

AT&T OKLAHOMA ACCESS AND RELATED INTERCONNECTION SERVICES GUIDEBOOK

ACCESS SERVICE

2. General Regulations (cont'd)

2.5 Billing Regulations (cont'd)

2.5.6 Credit Allowance for Service Interruptions

(A) General

Service is considered to be interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Guidebook or the protective controls applied by the Company, specified in 6.7.11 (Network Management), result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported to the Company and ends when the service is operative.

The credit allowance for an interruption or for a series of interruptions shall not exceed:

- (1) The applicable monthly rate,
- (2) The assumed minutes of use charge, or
- (3) The billed amount for that particular rate element in those cases where the Guidebook rate exceeds the actual billed amount. (C)

(B) When a Credit Allowance Applies

In addition, Credit Allowance for Service Interruptions also apply when service is interrupted due to labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control. No credit shall be allowed for an interruption period of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or fraction thereof that the interruption continues after the initial 30 minute interruption. However, the Service Guarantee as specified in 2.5.8 will not apply.

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5. Ordering for Access Service (cont'd)

5.2 Access Order (cont'd)

5.2.5 Shared Use

Shared Use (i.e., Switched Access and Special Access services provided over Special Access facilities) is allowed. All Shared Use facilities will be ordered and provided as Special Access. While Shared Use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing an order for the individual service(s) the customer must specify a channel assignment for each service ordered. Shared Use of Switched Access facilities (i.e., Special Access Services provided over Switched Access facilities) is not allowed.

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5.2.6 Provision of Other Services

(A) Testing Service, Additional Labor and Telecommunications Service Priority

Testing Service, Additional Labor, Telecommunications Service Priority may be ordered with an access order concurrent with the associated Access Services. Alternatively, with the agreement of the Company, Testing Service, Additional Labor and Telecommunications Service Priority may subsequently be added to the access order at any time, up to and including the service date for the Access Service. When added subsequently, Design Change Charges described in 5.3.2(A) (Design Change Charges) may apply.

In addition to the rates and charges specified in this tariff for Testing Service, Additional Labor and Telecommunications Service Priority, rates and charges for the associated Access Services and ordering charges contained in this section will also apply.

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7. Special Access Service (cont'd)

7.2 Rate Regulations (cont'd)

7.2.10 Shared Use

Shared use occurs when Special Access Service and Switched Access Service are provided over the same Special Access facility through a common interface. The Special Access monthly rate for the Channel Termination, Channel Mileage, if applicable, and multiplexer will apply, regardless of whether any individual channels of the Shared Special Access facility are used for Special Access Service, Switched Access Service, or any other type of service. The practice known as "ratcheting" (to apply non-Special Access rates on a proportional basis) shall not apply in any circumstance.

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7. Special Access Service (cont'd)

7.2 Rate Regulations (cont'd)

7.2.10 Shared Use (cont'd)

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7. Special Access Service (cont'd)

7.2 Rate Regulations (cont'd)

7.2.10 Shared Use (cont'd)

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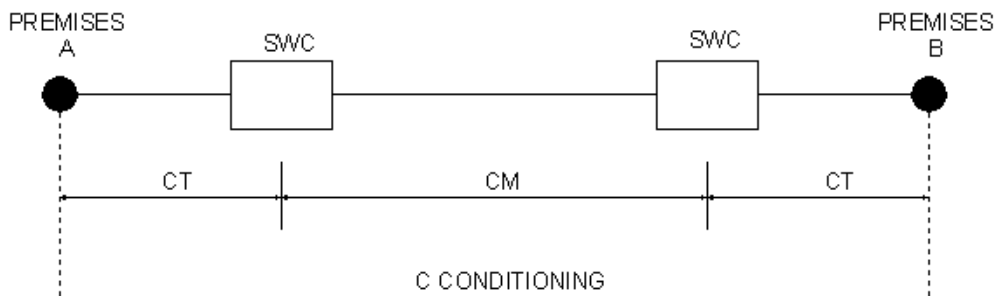
7.2.12 Two-Point Service

The rate elements applicable to a two-point service are:

- Channel Terminations
- Channel Mileage (as applicable)
- Optional Features, BSEs and Functions (when applicable)

The following diagram depicts a two-point Voice Grade⁽¹⁾ service, provided with C-Conditioning, connecting two customer-designated premises located 15 miles apart. The applicable rate elements are:

- Channel Termination (2 applicable)
- Channel Mileage
- C-Conditioning Optional Feature (1 per Channel Termination)



SWC - Serving Wire Center
CT - Channel Termination
CM - Channel Mileage

(1) Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.