

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 1 – TERMS AND ABBREVIATIONS

Access Line - A facility arrangement which connects the Customer's or Authorized User's location to the Company's network switching center.

Additional Period - The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this Business Service Guide.

Affiliate ILEC: An incumbent local exchange company (ILEC) with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with individual BTNs.

ANI - A calling telephone number identification which is forwarded to a interexchange carrier by a LEC as a call is placed.

Authorization Code - A numerical code, one or more of which are available to Customers to enable them to access the Company's network, and which are used by the Company both to prevent unauthorized access to its facilities and to identify Customers for billing purposes.

Authorized User - A natural person or legal entity which is authorized by the Customer to use the Company's Service under the terms and regulations of this pricing and service guide. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the Inmate is the Authorized User.

BellSouth - BellSouth Corporation and its affiliates.

Business Customer - For the purposes of this pricing and service guide, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

BTN: Billed Telephone Number. May consist of one or more WTNs.

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Carrier - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

Casual Calling - Access to the Company's network and the subsequent use of Service by an End User Customer who does not have a current account with the Company.

CIC - An interexchange carrier identification code.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call or service to an approved commercial credit card. The terms and conditions of the company issuing the credit card apply to payment arrangements.

Commission - The Federal Communications Commission.

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Company - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

Confinement Institution - Used throughout this pricing and service guide to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with BellSouth Long Distance, Inc. for the provision of service for use by their Inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this pricing and service guide. In the case of Collect-only calling services, the called party is the Customer and is responsible for payment of charges. Customer also includes any natural person or legal entity 1) which resells the services of the Company to End Users; or 2) places Casual Calls using the Company's service.

Dedicated Access - See Special Access

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User does not have an account, service agreement or other relationship with the Company. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

Initial Period - The initial period is the length of a call for minimum billing purposes. The initial periods vary by rate schedule and are specified in each individual rate table contained in other sections of this pricing and service guide.

Inmates - The confined population of Confinement Institutions.

LATA - A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

LEC - Local Exchange Carrier.

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IXC - Interexchange Carrier.

Mainland United States - The forty-eight (48) states within the continental United States of America and the District of Columbia.

MOU – Minutes of Use

MMC – Minimum Monthly Commitment

MRC – Monthly Recurring Charge

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SECTION 1 – TERMS AND ABBREVIATIONS

Switched Access - Where access between the Customer and the Company is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the Company.

TFS – AT&T Long Distance Toll FreeSM Service

Telecommunications Device for the Deaf (TDD) - machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.

Third Party - A billing arrangement whereby the charges for a call may be billed to a telephone number that is different than the calling numbers and the called number. The terms and conditions of the third party's Local Exchange Carrier apply to payment arrangements.

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United States - For purposes of this pricing and service guide the term "United States" includes the Mainland United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Mariana Islands (CNMI).

WTN: Working Telephone Number

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SECTION 2 – REGULATIONS

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Service shall be canceled by the Company promptly upon receipt of a cancellation request from the Customer. Upon cancellation a final bill will be prepared, per the specifications set forth in this pricing and service guide. The Customer shall be liable for all recurring charges prior to proper notice if a change in presubscribed carrier is initiated by the Customer.
- 2.5.2 If the Customer, either on behalf of itself or an Authorized User or End User, orders Service from the Company which requires special construction or facilities, and then cancels its order before Service begins, a charge shall be made to the Customer for the non-recoverable portions of the expenditures or liabilities incurred by the Company on behalf of the Customer or its Authorized User or End User by Company.

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.7 Payment and Billing

- 2.7.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:
- (A) any delegation of authority resulting in the use of the Customer's or its Authorized User's or End User's communications equipment and/or network services which result in the placement of calls via the Company;
 - (B) any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
 - (C) any calls placed by or through the Customer's or its Authorized User's or End User's equipment via any remote access feature(s);
 - (D) any and all calls placed to an "800" or "888" or other toll-free service number provided to the Customer by the Company.
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- (E) any calls placed through misused or fraudulently used account codes or authorization codes associated with optional features for 1+ or toll free service.
- 2.7.2 Non-recurring charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and/or actual usage as defined in this pricing and service guide.
- 2.7.3 Service is provided and billed by the Company on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges may be billed one month in advance or in arrears. The Customer shall pay monthly in advance or on demand all monthly recurring charges for Service and shall pay on demand all charges for usage at any agency duly authorized to receive such payments.

