

ADVANCED SERVICES

SECTION 5 – Telecommunications Service Priority Service (TSP)**5.1 General****5.1.1 General**

The Telecommunications Service Priority Service (TSP) is a service developed to meet the requirements of the Federal Government that provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System is available for PremierSERVSM Frame Relay services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Company providing such services.

In obtaining the TSP System service, the Customer acknowledges and consents to the provision of certain Customer service record information by the Company to the National Communications System (NCS) in order for the NCS to maintain and administer its overall TSP System. This Customer service record information will include only TSP Authorization Code and Company Circuit/Service ID.

5.2 Service Provisioning

5.2.1 Telecommunications Service Priority (TSP) shall be provided in accordance with the guidelines set forth in the following:

- National Communications System (NCS) Manual 3-1-1
- Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual
- National Communications System (NCS) Handbook 3-1-2
- Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook

In addition, priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

5.2.2 TSP System Service will be provided to any Customer upon receipt of written confirmation that the proper Priority System Authorization Number (PSAN), as provided by the Federal Government, has been duly authorized and that authorization has subsequently been confirmed by the Company.

5.2.3 Under certain conditions it may be necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary and if circumstances permit, the Company will make reasonable effort to notify preempted service Customers of the action being taken. Credit allowance for such service preemption shall be in accordance with the provisions for service interruption as set forth in the Frame Relay Service Level Agreement (SLA) contained in Section 2.20.

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ADVANCED SERVICES

SECTION 5 – Telecommunications Service Priority Service (TSP) (Cont'd)**5.3 Application of Rates**

- 5.3.1** Certain activities associated with the TSP System performed by the Company in compliance with Part 64.401, Appendix A of the FCC's Rules and Regulations are included in the following rate elements:
- Priority Installation (Provisioning) -The act of supplying Telecommunications service to a Customer, including all associated transmission, wiring, and equipment if legally provided by the Company, in a period of time shorter than standard order intervals would allow. One charge applies per circuit/line per request.
 - Priority Restoration Level Implementation (Assignment) -The act of designating the priority level for the restoration of a particular NSEP telecommunication service. One charge applies for the initial service installation. One charge applies for each subsequent request to add circuit/line locations to an existing service.
 - Priority Restoration Level Change (Revision) - The act of changing the priority level assignment for an NSEP telecommunication service. This includes any extension of an existing priority level assignment to an expanded NSEP service. One nonrecurring charge applies per circuit per request.
 - Priority Restoration Administration and Maintenance -The act of administering and maintaining the TSP system in such a manner that it corresponds to the National Communications System database. The monthly charge applies per circuit location.
- 5.3.2** Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the service with which it is associated.
- 5.3.3** When TSP is revoked, or discontinued, and the associated service (e.g., Frame Relay Service, etc.) is continued in service, no charge applies for such a discontinuance.
- 5.3.4** When performing Priority Installation (Provisioning), or Restoration of a Digital Link Service in compliance with Part 64.401, Appendix A, of the FCC's Rules and Regulations, the Company, due to circumstances beyond its control, may not be in a position to notify the Customer in advance that certain additional labor charges may apply as applicable to the associated service.
- 5.3.5** In subscribing to TSP System service, the Customer recognizes this condition and grants the Company the right to quote charges after the installation or restoration has been completed.

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SECTION 5 – Telecommunications Service Priority Service (TSP) (Cont'd)**5.4 Rates and Charges**

The following rates and charges are in addition to all other rates and charges that may be applicable to the associated service provided. *

Service	Service Charge
Priority Installation (PI) Per Request Per Service	\$65.00 (NRC)
Priority Restoration (PR) Level Implementation **	\$65.00 (NRC)
Priority Restoration (PR) Level Change on a Service ***	\$65.00 (NRC)
Administration and Maintenance of TSP Service – Per Point of Termination on a Customer Premises	\$4.10 (Monthly)

* It will be the responsibility of the individual or entity requesting TSP service to obtain approval for the appropriate restoration priority level from the TSP Program Office as administered by the Manager, National Communications System (NCS) as a prerequisite for obtaining TSP service from the Company.

** When a service is ordered in both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

*** When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation Charge, only the Priority Restoration Charge applies.

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