

**RESIDENTIAL SERVICE GUIDE FOR
INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES**

SECTION 3 - GENERAL INFORMATION

3.1 Domestic Service Descriptions (continued)

3.1.4 Outbound Long Distance Services

The Company's outbound long distance services allow Customers to place calls to terminating locations on a direct dial basis. Customers must dial "1+" the destination telephone number, including area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided.

Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to the Company's network, or 2) dial the Company's access code (where available) to gain access to the network.

The following optional feature is available for an additional charge to residential Customers who subscribe to a direct dial domestic Residential optional (non-MTS) calling plan.

- (A) Account Codes ¹ - Allows a Customer to manage and/or track calls by requiring a specified 4-digit code to be entered before a call can be completed. Account code call detail information is provided on the Customer's monthly bill except for calling plans that do not provide call detail on the Customer's monthly bill. Account Codes do not apply to dial-around (10-10-XXX) calls or operator assisted calls and do not affect access to these calls. Customer is responsible for such calls. Account Codes will be validated. Validated codes allows the Customer to place calls by using assigned predetermined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed. (C)

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

3.1.5 Inbound Long Distance Services

The Company's inbound long distance services are toll-free number (e.g., 800, 888) services. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party. With inbound long distance services, the Customer is billed for the call rather than the calling party.

Inbound long distance services may terminate to Customer local exchange access lines using Switched Access termination. Customers with larger call volumes may have inbound calls routed to Special Access facilities connecting the Customer's premises directly with the Company network.

Rates, billing increments, discounts and qualifications, if applicable, vary by service plan and are provided in later sections of this pricing and service guide.

¹Effective August 1, 2014, this feature is no longer available to Customers newly subscribing to this feature. (N)
Existing Customers subscribing to this feature may keep this feature until they move or change service or until it is |
discontinued entirely by the Company, whichever occurs first. (N)

**RESIDENTIAL SERVICE GUIDE FOR
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SECTION 3 - GENERAL INFORMATION

3.2 International Service Descriptions (continued)

3.2.3 Rate Periods and Holidays (continued)

(D) Holidays

For services subject to holiday discounts, the Evening, or Economy rate will apply to the holidays listed below unless a lower rate normally applies or unless otherwise specified in this pricing and service guide:

These holiday rates only apply to operator service calls terminating to Canadian locations.

New Year's Day	January 1
Christmas Day	December 25

3.2.4 International Outbound Long Distance Services

International Outbound Long Distance services are offered to Customers for origination of calls from locations within the Mainland United States and Hawaii to foreign destinations. Calls may be placed on a direct dial basis to foreign locations as specified by service type in Section 5 of this pricing and service guide. Customers must dial the destination telephone number, including country code and/or area code to reach the called party. With outbound long distance services, the Customer as caller is billed for services provided.

The following optional feature is available for an additional charge to residential Customers who subscribe to a direct dial international Residential optional (non-MTS) calling plan.

- (A) Account Codes¹ - Allows a Customer to manage and/or track calls by requiring a specified 4-digit code to be entered before a call can be completed. Account code call detail information is provided on the Customer's monthly bill except for calling plans that do not provide call detail on the Customer's monthly bill. Account Codes do not apply to dial-around (10-10-XXX) calls or operator assisted calls and do not affect access to these calls. Customer is responsible for such calls. Account Codes will be validated. Validated codes allows the Customer to place calls by using assigned predetermined codes that are verified against a list of valid codes in the Company's switch database. The correct digit length and sequence is required to be entered by the user before a call can be completed. (C)

Outbound long distance services are available to Customers who; 1) presubscribe their local access lines to the Company's network.

3.2.5 International Inbound Long Distance Service

See Section 3.1.5 for a description of Inbound Long Distance Service.

3.2.6 International Operator Services

See Section 3.1.6 for a description of Operator Services.

3.2.7 International Travel Card Service

See Section 3.1.7 for a description of Travel Card Service.

3.2.8 Reserved for Future Use

¹Effective August 1, 2014, this feature is no longer available to Customers newly subscribing to this feature. Existing Customers subscribing to this feature may keep this feature until they move or change service or until it is discontinued entirely by the Company, whichever occurs first.

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(N)

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SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS, RATES AND CHARGES

4.7 Optional Features

4.7.1 Account Codes¹ (C)

- (A) Account Codes are available to residential Customers subscribing to domestic optional (non-MTS) Residential calling plans. The following monthly charge applies per line for account codes. The MRC is \$1.50
- (B) This charge is identical to, but not in addition to, the international monthly recurring charge for account codes. Only one monthly recurring charge per line will apply for the account code feature if the Customer subscribes to a domestic and international plan.

¹Effective August 1, 2014, this feature is no longer available to Customers newly subscribing to this feature. (N)
Existing Customers subscribing to this feature may keep this feature until they move or change service or until it is |
discontinued entirely by the Company, whichever occurs first. (N)

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SECTION 5 – INTERNATIONAL SERVICE DESCRIPTIONS, RATES, AND CHARGES

5.10 Optional Features

5.10 Account Codes¹ (C)

Account Codes are available to residential Customers subscribing to international optional (non-MTS) Residential calling plans. The MRC for this service is \$1.50. This charge is identical to, but not in addition to, the MRC for account codes. Only one MRC per line will apply for the account code feature if the Customer subscribes to a domestic and international plan.

(D)

¹Effective August 1, 2014, this feature is no longer available to Customers newly subscribing to this feature. (N)
Existing Customers subscribing to this feature may keep this feature until they move or change service or until it is |
discontinued entirely by the Company, whichever occurs first. (N)