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SECTION 3 – GENERAL INFORMATION

3.1 Interstate Service Descriptions (continued)

3.1.5 Inbound Long Distance Services (continued)

- (D) Call Percentage Allocation – Allows the Customer to route calls placed on a toll free number to multiple termination numbers based on whole percentages that add up to 100 percent.
- (E) Call Routing - Allows the Customer to route incoming calls to different locations based on geographic location of origination, time-of-day, day-of-week, day or year or percentage allocation.
- (F) National Toll Free Directory Assistance Listing Service - Beginning September 1, 2003, this service will allow up to one (1) listing per each toll free number in the National Toll Free Directory Assistance Listing Service, except that Customer who previously have been allowed up to three (3) listings per each toll free number in the National Toll Free Directory Assistance Listing Service will be permitted to retain these listings in accordance with other terms and conditions contained in 4.13 of this pricing and service guide.

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

3.1.6 Operator Services

Operator Services are available on a presubscribed basis to Business Customers. Operator Services allow the Customer to place a call and arrange for billing to the presubscribed Business Access Line or to an alternate billing arrangement including a commercial credit card, collect to the called party or to a third party. Calls are rounded up to the next whole minute for billing purposes. (C)

Services provided to transient end users from Pay Telephones, Hotels, Motels or other Aggregator location are provided for under the Company's FCC OSP Informational Tariff on file with the FCC.

- (A) The following billing arrangements are available to Customers through the Company's Operator Services:

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- (1) Operator Station (Operator Assisted 0+-)

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This is a Service whereby the Customer places a non-person-to-person call by dialing 0 + area code + station number and chooses to wait for the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a credit card, the called number (collect) or a valid third party telephone number. (C)

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SECTION 3 – GENERAL INFORMATION

3.1 Interstate Service Descriptions (continued)

3.1.6 Operator Services (continued)

(A) (continued)

(2) Person-to-Person (C)

This is a Service whereby the Customer originating the call specifies to an operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

Person-to-person calls may be billed to credit card, the called number (collect) (C) or a valid third party telephone number.

(3) Operator Dialed (0--) (C)

This is a Service whereby the Customer dials 00- from an Access Line presubscribed to the Company, or is transferred to a Company operator from the local exchange carrier after dialing 0-, and then asks the operator to dial the destination number. Such calls may be billed to a credit card, the called number (collect) or a valid third party telephone number. (C)

3.1.7 Reserved for Future Use

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4.2 Business Operator Services

4.2.1 Business Operator Services are provided to Customers with presubscribed Business Access Lines. Business Operator Services allows the caller to place a call and arrange for billing to the presubscribed Business Access Line or to an alternate billing arrangement. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Holiday discounts, as defined in the tariff, apply.

Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a commercial credit card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charges prior to billing to a third party telephone number. (C)

Service is provided at the following rates:

(A)	Initial Billing Increment:	One Minute
(B)	Additional Billing Increment:	One Minute
(C)	Recurring Charges:	\$0.00
(D)	Non-Recurring Charges:	\$0.00
(E)	Minimum Monthly Commitment:	None
(F)	Term Plan Available:	No
(G)	Standard Per Minute Usage Charges:	All types of calls

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.1 For calls billed Operator Station (including Collect, Third Party, Person-to-Person billed other than calling card) (C)

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\$1.15 Per Minute

4.2.2 Service Charges (C)

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	Billed Collect	Billed To Third Party¹	Billed to Line¹
Station to Station			
Fully Automated	\$5.99	\$6.99	\$4.50
Operator Assisted	\$5.99	\$6.99	\$12.50
Operator Dialed	\$5.99	\$6.99	\$12.50
Person to Person			
Operator Assisted	\$12.50	\$12.50	\$12.50
Operator Dialed	\$12.50	\$12.50	\$12.50

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¹Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.5 Business Message Telecommunications Service

(A) Business Message Telecommunications Service (MTS) is an outbound only direct dialed long distance service offered to Business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. All calls are billed in one (1) minute increments after an initial period, for billing purpose, of one (1) minute. Customers who do not designate and qualify for a specific optional calling plan are automatically placed on Business MTS. Holiday discounts do not apply.

(B) Business MTS is available to Business Customers who:

- .1 subscribe to an access line# from one of the following Affiliated ILECs: AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina or AT&T Tennessee; and,
- .2 subscribe to the Company for interLATA (interstate and intrastate) Business MTS service and/or intraLATA (local) toll Business MTS service.

