe to this plan on the out-of-term month-to-month basis, until they move locations and/or make changes to their service, whichever occurs first.

<sup>&</sup>lt;sup>2</sup>Rate applicable to new Customers on or after September 1, 2017.

Louisiana Service Guide 3rd Revised Page 6.1 Effective: September 2, 2014

# SECTION 1 – RATES AND CHARGES

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Louisiana Service Guide 2nd Revised Page 7 Effective: December 1, 2011

# SECTION 1 – RATES AND CHARGES

- 1.2 Business Service Offerings (continued)
  - 1.2.3 AT&T Business Unlimited Calling<sup>SM</sup> (Previously known as Business Unlimited Flex Plan)
    - (A) Direct Dial Outbound Service

The MRC\* is as follows:

Primary Line: \$20.00 Each Additional Line \$20.00

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.06. See Section 1.2.6 of this service guide for the AT&T (C) Long Distance Toll Free<sup>SM</sup> Service MRC. All toll free inbound calls are billed in six (C) (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

(C) Call Detail

The MRC\* is \$5.00 per line

Louisiana Service Guide 3rd Revised Page 7.1 Effective: September 2, 2014

# SECTION 1 – RATES AND CHARGES

#### 1.2 Business Service Offerings (continued)

1.2.3 All for Less<sup>®</sup> 500

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(A) Rates and Charges

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The MRC and usage rates are as follows:

Customer Commitment	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1-Year Term	\$28.00	500	\$0.057
Out of Term Month-to-Month	\$28.00	500	\$0.057

Customers will receive a monthly bill credit reward amount equal to \$3.00 per month for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.

(B) See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.

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Louisiana Service Guide 4th Revised Page 7.2 Effective: September 2, 2014

# SECTION 1 – RATES AND CHARGES

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Louisiana Service Guide 10th Revised Page 8 Effective: November 12, 2018

#### SECTION 1 – RATES AND CHARGES

- 1.2 Business Service Offerings (continued)
  - 1.2.5 Reserved for Future Use
  - 1.2.6 AT&T Long Distance Toll Free<sup>SM</sup> Service (Formerly known as Business Easy Toll Free Plan)

The MRC is \$18.00 per toll-free number.

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AT&T Long Distance Toll Free<sup>SM</sup> usage under this Service is subject to the rates, billing increments, term and/or volume discounts, monthly usage commitments, and monthly recurring charge waiver provisions of the associated business service subscribed to by the Customer. For package plan customers, toll free usage will be included in package minutes. The Company will automatically adjust toll free rates and plan provisions to reflect changes in business service subscriptions. Descriptions, terms, conditions and charges for toll free service optional features and services are provided in accordance with the Company's Interstate Business Service Guide.

Louisiana Service Guide 2nd Revised Page 8.1 Effective: December 1, 2011

# SECTION 1 – RATES AND CHARGES

1.2 Business Service Offerings (continued)

1.2.6 Reserved for Future Use

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Louisiana Service Guide 4th Revised Page 9 Effective: December 31, 2011

# SECTION 1 – RATES AND CHARGES

1.2	Busine	ess Service Offerings (continued)	
	1.2.7	Reserved for Future Use	(C)/1/ /1/ /1/
	1.2.8	Reserved for Future Use	(C)/1/
	1.2.9	Reserved for Future Use	/1/ (C)/1/ /1/
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# SECTION 1 – RATES AND CHARGES

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# SECTION 1 – RATES AND CHARGES

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	1.2.15	Reserved for Future Use	
	1.2.16	Reserved for Future Use	
	1.2.17	Reserved for Future Use	
	1.2.18	Reserved for Future Use	
	1.2.19	Reserved for Future Use	
	1.2.20	Reserved for Future Use	
	1.2.21	Reserved for Future Use	
	1.2.22	Reserved for Future Use	

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# SECTION 1 – RATES AND CHARGES

# 1.2 Business Service Offerings (continued)

1.2.23 Reserved for Future Use

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# 1.2 Business Service Offerings (continued)

# 1.2.24 AT&T Business Unlimited Calling<sup>SM</sup> II

#### (A) Direct Dialed – Outbound Service MRC

Number of	MRC
Lines	
1	\$15
2	\$30
3	\$45
4	\$60
5	\$75
6	\$90
7	\$105
8	\$120
9	\$135
10	\$150

#### (B) Toll Free Inbound Service

The per-minute usage rate is \$0.0600. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this service guide for the AT&T Long Distance Toll Free<sup>SM</sup> MRC.

