

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

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**SECTION 1 – TERMS AND ABBREVIATIONS**

**Access Line** - A facility arrangement which connects the Customer's or Authorized User's location to the Company's network switching center.

**Additional Period** - The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this pricing and service guide.

**Affiliated ILEC**: An incumbent local exchange company (ILEC) with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

**ANI** - A calling telephone number identification which is forwarded to a interexchange carrier by a LEC as a call is placed.

**Authorization Code** - A numerical code, one or more of which are available to Customers to enable them to access the Company's network, and which are used by the Company both to prevent unauthorized access to its facilities and to identify Customers for billing purposes.

**Authorized User** - A natural person or legal entity which is authorized by the Customer to use the Company's Service under the terms and regulations of this pricing and service guide. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the Inmate is the Authorized User.

**BellSouth** - BellSouth Corporation and its affiliates.

**Business Customer** - For the purposes of this pricing and service guide, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

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**Carrier** - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service.

**Casual Calling** - Access to the Company's network and the subsequent use of Service by an End User Customer who does not have a current account with the Company.

**CIC** - An interexchange carrier identification code.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commercial Credit Card** - A billing arrangement whereby the originating caller may bill the charges for a call or service to an approved commercial credit card. The terms and conditions of the company issuing the credit card apply to payment arrangements.

**Commission** - The Federal Communications Commission.

**Company** - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service.

**Confinement Institution** - Used throughout this pricing and service guide to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with BellSouth Long Distance, Inc. for the provision of service for use by their Inmate population.

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**SECTION 1 – TERMS AND ABBREVIATIONS**

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this pricing and service guide. In the case of Collect-only calling services, the called party is the Customer and is responsible for payment of charges. Customer also includes any natural person or legal entity 1) which resells the services of the Company to End Users; or 2) places Casual Calls using the Company's service.

**Dedicated Access** - See Special Access

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User does not have an account, service agreement or other relationship with the Company. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

**Initial Period** - The initial period is the length of a call for minimum billing purposes. The initial periods vary by rate schedule and are specified in each individual rate table contained in other sections of this pricing and service guide.

**Inmates** - The confined population of Confinement Institutions.

**LATA** - A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

**LEC** - Local Exchange Carrier.

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**IXC** - Interexchange Carrier.

**Mainland United States** - The forty-eight (48) states within the continental United States of America and the District of Columbia.

**MRC** – Monthly Recurring Charge

**Pay Telephone** - Telephone instruments provided by the Company, Customer, Confinement Institution or other third party for use by the transient general public or Inmates. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

**Person-to-Person** - A service whereby the person originating the call specifies through the Company's live or automated operator a particular party or extension to be reached. The party may be an individual person, a particular mobile station, or a particular station, room, department or office through a PBX attendant.

**PIC** - Primary interexchange carrier.

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**SECTION 1 – TERMS AND ABBREVIATIONS**

**PIC Authorization** - A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

**Primary Carrier** - The IXC designated by Customer or End User as its first routing choice and primary overflow carrier.

**Primary Carrier Service** - Outbound long distance service provided to a customer when the Company is selected as the Customer's Primary Carrier.

**Premises** - A building or buildings on contiguous property.

**Private Line** - A dedicated path between two locations.

**Rate Periods** - A collective reference to the Day Rate Period, Evening Rate Period, Night/Weekend Rate Period, Peak Rate Period, Off-Peak Rate Period, Standard Rate Period, Discount Rate Period, and Economy Rate Period.

**Residential Customer** - For the purposes of this pricing and service guide, a Residential Customer is a Customer of the Company whose primary use of the Company's Service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a residential class of service by the local service provider.

**Special Access** - Where originating or terminating access between the Customer and the Company is provided on dedicated circuits. A method of reaching the Company's Services whereby the Customer is connected directly to the Company's access point without utilizing the services of the local switched network.

**Station to Station** - A service whereby the person originating the call uses the assistance of a live or mechanized operator to place a call to a particular destination number. This category does not include calls placed on a Person-to-Person basis.

**Switched Access** - Where access between the Customer and the Company is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the Company.

