

**BUSINESS SERVICE GUIDE FOR  
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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.24 AT&T Business Block of Time<sup>SM</sup> II Plans (continued)

(G) Rate Options (continued)

.8 Reserved for Future Use

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/1/ Material now appears in Section 9, Page 44.46.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.24 AT&T Business Block of Time<sup>SM</sup> II Plans (continued)

(G) Rate Options (continued)

.8 Reserved for Future Use (continued)

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/1/ Material now appears in Section 9, page 44.46.1.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use (continued)

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use (continued)

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/1/ Material now appears in Section 9, Page 44.48.2.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use (continued)

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/1/ Material now appears in Section 9, Page 44.48.3.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use (continued)

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/1/ Material now appears in Section 9, 44.48.4.

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.6 Optional Calling Plans (continued)

4.6.25 Reserved for Future Use (continued)

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.29 All for Less<sup>®</sup> Unlimited

- (A) This plan is an outbound calling and optional inbound Switched Toll Free Service (TFS) long distance calling plan. This plan is established at the BTN level. Aggregation of multiple BTNs is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs, the Customer is required to establish a separate BTN for each variation. This plan is available to Business Customers in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee.
- (B) This plan is available to Business Customers who:
- .1 utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for inbound TFS;
  - .2 subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line# per service location, and may also subscribe to the Company's TFS for inbound long distance calling;
  - .3 currently or newly subscribe to and maintain a minimum of one (1) but no more than ten (10) business access lines<sup>#</sup> (i.e., BTNs and WTNs) from an Affiliate ILEC of the Company (excluding where that Affiliate is operating as a CLEC) on a single BTN account per service location;
  - .4 subscribe to this plan only on business access lines<sup>#</sup> subscribing to AT&T Business Local Calling<sup>SM#</sup> from an Affiliate ILEC of the Company;
  - .5 commit to subscribe to this service for an initial one (1) year term agreement;
  - .6 request to be provisioned under this plan; and
  - .7 meet one or more of the Qualification Options defined in Section 4.6.29 (C) of this Business Service Guide.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.29 All for Less<sup>®</sup> Unlimited (continued)

(C) Qualification Options

<b>OPTION 1</b>	
newly subscribe to a qualifying Internet service <sup>#</sup> as defined and offered by an Affiliate of the Company	
<b>OPTION 2</b>	
<ol style="list-style-type: none"> <li>1. newly subscribe to a qualifying wireless service<sup>#</sup> as defined and offered by an Affiliated Wireless provider of the Company; and</li> <li>2. agree the Company may combine its wireless Affiliate billing with the Affiliate ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program<sup>#</sup>.</li> </ol>	
<b>OPTION 3</b>	
currently subscribe to Internet Service from an Affiliate of the Company and agree to upgrade current internet service to any 6Mbps or higher, Internet <sup>#</sup> speed.	
<b>OPTION 4</b>	
<ol style="list-style-type: none"> <li>1. currently subscribe to: AT&amp;T Business Unlimited Calling<sup>SM</sup>, AT&amp;T Business Unlimited Calling<sup>SM</sup> III, AT&amp;T Business Unlimited Calling<sup>SM</sup> IV, AT&amp;T Business Unlimited Calling<sup>SM</sup> V or Business Unlimited Plan;</li> <li>2. currently subscribe to AT&amp;T Business Local Calling<sup>SM#</sup> from an Affiliate ILEC of the Company;</li> <li>3. currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company.</li> </ol>	
<b>OPTION 5</b>	
<ol style="list-style-type: none"> <li>1. currently subscribe to and maintain at least one (1) but no more than four (4) business access lines<sup>#</sup> (i.e., BTNs and WTNs) from an Affiliate ILEC of the Company (excluding where that Affiliate is operating as a CLEC) on a single BTN account per service location and state an intention to change local carriers for economic reasons and/or in response to a competitive offer;</li> <li>2. currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company;</li> </ol>	

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.29 All for Less<sup>®</sup> Unlimited (continued)

