

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

---

**SECTION 3 - GENERAL INFORMATION**

3.1 Domestic Service Descriptions (continued)

3.1.7 Travel Service<sup>1</sup> (C)

Travel Service is provided to Customers for originating calls when away from the home by dialing a Company-provided toll-free access code or number, entering the destination number and entering the Customer's Authorization Code. Calls are billed to the method of payment indicated by the Customer.

Travel Service calls placed by the Customer can be made on a fully automated basis or with the assistance of a live Company operator. The following types of calls are available with Travel Service:

(A) Types of Operator Assisted Calls

- (1) Station-to-Station Fully Automated - The Customer dials a toll-free access number or code plus the destination number. The caller enters the necessary travel/calling card digits or other billing information (e.g., name of called party for Collect Calls) when prompted by the Company's automated operator system.
- (2) Station-to-Station Operator Assisted - The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling card digits or other billing information).
- (3) Station-to-Station Operator Dialed - The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling card digits or other billing information).
- (4) Person-to-Person Operator Assisted - The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.
- (5) Person-to-Person Operator Dialed - The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.

Charges vary based on billing method and type of call. Customers may bill charges for a call to a Company Travel Service account, LEC Calling Card, Collect to the called party, or to a Third Party. The Company reserves the right to verify validity of account numbers, cards, or billing telephone numbers and acceptance of charges prior to completion of any call.

<sup>1</sup>Effective March 2, 2015, Residential Travel Service calling card billing option will be discontinued and all issued calling cards will be deactivated. (N)  
(N)

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

---

**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.3 Travel Service<sup>1</sup> (C)

4.3.1 Travel Service offers Customers the ability to place calls using a Company-provided travel card when away from the home or office. Customers reach the Company's Travel Service network by dialing a Company-provided toll-free access code or number. In addition, the service provides Customers with optional operator assistance, alternative billing arrangements, and directory assistance using the same access code or number. Time-of-day and holiday discounts do not apply. Service is provided at rates and charges listed below:

4.3.2 Rates and Other Charges

- |     |                                       |                   |
|-----|---------------------------------------|-------------------|
| (A) | Initial Billing Increment:            | One Minute        |
| (B) | Additional Billing Increment:         | One Minute        |
| (C) | Recurring Charges:                    | \$0.00            |
| (D) | Non-Recurring Charges:                | \$0.00            |
| (E) | Minimum Monthly Commitment:           | None              |
| (F) | Term Plan Available:                  | No                |
| (G) | Directory Assistance Charges:         | See Section 6.1.2 |
| (H) | Directory Assistance Call Completion: | See Section 6.1.2 |
| (I) | Interstate Usage Rates:               |                   |

- |    |   |
|----|---|
| .1 | For calls billed to a calling card (including Person-to-Person billed to card) - \$0.50 Per Minute                              |
| .2 | For calls billed Operator Station (including Collect, Third Party, Person-to-Person billed other than card) - \$1.15 Per minute |

(J) Interstate Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's Travel Service. Per call charges vary by type of call and type of billing method selected by the Customers. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	Company Travel Card	LEC Calling Card	Billed Collect	Billed to 3 <sup>rd</sup> Party
Station to Station				
Fully Automated	\$0.75	\$0.75	\$5.99	\$6.99
Operator Assisted	\$4.99	\$4.99	\$5.99	\$6.99
Operator Dialed	\$4.99	\$4.99	\$5.99	\$6.99
Person to Person				
Operator Assisted	\$12.50	\$12.50	\$12.50	\$12.50
Operator Dialed	\$12.50	\$12.50	\$12.50	\$12.50

<sup>1</sup>Effective March 2, 2015, Residential Travel Service calling card billing option will be discontinued and all issued calling cards will be deactivated. (N)  
(N)

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

---

**SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES**

5.2 Travel Service<sup>1</sup>

(C)

Travel Service offers Customers the ability to place calls using a Company-provided travel card when away from the home or office. Customers reach the Company's Travel Service network by dialing a Company-provided toll-free access code or number. In addition, the service provides Customers with optional operator assistance, alternative billing arrangements, and directory assistance, where available, using the same access code or number. Time-of-day and holiday discounts do not apply.

Travel Service also allows Customers to place long distance calls to locations within the United States from points in foreign countries and between different foreign locations. Operator assistance is available for placing and billing each call.

Calls from foreign countries to locations within the United States may originate from foreign countries as specified in Section 5.2.3(C) of this pricing and service guide. Originating points within those countries are limited to those locations from which the caller can dial the appropriate access number or code. Calls may terminate to any location within the United States including Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and CNMI.