(C) Call Detail

Number of	MRC
Lines	
1	\$5
2	\$10
3	\$15
4	\$20
5	\$25
6	\$30
7	\$35
8	\$40
9	\$45
10	\$50

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- 1.2 Business Service Offerings (continued)
  - 1.2.25 AT&T Business Block of Time<sup>SM</sup> II Plans
    - (A) Rate Options
      - .1 AT&T Business Block of TimeSM 250 II

The MRC is \$15.00 and the usage rate is \$0.0600 for calls after the initial 250 minutes have been used within a billing cycle.

.2 Reserved for Future Use

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.3 AT&T Business Block of Time<sup>SM</sup> 700 II

The MRC is \$35.00 and the usage rate is \$0.0550 for calls after the initial 700 minutes have been used within a billing cycle.

.4 AT&T Business Block of Time<sup>SM</sup> 1200 II

The MRC is \$55.00 and the usage rate is \$0.0470 for calls after the initial 1,200 minutes have been used within a billing cycle.

.5 AT&T Business Block of Time<sup>SM</sup> 2500 II

The MRC is \$105.00 and the usage rate is \$0.0450 for calls after the initial 2,500 minutes have been used within a billing cycle.

.6 AT&T Business Block of Time<sup>SM</sup> 5000 II

The MRC is \$200.00 and the usage rate is \$0.0410 for calls after the initial 5,000 minutes have been used within a billing cycle.

.7 AT&T Business Block of Time<sup>SM</sup> 7500 II

The MRC is \$275.00 and the usage rate is \$0.0370 for calls after the initial 7,500 minutes have been used within a billing cycle.

.8 AT&T Business Block of Time<sup>SM</sup> 10000 II

The MRC is \$350.00 and the usage rate is \$0.0360 for calls after the initial 10,000 minutes have been used within a billing cycle.

(B) To receive toll-free (inbound) service Customers must subscribe to AT&T Long Distance Toll Free<sup>SM</sup>. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 1.2.6 of this Service Guide except that usage rates are specified in Section 1.2.25 (A) above.

# 1.2 Business Service Offerings (continued)

#### 1.2.26 Reserved for Future Use

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# 1.2.27 AT&T Business Calling

The MRC is \$3.00, and the per-minute rate for Direct-Dial Outbound and AT&T Long Distance Toll Free<sup>SM</sup> calls is \$0.5550. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> MRC.

#### 1.2.28 AT&T Business Calling Monthly

The MRC is \$10.00, and the per-minute rate for Direct-Dial Outbound and AT&T Long Distance Toll Free<sup>SM</sup> calls is \$0.1400. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> MRC.

- 1.2 Business Service Offerings (continued)
  - 1.2.29 AT&T Business Block of Time<sup>SM</sup> III Plans
    - (A) Rate Options
      - .1 AT&T Business Block of Time<sup>s™</sup>700 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$30.00	700	\$0.055
13 Months or Greater	\$35.00	700	\$0.055

.2 AT&T Business Block of Time<sup>SM</sup> 1200 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$50.00	1200	\$0.047
13 Months or Greater	\$55.00	1200	\$0.047

.3 AT&T Business Block of Time<sup>SM</sup> 2500 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$96.00	2500	\$0.045
13 Months or Greater	\$105.00	2500	\$0.045

.4 AT&T Business Block of Time<sup>SM</sup> 5000 III

The per-minute rate will apply after the block of time has been used.

Months of Service	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1 to 12 Months	\$184.00	5000	\$0.041
Months 13 and Greater	\$200.00	5000	\$0.041

(B) To receive toll-free service (inbound) Customers must subscribe to AT&T Long Distance Toll Free<sup>SM</sup>. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 1.2.6 of this Service Guide except that usage rates are specified in Section 1.2.29 (A) above.

ALL MATERIAL ON THIS PAGE IS NEW

Louisiana Service Guide 5th Revised Page 11 Effective: June 12, 2015

# SECTION 1 – RATES AND CHARGES

1.3 Reserved for Future Use (D)

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# 1.4 Operator Services

Operator Services are available from the Company on presubscribed basis to Residential and Business Customers.

# 1.4.1 Residential Operator Services

Residential Operator Services are provided to Customers with presubscribed Residential Access Lines. Residential Operator Services allow the caller to place a call and arrange for billing to the presubscribed Residential Access Line or to an alternate billing arrangement. Usage charges and appropriate service charges will be assessed on a per call basis.