- (D) A single business entity with more than one BTN at the business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of AT&T business access lines<sup>#</sup> do not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to ten (10) business access lines<sup>#</sup> per legal business entity.
- (E) The Customer may subscribe to this plan for outbound Service only, or for both outbound service and inbound TFS. Customer should specify at the time of ordering if the plan is to be used for outbound calling, or both outbound and inbound TFS calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.7 of this Service Guide for optional features, rules, regulations, TFS MRC and general information regarding TFS)
- (F) TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS per minute rates associated with this plan are subject to change with prior notification to the customer.
- (G) TFS calls, multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, operator services and international calling are not included in the unlimited minutes of use.
- (H) Call Detail is available as an optional feature to this plan. For an additional MRC, Customers who select this option will receive itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following a Customer's request. Customers may add or remove the Call Detail optional feature from this plan at no charge.
- (I) This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines<sup>#</sup> under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available, whichever occurs first.
- (J) Term Agreement  
  
At the end of a Customer's one (1) year term agreement, if the Customer does not re-subscribe for a new one (1) year term, or cancel services, they may continue with this plan on an out of term month-to-month basis at the out of term month-to-month rates defined in Section 4.6.29 (M) of this Business Service Guide.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.29 All for Less<sup>®</sup> Unlimited (continued)

(K) Early Termination Fee

- .1 Customers that subscribe to this plan combined with the one (1) year term agreement, and who wish to: (a) terminate long distance service with the Company: or (b) change its calling plan prior to the expiration of the Term Agreement, may be charged an early termination fee ("ETF").

The ETF shall be \$5.00 multiplied by the number of months remaining in the term.

- .2 The Company will not charge an ETF:
  - .a Customer may change its calling plan to the All for Less<sup>®</sup> 500 as specified in Section 4.6.30 of this Business Service Guide, or the AT&T<sup>®</sup> Business Block of Time<sup>SM</sup> II Plan (rate option 700 minutes or greater) as specified in Section 4.6.24 of this Business Service Guide; in such case, ETF shall not apply.
  - .b If the Company no longer offers this plan, and if the Customer moves to a new location or changes the number of access lines<sup>#</sup> under the BTN(s) to which this Plan applies then the Customer's service under the plan will terminate, and the Customer will not be subject to termination charges.
  - .c The Company will not charge an ETF if Customer cancels this plan while under a term agreement if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.29 All for Less<sup>®</sup> Unlimited (continued)

(L) Restrictions

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited).

If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T<sup>®</sup> Business Calling<sup>SM</sup> Monthly unless an alternative plan is selected by the Customer. If moved to AT&T<sup>®</sup> Business Calling<sup>SM</sup> Monthly, the rates associated with AT&T<sup>®</sup> Business Calling<sup>SM</sup> Monthly specified in Section 4.6.5 of this Service Guide will apply in lieu of the rates specified in Section 4.6.29 (M) of this Service Guide.

If, during a billing cycle, the Customer has more than 10 calls to any single number of a duration of more than 3 hours each or any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

(M) Rates and Charges

The MRC and TFS usage rates are as follows:

Customer Commitment	MRC (Per Access Line <sup>#</sup> )	Inbound (TFS) Per Minute Usage Rate
1 Year Term	\$12.50	\$0.055
Out-of-Term Month-to-Month	\$12.50	\$0.055

- .1 Customers will receive a monthly bill credit reward amount equal to \$2.50 per line for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.
- .2 See Section 4.7 of this Business Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.
- .3 Call Detail: The MRC is \$5.00 per line up to ten (10) lines.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

