BUSINESS SERVICE GUIDE FOR INTEREXCHANGE, INTERSTATE AND INTERNATIONAL SERVICES

SECTION 4 – INTERSTATE SERVICE DESCRIPTIONS. RATES AND CHARGES

- 4.6 Optional Calling Plans (continued)
 - 4.6.25 AT&T Business Unlimited CallingSM V (continued)
 - (F) Term Agreement (continued)
 - .5 If the Company no longer offers this Plan, and if the Customer moves to a new location or changes the number of access lines# under the BTN(s) to which this Plan applies then the Customer's Service under the Plan will terminate, and the Customer will not be subject to termination charges.
 - (G) Early Termination Fee
 - .1 If prior to the expiration date of the initial or any renewal term, Customer chooses to either:
 - .a terminate long distance service with the Company: or,
 - .b change its calling plan from the AT&T Business Unlimited Calling SM V prior to the expiration of the Term Agreement, the Customer may be charged an early termination fee ("ETF"). The ETF shall be \$5.00 multiplied by the number of months remaining in the term. Customer may change its calling plan to the AT&T Business Block of Time II Plan (rate option 500 minutes or greater) as specified in Section 4.6.24 of this Service Guide; in such case, ETF shall not apply.
 - .2 The Company will not charge an ETF if Customer cancels this Plan if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.
 - (H) This plan is provided for standard voice calling involving live dialog between two individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan is not available for resale. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LANs. Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. This plan may not be used for any of the following: auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion; digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Business MTS unless an alternative Plan is selected by the Customer. If, during a billing cycle, the Customer has more than 10 calls to any single number of a duration of more than 3 hours each or any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this plan.

(N)

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(N)

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- 4.6 Optional Calling Plans (continued)
 - 4.6.27 AT&T Business Unlimited CallingSM IV (continued)
 - (G) Call Detail

Call Detail is available as an optional feature to this Plan. For an additional MRC Customers who select this optional feature will receive the itemized call detail of their zero-rated calls. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail optional feature from this Plan at no charge.

- (H) Early Termination Fee (ETF)
 - .1 If prior to the expiration date of the Term Agreement, the Customer chooses to either: (a) terminate long distance Service with the Company; or (b) change its calling Plan from AT&T Business Unlimited Calling SM IV prior to the expiration of the Term Agreement, the Customer may be charged an Early Termination Fee ("ETF"). The ETF shall be \$2.50 multiplied by the number of months remaining in the term. Customer may change its calling Plan to the AT&T Business Block of Time II Plan (rate option 700 minutes or greater) as specified in Section 4.6.24 of this Business Service Guide; in such case ETF shall not apply.
 - .2 The Company will not charge an ETF if Customer cancels this Plan if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area.
- (I) Rates and Charges:
 - (A) The outbound long distance MRC is as follows:

.1 1-Year Term \$10.00 per access line[#]
.2 Month-to-Month \$10.00 per access line[#]

Customers will receive a monthly bill credit reward amount equal to \$5.00 per line for the duration of the 1-Year Term Agreement. During the 1-Year Term, Federal Universal Service Fee, Federal Regulatory Fee, taxes and other similar fees and surcharges will be calculated on the MRC prior to the calculation of the monthly bill credit reward amount.

- (B) The AT&T Long Distance Toll FreeSM Service per-minute usage rate is \$0.055. For the AT&T Long Distance Toll FreeSM Service MRC, see Section 4.7 of this Business Service Guide.
- (C) For operator services, calling card and directory assistance rates and charges, see Section 4.2, Section 4.3 and Section 6.1.1.
- (D) Call Detail

The MRC is \$5.00/line up to ten (10) lines.

(N)

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^{*}This service not offered under this Business Service Guide.