Per Minute Usage Charges:

Miloggo	Da	ay	Evening		Night/Weekend	
Mileage Band	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
0-10	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400
11-16	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900
17-22	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400
23-40	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
41-55	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
56-124	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
125-292	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
293-over	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500

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#### SECTION 1 – RATES AND CHARGES

# 1.4 Operator Services (continued)

#### 1.4.1 Residential Operator Services (continued)

#### (C) Per Call Service Charges

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card <sup>1</sup>	Billed to Line <sup>1</sup>
Station to Station		
Fully Automated	\$1.35 <sup>1</sup>	\$1.95
Operator Assisted	\$1.95	$$1.95^{1}$
Operator Dialed	\$1.95	\$1.95

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#### 1.4.2 Business Operator Services

Business Operator Services are provided to Customers with presubscribed Business Access Lines. Business Operator Services allow the caller to place a call and arrange for billing to the presubscribed Business Access Line or to an alternate billing arrangement. Usage charges and an appropriate service charge will be assessed on a per call basis.

Per Minute Usage Charges:

Mileoge	Mileage Day Evening		ning	Night/Weekend		
Mileage Band	Initial	Add'l.	Initial	Add'l.	Initial	Add'l.
	Minute	Minute	Minute	Minute	Minute	Minute
0-10	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400
11-16	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900
17-22	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400
23-40	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
41-55	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
56-124	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
125-292	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
293-over	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500

<sup>&</sup>lt;sup>1</sup>Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

Louisiana Service Guide 3rd Revised Page 14 Effective: March 19, 2016

# SECTION 1 – RATES AND CHARGES

# 1.4 Operator Services (continued)

# 1.4.2 Business Operator Services (continued)

# (C) Per Call Service Charges

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm.	Billed to
	Credit Card <sup>1</sup>	Line <sup>1</sup>
Station to Station		
Fully Automated	\$1.35 <sup>1</sup>	\$1.95
Operator Assisted	\$1.95	\$1.95 <sup>1</sup>
Operator Dialed <sup>1</sup>	\$1.95	\$1.95
Operator Dialed	\$4.05	\$4.05

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 $<sup>^{\</sup>rm l}$  Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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#### SECTION 1 – RATES AND CHARGES

# 1.4 Operator Services (continued)

#### 1.4.3 Aggregator Operator Services

Aggregator Operator Services are provided to Aggregator locations as defined herein. Aggregator Operator Services allow the caller to place a call and arrange for billing other than to the originating telephone number. Usage charges and an appropriate service charge will be assessed on a per call basis.

#### (A) Per Minute Usage Charge:

Mileoge	Da	ay	Evening		Night/Weekend	
Mileage Band	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
0-10	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400
11-16	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900
17-22	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400
23-40	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
41-55	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
56-124	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
125-292	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
293-over	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500

# (B) Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card1 <sup>1</sup>	Billed to Line <sup>1</sup>
Station to Station		
Fully Automated	\$1.35 <sup>1</sup>	\$1.95
Operator Assisted	\$1.95	\$1.95 <sup>1</sup>
Operator Dialed <sup>1</sup>	\$1.95	\$1.95
Person to Person <sup>2</sup>		
Operator Assisted	\$4.05	\$4.05
Operator Dialed <sup>1</sup>	\$4.05	\$4.05

(D)

<sup>&</sup>lt;sup>1</sup>Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

# 1.4 Operator Services (continued)

# 1.4.4 Casual Calling Operator Services

Casual Calling Operator Service is provided to Residential and Business Customers for originating calls when away from the home or office. Usage charges and an appropriate service charge will be assessed on a per call basis.

Per Minute Usage Charges:

Milanga	D	ay	Evening		Night/Weekend	
Mileage Band	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
0-10	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400	\$0.1400
11-16	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900	\$0.1900
17-22	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400	\$0.2400
23-40	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
41-55	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
56-124	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
125-292	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500
293-over	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500

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Louisiana Service Guide 4th Revised Page 17 Effective: March 19, 2016

# SECTION 1 – RATES AND CHARGES

# 1.4 Operator Services (continued)

# 1.4.4 Casual Calling Operator Services (continued)

#### (C) Per Call Service Charges

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer.

