

**BUSINESS AND RESIDENTIAL SERVICES
PRICING AND SERVICE GUIDE**

SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.2 Residential Message Telecommunications Service (MTS)

- 5.2.1 Residential MTS is a direct dialed outbound long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.

Customers who do not designate and qualify for a specific optional calling plan are automatically placed on Residential MTS. To be eligible for this service Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC. Customers may subscribe to MTS service for the provision of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

5.2.2 Rates and Charges

All calls are billed in one (1) minute increments after an initial period, for billing purpose, of one (1) minute. Holiday discounts do not apply.

If monthly outbound domestic 1+ Direct-Dialed usage charges equal or exceed the Monthly Minimum Usage Charge (MUC) in a billing period, the MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage charges in a billing period are less than the MUC, the MUC that will apply will be the difference between that month's usage charges and the MUC.

(A) Monthly Minimum Usage Charge (MUC)

Customer Subscribes To:	MUC
intraLATA Only MTS	\$0.00
interLATA Only MTS	\$8.99
intraLATA and interLATA MTS	\$8.99

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(B) Per-Minute Usage Rates

Jurisdiction	Per-Minute Usage Rate
Interstate	\$0.42
Intrastate	
Alabama, Florida, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee	\$0.42
Georgia InterLATA and IntraLATA	
Mileage 0-22	\$0.00
Mileage 23 +	\$0.42

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5.3 Residential Optional Calling Plans (continued)

5.3.3 AT&T Unlimited Nationwide Calling One

- (A) AT&T Unlimited Nationwide Calling One is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice:
- .1 Customers must subscribe to and maintain an access line from the Company's Affiliated ILEC.
 - .2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.
 - .3 This plan may be combined with a verticals feature package as defined and offered by the Company's Affiliated ILEC.
 - .4 This plan is only available for a maximum of three (3) lines at the same location.
 - .5 This plan is not available on an account that is the recipient of charges billed from another location.
 - .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
 - .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

- (C) The MRC is \$27.99.

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5.3 Residential Optional Calling Plans (continued)

5.3.4 AT&T Unlimited Nationwide Calling Advantage 1

(A) AT&T Unlimited Nationwide Calling Advantage 1 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

.1 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:

.a access line, and;

.b verticals feature package as defined and offered by the Company's Affiliated ILEC.

.2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.

.3 This plan is only available for a maximum of three (3) lines at the same location.

.4 This plan is not available on an account that is the recipient of charges billed from another location.

.5 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.

.6 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The monthly recurring charge is \$23.00.

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SECTION 12 – GRANDFATHERED SERVICES

12.3 Type 2 – Grandfathered Services (continued)

12.3.7 Talk 500 Plan^{/1/} (C)

- (A) This plan is a direct dialed outbound long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. This plan provides the Customer with 500 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly service charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis.
- (B) Customers of this plan must subscribe to a local plan/service and at least two verticals features as defined and offered by the Company's Affiliated ILEC.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purpose, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$27.99, and the per-minute usage rate is \$0.0700 for calls completed after the 500 minute block of time has been used. (I)

^{/1/} This service is no longer available to new Customers or existing Customers at new locations effective December 17, 2003.

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SECTION 12 - GRANDFATHERED SERVICES

12.5 Type 4 – Grandfathered Services (continued)

12.5.30 AT&T Unlimited Nationwide Calling Basic Preferred Plan (continued)

(B) (continued)

- .2 Customers must presubscribe to the Company for both intraLATA and interLATA long distance service on all lines subscribed to under this plan.
- .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .4 This plan cannot be used for any use inconsistent with residential service.
- .5 This plan is not available for resale.
- .6 This plan is not available on an account that is the recipient of charges billed from another location.
- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.

(C) The MRC is \$27.99.

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SECTION 12 - GRANDFATHERED SERVICES

12.6 Type 5 – Grandfathered Services (continued)

12.6.3 AT&T ONE RATE® Nationwide Calling 1^{/1/}

- (A) The AT&T ONE RATE® Nationwide Calling 1 plan is an outbound only direct dialed interstate and intrastate long distance usage calling plan offered to Residential Customers on switched access lines. Service is offered on a per-minute basis, twenty-four hours per day, seven days per week. A single monthly recurring charge applies. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line.
- (B) To be eligible for this plan, Customers must subscribe to and maintain an access line from the Company's Affiliated ILEC and must subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (D) The Monthly Recurring Charge (MRC) is \$5.99, and the per-minute usage rate is \$0.10. (I)

^{/1/}Effective February 1, 2021, AT&T ONE RATE® Nationwide Calling 1 is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.