.6.30 All for Less<sup>®</sup> 500

- (A) This plan is an outbound calling and optional inbound Switched Toll Free Service (TFS) long distance calling plan. This plan is established at the BTN level. Aggregation of multiple BTNs is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation. This plan is available to Business Customers in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee.
- (B) This plan is available to Business Customers who:
- .1 utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for inbound TFS;
  - .2 subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line<sup>#</sup> per service location, and may also subscribe to the Company's TFS for inbound long distance calling;
  - .3 currently or newly subscribe to access line(s)<sup>#</sup> from an Affiliate ILEC of the Company (excluding where that Affiliate is operating as a CLEC);
  - .4 subscribe to this plan only on business access lines<sup>#</sup> subscribing to AT&T Business Local Calling<sup>SM#</sup> from an Affiliate ILEC of the Company;
  - .5 commit to subscribe to this service for an initial one (1) year term agreement;
  - .6 request to be provisioned under this plan; and
  - .7 meet one or more of the Qualification Options defined in Section 4.6.30 (C) of this Business Service Guide.
- (C) Qualification Options

<b>OPTION 1</b>	
Newly subscribe to a qualifying Internet service <sup>#</sup> as defined and offered by an Affiliate of the Company.	
<b>OPTION 2</b>	
1.	newly subscribe to a qualifying wireless service <sup>#</sup> as defined and offered by an Affiliated Wireless provider of the Company; and
2.	agree the Company may combine its wireless Affiliate billing with the Affiliate ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program <sup>#</sup> .
<b>OPTION 3</b>	
Currently subscribe to Internet Service from an Affiliate of the Company and agree to upgrade current internet service to any 6Mbps or higher, Internet <sup>#</sup> speed.	
<b>OPTION 4</b>	
1.	Currently subscribe to business access line(s) <sup>#</sup> from an Affiliate ILEC of the Company (excluding where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; and
2.	currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.30 All for Less<sup>®</sup> 500 (continued)

- (D) Customers may subscribe to this plan for outbound Service only or for both outbound service and inbound TFS. Customer should specify at the time of ordering if the plan is to be used for outbound calling, or both outbound and inbound TFS calling. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.7 of this Service Guide for optional features, rules, regulations, TFS MRC and general information regarding TFS)
- (E) This plan provides the Customer with a block of 500 minutes for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. All usage in excess of the 500 minute block will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- (F) This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available, whichever occurs first.
- (G) Term Agreement  
  
At the end of a Customer's one (1) year term agreement, if the Customer does not re-subscribe for a new one (1) year term, or cancel services, they may continue with this plan on an out of term month-to-month basis at the out of term month-to-month rates defined in Section 4.6.30 (I) of this Business Service Guide.

<sup>#</sup>This service not offered out of this Service Guide.

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**SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES**

4.6 Optional Calling Plans (continued)

4.6.30 All for Less<sup>®</sup> 500 (continued)

(H) Early Termination Fee

- .1 Customers that subscribe to this plan combined with the one (1) year term agreement, and who wish to: (a) terminate long distance service with the Company: or (b) change its calling plan prior to the expiration of the Term Agreement, may be charged an early termination fee ("ETF").

The ETF shall be \$5.00 multiplied by the number of months remaining in the term.

- .2 The Company will not charge an ETF:
- .a Customer may change its calling plan to the All for Less<sup>®</sup> 500 as specified in Section 4.6.30 of this Business Service Guide, or the AT&T<sup>®</sup> Business Block of Time<sup>SM</sup> II Plan (rate option 700 minutes or greater) as specified in Section 4.6.24 of this Business Service Guide; in such case, ETF shall not apply.
- .b If the Company no longer offers this plan, and if the Customer moves to a new location or changes the number of access lines<sup>#</sup> under the BTN(s) to which this Plan applies then the Customer's service under the plan will terminate, and the Customer will not be subject to termination charges.
- .c The Company will not charge an ETF if Customer cancels this plan while under a term agreement if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.

(I) Rates and Charges

The MRC and usage rates are as follows:

Customer Commitment	MRC	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment
1-Year Term	\$28.00	500	\$0.057
Out-of-Term Month-to-Month	\$28.00	500	\$0.057

- .1 Customers will receive a monthly bill credit reward amount equal to \$3.00 per month for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.
- .2 See Section 4.7 of this Business Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.

<sup>#</sup>This service not offered out of this Service Guide.