**Telecommunications Device for the Deaf (TDD)** - A machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.

**Third Party** - A billing arrangement whereby the charges for a call may be billed to a telephone number that is different than the calling numbers and the called number. The terms and conditions of the third party's Local Exchange Carrier apply to payment arrangements.

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**United States** - For purposes of this pricing and service guide the term "United States" includes the Mainland United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Mariana Islands (CNMI).

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**SECTION 2 – REGULATIONS**

**2.7 Payment and Billing**

- 2.7.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:
- (A) any delegation of authority resulting in the use of the Customer's or its Authorized User's or End User's communications equipment and/or network services which result in the placement of calls via the Company;
  - (B) any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
  - (C) any calls placed by or through the Customer's or its Authorized User's or End User's equipment via any remote access feature(s);
  - (D) any and all calls placed to an "800" or "888" or other toll-free service number provided to the Customer by the Company.

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- 2.7.2 Non-recurring charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and/or actual usage as defined in this pricing and service guide.
- 2.7.3 Service is provided and billed by the Company on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges may be billed one month in advance or in arrears. The Customer shall pay monthly in advance or on demand all monthly recurring charges for Service and shall pay on demand all charges for usage at any agency duly authorized to receive such payments.
- 2.7.4 Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, shall be charged on any amount remaining unpaid, including late payment charges, at the time the next bill is prepared. If an AT&T LEC bills you for services on the Company's behalf, the AT&T LEC late payment charges and policies will apply.
- 2.7.5 Should service be suspended for nonpayment of charges, it will be restored when appropriate payments are made. Any monthly service charges will continue to accrue until appropriate payments are made.
- 2.7.6 When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this pricing and service guide.

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**SECTION 2 – REGULATIONS**

**2.17 Trade Names, Trademarks, Service Marks and Registered Marks**

Neither the Customer nor the Company shall use the others trade names, trademarks or service marks (AMarks®) without the prior written approval of the other party. Neither shall they display or use the other=s Marks, nor permit the same to be displayed or used by third parties. Nothing in this pricing and service guide creates in a party rights in the Marks of the other.

**2.18 Adjustment to Rates and Charges**

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or other authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company services. Such charges, if applicable, are described in this section of the pricing and service guide.

**2.18.1 Pay Telephone Surcharge**

An undiscountable surcharge of \$0.65 shall apply to each call utilizing the Company's services which originate from an instrument which the Company identifies as a domestic Pay Telephone. Unless otherwise specified in this pricing and service guide, services for which a Pay Telephone Surcharge applies include, but are not limited to:

- (A) Calls placed to a toll-free number provided by the Company with its inbound long distance services. Surcharges will be billed to the inbound long distance Customer rather than the party originating the call.

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**2.18.2 Federal Universal Service Fee**

The Company is required by the Federal Communications Commission (FCC) to contribute to the Federal Universal Service Fund (FUSF) which supports universal service in high cost areas, assist low income users of telecommunications, and assist schools, libraries and rural health care facilities to obtain telecommunications and information services. The FCC permits the Company to assess a monthly surcharge for recovery of contributions paid by the Company to FUSF. The FCC sets the rate that the Company is required to contribute, and the FCC can increase and decrease the rate on a quarterly basis. The Company will assess all Customers a Federal Universal Service Fee. The Company reserves the right to change the amount of the assessment based on changes made to the FUSF rate by the FCC. The FCC Contribution factor subject to change quarterly can be found at <http://www.fcc.gov/omd/contribution-factor.html>.

The Federal Universal Service Fee is not subject to discounts nor contributes to any monthly minimums or revenue commitments which may apply to Company services subscribed to by the Customer.

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**SECTION 2 – REGULATIONS**

2.18 Adjustment to Rates and Charges (continued)

2.18.3 Presubscribed Interexchange Carrier Charge (PICC)

For Customers who select the Company as their Primary Interexchange Carrier, the Company will assess the Customer a monthly recurring charge, called a Presubscribed Interexchange Carrier Charge (PICC). This charge will be assessed on a per line basis as shown below. PICCs will not be prorated for a partial month of service and are not subject to discounts nor contribute to any monthly minimums or revenue commitments which may apply to Company services subscribed to by the Customer. Credits for interruption of service as described in Section 2.14 of this pricing and service guide do not apply to PICCs.