	Comm. Credit Card <sup>1</sup>	Billed to Line <sup>1</sup>
Station to Station		
Fully Automated	\$1.35 <sup>1</sup>	\$1.95
Operator Assisted	\$1.95	\$1.95 <sup>1</sup>
Operator Dialed <sup>1</sup>	\$1.95	\$1.95

(D)

#### 1.5 Directory Assistance (DA)

Rate Per Call \$0.85 DA Call Completion (additional charge) \$0.45

#### 1.6 Residential and Business Pay Telephone Surcharge

An undiscountable surcharge, as defined below, shall apply to each call originating from an instrument the Company identifies as a domestic Pay Telephone.

Per Call Surcharge

\$0.65

<sup>&</sup>lt;sup>1</sup>Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

Louisiana Service Guide Original Page 18 Effective: September 1, 2010

#### SECTION 1 – RATES AND CHARGES

#### 1.7 Obsolete Service Offerings

Obsolete services are those services no longer offered to new Customers following the date specified for each service in this section of the pricing and service guide. For existing Customers, the effect of obsoleting a service will depend on the form or type of obsolescence stated for each obsolete service offering. Obsolete services as listed in this section of the pricing and service guide are classified as obsolete according to the following types.

- Type 1 Customers may continue to use the obsolete service arrangement and may add to, change, move or transfer the service as required.
- Type 2 Customers may continue to use the obsolete service arrangement and may make changes to the arrangement as long as service continues to be provided at the same Customer Premises. However, no additions to the arrangement or transfers/moves of service to new locations are permitted.
- Type 3 Customers may continue to use the obsolete service arrangement and may move or transfer the service as required. However, no additions or changes to the service configuration is permitted.
- Type 4 Customers may continue to use the obsolete service arrangement. However, no additions, changes, moves or transfer of service are permitted.
- Type 5 Used to indicate that the terms and conditions associated with obsoleting the service are service-specific and stated in the pricing and service guide pages obsoleting the offering.

Obsolete services are furnished subject to all rules and regulations of this pricing and service guide the same as would be applicable if the service offering were not obsolete. In addition, the Company reserves the right to revise rates, terms, conditions, rules and regulations associated with obsolete services from time to time.

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.1 Type 1 Obsolete Services

Reserved for future use

- 1.7.2 Type 2 Obsolete Services
  - (A) Reserved for Future Use

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (B) Reserved for Future Use
    - (C) Reserved for Future Use
    - (D) Reserved for Future Use
    - (E) Reserved for Future Use
    - (F) Reserved for Future Use
    - (G) Reserved for Future Use
    - (H) Reserved for Future Use
    - (I) Reserved for Future Use
    - (J) Reserved for Future Use
    - (K) Reserved for Future Use

(D)

(D)

(C)

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#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (L) Reserved for Future Use
    - (M) Reserved for Future Use
    - (N) Reserved for Future Use
    - (O) Reserved for Future Use
    - (P) BellSouth® Talk 500 Plan¹ (formerly known as AT&T Nationwide Calling 300 Plan)
      - The MRC\* is \$26.99, and the per-minute usage rate is \$0.0700 for calls after the initial 500 minutes have been used within a billing period.
    - (Q) Reserved for Future Use
    - (R) Reserved for Future Use
    - (S) Reserved for Future Use
    - (T) Reserved for Future use
    - (U) Reserved for Future use

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan was obsolete December 17, 2003.

Louisiana Service Guide 17th Revised Page 22 Effective: March 12, 2019

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (V) Reserved for Future Use
    - (W) Reserved for Future Use
    - (X) Reserved for Future Use
    - (Y) Reserved for Future Use
    - (Z) Business Fixed Rate Plus Plan (Obsolete January 3, 2004)
      - .1 The MRC\* is \$49.00 per billing account and the per-minute usage rate is \$0.4540. All calls are billed in six (6) second increments after an initial period, (I) for billing purposes, of thirty (30) seconds.
    - (AA) Business Fixed Rate Ultra® Plan (Obsolete January 3, 2004)
      - .1 The MRC\* is \$54.00 per billing account and the per-minute usage rate is \$0.4470. All calls are billed in six (6) second increments after an initial period, (I) for billing purposes, of thirty (30) seconds.

