

**BUSINESS SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

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**SECTION 3 – GENERAL INFORMATION**

**3.1 Interstate Service Descriptions (continued)**

**3.1.4 Outbound Long Distance Services**

The Company's outbound long distance services allow Customers to place calls to terminating locations on a direct dial basis. Customers must dial "1+" the destination telephone number, including area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided.

Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to the Company's network, or 2) dial the Company's access code (where available) to gain access to the network.

The following optional features and services are available for an additional charge to business Customers who subscribe to Business MTS or a direct dial outbound business calling plan.

- (A) Account Codes<sup>1</sup> – Allows a Customer to manage and/or track calls by requiring a specified 2-8 digit code to be entered before a call can be completed. Account codes may be validated or non-validated. Account code call detail information is provided on the Customer's monthly bill except for calls included in unlimited usage which are not provided on the Customer's monthly bill for Customers subscribing to unlimited usage plans such as the BellSouth® Business Unlimited Plan, the BellSouth® Business Unlimited IntraLATA Plan or the BellSouth® Business Unlimited Local Toll plan. Account codes do not apply to dial-around (10-10-XXX) calls or operator assisted calls and do not affect access to these calls. Customer is responsible for such calls. (C)
- .1 Validated: Allows the Customer to place calls by using assigned pre-determined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed.
- .2 Non-validated: Allows the Customer to place calls by using a code that is not verified against the Company's switch database. A specific sequence of numbers is not required.
- (B) Range Privileges - Allows the Customer to restrict certain types of outbound calling on a line or per account basis. Range Privileges may be standard or custom. Range privileges will not restrict access to dial-around (10-10-XXX) calls. Customer is responsible for such calls.
- .1 Standard Range Privileges: Provides the Customer the ability to choose from predefined privileges as follows:
- No calls allowed except operator-assisted, toll-free and local calls
  - No calls allowed except to domestic 50 states
  - No calls allowed except domestic 50 states, Canada, Puerto Rico and/or U.S. Virgin Islands
  - No calls allowed except to entire North American Dialing Plan locations
- .2 Custom Range Privileges: Allows the Customer to restrict outbound calling by NPA, by NPA-NXX, by state and/or by international country code.

<sup>1</sup>Effective December 1, 2017, this feature is no longer available for new subscriptions. Existing customers subscribing to the Account Code feature may keep this feature until it is discontinued by the Company. (N)  
(N)

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- (C) Override Codes - Provides the Customer the ability to override range privileges by using a specific code.

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

**3.1.5 Inbound Long Distance Services**

The Company's inbound long distance services are toll-free number (e.g., 800, 888) services. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party. With inbound long distance services, the Customer is billed for the call rather than the calling party.

Inbound long distance services may terminate to Customer local exchange access lines using Switched Access termination.

The following standard features are available at no additional charge to Customers who subscribe to AT&T Long Distance Toll Free<sup>SM</sup> Service.

- (A) On Demand Reroute - Allows the Customer to designate, upon demand, alternate routing of incoming toll-free calls to another location.
- (B) Vanity Numbers - Personalized toll-free number requested by the Customer, subject to the availability of the requested number.

The following optional features and services are available for an additional charge to Customers who subscribe to AT&T Long Distance Toll Free<sup>SM</sup> Service.

- (A) Account Codes<sup>1</sup> - Allows a Customer to manage and/or track calls by requiring a specified 2-8 digit code to be entered before a call can be completed. Account codes may be validated or non-validated. (C)

.1 Validated: Allows the Customer to place calls by using assigned pre-determined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed.

.2 Non-validated: Allows the Customer to place calls by using a code that is not verified against the Company's switch database. A specific sequence of numbers is not required.

- (B) Authorization Codes - Allows the Customer to limit unintentional or unauthorized calls placed on a toll-free number by requiring the caller to enter a specific code before the toll-free call can be completed.

- (C) Call Blocking - Allows the Customer to define specific geographic areas where calls cannot originate or allows blocking of calls that originate from a payphone.

<sup>1</sup>Effective December 1, 2017, this feature is no longer available for new subscriptions. Existing customers subscribing to the Account Code feature may keep this feature until it is discontinued by the Company. (N)  
(N)