

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.8 Special Offers (continued)

4.8.2 Residential Retention Offers

As described below, Retention Offers are available to qualifying Customers of the Company who currently or newly subscribe to one of the Company's qualifying unlimited plans.

(A) AT&T Unlimited Calling Qualifying Plans

.1 AT&T Unlimited Nationwide Calling Advantage 1, AT&T Unlimited Nationwide Calling Advantage 2, AT&T Unlimited Nationwide Calling Plus 1 and Unlimited II Plan

.a Available to Residential Customers who:

- .i currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service, or interLATA/intraLATA service combined and state an intention to change long distance service to a competitor of the Company, are offered a qualifying plan as defined in (A).1 and continue to state an intention to change long distance service to a Competitor of the Company; or
- .ii currently subscribe to a qualifying plan as defined in (A).1 above and state an intention to change long distance Service to a competitor of the Company.
- .iii. in either case, the Customer must subscribe to one of the qualifying plans defined in (A).1 above to qualify for this retention offer.

.b Rates and Charges

Customers subscribing to a qualifying plan as defined in (A).1 above will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 4.6 of this Service Guide.

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(D)

(D)

.c Customers must maintain the requirements of the qualifying plan as defined in Section 4.6 of this Service Guide and continue to subscribe to the qualifying plan to receive the \$5.00 monthly credit during the twelve (12) month benefit period.

(C)
(C)

.d This offer cannot be combined with any other promotion offered by the Company or with the Company Reward offers defined Section 4.8 of this Service Guide.

(D)

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4.8 Special Offers (continued)

4.8.2 Residential Retention Offers (continued)

(A) AT&T Unlimited Calling Qualifying Plans (continued)

.2 AT&T Unlimited Nationwide Calling Advantage 3

.a Available to Residential Customers who currently subscribe to AT&T Unlimited Nationwide Calling Advantage 3 and state an intention to change long distance service to a competitor of the Company. Customers must continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 as defined in Section 4.6 of this Service Guide to qualify for this retention offer.

.b Rates and Charges

Customers continuing to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 under this offer will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then current rates for this plan as defined in Section 4.6 of this Service Guide.

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.c Customers must maintain the AT&T Unlimited Nationwide Calling Advantage 3 requirements defined in Section 4.6 of this Service Guide and continue to subscribe to AT&T Unlimited Nationwide Calling Advantage 3 to continue to receive the \$5.00 monthly credit during the twelve (12) month benefit period.

(C)
(C)

.d This offer cannot be combined with any other promotion offered by the Company or with the Company Reward offers defined in Section 4.8 of this Service Guide.

(D)