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**SECTION 7 - PROMOTIONS**

7.2 Promotional Offerings (continued)

7.2.21 AT&T Business Unlimited Calling<sup>SM</sup> Retention Promotion IV

- (A) The sign-up period for this promotion is September 1, 2014 through April 30, 2015. (C)  
Service must be activated by May 30, 2015. This promotion is available to Business (C)  
Customers who:

- .1 currently subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service; and state an intention to disconnect long distance service with the Company; and
- .2 newly subscribe to AT&T Business Unlimited Calling as defined in Section 4.6.1 of this Business Service Guide; and,
- .3 newly subscribes to or has a one (1), two (2), or three (3) year local service\* term with an Affiliate ILEC 1 of the Company;
- .4 request to participate in this promotional offering.

- (B) Customers subscribing to this promotion will be charged the following promotional MRC for 12 consecutive months in lieu of the MRC charge specified in Section 4.6.1 (E) of this Business Service Guide:

Direct Dial Service	Promotional MRC
Primary Line	\$10.00
Each Additional Line after the Primary Line	\$10.00

- (C) Customers must continue to subscribe to and maintain the requirements of AT&T Business Unlimited Calling as defined in 4.6.1 of this Business Service Guide to continue to qualify for this promotion. Should Customer disconnect service with AT&T Long Distance Service or change its calling plan from AT&T Business Unlimited Calling prior to the expiration of the 12 month promotional period, Customer will forfeit future promotion benefit.
- (D) Customers who continue to subscribe and meet the requirements of AT&T Business Unlimited Calling at the end of the 12 month promotional period will be charged the MRC charges specified in Section 4.6.1 (E) of this Business Service Guide.
- (E) This promotion cannot be combined with any other promotional offers associated with AT&T Business Unlimited Calling.

<sup>1</sup>Including where that Affiliate is operating as a CLEC

\*This service not offered under this Service Guide.

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**SECTION 7 - PROMOTIONS**

7.2 Promotional Offerings (continued)

7.2.22 AT&T Business Calling Monthly Retention Promotion #503

- (A) The sign-up period for this promotion is September 1, 2014 through April 30, 2015. Service must be activated by May 30, 2015. This promotion is available to Business Customers who: (C)
- .1 currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service only, or interLATA/intraLATA service combined; and state an intention to disconnect long distance service with the Company; and
  - .2 newly or currently subscribe to the AT&T Business Calling Monthly plan as defined in Section 4.6.5 of this Business Service Guide; and
  - .3 newly subscribes to or has a one (1), two (2), or three (3) year local service\* term with an Affiliate ILEC<sup>1</sup> of the Company;
  - .4 request to participate in this promotional offering.
- (B) Qualifying Customers subscribing to this promotion will be charged the following Promotional MRC and Promotional Per-Minute Usage Rate for a twelve (12) month benefit period in lieu of the MRC and Usage Rate for the AT&T Business Calling Monthly plan Direct Dial Service as specified in Section 4.6.5(E) of this Business Service Guide for the initial twelve (12) month period under the plan. (C)

Promotional MRC	Promotional Per-Minute Rate
\$5.00	\$0.06

- (C) Customers must continue to subscribe to and maintain the requirements of the AT&T Business Calling Monthly plan as defined in Section 4.6.5 of this Business Service Guide to continue to qualify for this promotion. Should Customer disconnect service with AT&T Long Distance Service or change its calling plan from the AT&T Business Calling Monthly plan prior to the 12 month promotional period, Customer will forfeit future promotion benefit.
- (D) Customers who continue to subscribe and meet the requirements of the AT&T Business Calling Monthly plan at the end of the 12 month promotional period will be charged the MRC and per-minute rate specified in Section 4.6.5 (E) of this Business Service Guide.
- (E) This promotion cannot be combined with any other promotional offers associated with the AT&T Business Calling Monthly plan.

<sup>1</sup>Including where that Affiliate is operating as a CLEC

\*This service not offered under this Service Guide.