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

Louisiana Service Guide 4th Revised Page 23 Effective: July 31, 2015

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (AB) Reserved for Future Use
    - (AC) Reserved for Future Use

(D/C)



(AD) Reserved for Future Use

Louisiana Service Guide 3rd Revised Page 24 Effective: July 31, 2015

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (AE) Reserved for Future Usse

(D/C)

(AF) Reserved for Future Use

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (AG) Reserved for Future Use
    - (AH) Reserved for Future Use
    - (AI) Reserved for Future Use
    - (AJ) Reserved for Future Use
    - (AK) Reserved for Future Use

- (AL) Reserved for Future use
- (AM) Reserved for Future Use
- (AN) Reserved for Future use
- (AO) Reserved for Future Use
- (AP) Reserved for Future Use
- (AQ) Reserved for Future Use

(C)

(D)

| | | | | (D)

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#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (AR) Reserved for Future Use
    - (AS) Reserved for Future Use
    - (AT) Reserved for Future Use
    - (AU) BellSouth® Unlimited Savings Value Plan¹, formerly known as BellSouth® Unlimited MultiLine Plan¹

The MRC\* is \$31.99 for unlimited intrastate and interstate minutes of use.

- (AV) Reserved for Future Use
- (AW) Reserved for Future Use
- (AX) Reserved for Future Use
- (AY) Talk 120 Value Lite<sup>2</sup>

The MRC\* is \$14.99, and the per-minute usage rate is \$0.1200 for calls after the initial 120 minutes have been used within a billing period.

(AZ) Reserved for Future Use

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan was obsolete November 1, 2005

<sup>&</sup>lt;sup>2</sup> This plan was obsolete December 1, 2005

Louisiana Service Guide 8th Revised Page 26.1 Effective: March 12, 2018

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (BA) BellSouth® Nickel Value Plan<sup>1</sup>

(C)

The MRC\* is \$9.99, and the per-minute usage rate is \$0.0500.

(I)

- (BB) Reserved for Future Use
- (BC) Reserved for Future Use
- (BD) Reserved for Future Use

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan was obsolete October 4, 2006

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#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (BE) Reserved for Future Use
    - (BF) Reserved for Future Use
    - (BG) Reserved for Future Use
    - (BH) AT&T Core Value<sup>1</sup>

The MRC\* is \$5.99, and the per-minute usage rate is \$0.1400.

- (BI) Reserved for Future Use
- (BJ) Business Fixed Rate Plan<sup>2</sup>
  - .1 The MRC\* is \$46.00 and the per-minute usage rate is \$0.6090. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. (I)

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan was obsolete August 16, 2007.

<sup>&</sup>lt;sup>2</sup> This plan was obsolete September 4, 2007.

#### SECTION 1 - RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - Type 2 Obsolete Services (continued) 1.7.2
    - Business One Plan<sup>1</sup> (BK)

.1 The MRC\* is \$7.95 and the per minute usage rate is \$0.0690. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

#### .2 Volume Discount

The following discount will be given off of the total domestic direct dialed outbound and domestic toll free inbound monthly usage charges based upon the actual domestic direct dialed outbound and domestic toll free inbound monthly usage. Surcharges, taxes and other similar fees shall not be included in the calculation for determination of the qualifying monthly usage.

Monthly Usage	Discount
\$ 0.00 to \$49.99	0.00%
\$ 50.00 to \$199.99	2.89%
\$200.00 and above	5.8%

\*The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

(1) - Material moved from Page 27

<sup>1</sup>This plan was obsolete September 4, 2007

(N)

(1)

(1)

Louisiana Service Guide 2nd Revised Page 28 Effective: July 31, 2018

#### SECTION 1 – RATES AND CHARGES

#### 1.7 Obsolete Service Offerings (continued)

#### 1.7.2 Type 2 - Obsolete Services (continued)

(D) (D)

### (BL) Business Unlimited IntraLATA Plan (Obsolete September 4, 2007)

.1 MRC\*

The following MRC applies based on the number of switched access lines or type of service subscribed to this plan:

.a Outbound Service

1-5 Lines \$18.95 6-10 Lines \$30.95 11-20 Lines, one PRI or one T-1 \$49.95

.b Toll Free Inbound Service

See Section 1.2.6

.2 Usage Rates

.a Direct Dialed - Outbound Service

	Initial 30 Seconds	Each Add'l 6 Seconds
IntraLATA	\$0.000	\$0.000
InterLATA	\$0.035	\$0.007

#### .b Toll Free Inbound Service

	Initial 30 Seconds	Each Add'l 6 Seconds
IntraLATA	\$0.035	\$0.007
InterLATA	\$0.035	\$0.007

#### .3 Call Detail MRC\*

The following monthly recurring charge applies to Customers choosing to receive call detail information based on the number of switched access lines or type of service subscribed to this plan.