Per Residential Presubscribed Line:	\$0.00
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2.18.4 Primary Interexchange Carrier (PIC) Change Charge

The Company may, at its option, elect to incur the PIC change charge on the Customer's behalf for new Customers who presubscribe their interstate service to the Company through Company-designated sales channels for Company-designated marketing campaigns and where the appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier. In the event that no such arrangements are in place, the Company may, at its option, reimburse the Customer, or issue the appropriate credits on the Customer's invoice upon Customer's proof of payment of such PIC change charges.

2.18.5 Carrier Cost Recovery Fee

Residential Customers will be charged \$1.99 per month Carrier Cost Recovery Fee to recover certain costs associated with providing state-to-state and international long distance service including expenses for national regulatory fees and programs, and connection and account servicing charges. This fee applies for each month in which the customer has any AT&T Long Distance Service state-to-state and/or international charges on their bill. The Carrier Cost Recovery Fee is applied in full whether or not the Customer's billing period covers a full month.

This fee is not a tax or charge required by the government.

2.18.6 South Carolina Universal Service Fund

A monthly recurring surcharge is applicable to each retail customer's total telecommunications bill in order to support South Carolina's Universal Service Fund.

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**SECTION 3 - GENERAL INFORMATION**

3.1 Domestic Service Descriptions (continued)

3.1.6 Operator Services

Operator Services are available on a presubscribed basis to Residential Customers. Operator Services allow the Customer to place a call and arrange for billing to the presubscribed Residential Access Line or to an alternate billing arrangement including a commercial credit card, collect to the called party or to a third party. Calls are rounded up to the next whole minute for billing purposes. (C)

Services provided to transient end users from Pay Telephones, Hotels, Motels or other Aggregator location are provided for under the Company's FCC OSP Informational Tariff on file with the FCC.

- (A) The following billing arrangements are available to Customers through the Company's Operator Services:

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- (1) Operator Station (Operator Assisted 0+-) (C)

This is a Service whereby the Customer places a non-person-to-person call by dialing 0 + area code + station number and chooses to wait for the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a credit card, the called number (collect) or a valid third party telephone number. (C)

- (2) Person-to-Person (C)

This is a Service whereby the Customer originating the call specifies to an operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

- (3) Operator Dialed (0--) (C)

This is a Service whereby the Customer dials 00- from an Access Line presubscribed to the Company, or is transferred to a Company operator from the local exchange carrier after dialing 0-, and then asks the operator to dial the destination number. Such calls may be billed to a credit card, the called number (collect) or a valid third party telephone number. (C)

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**SECTION 3 - GENERAL INFORMATION**

3.1 Domestic Service Descriptions (continued)

3.1.7 Reserved for Future Use

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**SECTION 3 - GENERAL INFORMATION**

3.2 International Service Descriptions (continued)

3.2.3 Rate Periods and Holidays (continued)

(D) Holidays

For services subject to holiday discounts, the Evening, or Economy rate will apply to the holidays listed below unless a lower rate normally applies or unless otherwise specified in this pricing and service guide:

These holiday rates only apply to operator service calls terminating to Canadian locations.

New Year's Day	January 1
Christmas Day	December 25

3.2.4 International Outbound Long Distance Services

International Outbound Long Distance services are offered to Customers for origination of calls from locations within the Mainland United States and Hawaii to foreign destinations. Calls may be placed on a direct dial basis to foreign locations as specified by service type in Section 5 of this pricing and service guide. Customers must dial the destination telephone number, including country code and/or area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided.

The following optional feature is available for an additional charge to residential Customers who subscribe to a direct dial international Residential optional (non-MTS) calling plan.

