#### SECTION 12 – GRANDFATHERED SERVICES

### 12.3 Type 2 – Grandfathered Services

- 12.3.1 Business Fixed Rate Plan (Grandfathered 9/4/2007)
  - (A) The Business Fixed Rate plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.

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(I)

(I)

Effective: March 12, 2020

- (B) All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$56.00 per account, and the per-minute usage rate is \$0.873.

### 12.3.2 Business Fixed Rate Plus Plan (Grandfathered 1/3/2004)

- (A) The Business Fixed Rate Plus plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.
- (B) All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is not offered on an intraLATA only basis.
- (C) The monthly recurring charge (MRC) is \$59.00, and the per-minute usage rate is \$0.650. (I) The MRC and will be waived in instances where the Customer's monthly billing is \$50.00 or more of combined intrastate and interstate usage. Surcharges, taxes and other similar fees shall not be included in the calculation for the waiving of the MRC.

### 12.3.3 Business Fixed Rate Ultra® Plan (Grandfathered 1/3/2004)

- (A) The Business Fixed Rate Ultra® plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service.
- (B) All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is not offered on an intraLATA only basis.
- (C) The MRC will be waived in instances where the Customer's monthly billing is \$200.00 or more of combined intrastate and interstate usage. Surcharges, taxes and other similar fees shall not be included in the calculation for the waiving of the MRC.
- (D) The MRC is \$64.00, and the per-minute usage rate is \$0.640.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.4 Business 3500 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 3500 Minute Package plan is a domestic direct dialed outbound and domestic inbound toll free (8XX) long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 3500 Minute Package plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.

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- (B) To receive toll-free service Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (D) below.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$1,132.00, and the per-minute usage rate is \$0.270 for calls completed after the 3,500 minute block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.5 Business Integrated Solutions 500 Minutes Plan (Grandfathered 9/30/2011)
    - (A) The Business Integrated Solutions 500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 500 Minutes plan provides the Customer with 500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, ISDN and to a local service term agreement from the Company's Affiliated ILEC.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (F) below.
- (F) The MRC is \$151.00, and the per-minute usage rate is \$0.289 for calls completed after the 500 minute block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.6 Business Integrated Solutions 1000 Minutes Plan (Grandfathered 9/30/2011)
    - (A) The Business Integrated Solutions 1000 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 1000 Minutes plan provides the Customer with 1000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's Affiliated ILEC.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified (F) below.
- (F) The MRC is \$288.00, and the per-minute usage rate is \$0.275 for calls completed after the 1,000 minute block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.7 Business 7500 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 7500 Minute Package plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 7500 Minute Package plan provides the Customer with 7,500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 7,500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 7,500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) To be eligible for this plan Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charge of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (E) below.
- (E) The MRC is \$2,230.00, and the per-minute usage rate is \$0.250 for calls completed after (I) the 7,500 block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.8 Business 10000 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 10000 Minute Package plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 10000 Minute Package plan provides the Customer with 10,000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 10,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 10,000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) To be eligible for this plan Customers must subscribe to local exchange service provided by the Company's Affiliated ILEC.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charge of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified in (E) below.
- (E) The MRC is \$2,739.50, and the per-minute usage rate is \$0.228 for calls completed after (I) the 10,000 block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.9 Business 500 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 500 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 500 Minute Package plan provides the Customer with 500 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company for interLATA long distance service.

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- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$185.50, and the per-minute usage rate is \$0.324 for calls completed after the 500 block of time has been used. (I)

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.10 Business 1000 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 1000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 1000 Minute Package plan provides the Customer with 1000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.

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- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$357.00, and the per-minute usage rate is \$0.324 for calls completed after the 1000 block of time has been used. (I)

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.11 Business 2000 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 2000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 2000 Minute Package plan provides the Customer with 2000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 2000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.

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- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$666.00, and the per-minute usage rate is \$0.302 for calls completed after the 2000 block of time has been used. (I)

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.12 Business 5000 Minute Package Plan (Grandfathered 9/30/2011)
    - (A) The Business 5000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 5000 Minute Package plan provides the Customer with 5000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. To be eligible for this plan, Customers must presubscribe to the Company or the Company's Affiliated ILEC for intraLATA service and must also presubscribe to the Company for interLATA long distance service.

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- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$1,542.50, and the per-minute usage rate is \$0.270 for calls completed after (I) the 5000 block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.13 Business Integrated Solutions 2000 Minutes Plan (Grandfathered 9/30/2011)
    - (A) The Business Integrated Solutions 2000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 2000 Minutes plan provides the Customer with 2,000 minutes of Additional usage over the initial 2,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's Affiliated ILEC. Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$552.50, and the per-minute usage rate is \$0.265 for calls completed after the 2,000 minute block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.14 Business Integrated Solutions 5000 Minutes Plan (Grandfathered 9/30/2011)
    - (A) The Business Integrated Solutions 5000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 5000 Minutes plan provides the Customer with 5,000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's Affiliated. Customers who no longer meet the eligibility requirements identified above will be transferred to Business MTS without further notice until the Customer selects another Company service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$1,370.50, and the per-minute usage rate is \$0.250 for calls completed after (I) the 5,000 minute block of time has been used.

#### SECTION 12 – GRANDFATHERED SERVICES

- 12.5 Type 4 Grandfathered Services (continued)
  - 12.5.15 Business Integrated Solutions 3500 Minutes Plan (Grandfathered 9/30/2011)
    - (A) The Business Integrated Solutions 3500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 3500 Minutes plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls.

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- (B) Customers of this plan must subscribe to one of the following services offered by the Company's Affiliated ILEC: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's Affiliated ILEC. Customers who no longer meet the eligibility requirements identified above will be transferred to an alternate plan without further notice.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free<sup>SM</sup> Service. The provisions and rates and charges of the AT&T Long Distance Toll Free<sup>SM</sup> Service will apply as described in Section 4.4 of this pricing and service guide except that usage rates are specified (E) below:
- (E) The MRC is \$958.00, and the per-minute usage rate is \$0.255 for calls completed after the 3,500 minute block of time has been used.

### SECTION 12 - GRANDFATHERED SERVICES

### 12.6 Type 5 – Grandfathered Services (continued)

### 12.6.1 Business Unlimited Plan (continued)

### (F) Rates and Charges

### .1 Direct Dialed Outbound Service MRC

<b>Number of Lines</b>	MRC
1	\$98.00
2	\$179.00
3	\$260.00
4	\$341.00
5	\$422.00
6	\$503.00
7	\$584.00
8	\$665.00
9	\$746.00
10	\$827.00
11	\$908.00
12	\$989.00

.2 Toll-Free Service

The per-minute usage rate is \$0.0600. All toll-free inbound calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. See Section 4.4 of this pricing and service guide for the toll-free service MRC.

### .3 Call Detail MRC

Number of Lines	MRC
1	\$5.00
2	\$10.00
3	\$15.00
4	\$20.00
5	\$25.00
6	\$30.00
7	\$35.00
8	\$40.00
9	\$45.00
10	\$50.00
11	\$55.00
12	\$60.00

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