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**SECTION 7 - PROMOTIONS**

7.2 Promotional Offerings (continued)

7.2.34 All for Less<sup>®</sup> Unlimited Winback Promotion #504

- (A) The sign-up period for this promotion is January 2, 2015 through December 31, 2015. Service must be activated by January 31, 2016. This promotion is available to Business Customers who:
- .1 meet a minimum of one (1) of the following conditions:
    - .i have previously subscribed to local dial tone Service of an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and have cancelled that Service; or,
    - .ii are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliate ILECs of the Company (including where that Affiliate is operating as a CLEC) and are now moving dial tone services from the competitor to the Affiliate ILEC; or
    - .iii currently subscribe to local dial tone service# from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; and
  - .2 qualifies for and newly subscribes to the All for Less Unlimited plan as defined in Section 4.6.29 of this Service Guide with a maximum of four (4) business access lines# (i.e., BTNs and WTNs) from an Affiliated ILEC of the Company (excluding where that Affiliate is operating as a CLEC);
  - .3 request to participate in this promotional offering.
- (B) This promotion also modifies the eligibility requirements for All for Less Unlimited described in Section 4.6.29 (B).4 of this Service Guide. For purposes of this promotion, the Company will include a subscription to Business Local Calling Assurance from an Affiliated ILEC of the Company as a qualifying service.
- (C) Qualifying customers subscribing to this promotion will receive a monthly promotional bill credit reward for twelve (12) months (the "promotional term") resulting in a net MRC ("Promotional MRC") of \$5/line in lieu of the MRC for the All for Less Unlimited rate specified in Section 4.6.29 (M) of this Service Guide. Surcharges, Universal Service Fund Charge, taxes and other similar fees will be calculated on the monthly recurring charges and usage amounts prior to the calculation of the promotion benefit. See Section 4.6.29(J) of this Service Guide for terms and conditions once the promotional term expires.
- (D) Customers must continue to subscribe to and maintain the requirements of the All for Less Unlimited plan as defined in Section 4.6.29 of this Service Guide to continue to qualify for this promotion. Failure to maintain the requirements of the plan will result in a termination of the promotional MRC.
- (E) Early Termination Fee (ETF)  
See Section 4.6.29(K) of this Service Guide for information on Early Termination Fees if Customer terminates long distance service with the Company or changes their calling plan prior to the expiration of the Term Agreement.
- (F) This promotion cannot be combined with any other promotional offers associated with All for Less Unlimited.

#Service not offered under this Service Guide.

**BUSINESS SERVICE GUIDE FOR  
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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.29 AT&T Business Block of Time<sup>SM</sup> II Plans

(N)

(A) Rate Options

(N)

.1 AT&T Business Block of Time<sup>SM</sup> 500 II<sup>1</sup>

/2/

This rate option is available to new or existing business customers who:

**.a NEW OR EXISTING**

.i utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for toll free calling;

.ii subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line<sup>#</sup>, and may also subscribe to the Company's TFS for inbound long distance calling;

.iii subscribe to AT&T Business Local Calling<sup>SM#</sup> or Complete Choice<sup>®</sup> for Business<sup>#</sup> package provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and,

.iv meets one of the following:

**OPTION 1**

newly subscribe to one of the following services from an Affiliate of the Company for a 1 or 2-Year term commitment: (a) AT&T U-verse High Speed Internet-Business Edition<sup>#</sup>; (b) FastAccess<sup>®</sup> Business DSL Lite<sup>#</sup>; (c) FastAccess<sup>®</sup> Business DSL<sup>#</sup>; (d) FastAccess<sup>®</sup> Business DSL Plus<sup>#</sup>; or (e) FastAccess<sup>®</sup> Business DSL 6.0<sup>#</sup>; or

**OPTION 2**

newly subscribes to one of the following for a two (2) year term: (a) Wireless Voice<sup>#</sup>; (b) Wireless Data<sup>#</sup> (c) Wireless Voice and Data<sup>#</sup>; or (d) Wireless Laptop card<sup>#</sup>, and agree the Company may combine the Affiliate of the Company's wireless billing with the Company's wireline billing except when participating in the Affiliate of the Company's SBS Wireless Deposit Waiver Program<sup>#</sup>; or,

**OPTION 3**

Currently subscribe to Internet Service from an Affiliate of the Company and agree to update current Internet Service to AT&T U-verse High Speed Internet-Business Edition Elite (6Mbps) or higher<sup>#</sup>.