(C) Rates and Charges

Monthly Minimum Usage Charge (MUC): \$27.50 (I)

If monthly outbound usage charges or outbound and inbound usage charges combined equal or exceed the MUC in a billing period, the MUC will not apply. If the monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

Per Minute Usage Rate: \$0.9900

#Service not offered under this Business Service Guide.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans

4.6.1 AT&T Business Unlimited CallingSM (Previously known as Business Unlimited Flex Plan)

- (A) AT&T Business Unlimited CallingSM is a direct dialed domestic outbound long distance voice service offered to business Customers with one to fifteen switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill for usage eligible for unlimited calling but does provide call detail information for usage not included in the unlimited calling. Customers may choose to receive the call detail information for unlimited calling for an additional monthly recurring charge. This service is only offered in conjunction with the corresponding intrastate AT&T Business Unlimited CallingSM plan. This plan is not offered on an intraLATA or intrastate only basis.
- (B) Toll free service is available with this plan for Customers who also subscribe to AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.7 of this pricing and service guide except that usage rates are specified below. Toll free usage is not included in the unlimited usage.
- (C) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. If the Company determines that the Customer's use of service violates any of these restrictions the Company, at its sole option, may move the Customer to another plan or suspend, restrict or cancel the Customer's service without prior notice. Customers are eligible for this service if they meet the following requirements.
- .1 Customers must subscribe to BellSouth Long Distance and to the Company's affiliated incumbent local exchange carrier. Customers must subscribe to Complete Choice[®] For Business, individual line measured rate service for business, and/or flat rate service for business offered by the Company's affiliated incumbent local exchange carrier on all lines on the account.
 - .2 This plan is available to business Customers with one to fifteen business lines at a single location and on a single billing account. All lines at the location must subscribe to this plan.
 - .3 Customers must presubscribe to AT&T Business Unlimited CallingSM for both intraLATA and interLATA usage on all lines that are at a single location and on a single billing account.
 - .4 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
 - .5 This plan is not available for resale.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.23 AT&T Business Unlimited CallingSM II (continued)

(B) This plan is available to Business Customers that (continued):

OPTION 2 - RETENTION

- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network (for AT&T Long Distance Toll FreeSM service);
 - .2 currently subscribe to AT&T Business Unlimited CallingSM II and state an intention to move long distance service to a competitor of the Company;
 - .3 currently or newly subscribe to the Company for the provision of interstate and intrastate (interLATA and/or intraLATA) Service for outbound long distance calling, and may also subscribe to the Company for the provision of toll-free service (AT&T Long Distance Toll FreeSM service) for inbound long distance calling;
 - .4 currently or newly subscribe to Complete Choice[®] for Business# or AT&T Business Local Calling# from the Company's Affiliate ILEC;
 - .5 currently or newly subscribe to and maintain at least one (1) but no more than ten (10) business access lines# (*i.e.*, BTNs and WTNs) from the Company's Affiliate ILEC; and
 - .6 at the time of subscription to this plan, Customers must subscribe to a local service term agreement with the Company's Affiliate ILEC.
- (C) A single business entity with more than one BTN at that business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of business access lines# do not exceed ten (10) at that location.
- (D) The Customer may subscribe to this plan for outbound Service only, or for both outbound Service and inbound toll-free calling. Subject to restrictions, Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to AT&T Long Distance Toll FreeSM service, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.7 and Section 4.8 of this Business Service Guide for optional feature, rules and regulations, and general information regarding AT&T Long Distance Toll FreeSM service.).
- (E) Inbound switched toll-free calls and fully automated operator assisted are not included in the unlimited MOUs. Toll-free calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. Toll-free calls per minute rates associated with this plan are subject to change with prior notification to the Customer.