- (A) Account Codes<sup>1</sup> - Allows a Customer to manage and/or track calls by requiring a specified 4-digit code to be entered before a call can be completed. Account code call detail information is provided on the Customer's monthly bill except for calling plans that do not provide call detail on the Customer's monthly bill. Account Codes do not apply to dial-around (10-10-XXX) calls or operator assisted calls and do not affect access to these calls. Customer is responsible for such calls. Account Codes will be validated. Validated codes allows the Customer to place calls by using assigned predetermined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed.

Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to the Company's network.

3.2.5 International Inbound Long Distance Service

See Section 3.1.5 for a description of Inbound Long Distance Service.

3.2.6 International Operator Services

See Section 3.1.6 for a description of Operator Services.

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3.2.8 Reserved for Future Use

<sup>1</sup>Effective August 1, 2014, this feature is no longer available to Customers newly subscribing to this feature. Existing Customers subscribing to this feature may keep this feature until they move or change service or until it is discontinued entirely by the Company, whichever occurs first.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.2 Residential Operator Services

- (A) Residential Operator Services are provided to Customers with presubscribed Residential Access Lines. Residential Operator Services allows the caller to place a call and arrange for billing to the presubscribed Residential Access Line or to an alternate billing arrangement. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Holiday discounts, as defined in the tariff, apply.
- (B) Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a commercial credit card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charges prior to billing to a third party telephone number. (C)
- (C) Service is provided at the following rates:
- Initial Billing Increment: One Minute
  - Additional Billing Increment: One Minute
  - Recurring Charges: \$0.00
  - Non-Recurring Charges: \$0.00
  - Minimum Monthly Commitment: None
  - Term Plan Available: No
  - Standard Per Minute Usage Charges: All types of calls
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- .1 For calls billed Operator Station (including Collect, Third Party, Person-to-Person billed other than calling card) \$1.15 Per Minute (C)
- (C)

(D) Per call service charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's services. Per call charges vary by type of call and type of billing method selected by the Customer. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	<b>Comm. Credit Card<sup>1</sup></b>	<b>Billed Collect</b>	<b>Billed to Third Party<sup>1</sup></b>	<b>Billed To Line<sup>1</sup></b>
<b>Station to Station</b>				
Fully Automated	\$4.50	\$5.99	\$6.99	\$4.50
Operator Assisted	\$4.99	\$5.99	\$6.99	\$12.50
Operator Dialed	\$4.99	\$5.99	\$6.99	\$12.50
<b>Person to Person</b>				
Operator Assisted	\$12.50	\$12.50	\$12.50	\$12.50
Operator Dialed	\$12.50	\$12.50	\$12.50	\$12.50

<sup>1</sup>Where this billing option is available. Billed to Line may also be billed as Sent Paid service.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.3 AT&T Unlimited Nationwide Calling One

- (A) AT&T Unlimited Nationwide Calling One is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice:
- .1 Customers must subscribe to and maintain an access line# from the Company's affiliated incumbent local exchange company.
  - .2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.
  - .3 This plan may be combined with a verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
  - .4 This plan is only available for a maximum of three (3) lines at the same location.
  - .5 This plan is not available on an account that is the recipient of charges billed from another location.
  - .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services.
  - .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
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- (C) The MRC is \$25.00

# - Service not offered under this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.4 AT&T Unlimited Nationwide Calling Advantage 1

- (A) AT&T Unlimited Nationwide Calling Advantage 1 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.
- (B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.
- .1 Customers must subscribe to and maintain the following services from the Company's affiliated incumbent local exchange company:
    - .a access line#, and;
    - .b verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
  - .2 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA long distance service.
  - .3 This plan is only available for a maximum of three (3) lines at the same location.
  - .4 This plan is not available on an account that is the recipient of charges billed from another location.
  - .5 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
  - .6 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- (C) The monthly recurring charge is \$21.00.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

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**Option 1 (continued)**

- .10 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .11 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .12 The MRC is \$15.00. (I)

#This service not offered under this Service Guide

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

**Option 2:**

- .1 Customers must currently subscribe to local dial tone service from the Company's affiliated incumbent local exchange company and state an intention to change local carriers in response to a competitive offer.
- .2 This plan is only available for a maximum of three (3) lines at the same location.
- .3 Customers must currently subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan may be combined with verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The MRC is \$15.00 (I)