<sup>#</sup>This service is not offered under this Business Service Guide.

/2/

<sup>1</sup>This plan was obsolete December 12, 2014.

(N)

/2/ Material formerly appeared in Section 4 on Page 41.7.1.

(N)

**BUSINESS SERVICE GUIDE FOR  
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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.29 AT&T Business Block of Time<sup>SM</sup> II Plans (continued) (N)

(A) Rate Options (continued) (N)

.1 AT&T Business Block of Time<sup>SM</sup> 500 II (continued) /1/

**.a NEW OR EXISTING (continued)**

.v specify at the time of ordering if the MOUs are to be used for outbound calling, or both outbound and inbound toll free calling; and,

.vi request to be provisioned under this plan.

**.b RETENTION**

.i utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;

.ii subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line<sup>#</sup> and may also subscribe to the Company's TFS for inbound long distance calling;

.iii currently subscribe to local dial tone service<sup>#</sup> from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer;

.iv subscribe to AT&T Business Local Calling<sup>SM#</sup> or Complete Choice<sup>®</sup> for Business<sup>#</sup> package provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and,

.v currently subscribes to Internet Service or Wireless Service as defined and offered by an Affiliate of the Company and/or Affiliated Wireless provider of the Company;

.vi request to be provisioned under this plan.

.c This rate option provides the Customer with a 500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound toll free service calls. The MRC is \$25.00 and the outbound intrastate/interstate and/or inbound toll-free calling per-minute usage rate is \$0.057 for calls completed or received after the 500 block of time has been used.

<sup>#</sup>This service is not offered under this Business Service Guide.

/1/

/1/ Material formerly appeared in Section 4 on Page 41.7.2.

(N)

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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V<sup>1</sup>

/2/

- (A) AT&T Business Unlimited Calling<sup>SM</sup> V is an outbound calling and optional inbound long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan. If the Customer selects a different long distance calling plan for specific WTNs, those WTNs cannot be included under the BTN account(s) used for this plan. This plan is available to Business Customers in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee who:

- .1 NEW OR EXISTING – ONE (1) TO TEN (10) ACCESS LINES<sup>#</sup>
- .a utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;
  - .b subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line per service location for a one (1) or two (2) year term agreement, and may also subscribe to the Company's TFS for inbound long distance calling;
  - .c currently or newly subscribe to and maintain at least one (1) but no more than ten (10) business access lines (*i.e.*, BTNs and WTNs) from an Affiliate ILEC of the Company on a single BTN account per service location;
  - .d subscribe to this plan only on business access lines subscribing to AT&T Business Local Calling<sup>SM</sup> or Complete Choice<sup>®</sup> for Business<sup>#</sup> provided by an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement; and,
  - .e meet one of the following:

OPTION 1

newly subscribe to one of the following services from an Affiliate of the Company for a 1 or 2-Year term commitment: (a) AT&T U-verse High Speed Internet-Business Edition<sup>#</sup>; (b) FastAccess<sup>®</sup> Business DSL Lite<sup>#</sup>; (c) FastAccess<sup>®</sup> Business DSL<sup>#</sup>; (d) FastAccess<sup>®</sup> Business DSL Plus<sup>#</sup>; or (e) FastAccess<sup>®</sup> Business DSL 6.0<sup>#</sup>; or,

OPTION 2

- .a newly subscribe to one of the following services from an Affiliate of the Company with a minimum of a 2-Year term commitment: (a) wireless voice<sup>#</sup>; (b) wireless data<sup>#</sup>; (c) wireless voice and data<sup>#</sup>; or (d) wireless laptop card<sup>#</sup>; and,
- .b agree the Company may combine its wireless Affiliate billing with the Affiliate ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program<sup>#</sup>; or,

<sup>#</sup>This service not offered under this Business Service Guide.