1-5 Lines \$5.00 6-10 Lines \$15.00 11-20 Lines, one PRI or one T-1 \$35.00

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

(C)

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.2 Type 2 Obsolete Services (continued)
    - (BM) Reserved for Future Use
      - (D)
    - (BN) Reserved for Future Use
    - (BO) Reserved for Future Use
    - (BP) Reserved for Future Use
    - (BQ) Reserved for Future Use
    - (BR) Reserved for Future Use
    - (BS) Reserved for Future Use
    - (BT) Reserved for Future Use
  - 1.7.3 Type 3 Obsolete Services

Reserved for future use

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(I)

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services
    - (A) AT&T Unlimited Nationwide Calling Basic Preferred Plan<sup>1</sup> (formerly known as AT&T Unlimited Nationwide Calling II Plan<sup>1</sup>)

The MRC\* is \$26.99 for unlimited interstate and intrastate minutes of use.

- (B) Reserved for Future Use
- (C) Reserved for Future Use
- (D) Reserved for Future Use
- (E) Reserved for Future Use
- (F) Reserved for Future Use
- (G) Reserved for Future Use
- (H) Reserved for Future Use
- (I) Reserved for Future Use
- (J) Reserved for Future Use
- (K) Reserved for Future Use

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan was obsolete on January 27, 2009

Louisiana Service Guide 7th Revised Page 30.1 Effective: March 12, 2018

# SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services (continued)
    - (L) Reserved for Future Use
    - (M) Reserved for Future Use
    - (N) Reserved for Future Use

(C) (D)

- (O) Reserved for Future Use
- (P) Reserved for Future Use

Louisiana Service Guide 30th Revised Page 31 Effective: March 12, 2019

(I)

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services (continued)
    - (Q) Reserved for Future Use
    - (R) Reserved for Future Use
    - (S) Reserved for Future Use
    - (T) Reserved for Future Use
    - (U) Reserved for Future Use
    - (V) Reserved for Future Use
    - (W) Business 500 Minute Package Plan<sup>1</sup>
      - The MRC\* is \$151.00 and the per-minute usage rate is \$0.2630 for calls after the initial 500 minutes have been used within a billing period.
    - (X) Business 1000 Minute Package Plan<sup>1</sup>
      - The MRC\* is \$290.00, and the per-minute usage rate is \$0.2630 for calls after the initial 1000 minutes have been used within a billing period.
    - (Y) Business 2000 Minute Package Plan<sup>1</sup>
      - The MRC\* is \$541.50 and the per-minute usage rate is \$0.2450 for calls after the initial 2000 minutes have been used within a billing period.

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan obsolete September 30, 2011.

(AF)

(AG)

Louisiana Service Guide 14th Revised Page 31.1 Effective: March 12, 2019

(I)

#### SECTION 1 – RATES AND CHARGES

1.7 Obsolete Service Offerings (continued)		te Service	e Offerings (continued)			
	1.7.4	Type 4 - Obsolete Services (continued)				
		(Z)	Business 3500 Minute Package Plan			
			The MRC* is \$920.00 and the per-minute usage rate is \$0.2190 for calls after the initial 3500 minutes have been used within a billing period	(I)		
		(AA)	Business 5000 Minute Package Plan			
			The MRC* is \$1,253.50, and the per-minute usage rate is \$0.2190 for calls after the initial 5000 minutes have been used within a billing period.	(I)		
		(AB)	Business 7500 Minute Package Plan			
			The MRC* is \$1,812.00, and the per-minute usage rate is \$0.2030 for calls after the initial 7500 minutes have been used within a billing period.	(I)		
		(AC)	Business 10000 Minute Package Plan			
			The MRC* is \$2,226.50, and the per-minute usage rate is \$0.1850 for calls after the initial 10,000 minutes have been used within a billing period.	(I)		
		(AD)	Business Integrated Solutions 500 Minutes Plan			
			The MRC* is \$122.50, and the per-minute usage rate is \$0.2350 for calls after the initial 500 minutes have been used within a billing period.	(I)		
		(AE)	Business Integrated Solutions 1000 Minutes Plan			
			The MRC* is \$234.00, and the per-minute usage rate is \$0.2230 for calls after the initial	(I)		

1000 minutes have been used within a billing period. Business Integrated Solutions 2000 Minutes Plan

Business Integrated Solutions 3500 Minutes Plan

The MRC\* is \$778.50, and the per-minute usage rate is \$0.2070 for calls after the initial (I) 3500 minutes have been used within a billing period.

