

**BUSINESS AND RESIDENTIAL SERVICES
PRICING AND SERVICE GUIDE**

SECTION 10 - PROMOTIONS

10.2 Promotional Offerings (continued)

10.2.7 AT&T Business Unlimited CallingSM Retention Promotion F

- (A) The sign-up period for this promotion is September 1, 2020 through August 31, 2021. Service must be activated by October 31, 2021. This promotion is available to Business Customers who: (C)

- .1 currently subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service; and state an intention to disconnect long distance service with the Company;
- .2 newly subscribe to AT&T Business Unlimited Calling as defined in Section 4.3.1 of this pricing and service guide;
- .3 newly subscribe to or have a one (1), two (2) or three (3) year local service term with an Affiliated ILEC of the Company; and,
- .4 request to participate in this promotional offering.

- (B) Customers subscribing to this promotion will be charged the following promotional MRC for 12 consecutive months in lieu of the MRC charge specified in Section 4.3.1 (E) of this pricing and service guide:

Direct Dial Service	Promotional MRC
Primary Line	\$10.00
Each Additional Line after the Primary Line	\$10.00

- (C) Customers must continue to subscribe to and maintain the requirements of AT&T Business Unlimited Calling as defined in 4.3.1 of this pricing and service guide to continue to qualify for this promotion. Should Customer disconnect service with AT&T Long Distance Service or change its calling plan from AT&T Business Unlimited Calling prior to the expiration of the 12-month promotional period, Customer will forfeit future promotion benefit.
- (D) Customers who continue to subscribe and meet the requirements of AT&T Business Unlimited Calling at the end of the 12-month promotional period will be charged the MRC charges specified in Section 4.3.1 (E) of this pricing and service guide.
- (E) This promotion cannot be combined with any other promotional offers associated with AT&T Business Unlimited Calling.
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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.4 Business 3500 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 3500 Minute Package plan is a domestic direct dialed outbound and domestic inbound toll free (8XX) long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 3500 Minute Package plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.
 - (B) To receive toll-free service Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (D) below.
 - (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
 - (D) The MRC is \$1,302.00, and the per-minute usage rate is \$0.310 for calls completed after the 3,500 minute block of time has been used. (I)
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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.5 Business Integrated Solutions 500 Minutes Plan (Grandfathered 9/30/2011)

- (A) The Business Integrated Solutions 500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 500 Minutes plan provides the Customer with 500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, ISDN and to a local service term agreement from the Company's Affiliated ILEC.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (F) below.
- (F) The MRC is \$173.50, and the per-minute usage rate is \$0.333 for calls completed after the 500 minute block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.6 Business Integrated Solutions 1000 Minutes Plan (Grandfathered 9/30/2011)

- (A) The Business Integrated Solutions 1000 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 1000 Minutes plan provides the Customer with 1000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's Affiliated ILEC.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified (F) below.
- (F) The MRC is \$331.00, and the per-minute usage rate is \$0.316 for calls completed after the 1,000 minute block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.7 Business 7500 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 7500 Minute Package plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 7500 Minute Package plan provides the Customer with 7,500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 7,500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 7,500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) To be eligible for this plan Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charge of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (E) below.
- (E) The MRC is \$2,564.50, and the per-minute usage rate is \$0.288 for calls completed after the 7,500 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.8 Business 10000 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 10000 Minute Package plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 10000 Minute Package plan provides the Customer with 10,000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 10,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 10,000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) To be eligible for this plan Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charge of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (E) below.
- (E) The MRC is \$3,150.50, and the per-minute usage rate is \$0.262 for calls completed after the 10,000 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.9 Business 500 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 500 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 500 Minute Package plan provides the Customer with 500 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$213.50, and the per-minute usage rate is \$0.372 for calls completed after the 500 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.10 Business 1000 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 1000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 1000 Minute Package plan provides the Customer with 1000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$410.50, and the per-minute usage rate is \$0.372 for calls completed after the 1000 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.11 Business 2000 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 2000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 2000 Minute Package plan provides the Customer with 2000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 2000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$766.00, and the per-minute usage rate is \$0.347 for calls completed after the 2000 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.12 Business 5000 Minute Package Plan (Grandfathered 9/30/2011)

- (A) The Business 5000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 5000 Minute Package plan provides the Customer with 5000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$1,774.00, and the per-minute usage rate is \$0.310 for calls completed after the 5000 block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.13 Business Integrated Solutions 2000 Minutes Plan (Grandfathered 9/30/2011)

- (A) The Business Integrated Solutions 2000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 2000 Minutes plan provides the Customer with 2,000 minutes of Additional usage over the initial 2,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's Affiliated ILEC. Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$635.50, and the per-minute usage rate is \$0.305 for calls completed after the 2,000 minute block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.14 Business Integrated Solutions 5000 Minutes Plan (Grandfathered 9/30/2011)

- (A) The Business Integrated Solutions 5000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 5000 Minutes plan provides the Customer with 5,000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's Affiliated. Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$1,576.00, and the per-minute usage rate is \$0.288 for calls completed after the 5,000 minute block of time has been used. (I)

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SECTION 12 – GRANDFATHERED SERVICES

12.5 Type 4 - Grandfathered Services (continued)

12.5.15 Business Integrated Solutions 3500 Minutes Plan (Grandfathered 9/30/2011)

- (A) The Business Integrated Solutions 3500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 3500 Minutes plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's Affiliated ILEC. Customers who no longer meet the eligibility requirements identified above will be transferred to an alternate plan without further notice.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified (E) below:
- (E) The MRC is \$1,101.50, and the per-minute usage rate is \$0.293 for calls completed after the 3,500 minute block of time has been used. (I)