Charges for calls to locations within the United States vary based on originating country, call type, level of operator assistance and billing method. Customers may bill the charges for a call to a Travel Card, LEC Calling Card, Collect to the called party, or to a Third Party. For calls billed to a Travel Card or LEC Calling Card, acceptance of the card as payment will be dependent upon the Company's ability to verify the card as valid. The Company reserves the right to verify acceptance of charges prior to billing to a Third Party telephone number.

Calls between foreign countries may originate from foreign countries as specified in Section 5.2.3(C) of this pricing and service guide. Originating points within those countries are limited to those locations from which the caller can dial the appropriate access number or code. Calls may terminate to any foreign country shown in Section 5.2.3(C) of this pricing and service guide as offering terminating service.

Charges for calls between foreign countries vary based on originating country, call type, level of operator assistance and billing method. Customers may bill the charges for a call to a Travel Card or a LEC Calling Card. Collect Calls and calls billed to a third party are not permitted for calls between foreign locations. For calls billed to a Travel Card or LEC Calling Card, acceptance of the card as payment will be dependent upon the Company's ability to verify the card as valid.

Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Travel Cards when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new Travel Card numbers and authorization codes to replace ones that have been deactivated.

<sup>1</sup>Effective March 2, 2015, Residential Travel Service calling card billing option will be discontinued and all issued calling cards will be deactivated. (N)  
(N)

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

**SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES**

5.4 BellSouth® Residential International Message Telecommunications Service (MTS) (continued)

5.4.2 Per Minute Rate Tables (continued)

Country Name	Standard		Economy	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
Inmarsat (Pacific Ocean)	\$5.00	\$5.00	\$5.00	\$5.00
Inmarsat (SNAC)	\$5.00	\$5.00	\$5.00	\$5.00
Iran	\$5.00	\$5.00	\$5.00	\$5.00
Iraq	\$5.00	\$5.00	\$5.00	\$5.00
Ireland	\$4.00	\$4.00	\$4.00	\$4.00
Israel	\$5.00	\$5.00	\$5.00	\$5.00
Italy	\$4.50	\$4.50	\$4.50	\$4.50
Ivory Coast	\$5.00	\$5.00	\$5.00	\$5.00
Jamaica	\$5.00	\$5.00	\$5.00	\$5.00
Japan	\$4.50	\$4.50	\$4.50	\$4.50
Jordan	\$5.00	\$5.00	\$5.00	\$5.00
Kazakhstan	\$5.00	\$5.00	\$5.00	\$5.00
Kenya	\$5.00	\$5.00	\$5.00	\$5.00
Kiribati	\$5.00	\$5.00	\$5.00	\$5.00
Korea (North)	\$5.00	\$5.00	\$5.00	\$5.00
Korea (South)	\$5.00	\$5.00	\$5.00	\$5.00
Kuwait	\$5.00	\$5.00	\$5.00	\$5.00
Kyrgyzstan	\$5.00	\$5.00	\$5.00	\$5.00
Laos	\$5.00	\$5.00	\$5.00	\$5.00
Latvia	\$5.00	\$5.00	\$5.00	\$5.00
Lebanon	\$5.00	\$5.00	\$5.00	\$5.00
Lesotho	\$5.00	\$5.00	\$5.00	\$5.00
Liberia	\$5.00	\$5.00	\$5.00	\$5.00
Libya	\$5.00	\$5.00	\$5.00	\$5.00
Liechtenstein	\$3.25	\$3.25	\$3.25	\$3.25
Lithuania	\$5.00	\$5.00	\$5.00	\$5.00
Luxembourg	\$3.25	\$3.25	\$3.25	\$3.25
Macao	\$5.00	\$5.00	\$5.00	\$5.00
Macedonia	\$5.00	\$5.00	\$5.00	\$5.00
Madagascar	\$5.00	\$5.00	\$5.00	\$5.00
Malawi	\$5.00	\$5.00	\$5.00	\$5.00
Malaysia	\$5.00	\$5.00	\$5.00	\$5.00
Maldives	\$5.00	\$5.00	\$5.00	\$5.00
Mali Republic	\$5.00	\$5.00	\$5.00	\$5.00
Malta Republic	\$5.00	\$5.00	\$5.00	\$5.00
Marshall Island	\$5.00	\$5.00	\$5.00	\$5.00
Mauritania	\$5.00	\$5.00	\$5.00	\$5.00
Mauritius	\$5.00	\$5.00	\$5.00	\$5.00
Mayotte Island	\$5.00	\$5.00	\$5.00	\$5.00
Mexico 1	\$2.75	\$2.75	\$2.75	\$2.75
Mexico 2	\$3.50	\$3.50	\$3.50	\$3.50
Micronesia	\$5.00	\$5.00	\$5.00	\$5.00
Moldova	\$5.00	\$5.00	\$5.00	\$5.00
Monaco	\$3.50	\$3.50	\$3.50	\$3.50
Mongolia	\$5.00	\$5.00	\$5.00	\$5.00
Montenegro	\$5.00	\$5.00	\$5.00	\$5.00
Montserrat	\$4.50	\$4.50	\$4.50	\$4.50
Morocco	\$5.00	\$5.00	\$5.00	\$5.00
Mozambique	\$5.00	\$5.00	\$5.00	\$5.00
Myanmar	\$5.00	\$5.00	\$5.00	\$5.00
Namibia	\$5.00	\$5.00	\$5.00	\$5.00
Nauru	\$5.00	\$5.00	\$5.00	\$5.00