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.5 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(B) (continued)

**Option 3**

- .1 Customers must order this plan on-line via the Company's designated website.
- .2 Customers must subscribe to and maintain the following services from the Company's affiliated incumbent local exchange company:
  - access line#, and;
  - verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .3 This plan is only available for a maximum of three (3) lines at the same location.
- .4 Customers must subscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- .7 In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering of AT&T Unlimited Nationwide Calling Advantage 2.
- .8 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .9 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .10 The MRC is \$15.00. (I)

#This service not offered under this Service Guide



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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.7 BellSouth® Unlimited Plan II

- (A) The BellSouth® Unlimited Plan II is a direct dialed outbound long distance service offered to single line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Plan II provides the Customer with unlimited minutes of interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill.
- (B) This service is only offered in conjunction with the corresponding intrastate BellSouth® Unlimited Plan II. This service is not offered on an intraLATA or intrastate only basis.
- (C) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers are eligible for this service if they meet the following requirements:
  - .1 Customers must reside in areas where the Company's affiliated incumbent local exchange entity's standalone BellSouth® Complete Choice® plan is not available and must subscribe to the Company's affiliated incumbent local exchange entity's BellSouth® Area Plus® service with the Complete Choice® option.
  - .2 Customers must presubscribe to BellSouth Long Distance for interLATA long distance service.
  - .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
  - .4 This plan cannot be used for any use inconsistent with residential service.
  - .5 This plan is not available for resale.
  - .6 This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
  - .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
  - .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
  - .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
  - .10 The Monthly Service Charge is \$15.00. This charge is the same as the Monthly Service Charge identified in the Company's state specific tariffs/price lists. Only one monthly service charge will apply when both interstate and intrastate service is provided to the customer. (I)

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.8 AT&T Unlimited Nationwide Calling Advantage 5 (continued)

- .9 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .10 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, broadcast facsimile or commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .11 The MRC is \$14.00.

#This service not offered under this Service Guide.

4.6.9 Reserved for Future Use

/1/ Material formerly appeared on Page 15.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.9 AT&T Unlimited Nationwide Calling<sup>SM</sup> Plus 1

- (A) AT&T Unlimited Nationwide Calling<sup>SM</sup> Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. This plan does not provide call detail information on the Customer's bill. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:

- .1 use Switched Access to reach the long distance network;
- .2 subscribes to the Company for the provision of interLATA (interstate and intrastate) service and intraLATA (local toll) service for outbound long distance calling;
- .3 subscribes to and maintains the following services from an Affiliated ILEC of the Company:
  - .a Access line\* with a BTN and;
  - .b Verticals Feature Package\* as defined and offered by the Affiliated ILEC of the Company;
- .4 subscribe to and maintain one (1) or more Affiliate of the Company Products\* as defined and offered by the Affiliate of the Company;
- .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
- .6 request to be provisioned under this Service and;
- .7 limits the use of Service to that which is of a standard, domestic, residential nature.

- (B) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE<sup>®</sup> Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

- (C) The MRC is \$8.00.

(I)

\*This service not offered under this Service Guide.

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**SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES**

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## SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES

### 5.7.5 International Per Call Surcharges

[illegible]

**\*\*International calls that are billed to a United States third party only. Calls cannot be billed to a third party located outside the United States.**

### 5.7.6 International Mobile Termination Charge

See Section 5.8 of this pricing and service guide for the applicable International Mobile Termination Charge.

<sup>1</sup>Where this billing option is available.

$$\begin{array}{c} \text{(D)} \\ | \\ \text{(D)} \end{array}$$



**RESIDENTIAL SERVICE GUIDE FOR  
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**SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES**

5.9 Optional Calling Plans

5.9.1 AT&T Unlimited Canada Calling

(C) Eligibility Requirements (continued)

- .5 Unlimited calling to Canada does not include multi-party conference calls (except those calls placed by using the Three-Way Calling features are included), calls to 900 numbers or other calls to access information services, directory assistance, operator services, international calling to countries other than Canada, domestic calls, and toll free calling services. (C)
- .6 This plan is not available for resale.
- .7 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, international call forwarding, call centers and telemarketing.