The MRC\* is \$449.00, and the per-minute usage rate is \$0.2150 for calls after the initial

(AH) Business Integrated Solutions 5000 Minutes Plan

The MRC\* is \$1,114.00, and the per-minute usage rate is \$0.2030 for calls after the initial 5000 minutes have been used within a billing period.

<sup>2000</sup> minutes have been used within a billing period.

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services (continued)
    - (AI) Business Preferred Rate Plan (Obsolete December 31, 2011)
      - (A) The MRC\* is \$60.00 and the direct dial usage rates are as follows: (I)

Initial 30-Seconds: \$0.3100 (I)

Each Add'1 6-Seconds \$0.0620 (I)

(B) Discount percentages for monthly billing:

From	To	%
\$0.00	\$49.99	0.00%
\$50.00	\$199.99	2.89%
\$200.00	\$200.01 +	5.80%

- (AJ) Business Platinum Preferred Rate Plan (Obsolete December 31, 2011)
  - (A) The per-minute usage rate is \$0.0630 and the Minimum Monthly Commitment (MMC) is \$250.00. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.
  - (B) Discount percentages for monthly billing:

From	To	%
\$0.00	\$499.99	0.00%
\$500.00	\$999.99	3.18%
\$1,000.00	\$1,999.99	6.35%
\$2,000.00	\$2,000.01 +	7.94%

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

(I)

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services (continued)
    - (AK) Business Appreciation Plan<sup>1</sup>

The MRC\* is \$1.00, and the per-minute usage rate is \$0.0600. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

(AL) Business Appreciation II Plan<sup>1</sup>

The MRC\* is \$1.00, and the per-minute usage rate is \$0.0500. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

- (AM) Business Monthly Saver Plan II<sup>1</sup>
  - (A) Per Minute Usage Rate. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

MMC	Rate
\$500.00	\$0.0600
\$1,000.00	\$0.0580
\$2,000.00	\$0.0570

(AN) Business Value Plan<sup>1</sup>

(A) The MRC\* is \$49.00, and the per-minute usage rate is \$2.45.

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

<sup>&</sup>lt;sup>1</sup> This plan obsolete December 31, 2011.

Louisiana Service Guide 9th Revised Page 31.4 Effective: July 12, 2018

(I)

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services (continued)
    - (AO) AT&T® Unlimited Nationwide Calling Advantage 31

The MRC is \$13.00 for unlimited interstate and intrastate minutes of use.

(AP) Business Unlimited Calling<sup>SM</sup> III

(A) Direct Dialed – Outbound Service

.1 Option 1

AT&T All for Less 2-Year Agreement \$10.00 per access line#
Month-to-Month \$20.00 per access line#

.2 Option 2

AT&T All for Less 2-Year Agreement \$5.00 per access line#
Month-to-Month \$20.00 per access line#

.3 Option 3

AT&T All for Less 2-Year Agreement \$5.00 per access line#

Month-to-Month \$20.00 per access line#

(B) Toll Free Inbound Service

The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this service guide for the AT&T Lon g Distance Toll Free<sup>SM</sup> MRC.

(C) Call Detail

The MRC is \$5.00/line up to four (4) lines.

<sup>#</sup>This service not offered out of this Service Guide.

<sup>&</sup>lt;sup>1</sup>This plan was obsolete on March 31, 2012

#### SECTION 1 – RATES AND CHARGES

- 1.7 Obsolete Service Offerings (continued)
  - 1.7.4 Type 4 Obsolete Services
    - (AQ) AT&T Business Block of Time<sup>SM</sup> II Plans

#### **Rate Options**

- .1 Reserved for Future Use
- .2 AT&T Business Block of Time<sup>SM</sup> 500 II<sup>1</sup>

The MRC is \$25.00 and the usage rate is \$0.0570 for calls after the initial 500 minutes have been used within a billing cycle.

- (AR) AT&T Business Unlimited Calling<sup>SM</sup> V<sup>1</sup>
  - .1 The outbound direct-dialed long distance calling MRC is as follows:

1-Year Agreement \$10.00 per access line 2-Year Agreement \$10.00 per access line Month-to-Month \$10.00 per access line

.2 Toll Free Inbound Service

The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> MRC.

.3 For operator services and directory assistance see Section 1.4 and Section 1.5.

(D) (D)

.4 Call Detail

The MRC is \$5.00/line up to ten (10) lines.

