

**BUSINESS AND RESIDENTIAL SERVICES
PRICING AND SERVICE GUIDE**

SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.2 Residential Message Telecommunications Service (MTS)

- 5.2.1 Residential MTS is a direct dialed outbound long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.

Customers who do not designate and qualify for a specific optional calling plan are automatically placed on Residential MTS. To be eligible for this service Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC. Customers may subscribe to MTS service for the provision of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

5.2.2 Rates and Charges

All calls are billed in one (1) minute increments after an initial period, for billing purpose, of one (1) minute. Holiday discounts do not apply.

If monthly outbound domestic 1+ Direct-Dialed usage charges equal or exceed the Monthly Minimum Usage Charge (MUC) in a billing period, the MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage charges in a billing period are less than the MUC, the MUC that will apply will be the difference between that month's usage charges and the MUC.

(A) Monthly Minimum Usage Charge (MUC)

Customer Subscribes To:	MUC
intraLATA Only MTS	\$0.00
interLATA Only MTS	\$6.99
intraLATA and interLATA MTS	\$6.99

(I)

(I)

(B) Per-Minute Usage Rates

Jurisdiction	Per-Minute Usage Rate
Interstate	\$0.42
Intrastate	
Alabama, Florida, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee	\$0.42
Georgia InterLATA and IntraLATA	
Mileage 0-22	\$0.00
Mileage 23 +	\$0.42

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5.3 Residential Optional Calling Plans

5.3.1 AT&T ONE RATE® Nationwide Calling 1

- (A) The AT&T ONE RATE® Nationwide Calling 1 plan is an outbound only direct dialed interstate and intrastate long distance usage calling plan offered to Residential Customers on switched access lines. Service is offered on a per-minute basis, twenty-four hours per day, seven days per week. A single monthly recurring charge applies. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line.
- (B) To be eligible for this plan, Customers must subscribe to and maintain an access line from the Company's Affiliated ILEC and must subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (D) The Monthly Recurring Charge (MRC) is \$4.99, and the per-minute usage rate is \$0.10. (I)(R)

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5.3 Residential Optional Calling Plans (continued)

5.3.2 AT&T ONE RATE® Nationwide Advantage

- (A) The AT&T ONE RATE® Nationwide Advantage is a bundled outbound only direct dialed interstate and intrastate long distance usage calling plan offered to Residential Customers on switched access lines. Service is offered on a per-minute basis, twenty-four hours per day, seven days per week. A single monthly recurring charge applies. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line.
- (B) To be eligible for this plan, Customers must subscribe to and maintain an access line from the Company's Affiliated ILEC and must subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (D) The MRC is \$7.99, and the per-minute usage rate is \$0.0700. (I)

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SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.3 Residential Optional Calling Plans (continued)

5.3.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

Option 3

- .1 Customers must order this plan on-line via the Company's designated website.
- .2 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
 - access line, and;
 - verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .3 This plan is only available for a maximum of three (3) lines at the same location.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .7 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.
- .8 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .9 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The Monthly Recurring Charge for Options 1, 2 and 3 is \$17.00.

(I)

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SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.3 Residential Optional Calling Plans (continued)

5.3.6 BellSouth® Unlimited Plan II¹

(A) The BellSouth® Unlimited Plan II is a direct dialed outbound long distance service offered to single line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Plan II provides the Customer with unlimited minutes of interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill. This plan is not offered on an intraLATA or intrastate only basis.

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers are eligible for this service if they meet the following requirements:

- .1 Customers must reside in areas where the Company's Affiliated ILEC's standalone BellSouth® Complete Choice® plan is not available and must subscribe to the Company's Affiliated ILEC's BellSouth® Area Plus® service with the Complete Choice® option.
- .2 Customers must presubscribe to the Company for interLATA long distance service.
- .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .4 This plan cannot be used for any use inconsistent with residential service.
- .5 This plan is not available for resale.
- .6 This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
- .10 The Monthly Service Charge is \$17.00. (I)

¹This plan is marketed by the Company as Hernando Unlimited.

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SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.3 Residential Optional Calling Plans (continued)

5.3.7 AT&T Unlimited Nationwide CallingSM Plus 1

(A) AT&T Unlimited Nationwide CallingSM Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. This plan does not provide call detail information on the Customer's bill. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:

- .1 use Switched Access to reach the long distance network;
- .2 subscribes to the Company for the provision of interLATA (interstate and intrastate) service and intraLATA (local toll) service for outbound long distance calling;
- .3 subscribes to and maintains the following services from an Affiliated ILEC of the Company:
 - .a Access line with a BTN and;
 - .b Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company;
- .4 subscribe to and maintain one (1) or more Affiliate of the Company Products as defined and offered by the Affiliate of the Company;
- .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
- .6 request to be provisioned under this Service and;
- .7 limits the use of Service to that which is of a standard, domestic, residential nature.