(D) Rates and Charges

The monthly recurring charge (MRC) is \$6.99, and the per-minute rates are as follows:

Country	Initial Minute	Each Additional Minute	Country	Initial Minute	Each Additional Minute
Afghanistan	\$1.76	\$1.76	Belize	\$0.49	\$0.49
Albania	\$1.04	\$1.04	Benin	\$0.65	\$0.65
Algeria	\$0.49	\$0.49	Bermuda	\$0.19	\$0.19
Andorra	\$0.46	\$0.46	Bhutan	\$1.84	\$1.84
Angola	\$1.48	\$1.48	Bolivia	\$0.33	\$0.33
Anguilla	\$0.57	\$0.57	Bosnia	\$0.35	\$0.35
Antarctica (Casey Base)	\$1.77	\$1.77	Botswana	\$0.84	\$0.84
Antarctica (Scott Base)	\$1.77	\$1.77	Brazil	\$0.17	\$0.17
Antigua	\$0.47	\$0.47	British Virgin Islands	\$0.45	\$0.45
Angola	\$1.48	\$1.48	Brunei	\$0.86	\$0.86
Anguilla	\$0.57	\$0.57	Bulgaria	\$0.35	\$0.35
Antarctica (Casey Base)	\$1.77	\$1.77	Burkina Faso	\$1.04	\$1.04
Antarctica (Scott Base)	\$1.77	\$1.77	Burundi	\$1.78	\$1.78
Antigua	\$0.47	\$0.47	Cambodia	\$2.32	\$2.32
Argentina	\$0.19	\$0.19	Cameroon	\$0.49	\$0.49
Armenia	\$0.59	\$0.59	Canada	\$0.00	\$0.00
Aruba	\$0.44	\$0.44	Cape Verde Island	\$0.82	\$0.82
Ascension Island	\$1.14	\$1.14	Cayman Islands	\$0.25	\$0.25
Australia	\$0.10	\$0.10	Central African Republic	\$1.51	\$1.51
Austria	\$0.12	\$0.12	Chad	\$2.46	\$2.46
Azerbaijan	\$0.87	\$0.87	Chile	\$0.19	\$0.19
Bahamas	\$0.25	\$0.25	China	\$0.15	\$0.15
Bahrain	\$0.65	\$0.65	Christmas Island	\$0.10	\$0.10
Bangladesh	\$0.55	\$0.55	Cocos Island	\$0.10	\$0.10
Barbados	\$0.52	\$0.52	Colombia	\$0.17	\$0.17
Belarus	\$0.35	\$0.35	Comoros Islands	\$2.29	\$2.29
Belgium	\$0.10	\$0.10	Congo	\$0.75	\$0.75

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**SECTION 9 - OBSOLETE SERVICES**

9.3 Type 2 - Obsolete Services (continued)

9.3.39 BellSouth® Unlimited MultiLine Plan (Obsolete 11/01/05) (continued)

(B) (continued)

- .6 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900 numbers, directory assistance, operator services, international calling and toll free calling services. (C)
- .8 This plan is not available for resale.
- .9 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.

(C) The MRC is \$41.00.

The MRC is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly service charge will apply when both interstate and intrastate service is provided to the Customer.

9.3.40 BellSouth® Unlimited Savings Value Plan<sup>1</sup> (formerly known as BellSouth® Complete Choice® Unlimited Plan<sup>2</sup>, BellSouth® Complete Choice® Unlimited Savings Plan<sup>3</sup>, BellSouth® PreferredPack Unlimited<sup>2</sup>, BellSouth® Select Unlimited Value Plan<sup>4</sup>, BellSouth® Unlimited Plan<sup>1</sup>, BellSouth® Unlimited Nationwide Calling Basic Plan<sup>2</sup>, BellSouth® Basic Unlimited II Savings Plan<sup>5</sup>, BellSouth® Advantage Unlimited Plan<sup>5</sup>, and BellSouth® Basic Unlimited II Plan<sup>1</sup>)

- (A) The BellSouth® Unlimited Savings Value plan is a direct dialed outbound long distance service offered to single line or multi-line residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. The BellSouth® Unlimited Savings Value Plan provides the Customer with unlimited minutes of interexchange interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). This plan does not provide call detail information on the Customer's monthly bill. This service is only offered in conjunction with the corresponding intrastate BellSouth® Unlimited Savings Value Plan. This service is not offered on an intraLATA or intrastate only basis.