<sup>&</sup>lt;sup>1</sup>This plan was obsolete December 12, 2014

Louisiana Service Guide 11th Revised Page 31.5 Effective: March 12, 2019

(I)

(I)

#### SECTION 1 – RATES AND CHARGES

#### 1.7 Obsolete Service Offerings (continued)

### 1.7.5 Type 5 - Obsolete Services

### (A) Business Unlimited Plan<sup>1</sup>

#### .1 Direct Dialed - Outbound Service

The MRC for unlimited interstate and intrastate 1+ outbound calling is as follows:

<b>Number of Lines</b>	MRC*
1	\$86.00
2	\$157.00
3	\$228.00
4	\$299.00
5	\$370.00
6	\$441.00
7	\$512.00
8	\$583.00
9	\$654.00
10	\$725.00
11	\$796.00
12	\$867.00

.2 Toll Free Inbound Service

The per-minute usage rate is \$0.06. See Section 1.2.6 of this service guide for the Toll Free Service MRC. All toll free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

#### .3 Call Detail

The following MRC applies for call detail information based on the number of lines subscribed to this plan:

<b>Number of Lines</b>	MRC*
1	\$5.00
2	\$10.00
3	\$15.00
4	\$20.00
5	\$25.00
6	\$30.00
7	\$35.00
8	\$40.00
9	\$45.00
10	\$50.00
11	\$55.00
12	\$60.00

<sup>\*</sup> The MRC charges listed above are the same as the MRC identified in the Company's Interstate Services Pricing and Service Guide. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

Effective January 31, 2012, Business Unlimited Plan is no longer available to new Customers or existing Customers who move locations or transfer service to another location. Customers may add or remove lines in accordance with the plan terms and conditions as long as the plan service remains at the same Customer Premises.

(B)

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### SECTION 1 – RATES AND CHARGES

#### 1.7 Obsolete Service Offerings (continued)

#### 1.7.5 Type 5 - Obsolete Services

AT&T Business Unlimited Calling<sup>SM</sup> IV<sup>1</sup> (1/C).1 The outbound direct-dialed long distance calling MRC is as follows: (1/C)1-Year Term \$10.00 per access line# (1) Month-to-Month \$10.00 per access line# Customers will receive a monthly bill credit reward amount equal to \$5.00 per line for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount. (1) .2 Toll Free Inbound Service (1/C)The per-minute usage rate is \$0.055. All toll-free inbound calls are billed in six (1) (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 1.2.6 of this Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> MRC. (1) For operator services and directory assistance see Section 1.4 and Section 1.5. .3 (1/C)Call Detail .4 (1/C)The MRC is \$5.00/line up to ten (10) lines. (1)

#This service not offered under this Service Guide

(1)

(N)

(N)

<sup>1</sup>Effective August 12, 2015, AT&T Business Unlimited Calling<sup>SM</sup> IV plan will no longer be available to new subscribers. Existing Customers may keep this plan until they move locations, make service changes or until it is discontinued by the Company, whichever comes first.

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(D)

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SECTION 2 – RESERVED FOR FUTURE USE

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SECTION 3 – RESERVED FOR FUTURE USE

(C) (D)

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SECTION 4 – RESERVED FOR FUTURE USE

(C)

(D)

| | (D)

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(D)

| | (D)

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SECTION 5 – RESERVED FOR FUTURE USE

(C) (D)

(D)

6.1

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# SECTION 6 – RESERVED FOR FUTURE USE

(C)

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# SECTION 6 – RESERVED FOR FUTURE USE

(C) (D)

6.1

(D)

6.2

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(C) (D)

6.3

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# SECTION 6 – RESERVED FOR FUTURE USE

(C) (D)

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# SECTION 6 – RESERVED FOR FUTURE USE

(D)

(C)

6.5

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SECTION 6 – RESERVED FOR FUTURE USE

(C) (D)

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(D)

# SECTION 6 – RESERVED FOR FUTURE USE

6.6 (D)

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# SECTION 6 – RESERVED FOR FUTURE USE

(C) (D)

6.8

(D)

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#### SECTION 7 - MISCELLANEOUS CHARGES

#### 7.1 Returned Check Charge

A charge of \$20.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company, at its option and for good cause, may refuse to accept a check or draft tendered as payment on a Customer's account.

#### 7.2 Louisiana Universal Service Fee

(N)

(N)

A monthly recurring Louisiana Universal Service Fee is applicable to each Customer's total monthly net intrastate charges for telecommunications services that are provided within the state of Louisiana. This fee is a non-discountable monthly recurring charge to recover the Company's required contributions to the Louisiana Universal Service Fund. The Company will revise this fee if the method and/or amount of its required contribution to the Louisiana Universal Fund changes.

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