(I)  
(R)

**RESIDENTIAL SERVICE GUIDE FOR  
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

**SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES**

5.9 Optional Calling Plans

5.9.1 AT&T Unlimited Canada Calling

(C) Eligibility Requirements (continued)

- .5 Unlimited calling to Canada does not include multi-party conference calls (except those calls placed by using the Three-Way Calling features are included), calls to 900 numbers or other calls to access information services, directory assistance, calling card, operator services, international calling to countries other than Canada, domestic calls, and toll free calling services.
- .6 This plan is not available for resale.
- .7 If usage under this plan is not consistent with typical residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel the Customer's service without prior notice. Calls that are not consistent with typical residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, international call forwarding, call centers and telemarketing.

(D) Rates and Charges

The monthly recurring charge (MRC) is \$6.99, and the per-minute rates are as follows:

(I)

Country	Initial Minute	Each Additional Minute	Country	Initial Minute	Each Additional Minute
Afghanistan	\$1.76	\$1.76	Belize	\$0.49	\$0.49
Albania	\$1.04	\$1.04	Benin	\$0.65	\$0.65
Algeria	\$0.49	\$0.49	Bermuda	\$0.19	\$0.19
Andorra	\$0.46	\$0.46	Bhutan	\$1.84	\$1.84
Angola	\$1.48	\$1.48	Bolivia	\$0.33	\$0.33
Anguilla	\$0.57	\$0.57	Bosnia	\$0.35	\$0.35
Antarctica (Casey Base)	\$1.77	\$1.77	Botswana	\$0.84	\$0.84
Antarctica (Scott Base)	\$1.77	\$1.77	Brazil	\$0.17	\$0.17
Antigua	\$0.47	\$0.47	British Virgin Islands	\$0.45	\$0.45
Angola	\$1.48	\$1.48	Brunei	\$0.86	\$0.86
Anguilla	\$0.57	\$0.57	Bulgaria	\$0.35	\$0.35
Antarctica (Casey Base)	\$1.77	\$1.77	Burkina Faso	\$1.04	\$1.04
Antarctica (Scott Base)	\$1.77	\$1.77	Burundi	\$1.78	\$1.78
Antigua	\$0.47	\$0.47	Cambodia	\$2.32	\$2.32
Argentina	\$0.19	\$0.19	Cameroon	\$0.49	\$0.49
Armenia	\$0.59	\$0.59	Canada	\$0.00	\$0.00
Aruba	\$0.44	\$0.44	Cape Verde Island	\$0.82	\$0.82
Ascension Island	\$1.14	\$1.14	Cayman Islands	\$0.25	\$0.25
Australia	\$0.10	\$0.10	Central African Republic	\$1.51	\$1.51
Austria	\$0.12	\$0.12	Chad	\$2.46	\$2.46
Azerbaijan	\$0.87	\$0.87	Chile	\$0.19	\$0.19
Bahamas	\$0.25	\$0.25	China	\$0.15	\$0.15
Bahrain	\$0.65	\$0.65	Christmas Island	\$0.10	\$0.10
Bangladesh	\$0.55	\$0.55	Cocos Island	\$0.10	\$0.10
Barbados	\$0.52	\$0.52	Colombia	\$0.17	\$0.17
Belarus	\$0.35	\$0.35	Comoros Islands	\$2.29	\$2.29
Belgium	\$0.10	\$0.10	Congo	\$0.75	\$0.75