(B) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or non-residential use of Service, the Company may move the Customer to AT&T ONE RATE[®] Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

(C) The MRC is \$11.00.

(I)

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SECTION 7 – RESIDENTIAL INTERNATIONAL SERVICE DESCRIPTIONS, RATES AND CHARGES

7.3 Residential Optional Calling Plans (continued)

7.3.3 AT&T® Worldwide Value CallingSM Plan

- (A) The AT&T® Worldwide Value CallingSM Plan is a direct dialed outbound international long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the country code or area code, if applicable, and the terminating number to complete a call utilizing this service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This plan is only offered in conjunction with a Company Domestic Service.
- (B) International Mobile Termination Charge
See Section 7.4.1 of this pricing and service guide for the applicable International Mobile Termination Charge.
- (C) Rates and Charges

The MRC is \$6.99, and the per-minute rates are as follows:

(I)

Country	Initial Minute	Each Additional Minute
Afghanistan	\$1.76	\$1.76
Albania	\$1.04	\$1.04
Algeria	\$0.49	\$0.49
Andorra	\$0.46	\$0.46
Angola	\$1.48	\$1.48
Anguilla	\$0.57	\$0.57
Antarctica (Casey Base)	\$0.09	\$0.09
Antarctica (Scott Base)	\$0.08	\$0.08
Antigua	\$0.47	\$0.47
Argentina	\$0.17	\$0.17
Armenia	\$0.59	\$0.59
Aruba	\$0.44	\$0.44
Ascension Island	\$1.14	\$1.14
Australia	\$0.09	\$0.09
Austria	\$0.09	\$0.09
Azerbaijan	\$0.87	\$0.87
Bahamas	\$0.25	\$0.25
Bahrain	\$0.65	\$0.65
Bangladesh	\$0.50	\$0.50
Barbados	\$0.51	\$0.51
Belarus	\$0.35	\$0.35
Belgium	\$0.09	\$0.09
Belize	\$0.49	\$0.49
Benin	\$0.65	\$0.65
Bermuda	\$0.19	\$0.19
Bhutan	\$1.84	\$1.84
Bolivia	\$0.33	\$0.33

Country	Initial Minute	Each Additional Minute
Bosnia	\$0.35	\$0.35
Botswana	\$0.84	\$0.84
Brazil	\$0.15	\$0.15
British Virgin Islands	\$0.45	\$0.45
Brunei	\$0.86	\$0.86
Bulgaria	\$0.30	\$0.30
Burkina Faso	\$1.04	\$1.04
Burundi	\$1.78	\$1.78
Cambodia	\$2.32	\$2.32
Cameroon	\$0.49	\$0.49
Canada	\$0.05	\$0.05
Cape Verde Island	\$0.82	\$0.82
Cayman Islands	\$0.25	\$0.25
Central African Republic	\$1.51	\$1.51
Chad	\$2.46	\$2.46
Chile	\$0.19	\$0.19
China	\$0.11	\$0.11
Christmas Island	\$0.09	\$0.09
Cocos Island	\$0.09	\$0.09
Colombia	\$0.17	\$0.17
Comoros Islands	\$2.29	\$2.29
Congo	\$0.75	\$0.75
Cook Islands	\$1.65	\$1.65
Costa Rica	\$0.27	\$0.27
Croatia	\$0.33	\$0.33
Cuba	\$0.92	\$0.92
Cyprus	\$0.56	\$0.56

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SECTION 12 – GRANDFATHERED SERVICES

12.3 Type 2 – Grandfathered Services (continued)

12.3.11 AT&T Core Value Plan (Grandfathered 8/16/2007)

- (A) The AT&T Core Value plan is a direct dialed outbound long distance service offered to residential Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.
 - (B) Customers must subscribe to and maintain an access line and a Vertical Feature or Vertical Features Package as defined and offered by the Affiliated ILEC of the Company. This plan is no longer available to Customers who subscribe to Two-Party Service offered by the Affiliated ILEC of the Company.
 - (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate AT&T Core Value plan. This service is not offered on an intraLATA only basis.
 - (D) The MRC is \$6.99 per account, and the per-minute usage rate is \$0.1400. (I)
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SECTION 12 - GRANDFATHERED SERVICES

12.5 Type 4 – Grandfathered Services (continued)

12.5.31 AT&T Unlimited Nationwide Calling Advantage 3 (Grandfathered 3/31/2012)

- (A) AT&T Unlimited Nationwide Calling Advantage 3 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

- .1 Customers must subscribe to and maintain the following services from the Company's Affiliated ILEC:
 - .a access line, and;
 - .b verticals feature package as defined and offered by the Company's Affiliated ILEC.
- .2 Customers must subscribe to and maintain one (1) qualifying product or service from a qualified affiliate of the Company as defined and offered by the affiliate of the Company.
- .3 Customers must presubscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan is only available for a maximum of three (3) lines at the same location.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll-free calling services.
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The monthly recurring charge is \$14.00.

(I)