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This service not offered under this Business Service Guide.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.24 AT&T Business Block of TimeSM II Plans

- (A) AT&T Business Block of TimeSM II plans are bundled intrastate/interstate outbound calling and inbound long distance calling plans.
- (B) AT&T Business Block of TimeSM II plans are available to new or existing Business Customers who:
 - .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for AT&T Long Distance Toll FreeSM Service;
 - .2 subscribe to access line# from an Affiliated ILEC of the Company that operates in whole or in part as an AT&T ILEC;
 - .3 subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line#, and may also subscribe to the Company's AT&T Long Distance Toll FreeSM Service for inbound long distance calling;
 - .4 specify at the time of ordering if the minutes are to be used for outbound calling, inbound toll-free calls, or both; and,
 - .5 request to be provisioned under this plan.
- (C) For a specific MRC the Customer receives a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound long distance calling and domestic inbound switched AT&T Long Distance Toll Free Service calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Calls are billed in increments of one (1) second subject to a minimum billed connect time (initial period) of thirty (30) seconds. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. Term plan discounts are not applicable to this Service.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll Free Service. The terms and conditions and rates and charges of the AT&T Long Distance Toll Free Service will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified in Section 4.6.24 (G) herein.
- (E) The AT&T Business Block of TimeSM II plan minutes cannot be used for calls to 900 services (or other similar calls to informational services), international calling, directory assistance or operator services. (C)
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- (F) AT&T Business Block of TimeSM II plans will remain in effect until either:
 - (a) cancelled or changed by the Customer or,
 - (b) until the Company no longer offers AT&T Business Block of TimeSM II plans
 - (c) the Company notifies the Customer this plan is no longer available.

(D)

This service not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.26 AT&T Business Calling Florida

- (A) AT&T Business Calling Florida is a bundled intrastate/ interstate domestic outbound and domestic inbound long distance plan offered to business Customers on switched access lines.
- (B) AT&T Business Calling Florida is available to new or existing Business Customers who:
- .1 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for AT&T Long Distance Toll FreeSM Service;
 - .2 subscribe to and maintain a minimum of ten (10) access lines or access line equivalents located within the same LATA from an Affiliated ILEC of the Company that operates in whole or in part as an AT&T ILEC;
 - .3 subscribe to the Company for the provision of interstate, intrastate intraLATA and intrastate interLATA Service; and,
 - .4 have service and be located in Florida; and,
 - .5 request to be provisioned under this plan.
- (C) For a specific MRC the Customer receives 10,000 minutes for placing both (1+) direct-dialed domestic outbound intrastate intraLATA long distance calling and domestic inbound intrastate intraLATA switched AT&T Long Distance Toll FreeSM Service calling. Additional intrastate intraLATA usage over the initial 10,000 minutes, intrastate interLATA and interstate usage will be billed at a fixed rate per minute specified in Section 4.6.26 (F) herein. Calls are billed in increments of (1) second subject to a minimum billed connect time (initial period) of thirty (30) seconds. For partial invoice months the 10,000 minutes are prorated. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- (D) This plan is not available for resale, broadcast facsimile services, foreign exchange service, public telephone services, for use with auto-dialers or any similar type of device or equivalents of any such services, or Customer lines associated with education institutions (colleges, universities, etc.) or other businesses that aggregate end user traffic. The 10,000 minutes cannot be used for calls to 900 services or other calls to access information services, directory assistance or operator services calls. (C)
- (E) To receive toll free (inbound) service Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM plan will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified in Section 4.6.26 (F) herein.
- (F) Rates and Charges
- The Monthly Recurring Charge is \$20.00, and the Direct-Dial Outbound and Inbound Toll-Free per-minute rate for interstate calls, intrastate interLATA calls and intrastate intraLATA calls after the initial 10,000 minutes have been used is \$0.0650.

#This service is not offered under this Business Service Guide.

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4.6 Optional Calling Plans (continued)

4.6.27 AT&T Business Unlimited CallingSM IV (continued)

- (C) A single legal business entity with more than one BTN at that legal business entity's physical service location is eligible for this plan on one (1) BTN only, and only if the total number of business access lines# does not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to ten (10) business access lines# per legal business entity.
- (D) The Customer may subscribe to this plan solely for outbound long distance calling, or for both outbound long distance calling and inbound toll free calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.7 of this Business Service Guide for optional features, rules and regulations, and general information regarding TFS.
- (E) TFS calls, calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services and international calling are not included in the unlimited minutes of use. Toll-free calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS calls per minute rates associated with this plan are subject to change with prior notification to the customer.
- (F) Restrictions

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this plan.

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4.6 Optional Calling Plans (continued)

4.6.27 AT&T Business Unlimited CallingSM IV (continued)

(G) Call Detail

Call Detail is available as an optional feature to this Plan. For an additional MRC Customers who select this optional feature will receive the itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail optional feature from this Plan at no charge.

