

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (formerly known as AT&T Unlimited Nationwide CallingSM Advantage 5) (C)

- (A) AT&T Unlimited Nationwide Calling Advantage 2 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions associated with one of the following options. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

Option 1:

- .1 Customers must order this plan on-line via the Company's designated website or by contacting the Company's affiliated incumbent local exchange company's Customer Care Center.
- .2 Customers must newly subscribe to an access line# from the Company's affiliated incumbent local exchange company.
- .3 Customers must meet a minimum of one (1) of the following conditions:
 - .a previously subscribed to local dial tone service# of the Company's affiliated incumbent local exchange company and have cancelled that service, or;
 - .b previously subscribed to long distance service from the Company and have cancelled that service, or;
 - .c be a current local telephone Customer in the Company's affiliated incumbent local exchange company's local territory who is now moving dial tone service from a competitor of the Company to the Company's affiliated incumbent local exchange company.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is only available for a maximum of three (3) lines at the same location.
- .6 This plan may be combined with verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .7 This plan is not available on an account that is the recipient of charges billed from another location.
- .8 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .9 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.8 Reserved for Future Use

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.8 Reserved for Future Use (continued)

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4.6.9 Reserved for Future Use

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**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services

6.1.1 Interstate Directory Assistance

(A) Directory Assistance

Directory Assistance is available to Customers of the Company for locations within the United States where such information is available to the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance Bureau handles requests for listings within the same area code, two listing will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

Per Interstate Call to Directory Assistance: \$2.49

(B) Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station-to-Station calls billed to a travel card or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

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Per Directory Assistance Call Completion: \$0.50

6.1.2 Reserved for Future Use

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**RESIDENTIAL SERVICE GUIDE FOR
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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services (continued)

6.1.2 Reserved for Future Use (continued)

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6.1.3 International Directory Assistance

International Directory Assistance is available to certain international locations based upon the availability of directory assistance information.

Directory Assistance is available to Customers of the Company for use in obtaining numbers for international locations where such information is available to the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made, to the same operator, on each call to Directory Assistance. In order to obtain two (2) requests, the Customers must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance Bureau handles requests for listings within the same area code, two listing will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

Per International Call to Directory Assistance:

Canadian Directory Assistance	\$3.80
All other international locations	\$6.95

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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services (continued)

6.1.4 Reserved for Future Use

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(B) Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station-to-Station calls billed to a travel card or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

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Per International Call to Directory Assistance Call Completion:

United States Directory Assistance	\$0.85
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