<sup>1</sup>This plan was obsolete December 12, 2014.

/2/ Material formerly appeared in Section 4 on Page 41.8.

/2/

(N)

(N)

**BUSINESS SERVICE GUIDE FOR  
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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V (continued)

/1/

(A) (continued)

**.1 NEW OR EXISTING – ONE (1) TO TEN (10) ACCESS LINES**  
(continued)

.e meets one of the following: (continued)

**OPTION 3**

currently subscribe to Internet Service from an Affiliate of the Company and agree to upgrade current Internet service to AT&T Universe High Speed Internet-Business Edition Elite (6Mbps) or higher<sup>#</sup>; or,

**OPTION 4**

- .a currently subscribe to: (a) AT&T Business Unlimited Calling<sup>SM</sup>, Business Unlimited Plan, AT&T Business Unlimited Calling<sup>SM</sup> III, or AT&T Business Unlimited Calling<sup>SM</sup> IV;
- .b currently subscribe to Complete Choice<sup>®</sup> for Business<sup>#</sup> or AT&T Business Local Calling Assurance<sup>SM#</sup> from an Affiliate ILEC of the Company;
- .c currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company; and,
- .d request to be provisioned under this plan

**OPTION 5**

- .a agree to re-subscribe to this plan for a new one (1) or two (2) year term agreement at the end of any term or re-subscription term; and
- .b continues to meet all other requirements in Section A.1 .a-.d; and
- .c currently or newly subscribes to the Services in Section A.1.e Option 1 or Option 2 from an Affiliate of the Company and currently or newly subscribes to one of the following service packages from Affiliate(s) of the Company:
  - .i AT&T Tech Support 360<sup>SM</sup> Backup and Go<sup>#</sup> with AT&T Website Solutions<sup>SM#</sup>, or AT&T Tech Support 360<sup>SM</sup> Advanced<sup>#</sup>; or
  - .ii AT&T Tech Support 360<sup>SM</sup> Premium Service<sup>#</sup> with AT&T Tech Support 360<sup>SM</sup> Backup and Go Premium<sup>#</sup>, and AT&T Website Solutions<sup>SM#</sup>;

# - This service not offered under this Business Service Guide.

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/1/ Material formerly appeared in Section 4 on Page 41.9.

(N)

**BUSINESS SERVICE GUIDE FOR  
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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V (continued)

/1/

(A) (continued)

**.2 RETENTION – ONE (1) to FOUR (4) ACCESS LINES<sup>#</sup>**

- .a utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for TFS;
- .b subscribe to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line per service for a one (1) or two (2) year term, and may also subscribe to the Company's TFS for inbound long distance calling;
- .c currently subscribe to local dial tone service<sup>#</sup> from an Affiliate ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer;
- .d currently subscribe to and maintain at least one (1) but no more than four (4) business access lines<sup>#</sup> (*i.e.*, BTNs and WTNs) from an Affiliate ILEC of the Company on a single BTN account per service location;
- .e subscribe to this plan on business access lines subscribing to AT&T Business Local Calling<sup>SM</sup><sup>#</sup> or Complete Choice<sup>®</sup> for Business<sup>#</sup> package from an Affiliate ILEC of the Company with a new, or restart an existing, 1-Year term agreement;
- f. currently subscribe to Internet Service or Wireless Service as defined and offered by an Affiliate of the Company and/or Affiliated Wireless provider of the Company; and,
- .g request to be provisioned under this plan.

(B) A single business entity with more than one BTN at the business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of AT&T business access lines<sup>#</sup> do not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to ten (10) business access lines<sup>#</sup> per legal business entity.

(C) The Customer may subscribe to this plan for outbound Service only, or for both outbound Service and inbound toll free calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.7 and Section 4.8 of this Business Service Guide for optional feature, rules and regulations, and general information regarding TFS.).

<sup>#</sup> This service not offered under this Business Service Guide.  
/1/ Material formerly appeared in Section 4 on Page 41.10.