(H) Early Termination Fee (ETF)

- .1 If prior to the expiration date of the Term Agreement, the Customer chooses to either: (a) terminate long distance Service with the Company; or (b) change its calling Plan from AT&T Business Unlimited CallingSM IV prior to the expiration of the Term Agreement, the Customer may be charged an Early Termination Fee ("ETF"). The ETF shall be \$2.50 multiplied by the number of months remaining in the term. Customer may change its calling Plan to the AT&T Business Block of Time II Plan (rate option 700 minutes or greater) as specified in Section 4.6.24 of this Business Service Guide; in such case ETF shall not apply.
- .2 The Company will not charge an ETF if Customer cancels this Plan if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.

(I) Rates and Charges:

(A) The outbound long distance MRC is as follows:

- | | | |
|----|----------------|--------------------------------------|
| .1 | 1-Year Term | \$10.00 per access line [#] |
| .2 | Month-to-Month | \$10.00 per access line [#] |

Customers will receive a monthly bill credit reward amount equal to \$5.00 per line for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.

(B) The AT&T Long Distance Toll FreeSM Service per-minute usage rate is \$0.055. For the AT&T Long Distance Toll FreeSM Service MRC, see Section 4.7 of this Business Service Guide.

(C) For operator services and directory assistance rates and charges, see Section 4.2 and Section 6.1.1. (C)

(D) Call Detail

The MRC is \$5.00/line up to ten (10) lines.

[#]This service not offered under this Business Service Guide.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.28 AT&T Business Block of TimeSM III Plans

- (A) AT&T Block of TimeSM III plans are bundled intrastate/interstate outbound calling and optional inbound Switched TFS long distance calling plans.
- (B) Unless otherwise specified in the rate options defined in Section 4.6.28 (G), AT&T Block of TimeSM III plans are available to new or existing Business Customers who:
- .1 meet one of the following: (a) have previously subscribed to local dial tone Service of an Affiliate ILEC¹ of the Company and have cancelled that Service; or (b) are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliate ILECs¹ of the Company and are now moving dial tone services from the competitor to the Affiliate ILEC¹;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
 - .3 subscribe to access line[#] from an Affiliate of the Company that operates in whole or in part as an AT&T ILEC;
 - .4 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line[#], and may also subscribe to the Company's TFS for inbound long distance calling;
 - .5 specify at the time of ordering if the MOUs are to be used for outbound calling, or both outbound and inbound TFS calling; and,
 - .6 request to be provisioned under this plan.
- (C) Customers may subscribe to an AT&T Block of TimeSM III rate option for outbound Service only or for both outbound and inbound TFS. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.7 of this Business Service Guide for optional features, rules and regulations, and general information regarding TFS.
- (D) For a specific MRC the Customer receives a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. Credits will not be given for any unused minutes.
- (E) Term plan discounts are not applicable to this Service.
- (F) The AT&T Business Block of TimeSM plan minutes cannot be used for calls to 900 services (or other similar calls to informational services), international calling, directory assistance or operator services. (C)
(C)

#This Service not offered out of this Business Service Guide.

¹Not including where that Affiliate is operating as a CLEC.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES

5.6 Business International Operator Services

5.6.1 General

Operator Services are available on a presubscribed and casual calling basis to Business Customers. Operator Services allow the Customer to place a call and arrange for billing to the presubscribed Business Access Line or to an alternate billing arrangement including a commercial credit card, collect to the called party or to a third party. Calls are rounded up to the next whole minute for billing purposes and are billed to the Customer through the monthly bill of the Customer's local exchange carrier. (C)

5.6.2 Reserved for Future Use

5.6.3 Reserved for Future Use

SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES

5.6.5 International Per Call Surcharges

[illegible]
$$\begin{array}{c} \text{(D)} \\ | \\ \text{(D)} \end{array}$$

See Section 5.7 of this pricing and service guide for the applicable International Mobile Termination Charge.

¹Where this billing option is available.