<sup>1</sup>This plan was obsolete on November 1, 2005.

<sup>2</sup>This plan was obsolete on January 27, 2009.

<sup>3</sup>This plan was obsolete on February 1, 2008.

<sup>4</sup>This plan was obsolete on January 18, 2008.

<sup>5</sup>This plan was obsolete on August 16, 2007.

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**SECTION 9 - OBSOLETE SERVICES**

9.3 Type 2 - Obsolete Services (continued)

9.3.40 BellSouth® Unlimited Savings Value Plan (BellSouth® Basic Unlimited II Value Plan<sup>1</sup>)

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice. Customers with one to three lines at a location are eligible for this service if they meet the following requirements:

- .1 Customers must subscribe to and maintain one of the residential services and Vertical Feature Packages as defined and offered by the Affiliated ILEC of the Company.
- .2 Customers must presubscribe to BellSouth Long Distance for both intraLATA and interLATA long distance service on all lines subscribed to under this plan.
- .3 This plan cannot be used for any use inconsistent with residential service.
- .4 This plan is not available on an account that is the recipient of charges billed from another location.
- .5 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling Feature are included), calls to 900, 976, 700 numbers, directory assistance, operator services, international calling and toll free calling services. (C)
- .7 This plan is not available for resale.

<sup>1</sup>This plan was obsolete November 1, 2005.

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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

9.5.6 AT&T<sup>®</sup> United Kingdom and Germany Value Plus Plan (Formerly known as AT&T United Kingdom Value Plus Plan<sup>4</sup>, BellSouth<sup>®</sup> United Kingdom Unlimited Value Plan<sup>4</sup>, Germany Value Plan, BellSouth<sup>®</sup> Germany Unlimited Plan<sup>1</sup>, Germany Value Plus Plan, Germany Unlimited Value Plan<sup>2</sup>, AT&T United Kingdom Value Plan and BellSouth<sup>®</sup> United Kingdom Unlimited Plan<sup>3</sup>)

- (A) The AT&T<sup>®</sup> United Kingdom and Germany Value Plus Plan is a direct dialed outbound international long distance service offered to residential Customers on switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the country code or area code, if applicable, and the terminating number to complete a call utilizing this service.
- (B) For a MRC, the Customer receives a block of 3,000 minutes for placing (1) 1+ Direct-Dialed International calls originating in the United States from a Customer's presubscribed line and terminating to Germany and United Kingdom. All usage in excess of the block of time will be billed at a fixed rate per minute. Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This plan does not provide call detail information on the Customer's monthly bill for calls to Germany, except for applicable international mobile termination charges. Call detail information for international calls to other countries will be provided. This plan is only offered in conjunction with the Company's interstate long distance service. Customers may not subscribe to more than one international calling plan on the same account.
- (C) Per minute charges apply to calls to other international countries based on the country called and the duration of the call in addition to the MRC. An international wireless termination charge applies to all applicable calls.
- (D) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without notice.
  - .1 This plan is available to Customers with one to three lines at a location.
  - .2 Customers must subscribe to the Company's Affiliated ILEC.
  - .3 This plan is not available on an account that is the recipient of charges billed from another location.
  - .4 Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan.
  - .5 The block of time minutes cannot be used for calls that include multi-party conference calls (except those calls placed by using the Three-Way Calling features are included), calls to 900 numbers or other calls to access information services, directory assistance, operator services, international calling to countries other than Germany, domestic calls, and toll free calling services. This plan is not available for resale.

<sup>1,2,3</sup> These plans were obsolete on December 5, 2005.

<sup>4</sup> These plans were obsolete on December 1, 2005.

