

BUSINESS AND RESIDENTIAL SERVICES
PRICING AND SERVICE GUIDE

SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.3 Residential Optional Calling Plans (continued)

5.3.6 BellSouth® Unlimited Plan II¹

(A) The BellSouth® Unlimited Plan II is a direct dialed outbound long distance service offered to single line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Plan II provides the Customer with unlimited minutes of interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill. This plan is not offered on an intraLATA or intrastate only basis.

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers are eligible for this service if they meet the following requirements:

- .1 Customers must reside in areas where the Company's Affiliated ILEC's standalone BellSouth® Complete Choice® plan is not available and must subscribe to the Company's Affiliated ILEC's BellSouth® Area Plus® service with the Complete Choice® option.
- .2 Customers must presubscribe to the Company for interLATA long distance service.
- .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .4 This plan cannot be used for any use inconsistent with residential service.
- .5 This plan is not available for resale.
- .6 This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
- .10 The monthly recurring charge is \$19.00.

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¹This plan is marketed by the Company as Hernando Unlimited.

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SECTION 12 - GRANDFATHERED SERVICES

12.5 Type 4 – Grandfathered Services (continued)

12.5.31 AT&T Unlimited Nationwide Calling Advantage 3 (Grandfathered 3/31/2012)

- (A) AT&T Unlimited Nationwide Calling Advantage 3 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

- .1 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
 - .a access line, and;
 - .b verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .2 Customers must subscribe to and maintain one (1) qualifying product or service from a qualified Affiliate of the Company as defined and offered by the Affiliate of the Company.^{/1/}
- .3 Customers must presubscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan is only available for a maximum of three (3) lines at the same location.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The monthly recurring charge is \$16.00.

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^{/1/} Effective October 20, 2022, Customers are no longer required to subscribe to and maintain one (1) or more Affiliate of the Company products to remain on this service.

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SECTION 12 - GRANDFATHERED SERVICES

12.6 Type 5 – Grandfathered Services (continued)

12.6.4 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

Option 3

- .1 Customers must order this plan on-line via the Company's designated website.
- .2 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
 - access line, and;
 - verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .3 This plan is only available for a maximum of three (3) lines at the same location.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .7 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.
- .8 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .9 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The Monthly Recurring Charge for Options 1, 2 and 3 is \$19.00.

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