**BUSINESS SERVICE GUIDE FOR
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SECTION 6 – SUPPLEMENTAL SERVICES

6.1 Directory Assistance Services

6.1.1 Interstate Directory Assistance

(A) Directory Assistance

Directory Assistance is available to Customers of the Company for locations within the United States where such information is available to the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance Bureau handles requests for listings within the same area code, two listing will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

Per Interstate Call to Directory Assistance: \$2.49

(B) Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station to Station calls billed to a Commercial Credit Card or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

(C)

Per Directory Assistance Call Completion: \$0.50

6.1.2 Reserved for Future Use

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.3 Type 2 – Obsolete Services (continued)

9.3.16 Business Unlimited IntraLATA Plan (Obsoleted 9/04/07) (continued)

(E) Plan Limitations

- .1 Customer lines, PRI or T-1 associated with educational institutions (colleges, universities, etc.) or other businesses that aggregate end user traffic are not eligible for this plan service.
- .2 Unlimited intrastate intraLATA usage does not include multi-party conference calls (except those placed by using the Three-Way Calling features are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services or international callings services (C) and toll free calling services.
- .3 This plan service is not available for resale.
- .4 Term discounts are not applicable to this service.
- .5 Service under this plan cannot be used with the following applications or services: call center environment or in connection with any similar such application, auto-dialers or any similar type or device, PBX or PBX-like equipment, data transmission equipment, Centrex service, foreign exchange service, public telephone services, broadcast facsimile services or the equivalents of any such services.
- .6 The Company reserves the right to exclude certain terminating telephone numbers from unlimited intraLATA calling under this plan. Calls to these numbers will be billed at the applicable MTS rates.
- .7 This plan is not available to Customers with an account that bills to another number or is the recipient of charges billed from another number.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.5 Business 3500 Minute Package Plan (Obsoleted 9/30/11)

- (A) The Business 3500 Minute Package plan is a domestic direct dialed outbound and domestic inbound toll free (8XX) long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 3500 Minute Package plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to BellSouth Long Distance or the Company's affiliated incumbent local exchange entity for intraLATA service and must also presubscribe to BellSouth Long Distance for interLATA long distance service. (C)
- (B) To receive toll-free service Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified below.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business 3500 Minute Package plan. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$401.50, and the per-minute usage rate is \$0.095 for calls completed after the 3,500 minute block of time has been used. This charge is the same as the MRC identified in the Company's state specific service guides/price lists/tariffs.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.6 Business Integrated Solutions 500 Minutes Plan (Obsoleted 9/30/11)

- (A) The Business Integrated Solutions 500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 500 Minutes plan provides the Customer with 500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's affiliated incumbent local exchange entity: BellSouth® Integrated Solutions, ISDN and to a local service term agreement from the Company's affiliated incumbent local exchange entity.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business Message Telecommunications Service without further notice until such time as the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business Integrated Solutions 500 Minutes plan. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified in (F) below.
- (F) The MRC is \$53.00, and the per-minute usage rate is \$0.102 for calls completed after the 500 minute block of time has been used. This charge is the same as the MRC identified in the Company's state specific service guides/price lists/tariffs.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.7 Business Integrated Solutions 1000 Minutes Plan (Obsoleted 9/30/11)

- (A) The Business Integrated Solutions 1000 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 1000 Minutes plan provides the Customer with 1000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's affiliated incumbent local exchange entity: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's affiliated incumbent local exchange entity.
- (C) Customers who no longer meet the eligibility requirements identified above will be transferred to Business Message Telecommunications Service without further notice until such time as the Customer selects another Company service.
- (D) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business Integrated Solutions 1000 Minutes plan. This service is not offered on an intraLATA only basis.
- (E) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified (F) below.
- (F) The MRC is \$102.00, and the per-minute usage rate is \$0.098 for calls completed after the 500 minute block of time has been used. This charge is the same as the MRC identified in the Company's state specific service guides/price lists/tariffs.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.9 Business 10000 Minute Package Plan (Obsolete 9/30/11)

- (A) The Business 10000 Minute Package plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 10000 Minute Package plan provides the Customer with 10,000 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 10,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 10,000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
- (B) To be eligible for this plan Customers must subscribe to local exchange service provided by the Company's affiliated incumbent local exchange company.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding interstate Business 10000 Minute Package plan. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charge of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.7 of this Business Service Guide except that usage rates are specified (E) below.
- (E) The MRC is \$971.50, and the per-minute usage rate is \$0.081 for calls completed after the 10,000 block of time has been used. The MRC charge is the same as the MRC identified in the Company's state specific service guides/price lists/tariffs.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.10 Business 500 Minute Package Plan (Obsolete 9/30/11)

