

**BUSINESS AND RESIDENTIAL SERVICES**  
**PRICING AND SERVICE GUIDE**

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**SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES**

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5.3 Residential Optional Calling Plans (continued)

5.3.6 BellSouth® Unlimited Plan II<sup>1</sup>

(A) The BellSouth® Unlimited Plan II is a direct dialed outbound long distance service offered to single line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Plan II provides the Customer with unlimited minutes of interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill. This plan is not offered on an intraLATA or intrastate only basis.

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers are eligible for this service if they meet the following requirements:

- .1 Customers must reside in areas where the Company's Affiliated ILEC's standalone BellSouth® Complete Choice® plan is not available and must subscribe to the Company's Affiliated ILEC's BellSouth® Area Plus® service with the Complete Choice® option.
- .2 Customers must presubscribe to the Company for interLATA long distance service.
- .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .4 This plan cannot be used for any use inconsistent with residential service.
- .5 This plan is not available for resale.
- .6 This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
- .10 The monthly recurring charge is \$18.00.

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<sup>1</sup>This plan is marketed by the Company as Hernando Unlimited.

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**SECTION 12 - GRANDFATHERED SERVICES**

12.5 Type 4 – Grandfathered Services (continued)

12.5.31 AT&T Unlimited Nationwide Calling Advantage 3 (Grandfathered 3/31/2012)

- (A) AT&T Unlimited Nationwide Calling Advantage 3 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

- .1 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
  - .a access line, and;
  - .b verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .2 Customers must subscribe to and maintain one (1) qualifying product or service from a qualified affiliate of the Company as defined and offered by the affiliate of the Company.
- .3 Customers must presubscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan is only available for a maximum of three (3) lines at the same location.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The monthly recurring charge is \$15.00.

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**SECTION 12 - GRANDFATHERED SERVICES**

**12.6 Type 5 – Grandfathered Services (continued)**

**12.6.4 AT&T Unlimited Nationwide Calling Advantage 2 (continued)**

**(B) (continued)**

**Option 3**

- .1 Customers must order this plan on-line via the Company's designated website.
- .2 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
  - access line, and;
  - verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .3 This plan is only available for a maximum of three (3) lines at the same location.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .7 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.
- .8 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .9 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

**(C) The Monthly Recurring Charge for Options 1, 2 and 3 is \$18.00.**

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**SECTION 12 - GRANDFATHERED SERVICES**

**12.6 Type 5 – Grandfathered Services (continued)**

**12.6.5 AT&T Unlimited Nationwide Calling<sup>SM</sup> Plus 1<sup>1</sup>**

- (A) AT&T Unlimited Nationwide Calling<sup>SM</sup> Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. This plan does not provide call detail information on the Customer's bill. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:
- .1 use Switched Access to reach the long distance network;
  - .2 subscribes to the Company for the provision of interLATA (interstate and intrastate) service and intraLATA (local toll) service for outbound long distance calling;
  - .3 subscribes to and maintains the following services from an Affiliated ILEC of the Company:
    - .a Access line with a BTN and;
    - .b Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company;
  - .4 subscribe to and maintain one (1) or more Affiliate of the Company Products as defined and offered by the Affiliate of the Company;
  - .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
  - .6 request to be provisioned under this Service and;
  - .7 limits the use of Service to that which is of a standard, domestic, residential nature.
- (B) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or non-residential use of Service, the Company may move the Customer to AT&T ONE RATE<sup>®</sup> Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.
- (C) The MRC is \$12.00. (I)

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<sup>1</sup>Effective February 1, 2021, AT&T Unlimited Nationwide Calling<sup>SM</sup> Plus 1 is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.