

**BUSINESS AND RESIDENTIAL SERVICES  
PRICING AND SERVICE GUIDE**

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**SECTION 1 – TERMS AND ABBREVIATIONS**

**Access Line** – A facility arrangement which connects the Customer's or Authorized User's location to the Company's network switching center.

**Additional Period** – The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this pricing and service guide.

**Affiliated ILEC** – An incumbent local exchange company (ILEC) with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

**Aggregation** – The combining of Customer's total usage across multiple BTN's into a group for the purpose of determining a common usage rate for call(s) associated with individual BTN's.

**ANI** – A calling telephone number identification which is forwarded to an interexchange carrier by a LEC as a call is placed.

**Authorization Code** – A numerical code, one or more of which are available to Customers to enable them to access the Company's network, and which are used by the Company both to prevent unauthorized access to its facilities and to identify Customers for billing purposes.

**Authorized User** – A natural person or legal entity which is authorized by the Customer to use the Company's Service under the terms and regulations of this pricing and service guide.

**BellSouth** – BellSouth Corporation and its affiliates.

**Business Customer** – For the purposes of this pricing and service guide, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

**BTN** – Billed Telephone Number. May consist of one or more WTN's.

**Carrier** – BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

**Casual Calling** – Access to the Company's network and the subsequent use of Service by an End User Customer who does not have a current account with the Company.

**CIC** – An interexchange carrier identification code.

**Commercial Credit Card** – A billing arrangement whereby the originating caller may bill the charges for a call or service to an approved commercial credit card. The terms and conditions of the company issuing the credit card apply to payment arrangements.

**Commission** – The Federal Communications Commission.

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Company – BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service

Confinement Institution – Used throughout this pricing and service guide to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with BellSouth Long Distance, Inc. for the provision of service for use by their Inmate population.

Customer – A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this pricing and service guide. Customer also includes any natural person or legal entity 1) which resells the services of the Company to End Users; or 2) places Casual Calls using the Company's service.

Dedicated Access – See Special Access

Domestic – Relating and limited to the United States and the United States territories of Puerto Rico, U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands and American Samoa.

End User – Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this pricing and service guide. The End User does not have an account, service agreement or other relationship with the Company. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access – A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

Initial Period – The initial period is the length of a call for minimum billing purposes. The initial periods vary by rate schedule and are specified in each individual rate table contained in other sections of this pricing and service guide.

Inmates – The confined population of Confinement Institutions.

LATA – A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

LEC – Local Exchange Carrier.

IXC – Interexchange Carrier.

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Mainland United States – The forty-eight (48) states within the continental United States of America and the District of Columbia.

MOU – Minutes of Use

MMC – Minimum Monthly Commitment

MRC – Monthly Recurring Charge

Pay Telephone – Telephone instruments provided by the Company, Customer, Confinement Institution or other third party for use by the transient general public or Inmates. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

PIC – Primary interexchange carrier.

PIC Authorization – A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

Primary Carrier – The IXC designated by Customer or End User as its first routing choice and primary overflow carrier.

Primary Carrier Service – Outbound long distance service provided to a customer when the Company is selected as the Customer's Primary Carrier.

Premises – A building or buildings on contiguous property.

Private Line – A dedicated path between two locations.

Rate Periods – A collective reference to the Day Rate Period, Evening Rate Period, Night/Weekend Rate Period, Peak Rate Period, Off-Peak Rate Period, Standard Rate Period, Discount Rate Period, and Economy Rate Period.

Residential Customer – For the purposes of this pricing and service guide, a Residential Customer is a Customer of the Company whose primary use of the Company's Service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a residential class of service by the local service provider.

Service – Any or all services by the Company provided pursuant to this pricing and service guide.

Special Access – Where originating or terminating access between the Customer and the Company is provided on dedicated circuits. A method of reaching the Company's Services whereby the Customer is connected directly to the Company's access point without utilizing the services of the local switched network.

Station-to-Station – A service whereby the person originating the call uses the assistance of a live or mechanized operator to place a call to a particular destination number.

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Switched Access – Where access between the Customer and the Company is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the Company.

TFS – AT&T Long Distance Toll Free<sup>SM</sup> Service

Telecommunications Device for the Deaf (TDD) – machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.

United States – For purposes of this pricing and service guide the term "United States" includes the Mainland United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Mariana Islands (CNMI).

WTN – Working Telephone Number