/1/  
(N)



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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V (continued)

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- (D) TFS calls, multi-party conference calls (except those calls placed by using the Three-Way Calling feature are included), calls to 900, 976, 700 numbers or other calls to access information services, directory assistance, calling card, operator services and international calling are not included in the unlimited minute of use. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. Calling card calls are billed in one (1) minute increments subject to a minimum connect time (initial period) of one (1) minute. TFS calls and calling card per minute rates and per call charges associated with this plan are subject to change with prior notification to the Customer.
- (E) Call Detail is available as an optional feature to this plan. For an additional MRC, Customers who select this option will receive itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following a Customer's request. Customers may add or remove the Call Detail optional feature from this plan at no charge.
- (F) Term Agreement
  - .1 1-Year term agreements may be oral agreements that do not require a signed Agreement. 2-year term agreements require a signed Agreement.
  - .2 Written agreements must be signed under any method accepted by the Company, including electronically, and must be received by the Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty (30) calendar days, and the Service has been provisioned in reliance on the Customer's order for Service, the Service will be provided on a month-to-month basis and the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
  - .3 The 1-Year agreement includes an option to re-subscribe for up to two additional 1-Year terms. AT&T will provide Customer a confirmation letter outlining the details of the agreement. In addition, AT&T will provide subsequent notifications regarding the upcoming re-subscription option at least 60 days prior to the expiration date of the initial and first renewal term (if applicable); and, unless Customer requests otherwise before the expiration date, a new 1-Year renewal term will commence under the same terms and conditions. Should Customer decide to disconnect the Service prior to the expiration of any 1-Year term, Customer may be liable for early termination charges. At the end of the second renewal, the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).
  - .4 If the Customer selects the 2-Year term, at the expiration of the 2-Year term the Customer will be billed the month-to-month rates specified in Section 4.6.25(I).

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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V (continued)

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(F) Term Agreement (continued)

- .5 If the Company no longer offers this Plan, and if the Customer moves to a new location or changes the number of access lines# under the BTN(s) to which this Plan applies then the Customer's Service under the Plan will terminate, and the Customer will not be subject to termination charges.

(G) Early Termination Fee

- .1 If prior to the expiration date of the initial or any renewal term, Customer chooses to either:
- .a terminate long distance service with the Company; or,
  - .b change its calling plan from the AT&T Business Unlimited Calling<sup>SM</sup> V prior to the expiration of the Term Agreement, the Customer may be charged an early termination fee ("ETF"). The ETF shall be \$5.00 multiplied by the number of months remaining in the term. Customer may change its calling plan to the AT&T Business Block of Time II Plan (rate option 500 minutes or greater) as specified in Section 4.6.24 of this Service Guide; in such case, ETF shall not apply.
- .2 The Company will not charge an ETF if Customer cancels this Plan if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.

- (H) This plan is provided for standard voice calling involving live dialog between two individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan is not available for resale. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LANs. Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. This plan may not be used for any of the following: auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchangeservices; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion; digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Business MTS unless an alternative Plan is selected by the Customer. If, during a billing cycle, the Customer has more than 10 calls to any single number of a duration of more than 3 hours each or any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this plan.

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**SECTION 9 - OBSOLETE SERVICES**

9.4 Type 4 – Obsolete Services (continued)

9.4.30 AT&T Business Unlimited Calling<sup>SM</sup> V (continued)

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(I) Rates and Charges

.1 The outbound long distance calling MRC is as follows:

1-Year Agreement	\$10.00 per access line
2-Year Agreement:	\$10.00 per access line
Month-to-Month	\$10.00 per access line

.2 The inbound toll free service per minute usage rate is \$0.055. See Section 4.7 of this Business Service Guide for the AT&T Long Distance Toll Free<sup>SM</sup> Service MRC.

.3 For operator services, calling card and directory assistance see Section 4.2, Section 4.3 and Section 6.1.1 for rates and charges.

.4 Call Detail

The MRC is \$5.00/line up to ten (10) lines.

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