- (A) The Business 500 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 500 Minute Package plan provides the Customer with 500 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to BellSouth Long Distance or the Company's affiliated incumbent local exchange entity for intraLATA service and must also presubscribe to BellSouth Long Distance for interLATA long distance service. (C)
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business 500 Minute Package plan. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$65.50, and the per-minute usage rate is \$0.115 for calls completed after the 500 block of time has been used. The MRC charge is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly recurring charge will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.11 Business 1000 Minute Package Plan (Obsolete 9/30/11)

- (A) The Business 1000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 1000 Minute Package plan provides the Customer with 1000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 1000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 1000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to BellSouth Long Distance or the Company's affiliated incumbent local exchange entity for intraLATA service and must also presubscribe to BellSouth Long Distance for interLATA long distance service. (C)
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business 1000 Minute Package plan. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$126.50, and the per-minute usage rate is \$0.115 for calls completed after the 1000 block of time has been used. The MRC charge is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly recurring charge will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.12 Business 2000 Minute Package Plan (Obsolete 9/30/11)

- (A) The Business 2000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 2000 Minute Package plan provides the Customer with 2000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 2000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to BellSouth Long Distance or the Company's affiliated incumbent local exchange entity for intraLATA service and must also presubscribe to BellSouth Long Distance for interLATA long distance service. (C)
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business 2000 Minute Package plan. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$236.00, and the per-minute usage rate is \$0.107 for calls completed after the 2000 block of time has been used. The MRC charge is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly recurring charge will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.13 Business 5000 Minute Package Plan (Obsolete 9/30/11)

- (A) The Business 5000 Minute Package plan is a direct dialed long distance service offered to business Customers from switched or dedicated access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business 5000 Minute Package plan provides the Customer with 5000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. In order to be eligible for this plan, Customers must presubscribe to BellSouth Long Distance or the Company's affiliated incumbent local exchange entity for intraLATA service and must also presubscribe to BellSouth Long Distance for interLATA long distance service. (C)
- (B) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business 5000 Minute Package plan. This service is not offered on an intraLATA only basis.
- (C) The MRC is \$547.00, and the per-minute usage rate is \$0.095 for calls completed after the 5000 block of time has been used. The MRC charge is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly recurring charge will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
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SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.14 Business Integrated Solutions 2000 Minutes Plan (Obsolete 9/30/11)

- (A) The Business Integrated Solutions 2000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 2000 Minutes plan provides the Customer with 2,000 minutes of Additional usage over the initial 2,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 2000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's affiliated incumbent local exchange entity: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to Business Message Telecommunications Service without further notice until such time as the Customer selects another Company service.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business Integrated Solutions 2000 Minutes plan. This service is not offered on an intraLATA only basis.
- (D) The MRC is \$195.50, and the per-minute usage rate is \$0.094 for calls completed after the 2,000 minute block of time has been used. This charge is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.15 Business Integrated Solutions 5000 Minutes Plan (Obsolete 9/30/11)

- \
- (A) The Business Integrated Solutions 5000 Minutes plan is a direct dialed outbound long distance service offered to business Customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 5000 Minutes plan provides the Customer with 5,000 minutes of interexchange (both interstate and intrastate) long distance usage for a flat rate monthly charge. Additional usage over the initial 5,000 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 5000 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
 - (B) Customers of this plan must subscribe to one of the following services offered by the Company's affiliated incumbent local exchange entity: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary ISDN and to a local service term agreement from the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to Business Message Telecommunications Service without further notice until such time as the Customer selects another Company service.
 - (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding intrastate Business Integrated Solutions 5000 Minutes plan. This service is not offered on an intraLATA only basis.
 - (D) The MRC is \$486.00, and the per-minute usage rate is \$0.089 for calls completed after the 5,000 minute block of time has been used. The MRC charge is the same MRC identified in the Company's state specific tariffs/price lists. Only one MRC will apply when both interstate and intrastate service is provided to the Customer.