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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

- 9.5.9 AT&T Unlimited Nationwide Calling Basic Preferred Plan<sup>1</sup> (formerly known as BellSouth® Unlimited Talk Plan<sup>2</sup>) (continued) (C)  
(C)

(B) (continued)

- .2 Customers must presubscribe to BellSouth Long Distance for both intraLATA and interLATA long distance service on all lines subscribed to under this plan.
  - .3 Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.
  - .4 This plan cannot be used for any use inconsistent with residential service.
  - .5 This plan is not available for resale.
  - .6 This plan is not available on an account that is the recipient of charges billed from another location.
  - .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
  - .8 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
  - .9 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.
- (C) The MRC is \$25.99. This MRC is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly service charge will apply when both interstate and intrastate service is provided to the Customer. (I)

<sup>1</sup>This plan was obsolete January 27, 2009.

(N)

<sup>2</sup>This plan was obsolete May 31, 2003.

(N)

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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

9.5.16 AT&T Unlimited Nationwide Calling II Plan (continued)

(B) (continued)

- .7 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers and other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .8 This plan is not available for resale.
- .9 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .10 The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at applicable MTS rates.

(C) The MRC is as follows:

State	MRC	State	MRC
Alabama	\$20.00	Mississippi	\$20.00
Florida	\$20.00	North Carolina	\$20.00
Georgia	\$20.00	South Carolina	\$20.00
Kentucky	\$20.00	Tennessee	\$20.00
Louisiana	\$20.00		

The MRC is the same as the MRC identified in the Company's state specific tariffs/price lists. Only one monthly service charge will apply when both interstate and intrastate service is provided to the Customer.

(D)

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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

9.5.29 Reserved for Future Use

(C)

(D)

(D)

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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

9.5.29 Reserved for Future Use (continued)

(C)

(D)

(D)



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**SECTION 9 - OBSOLETE SERVICES**

9.5 Type 4 - Obsolete Services (continued)

9.5.33 AT&T Unlimited Nationwide Calling Advantage 3<sup>1</sup> (formerly known as AT&T Unlimited Nationwide Calling Advantage 4<sup>2</sup>)

(A) AT&T Unlimited Nationwide Calling Advantage 3 is a bundled outbound only interstate and intrastate long distance usage calling plan that is offered to Residential Customers on switched access lines. Customers must dial 1 plus the area code, if applicable, and the called telephone number from their presubscribed telephone line. This plan provides the Customer with unlimited minutes of interexchange long distance usage for a single monthly recurring charge (certain terms and conditions, as described below, apply). This plan does not provide call detail information on the Customer's bill.

(B) In order to be eligible for this plan, the Company must be able to verify that the Customer meets the following terms and conditions. Customers who no longer meet these terms and conditions will not be eligible for this plan and may be offered an alternative plan or have their service suspended, restricted or canceled without prior notice.

- .1 Customers must subscribe to and maintain the following services from the Company's affiliated incumbent local exchange company:
  - .a access line#, and;
  - .b verticals feature package# as defined and offered by the Company's affiliated incumbent local exchange company.
- .2 Customers must subscribe to and maintain one (1) qualifying product or service from a qualified affiliate of the Company as defined and offered by the
- .3 Customers must presubscribe to the Company for the provision of interstate, intrastate IntraLATA and intrastate InterLATA service.
- .4 This plan is only available for a maximum of three (3) lines at the same location.
- .5 This plan is not available on an account that is the recipient of charges billed from another location.
- .6 Unlimited plan usage does not include multi-party conference calls (except those calls placed by using Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services, international calling and toll free calling services. (C)
- .7 This plan cannot be used for any use inconsistent with typical residential voice service. If usage under this plan is not consistent with typical residential voice Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice, and the Customer may not be eligible to re-subscribe to this plan. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, long distance access to internet service providers and telemarketing.
- .8 The monthly recurring charge is \$11.00. (I)

#This service not offered under this Service Guide

<sup>1</sup>This plan was obsolete on March 31, 2012.

<sup>2</sup>This plan was obsolete on February 23, 2010.