**BUSINESS SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 - Obsolete Services (continued)

9.4.16 Business Integrated Solutions 3500 Minutes Plan (Obsolete 9/30/11)

- (A) The Business Integrated Solutions 3500 Minutes plan is a direct dialed domestic outbound and domestic inbound long distance service offered to business Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. For outbound calls Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The Business Integrated Solutions 3500 Minutes plan provides the Customer with 3500 minutes of outbound and inbound interexchange (both interstate and intrastate) long distance usage per billing period for a flat rate monthly charge. Additional usage over the initial 3500 minutes will be billed on a flat rate per minute basis. No term discount is applicable to this service. The 3500 plan minutes cannot be used for calls to 900 services, international calling, directory assistance or operator services calls. (C)
- (B) Customers of this plan must subscribe to one of the following services offered by the Company's affiliated incumbent local exchange entity: BellSouth® Integrated Solutions, BellSouth® Centrex Service, BellSouth® Dedicated Internet Access or BellSouth® Primary Rate ISDN and to a local service term agreement from the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to an alternate plan without further notice.
- (C) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is only offered in conjunction with the corresponding interstate Business Integrated Solutions 3500 Minutes plan. This service is not offered on an intraLATA only basis.
- (D) To receive toll-free service (inbound) Customers must subscribe to the AT&T Long Distance Toll FreeSM Service. The provisions and rates and charges of the AT&T Long Distance Toll FreeSM Service will apply as described in Section 4.7 of this Business Service guide except that usage rates are specified (E) below:
- (E) The MRC is \$339.50, and the per-minute usage rate is \$0.091 for calls completed after the 3,500 minute block of time has been used. The MRC charge is the same MRC identified in the Company's state specific tariffs/price lists.

**BUSINESS SERVICE GUIDE FOR
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SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 – Obsolete Services (continued)

9.4.28 AT&T Business Unlimited CallingSM III (Obsolete May 31, 2012)

(H) Rates and Charges

.1 The outbound long distance calling MRC is as follows:

Option 1

AT&T All For Less 2-Year Agreement:	\$10.00 per access line#
Month-to-Month	\$20.00 per access line#

Option 2

AT&T All For Less 2-Year Agreement:	\$5.00 per access line#
Month-to-Month	\$20.00 per access line#

Option 3

AT&T All For Less 2-Year Agreement:	\$5.00 per access line#
Month-to-Month	\$20.00 per access line#

.2 The inbound toll free service per minute usage rate is \$0.055. See Section 4.7 of this Pricing and Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

(D)

.3 Call Detail

(D)

(C)

The MRC is \$5.00/line up to four (4) lines.

- This service not offered under this Business Service Guide.

(D)

**BUSINESS SERVICE GUIDE FOR
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SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited CallingSM V (continued)

- (D) TFS calls, multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services and international calling are not included in the unlimited minute of use. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS calls per minute rates associated with this plan are subject to change with prior notification to the Customer. (C)
- (E) Call Detail is available as an optional feature to this plan. For an additional MRC, Customers who select this option will receive itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following a Customer's request. Customers may add or remove the Call Detail optional feature from this plan at no charge.
- (F) Term Agreement
- .1 1-Year term agreements may be oral agreements that do not require a signed Agreement. 2-year term agreements require a signed Agreement.
- .2 Written agreements must be signed under any method accepted by the Company, including electronically, and must be received by the Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty (30) calendar days, and the Service has been provisioned in reliance on the Customer's order for Service, the Service will be provided on a month-to-month basis and the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
- .3 The 1-Year agreement includes an option to re-subscribe for up to two additional 1-Year terms. AT&T will provide Customer a confirmation letter outlining the details of the agreement. In addition, AT&T will provide subsequent notifications regarding the upcoming re-subscription option at least 60 days prior to the expiration date of the initial and first renewal term (if applicable); and, unless Customer requests otherwise before the expiration date, a new 1-Year renewal term will commence under the same terms and conditions. Should Customer decide to disconnect the Service prior to the expiration of any 1-Year term, Customer may be liable for early termination charges. At the end of the second renewal, the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
- .4 If the Customer selects the 2-Year term, at the expiration of the 2-Year term the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).

(D)

**BUSINESS SERVICE GUIDE FOR
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SECTION 9 - OBSOLETE SERVICES

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited CallingSM V (continued)

(I) Rates and Charges

.1 The outbound long distance calling MRC is as follows:

1-Year Agreement	\$10.00 per access line
2-Year Agreement:	\$10.00 per access line
Month-to-Month	\$10.00 per access line

.2 The inbound toll free service per minute usage rate is \$0.055. See Section 4.7 of this Business Service Guide for the AT&T Long Distance Toll FreeSM Service MRC.

.3 For operator services and directory assistance see Section 4.2 and Section 6.1.1 (C)
for rates and charges. (C)

.4 Call Detail

The MRC is \$5.00/line up to ten (10) lines.